## Communication is an important factor to consider when developing rare disease support Communication within the health service Improved communication between General Practitioners (GP) and other healthcare professionals required, especially at diagnosis. Communication within rare disease collaborative groups A move is happening away from face to face support to more support via online platforms, but with this change effectiveness of support provided needs to be evaluated. Online communication Use of online platforms is dependent on the habits and preferences of individuals. More investment in the online presence of groups may allow for more people to be supported. Collaboration Collaboration between groups is valued, but also collaboration between healthcare

professionals, and then between

the groups and healthcare

professionals.

Rare disease registries	There is a desire from the		
	majority of groups in the study		
	for a rare disease registry in		
	Northern Ireland which would		
	help them to be more responsive		
	in their support and advocating		
	for service planning for rare		
	disease patients.		
Training	Some training is currently		
	provided for healthcare		
	professionals by the groups but		
	evidence shows that more is		
	required to improve the support		
	provided to those with a rare		
	disease, and understanding		
	within the healthcare system.		
Carers	The groups were very aware		
	that better support is needed for		
	carers of those with a rare		
	disease, with these carers often		
	being overlooked. Further		
	research on how best to provide		
	this support is needed.		
Current care/support for those with a rare disease is not	Finding and securing funding to		
adequate.	improve and develop the		
	services available in Northern		
	Ireland was perceived as		
	important. The collaborative		
	groups had many suggestions		
	on how to improve these		
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services	and	should	be
consulted	<u>.</u>		