

Appendix 8

Potential barriers to completing MBW certification as reported by the participants

Nineteen participants from 11 sites commented. Potential barriers included a lack of time to complete certification (11/19), a lack of available volunteers and patients to practice testing (7/19), a lack of available space or suitability of space for equipment (6/19), a lack of local support (5/19), and lack of knowledge and recall of training (2/19). This information was used to work with sites to minimise these barriers in the certification phase (e.g. tips to identify volunteers, liaison with engineer to assist equipment set-up, regular calls for re-fresher information). The majority (9/11) of sites reporting issues went on to successfully complete certification with only 2 of these failing to complete.