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## Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older adults? The TOGETHER feasibility RCT study protocol.

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SCHOLARONE™ Manuscripts Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older adults? The TOGETHER feasibility RCT study protocol.

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## **ABSTRACT**

#### Introduction

Falls have major implications for quality of life, independence and cost to the health service. Strength and balance training has been found to be effective in reducing the rate/risk of falls, as long as there is adequate fidelity to the evidence-based programme. Health services are often unable to deliver the evidence-based dose of exercise and older adults do not always sufficiently adhere to their programme to gain full outcomes. Smartphone technology based on behaviour-change theory has been used to support healthy lifestyles, but not falls prevention exercise. This feasibility trial will explore whether smartphone technology can support patients to better adhere to an evidence-based rehabilitation programme and test study procedures/outcome measures.

#### Methods and analysis

A two-arm, pragmatic simple randomised controlled trial will be conducted with health services in Manchester, UK. Seventy-two patients aged 50+ years eligible for a falls rehabilitation exercise programme from two community services will receive: (1) standard service or (2) standard service plus a motivational smartphone app. The primary outcome is feasibility and acceptability of the intervention, design and procedures. Secondary outcome measures include balance, function, falls, strength, fear of falling, health related quality of life, resource use and adherence. Outcomes are measured at baseline, three and six month post-randomisation. Interviews/focus groups with health professionals and participants further explore feasibility of the technology and trial procedures. Primarily analyses will be descriptive.

## Ethics and dissemination.

The study protocol is approved by North West Greater Manchester East Research Ethics Committee (Rec ref:18/NW/0457, 9/07/2018). User groups and patient representatives were consulted to inform trial design, and are involved in study recruitment. Results will be reported at conferences and in peer-reviewed publications. A dissemination event will be held in Manchester to present the results of the trial. The protocol adheres to the recommended SPIRIT Checklist.

Trial registration number: ISRCTN12830220

**Key words:** Rehabilitation, older, technology

### Strengths and limitations of this study

• The first study to examine a motivational app to support falls rehabilitation.

- Pragmatic feasibility trial enabling results to be made directly applicable to practice.
- Multi-site study with different types of falls services, representative of UK service delivery.
- Standard service differs across the two sites, making the study more complex.
- Due to the nature of the intervention we will not be able to blind participants or those delivering the intervention.



Falls are an important public health issue, with over 30% of people aged 65 and over falling at least once a year[1]. This has implications for quality of life, independence and cost to the health service[1]. Strength and balance training (SBT) comprises 'carrying out exercises that increase muscle strength in the legs and improve balance'[2]. Strength and balance exercise programmes are effective in reducing risk and rate of falls and injuries[3]. Sherrington et al[4] have shown that for strength and balance programmes to be effective they need to be progressive, tailored and of adequate dose (3x a week for 50 hours, and then maintained). Work carried out by Public Health England[5] illustrates that to see a return on investment; fidelity to the evidence-base has to be carried-out (adequate dose, progression).

However, Nyman and Victor[6] report that adherence to evidence-based strength and balance programmes is poor. The National Health Service (NHS) only delivers programmes that are pre-dominantly 3 months or less[7], older adults do not carry out their exercise programme three times a week as prescribed (dose) or carry out the programme for a sufficient length of time to achieve and maintain the benefits[6,7]. Cost and appropriate staffing are cited as primary reasons for short NHS delivery[7].

Unless there are innovative new solutions to support the delivery of falls prevention exercises sufficiently to reduce falls risk and to prevent re-referral to services, over the coming decade it is estimated that population changes will result service demand beyond the reach of current interventions[8]. The use of smartphone to support falls rehabilitation could be one of the solutions. The evidence which looks at the role of the smartphone for falls prevention is sparse[9], particularly for interventions focused on rehabilitation/strength and balance training. Although, there is a lack of specific evidence related to falls prevention interventions, there is evidence that older adults find mobile phones more usable than using a new device e.g. a falls alarm[10]. There is also evidence supporting the use of mobile phone-based healthy lifestyle programmes [11,12], including to increase physical activity[13,14]. King et al[15], developed and tested apps based on behaviour change theory designed to motivate adults aged 45+ years. One of these included personalised goal-setting and behavioural feedback, successful evidence-based behavioural change techniques[16]. The app recieved positive feedback from participants and increased physical activity.

We know from previous studies that attitudes and beliefs are important to the uptake of and adherence to exercise by older adults[17,18]. The Theory of Planned Behaviour (TPB) [19] is particularly useful for assessing older adults' attitudes in relation to exercise uptake and adherence [17,18,20]. The TPB is based on three core components:

- (i) perceived behavioural control (PBC), the perceived ease or difficulty of performing the behaviour.
- (ii) social influences including, subjective norms (beliefs of important people e.g. family), perceived social support (support from others for behaviour) and modelling (following observed behaviour of others).
- (iii) attitudes (outcome expectations)[19]. Focused on the advantages and disadvantages of the behaviour (outcome expectations) and when related to adherence, whether these advantages have occurred.

Attitudes measured by using a TPB-based tool have been significantly associated with exercise behaviour in a previous study[17]. This theory has informed the intervention

overall and content of the motivational messages within the proposed intervention (focused on outcome expectations/PBC).

Smartphone technology-based motivational applications underpinned by behaviour change theory and developed with health professionals and older adults could be an effective way of encouraging maintenance of exercise and of successfully supporting adherence to evidence-based strength and balance training. We have already carried out usability and acceptability testing of the technology and applications, before planning this trial (ISRCTN: 12830220). The smartphone apps have been developed through several cycles of user-led design. Initially we carried out engagement workshops with older adults (AgeUK) and health professionals from one falls service in Manchester, followed by usability/acceptability testing with another falls service in Manchester and their patients (IRAS:205980). The use of this approach has enabled us to develop the apps, establish whether the technology is acceptable to older adults and health professionals (qualitative methods) and to check its usability (technology testing). This study now aims to explore whether it is feasible for smartphone technology to be used to support patients to sufficiently adhere to an evidence-based exercise rehabilitation programme. As a secondary aim it will assess whether technology-based outcome measures (smartphonebased falls alarm and Timed up and Go Test)[21] are reliable. Through a feasibility RCT we will explore the feasibility of using smartphone technology to support falls rehabilitation and test study procedures (e.g. suitability of outcome measures, standard deviation of the outcome measure, recruitment, randomisation, follow-up rates, retention, time required for analysis). Both arms of the trial will receive rehabilitation exercises and will report their exercises on the phone but only the intervention arm will carry out goalsetting, receive feedback.

The intervention has the potential to:

- 1. Increase the amount of support the patient receives to adhere to their exercise, leading to increased adherence.
- 2. Increase exercise progression/dose which could be cost neutral/saving.
- 3. Enable health professionals to monitor compliance to the prescribed programme. This could assist maintenance of health, reducing long-term falls risk and re-access to services.

## **METHODS**

#### Trial design

Core trial information is presented in Table 1. This study is a two-arm pragmatic feasibility randomised controlled trial including economic analysis. The trial design framework is exploratory. Alongside the trial, qualitative work is carried out to understand the acceptability and feasibility of the intervention and the trial procedures.

**Table 1: WHO Trial Registration Data Set** 

Data category	Information
Primary registry and trial identifying number	ISRCTN
Date of registration in primary registry	21.08.2018
Secondary identifying numbers	
Source of monetary or material support	National Institute for Health Research Postdoctoral Fellowship Award
Primary sponsor	University of Manchester
Secondary sponsor	N/A
Contact for public queries	Helen.hawley-hague@manchester.ac.uk
Contact for scientific queries	Helen.hawley-hague@manchester.ac.uk
Public title	The Together trial
Scientific Title	Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older people? The TOGETHER feasibility RCT.
Countries of recruitment	UK
Health condition of problem studied	Falls in Older Adults
Interventions	Standard service:  Manchester City: 12 weeks once a week visits (either home based or group exercise) and then check-ups until 6 months discharge. Prescribed exercise plan and exercise booklet given, asked informally what they want to achieve (outcome goals).  Trafford: 8 weeks group exercise once a week then discharged. Prescribed exercise plan and exercise booklet given, asked informally what they want to achieve (outcome goals).  OR 6 week home based exercise then discharged or referred to further 8 week group exercise. Prescribed exercise plan and exercise booklet given, asked informally what they want to achieve (outcome goals).

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## Sampling principles and procedures

## Eligibility

Older adults at risk of falls (aged 50+ years) and assessed as requiring a falls rehabilitation exercise programme, are identified through current community falls rehabilitation services delivered in Manchester City and Trafford. Exclusions include older adults who are unable to follow instructions (unless supported by a family member/carer), who are unable to understand written English (unless supported by a family member/carer), with severe visual impairment, those in long-term residential or nursing care and those with terminal illness or expected shortened lifespan, defined as less than 6 months, as determined by the NHS teams. Patients need to have good 3G/4G mobile phone reception or wifi in their home and this is assessed by the health professional before they handout participant information.

Recruitment, consent, sample size

Health professionals give patients the study information sheet and inform them about the intervention. The health professionals then ask the patient if they are happy to be contacted by the researcher who demonstrates the technology either in the patient's home or within groups at each NHS site. The technology is demonstrated to the participant before they are asked to give informed consent. Where possible a former patient who has used the smartphone applications accompanies the researcher to demonstrate the technology. Involvement of a peer assists in promoting patient confidence in the use of the technology.

The first 36 eligible patients identified through each service (N=72 in total) who are willing to participate are being recruited and randomised. Thirty patients per arm after attrition (approx. 10%) are normally used for feasibility RCTs[22]. Study participants are randomised using a computer-generated randomisation algorithm at sealedenvelope.com, stratified by gender and site, using block randomisation (2, 4, 6 blocks) into either intervention or control group.

### **Blinding**

Baseline and follow-up (3 and 6 months) assessments are carried out by experienced clinicians within each NHS Trust (not a member of the clinical teams participating), who are blinded to which intervention the participants are receiving, at baseline the individual is also blinded to the intervention they will receive as randomisation occurs after baseline assessment.

As this is an 'active' intervention, it is not possible to blind the health professionals delivering the service or the participants during the intervention. The lead researcher provides technical support to both arms to use the smartphone so is not blinded. The statistical analysis will be carried out by the lead researcher with the support of a statistician. Patient ID codes will be removed from the data to allow for blinded analysis.

#### **Patient withdrawal**

In consenting to the trial, patients are consenting to the trial treatment, follow-up and data collection. If withdrawal of the randomly allocated treatment occurs, patients should still be followed up where they agree. Patients are allowed to withdraw without giving reason at any time and a withdrawal case report form (CRF) will be completed to document the date and reason (where given) for withdrawal. Data collected up to the time of withdrawal will be included in analyses. Health professionals will assess patients' capacity to take part in the rehabilitation programme and the study, if they have been deemed to have lost capacity to consent they will be withdrawn from the study but the data already collected will be retained.

## **Interviews with patients**

All participants are offered an interview (even those who withdraw from the trial) in their own home after the final follow-up to assess their experiences of the intervention and trial processes. Family members/carers may also attend the interview at the participants' request.

## Focus groups with health professionals

Health professionals from Trafford and Manchester city who are involved in the study are recruited to participate in a focus group at the end of the study (after 24 weeks follow-up). All members of staff (N=8) will be given study information by their team leader and asked if they are available for a focus group, the focus groups will take part at their place of work at a time convenient to each team. Participating staff can choose to be part of a one-to-one interview if they prefer not to be interviewed with colleagues or if for staffing reasons it is not feasible for them to attend the focus group.

#### The Intervention

Full details of the intervention components are shown in Supplementary material: Table 1 (TIDieR Guidelines).

The technology

The Samsung Galaxy J5 as a means of communication[23] will be provided to all participants and health professionals.

'Motivate me' app

The 'Motivate me' app is the health professional application. This app is used by the health professional with the patient to set behavioural and outcome-based goals, for the health professional to see what exercises the patient has reported and to give feedback and to check they have received messages.

'My activity programme'

'My activity programme' is the patients application. This app will be used by the patient to report the exercises they have done, receive messages and prompts and to confirm whether they like the messages received.

There are 12-behaviour change techniques adopted [24] through the intervention include goal-setting (behaviour/outcome), action-planning (recording plan to exercise in diary on smartphone/reminder text messages when it is time to start the programme), and feedback on behaviour (providing feedback on what they have done/benefits). The key behavioural change techniques delivered as part of the control and intervention arms are outlined in Table 2.

Table 2: Behaviour change techniques adopted\*

1.Intervention	1a How	2.Control arm	2a How
arm		(standard	
		service)	

	I	I	I	1
1.1 Goal setting (behaviour)	x	what, when, where- smartphone and paper	x	What, Where- Paper
1.3 Goal setting (outcome)	x	smartphone verbally	X	Verbally
1.4 Action planning	x	smartphone		
1.5 Review Behavioural goals	х	smartphone verbally	x	Paper Verbally
1.7 Review outcome goals	х	smartphone verbally	X	Verbally
2.2 Feedback on behaviour	x	Smartphone verbally	X	Verbally
4.1 Instructions on how to perform the behaviour	x	Physically Smartphone Paper	x	Physically Paper
5.1 Information about health consequences	х	Smartphone Verbally (ad hoc)	х	Verbally (ad hoc)
5.6 Emotional Consequences	х	Smartphones Verbally (ad hoc)	x	Verbally (ad hoc)
6.1 Demonstration of behaviour	x	Physically	х	Physically
7.1 Prompts	x	Smartphone		
8.7 Graded tasks	х	Smartphone Paper	x	Paper

<sup>\*</sup>Based on Michie et al[24] behaviour change taxonomy

## **The Control**

Standard service is variable across different sites, but all sites deliver a mix of the evidence-based Falls Management Programme (FaME) and Otago [25] exercises as standard care.

They include face-to-face delivery once-a-week and a prescribed home-exercise programme (with booklet) with informal outcome-based goal-setting.

Manchester City: Once a week visits (either home-based or group exercise) for around 12 weeks (dependent on need) and then check-ups until 6 months discharge. Trafford: 8 weeks group exercise once a week then discharged, or 6 week home-based exercise then discharged or referred to further 8 week group exercise.

Both sites leave participants with a home exercise plan on discharge and where appropriate refer onto community-based strength and balance programmes.

Control application for self-reporting exercise

The control arm receives a basic app where they report their exercises, but they are only able to report their exercises (outcome measure), they are not able to view their programme, receive messages or receive feedback on the phone. The health professional is not able to view what they have reported (outcome measure for the research team only).

#### **Co-treatments**

Trial participants are free to seek management of falls and other related or unrelated medical conditions during the course of the trial. We record all health service resource use and these will be reported as a trial outcome. At trial closure, participants will continue with usual healthcare, no further ancillary care is provided beyond that immediately required for the proper and safe conduct of the trial.

#### **Intervention fidelity checks and process evaluation**

We report intervention fidelity, process and compliance using observation during quality assurance visits and health professionals and the assessor will follow a Standard Operating Procedure (SOP) for assessment and intervention. The research team attend the goal-setting session with the health professional for the first 5 patients at each site to check fidelity and then attend alternate months (one patient). The trial treatment record (CRF) includes details of the grade and type of staff involved with delivery. The health professionals and researcher keep an issue-log of technical issues with the phones or apps during the trial either experienced directly or reported by participants.

#### **Outcome measures**

Data such as demographics (age, gender, socio-economics, health conditions, falls history) and physical tests are recorded on the CRF (Table 3).

