

## Appendix 1. Sample Avoidable and Unavoidable Interruptions

<i>Avoidable Interruptions</i>	<i>Unavoidable Interruptions</i>
Request for non-urgent orders	STAT orders
Request for PRN orders	Change in patient status requiring face-to-face evaluation
Calls for non-urgent family updates	Transport Calls Admissions
Non-urgent updates from other NICU providers (attending, fellows, NNPs, PAs, residents) or nursing	Admissions
Questions on “who’s on call team”	Consultant recommendations
	Critical imaging or laboratory results
	Post-operative provider handoff