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Self-reported sick leave following a brief preventive intervention on work-related stress: a randomised controlled trial in primary health care

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3 **Self-reported sick leave following a brief preventive intervention on work-related stress: a**
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5 **randomised controlled trial in primary health care**
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8 Anna-Maria Hultén^{a*}, e-mail: anna-maria.hulten@gu.se
9

10
11 Pernilla Bjerkeli^{a,b}, e-mail: pernilla.bjerkeli@his.se
12

13
14 Kristina Holmgren^a, e-mail: kristina.holmgren@neuro.gu.se
15

16
17 ^aUnit of Occupational Therapy, Department of Health and Rehabilitation, Institute of Neuroscience
18 and Physiology, Sahlgrenska Academy, University of Gothenburg, Box 455, 405 30 Gothenburg,
19 Sweden
20
21
22

23
24 ^bDepartment for Public Health Research, University of Skövde, Box 408, Skövde, 541 28, Sweden
25

26
27 *Corresponding author
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ABSTRACT

Objectives: To evaluate the effectiveness of a brief intervention about early identification of work-related stress combined with feedback at consultation with a general practitioner (GP) on the number of self-reported sick leave days.

Design: Randomised controlled trial. Prospective analyses of self-reported sick leave data collected between November 2015 and January 2017.

Setting: Seven primary health care centres in western Sweden.

Participants: The study included 271 employed, non-sick-listed patients aged 18–64 years seeking care for mental and/or physical health complaints. Of these, 132 patients were allocated to intervention and 139 patients to control.

Interventions: The intervention group received a brief intervention about work-related stress, including training for GPs, screening of patients' work-related stress, feedback to patients on screening results and discussion of measures at GP consultation. The control group received treatment as usual.

Outcome measures: The number of self-reported gross sick leave days and the number of self-reported net sick leave days.

Results: Separate analyses were performed for 6 and 12 months' follow-up and for five different subsamples. The results indicate that there was no significant difference between the intervention group and the control group.

Conclusions: The brief intervention showed no effect on the numbers of self-reported sick leave days for patients seeking care at the primary health care centres. Other actions and new types of interventions need to be explored to address patients' perceiving of ill health due to work-related stress.

Trial registration number: NCT02480855, ClinicalTrials.gov.

STRENGTHS AND LIMITATIONS OF THIS STUDY

- Few previous RCTs have focused on patients' sick leave in a primary health care context.
- Using self-reported sick leave data made it possible to include the first two weeks of sick leave, which are not included in register data.
- Due to the inherent complexity in clinical trials in primary health care practice, the statistical power of the study might have been low.
- Sick leave data are not normally distributed and non-parametric tests therefore had to be used for the analysis.
- The outcome measure (sick leave days) is complex to interpret, as it is used both as an indicator for ill health and as a tool for treatment of ill health.

INTRODUCTION

Work-related stress has been in focus for decades, as it is common and affects the individual and the society in multiple ways. Depression, anxiety and musculoskeletal disorders are all possible consequences of work-related stress.^{1,2} Psychosocial work conditions and work-related stress also constitute risk factors for sick leave.¹ As a consequence, almost 50% of the 3 billion EUR paid for sickness benefits in Sweden in 2018 were due to mental disorders,³ whereof reaction to severe stress and adjustment disorders constituted half,⁴ not to mention the loss of working hours and the costs for treatment and rehabilitation.

Sick leave is a common outcome measure in research. However, the relationship between spells, morbidity and health is complex, since sick leave is influenced strongly by factors other than personal health.⁵⁻⁷ Hence, controversy exists about how to conceptualise sick leave in research.⁶ As individual, social and economic forces jointly determine absence behaviour, aspects other than work-related stress must be considered, such as attendance motivation, absence culture and sickness benefit reform.⁶⁻⁸ Even so, sick leave can be a useful measure not only of health status and functioning⁹ but also of future sick leave and use of disability pension.^{10,11} In addition, using self-reported sick leave data makes it possible to consider the first two weeks of absence, which are not included in the Swedish social insurance agency's register data.

Research has shown that there is a strong correlation between sick leave and work-related stress^{12,13} and that early identification of persons perceiving ill health is important for preventing sick leave.^{11,14} In addition, screening for interacting individual and work factors could make it possible to focus on the patient's specific problems and aid in finding suitable treatments.¹⁵ In Sweden, primary health care is responsible for basic medical treatment, nursing, preventive work and rehabilitation that do not require the medical and technical resources of a hospital or other specialist skills.¹⁶ Primary health care is also considered best suited for preventive work.¹⁶ Since general practitioners (GPs) are often the first health care contact for persons having physical or mental health complaints

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3 and often handle cases concerning stress and work ability,^{17 18} they could be a possible starting point
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5 for preventive actions concerning ill health due to work-related stress.
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8 Commonly, GPs working at a primary health care centre in Sweden have access to several
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10 other healthcare professionals, such as nurses, occupational therapists, physiotherapists and social
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12 workers, sometimes organised in psychosocial teams.¹⁹ However, the proportion of GPs is lower than
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14 for most other comparable high-income countries, as are investments in other primary care
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16 resources.²⁰ In addition, earlier studies have shown that GPs might not have the prerequisites
17
18 needed for early identification and treatment of patients perceiving ill health due to work-related
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20 stress in order to decrease sick leave.²¹⁻²³ Therefore, a brief preventive intervention was designed
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22 using the Work Stress Questionnaire (WSQ)^{24 25} as a screening tool in combination with feedback at
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24 patient–GP consultations.²⁶
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29 **METHOD**

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31 This two-armed non-blinded randomised controlled trial (RCT) was conducted at primary health care
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33 centres (PHCC) located in both urban and rural areas in the region Västra Götaland in Sweden. The
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35 trial has been previously described in detail in a study protocol²⁶ and in a research article.²⁷
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40 **Objectives**