Table 3: Schedule of enrolment interventions and assessments

	STUDY PERIOD					
	Enrolment	Allocation	Po	st-alloca	ition	Post intervention
TIMEPOINT**	<b>-</b> t <sub>1</sub>	0	$T_1$	$T_2$	$T_3$	

ENROLMENT:						
Eligibility screen	X					
Consent to further information	X					
Tech demo and Informed consent	X					
Allocation		X				
INTERVENTIONS:						
Control: CFS			-			
TCS			•	•		
Intervention			-		-	
ASSESSMENTS:						
Gender Age Ethnicity Education Housing Falls history Medical history Technology use Allocated to home or group exercise	X	164				
Falls (Calendar) Falls (alarm) My activity self-report Prescribed exercise plan Face to Face delivery			7	0		
Berg TUG mTUG 30 Second Chair Stand FES-1 EQ5D Resource Use Health professional time resource ICE-CAP-O EARS	X			Х	Х	
Interviews Focus groups						X

#### Primary outcome measures

Assess feasibility and acceptability of the design and procedures including:

- a. willingness of participants to be randomised (collected on the screening section of the CRF/interviews)
- b. willingness of clinicians to recruit participants (through focus group/completion of screening on the CRF)
- c. number of eligible patients (through the CRF and documentation of number of monthly referrals to falls services)
- d. characteristics of the proposed outcome measures e.g. reliability of falls detector.
- e. follow-up rates, adherence/compliance rates
- f. time needed to collect and analyse data
- g. determine effect sizes for use in sample-size calculations, enabling power calculations for the reduction in falls for a definitive large scale RCT.

Start/stop criteria for going to full trial are included in CONSORT diagram (Diagram 1) based on these outcome measures.

Secondary outcome measures

## Falls

The primary outcome for any future definitive trial would be falls, expressed as fall rate per person per months of follow-up observation after randomisation.

All participants will wear the smartphone in their pocket or on a waistband and this will act as a falls detector, running the FallsMonitor@home app developed by the University of Bologna[26]. If the patient chooses then they can also use the app on the phone as a falls alarm. The fall detection system application allows the user to identify a list of formal/informal caregivers who will receive an SMS if a fall is detected. Patients are given an opportunity to de-active the falls alarm through an application on the smartphone if there is a false alarm, enabling the user to maintain control and prevent unwanted intrusion. Participants are asked if we can use their anonymised falls data for further development of the app and in the Farseeing real-world falls database[27].

To validate this as an outcome measure we use the internationally agreed ProFaNE falls definition[28] and follow the agreed ProFaNE falls data collection and analysis protocols based on self-report calendars[29].

### Fear of falling

Short Falls Efficacy Scale-International (Short FES-1) is used to measure fear of falling[30]. This is often a measure used by UK falls services as part of standard outcome measures.

#### **Function**

The Timed Up and Go test (TUG) will be used to assess improvements in mobility and function. The TUG will be applied as described by Podsiadlo and Richardson[21]. Participants will be asked to perform the TUG at their self-selected habitual walking speed. A medical device implementing an instrumented version of the TUG will be used

(mTUG, mHealth Technologies s.r.l., Bologna, Italy). The device is able to automatically provide guidance to the user for administering the test, capture and process the data, and generates summary reports of function for the health professional. The blinded assessor will complete the normal TUG and the mTUG as outcome measures (the standard TUG as a validation measure) to explore whether the mTUG is usable as an outcome measurement for the definitive RCT. The health professional will carry out the mTUG with a sub-sample of 10 patients at each site to assess their experiences of its use.

#### Balance

The Berg Balance Scale will be used to assess balance. This has good validity and sensitivity in this population[31] and is one of the best outcome measures for assessing standing balance[32]. It has also been used for the prediction of falls[33]. The effect sizes from this outcome measure scale will be used as part of the power calculation for the full trial.

### Strength

30 seconds chair stand test[34], which has good validity and is used throughout health services will be used to assess physical ability, in particular strength.

#### Adherence

Adherence will be measured in a number of ways (outlined in detail, Table 5):

- 1) Self-report app will be used for both control and intervention group. Adherence will be classed as the participant carrying out 80% of their prescribed programme (based on the evidence-base for effective strength and balance)[6,35].
- 2) Exercise Adherence Rating Scale (EARS)[36]. This is a validated 16-question tool with a 6-question subscale specifically measuring adherence (remaining questions measure reasons for adherence/non-adherence).

## Health economics

The health economics analysis is focussed on informing relevant measures and means of collection of health related quality of life and resource use for the future definitive study. Only an exploratory cost-effectiveness analysis will be conducted, for all measures we will report mean values and sample variability alongside information on missing values. The health related quality of life measures will include the European Quality of Life 5 Dimensions (EQ-5D-5L)[37] and an additional measure used in previous trials related to falls prevention (the ICEpop CAPability measure for Older people (ICE-CAP-O)[38,39]. Costs of delivering the intervention will be observed based on staff training, delivery costs and equipment costs. Additional resource use measures will be captured via a Resource Use Questionnaire which will seek to measure costs related to an NHS and social care perspective (secondary, primary, community care service use), and a patient perspective (costs related to informal care). The findings from these will inform the feasibility of collection of the data, and priorities for cost collection at full trial.

**Table 5: Adherence measures** 

	What	How/additional validation
Self-report through my activity programme and control arm smartphone app	Exercises reported on app to their prescribed programme they day they are carried out.  - Exercise Type  - Intensity  - Dose Adherence defined as participant carrying out 80% of their prescribed programme.	The health professional will be asked to provide a copy of the participants prescribed exercise plan, any changes to it and the dates any changes were made (both sites record this as part of standard intervention).  For face to face home delivery, the health professional will be asked to report exactly what the patient has done when with them (this will be used to validate the self-report
		(this will be used to validate the self-report from participants).  After discharge from rehabilitation if participants move onto other strength and balance provision. Those services will give us copies of the exercise programme delivered for any days the participants attend, attendance records and any prescribed home exercise programme.
EARS	Validated 16-question tool with a 6-question subscale specifically measuring adherence.	Paper questionnaire at baseline, 3 months and 6 months.

## Interviews/focus groups

The interview and focus group schedules are based on FARSEEING guidelines[40]. The following key areas will be explored in relation to the smartphone, the 'Motivate me' app, 'My activity programme' app, the falls alarm, and the mTUG. Ease of use, clarity of screen, demonstration of use, wearing comfort, adaption of use, reliability, choice and control and home and lifestyle. This feedback will be considered and any required changes to the technology set-up, applications and intervention will be made prior to the definitive RCT. We also ask additional questions about the research process including: general expectations and views; experiences of recruiting patients (health professional), and of being recruited and randomised (patients), suggestions of methods for recruiting participants; likely uptake and retention of participants.

#### **Analysis**

Quantitative data is analysed using SPSS Release 22.0. The main analyses is descriptive,

involving the estimation of recruitment rates, attrition rates, non-compliance rates, means and standard deviations of outcomes by group at baseline and end trial, and 95% confidence intervals for differences of means of outcomes between groups and assessment of change following the intervention at end trial. Primary and secondary outcomes at end trial will also be compared by group using intention-to-treat analysis. z and t test for continuous outcomes and chi-square test for categorical outcomes (or their regression equivalent) will be adopted to compare intervention effect. Adjustment for baseline characters or site effect will be considered whenever necessary. However, such inferential analyses will need to be interpreted with great caution as the study will not be powered to detect significant differences, as the main aim is to assess proof of concept, feasibility and inform a full-scale trial. A statistical analysis plan will be created before data analysis.

Qualitative interviews/focus groups will be analysed using thematic analysis[41]. The research will be inductive and although will seek to further understand the quantitative findings, this approach will also generate categories and explanations directly from the data rather than based on previously set aims and objectives, reducing risk of bias[41]. QSR International's NVivo 10 qualitative data analysis software will be used to manage the data. The validity of the analysis will be checked by returning to the data once themes have been identified and also through the use of a second researcher who will check samples of analysis. The accuracy of the transcripts will be checked through discussion with participants to establish if anything is not clear from the interviews/focus groups.

#### **Ethical issues**

Ethical approval has been granted from the North West Greater Manchester East Research Ethics Committee (Rec ref: 18/NW/0457, 9/07/2018). Regional and site-specific approvals have been obtained. As this is a study with older patients a number of ethical issues could arise. To address these, community services will act as gatekeepers to access patients and assess patients' eligibility for the study. The intervention is delivered by health service staff and provided in addition to standard service, therefore patients are unlikely to be disadvantaged.

If falls are detected by the smartphone, it is important that someone is informed in real-time. The smartphone application allows the user to select a list of formal/informal caregivers who will receive an SMS if a fall is detected. It will be made clear that the falls service is not an emergency service so in the event of a fall the person receiving the text message would call an ambulance as they would in normal circumstances. If patients already wear a call alarm then they will be encouraged to continue to use this as well or to adopt their usual method of alerting help.

The study requires monitoring of subjects and it is important that patients do not find this obtrusive (privacy issues have been identified as major barriers to the use of technology). Patients are given an opportunity to de-active the falls alarm through an application on the smartphone if there is a false alarm. However, previous consultation/usability testing with older adults raised no major privacy issues.

There are ethical issues in the removal of technology at the end of studies[42]. We will not be able to offer older adults the technology at the end of the 6 month study period, but they

will be offered the opportunity to download the apps onto their own phones if they wish.

The risk of interviews and focus groups are minimal. The patient or health professional can ask the researcher to move onto another question if they are uncomfortable at any point. Health professionals will be given the chance to discuss the trial, technology and intervention in a one-to-one interview if they do not feel comfortable giving feedback in front of colleagues.

Patient and public representatives have been involved in designing the trial, study material and assisting with recruitment.

## **Trial monitoring**

The lead researcher (HHH) will monitor the delivery of the intervention and recruitment of patients, there will also be a clinical lead (AE, EM) at each site taking overall responsibility for identification of patients and delivery of the intervention. This team, alongside academic experts (JH, LC, SM, ASM, CT) form the Trial Co-ordination Group who ensure overall quality of trial data. There is an advisory group (AG), which meets biannually, giving feedback on the project, providing expert guidance and assisting in dissemination, this includes two previous patients. A risk register is reviewed by the AG. The study is subject to the audit and monitoring regime of the University of Manchester and a monitoring plan followed.

A detailed risk assessment has been carried out and potential patient, organisational and study hazards considered, the likelihood of their occurrence and the resulting impact should they occur.

#### Adverse events

A safety reporting protocol has been developed for related and unexpected serious adverse events (AEs) and directly attributable AEs. An AE is defined as any untoward medical occurrence in a subject which does not necessarily have a causal relationship with treatment. These AEs are recorded in the CRF and if a Serious Adverse Event (SAE) occurs then reported to the Chief investigator. The CI will determine whether AEs require reporting to the trial sponsor and Ethics Committee, in accordance with the safety reporting protocol.

#### DISCUSSION

This is the first trial that we are aware of that explores the potential use of motivational smartphone apps for the support of an evidence-based falls exercise programme. As this is an active intervention and control we are unable to blind participants or those delivering the intervention. However, the design does enable us to blind both those carrying out the assessments and analysis.

This trial assesses several novel outcome measures against the gold standard, the mTUG against standard TUG, the FallsMonitor@home against standard calendar method and a self-report app against the EARS tool[36]. This enables us to further our understanding of whether technology has the potential to provide more objective and reliable outcome

measures than current methods.

We use two very different NHS sites, reflecting the reality of day-to-day practice (one specialist falls service, one general rehabilitation services) to explore the delivery of the intervention. This means that the standard service is different across the two sites adding complexity to how the control and intervention arm are delivered. However, these differences enable us to assess its scalability to full trial where different types of falls services would need to be included as sites. It also enables us to be more representative of current services and assess its potential for delivery in practice.

## **Authors' contributions:**

HHH leads the research project and its design, managing the trial overall and has led the writing of the protocol. CT and SB give technical support for the study and have advised on outcomes and the manuscript. JH, LC, CT and SM have provided scientific advice around the design of the study and commented on the manuscript. ST and YF have given advice on statistics and health economic part of design and manuscript. AE and EM have given advice on the operationalisation of the study and commented on the manuscript.

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#### **Competing Interests**

No competing interests declared.

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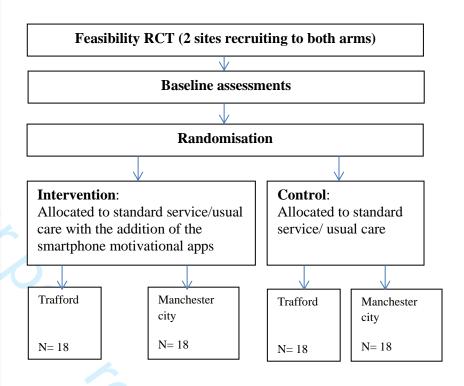
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Interviews (Health Professionals, N=8),
Focus groups/Interviews (N=60 patients) at 6 months

3 month follow-up, 6 month follow-up

**Supplementary Material Table 1:** Intervention description using the Template for Intervention Description and Replication (TIDieR) checklist\*

Item 1: Name	Can smartphone <b>TechnolOG</b> y be used to support an <b>E</b> ffec <b>T</b> ive <b>H</b> ome <b>E</b> xe <b>R</b> cise intervention to prevent falls amongst community dwelling older people: The TOGETHER trial		
Item 2: Why	Strength and balance training has been found to be effective in reducing the rate and risk of falls. Health services are often unable to deliver the evidence-based dose of exercise and older adults do not always sufficiently adhere to their programme to gain full outcomes. This feasibility trial will explore whether smartphone technology based on the Theory of Planned Behaviour and using goal setting, feedback and prompts can be used to support patients to better adhere to an evidence-based exercise rehabilitation programme and test study procedures and outcome measures.		
Item 3: What (Materials)	<b>Intervention arm:</b> Behaviour change apps	Control arm:	
(Materials)	Samsung Galaxy J5  Health Professional phone based Motivate Me app: - 1. set patients long-term goals (outcomes) 2. set patients behavioural goals (which evidence based exercises they will do and how often, when they will exercise with the health professional, alone or in a group), 3. access the patients self-report data and see what exercises they have been doing and when. 4. upgrade exercise programme. 5. give the patient bespoke feedback (set as once a week).  Patient phone based My Activity Programme app:- 1. report the exercises they have done (exercise type, duration,	Samsung Galaxy J5  Control group self-report app:- report the exercises they have done (exercise type, duration, intensity)  Home exercise booklet  Calander/FallsMonitor@home  Patient 'How to guide'  Technology issue log (Health professional)	
	intensity) 2. receive prompts when they have scheduled to exercise 3. receive automated motivational messages based on the long-term goals they have set (with a focus on strengthening outcome		

1

expectations)

4. Receive bespoke feedback from health professionals (aimed at increasing Perceived Behavioural Control).

Home exercise booklet

Calander/FallsMonitor@home

Patient 'How to guide' Health professional 'How to guide' (for technology)

Technology issue log (Health professional)

## 4. What procedure

Screening and assessment as part of standard service by Falls Services

Support and training on how to use the 'My Activity Programme app' and falls alarm.

Formal goal setting session with health professional where use their 'Motivate me' app to set patients' behavioural and outcome-based goals (including prescribing the exercise programme). Handing out of home exercise booklet.

Strength and balance rehabilitation in group or home commences.

#### **Trafford:**

If recruited through Community Rehabilitation team they receive a 6- week programme. They are then either referred to group-based rehabilitation or discharged. Seen in own home once a week.

If recruited through group-based rehabilitation they receive an 8 week group-based programme. Seen in a group once a week.

They are then referred on to a community based FaME class once a week and prescribed home

Screening and assessment as part of standard service by Falls Services.

Some discussion around long term goals and home exercise booklet given and programme prescribed (behavioural goals).

Strength and balance rehabilitation in group or home commences.

## **Trafford:**

If recruited through Community Rehabilitation team they receive a 6 week programme. They are then either referred to group-based rehabilitation or discharged. Seen in own home once a week.

If recruited through the group-based rehabilitation they receive an 8 week group-based programme. Seen in a group once a week.

They are then referred on to a community based FaME class once a week and prescribed home exercise programme.

#### **Manchester City**

They receive either a 12 week group based exercise class and prescribed home exercise programme or just a 12 week home based exercise, and exercise programme.

#### **Manchester City**

They receive either a 12 week group based exercise class and prescribed home exercise programme or just a 12 week home based exercise, and then follow-up visits until 6 months (as per patient need). On discharge they are referred to the exercise referral programme where they can attend a group once a week and receive a prescribed home exercise programme. Sometimes they are referred to exercise referral programme before discharge.

