

Healthcare access for children and families on the move and migrants

Appendix 3

Framework developed for analysis:

Overarching theme	
Designation	Code

Culture of fear

A1	Fear of charging
A2	Fear of deportation
A3	Fear of criminalisation
A4	Fear of data sharing
A5	Fear of financial distress / destitution
A6	Fear of impact on immigration status
A7	Basis of fear not specified

Delay in care access

C1	<u>Non attendance</u> at healthcare facilities
C2	Perpetuation of migrant deterrence from healthcare
C3	Cause of delay not specified

Delay in care delivery

D1	Due to excess bureaucracy
D2	Due to need to source financing
D3	Due to issues clarifying migration status
D4	Due to issues clarifying eligibility
D5	Cause of delay not specified

Impact on health outcomes

B1	Death
B2	Foetal death
B3	Health emergency
B4	Late diagnoses
B5	Preventable complications
B6	Inadequate follow up
B7	Long term health consequences
B8	Inability to access preventative healthcare
B9	Reduced quality of care
B10	Impact on population health
B11	Delayed antenatal care
B12	<u>Non compliance</u> with care
B13	Impact on health outcomes not specified

Denial of healthcare

E1	Lack of upfront payment
E2	Inappropriate denial when entitled
E3	Unseen consequences
E4	Cause of denial not specified

Issues determining eligibility

F1	Inadequate record keeping
F2	Staff unaware of exemptions
F3	Non clinical staff determining entitlements
F4	Issue determining eligibility was difficult not specified

Lack of knowledge of charging regulations

H1	Rumours and misinformation in migrant communities
H2	Non clinical staff gatekeeping access to care
H3	Ambiguity of charging regulations
H4	Inappropriate charging
H5	Overseas visitors teams acting independently of clinicians
H6	Poor communication around patient's entitlements

Wider context of the hostile environment

I1	Distress for patient and families
I2	Withdrawal from education
I3	Abandonment of children
I4	Malnourishment
I5	Impact on housing
I6	Unsafe repatriation
I7	Charging perpetuating destitution
I8	Lack of access to support services
I9	Economic fallout of ill health

Difficulty assessing eligibility

G1	Building rapport to determine eligibility
G2	Assessing cases of trafficking or slavery
G3	Assessing cases of sexual and domestic violence
G4	Staff not trained to assess eligibility
G5	Lack of patient capacity
G6	Evolving eligibility
G7	Complex legal status
G8	Ineligible residency
G9	Complexity of the health system
G10	Reason determining eligibility was difficult not specified

I10	Lack of appreciation of health needs by immigration services
I11	Changing status to access healthcare
I12	NHS debts affecting regularisation of status
I13	Deviation from normal practice
I14	Stigma

Wider impacts on clinical staff

J1	Distress to NHS staff due to denying/delaying care
J2	NHS staff or their families unable to afford health surcharge/ access care
J3	Against the duties of healthcare staff as determined by their professional institutions
J4	Antagonistic to personal views and values
J5	Personal fears or fears for families
J6	Reputation
J7	No experience of patient charging
J8	Acceptance of charging regulations

Wider impacts on the NHS

K1	Increased burden on A&E
K2	Increased burden on GP
K3	Increased healthcare resource use
K4	Hypocrisy
K5	Human rights breaches
K6	Futile charging
K7	Discharge difficulties / delays
K8	Discord between health institutions
K9	Increased financial costs of delayed care access / delivery

Clinicians as advocates

L1	Navigation of the health system
L2	Appealing / overriding charging decisions

Patient ethnicity

M1	Racism
M2	Racial profiling

Clinical conditions

N1	Cancer
N2	Complex clinical cases
N3	Life threatening illness
N4	Pregnancy
N5	Surgery
N6	Chronic disease