

## Interview guide-patient

Number participant	.....
Age	..... years
Gender	0 = man 1 = woman
Shared household	0 = no (alone) 1 = yes (married or living together)
Living situation	0 = independent 1 = sheltered housing 2 = supportive care facility 3 = nursing home 4 = revalidation home
Help with household activities	0 = no 1 = family member or caregiver 2 = domestic help
Frequency help with household activities	..... times per week
Home nursing	0 = no 1 = yes
Frequency of home nursing	..... times per week
Number of medications patient uses	.....
Number of comorbidities patient	.....
Frequency of hospital admissions year prior to this ED presentations	..... times
Frequency of ED presentations year prior to this ED presentations	..... times
Frequency of GP visits yea prior to this ED presentations	..... times
Frequency of specialist visits year prior to this ED presentations	..... times



**Interview guide-doctor at ED**

What is in your opinion the reason of this return presentation at the ED of this patient? .....

Is the ED the most appropriate location for this patient? 0 = no  
1 = yes

Is this ED return presentation appropriate? 0 = no  
1 = yes

Could the patient have been treated at a different location than the ED? .....

Was this ED return presentation potential preventable? 0 = no answer  
1 = I don't know  
2 = no  
3 = yes

In which way could this ED return presentation potentially be prevented? .....

**Interview guide-GP**

Is the ED the most appropriate location for this patient?

0 = no  
1 = yes

Is this ED return presentation appropriate?

0 = no  
1 = yes

Was this ED return presentation potential preventable?

0 = no answer  
1 = I don't know  
2 = no  
3 = yes

In which way could this ED return presentation potentially be prevented?

.....  
.....  
.....  
.....

Could the patient have been treated at a different location than the ED?

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.....  
.....  
.....

Was there an adequate discharge plan after the initial ED presentation?

0= no  
1= yes

Was there an follow-up appointment at the hospital or at the GP after the initial ED presentation?

0 = no  
1 = yes, explanation:

.....  
.....  
.....  
.....

Were you aware of the patients health status after the initial ED presentation?

0 = no  
1 = yes

Use of preventive diagnostics

0 = no  
1 = yes

Type of preventive diagnostics

0 = blood tests  
1 = control appointment  
2 = other:.....

Frequency of preventive diagnostics ..... times a year

Does the patient have comorbidities? 0 = no  
1 = yes; number of comorbidities: .....

Number of medications patient uses .....

Is the patient monitored by the GP, if yes on what way? 0 = no  
1 = yes, explanation:  
.....  
.....  
.....  
.....

How is the patients mobility? .....  
.....  
.....  
.....

Is there an increased risk of falling? 0 = no  
1 = yes

Does the patient have cognitive impairments? 0 = no  
1 = yes

What is the patients living situation, is it stable, is the patient receiving home care of help with house hold activities? .....  
.....  
.....  
.....