All patients across both sites will receive a prescribed programme by the health professional on discharge and the health professional will set behavioural goals with the patient using the apps. Throughout the rehabilitation period the health professional can upgrade the exercise programme as appropriate using the apps. They will also send the patient a personalised motivational message once a week until discharge.

Participants receive a visit from the research team the week after their rehabilitation programme has started and then monthly phonecalls.

Participants can contact the research team for technical support at any time.

then follow-up visits until 6 months (as per patient need). On discharge they are referred to the exercise referral programme where they can attend a group once a week and receive a prescribed home exercise programme. Sometimes they are referred to the exercise referral programme before discharge.

All patients across both sites will receive a prescribed programme by the health professional on discharge.

Participants receive a visit from the research team the week after their rehabilitation programme has started and then monthly phonecalls.

Participants can contact the research team for technical support at any time.

## Item 5: who provided

#### **Assessments**

All physical assessments completed at the clinical sites are completed by blinded clinical staff from those sites. All assessors are qualified physiotherapists.

Assessments are completed at baseline (prior to randomisation), 3 and 6 months. Other assessments are self- completed by the older person.

## Intervention

Both the intervention and control are delivered by the same health

	professionals at both sites. These are predominantly Physiotherapists, but also Occupational Therapists and Healthcare Assistants. All health professionals have been trained to deliver the evidence based rehabilitation programme and have also received training on using the smartphone from the research team.				
6. How	Identification  Consent	Patients are identified by health professionals at 2 sites and screened against the inclusion/exclusion criteria. They are then approached by the health professional and asked if they would like a demo of the technology.  The researcher contacts the individual and arranges a visit accompanied by a former patient who has used the smartphone app before.  The researcher takes consent.			
	Exercise delivery	the home or within a group	ent on site (see 4.What). e health professional either in		
	Motivational input	Patient carry out goal setting session with health professional structured by the use of the 'Motivate Me' app and receive a prescribed programme on their app and an exercise booklet.  Patient will receive prompts and messages through the 'my activity programme app' at home on the days they have planned to exercise.  Patients will also receive verbal feedback when they see the health professional.	Patient given a prescribed exercise programme and some informal goal setting is carried out as part of the session. They receive a home exercise booklet.  Patients will only receive verbal feedback when they see the health professional		
7. Where		is delivered across several cond in patients' homes in Mand			
8. When and how much		Intervention arm	Control arm		
	Research Team	1 visit to set- up the phone after randomisation	1 visit to set- up the phone after randomisation		

		1 visit the week after the rehabilitation programme	1 visit the week after the rehabilitation programme
		has commenced	has commenced
		Phone calls x 6	Phone calls x 6
	Health	2 x structured goal setting	2 x goal setting session
	Professional	session (baseline and at discharge).	(baseline and at discharge).
		Weekly face to face exercise intervention (ranging from 6-15 contacts).	Weekly face to face exercise intervention (ranging from 6-15 contacts).
	0	Weekly feedback message received through app until discharge (maximum of 26).	
	Smartphone	Automated messages and prompts x 3 on the day they have scheduled to exercise.	
9. Tailoring	Rehabilitation programme	The number of home based visits to each patient may differ across both recruitment sites and across both control and intervention groups dependent on patient need.	
		The exercise programme de each individual patient acro control and intervention gro	oss both sites and across both
		patient discharge (this could and 6 months at Mancheste	r city).
	Motivational messages	*	nals may schedule for the a week on the phone or every ce. Participants will receive have scheduled to exercise
11. How well planned	Health professional fidelity	The research team will attended for the intervention arm for site and then 1 patient at ea	nd the goal-setting sessions the first 5 patients at each
		_	half-day training session and in using the smartphone app

Assessment fidelity	Assessors masked to group allocation will follow an assessment standard operating procedure.
Adherence	<ol> <li>Adherence is collected through the smartphone apps (control and intervention).</li> <li>At baseline, 3 and 6 months though validated questionnaire (EARS).</li> </ol>
	3. Through group exercise attendance records, health professional and instructor delivery records.

Item 10 and 12 N/A.

# **BMJ Open**

## Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older adults? The TOGETHER feasibility RCT study protocol.

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Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older adults? The **TOGETHER** feasibility RCT study protocol.

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#### **ABSTRACT**

#### Introduction

Falls have major implications for quality of life, independence and cost to the health service. Strength and balance training has been found to be effective in reducing the rate/risk of falls, as long as there is adequate fidelity to the evidence-based programme. Health services are often unable to deliver the evidence-based dose of exercise and older adults do not always sufficiently adhere to their programme to gain full outcomes. Smartphone technology based on behaviour-change theory has been used to support healthy lifestyles, but not falls prevention exercise. This feasibility trial will explore whether smartphone technology can support patients to better adhere to an evidence-based rehabilitation programme and test study procedures/outcome measures.

#### Methods and analysis

A two-arm, pragmatic feasibility randomised controlled trial will be conducted with health services in Manchester, UK. Seventy-two patients aged 50+ years eligible for a falls rehabilitation exercise programme from two community services will receive: (1) standard service with a smartphone for outcome measurement only or (2) standard service plus a smartphone including the motivational smartphone app. The primary outcome is feasibility of the intervention, study design and procedures. The secondary outcome is to compare standard outcome measures for falls, function and adherence to instrumented versions collected using smartphone. Outcome measures collected include balance, function, falls, strength, fear of falling, health related quality of life, resource use and adherence. Outcomes are measured at baseline, three and six month post-randomisation. Interviews/focus groups with health professionals and participants further explore feasibility of the technology and trial procedures. Primarily analyses will be descriptive.

#### Ethics and dissemination.

The study protocol is approved by North West Greater Manchester East Research Ethics Committee (Rec ref:18/NW/0457, 9/07/2018). User groups and patient representatives were consulted to inform trial design, and are involved in study recruitment. Results will be reported at conferences and in peer-reviewed publications. A dissemination event will be held in Manchester to present the results of the trial. The protocol adheres to the recommended SPIRIT Checklist.

**Trial registration number:** ISRCTN12830220

**Key words:** Rehabilitation, older, technology

- The first study to examine a motivational app to support falls rehabilitation.
- Pragmatic feasibility trial enables us to establish whether it is feasible to use the motivational apps in practice.
- Multi-site study with different types of falls services, representative of UK service delivery.
- •
- Due to the nature of the intervention we will not be able to blind participants or those delivering the intervention.



Falls are an important public health issue, with over 30% of people aged 65 and over falling at least once a year[1]. This has implications for quality of life, independence and cost to the health service[1]. Strength and balance training (SBT) comprises 'carrying out exercises that increase muscle strength in the legs and improve balance'[2]. Strength and balance exercise programmes are effective in reducing risk and rate of falls and injuries[3]. Sherrington et al[4] have shown that for strength and balance programmes to be effective they need to be progressive, tailored and of adequate dose (3x a week for 50 hours, and then maintained). Work carried out by Public Health England[5] illustrates that to see a return on investment; fidelity to the evidence-base has to be carried-out (adequate dose, progression).

However, Nyman and Victor[6] report that adherence to evidence-based strength and balance programmes is poor. The National Health Service (NHS) only delivers programmes that are pre-dominantly 3 months or less[7], older adults do not carry out their exercise programme three times a week as prescribed (dose) or carry out the programme for a sufficient length of time to achieve and maintain the benefits[6,7]. Cost and appropriate staffing are cited as primary reasons for short NHS delivery[7].

Unless there are innovative new solutions to support the delivery of falls prevention exercises sufficiently to reduce falls risk and to prevent re-referral to services, over the coming decade it is estimated that population changes will result in service demand beyond the reach of current interventions[8]. The use of smartphones to support falls rehabilitation could be one of the solutions. The proportion of older adults using smartphones is growing rapidly, with 39% of those aged 65 to 74 and 15% of those aged over 75 using smartphones[9]. Smartphones offer multiple opportunities to support healthy ageing and falls prevention as they are portable, can be body-worn and can therefore be used for falls detection, movement detection and motivation [10, 11, 12] The evidence which looks at the role of the smartphone for falls prevention is sparse[13], particularly for interventions focused on rehabilitation/strength and balance training. Although, there is a lack of specific evidence related to falls prevention interventions, there is evidence that older adults find mobile phones more usable than using a new device e.g. a falls alarm[14]. It has also been suggested that barriers to smartphone use in this population can be overcome through adequate support and affordability[15]. There is evidence supporting the use of mobile phone-based healthy lifestyle programmes [16,17], including to increase physical activity[17,18,19]. King et al[11], developed and tested smartphone applications (apps) based on behaviour change theory designed to motivate adults aged 45+ years. One of these included personalised goal-setting and behavioural feedback, successful evidence-based behavioural change techniques [20]. The apps recieved positive feedback from participants and increased physical activity.

We know from previous studies that attitudes and beliefs are important to the uptake of and adherence to exercise by older adults[21,22]. The Theory of Planned Behaviour (TPB) [23] is particularly useful for assessing older adults' attitudes in relation to exercise uptake and adherence[21,22,24]. The TPB is based on three core components:

- (i) perceived behavioural control (PBC), the perceived ease or difficulty of performing the behaviour.
- (ii) social influences including, subjective norms (beliefs of important people e.g. family), perceived social support (support from others for behaviour) and modelling (following observed behaviour of others).

(iii) attitudes (outcome expectations)[23]. Focused on the advantages and disadvantages of the behaviour (outcome expectations) and when related to adherence, whether these advantages have occurred.

Attitudes measured by using a TPB-based tool have been significantly associated with exercise behaviour in a previous study[21]. This theory has informed the intervention overall and content of the motivational messages within the proposed intervention (focused on outcome expectations/PBC).

Smartphone technology-based motivational applications underpinned by behaviour change theory and developed with health professionals and older adults could be an effective way of encouraging maintenance of exercise and of successfully supporting adherence to evidence-based strength and balance training. We have already carried out usability and acceptability testing of the technology and two motivational apps (one for health professionals and one for patients), before planning this trial. The smartphone apps have been developed through several cycles of user-led design. Initially we carried out engagement workshops with older adults (AgeUK) and health professionals from one falls service in Manchester, followed by usability/acceptability testing with another falls service in Manchester and their patients (IRAS:205980). The use of this approach has enabled us to develop the apps, establish whether the technology is acceptable to older adults and health professionals (qualitative methods) and to check its usability (technology testing). Overall, the apps were acceptable to both patients and health professionals with the majority of suggested changes made to the health professionals' app to ensure it fit more easily with their practice. Changes following this testing included; improvements in the delivery of messages and a more streamline approach to scheduling activities for the health professional. Another suggested change was to make smartphone pens available to participants to aid in the use of the touchscreen.

This study now aims to explore whether it is feasible for smartphone technology to be used to support patients to sufficiently adhere to an evidence-based exercise rehabilitation programme. As a secondary aim it will assess whether technology-based outcome measures (smartphone-based falls alarm and Timed up and Go Test)[25] are reliable when compared to standard methods (e.g. falls calendars). Through a feasibility RCT we will explore the feasibility of using smartphone technology to support falls rehabilitation and test study procedures (e.g. suitability of outcome measures, standard deviation of the outcome measure, recruitment, randomisation, follow-up rates, retention, time required for analysis). Both arms of the trial will receive rehabilitation exercises and will report their exercises on a study provided smartphone but only the intervention arm will carry out goal-setting and receive feedback through the phone.

The intervention has the potential to:

- 1. Increase the amount of support the patient receives to adhere to their exercise, leading to increased adherence.
- 2. Increase exercise progression/dose which could be cost neutral/saving.
- 3. Enable health professionals to monitor compliance to the prescribed programme. This could assist maintenance of health, reducing long-term falls risk and re-access to services.

## **METHODS**

# Trial design

Core trial information is presented in Table 1. This study is a two-arm pragmatic feasibility randomised controlled trial including the collection of economicdata. The trial design framework is exploratory. Alongside the trial, qualitative work is carried out to understand the feasibility of the intervention and the trial procedures.

**Table 1: WHO Trial Registration Data Set** 

Data category	Information
Primary registry and trial identifying number	ISRCTN: 12830220
Date of registration in primary registry	21.08.2018
Secondary identifying numbers	
Source of monetary or material support	National Institute for Health Research Postdoctoral Fellowship Award
Primary sponsor	University of Manchester
Secondary sponsor	N/A
Contact for public queries	Helen.hawley-hague@manchester.ac.uk
Contact for scientific queries	Helen.hawley-hague@manchester.ac.uk
Public title	The Together trial
Scientific Title	Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older people?  The TOGETHER feasibility RCT.
Countries of recruitment	UK
Health condition of problem studied	Falls in Older Adults
Interventions	Standard service:  Manchester City: 12 weeks once a week contact (home or group exercise), check-ups until 6 months discharge.  Trafford: 8 weeks group exercise once a week or 6 week home exercise then discharged or referred to further 8 week group exercise.

	For all prescribed exercise plan and exercise booklet given, asked informally what they want to achieve (outcome goals).  Use of study provided smartphone for reporting exercises and falls detection as outcome measures only
	Intervention: Standard service plus the use of Motivate Me (health professional app) and My Activity Programme (patient app) on study provided smartphones.
Key inclusion and exclusion criteria	Age: Older adults aged 50+ Sex: Male or female Inclusion: At risk of falls, referred to falls rehabilitation services and assessed as suitable for an exercise programme, Good 3G/4G reception in their home or wifi.
	<b>Exclusion:</b> unable to follow instructions (unless they have support from a family member or carer), Severe visual impairment, long-term residential or nursing care, terminal illness or expected shortened lifespan, defined as less than 6 months, Older adults unable to read written English unless they have support from a family member or carer).
Study type	Interventional Allocation: randomised; Primary purpose: prevention, feasibility
Date of first enrolment:	September 2018
Target sample size	72
Recruitment status	Pending
Primary outcome	Feasibility of the design and procedures
Key secondary outcomes	Balance (Berg), Function (TUG/mTUG), Falls (Calendar/FallsMonitor@home), Strength (30 second chair stand), Fear of Falling (Short FES-I), Health related quality of life (EQ5D-5L/ ICE-CAP-O), resource use, adherence (my activity programme/EARS). Baseline, 3, 6 months.

# Sampling principles and procedures

# Eligibility

Older adults at risk of falls (aged 50+ years) and assessed as requiring a falls rehabilitation exercise programme, are identified through current community falls rehabilitation services delivered in Manchester City and Trafford. The two sites see patients from diverse socioeconomic populations. Exclusions include older adults who are unable to follow instructions (unless supported by a family member/carer), who are unable to understand written English (unless supported by a family member/carer), with severe visual impairment, those in long-term residential or nursing care and those with terminal illness or expected shortened lifespan, defined as less than 6 months, as determined by the NHS teams. Patients need to have good 3G/4G mobile phone reception (able to access webpages) or wifi in their home and this is assessed by the health professional before they handout participant information or by the researcher when taking consent.

## Recruitment, consent, sample size

Health professionals give patients the study information sheet and inform them about the intervention. The health professionals then ask the patient if they are happy to be contacted by the researcher who demonstrates the technology either in the patient's home or within groups at each NHS site. The technology is demonstrated to the participant before they are asked to give informed consent. Where possible a former patient who has used the smartphone applications accompanies the researcher to demonstrate the technology. We think involvement of a peer has the potential to assist in promoting patient confidence in the use of the technology.

The first 36 eligible patients identified through each service (N=72 in total) who are willing to participate are being recruited and randomised (Figure 1). Thirty patients per arm after attrition (approx. 10%) are normally used for feasibility RCTs[26]. Study participants are randomised using a computer-generated randomisation algorithm at sealedenvelope.com, stratified by gender and site, using block randomisation (2, 4, 6 blocks) into either intervention or control group.

#### Blinding

Baseline and follow-up (3 and 6 months) assessments are carried out by experienced clinicians within each NHS Trust (not a member of the clinical teams participating), who are blinded to which intervention the participants are receiving, at baseline the individual is also blinded to the intervention they will receive as randomisation occurs after baseline assessment.

As this is an 'active' intervention, it is not possible to blind the health professionals delivering the service or the participants during the intervention. The lead researcher provides technical support to both arms to use the smartphone so is not blinded. The statistical analysis will be carried out by the lead researcher with the support of a statistician. Patient ID codes will be removed from the data to allow for blinded analysis.

