

Additional file 4: Visual representation of the factor array for Factor 2

-4	-3	-2	-1	0	+1	+2	+3	+4
Resident information	Medical condition management	Conversations	Staff knowledge	Resident decision-making	Assistance with walking	Monitoring/ Safety	Bathing and Showering	Oral care
Choice about room environment	Family information	Social activities	Mobility	Call bell	Assistance getting dressed	Medication management	Toileting	Assistance with meals
	Spiritual activities	Attitudes towards family	Nail care	Clothing changed	Skin care	Nutrition	Privacy	
		Seating choice	Independence	Repositioning	Respect	Personal grooming		
			Clothing choice	Bowel care	Emotional support			
				Meal choice				

Legend	
	Respect
	Clinical care
	Activities of daily living
	Psychosocial care
	Independence and choice