

Appendix A: Adjusted Associations between Patient Experience Measures and Patient No Show Counts

		No-show counts (2 Years)	Adjusted P values¹	No-show counts (5 Years)	Adjusted P values¹
Patient Reported Measures of Experiences with Care	Access	0.9977 (0.9918, 1.0036) <i>p</i> =0.44	P=0.57	0.9981 (0.9937, 1.0026) <i>p</i> =0.41	P=0.52
	Visit Experience	1.0011 (0.9965, 1.0058) <i>p</i> =0.63	P=0.63	1.0016 (0.9975, 1.0058) <i>p</i> =0.44	P=0.53
	Nurse/Staff Experience	0.9977 (0.9927, 1.0028) <i>p</i> =0.38	P=0.52	0.9993 (0.9951, 1.0036) <i>p</i> =0.76	P=0.82
	Care Provider Experience	0.9943 (0.9895, 0.9991) <i>p</i> =0.02*	P=0.04	0.9950 (0.9915, 0.9985) <i>p</i> =0.005*	P=0.01
	Personal Issues	1.0060 (0.9993, 1.0128) <i>p</i> =0.08	P=0.14	1.0024 (0.9973, 1.0076) <i>p</i> =0.35	P=0.49
	Overall Assessment	0.9976 (0.9941, 1.0012) <i>p</i> =0.19	P=0.27	0.9974 (0.9947, 1.0001) <i>p</i> =0.06	P=0.09

¹P values adjusted for multiple hypothesis testing using false discovery rates (FDR) methods