#### **Patient withdrawal**

In consenting to the trial, patients are consenting to the trial treatment, follow-up and data collection. If withdrawal of the randomly allocated treatment occurs, patients should still be followed up where they agree. Patients are allowed to withdraw without giving reason

at any time and a withdrawal case report form (CRF) will be completed to document the date and reason (where given) for withdrawal. Data collected up to the time of withdrawal will be included in analyses. Health professionals will assess patients' capacity to take part in the rehabilitation programme and the study, if they have been deemed to have lost capacity to consent they will be withdrawn from the study but the data already collected will be retained.

# Interviews with patients

All participants are offered an interview (even those who withdraw from the trial) in their own home after the final follow-up to assess their experiences of the intervention and trial processes. Family members/carers may also attend the interview at the participants' request.

## Focus groups with health professionals

Health professionals from Trafford and Manchester city who are involved in the study are recruited to participate in a focus group at the end of the study (after 24 weeks follow-up). All members of staff (N=8) will be given study information by their team leader and asked if they are available for a focus group, the focus groups will take part at their place of work at a time convenient to each team. Participating staff can choose to be part of a one-to-one interview if they prefer not to be interviewed with colleagues or if for staffing reasons it is not feasible for them to attend the focus group.

#### The Intervention

Full details of the intervention components are shown in Supplementary material: Table 1 (TIDieR Guidelines).

The technology

The Samsung Galaxy J5 as a means of communication[27] will be provided to all participants and health professionals. Samsung phones have been used previously in our research, with good usability and have the correct specification for the falls detector to work [10]. The research team will provide technical support for participants and health professionals (HHH) and any required application updates (SM, CT).

'Motivate me' app

The 'Motivate me' app is the health professional application. This app is used by the health professional with the patient to set behavioural and outcome-based goals, for the health professional to see what exercises the patient has reported and to give feedback and to check they have received messages (Supplementary Material Figure 1).

'My activity programme'

'My activity programme' is the patients application. This app will be used by the patient to report the exercises they have done, receive messages and prompts and to confirm whether they like the messages received (Supplementary Material Figure 2).

There are 12-behaviour change techniques adopted[28] through the intervention include goal-setting (behaviour/outcome), action-planning (recording plan to exercise in diary on smartphone/reminder text messages when it is time to start the programme), and feedback on behaviour (providing feedback on what they have done/benefits). The key behavioural change techniques delivered as part of the control and intervention arms are outlined in Table 2.

Table 2: Behaviour change techniques adopted\*

	1.Intervention arm	1a How	2.Control arm (standard service)	2a How
1.1 Goal setting (behaviour)	х	what, when, where- smartphone and paper	х	What, Where- Paper
1.3 Goal setting (outcome)	x	smartphone verbally	x	Verbally
1.4 Action planning	X	smartphone		
1.5 Review Behavioural goals	x	smartphone verbally	x	Paper Verbally
1.7 Review outcome goals	X	smartphone verbally	х	Verbally
2.2 Feedback on behaviour	X	Smartphone verbally	х	Verbally
4.1 Instructions on how to perform the behaviour	x	Physically Smartphone Paper	x	Physically Paper
5.1 Information about health consequences	x	Smartphone Verbally (ad hoc)	х	Verbally (ad hoc)
5.6 Emotional Consequences	х	Smartphones Verbally (ad hoc)	х	Verbally (ad hoc)

6.1 Demonstration of behaviour	х	Physically	х	Physically
7.1 Prompts	X	Smartphone		
8.7 Graded tasks	x	Smartphone Paper	X	Paper

<sup>\*</sup>Based on Michie et al[28] behaviour change taxonomy

#### The Control

Standard service is variable across different sites, but all sites deliver a mix of the evidence-based Falls Management Programme (FaME) and Otago[29] exercises as standard care.

They include face-to-face delivery once-a-week and a prescribed home-exercise programme (with booklet) with informal outcome-based goal-setting.

Manchester City: Once a week visits (either home-based or group exercise) for around 12 weeks (dependent on need) and then check-ups until 6 months discharge.

Trafford: 8 weeks group exercise once a week then discharged, or 6 week home-based exercise then discharged or referred to further 8 week group exercise.

Both sites leave participants with a home exercise plan on discharge and where appropriate refer onto community-based strength and balance programmes.

Control application for self-reporting exercise

The control arm receives a study phone with a basic app where they report their exercises, but they are only able to report their exercises (outcome measure), they are not able to view their programme, receive messages or receive feedback on the phone. The health professional is not able to view what they have reported (outcome measure for the research team only).

#### **Co-treatments**

Trial participants are free to seek management of falls and other related or unrelated medical conditions during the course of the trial. We record all health service resource use and these will be reported as a trial outcome. At trial closure, participants will continue with usual healthcare, no further ancillary care is provided beyond that immediately required for the proper and safe conduct of the trial.

# **Outcome measures**

Data such as demographics (age, gender, socio-economics, health conditions, falls history, previous smartphone/mobile phone use and wifi) and physical tests are recorded on the

CRF (Table 3).

Table 3: Schedule of enrolment interventions and assessments

	STUDY PERIOD					
	Enrolment	Allocation	Po	st-alloca	tion	Post intervention
TIMEPOINT**	-t <sub>1</sub>	0	$T_1$	$T_2$	$T_3$	
ENROLMENT:						
Eligibility screen	X					
Consent to further information	X					
Tech demo and Informed consent	X					
Allocation		X				
INTERVENTIONS:						
Control: CFS TCS				<b>+</b>	<b></b>	
Intervention			-		-	
ASSESSMENTS:		4				
Gender Age Ethnicity Education Housing Falls history Medical history Previous mobile/smartphone use Allocated to home or group exercise	X		4	0		
Falls (Calendar) Falls (alarm) My activity self-report Prescribed exercise plan Face to Face delivery			-			
Berg TUG mTUG 30 Second Chair Stand FES-1 EQ5D Resource Use Health professional time resource	X			X	X	

ICE-CAP-O EARS			
Interviews Focus groups			X

## Primary outcome measures

Assess feasibility and acceptability of the design and procedures including:

- a. willingness of participants to be randomised (collected on the screening section of the CRF/interviews)
- b. willingness of clinicians to recruit participants (through focus group/completion of screening on the CRF)
- c. number of eligible patients (through the CRF and documentation of number of monthly referrals to falls services)
- d. whether demonstration by peer of the technology aids recruitment.
- e. characteristics of the proposed outcome measures e.g. reliability of falls detector when compared to falls calendars, whether a self-report app is a reliable outcome measure.
- f. follow-up rates, adherence/compliance rates
- g. time needed to collect and analyse data
- h. determine effect sizes for use in sample-size calculations, enabling power calculations for the reduction in falls for a definitive large scale RCT.

Start/stop criteria for going to full trial are included in CONSORT diagram (Diagram 1) based on these outcome measures.

We will also report intervention fidelity, process and compliance using observation during quality assurance visits. Health professionals and the assessors will follow a Standard Operating Procedure (SOP) for assessment and intervention. The trial treatment record (CRF) includes details of the grade and type of staff involved with delivery. The health professionals and researcher will keep an issue-log of technical issues with the phones or apps during the trial either experienced directly or reported by participants. We will also explore the potential impact of differing length of exercise delivery across sites.

# Outcome measures

#### **Falls**

The primary outcome for any future definitive trial would be falls, expressed as fall rate per person per months of follow-up observation after randomisation. The current study collects falls data for the purposes of testing feasibility of data collection, and to inform us of falls rates and intervention effect size for a future sample size calculation.

All participants will wear the smartphone in their pocket or on a waistband and this will act as a falls detector, running the FallsMonitor@home app developed by the University of Bologna[10]. If the patient chooses then they can also use the app on the phone as a falls alarm. The fall detection system application allows the user to identify a list of formal/informal caregivers who will receive an SMS if a fall is detected. Patients are given

an opportunity to de-active the falls alarm through an application on the smartphone if there is a false alarm, enabling the user to maintain control and prevent unwanted intrusion. Participants are asked if we can use their anonymised falls data for further development of the app and in the Farseeing real-world falls database[30].

To validate this as an outcome measure we use the internationally agreed ProFaNE falls definition[31] and follow the agreed ProFaNE falls data collection and analysis protocols based on self-report calendars[32].

# Fear of falling

Short Falls Efficacy Scale-International (Short FES-1) is used to measure fear of falling[33]. This is often a measure used by UK falls services as part of standard outcome measures.

#### **Function**

The Timed Up and Go test (TUG) will be used to assess improvements in mobility and function. The TUG will be applied as described by Podsiadlo and Richardson[25]. Participants will be asked to perform the TUG at their self-selected habitual walking speed. A medical device implementing an instrumented version of the TUG will be used (mTUG, mHealth Technologies s.r.l., Bologna, Italy). The device is able to automatically provide guidance to the user for administering the test, capture and process the data, and generates summary reports of function for the health professional. The blinded assessor will complete the normal TUG and the mTUG as outcome measures (the standard TUG as a validation measure) to explore whether the mTUG is usable as an outcome measurement for the definitive RCT. The health professional will carry out the mTUG with a sub-sample of 10 patients at each site to assess their experiences of its use.

#### Balance

The Berg Balance Scale will be used to assess balance. This has good validity and sensitivity in this population[34] and is one of the best outcome measures for assessing standing balance[35]. It has also been used for the prediction of falls[36]. The effect sizes from this outcome measure scale will be used as part of the power calculation for the full trial.

#### Strength

30 seconds chair stand test[37], which has good validity and is used throughout health services will be used to assess physical ability, in particular strength.

#### Adherence

Adherence will be measured in a number of ways (outlined in detail, Table 4):

- 1) Self-report app will be used for both control and intervention group. Adherence will be classed as the participant carrying out 80% of their prescribed programme (based on the evidence-base for effective strength and balance)[6,38].
- 2) Exercise Adherence Rating Scale (EARS)[39]. This is a validated 16-question tool with a 6-question subscale specifically measuring adherence (remaining questions measure reasons for adherence/non-adherence).

## Health economics

The health related quality of life measures will include the European Quality of Life 5

Dimensions (EQ-5D-5L)[40] and an additional measure used in previous trials related to falls prevention (the ICEpop CAPability measure for Older people (ICE-CAP-O)[41,42]. Costs of delivering the intervention will be observed based on staff training, delivery costs and equipment costs. Additional resource use measures will be captured via a Resource Use Questionnaire which will seek to measure costs related to an NHS and social care perspective (secondary, primary, community care service use), and a patient perspective (costs related to informal care). The findings from these will inform the feasibility of collection of the data, and priorities for cost collection at full trial.



**Table 4: Adherence measures** 

	What	How/additional validation
Self-report through my activity programme and control arm smartphone app	Exercises reported on app to their prescribed programme they day they are carried out.  - Exercise Type  - Intensity  - Dose Adherence defined as participant carrying out 80% of their prescribed programme.	The health professional will be asked to provide a copy of the participants prescribed exercise plan, any changes to it and the dates any changes were made (both sites record this as part of standard intervention).  For face to face home delivery, the health professional will be asked to report exactly what the patient has done when with them (this will be used to validate the self-report from participants).  After discharge from rehabilitation if participants move onto other strength and balance provision. Those services will give us copies of the exercise programme delivered for any days the participants attend, attendance records and any prescribed home exercise programme.
EARS	Validated 16-question tool with a 6-question subscale specifically measuring adherence.	Paper questionnaire at baseline, 3 months and 6 months.

## **Interviews/focus groups**

The interview and focus group schedules are based on FARSEEING guidelines[43]. The following key areas will be explored in relation to the smartphone, the 'Motivate me' app, 'My activity programme' app, FallsMonitor@home, and the mTUG. Ease of use, clarity of screen, demonstration of use, wearing comfort, adaption of use, reliability, choice and control and home and lifestyle. This feedback will be considered and any required changes to the technology set-up, applications and intervention will be made prior to the definitive RCT. We also ask additional questions about the research process including: general expectations and views; experiences of recruiting patients (health professional), and of being recruited and randomised (patients), suggestions of methods for recruiting participants; likely uptake and retention of participants.

## **Analysis**

Quantitative data is analysed using SPSS Release 22.0. The main analyses is descriptive, involving the estimation of recruitment rates, attrition rates, non-compliance rates, means and standard deviations of outcomes by group at baseline and end trial, and 95% confidence intervals for differences of means of outcomes between groups and assessment of change following the intervention at end trial. The health economics analysis is focussed on informing relevant measures and means of collection of health related quality of life and resource use for the future definitive study. Only an exploratory cost-effectiveness analysis will be conducted, for all measures we will report mean values and sample variability alongside information on missing values.

Data from the smartphone based outcome measures (FallsMonitor@home, mTUG, My activity programme/control self-report app) will be compared to the traditional measures (falls calendar[32], TUG[25], EARS[39]) alongside qualitative feedback as part of their validation.

A statistical analysis plan will be created before data analysis.

Qualitative interviews/focus groups will be analysed using thematic analysis[44]. The research will be inductive and although will seek to further understand the quantitative findings, this approach will also generate categories and explanations directly from the data rather than based on previously set aims and objectives, reducing risk of bias[44]. QSR International's NVivo 10 qualitative data analysis software will be used to manage the data. The validity of the analysis will be checked by returning to the data once themes have been identified and also through the use of a second researcher who will check samples of analysis. The accuracy of the transcripts will be checked through discussion with participants to establish if anything is not clear from the interviews/focus groups.

#### **Ethical issues**

Ethical approval has been granted from the North West Greater Manchester East Research Ethics Committee (Rec ref: 18/NW/0457, 9/07/2018). Regional and site-specific approvals have been obtained. As this is a study with older patients a number of ethical issues could arise. To address these, community services will act as gatekeepers to access patients and assess patients' eligibility for the study. The intervention is delivered by health service staff and provided in addition to standard service, therefore patients are unlikely to be disadvantaged.

If falls are detected by the smartphone, it is important that someone is informed in real-time. The smartphone application allows the user to select a list of formal/informal caregivers who will receive an SMS if a fall is detected. It will be made clear that the falls service is not an emergency service so in the event of a fall the person receiving the text message would call an ambulance as they would in normal circumstances. If patients already wear a call alarm then they will be encouraged to continue to use this as well or to adopt their usual method of alerting help.

The study requires monitoring of subjects and it is important that patients do not find this

obtrusive (privacy issues have been identified as major barriers to the use of technology). Patients are given an opportunity to de-active the falls alarm through an application on the smartphone if there is a false alarm. However, previous consultation/usability testing with older adults raised no major privacy issues.

There are ethical issues in the removal of technology at the end of studies[45]. We will not be able to offer older adults the technology at the end of the 6 month study period, but they will be offered the opportunity to download the apps onto their own phones if they wish.

The risk of interviews and focus groups are minimal. The patient or health professional can ask the researcher to move onto another question if they are uncomfortable at any point. Health professionals will be given the chance to discuss the trial, technology and intervention in a one-to-one interview if they do not feel comfortable giving feedback in front of colleagues.

## Patient and public involvement

Patient and public representatives have been involved in designing the trial including outcome measures. Feedback from previous usability testing with patients and from patients who sit on our Advisory Group (AG) provided direct information on the design of the trial e.g. use of self-report app for control arm. Patients on our AG (who were formerly patients of one of the services) helped to design study material such as the patient information sheet. They assisted in training health professionals in approaching patients for recruitment and goal-setting as part of the intervention. Three participants', who took part in our usability testing, became peer mentor volunteers for the trial. They will attend the first visit (if the patient gives permission) to demonstrate the technology to patients before consent is given. We will explore whether peer involvement aids recruitment. Finally, the volunteers and the patients who sit on our AG will aid with dissemination of study findings e.g. helping to arrange dissemination events and providing feedback on newsletters for participants.