41
42 The objective of the study was to evaluate the effectiveness of the brief intervention about early
43
44 identification of work-related stress combined with feedback at GP consultation on the number of
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46 self-reported sick leave days. The overall hypothesis was that the intervention group would have
47
48 fewer sick leave days during the year after the brief intervention compared to the control group. The
49
50 assumptions behind this were that (1) taking part in an initial training session increased the GPs'
51
52 knowledge on work-related stress, (2) filling in the WSQ raised the patients' awareness about their
53
54 level of work-related stress through self-reflection, (3) receiving feedback on WSQ results increased
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56 the patients' motivation to address their work situation and (4) the combined effect of the training
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3 session, filling in the WSQ and receiving feedback constituted a basis for in-depth discussions on
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5 relevant measures at the GP–patient consultation.
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7 The intervention concerned sick leave due to work-related stress. Hence, it was assumed that
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9 the effect of the intervention was higher for patients reporting high work-related stress or high
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11 exposure to stressors according to the WSQ. This group was therefore studied explicitly.
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14 15 16 **Procedure**

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18 Seven PHCCs were included in the study, of which four were public and three were privately run.
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20 Participating GPs had to be working at least 50% of the time at the PHCC. The recruitment of patients
21
22 and the performance of the interventions were conducted in parallel for a period of 4–12 weeks at
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24 each PHCC from May 2015 until January 2016. Before the intervention period, the research team
25
26 visited the centre to inform the staff about the study. During the intervention period, a research
27
28 assistant was stationed at the PHCC to identify and recruit the eligible participants, give information
29
30 on the study and administer patients' informed consent. In addition, extra personnel resources were
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32 needed to perform the training session and to administer the WSQ to the patients.
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38 **Intervention**

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40 As an initial step, the GPs randomised to intervention received a two-hour training session including
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42 information about work-related stress, ill health and sick leave. Instructions were also given on how
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44 to use the WSQ and how to give feedback to the participants; in addition, GPs received information
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46 on healthcare professionals available for referral. Before the GP–patient consultation, each patient
47
48 filled in the WSQ and questions on background characteristics. During consultation, the intervention
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50 GPs gave feedback to the patients on the WSQ results. In addition, the GP and patient conferred
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52 about and initiated preventive measures, if needed.
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57 **Control**

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3 The GPs randomised to control were instructed to carry on as usual with their consultations and
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5 were not informed as to whether or not the patients were participating in the study. After the
6
7 consultation, the control patients filled in the WSQ and gave information about background
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9 characteristics.
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11 12 13 **Outcomes**

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16 The study had two primary outcome measures: 1. Number of self-reported gross sick leave days and
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18 2. Number of self-reported net sick leave days. The measures were based on the following request at
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20 follow-up: Define your sick leave during the latest 3 or 6 months, each occasion separately (number
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22 of days with sick leave and extent of sick leave per occasion: 0%, 25%, 50%, 75%, 100% or varying
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24 extent). A reported varying extent of sick leave was treated as a 50% sick leave.
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28 Follow-up data were collected at 6 and 12 months after the intervention by telephone or
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30 email. At 6 months' follow-up the prior 3 months were reported, while at 12 months' follow-up the
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32 prior 6 months were reported. Data for the two follow-ups were treated separately. The number of
33
34 self-reported gross sick leave days for each follow-up was calculated as the sum of the number of
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36 self-reported sick leave days for each sick leave occasion during these months. To calculate the
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38 number of self-reported net sick leave days for each follow-up, the self-reported days of sick leave
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40 for each occasion was multiplied by the corresponding extent of sick leave and summarised.
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44 The variable of self-reported gross sick leave days was categorised into four levels: 0, 1–7, 8–
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46 14 and 15 days and above. These categories were based on the Swedish sickness insurance scheme²⁸
47
48 stating that the employer pays sick pay for up to two weeks, with one qualifying day. Thereafter,
49
50 sickness benefits are handled by the Swedish Social Insurance Agency. From day 8 of sickness
51
52 onward, a doctor's certificate is required.
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55 56 **Target group, sample size and power**

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58 Patients eligible to participate had to be employed, non-sick-listed, 18–64 years of age and seeking
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60 care for mental and/or physical health complaints. The PHCCs were economically compensated for

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3 each participant recruited. An a priori power analysis was performed to detect at least a 15%
4
5 difference between the intervention group and the control group concerning the primary outcome,
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7 that is, the number of registered sick leave days (14 days or more) during 12 months after inclusion.
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9 With a two-sided test, statistical significance of $p < 0.05$ and 80% power, at least 135 participants were
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11 needed in each group.
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16 **Randomisation and blinding**

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18 The GPs at the participating PHCCs were randomised to either the intervention group or the control
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20 group with a 1:1 allocation. Folded slips of paper with their written names were mixed in a non-
21
22 transparent bowl and subsequently drawn, one at a time, to the two groups alternately by colleagues
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24 not involved in the RCT. The patients consulting the GPs were therefore automatically allocated to
25
26 either group. Due to the setup of the trial, none of the parties involved were blinded after
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28 assignment to interventions. All patients received the study information provided by the research
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30 assistant, the intervention GPs received information and training before the study started and the
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32 control GPs received information about the study but no training.
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38 **Statistical analyses**

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40 Outcome data were missing for some patients, due to non-response at follow-up. Therefore, a
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42 comparison was made to test whether there were differences in characteristics between patients
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44 taking part at 6 and 12 months' follow-up, respectively, and the participants at baseline. Differences
45
46 in gender proportion, age and health status were tested using chi-square test. As no statistically
47
48 significant differences were observed, the patients taking part at the follow-up were included in the
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50 main analysis. A descriptive analysis was then performed for the categorised length of self-reported
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52 gross sick leave, to get an overall understanding of the distribution of sick leave.
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56 For the main analysis, a comparison between the intervention and control groups was made
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58 for the gross and net numbers of sick leave days at each follow-up. As the distribution strongly
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60 deviated from a normal distribution, the Mann-Whitney U test was used. Additional analyses were

