

Multimedia Appendix 3. Comparison between high and low frequency users among specialty doctors who had left log record during the consultation completion interval.

	High frequency users (>2,834)	Low frequency users (<2,834)	<i>P</i> value
Median	78min	84min	0.26
Mean	81min(±34.3)	85min(±40.04)	

High frequency user criteria: Median of Frequency (2,834)