# **Trial monitoring**

The lead researcher (HHH) will monitor the delivery of the intervention and recruitment of patients, there will also be a clinical lead (AE, EM) at each site taking overall responsibility for identification of patients and delivery of the intervention. This team, alongside academic experts (JH, LC, SM, ASM, CT) from the Trial Co-ordination Group will ensure overall quality of trial data. The AG, which meets bi-annually, giving feedback on the project, providing expert guidance and assisting in dissemination, this includes two previous patients. A risk register is reviewed by the AG. The study is subject to the audit and monitoring regime of the University of Manchester and a monitoring plan followed.

A detailed risk assessment has been carried out and potential patient, organisational and study hazards considered, the likelihood of their occurrence and the resulting impact should they occur.

# **Adverse events**

A safety reporting protocol has been developed for related and unexpected serious adverse events (AEs) and directly attributable AEs. An AE is defined as any untoward medical

occurrence in a subject which does not necessarily have a causal relationship with treatment. These AEs are recorded in the CRF and if a Serious Adverse Event (SAE) occurs then reported to the Chief investigator. The CI will determine whether AEs require reporting to the trial sponsor and Ethics Committee, in accordance with the safety reporting protocol.

#### **DISCUSSION**

This is the first trial that we are aware of that explores the potential use of motivational smartphone apps for the support of an evidence-based falls exercise programme. As this is an active intervention and control we are unable to blind participants or those delivering the intervention. However, the design does enable us to blind both those carrying out the assessments and analysis.

We provide participants with study phones, which may be different to using the app on their own phones. However, we need to ensure the smartphone meets the technical specification required for FallsMonitor@home to work correctly. Furthermore use of study phones enables us to maintain confidentiality of participants (if phones are lost we can wipe them remotely).

This trial assesses several novel outcome measures against the gold standard, the mTUG against standard TUG, the FallsMonitor@home against standard calendar method and a self-report app against the EARS tool[39]. This enables us to further our understanding of whether technology has the potential to provide more objective and reliable outcome measures than current methods.

We use two very different NHS sites, reflecting the reality of day-to-day practice (one specialist falls service, one general rehabilitation services) to explore the delivery of the intervention. This means that the standard service is different across the two sites adding complexity to how the control and intervention arm are delivered. However, these differences enable us to assess its scalability to full trial where different types of falls services would need to be included as sites. It also enables us to be more representative of current services and assess its potential for delivery in practice.

Figure 1: Consort diagram

Supplementary Material Figure 1: Motivate Me user interface

**Supplementary Material Figure 2: My Activity Programme interface** 

#### **Authors' contributions:**

HHH leads the research project and its design, managing the trial overall and has led the writing of the protocol. CT and SM give technical support for the study and have advised on outcomes and the manuscript. JH, LC, ASM, CT and SM have provided scientific advice around the design of the study and commented on the manuscript. ST and YF have given advice on statistics and health economic part of design and manuscript. AE and EM have given advice on the operationalisation of the study and commented on the manuscript.

## Acknowledgments

We thank Professor Dawn Skelton and Later Life Training for allowing us to use their images and the name 'Motivate Me' for the health professional app. We thank two PPI representatives who sit on our Advisory Group and three peer volunteers who are supporting recruitment.

## **Competing Interests**

No competing interests declared.

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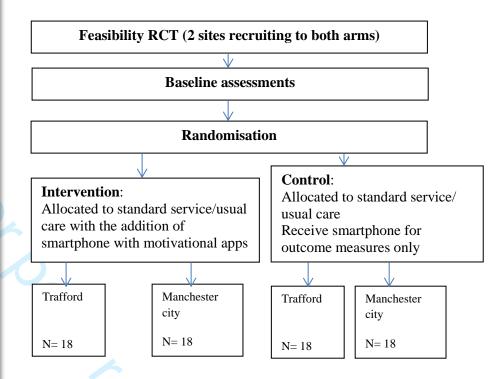
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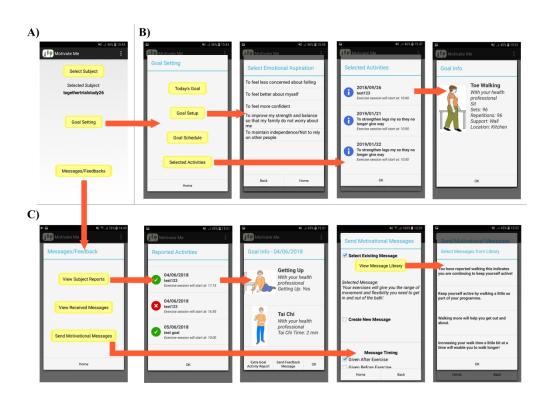
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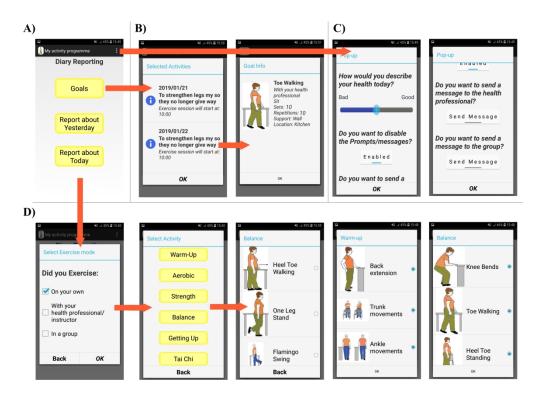




3 month follow-up, 6 month follow-up

Interviews (Health Professionals, N=8),
Focus groups/Interviews (N=60 patients) at 6 months





**Supplementary Material Table 1:** Intervention description using the Template for Intervention Description and Replication (TIDieR) checklist\*

Item 1: Name	Can smartphone <b>TechnolOG</b> y be used to support an <b>E</b> ffec <b>T</b> ive <b>H</b> ome <b>E</b> xe <b>R</b> cise intervention to prevent falls amongst community dwelling older people: The TOGETHER trial		
Item 2: Why	Strength and balance training has been found to be effective in reducing the rate and risk of falls. Health services are often unable to deliver the evidence-based dose of exercise and older adults do not always sufficiently adhere to their programme to gain full outcomes. This feasibility trial will explore whether smartphone technology based on the Theory of Planned Behaviour and using goal setting, feedback and prompts can be used to support patients to better adhere to an evidence-based exercise rehabilitation programme and test study procedures and outcome measures.		
Item 3: What	Intervention arm: Behaviour	Control arm:	
(Materials)	change apps	Standard service	
	Samsung Galaxy J5	Samsung Galaxy J5	
	Health Professional phone based Motivate Me app: -  1. set patients long-term goals (outcomes)  2. set patients behavioural goals (which evidence based exercises they will do and how often, when they will exercise with the health professional, alone or in a group),  3. access the patients self-report data and see what exercises they have been doing and when.  4. upgrade exercise programme.  5. give the patient bespoke feedback (set as once a week).  Patient phone based My Activity Programme app:-  1. report the exercises they have done (exercise type, duration, intensity)  2. receive prompts when they have scheduled to exercise  3. receive automated motivational messages based on the long-term goals they have set (with a focus on strengthening outcome	Control group self-report app:- report the exercises they have done (exercise type, duration, intensity)  Home exercise booklet  Calander/FallsMonitor@home  Patient 'How to guide'  Technology issue log (Health professional)	

expectations)

4. Receive bespoke feedback from health professionals (aimed at increasing Perceived Behavioural Control).

Home exercise booklet

Calander/FallsMonitor@home

Patient 'How to guide' Health professional 'How to guide' (for technology)

Technology issue log (Health professional)

# 4. What procedure

Screening and assessment as part of standard service by Falls Services

Support and training on how to use the 'My Activity Programme app' and falls alarm.

Formal goal setting session with health professional where use their 'Motivate me' app to set patients' behavioural and outcome-based goals (including prescribing the exercise programme). Handing out of home exercise booklet.

Strength and balance rehabilitation in group or home commences.

#### **Trafford:**

If recruited through Community Rehabilitation team they receive a 6- week programme. They are then either referred to group-based rehabilitation or discharged. Seen in own home once a week.

If recruited through group-based rehabilitation they receive an 8 week group-based programme. Seen in a group once a week.

They are then referred on to a community based FaME class once a week and prescribed home

Screening and assessment as part of standard service by Falls Services.

Some discussion around long term goals and home exercise booklet given and programme prescribed (behavioural goals).

Strength and balance rehabilitation in group or home commences.

#### **Trafford:**

If recruited through Community Rehabilitation team they receive a 6 week programme. They are then either referred to group-based rehabilitation or discharged. Seen in own home once a week.

If recruited through the group-based rehabilitation they receive an 8 week group-based programme. Seen in a group once a week.

They are then referred on to a community based FaME class once a week and prescribed home exercise programme.

#### **Manchester City**

They receive either a 12 week group based exercise class and prescribed home exercise programme or just a 12 week home based exercise, and exercise programme.

## **Manchester City**

They receive either a 12 week group based exercise class and prescribed home exercise programme or just a 12 week home based exercise, and then follow-up visits until 6 months (as per patient need). On discharge they are referred to the exercise referral programme where they can attend a group once a week and receive a prescribed home exercise programme. Sometimes they are referred to exercise referral programme before discharge.

All patients across both sites will receive a prescribed programme by the health professional on discharge and the health professional will set behavioural goals with the patient using the apps. Throughout the rehabilitation period the health professional can upgrade the exercise programme as appropriate using the apps. They will also send the patient a personalised motivational message once a week until discharge.

Participants receive a visit from the research team the week after their rehabilitation programme has started and then monthly phonecalls.

Participants can contact the research team for technical support at any time.

then follow-up visits until 6 months (as per patient need). On discharge they are referred to the exercise referral programme where they can attend a group once a week and receive a prescribed home exercise programme. Sometimes they are referred to the exercise referral programme before discharge.

All patients across both sites will receive a prescribed programme by the health professional on discharge.

Participants receive a visit from the research team the week after their rehabilitation programme has started and then monthly phonecalls.

Participants can contact the research team for technical support at any time.

# Item 5: who provided

#### Assessments

All physical assessments completed at the clinical sites are completed by blinded clinical staff from those sites. All assessors are qualified physiotherapists.

Assessments are completed at baseline (prior to randomisation), 3 and 6 months. Other assessments are self- completed by the older person.

## Intervention

Both the intervention and control are delivered by the same health

	professionals at both sites. These are predominantly Physiotherapists, but also Occupational Therapists and Healthcare Assistants. All health professionals have been trained to deliver the evidence based rehabilitation				
	programme and have also received training on using the smartphone from the research team.				
6. How	Identification  Consent	Patients are identified by health professionals at 2 sites and screened against the inclusion/exclusion criteria. They are then approached by the health professional and asked if they would like a demo of the technology.  The researcher contacts the individual and arranges a visit accompanied by a former patient who has used the smartphone app before.  The researcher takes consent.			
	Exercise delivery	Exercise delivery is the same across intervention and control, but differs dependent on site (see 4.What). Exercise is delivered by the health professional either it the home or within a group.			
	Motivational	INTERVENTION	CONTROL		
	input	Patient carry out goal setting session with health professional structured by the use of the 'Motivate Me' app and receive a prescribed programme on their app and an exercise booklet.  Patient will receive prompts and messages through the 'my activity programme app' at home on the days they have planned to exercise.  Patients will also receive	Patient given a prescribed exercise programme and some informal goal setting is carried out as part of the session. They receive a home exercise booklet.  Patients will only receive verbal feedback when they see the health professional		
		verbal feedback when they see the health professional.			
7. Where		is delivered across several co d in patients' homes in Mand			
8. When and how much		Intervention arm	Control arm		
	Research Team	1 visit to set- up the phone after randomisation	1 visit to set- up the phone after randomisation		

		1 visit the week after the	1 visit the week after the	
		rehabilitation programme	rehabilitation programme	
		has commenced	has commenced	
		Phone calls x 6	Phone calls x 6	
	Health	2 x structured goal setting	2 x goal setting session	
	Professional	session (baseline and at discharge).	(baseline and at discharge).	
		Weekly face to face exercise intervention (ranging from 6-15 contacts).	Weekly face to face exercise intervention (ranging from 6-15 contacts).	
	0	Weekly feedback message received through app until discharge (maximum of 26).		
	Smartphone	Automated messages and		
		prompts x 3 on the day		
	,	they have scheduled to exercise.		
		exercise.		
0 Tailaring	Rehabilitation	The number of home based	visits to each patient may	
9. Tailoring	programme	differ across both recruitment sites and across both control and intervention groups dependent on patient need.		
		The exercise programme delivered will be tailored to each individual patient across both sites and across both control and intervention groups.		
		Both sites will send the weekly feedback message until patient discharge (this could be at 8 weeks at Trafford and 6 months at Manchester city).		
	Motivational	Because the exercise progra		
	messages	individual, health professio	nals may schedule for the week on the phone or every	
		_	ce. Participants will receive	
		messages on the days they	-	
		some patients may receive		
11. How well	Health	The research team will attend	-	
planned	professional fidelity	for the intervention arm for site and then 1 patient at ea	-	
	_	_	·	
		_	half-day training session and	
			in using the smartphone app	
		and trial procedures.		

Assessment fidelity	Assessors masked to group allocation will follow an assessment standard operating procedure.
Adherence	<ol> <li>Adherence is collected through the smartphone apps (control and intervention).</li> <li>At baseline, 3 and 6 months though validated questionnaire (EARS).</li> <li>Through group exercise attendance records,</li> </ol>
	health professional and instructor delivery records.

TO COLOR ONL

Item 10 and 12 N/A.

# **BMJ Open**

# Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older adults? The TOGETHER feasibility RCT study protocol.

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<b>Primary Subject Heading</b> :	Rehabilitation medicine
Secondary Subject Heading:	Geriatric medicine, Health services research
Keywords:	REHABILITATION MEDICINE, older, mhealth



Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older adults? The TOGETHER feasibility RCT study protocol.

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#### **ABSTRACT**

#### Introduction

Falls have major implications for quality of life, independence and cost to the health service. Strength and balance training has been found to be effective in reducing the rate/risk of falls, as long as there is adequate fidelity to the evidence-based programme. Health services are often unable to deliver the evidence-based dose of exercise and older adults do not always sufficiently adhere to their programme to gain full outcomes. Smartphone technology based on behaviour-change theory has been used to support healthy lifestyles, but not falls prevention exercise. This feasibility trial will explore whether smartphone technology can support patients to better adhere to an evidence-based rehabilitation programme and test study procedures/outcome measures.

## Methods and analysis

A two-arm, pragmatic feasibility randomised controlled trial will be conducted with health services in Manchester, UK. Seventy-two patients aged 50+ years eligible for a falls rehabilitation exercise programme from two community services will receive: (1) standard service with a smartphone for outcome measurement only or (2) standard service plus a smartphone including the motivational smartphone app. The primary outcome is feasibility of the intervention, study design and procedures. The secondary outcome is to compare standard outcome measures for falls, function and adherence to instrumented versions collected using smartphone. Outcome measures collected include balance, function, falls, strength, fear of falling, health related quality of life, resource use and adherence. Outcomes are measured at baseline, three and six month post-randomisation. Interviews/focus groups with health professionals and participants further explore feasibility of the technology and trial procedures. Primarily analyses will be descriptive.

#### Ethics and dissemination.

The study protocol is approved by North West Greater Manchester East Research Ethics Committee (Rec ref:18/NW/0457, 9/07/2018). User groups and patient representatives were consulted to inform trial design, and are involved in study recruitment. Results will be reported at conferences and in peer-reviewed publications. A dissemination event will be held in Manchester to present the results of the trial. The protocol adheres to the recommended SPIRIT Checklist.

Trial registration number: ISRCTN12830220

Protocol Version: V1.3 31.7.2019

**Key words:** Rehabilitation, older, technology

## Strengths and limitations of this study

- The first study to examine a motivational app to support falls rehabilitation.
- Pragmatic feasibility trial enables us to establish whether it is feasible to use the motivational apps in practice.
- Multi-site study with different types of falls services, representative of UK service delivery.
- Due to the nature of the intervention we will not be able to blind participants or those delivering the intervention.