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3 conducted on five subsamples with patients highly exposed to stressors. The subsamples were
4 identified based on the results from the WSQ,²⁴ which is a self-assessment questionnaire developed
5 for early identification of people with work-related stress at risk for sick leave. The WSQ is divided
6 into four dimensions with a total of 21 questions concerning influence at work, work organisation
7 and conflicts, and individual demands and commitment as well as interference between work and
8 leisure time. The subsamples were defined as follows:
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- 15 1. *Low influence at work* included patients' seldom or never perceiving influence at work.
- 16 2. *High stress due to indistinct organisation and conflicts* included patients perceiving their
17 work organisation and occurring conflicts as stressful or very stressful.
- 18 3. *High stress due to individual demands and commitment* included patients perceiving their
19 own work demands and commitment as stressful or very stressful.
- 20 4. *High work to leisure time interference* included patients always or rather often perceiving
21 interference between work and leisure.
- 22 5. *Effect from one subsample or more* included participants belonging to at least one of the
23 above-described subsamples 1–4.

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36 All answers were given on a four-point ordinal scale. A missing value in a dimension was replaced by
37 the participant's median for that dimension, but only if there were answers to at least 50% of the
38 questions in the dimension. The median values for each dimension were then categorised into high
39 and low. All statistical analyses were performed in IBM SPSS Statistics 25.
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47 **Patient and public involvement statement**

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49 There was no patient or public involvement in the planning or conduct of this trial.
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53 **RESULTS**

54 **Participant flow**

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3 The 66 eligible GPs at the seven PHCCs were randomised to the intervention group or the control
4 group, Figure 1. Since three GPs declined to participate or did not have patients fulfilling the criteria,
5 there were 29 intervention GPs and 34 control GPs included. Following recruitment, 139 patients
6 were allocated to the intervention group and 162 patients to the control group. Of these, 7 patients
7 in the intervention group and 23 in the control group were excluded due to patients declining to
8 participate or due to logistic reasons. Altogether, 271 patients received treatment (intervention
9 n=132 and control n=139). Independent of group allocation, 51/271 (19%) participating patients
10 were lost to the 6-month follow-up and 30/271 (11%) to the 12-month follow-up. Of these, 13/271
11 (5%) did not participate in either of the follow-ups. At 6 months' follow-up data from 220 patients
12 were included in the main analysis, while at 12 months' follow-up data from 241 patients were
13 included. A flowchart for the enrolment, allocation and follow-ups is presented in Figure 1.
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Insert Figure 1

32 *Figure 1 Flowchart of enrolment, allocation and follow up.*

33 **Baseline data**

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38 As shown in Table 1, the intervention group and the control group had similar distribution of
39 background characteristics at baseline (n=271). However, the participants in the intervention group
40 were slightly older and sought care for musculoskeletal ill health to a higher extent.
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45 Results from the WSQ showed that 40% of the patients assessed their influence at work as
46 low, independent of group. Approximately 20% of the patients reported high stress due to indistinct
47 organisation and conflicts, while slightly fewer than 50% reported high stress due to high individual
48 demands and work commitment. The fourth dimension, interference of work with leisure time, was
49 high for 40% of the patients. Finally, 70% of the patients had stressors or stress from at least one of
50 the four dimensions (effect from one subsample or more).
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Table 1 *Baseline characteristics of the 271 patients included in the randomised controlled trial and allocated to the intervention group or the control group.*

Variable		Total (n=271)		Intervention (n=132)		Control (n=139)	
		n	(%)	n	(%)	n	(%)
Sex	Male	86	32	44	33	42	30
	Female	185	68	88	67	97	70
Age (years)	18–30	47	17	21	16	26	19
	31–50	134	50	58	44	76	54
	51–64 ¹	90	33	53	40	37	27
Occupational class	Skilled/unskilled manual	107	40	49	37	58	42
	Medium/low non-manual	116	43	60	46	56	40
	High-level non manual	47	17	23	17	24	17
	Missing	1	0			1	1
Overall health, self-rated ²	Excellent/very good	77	28	34	26	43	30
	Good	108	40	53	40	55	40
	Satisfactory/unsatisfactory	73	27	39	30	34	25
	Missing	13	5	6	4	7	5
Reason for consultation ³	Mental or behavioural	144	53	75	57	69	50
	Musculoskeletal ¹	106	39	62	47	44	32
	Gastrointestinal	54	20	26	20	28	20
	Cardiovascular	32	12	16	12	16	13
	Other	56	21	29	22	27	19
WSQ results ⁴	Low influence at work	108	40	54	41	54	39
	High stress organisation and conflicts	54	20	28	21	26	19
	High stress demands and work commit.	124	46	63	48	61	44
	High work to leisure time interference	109	40	54	41	55	40
	Effect from one subsample or more	188	69	91	69	97	70

¹Statistically significant differences (tested with a 95% confidence interval for difference in proportion between case and control)

²Short Form Health Survey, SF-36²⁹

³More than one reason for consultation was possible

⁴Work Stress Questionnaire results from the four dimensions dichotomized into high and low levels as well as from the summary variable including effect from at least one dimension

Analysis of participants responding at follow-up

The basic characteristics of the participants in the intervention and the control groups responding at follow-up are shown in Table 2. No statistically significant differences were found between baseline and responders at 6 and 12 months' follow-up concerning sex, age or self-rated health.

