

Appendix 1. Search strategies.**For Ovid: searching Medline and Embase, from 1995 onwards.**

1.	General practice.mp
2.	Primary care.mp
3.	Family medicine.mp
4.	Family practice.mp
5.	#1 OR #2 OR #3 OR #4
6.	Out of hours.mp
7.	Out-of-hours.mp
8.	#6 OR #7
9.	Urgent care.mp
10.	Unscheduled care.mp
11.	#8 OR #9 OR #10
12.	#5 AND #11
13.	Duplicates removed from #12
14.	Limit #13 to English language

For EBSCOHost: searching CINAHL, Medline, PsychARTILES, PsychINFO, SocINDEX with FULLTEXT, from 1995 onwards/

1.	[General practice OR primary care] AND [Out of hours OR Out-of-hours OR Urgent care]
2.	Limit #1 to English language
3.	Duplicates removed from #2
4.	[Out of hours OR Out-of-hours] AND [Primary care AND impact]

5.	Limit #4 to English language
6.	Duplicates removed from #5
7.	[Out of hours OR Out-of-hours] AND [General practice AND impact]
8.	Limit #7 to English language
9.	Duplicates removed from #8
10.	Primary care AND Urgent care AND Models of care
11.	Limit #10 to English language
12.	Duplicates removed from #11
13.	#3 AND #6 AND #9 AND #12
14.	Duplicates removed from #13