

## Supplement

### Additional analysis using data only from Fier DISTRICT (to be submitted as a supplement)

**Table 2. Supplement.** Comparison of patients' experience on non-clinical quality of care domains by facility type through mean scores † (and 95%-confidence interval) only for Fier district

Domains/Quality attributes	Mean, [95% Conf. Interval]	Public Urban (2)	Private Urban (3)	Public Rural (4)	P value
Dignity	3.72 [3.67-3.77]	3.82 [3.73-3.91]	3.55 [3.45-3.65]	2 vs 3; p = 0.07 2 vs 4; p < 0.01	
Communication	3.69 [3.59-3.79]	3.70 [3.56-3.85]	3.82 [3.76-3.88]	2 vs 3; p = 0.95 2 vs 4; p = 0.03	
Coordination of care	2.76 [2.57-2.96]	2.12 [1.90-2.34]	3.33 [3.17-3.50]	2 vs 3; p < 0.01 2 vs 4; p < 0.01	
Confidentiality	3.54 [3.34-3.75]	3.79 [3.68 3.90]	3.54 [3.30-3.77]	2 vs 3; p = 0.04 2 vs 4; p = 0.96	
Choice	2.26 [2.09-2.43]	2.34 [2.05-2.63]	2.89 [2.42-3.35]	2 vs 3; p = 0.64 2 vs 4; p = 0.02	
Autonomy	3.22 [2.94-3.50]	3.42 [3.22-3.62]	3.24 [3.08-3.40]	2 vs 3; p = 0.24 2 vs 4; p = 0.88	
Prompt attention	3.07 [2.91-3.22]	2.87 [2.70-3.04]	2.85 [2.75- 2.96]	2 vs 3; p = 0.10 2 vs 4; p = 0.03	

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Quality of basic amenities	2.84 [2.36-3.33]	3.67 [3.61-3.74]	2.96 [2.64-3.28]	2 vs 3; p <0.01 2 vs 4; p = 0.70
<b>Total score</b>	3.14 [3.05-3.23]	3.25 [3.14-3.35]	3.30 [3.20-3.39]	2 vs 3; p = 0.12 2 vs 4; p = 0.02

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† Mean values were obtained from linear mixed models with random intercepts for districts and facilities nested in districts. Statistically significant, p<0.05.