

Additional file 1: Questionnaire on patient types

HA24 How many patients do you see in an average week during your consultation including home visits (no overcrowded weeks, no below average weeks, no flu season)?

┌ ┌ ┌ ┌ ┌ patients

**HA25 How many patients you see in an average week ...
(estimated in absolute numbers, the sum need not be the sum of HA24)**

┌ ┌ ┌ ┌ ┌ belong to your regular patient base (no representation / emergency patients)

┌ ┌ ┌ ┌ ┌ are privately insured patients

┌ ┌ ┌ ┌ ┌ have a chronic illness

┌ ┌ ┌ ┌ ┌ have multimorbidity (at least two chronic diseases)

┌ ┌ ┌ ┌ ┌ have a substance abuse disorder

┌ ┌ ┌ ┌ ┌ have a psychiatric disorder (e.g. depression, burnout, anxiety, borderline disorder)

┌ ┌ ┌ ┌ ┌ have dementia

┌ ┌ ┌ ┌ ┌ have a somatoform disorders (e.g. unclear pain, irritable bowel)

┌ ┌ ┌ ┌ ┌ have a culturally different disease concept due to migration background

┌ ┌ ┌ ┌ ┌ have communication problems due to migration background

┌ ┌ ┌ ┌ ┌ have social problems due to poverty/low income

┌ ┌ ┌ ┌ ┌ are patients with other social problems (e.g. marital problems, loneliness, workplace bullying)

┌ ┌ ┌ ┌ ┌ are educationally disadvantaged patients with low health literacy

┌ ┌ ┌ ┌ ┌ come with self-diagnoses via media (e.g. internet, magazines, television)

┌ ┌ ┌ ┌ ┌ are struggling single parents

┌ ┌ ┌ ┌ ┌ are children (under the age of 18) accompanied by their parents

┌ ┌ ┌ ┌ ┌ are children (under the age of 18) who come to consultation on their own

┌ ┌ ┌ ┌ ┌ are senior citizens living in their own without caregivers

┌ ┌ ┌ ┌ ┌ are patients who are caregivers

- ⌋ ⌋ ⌋ ⌋ are patients who need regular home visits
- ⌋ ⌋ ⌋ ⌋ are patients living in nursing home
- ⌋ ⌋ ⌋ ⌋ are demanding patients (e.g. patients requesting prolonged sick certificates, inappropriate medication or physiotherapy)
- ⌋ ⌋ ⌋ ⌋ are patients with poor therapy adherence (eg, regarding medication, lifestyle changes)
- ⌋ ⌋ ⌋ ⌋ are patients who come to the general practitioner at least one consultation per week
- ⌋ ⌋ ⌋ ⌋ are patients who regularly make excessive demands on GP's time
- ⌋ ⌋ ⌋ ⌋ are patients who proactively consult different GPs because of the same problem
- ⌋ ⌋ ⌋ ⌋ are patients who proactively consult additional specialists for the same problem