Table 2 *Characteristics of participants responding in the intervention group and the control group at 6 and 12 months' follow-up compared to baseline.*

Variable, 6 months (n=220)		Intervention			Control		
		Baseline	Respond part ¹	p-value ²	Baseline	Respond part ¹	p-value ²
Numbers		132	105		139	115	
Sex	Male	44	33	0.756	42	35	0.970
	Female	88	72		97	80	
Age (years)	18–30	21	17	0.950	26	23	0.908
	31–50	58	44		76	64	
	51–64	53	44		37	28	
Overall	Excellent/very good	34	26		43	36	

health, self-rated ³	Good	53	39	0.807	55	45	0.988
	Satisfactory/unsatisfactory	39	35		34	27	
	Missing	6	5		7	7	
Variable, 12 months (n=241)		Intervention			Control		
		Baseline	Responders⁴	p-value²	Baseline	Responders¹	p-value²
Numbers		132	119		139	122	
Sex	Male	44	39	0.925	42	40	0.655
	Female	88	80		97	82	
Age (years)	18–30	21	20	0.951	26	24	0.869
	31–50	58	50		76	69	
	51–64	53	49		37	29	
Overall health, self-rated ³	Excellent/very good	34	32	0.968	43	38	0.968
	Good	53	46		55	49	
	Satisfactory/unsatisfactory	39	35		34	28	
	Missing	6	6		7	7	

¹6 months' follow-up

²Testing the distribution between baseline and responders at 6 months' follow-up concerning sex, age and health with Pearson's chi-2 test

³Short Form Health Survey, SF-36²⁹

⁴12 months' follow-up

Descriptive statistics of sick leave

As shown in Figure 2, 59/105 in the intervention group and 61/115 in the control group reported no sick leave at the 6-month follow-up. At the 12-month follow-up the corresponding numbers were 61/119 and n=57/122, respectively.

Insert Figure 2

Figure 2 *Total days of sick leave per individual at 6 months' follow-up (n=105 in the intervention group and n=115 in the control group) and at 12 months' follow-up (n=119 in the intervention group and n=122 in the control group).*

Main analysis of sick leave

The main analysis included 220 participants at 6 months' follow-up and 241 participants at 12 months' follow-up (Figure 1). The median and quartiles for both gross and net sick leave days are shown in Table 3. There was no statistically significant difference between the intervention group and the control group.

Sick leave in subsamples

The comparison of numbers of gross sick leave days for the five subsamples is shown in Table 3.

There were no statistically significant differences between the intervention group and the control group for any of these groups.

Table 3 Comparison of sick leave days between the intervention group and the control group at 6 and 12 months' follow-up including analysis for five subsamples.

Follow-up	Sick leave	Group	Quartiles			p-value ¹
			25	50	75	
6 months, (n=220)	Gross days	Intervention	0.0	0.0	6.0	0.449
		Control	0.0	0.0	10.0	
	Net days	Intervention	0.0	0.0	5.9	0.398
		Control	0.0	0.0	9.0	
12 months, (n=241)	Gross days	Intervention	0.0	0.0	7.0	0.505
		Control	0.0	1.0	7.2	
	Net days	Intervention	0.0	0.0	6.2	0.490
		Control	0.0	1.0	6.2	
Subsamples	Sick leave	Group	25	50	75	p-value ¹
Low influence	Gross days 6 months, (n= 89)	Intervention	0.0	1.0	10.0	0.810
		Control	0.0	0.5	27.0	
	Gross days 12 months (n= 94)	Intervention	0.0	2.0	7.0	0.916
		Control	0.0	2.0	6.0	
Stress due to organisation and conflicts	Gross days 6 months (n=45)	Intervention	0.0	0.0	7.5	0.931
		Control	0.0	0.0	17.5	
	Gross days 12 months (n=47)	Intervention	0.0	2.5	7.7	0.877
		Control	0.0	2.0	12.0	
Stress due to commitment	Gross days 6 months (n=103)	Intervention	0.0	1.0	14.5	0.793
		Control	0.0	0.0	10.2	
	Gross days 12 months (n=106)	Intervention	0.0	2.0	8.0	0.321
		Control	0.0	0.0	5.0	
Work to leisure time interference	Gross days 6 months (n=89)	Intervention	0.0	0.0	6.5	0.446
		Control	0.0	0.0	30.0	
	Gross days 12 months (n=96)	Intervention	0.0	2.0	10.0	0.296
		Control	0.0	0.0	5.0	
Effect, any dimension	Gross days 6 months (n=154)	Intervention	0.0	0.0	8.0	0.492
		Control	0.0	0.0	19.0	
	Gross days 12 months (n=164)	Intervention	0.0	2.0	8.7	0.310
		Control	0.0	1.0	5.7	

¹Mann-Whitney U test

DISCUSSION

Principal findings

This study investigated differences in self-reported sick leave between patients receiving a brief intervention to prevent sick leave due to work-related stress and those receiving treatment as usual.

The results indicate that there was no significant difference in self-reported sick leave between the

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3 intervention group and the control group at 6 and 12 months' follow-up. This is in line with earlier
4 findings from the same RCT using sick leave data from a national Swedish register including only
5 spells 15 days and above.²⁷ Further, there were no significant differences in the subsamples, that is,
6
7 among patients highly exposed to stressors.
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11 12 **Interpretation of findings**

