








Your experiences with the children's outpatient clinic






The questions below concern your experiences with the outpatient clinic you attend for diabetes. Please tick only one answer for each question.

When you arrive at the outpatient clinic

1. Are you well received at the outpatient clinic?






-  Not at all
  To a small extent
  To some extent
  To a large extent
  To a very large extent

2. Do you feel there's a lot of waiting at the outpatient clinic?






-  Not at all
  To a small extent
  To some extent
  To a large extent
  To a very large extent

The nurses






3. Do you see the same nurses every time you attend the outpatient clinic?

-  Never
  Rarely
  Sometimes
  Often
  Always
 Not applicable / Don't know






4. Do the nurses speak to you in a way that you understand?

-  Not at all
  To a small extent
  To some extent
  To a large extent
  To a very large extent

5. Do the nurses appear to know a lot about diabetes and diabetes treatment?

-  Not at all
  To a small extent
  To some extent
  To a large extent
  To a very large extent




6. Do you feel safe bringing up things with the nurses that are difficult to discuss?

-  Not at all
  To a small extent
  To some extent
  To a large extent
  To a very large extent
 Not applicable / Don't know






The doctor

The questions below are about your doctor. If you see more than one doctor, please consider all the doctors you see when you are answering the questions.






7. Do you see the same doctor every time you attend the outpatient clinic?

-  Never
-  Rarely
-  Sometimes
-  Often
-  Always
- Not applicable / Don't know






8. Do the doctor speak to you in a way that you understand?

-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know

9. Do the doctor appear to know a lot about diabetes and diabetes treatment?






-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know

10. Do you feel safe bringing up things with the doctor that are difficult to discuss?






-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know

More about your diabetes check-ups






11. Are you given good advice to help you choose the right insulin dose?

-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent






12. Do you have a say in what should be followed up before the next appointment?

-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know

13. Do the staff who work at the outpatient clinic appear to understand what it's like to be young and have diabetes?

-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know

14. Do you get enough time with the doctor or nurse during you appointment?






-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent

15. How do you feel about the number of appointments you have at the outpatient clinic each year?






- Too few
- A sufficient amount
- Too many
- Not applicable / Don't know*

Food and exercise

16. Are you given good information and guidance about food?






-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent

17. Are you given good information and guidance about exercise?






-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know*

Devices/equipment

18. Are you involved in deciding which devices/equipment you should use?

-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know*

19. Do you receive good training in managing the devices/equipment?

-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent
- Not applicable / Don't know*

Appointment with others

20. Can you get an appointment with a nutritionist if you need one? (A nutritionist gives advice about food and diet)

- Yes
- No
- Not applicable/Don't know*

21. Can you get an appointment with a psychologist if you need one?

- Yes
- No
- Not applicable/Don't know*

Bringing parents/guardians with you

22. How often do your parents/guardians attend the outpatient clinic with you?

- Never
- Rarely
- Sometimes
- Often
- Always

23. If your parents/guardians attend the appointment with you, who does the doctor or nurse mostly speak to?






- Mostly to me
- Mostly to my parents/guardians
- About the same to each of us
- Parents/guardians do not come with me

24. If needed, can you get an appointment with your doctor or nurse without your parents/guardians being present?

- Yes
- No
- Not applicable/Don't know*

Other questions

25. All in all, has attending the outpatient clinic helped you with your diabetes?

-  Not at all
-  To a small extent
-  To some extent
-  To a large extent
-  To a very large extent

26. Who completed this questionnaire?

- Me on my own
- Me and my parents/guardians together
- My parents/guardians on their own

27. All in all, how are you feeling today?

-  Very bad
-  Fairly bad
-  Both and
-  Rather good
-  Very good

28. Do you alternate between living with each of your parents/guardians?

- Yes
- No
- Not applicable*

Any additional comments about the outpatient clinic or how you found completing the questionnaire:

Thank you for taking the time to answer.