Falls are an important public health issue, with over 30% of people aged 65 and over falling at least once a year[1]. This has implications for quality of life, independence and cost to the health service[1]. Strength and balance training (SBT) comprises 'carrying out exercises that increase muscle strength in the legs and improve balance'[2]. Strength and balance exercise programmes are effective in reducing risk and rate of falls and injuries[3]. Sherrington et al[4] have shown that for strength and balance programmes to be effective they need to be progressive, tailored and of adequate dose (3x a week for 50 hours, and then maintained). Work carried out by Public Health England[5] illustrates that to see a return on investment; fidelity to the evidence-base has to be carried-out (adequate dose, progression).

However, Nyman and Victor[6] report that adherence to evidence-based strength and balance programmes is poor. The National Health Service (NHS) only delivers programmes that are pre-dominantly 3 months or less[7], older adults do not carry out their exercise programme three times a week as prescribed (dose) or carry out the programme for a sufficient length of time to achieve and maintain the benefits[6,7]. Cost and appropriate staffing are cited as primary reasons for short NHS delivery[7].

Unless there are innovative new solutions to support the delivery of falls prevention exercises sufficiently to reduce falls risk and to prevent re-referral to services, over the coming decade it is estimated that population changes will result in service demand beyond the reach of current interventions[8]. The use of smartphones to support falls rehabilitation could be one of the solutions. The proportion of older adults using smartphones is growing rapidly, with 39% of those aged 65 to 74 and 15% of those aged over 75 using smartphones[9]. Smartphones offer multiple opportunities to support healthy ageing and falls prevention as they are portable, can be body-worn and can therefore be used for falls detection, movement detection and motivation [10, 11, 12] The evidence which looks at the role of the smartphone for falls prevention is sparse[13], particularly for interventions focused on rehabilitation/strength and balance training. Although, there is a lack of specific evidence related to falls prevention interventions, there is evidence that older adults find mobile phones more usable than using a new device e.g. a falls alarm[14]. It has also been suggested that barriers to smartphone use in this population can be overcome through adequate support and affordability[15]. There is evidence supporting the use of mobile phone-based healthy lifestyle programmes [16,17], including to increase physical activity[17,18,19]. King et al[11], developed and tested smartphone applications (apps) based on behaviour change theory designed to motivate adults aged 45+ years. One of these included personalised goal-setting and behavioural feedback, successful evidence-based behavioural change techniques [20]. The apps recieved positive feedback from participants and increased physical activity.

We know from previous studies that attitudes and beliefs are important to the uptake of and adherence to exercise by older adults[21,22]. The Theory of Planned Behaviour (TPB) [23] is particularly useful for assessing older adults' attitudes in relation to exercise uptake and adherence[21,22,24]. The TPB is based on three core components:

- (i) perceived behavioural control (PBC), the perceived ease or difficulty of performing the behaviour.
- (ii) social influences including, subjective norms (beliefs of important people e.g. family), perceived social support (support from others for behaviour) and modelling (following observed behaviour of others).

(iii) attitudes (outcome expectations)[23]. Focused on the advantages and disadvantages of the behaviour (outcome expectations) and when related to adherence, whether these advantages have occurred.

Attitudes measured by using a TPB-based tool have been significantly associated with exercise behaviour in a previous study[21]. This theory has informed the intervention overall and content of the motivational messages within the proposed intervention (focused on outcome expectations/PBC).

Smartphone technology-based motivational applications underpinned by behaviour change theory and developed with health professionals and older adults could be an effective way of encouraging maintenance of exercise and of successfully supporting adherence to evidence-based strength and balance training. We have already carried out usability and acceptability testing of the technology and two motivational apps (one for health professionals and one for patients), before planning this trial. The smartphone apps have been developed through several cycles of user-led design. Initially we carried out engagement workshops with older adults (AgeUK) and health professionals from one falls service in Manchester, followed by usability/acceptability testing with another falls service in Manchester and their patients (IRAS:205980). The use of this approach has enabled us to develop the apps, establish whether the technology is acceptable to older adults and health professionals (qualitative methods) and to check its usability (technology testing). Overall, the apps were acceptable to both patients and health professionals with the majority of suggested changes made to the health professionals' app to ensure it fit more easily with their practice. Changes following this testing included; improvements in the delivery of messages and a more streamline approach to scheduling activities for the health professional. Another suggested change was to make smartphone pens available to participants to aid in the use of the touchscreen.

This study now aims to explore whether it is feasible for smartphone technology to be used to support patients to sufficiently adhere to an evidence-based exercise rehabilitation programme. As a secondary aim it will assess whether technology-based outcome measures (smartphone-based falls alarm and Timed up and Go Test)[25] are reliable when compared to standard methods (e.g. falls calendars). Through a feasibility RCT we will explore the feasibility of using smartphone technology to support falls rehabilitation and test study procedures (e.g. suitability of outcome measures, standard deviation of the outcome measure, recruitment, randomisation, follow-up rates, retention, time required for analysis). Both arms of the trial will receive rehabilitation exercises and will report their exercises on a study provided smartphone but only the intervention arm will carry out goal-setting and receive feedback through the phone.

The intervention has the potential to:

- 1. Increase the amount of support the patient receives to adhere to their exercise, leading to increased adherence.
- 2. Increase exercise progression/dose which could be cost neutral/saving.
- 3. Enable health professionals to monitor compliance to the prescribed programme. This could assist maintenance of health, reducing long-term falls risk and re-access to services.

## **METHODS**

# Trial design

Core trial information is presented in Table 1. This study is a two-arm pragmatic feasibility randomised controlled trial including the collection of economic data. The trial design framework is exploratory. Alongside the trial, qualitative work is carried out to understand the feasibility of the intervention and the trial procedures.

**Table 1: WHO Trial Registration Data Set** 

Data category	Information
Primary registry and trial identifying number	ISRCTN: 12830220
Date of registration in primary registry	21.08.2018
Secondary identifying numbers	
Source of monetary or material support	National Institute for Health Research Postdoctoral Fellowship Award
Primary sponsor	University of Manchester
Secondary sponsor	N/A
Contact for public queries	Helen.hawley-hague@manchester.ac.uk
Contact for scientific queries	Helen.hawley-hague@manchester.ac.uk
Public title	The Together trial
Scientific Title	Can smartphone TechnolOGy be used to support an EffecTive Home ExeRcise intervention to prevent falls amongst community dwelling older people? The TOGETHER feasibility RCT.
Countries of recruitment	UK
Health condition of problem studied	Falls in Older Adults
Interventions	Standard service: Manchester City: 12 weeks once a week contact (home or group exercise), check-ups until 6 months discharge. Trafford: 8 weeks group exercise once a week or 6 week home exercise then discharged or referred to further 8 week group exercise.

	For all prescribed exercise plan and exercise booklet given, asked informally what they want to achieve (outcome goals).  Use of study provided smartphone for reporting exercises and falls detection as outcome measures only  Intervention: Standard service plus the use of Motivate Me (health professional app) and My Activity Programme
Key inclusion and exclusion criteria	(patient app) on study provided smartphones.  Age: Older adults aged 50+ Sex: Male or female Inclusion: At risk of falls, referred to falls rehabilitation services and assessed as suitable for an exercise programme, Good 3G/4G reception in their home or wifi.
	<b>Exclusion:</b> unable to follow instructions (unless they have support from a family member or carer), Severe visual impairment, long-term residential or nursing care, terminal illness or expected shortened lifespan, defined as less than 6 months, Older adults unable to read written English unless they have support from a family member or carer).
Study type	Interventional Allocation: randomised; Primary purpose: prevention, feasibility
Date of first enrolment:	September 2018
Target sample size	72
Recruitment status	Pending
Primary outcome	Feasibility of the design and procedures
Key secondary outcomes	Balance (Berg), Function (TUG/mTUG), Falls (Calendar/FallsMonitor@home), Strength (30 second chair stand), Fear of Falling (Short FES-I), Health related quality of life (EQ5D-5L/ ICE-CAP-O), resource use, adherence (my activity programme/EARS). Baseline, 3, 6 months.

# Sampling principles and procedures

# Eligibility

Older adults at risk of falls (aged 50+ years) and assessed as requiring a falls rehabilitation exercise programme, are identified through current community falls rehabilitation services delivered in Manchester City and Trafford. The two sites see patients from diverse socioeconomic populations. Exclusions include older adults who are unable to follow instructions (unless supported by a family member/carer), who are unable to understand written English (unless supported by a family member/carer), with severe visual impairment, those in long-term residential or nursing care and those with terminal illness or expected shortened lifespan, defined as less than 6 months, as determined by the NHS teams. Patients need to have good 3G/4G mobile phone reception (able to access webpages) or wifi in their home and this is assessed by the health professional before they handout participant information or by the researcher when taking consent.

# Recruitment, consent, sample size

Health professionals give patients the study information sheet and inform them about the intervention. The health professionals then ask the patient if they are happy to be contacted by the researcher who demonstrates the technology either in the patient's home or within groups at each NHS site. The technology is demonstrated to the participant before they are asked to give informed consent. Where possible a former patient who has used the smartphone applications accompanies the researcher to demonstrate the technology. We think involvement of a peer has the potential to assist in promoting patient confidence in the use of the technology.

The first 36 eligible patients identified through each service (N=72 in total) who are willing to participate are being recruited and randomised (Figure 1). Thirty patients per arm after attrition (approx. 10%) are normally used for feasibility RCTs[26]. Study participants are randomised using a computer-generated randomisation algorithm at sealedenvelope.com, stratified by gender and site, using block randomisation (2, 4, 6 blocks) into either intervention or control group. Stratification is by gender and site to ensure equal distribution across sites as we are testing all trial procedures.

## **Blinding**

Baseline and follow-up (3 and 6 months) assessments are carried out by experienced clinicians within each NHS Trust (not a member of the clinical teams participating), who are blinded to which intervention the participants are receiving, at baseline the individual is also blinded to the intervention they will receive as randomisation occurs after baseline assessment.

As this is an 'active' intervention, it is not possible to blind the health professionals delivering the service or the participants during the intervention. The lead researcher provides technical support to both arms to use the smartphone so is not blinded. The statistical analysis will be carried out by the lead researcher with the support of a statistician. Patient ID codes will be removed from the data to allow for blinded analysis.

#### **Patient withdrawal**

In consenting to the trial, patients are consenting to the trial treatment, follow-up and data

collection. If withdrawal of the randomly allocated treatment occurs, patients should still be followed up where they agree. Patients are allowed to withdraw without giving reason at any time and a withdrawal case report form (CRF) will be completed to document the date and reason (where given) for withdrawal. Data collected up to the time of withdrawal will be included in analyses. Health professionals will assess patients' capacity to take part in the rehabilitation programme and the study, if they have been deemed to have lost capacity to consent they will be withdrawn from the study but the data already collected will be retained.

# **Interviews with patients**

All participants are offered an interview (even those who withdraw from the trial) in their own home after the final follow-up to assess their experiences of the intervention and trial processes. Family members/carers may also attend the interview at the participants' request.

# Focus groups with health professionals

Health professionals from Trafford and Manchester city who are involved in the study are recruited to participate in a focus group at the end of the study (after 24 weeks follow-up). All members of staff (N=8) will be given study information by their team leader and asked if they are available for a focus group, the focus groups will take part at their place of work at a time convenient to each team. Participating staff can choose to be part of a one-to-one interview if they prefer not to be interviewed with colleagues or if for staffing reasons it is not feasible for them to attend the focus group.

## The Intervention

Full details of the intervention components are shown in Supplementary material: Table 1 (TIDieR Guidelines).

The technology

The Samsung Galaxy J5 as a means of communication[27] will be provided to all participants and health professionals. Samsung phones have been used previously in our research, with good usability and have the correct specification for the falls detector to work [10]. The research team will provide technical support for participants and health professionals (HHH) and any required application updates (SM, CT).

'Motivate me' app

The 'Motivate me' app is the health professional application. This app is used by the health professional with the patient to set behavioural and outcome-based goals, for the health professional to see what exercises the patient has reported and to give feedback and to check they have received messages (Supplementary Material Figure 1).

'My activity programme'

'My activity programme' is the patients application. This app will be used by the patient to

report the exercises they have done, receive messages and prompts and to confirm whether they like the messages received (Supplementary Material Figure 2).

There are 12-behaviour change techniques adopted[28] through the intervention include goal-setting (behaviour/outcome), action-planning (recording plan to exercise in diary on smartphone/reminder text messages when it is time to start the programme), and feedback on behaviour (providing feedback on what they have done/benefits). The key behavioural change techniques delivered as part of the control and intervention arms are outlined in Table 2.

Table 2: Behaviour change techniques adopted\*

	1.Intervention arm	1a How	2.Control arm (standard service)	2a How
1.1 Goal setting (behaviour)	x	what, when, where- smartphone and paper	x	What, Where- Paper
1.3 Goal setting (outcome)	х	smartphone verbally	х	Verbally
1.4 Action planning	X	smartphone		
1.5 Review Behavioural goals	X	smartphone verbally	X	Paper Verbally
1.7 Review outcome goals	x	smartphone verbally	х	Verbally
2.2 Feedback on behaviour	x	Smartphone verbally	x	Verbally
4.1 Instructions on how to perform the behaviour	x	Physically Smartphone Paper	x	Physically Paper
5.1 Information about health consequences	x	Smartphone Verbally (ad hoc)	x	Verbally (ad hoc)
5.6 Emotional Consequences	х	Smartphones Verbally (ad hoc)	х	Verbally (ad hoc)

6.1 Demonstration of behaviour	х	Physically	х	Physically
7.1 Prompts	X	Smartphone		
8.7 Graded tasks	х	Smartphone Paper	х	Paper

<sup>\*</sup>Based on Michie et al[28] behaviour change taxonomy

#### The Control

Standard service is variable across different sites, but all sites deliver a mix of the evidence-based Falls Management Programme (FaME) and Otago[29] exercises as standard care.

They include face-to-face delivery once-a-week and a prescribed home-exercise programme (with booklet) with informal outcome-based goal-setting.

Manchester City: Once a week visits (either home-based or group exercise) for around 12 weeks (dependent on need) and then check-ups until 6 months discharge.

Trafford: 8 weeks group exercise once a week then discharged, or 6 week home-based exercise then discharged or referred to further 8 week group exercise.

Both sites leave participants with a home exercise plan on discharge and where appropriate refer onto community-based strength and balance programmes.

Control application for self-reporting exercise

The control arm receives a study phone with a basic app where they report their exercises, but they are only able to report their exercises (outcome measure), they are not able to view their programme, receive messages or receive feedback on the phone. The health professional is not able to view what they have reported (outcome measure for the research team only), thereby minimising risk of contamination.

## Co-treatments

Trial participants are free to seek management of falls and other related or unrelated medical conditions during the course of the trial. We record all health service resource use and these will be reported as a trial outcome. At trial closure, participants will continue with usual healthcare, no further ancillary care is provided beyond that immediately required for the proper and safe conduct of the trial.

# **Outcome measures**

Data such as demographics (age, gender, socio-economics, health conditions, falls history, previous smartphone/mobile phone use and wifi) and physical tests are recorded on the CRF (Table 3).

Table 3: Schedule of enrolment interventions and assessments

		STUDY F	ERIOD			
	Enrolment	Allocation	Post-allocation		tion	Post intervention
TIMEPOINT**	<b>-</b> t <sub>1</sub>	0	$T_1$	$T_2$	$T_3$	
ENROLMENT:						
Eligibility screen	X					
Consent to further information	X					
Tech demo and Informed consent	X					
Allocation		X				
INTERVENTIONS:						
Control: CFS TCS	,(			<b>*</b>		
Intervention		4	-		•	
ASSESSMENTS:						
Gender Age Ethnicity Education Housing Falls history Medical history Previous mobile/smartphone use Allocated to home or group exercise	X		2			
Falls (Calendar) Falls (alarm) My activity self-report Prescribed exercise plan Face to Face delivery			-		•	
Berg TUG mTUG 30 Second Chair Stand FES-1 EQ5D Resource Use Health professional time resource ICE-CAP-O	X			X	X	

_			
EARS			
L'ins			
Interviews			X
Interviews Focus groups			
Focus groups			ľ

# Primary outcome measures

Assess feasibility and acceptability of the design and procedures including:

- a. willingness of participants to be randomised (collected on the screening section of the CRF/interviews)
- b. willingness of clinicians to recruit participants (through focus group/completion of screening on the CRF)
- c. number of eligible patients (through the CRF and documentation of number of monthly referrals to falls services)
- d. whether demonstration by peer of the technology aids recruitment.
- e. characteristics of the proposed outcome measures e.g. reliability of falls detector when compared to falls calendars, whether a self-report app is a reliable outcome measure.
- f. follow-up rates, adherence/compliance rates
- g. time needed to collect and analyse data
- h. determine effect sizes for use in sample-size calculations, enabling power calculations for the reduction in falls for a definitive large scale RCT.