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14 In this study, sick leave is used as an outcome measure, as it is considered a useful integrated
15 measure of physical, psychological and social functioning in studies of working populations.⁹
16
17 However, the relationship between ill health and sick leave is complex,^{7,29} since it includes absence
18 from work that is attributed to sickness by the employee and accepted as such by the employer⁵ and
19 other actors. To some extent, sick leave reflects employees' perceptions of their health and their
20 behaviour in response to ill health.⁹ Ill health can therefore be treated as a prerequisite of sick leave
21 seen in relation to conditions within and outside of work.³⁰ Thus, previous intervention studies on
22 sick leave have not demonstrated any effect on sick leave.³¹⁻³³ Further, short-term sick leave is
23 considered to be more influenced by social, legal and psychological factors than health compared to
24 long-term sick leave.^{8,9} An essential component of the brief intervention was the discussion of
25 relevant preventive measures during consultation. In general, GPs regard sickness certification as a
26 powerful and important tool.³⁴ In addition, workers use sick leave as a form of self-medication and a
27 preventive measure when perceiving strain at work.³⁵ Hence, the brief intervention might have
28 contributed to GPs and patients using short-term sick leave as an early treatment and as a preventive
29 measure to a higher extent than otherwise. Since sick leave is used both as an indicator for ill health
30 and as a tool for treatment of ill health, an initial reduction in sick leave might not be a positive
31 outcome of the brief intervention. This complexity might be a reason why the number of sick leave
32 days was not lower for the intervention group than the control group.
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55 The layout of the brief intervention is fundamental for the results retrieved. The first and
56 perhaps foremost aspect of the intervention was to increase the GPs' knowledge and awareness
57 about work-related stress, but the training session received might not have been exhaustive enough
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3 to raise GPs' attention to patients with work-related problems or lead them to address such a
4
5 complex health issue.^{36 37} Secondly, filling in the WSQ was expected to increase the patients'
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7 awareness about their symptoms being stress-related. The use of patient-reported outcome
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9 measures has indeed been shown to improve the understanding of symptoms and facilitate
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11 communication.^{38 39} However, early in the clinical reasoning process patients could be in need of
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13 rapport building and exclusion of physical diseases and consequently resist a psychiatric
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15 explanation.⁴⁰ Thirdly, receiving feedback on WSQ results was hypothesised to increase patients'
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17 motivation to address their work situation. However, the link between antecedents of motivation
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19 and enactment is complex. It is therefore necessary to take, for instance, past behaviour, intention,
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21 perceived behavioural control and outcome expectancy into account⁴¹ to be able to understand this
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23 link. Thus, receiving feedback might not be sufficient to increase motivation to act. Fourthly, the first
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25 three components combined in the brief intervention were assumed to constitute a basis for fruitful
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27 GP–patient discussions and initiating relevant measures. In concordance, collaborations with patients
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29 and colleagues are seen as important elements in the referral process.⁴² However, according to GPs,
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31 other aspects such as reluctance to cooperate with patients and sparse contact with colleagues could
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33 affect the referral process⁴² and the measures taken. Taken together, factors related to the study
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35 setup might have diluted the effect of the intervention, so that no difference in self-reported sick
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37 leave days was detected, even for the subsamples highly exposed to stressors.
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43 The last step of the brief intervention, that is, discussing measures, was left for the GPs to
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45 organise as they deemed fit, rather than being specified in the study protocol. In general, GPs have a
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47 common understanding of their practice arising not only from the field of general practice but also
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49 from the mission of the Swedish primary health care system.¹⁹ The overall way of working would
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51 therefore be similar. However, the results from a process evaluation of this RCT (Hultén, Dahlin-
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53 Ivanoff, Holmgren. Positioning work-related stress: GPs' reasoning about using the WSQ combined
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55 with feedback at consultation, in preparation) indicate that the prerequisites for discussing measures
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57 might not have been ideal. The brief intervention was not found to assist the GPs in their work, since
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3 it could alter their already well-functioning work procedure. This confirms previous findings, where
4 the use of instruments to obtain a quantitative score of depression was not perceived as useful by
5 GPs.⁴³ The process evaluation also showed that the GPs could find it difficult to interpret and act on
6 the results from the WSQ and could even question their responsibility for prevention of patients' ill
7 health due to work-related stress, when resources were sparse. The intervention might therefore not
8 have been efficient enough to add any effect on the days of sick leave at the follow-ups. Further,
9 these aspects might have diminished the differences in measures taken between the intervention
10 group and the control groups.
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20 21 **Strengths and limitations**

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23 Few RCTs in primary health care have focused on patients' sick leave.³¹⁻³³ In some respects, this study
24 can be considered as pragmatic, since it is designed to test the impact of the brief intervention on
25 sick leave in clinical practice. Inherent in pragmatic trials is a significant heterogeneity concerning
26 patients, treatments and clinical settings, which leads to dilution of the effect of the intervention.⁴⁴
27
28 Consequently, pragmatic trials must be large. The lack of statistical difference between the
29 intervention group and the control group could therefore be caused by a lack of statistical power due
30 to a small sample size. The trial also included aspects of explanatory trials, that is, trials that aim to
31 evaluate the efficacy of an intervention in a well-defined and controlled setting,⁴⁴ as extra personnel
32 administered parts of the intervention. Otherwise, the study would not have been feasible. As a
33 result, the generalisability and application in routine practice settings decreased.
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46 To find the patients at risk of sick leave due to work-related stress, the inclusion criteria had to
47 be wide. The target group of the study might have included patients not perceiving work-related
48 stress, that is, patients not in need of the intervention. Apart from the main analysis, additional
49 analyses were therefore performed for five subsamples with patients highly exposed to stressors.
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51 However, the sample size and power thereby decreased.
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57 The choice of outcome measures has to be taken into consideration. There are different
58 methodological aspects and approaches to consider in using sick leave data in research,⁴⁵ Spell
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3 measures, person measures and time-based measures have to be used wisely⁴⁵ to capture any
4 differences between the intervention group and the control group. Therefore, both the self-reported
5 gross sick leave days and net sick leave days were used as outcome measures in this study. However,
6 other outcome measures describing sick leave, such as not only number of days from intervention to
7 sick leave but also health-related measures, might have been needed to capture an effect of the
8 intervention.
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16 The use of self-reported sick leave data was considered as a reasonable choice, as it made it
17 possible to account for the first two weeks of sick leave. Thereby, any short periods of sick leave
18 initiated by the workers themselves³⁵ or by the GPs were included. Even so, self-reported data can be
19 afflicted with recall bias. However, earlier studies indicate that there is good agreement between
20 self-reported data and register information.^{46 47} Even though the response rate was high, data were
21 missing. Non-responders had to be accounted for, as this could affect the validity of trial findings.⁴⁸
22 Multiple imputation of missing data was not possible, since the data were not normally distributed.
23 In addition, simple imputation, such as last value carried forward, was found to be inappropriate, as
24 it assumes a strong correlation between a prior and a later value. Since there were no statistically
25 significant differences in characteristics between responders at baseline and at follow-up, using not
26 imputed data for responders at 6 and 12 months' follow-up for the main analysis was considered the
27 best option. In addition, analysing sick leave data can be challenging, as it is not normal distributed.⁴⁵
28 Non-parametric tests, generally with less power, were therefore used in this study. The relatively
29 small sample size and the statistical methods used both contributed to lowering the power. Thus, it is
30 not possible to know whether the intervention had no effect or if it was not possible to detect an
31 effect.
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54 **Conclusions and implications**

