Additional file 5: Visual representation of the factor array for Factor 3

-4	-3	-2	-1	0	+1	+2	+3	+4
Clothing choice	Assistance getting dressed	Clothing changed	Nutrition	Mobility	Call bell	Monitoring/ Safety	Medical condition management	Respect
Seating choice	Nail care	Skin care	Repositioning	Resident information	Family information	Resident decision- making	Privacy	Emotional support
	Social activities	Meal choice	Oral care	Bowel care	Staff knowledge	Conversations	Spiritual activities	
		Choice about room environment	Bathing and Showering	Assistance with walking	Medication management	Independence		
Legend			Personal grooming	Assistance with meals	Attitudes towards family			
Respect Clinical care Activities of daily living Psychosocial care				Toileting				
Independence and choice								