Start/stop criteria for going to full trial are included in CONSORT diagram (Diagram 1) based on these outcome measures.

We will also report intervention fidelity, process and compliance using observation during quality assurance visits. Health professionals and the assessors will follow a Standard Operating Procedure (SOP) for assessment and intervention. The trial treatment record (CRF) includes details of the grade and type of staff involved with delivery. The health professionals and researcher will keep an issue-log of technical issues with the phones or apps during the trial either experienced directly or reported by participants. We will also explore the potential impact of differing length of exercise delivery across sites.

#### Outcome measures

#### *Falls*

The primary outcome for any future definitive trial would be falls, expressed as fall rate per person per months of follow-up observation after randomisation. The current study collects falls data for the purposes of testing feasibility of data collection, and to inform us of falls rates and intervention effect size for a future sample size calculation.

All participants will wear the smartphone in their pocket or on a waistband and this will act as a falls detector, running the FallsMonitor@home app developed by the University of Bologna[10]. If the patient chooses then they can also use the app on the phone as a falls alarm. The fall detection system application allows the user to identify a list of formal/informal caregivers who will receive an SMS if a fall is detected. Patients are given

an opportunity to de-active the falls alarm through an application on the smartphone if there is a false alarm, enabling the user to maintain control and prevent unwanted intrusion. Participants are asked if we can use their anonymised falls data for further development of the app and in the Farseeing real-world falls database[30].

To validate this as an outcome measure we use the internationally agreed ProFaNE falls definition[31] and follow the agreed ProFaNE falls data collection and analysis protocols based on self-report calendars[32].

# Fear of falling

Short Falls Efficacy Scale-International (Short FES-1) is used to measure fear of falling[33]. This is often a measure used by UK falls services as part of standard outcome measures.

#### **Function**

The Timed Up and Go test (TUG) will be used to assess improvements in mobility and function. The TUG will be applied as described by Podsiadlo and Richardson[25]. Participants will be asked to perform the TUG at their self-selected habitual walking speed. A medical device implementing an instrumented version of the TUG will be used (mTUG, mHealth Technologies s.r.l., Bologna, Italy). The device is able to automatically provide guidance to the user for administering the test, capture and process the data, and generates summary reports of function for the health professional. The blinded assessor will complete the normal TUG and the mTUG as outcome measures (the standard TUG as a validation measure) to explore whether the mTUG is usable as an outcome measurement for the definitive RCT. The health professional will carry out the mTUG with a sub-sample of 10 patients at each site to assess their experiences of its use.

## Balance

The Berg Balance Scale will be used to assess balance. This has good validity and sensitivity in this population[34] and is one of the best outcome measures for assessing standing balance[35]. It has also been used for the prediction of falls[36]. The effect sizes from this outcome measure scale will be used as part of the power calculation for the full trial.

## Strength

30 seconds chair stand test[37], which has good validity and is used throughout health services will be used to assess physical ability, in particular strength.

# **Adherence**

Adherence will be measured in a number of ways (outlined in detail, Table 4):

- 1) Self-report app will be used for both control and intervention group. Adherence will be classed as the participant carrying out 80% of their prescribed programme (based on the evidence-base for effective strength and balance)[6,38].
- 2) Exercise Adherence Rating Scale (EARS)[39]. This is a validated 16-question tool with a 6-question subscale specifically measuring adherence (remaining questions measure reasons for adherence/non-adherence).

# Health economics

The health related quality of life measures will include the European Quality of Life 5

Dimensions (EQ-5D-5L)[40] and an additional measure used in previous trials related to falls prevention (the ICEpop CAPability measure for Older people (ICE-CAP-O)[41,42]. Costs of delivering the intervention will be observed based on staff training, delivery costs and equipment costs. Additional resource use measures will be captured via a Resource Use Questionnaire which will seek to measure costs related to an NHS and social care perspective (secondary, primary, community care service use), and a patient perspective (costs related to informal care). The findings from these will inform the feasibility of collection of the data, and priorities for cost collection at full trial.



**Table 4: Adherence measures** 

	What	How/additional validation
Self-report through my activity programme and control arm smartphone app	Exercises reported on app to their prescribed programme they day they are carried out.  - Exercise Type  - Intensity  - Dose Adherence defined as participant carrying out 80% of their prescribed programme.	The health professional will be asked to provide a copy of the participants prescribed exercise plan, any changes to it and the dates any changes were made (both sites record this as part of standard intervention).  For face to face home delivery, the health professional will be asked to report exactly what the patient has done when with them (this will be used to validate the self-report from participants).  After discharge from rehabilitation if participants move onto other strength and balance provision. Those services will give us copies of the exercise programme delivered for any days the participants attend, attendance records and any prescribed home exercise programme.
EARS	Validated 16-question tool with a 6-question subscale specifically measuring adherence.	Paper questionnaire at baseline, 3 months and 6 months.

# **Interviews/focus groups**

The interview and focus group schedules are based on FARSEEING guidelines[43]. The following key areas will be explored in relation to the smartphone, the 'Motivate me' app, 'My activity programme' app, FallsMonitor@home, and the mTUG. Ease of use, clarity of screen, demonstration of use, wearing comfort, adaption of use, reliability, choice and control and home and lifestyle. This feedback will be considered and any required changes to the technology set-up, applications and intervention will be made prior to the definitive RCT. We also ask additional questions about the research process including: general expectations and views; experiences of recruiting patients (health professional), and of being recruited and randomised (patients), suggestions of methods for recruiting participants; likely uptake and retention of participants.

# **Analysis**

Quantitative data is analysed using SPSS Release 22.0. The main analyses is descriptive, involving the estimation of recruitment rates, attrition rates, non-compliance rates, means and standard deviations of outcomes by group at baseline and end trial, and 95% confidence intervals for differences of means of outcomes between groups and assessment of change following the intervention at end trial. The health economics analysis is focussed on informing relevant measures and means of collection of health related quality of life and resource use for the future definitive study. Only an exploratory cost-effectiveness analysis will be conducted, for all measures we will report mean values and sample variability alongside information on missing values.

Data from the smartphone based outcome measures (FallsMonitor@home, mTUG, My activity programme/control self-report app) will be compared to the traditional measures (falls calendar[32], TUG[25], EARS[39]) alongside qualitative feedback as part of their validation. A statistical analysis plan will be created before data analysis.

Qualitative interviews/focus groups will be analysed using thematic analysis[44]. The research will be inductive and although will seek to further understand the quantitative findings, this approach will also generate categories and explanations directly from the data rather than based on previously set aims and objectives, reducing risk of bias[44]. QSR International's NVivo 10 qualitative data analysis software will be used to manage the data. The validity of the analysis will be checked by returning to the data once themes have been identified and also through the use of a second researcher who will check samples of analysis. The accuracy of the transcripts will be checked through discussion with participants to establish if anything is not clear from the interviews/focus groups.

# **Ethical issues**

Ethical approval has been granted from the North West Greater Manchester East Research Ethics Committee (Rec ref: 18/NW/0457, 9/07/2018). Regional and site-specific approvals have been obtained. We are collecting and storing personal information in accordance with the General Data Protection Regulation (GDPR) and Data Protection Act 2018. As this is a study with older patients a number of ethical issues could arise. To address these, community services will act as gatekeepers to access patients and assess patients' eligibility for the study. The intervention is delivered by health service staff and provided in addition to standard service, therefore patients are unlikely to be disadvantaged.

If falls are detected by the smartphone, it is important that someone is informed in real-time. The smartphone application allows the user to select a list of formal/informal caregivers who will receive an SMS if a fall is detected. It will be made clear that the falls service is not an emergency service so in the event of a fall the person receiving the text message would call an ambulance as they would in normal circumstances. If patients already wear a call alarm then they will be encouraged to continue to use this as well or to adopt their usual method of alerting help.

The study requires monitoring of subjects and it is important that patients do not find this obtrusive (privacy issues have been identified as major barriers to the use of technology). Patients are given an opportunity to de-active the falls alarm through an application on the

smartphone if there is a false alarm. However, previous consultation/usability testing with older adults raised no major privacy issues.

There are ethical issues in the removal of technology at the end of studies[45]. We will not be able to offer older adults the technology at the end of the 6 month study period, but they will be offered the opportunity to download the apps onto their own phones if they wish.

The risk of interviews and focus groups are minimal. The patient or health professional can ask the researcher to move onto another question if they are uncomfortable at any point. Health professionals will be given the chance to discuss the trial, technology and intervention in a one-to-one interview if they do not feel comfortable giving feedback in front of colleagues.

# Patient and public involvement

Patient and public representatives have been involved in designing the trial including outcome measures. Feedback from previous usability testing with patients and from patients who sit on our Advisory Group (AG) provided direct information on the design of the trial e.g. use of self-report app for control arm. Patients on our AG (who were formerly patients of one of the services) helped to design study material such as the patient information sheet. They assisted in training health professionals in approaching patients for recruitment and goal-setting as part of the intervention. Three participants', who took part in our usability testing, became peer mentor volunteers for the trial. They will attend the first visit (if the patient gives permission) to demonstrate the technology to patients before consent is given. We will explore whether peer involvement aids recruitment. Finally, the volunteers and the patients who sit on our AG will aid with dissemination of study findings e.g. helping to arrange dissemination events and providing feedback on newsletters for participants.

## **Trial monitoring**

The lead researcher (HHH) will monitor the delivery of the intervention and recruitment of patients, there will also be a clinical lead (AE, EM) at each site taking overall responsibility for identification of patients and delivery of the intervention. This team, alongside academic experts (JH, LC, SM, ASM, CT) from the Trial Co-ordination Group will ensure overall quality of trial data. The AG, which meets bi-annually, giving feedback on the project, providing expert guidance and assisting in dissemination, this includes two previous patients. A risk register is reviewed by the AG. The study is subject to the audit and monitoring regime of the University of Manchester and a monitoring plan followed.

A detailed risk assessment has been carried out and potential patient, organisational and study hazards considered, the likelihood of their occurrence and the resulting impact should they occur.

## Adverse events

A safety reporting protocol has been developed for related and unexpected serious adverse events (AEs) and directly attributable AEs. An AE is defined as any untoward medical occurrence in a subject which does not necessarily have a causal relationship with treatment. These AEs are recorded in the CRF and if a Serious Adverse Event (SAE)

occurs then reported to the Chief investigator. The CI will determine whether AEs require reporting to the trial sponsor and Ethics Committee, in accordance with the safety reporting protocol.

#### **DISCUSSION**

This is the first trial that we are aware of that explores the potential use of motivational smartphone apps for the support of an evidence-based falls exercise programme.

As this is an active intervention and control we are unable to blind participants or those delivering the intervention. However, the design does enable us to blind both those carrying out the assessments and analysis. The fact that both arms have a smartphone minimises the risk of unblinding with the independent assessors and, we would argue, also reduces risk of drop-out. There is the potential for the control group to become motivated by reporting their activities. However, if we did not ask them to report, there is also the risk of any difference between groups being a function of differential reporting schedules rather than a function of the intervention per se.

We provide participants with study phones, which may be different to using the app on their own phones. However, we need to ensure the smartphone meets the technical specification required for FallsMonitor@home to work correctly. Furthermore use of study phones enables us to maintain confidentiality of participants (if phones are lost we can wipe them remotely).

This trial assesses several novel outcome measures against the gold standard, the mTUG against standard TUG, the FallsMonitor@home against standard calendar method and a self-report app against the EARS tool[39]. This enables us to further our understanding of whether technology has the potential to provide more objective and reliable outcome measures than current methods.

We use two very different NHS sites, reflecting the reality of day-to-day practice (one specialist falls service, one general rehabilitation services) to explore the delivery of the intervention. This means that the standard service is different across the two sites adding complexity to how the control and intervention arm are delivered. However, these differences enable us to assess its scalability to full trial where different types of falls services would need to be included as sites. It also enables us to be more representative of current services and assess its potential for delivery in practice.

Figure 1: Consort diagram

Supplementary Material Figure 1: Motivate Me user interface

**Supplementary Material Figure 2: My Activity Programme interface** 

## **Authors' contributions:**

HHH leads the research project and its design, managing the trial overall and has led the writing of the protocol. CTa and SM give technical support for the study and have advised on outcomes and the manuscript. JH, LC, ASM, CTo and SM have provided scientific advice around the design of the study and commented on the manuscript. ST and YF have given advice on statistics and health economic part of design and manuscript. AE and EM have given advice on the operationalisation of the study and commented on the manuscript.

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We thank Professor Dawn Skelton and Later Life Training for allowing us to use their images and the name 'Motivate Me' for the health professional app. We thank two PPI representatives who sit on our Advisory Group and three peer volunteers who are supporting recruitment.

# **Competing Interests**

No competing interests declared.

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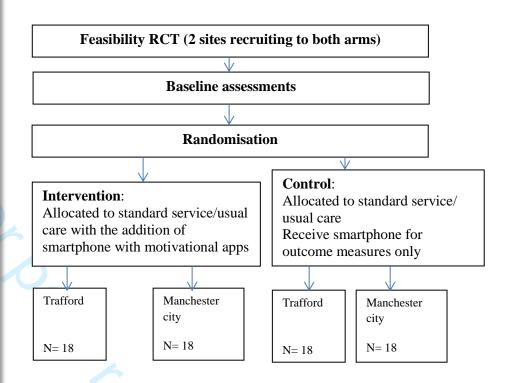
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3 month follow-up, 6 month follow-up

Interviews (Health Professionals, N=8),
Focus groups/Interviews (N=60 patients) at 6 months

**Supplementary Material Table 1:** Intervention description using the Template for Intervention Description and Replication (TIDieR) checklist\*

Item 1: Name	Can smartphone <b>TechnolOG</b> y be used to support an <b>EffecTive Home ExeRcise</b> intervention to prevent falls amongst community dwelling older people: The TOGETHER trial				
Item 2: Why	Strength and balance training has been found to be effective in reducing the rate and risk of falls. Health services are often unable to deliver the evidence-based dose of exercise and older adults do not always sufficiently adhere to their programme to gain full outcomes. This feasibility trial will explore whether smartphone technology based on the Theory of Planned Behaviour and using goal setting, feedback and prompts can be used to support patients to better adhere to an evidence-based exercise rehabilitation programme and test study procedures and outcome measures.				
Item 3: What	Intervention arm: Behaviour	Control arm:			
(Materials)	change apps	Standard service			
	Samsung Galaxy J5	Samsung Galaxy J5			
	Health Professional phone based Motivate Me app: -  1. set patients long-term goals (outcomes)  2. set patients behavioural goals (which evidence based exercises they will do and how often, when they will exercise with the health professional, alone or in a group),  3. access the patients self-report data and see what exercises they have been doing and when.  4. upgrade exercise programme.  5. give the patient bespoke feedback (set as once a week).  Patient phone based My Activity Programme app:-  1. report the exercises they have done (exercise type, duration, intensity)  2. receive prompts when they have scheduled to exercise  3. receive automated motivational messages based on the long-term goals they have set (with a focus on strengthening outcome	Control group self-report app: report the exercises they have done (exercise type, duration, intensity)  Home exercise booklet  Calander/FallsMonitor@home  Patient 'How to guide'  Technology issue log (Health professional)			

expectations)

4. Receive bespoke feedback from health professionals (aimed at increasing Perceived Behavioural Control).

Home exercise booklet

Calander/FallsMonitor@home

Patient 'How to guide' Health professional 'How to guide' (for technology)

Technology issue log (Health professional)

# 4. What procedure

Screening and assessment as part of standard service by Falls Services

Support and training on how to use the 'My Activity Programme app' and falls alarm.

