

Multimedia Appendix 2

Coding Framework

Sub-codes
<ol style="list-style-type: none"> 1. Likes 2. Dislikes 3. General comments/questions
<ol style="list-style-type: none"> 1. Elements of the platform considered to be useful/helpful 2. Elements of the platform considered to be not useful/helpful 3. Elements of the platform considered to be missing that would make the platform 'more' useful/helpful
<ol style="list-style-type: none"> 1. Existing elements of the platform that enhance safety/support 2. Elements of the platform that are considered to be missing that would make the platform safer and more supportive 3. Safety /support questions 4. Safety/support concerns 5. Issues/concerns/questions about moderation
<ol style="list-style-type: none"> 1. Likes 2. Dislikes 3. Navigation difficulties 4. Suggestions for changes to layout/navigation
<ol style="list-style-type: none"> 1. Elements of the platform considered to be accessible 2. Elements of the platform considered to be difficult to use/inaccessible/questions
<ol style="list-style-type: none"> 1. Content to be added 2. Content to be removed or changed 3. Language/terms/slang/expressions 4. Australian specific cultural/contextual elements that do not apply to Canadian culture/context
<ol style="list-style-type: none"> 1. Capacity issues/concerns in implementing/moderating the platform 2. Therapeutic practices
<ol style="list-style-type: none"> 1. Module – Clinician 2. Module – Patient 3. Site tracking – Clinician 4. Site tracking - Patient