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56 Based on the results from this RCT, the brief intervention showed no effect on the number of self-
57 reported sick leave days. However, the study yielded information about the provision of
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3 interventions in primary health care. When performing RCTs in primary health care settings, the
4 design is determined by what is regarded as viable. Contextual aspects such as adapted educational
5 efforts on different levels, the patients' needs and GPs' attitudes to the intervention have to be
6 considered thoroughly when developing and implementing interventions on preventing sick leave
7 due to work-related stress. In addition, the results can lead to discussions about how to use sick
8 leave as an outcome measure. Even so, there is a significant need for further research into these
9 issues, given the individual and societal consequences of ill health due to work-related stress and the
10 limited resources to provide treatment in a cost-effective way.
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22 **DECLARATIONS**

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37 reviewed and approved the final version of the manuscript.
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56 **Competing interests** The authors declare that they have no competing interests.
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60 **Patient consent for publication** Not required.

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5 Ethical Review Board in Gothenburg, Sweden.
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8 **Data availability statement** For ethical reasons the datasets generated and analysed during the
9
10 current study are not publicly available, but they are available from the corresponding author on
11
12 reasonable request.
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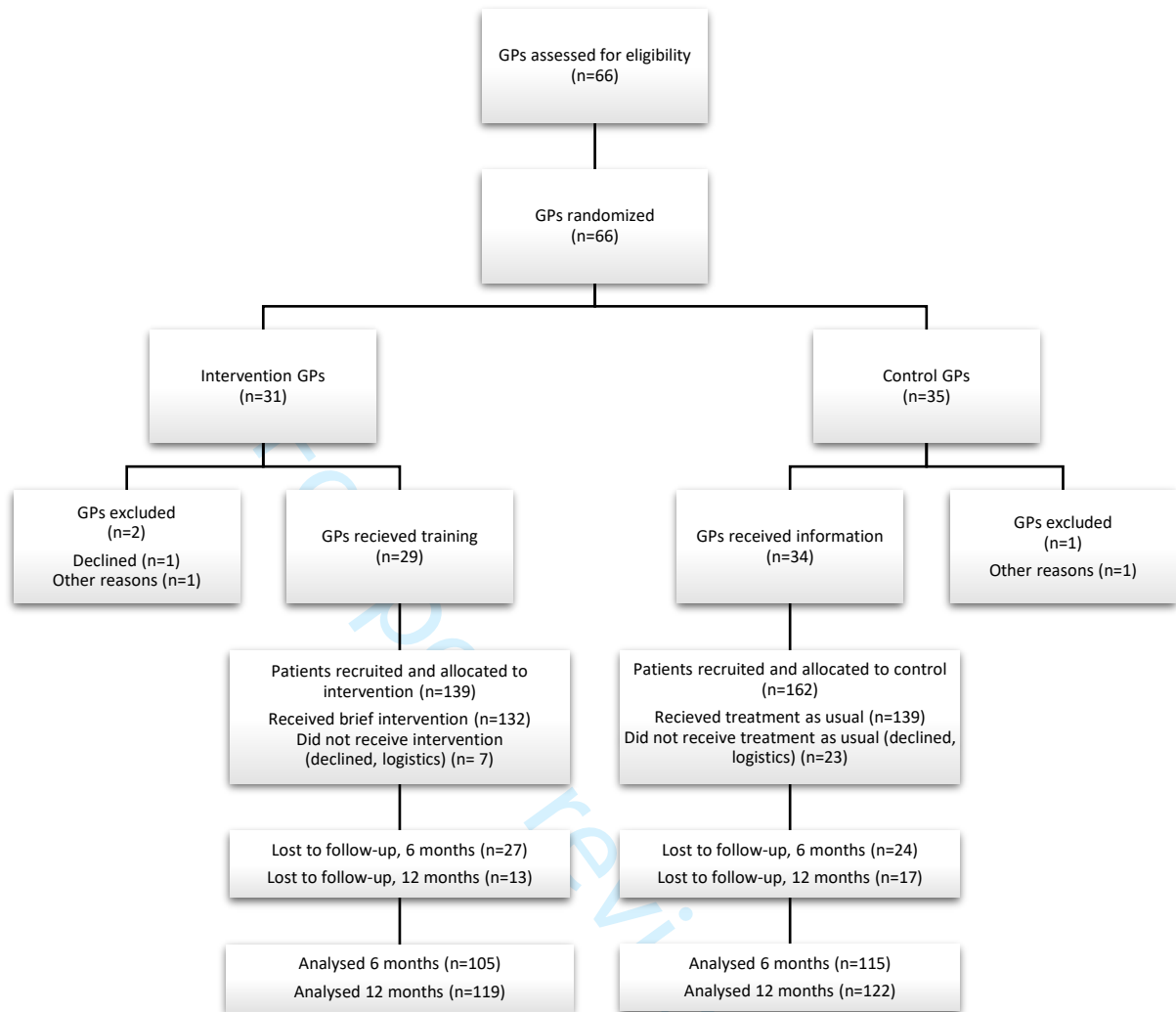
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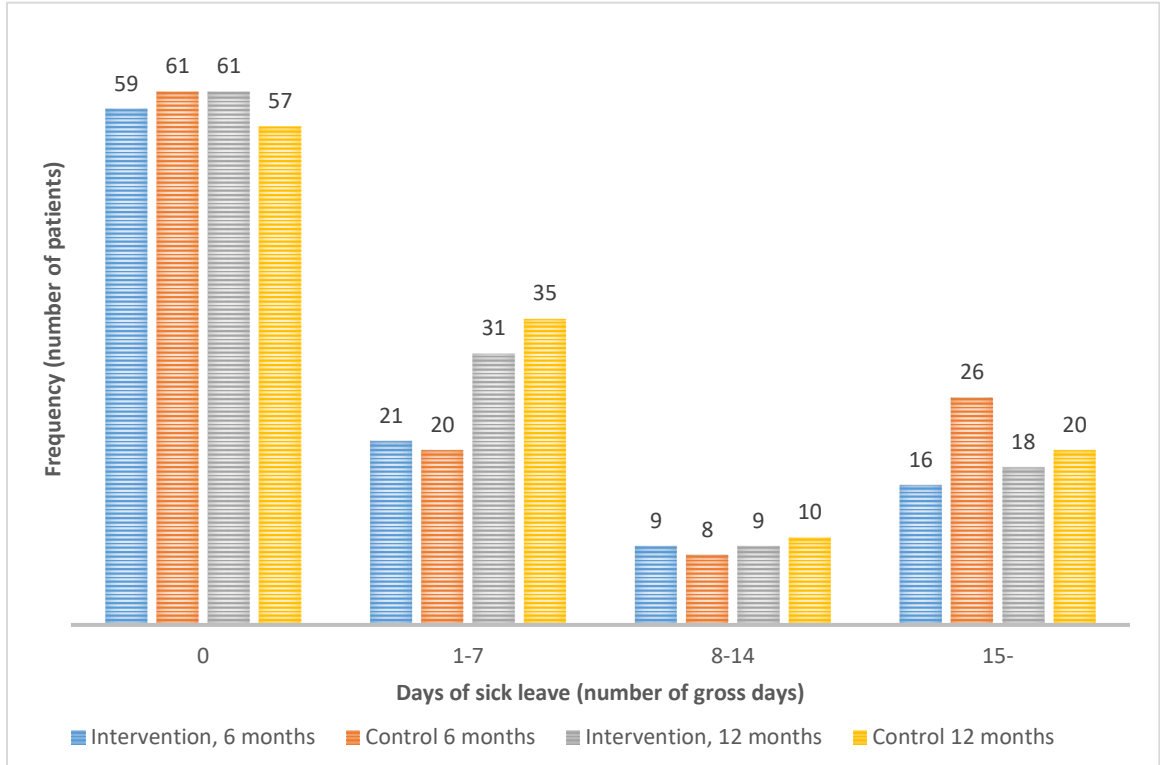
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STUDY PROTOCOL

