

S3 Table Survey questions: Health Services capacity

Question	Number	%
How do you perceive the quality of the health system since the beginning of the COVID-19 pandemic?		
I am not able to assess	1,064	54%
Worsened substantially	112	6%
Worsened slightly	196	10%
Remains equal	476	24%
Improved slightly	75	4%
Improved substantially	65	3%
Were any of your existing appointments changed (select all applicable)?		
I had no appointment(s) planned	1,105	56%
No, my appointments remained unchanged	91	5%
Yes, my appointments were affected	792	40%
Changed to a remote appointment	49	6%
Doctor appointment cancelled / postponed	602	76%
Surgery cancelled / postponed	30	4%
Medical procedure cancelled / postponed	16	2%
Other appointments cancelled / postponed	176	22%
Where were your appointments (select all applicable)*?		
NHS Hospital	99	22%
NHS Primary Care	112	25%
Private sector	256	56%
Others	33	7%
Do you have any health insurance / health sub-system (select all applicable)?		
No	467	24%
Yes	1,510	76%
Yes, a health subsystem	520	26%
Yes, health insurance provided by the employer	448	23%
Yes, voluntary health insurance	643	33%

Note: *Type of service not recorded for consultations changed to remote. Respondents were given the option not to answer particular questions.
 % computed based on the number of answers to each question (excludes respondents who opted not to answer).
 1,988 valid answers recorded.
 Questions not included in wave 1.