Formal goal setting session with health professional where use their 'Motivate me' app to set patients' behavioural and outcome-based goals (including prescribing the exercise programme). Handing out of home exercise booklet.

Strength and balance rehabilitation in group or home commences.

#### **Trafford:**

If recruited through Community Rehabilitation team they receive a 6- week programme. They are then either referred to group-based rehabilitation or discharged. Seen in own home once a week.

If recruited through group-based rehabilitation they receive an 8 week group-based programme. Seen in a group once a week.

They are then referred on to a community based FaME class once a week and prescribed home

Screening and assessment as part of standard service by Falls Services.

Some discussion around long term goals and home exercise booklet given and programme prescribed (behavioural goals).

Strength and balance rehabilitation in group or home commences.

## **Trafford:**

If recruited through Community Rehabilitation team they receive a 6 week programme. They are then either referred to group-based rehabilitation or discharged. Seen in own home once a week.

If recruited through the group-based rehabilitation they receive an 8 week group-based programme. Seen in a group once a week.

They are then referred on to a community based FaME class once a week and prescribed home exercise programme.

### **Manchester City**

They receive either a 12 week group based exercise class and prescribed home exercise programme or just a 12 week home based exercise, and exercise programme.

# **Manchester City**

They receive either a 12 week group based exercise class and prescribed home exercise programme or just a 12 week home based exercise, and then follow-up visits until 6 months (as per patient need). On discharge they are referred to the exercise referral programme where they can attend a group once a week and receive a prescribed home exercise programme. Sometimes they are referred to exercise referral programme before discharge.

All patients across both sites will receive a prescribed programme by the health professional on discharge and the health professional will set behavioural goals with the patient using the apps. Throughout the rehabilitation period the health professional can upgrade the exercise programme as appropriate using the apps. They will also send the patient a personalised motivational message once a week until discharge.

Participants receive a visit from the research team the week after their rehabilitation programme has started and then monthly phonecalls.

Participants can contact the research team for technical support at any time.

then follow-up visits until 6 months (as per patient need). On discharge they are referred to the exercise referral programme where they can attend a group once a week and receive a prescribed home exercise programme. Sometimes they are referred to the exercise referral programme before discharge.

All patients across both sites will receive a prescribed programme by the health professional on discharge.

Participants receive a visit from the research team the week after their rehabilitation programme has started and then monthly phonecalls.

Participants can contact the research team for technical support at any time.

# Item 5: who provided

#### Assessments

All physical assessments completed at the clinical sites are completed by blinded clinical staff from those sites. All assessors are qualified physiotherapists.

Assessments are completed at baseline (prior to randomisation), 3 and 6 months. Other assessments are self- completed by the older person.

# Intervention

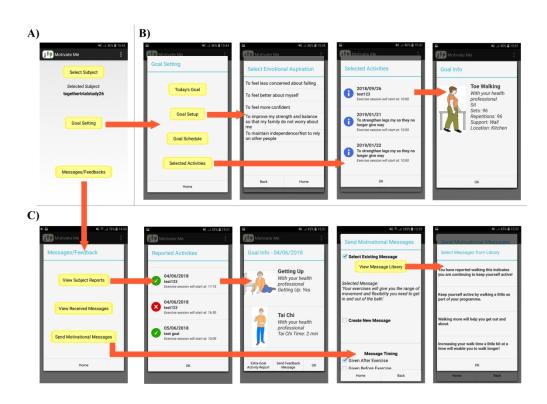
Both the intervention and control are delivered by the same health

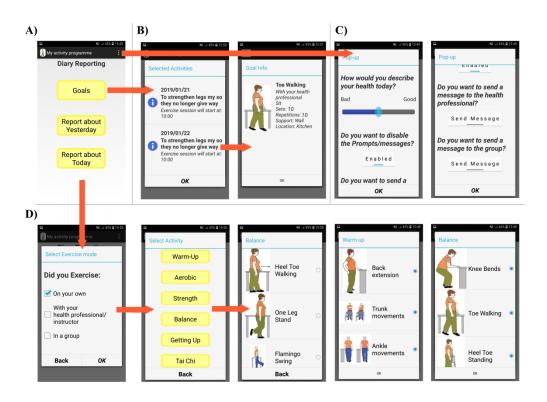
	also Occupationa professionals hav	ave also received training on	Assistants. All health evidence based rehabilitation			
6. How	Identification  Consent	Patients are identified by health professionals at 2 sites and screened against the inclusion/exclusion criteria. They are then approached by the health professional and asked if they would like a demo of the technology.  The researcher contacts the individual and arranges a visit accompanied by a former patient who has used the smartphone app before.  The researcher takes consent.				
	Exercise delivery	the home or within a group	ent on site (see 4.What). e health professional either in			
	Motivational input	Patient carry out goal setting session with health professional structured by the use of the 'Motivate Me' app and receive a prescribed programme on their app and an exercise booklet.  Patient will receive prompts and messages through the 'my activity programme app' at home on the days they have planned to exercise.  Patients will also receive verbal feedback when they see the health professional.	Patient given a prescribed exercise programme and some informal goal setting is carried out as part of the session. They receive a home exercise booklet.  Patients will only receive verbal feedback when they see the health professional			
7. Where		n is delivered across several community venues and health and in patients' homes in Manchester City and Trafford.				
8. When and how much		Intervention arm	Control arm			
	Research Team	1 visit to set- up the phone after randomisation	1 visit to set- up the phone after randomisation			

		1 visit the week after the	1 visit the week after the
		rehabilitation programme	rehabilitation programme
		has commenced	has commenced
		Phone calls x 6	Phone calls x 6
	Health	2 x structured goal setting	2 x goal setting session
	Professional	session (baseline and at discharge).	(baseline and at discharge).
		Weekly face to face exercise intervention (ranging from 6-15 contacts).	Weekly face to face exercise intervention (ranging from 6-15 contacts).
	0	Weekly feedback message received through app until discharge (maximum of 26).	
	Smartphone	Automated messages and	
		prompts x 3 on the day	
	,	they have scheduled to exercise.	
		exercise.	
0 Tailaring	Rehabilitation	The number of home based	visits to each patient may
9. Tailoring	programme	differ across both recruitme control and intervention groneed.	
		The exercise programme de each individual patient acro control and intervention gro	ess both sites and across both
		patient discharge (this could and 6 months at Mancheste	r city).
	Motivational	Because the exercise progra	
	messages	individual, health professio	nals may schedule for the week on the phone or every
		_	ce. Participants will receive
		messages on the days they	-
		some patients may receive	
11. How well	Health	The research team will attend	_
planned	professional fidelity	for the intervention arm for site and then 1 patient at ea	-
	_	_	·
		_	half-day training session and
			in using the smartphone app
		and trial procedures.	

Assessment fidelity	Assessors masked to group allocation will follow an assessment standard operating procedure.
Adherence	<ol> <li>Adherence is collected through the smartphone apps (control and intervention).</li> <li>At baseline, 3 and 6 months though validated questionnaire (EARS).</li> <li>Through group exercise attendance records, health professional and instructor delivery records.</li> </ol>

Item 10 and 12 N/A.





SPIRIT 2013 Checklist: Recommended items to address in a clinical trial protocol and related documents\*

Section/item	Item No	Description	Addressed on page number
Administrative inf	ormatio	1 O	
Title	1	Descriptive title identifying the study design, population, interventions, and, if applicable, trial acronym	Page 1
Trial registration	2a	Trial identifier and registry name. If not yet registered, name of intended registry	Page 2
	2b	All items from the World Health Organization Trial Registration Data Set	Page 6
Protocol version	3	Date and version identifier	Page 2
Funding	4	Sources and types of financial, material, and other support	Page 20
Roles and	5a	Names, affiliations, and roles of protocol contributors	Page 1 & 20
responsibilities	5b	Name and contact information for the trial sponsor	Page 1 & 7
	5c	Role of study sponsor and funders, if any, in study design; collection, management, analysis, and interpretation of data; writing of the report; and the decision to submit the report for publication, including whether they will have ultimate authority over any of these activities	Page 20
	5d	Composition, roles, and responsibilities of the coordinating centre, steering committee, endpoint adjudication committee, data management team, and other individuals or groups overseeing the trial, if applicable (see Item 21a for data monitoring committee)	Page 18

	Introduction			
	Background and rationale	6a	Description of research question and justification for undertaking the trial, including summary of relevant studies (published and unpublished) examining benefits and harms for each intervention	Pages 4-5
		6b	Explanation for choice of comparators	Page 5
	Objectives	7	Specific objectives or hypotheses	Page 5
)    2  3	Trial design	8	Description of trial design including type of trial (eg, parallel group, crossover, factorial, single group), allocation ratio, and framework (eg, superiority, equivalence, noninferiority, exploratory)	Page 5
1 5	Methods: Participar	nts, inte	rventions, and outcomes	
5 7 3	Study setting	9	Description of study settings (eg, community clinic, academic hospital) and list of countries where data will be collected. Reference to where list of study sites can be obtained	Page 6-8
)   	Eligibility criteria	10	Inclusion and exclusion criteria for participants. If applicable, eligibility criteria for study centres and individuals who will perform the interventions (eg, surgeons, psychotherapists)	Page 7-8
2 3 4 5	Interventions	11a	Interventions for each group with sufficient detail to allow replication, including how and when they will be administered	Pages 9-12 and supplementary table.
7 3		11b	Criteria for discontinuing or modifying allocated interventions for a given trial participant (eg, drug dose change in response to harms, participant request, or improving/worsening disease)	Pages 18-19
)    2		11c	Strategies to improve adherence to intervention protocols, and any procedures for monitoring adherence (eg, drug tablet return, laboratory tests)	Pages 14 & 16
3 1		11d	Relevant concomitant care and interventions that are permitted or prohibited during the trial	Pages 11
5 7 3 9	Outcomes	12	Primary, secondary, and other outcomes, including the specific measurement variable (eg, systolic blood pressure), analysis metric (eg, change from baseline, final value, time to event), method of aggregation (eg, median, proportion), and time point for each outcome. Explanation of the clinical relevance of chosen efficacy and harm outcomes is strongly recommended	Pages 11-16

participants. A schematic diagram is highly recommended (see Figure)

Time schedule of enrolment, interventions (including any run-ins and washouts), assessments, and visits for Page 12

Participant timeline 13

			parasipanter / toshemade diagram te mgmy recommended (eee right)	
	Sample size	14	Estimated number of participants needed to achieve study objectives and how it was determined, including clinical and statistical assumptions supporting any sample size calculations	Page 8
	Recruitment	15	Strategies for achieving adequate participant enrolment to reach target sample size	Page 8
)	Methods: Assignme	ent of in	terventions (for controlled trials)	
1 2	Allocation:			
3 4 5 5 7 3	Sequence generation	16a	Method of generating the allocation sequence (eg, computer-generated random numbers), and list of any factors for stratification. To reduce predictability of a random sequence, details of any planned restriction (eg, blocking) should be provided in a separate document that is unavailable to those who enrol participants or assign interventions	Page 8
)       	Allocation concealment mechanism	16b	Mechanism of implementing the allocation sequence (eg, central telephone; sequentially numbered, opaque, sealed envelopes), describing any steps to conceal the sequence until interventions are assigned	Page 8
5 5 5	Implementation	16c	Who will generate the allocation sequence, who will enrol participants, and who will assign participants to interventions	Page 8
7 3 9	Blinding (masking)	17a	Who will be blinded after assignment to interventions (eg, trial participants, care providers, outcome assessors, data analysts), and how	Page 8
)    2  3  4		17b	If blinded, circumstances under which unblinding is permissible, and procedure for revealing a participant's allocated intervention during the trial	N/A only the assessor and statistician is blinded

Methods: Data collection, management, and analysis

Page 37 of 39 BMJ Open

	Data collection methods	18a	Plans for assessment and collection of outcome, baseline, and other trial data, including any related processes to promote data quality (eg, duplicate measurements, training of assessors) and a description of study instruments (eg, questionnaires, laboratory tests) along with their reliability and validity, if known. Reference to where data collection forms can be found, if not in the protocol	Pages 11-16.		
		18b	Plans to promote participant retention and complete follow-up, including list of any outcome data to be collected for participants who discontinue or deviate from intervention protocols	Page 16		
0 1 2 3 4 5 6	Data management	19	Plans for data entry, coding, security, and storage, including any related processes to promote data quality (eg, double data entry; range checks for data values). Reference to where details of data management procedures can be found, if not in the protocol	Page 17		
	Statistical methods	20a	Statistical methods for analysing primary and secondary outcomes. Reference to where other details of the statistical analysis plan can be found, if not in the protocol	Page 17		
7 8		20b	Methods for any additional analyses (eg, subgroup and adjusted analyses)	Page 17		
9 0 1		20c	Definition of analysis population relating to protocol non-adherence (eg, as randomised analysis), and any statistical methods to handle missing data (eg, multiple imputation)	Page 17		
2 3 4 5 6 7 8 9 0 1	Methods: Monitoring					
	Data monitoring	21a	Composition of data monitoring committee (DMC); summary of its role and reporting structure; statement of whether it is independent from the sponsor and competing interests; and reference to where further details about its charter can be found, if not in the protocol. Alternatively, an explanation of why a DMC is not needed	Page 18		
		21b	Description of any interim analyses and stopping guidelines, including who will have access to these interim results and make the final decision to terminate the trial	N/A		
4 5 6	Harms	22	Plans for collecting, assessing, reporting, and managing solicited and spontaneously reported adverse events and other unintended effects of trial interventions or trial conduct	Page 18		
7 8 9	Auditing	23	Frequency and procedures for auditing trial conduct, if any, and whether the process will be independent from investigators and the sponsor	Page 18		
ງ 1	Ethics and dissemin	nation				

	Research ethics approval	24	Plans for seeking research ethics committee/institutional review board (REC/IRB) approval	Page 17
	Protocol amendments	25	Plans for communicating important protocol modifications (eg, changes to eligibility criteria, outcomes, analyses) to relevant parties (eg, investigators, REC/IRBs, trial participants, trial registries, journals, regulators)	N/A
)	Consent or assent	26a	Who will obtain informed consent or assent from potential trial participants or authorised surrogates, and how (see Item 32)	Page 8
1 2 3		26b	Additional consent provisions for collection and use of participant data and biological specimens in ancillary studies, if applicable	N/A
1 5 5	Confidentiality	27	How personal information about potential and enrolled participants will be collected, shared, and maintained in order to protect confidentiality before, during, and after the trial	Page 18
, 3 9	Declaration of interests	28	Financial and other competing interests for principal investigators for the overall trial and each study site	Page 20
1 2 3	Access to data	29	Statement of who will have access to the final trial dataset, and disclosure of contractual agreements that limit such access for investigators	N/A As not full trial
4 5 5	Ancillary and post-trial care	30	Provisions, if any, for ancillary and post-trial care, and for compensation to those who suffer harm from trial participation	Page 18
7 3 9 0	Dissemination policy	31a	Plans for investigators and sponsor to communicate trial results to participants, healthcare professionals, the public, and other relevant groups (eg, via publication, reporting in results databases, or other data sharing arrangements), including any publication restrictions	Page 2
2		31b	Authorship eligibility guidelines and any intended use of professional writers	
1 5		31c	Plans, if any, for granting public access to the full protocol, participant-level dataset, and statistical code	N/A
5 7	Appendices			
3 9 )	Informed consent materials	32	Model consent form and other related documentation given to participants and authorised surrogates	N/A

 Biological 33 Plans for collection, laboratory evaluation, and storage of biological specimens for genetic or molecular N/A specimens analysis in the current trial and for future use in ancillary studies, if applicable

\*It is strongly recommended that this checklist be read in conjunction with the SPIRIT 2013 Explanation & Elaboration for important clarification on the items. Amendments to the protocol should be tracked and dated. The SPIRIT checklist is copyrighted by the SPIRIT Group under the Creative Commons "Attribution-NonCommercial-NoDerivs 3.0 Unported" license.

