

Resource Guide: Utilities

Eversource Energy Discount Rate Program

Description: Offers discount rates on monthly utility bills to qualifying low-income consumers. The discount rates may also be applied to past bills in some cases.

Contact: 1-800-592-2000 Monday-Friday from 9:00 am to 5:00 pm
www.eversource.com/nstar/CustomerCare/Residential/DiscountRate

Eligibility: Must be an Eversource Energy customer, meet household income requirements, and must qualify to receive fuel assistance benefits or be enrolled in a government benefit or subsidy (i.e. TAFDC, SNAP, Head Start)

Cost: Free

Low-Income Home Energy Assistance Program (LIHEAP)

Description: Provides heating bill payment assistance to low-income residents of Boston, Brookline, and Newton during the winter months (November 1-April 30). Individuals and families who are not typically eligible for other government assistance programs may still be eligible for LIHEAP.

Contact: 1-800-632-8175, www.benefitsapplication.com/contact

Eligibility: Cannot exceed Annual Household Income Levels \$62,727 for a family of 4

Cost: Free

National Grid Discount Rate Application

Description: Offers discount rates on monthly utility bills to qualifying low-income consumers. The discount rates may also be applied to past bills in some cases.

Contact: 1-800-322-3223
www9.nationalgridus.com/non_html/On_Demand_Electric_Initial%20v052209.pdf

Eligibility: Must be a National Grid customer, household income cannot exceed 60% of the state median income level and/or must qualify to receive fuel assistance benefits or be enrolled in a government benefit/subsidy program (i.e. TAFDC, SNAP, Head Start)

Cost: Free

Utilities Shut-Off Protection and Restoration of Services

Description: A letter from your healthcare provider that may prevent utilities from being shut off and help you work out a payment plan with your utilities company. The letter will not erase any debt owed.

Contact: Please contact your care provider at Boston Medical Center

Eligibility: Have a health condition that relies on utilities for treatment

Resource Guide: Employment

Boston Career Link

Description: Provides free access to a broad range of career counseling and training services including job listings and workshops. Members can also apply for financial assistance for job training.

Services: Connects you directly to employers

Contact: 617-541-1400, www.bostoncareerlink.org

Location: 1010 Harrison Avenue, Roxbury, MA 02119

Hours: It is highly recommended that clients attend a one-hour orientation meeting.

- For people not collecting unemployment: Monday and Friday at 9:30 am, Tuesday at 5:30 pm
- For people collecting unemployment: you should receive a letter with seminar time

Eligibility: Must have a social security number

Career Collaborative

Description: Offers a free highly interactive four-week job search/job readiness course
Services: Helps with job retention and career goals post-employment via an intensive mentoring program
Contact: 617-424-6616, www.careercollaborative.org
Location: 77 Summer St, 11th floor, Downtown Boston, MA 02110
Hours: Mon-Fri 9:00 am to 5:00 pm
Eligibility: Have a social security number and stable housing (Shelter is acceptable), without a bachelor's degree or higher from a college in the US, and fluent in English. Clients must attend a four-week program every day Monday-Friday from 9:00 am to 2:00 pm

JVS Career Solutions (formerly known as The Work Place)

Description: Free career center that offers skills training, recruitment fairs, job search help, and specialized services for homeless clients, ex-offenders, veterans, and young adults.
Services: Helps individuals find current job openings, assess their skill levels and interests, and enter education and training programs
Contact: 617-399-3100, www.careersolution.org
Location: 75 Federal Street, Boston, MA 02110
Hours: Monday, Tuesday, Friday from 9:00 am to 5:00 pm; Wednesday from 9:00 am to 7:00 pm; Thursday from 10:00 am to 5:00 pm
Eligibility: Must have a social security number

Goodwill:

Description: Goodwill invests in a wide variety of programs to help community members advance their careers and find financial stability
Services: Immediate help finding a job
Contact: 1-800-466-3945, www.goodwill.org/find-jobs-and-services