


Appendix 1

MDMPS sachets showing the timing and various administration instructions




Appendix 2

Information of the MDMPS sachets provided to all patients. This is used to inform patients how to use the sachets and the information of the pictures of the sachets.



Convi DoseTM
Safer, Easier Medicines


3 Simple Steps to use ConviDoseTM Sachets:




Step 1:
Check the following instructions before taking

- 1 Date
- 2 Time of administration
- 3 If there are more than one sachet for the specific dosing time

Step 2:
Tear off the sachet along the perforation










Step 3:
Open the sachet by tearing from the top



What do the pictures on the sachet mean?

The pictures on the sachet provide explanation on the timing and administration of your medications.

						
Morning 早上 Pagi காலை	Moon 中午 Tengahari நண்பகல்	Evening 傍晚 Petang மாலை	Night 晚上 Malam இரவு	Before meals 饭前 Sebelum makan உணவுக்கு முன்பு	After meals 饭后 Selepas makan உணவுக்கு பின்பு	Do not crush 不可压碎 Jangan Hancurkan நசுக்க வேண்டாம்

PLEASE KEEP YOUR CONVIDOSETM SACHETS IN A COOL, DRY PLACE AWAY FROM DIRECT SUNLIGHT.
DO NOT OPEN VACUUM-SEALED PACK TILL READY FOR CONSUMPTION.

For further enquiries, please contact our staff at 6385 4595 between 8.30am-5pm, Monday to Friday (except Public Holidays and eves of Public Holidays)

Appendix 3

Questionnaire Sections included in study

Section 1: Product Presentation, Effectiveness and Safety						
Please rate the following questions: (1) Strongly Disagree (2) Somewhat Disagree (3) Neutral (4) Somewhat Agree (5) Strongly Agree						
Category	Description	1	2	3	4	5
Effectiveness	ConviDose™ helps me to save time in managing my medicines.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety	I trust that the correct medicines with the right quantity are packed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 2: General Satisfaction & Recommendation					
Please rate the following questions: (1) Strongly Disagree (2) Somewhat Disagree (3) Neutral (4) Somewhat Agree (5) Strongly Agree					
Description	1	2	3	4	5
I am satisfied with the staff service.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am satisfied with ConviDose™.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am likely and willing to continue the ConviDose™.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am willing to recommend the product and service to others.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>