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Early identification in primary health care of people at risk for sick leave due to work-related stress – study protocol of a randomized controlled trial (RCT)

Kristina Holmgren^{1,2*} , Christine Sandheimer², Ann-Charlotte Mårdby^{3,4}, Maria E. H. Larsson^{1,5}, Ute Bültmann⁶, Dominique Hange⁷ and Gunnel Hensing²

Abstract

Background: Early identification of persons at risk of sickness absence due to work-related stress is a crucial problem for society in general, and primary health care in particular. To date, no established method to do this exists. This project's aim is to evaluate whether systematic early identification of work-related stress can prevent sickness absence. This paper presents the study design, procedure and outcome measurements, as well as allocation and baseline characteristics of the study population.

Method/design: The study is a two-armed randomized controlled trial with follow-up at 3, 6 and 12 months. Non-sick-listed employed women and men, aged 18 to 64 years, who had mental and physical health complaints and sought care at primary health care centers (PHCC) were eligible to participate. At baseline work-related stress was measured by the Work Stress Questionnaire (WSQ), combined with feedback at consultation, at PHCC. The preventive intervention included early identification of work-related stress by the WSQ, GP training in the use of WSQ, GP feedback at consultation and finding suitable preventive measures. A process evaluation was used to explore how to facilitate future implementation and structural use of the WSQ at the PHCC. The primary outcome to compare the preventive sick leave intervention by the general practitioner (GP) versus treatment as usual is sick leave data obtained from the Swedish Social Insurance Agency register.

Discussion: Early screening for sick leave due to work-related stress makes it possible not only to identify those at risk for sick leave, but also to put focus on the patient's specific work-related stress problems, which can be helpful in finding suitable preventive measures. This study investigates if use of the WSQ by GPs at PHCCs, combined with feedback at consultation, prevents future sickness absence.

Trial registration: ClinicalTrials.gov. Identifier: NCT02480855. Registered 20 May 2015

Keywords: Psychosocial work factors, Work Stress Questionnaire (WSQ), Intervention, Organizational climate, Work commitment

* Correspondence: kristina.holmgren@neuro.gu.se

¹Department of Health and Rehabilitation, Institute of Neuroscience and Physiology, The Sahlgrenska Academy at the University of Gothenburg, Gothenburg, Sweden

²Section for Epidemiology and Social Medicine, Institute of Medicine, the Sahlgrenska Academy at the University of Gothenburg, Gothenburg, Sweden
Full list of author information is available at the end of the article



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Background

Work-related stress is common in many European countries, with Sweden representing the highest level of reported work stress in Europe [1, 2]. A number of organizational and psychosocial work-related factors are found to be associated with stress, which in turn might result in adverse health effects and illness, and a higher risk of sick leave. Work-related factors, such as poor organizational climate, in terms of intolerance at work [3, 4], conflicts [5, 6], and injustice at work [7] are associated with stress, poor health and subsequent sick leave. Being engaged in work or committed to work is basically considered to have a positive influence on both the individuals' well-being and that of the organization [8, 9]. It has been demonstrated, though, that being too engaged, or over-committed, is a risk factor for sickness presenteeism [10], work-related stress [11] and poor health [12]. These organizational and psychosocial working life stressors and strains affect people negatively and result in various mental and physical health complaints, even prior to sick-listing [13–15]. People with these complaints often consult their primary health care physician [16–18] long before they even contemplate taking sick leave [11, 19]. It may well be that neither the patient, nor the general practitioner (GP) is aware that their symptoms could be caused by organizational and psychosocial factors at work. Because many patients might be at risk of disability and long-term sick leave, it is of immense value to identify these persons early and to take preventive actions [20].

