

Additional file 6: Visual representation of the factor array for Factor 4.

	-4	-3	-2	-1	0	+1	+2	+3	+4
Nail care		Choice about room environment	Clothing changed	Resident information	Resident decision-making	Family information	Staff knowledge	Medication management	Monitoring/ Safety
Attitudes towards family		Seating choice	Skin care	Nutrition	Mobility	Bowel care	Assistance with meals	Respect	Medical condition management
		Clothing choice	Spiritual activities	Oral care	Call bell	Assistance with walking	Toileting	Emotional support	
			Meal choice	Personal grooming	Assistance getting dressed	Bathing and Showering	Independence		
				Privacy	Repositioning	Conversations			
					Social activities				

Legend

- Respect
- Clinical care
- Activities of daily living
- Psychosocial care
- Independence and choice