

Appendix 2. Crude response rate calculation

	Practice B		Practice C		Practice D		Practice E		Practice F		Total	
	T1	T2	T1	T2	T1	T2	T1	T2	T1	T2	T1	T2
Patients completing PC PMOS	198	197	148	153	130	145	150	158	113	258	739	911
All patients presenting for appointment during data collection timeframes [†]	392	489	278	170	550	637	316	220	4136	8262	5672	9778
Response rate (%)	50.5	40.3	53.2	90.0	23.6	22.8	47.5	71.8	2.7	3.1	13.0	9.3

† Data on patients presenting for their appointment was extracted for 5 out of the 6 practices using Pen CS software for general practice clinics. Due to data unavailability for one practice, the response rate calculation is a crude estimate only.

T1= Time 1 (Baseline)

T2 = Time 2 (6 months post intervention period)

T1 and T2 combined	Patients completing PC PMOS (n=1,650)	All patients presenting for appointment during data collection timeframes (n=15,450) [†]
Gender (n)		
Male (n, %)	527 (32.5%)	6701 (43.5%)
Female (n, %)	1097 (67.5%)	8706 (56.5%)*
Age (mean, SD)	55.5 (18.2)	48.3 (24.6)*

* Statistically significant difference $p=0.000$

Patients completing the PC PMOS were significantly more likely to be older and female.