Providing sickness certificates is a common task for GPs in Sweden [21, 22]. One third of Swedish GPs reported having 1–5 consultations each per week concerning sick leave [21]. This indicates that they often deal with assessing level of patients' work incapacity in their everyday practice [21, 23]. GPs often found the decision about issuing a sickness certificate difficult, especially if the patients describe symptoms without clinical findings [21, 24]. Likewise, GPs stated that they had poor knowledge of the workplace environment and the labor market [23, 25], and they reported that they barely talked to patients about their work situation [26, 27]. Today, GPs have no established practice for early identification of patients at risk for sick leave caused by adverse psychosocial factors.

The Work Stress Questionnaire (WSQ) has been designed specifically for early identification of people at risk for sick leave due to work-related stress, and was developed in the context of primary health care [11, 19, 28]. The WSQ is based on the idea that personal characteristics and environmental factors are interdependent, and that changes in either of these influences the possibilities for a sustainable work performance [29–32]. Experiences from sick-listed people [11] contributed to the questionnaire development, and showed that a poor organizational climate, as exemplified by indistinct leadership and conflicts at

work, in combination with high work commitment, such as excessive individual demands and responsibility, was crucial for future sick-listing [11]. A prospective Swedish primary health care study [19] found that high stress due to poor organizational climate at baseline, measured with the WSQ, more than doubled the risk for sick leave at follow-up. Combined with high stress due to high work commitment the risk for sick leave increased fourfold.

Early screening makes it possible not only to identify patients at risk for sick leave but also to identify the patient's specific problems, which makes for the use of preventive measures and efficient treatment [33]. During the patient–GP consultation, tailored preventive measures for work-related stress can be suggested that might lower the risk of future sick leave. Since the WSQ takes both work-related factors and personal characteristics into account, it is possible to identify work-related stress from both an environmental and a personal perspective. Thus, the WSQ gives the GP the opportunity to direct preventive measures towards either the person or the workplace, or both. Therefore, it is important in GP practice to identify the patient's specific problems at work early, to communicate them to the patient, and to recommend suitable preventive measures.

Aims and hypothesis

The overall aim of this randomized controlled trial (RCT) is to evaluate whether systematic use of the WSQ, combined with feedback at consultation, can serve as a method for health care professionals in primary health care centers (PHCCs) to prevent or reduce sick leave due to work-related stress during a 12-month follow-up period. The preventive intervention will be compared versus treatment as usual (TAU). The aim is also to evaluate whether there are differences between the intervention group and the control group in healthcare measures and the prescribed medications at follow-up. In a process evaluation, the systematic use of the WSQ combined with feedback at consultation is examined.

The hypothesis of this RCT is that patients who answer the WSQ, when combined with feedback at GP consultation, will have fewer sick leave days during the year after intervention compared with those who receive TAU.

This paper presents the study design, the procedure, the outcome measurements, the allocation and the baseline characteristics of the study population. The project is still ongoing, with follow-up data to be collected and analyzed to be done. The RCT was designed in accordance with CONSORT recommendations [34].

Method and design

Study context

In Sweden, the social insurance scheme provides benefits to people who cannot work because of disease or injury.

Those gainfully employed are covered for the first 14 days (except for one qualification day) by their employer, and after that period benefits are granted from the Social Insurance Agency. From day 8, a medical certificate is required. Providing sickness certificates is a common task for GPs in Sweden [21, 22]. This study is conducted in PHCCs in the Västra Götaland region with a population of 1.6 million inhabitants, around 17% of the Swedish population. The region has approximately 200 public and private PHCCs with approximately 800 employed GPs.

This RCT study is part of the TIDAS project within the New Ways research program at the Section for Epidemiology and Social Medicine, Institute of Medicine, Sahlgrenska Academy, University of Gothenburg.

Study design and recruitment

This study was designed as a two-armed RCT for early identification of people at risk for sick leave due to work-related stress consulting PHCCs. The recruitment of PHCCs took place from May 2015 to November 2015. Out of the Västra Götaland region's 200 PHCCs, 51 public and private PHCCs located in rural and urban areas in and around Gothenburg were identified and consecutively invited to participate. In all, seven PHCCs (four public and three private) participated. The PHCCs were economically compensated for each participant recruited.

Randomization

GPs and residents who worked in the clinic at participating PHCCs at least 50% of the time were randomized to either the intervention or the control group. The names of all GPs at the participating PHCC were written on slips of paper that were folded and then mixed in a non-transparent bowl. Colleagues that were not involved in the RCT drew the names one at a time, and the names were alternately included in the intervention or the control group.

Procedure

Prior to the intervention period, the research team visited the participating PHCC and presented the study procedure. The control GPs were instructed to carry on as usual with their consultations. The intervention GPs received a brief training for the intervention, which included knowledge on the relationship between psychosocial factors at work, stress, health and sickness absence. GPs also received instructions on how to use, operationalize and interpret the WSQ, and on how to give feedback to the participants and refer patients at risk. Both oral and written information on the services of the primary health care specialists and occupational healthcare was presented to the GPs.

Masking (blinding)

Neither participants nor the GP were blinded to allocation in the RCT because of the nature of the intervention. All participants were given information on the study and signed consent forms before the patient–GP consultations. However, the control GPs were not informed when a patient for consultation was a study participant, and the controls filled in the questionnaires after consultation.

Eligibility to participate

Inclusion criteria

Non-sick-listed employed women and men aged 18 to 64 years who saw a GP at the PHCCs in the Västra Götaland region for mental and/or physical health complaints, including depression, anxiety, musculoskeletal disorders, gastrointestinal, cardiovascular symptoms and other stress-related symptoms were invited [16–18].

Exclusion criteria

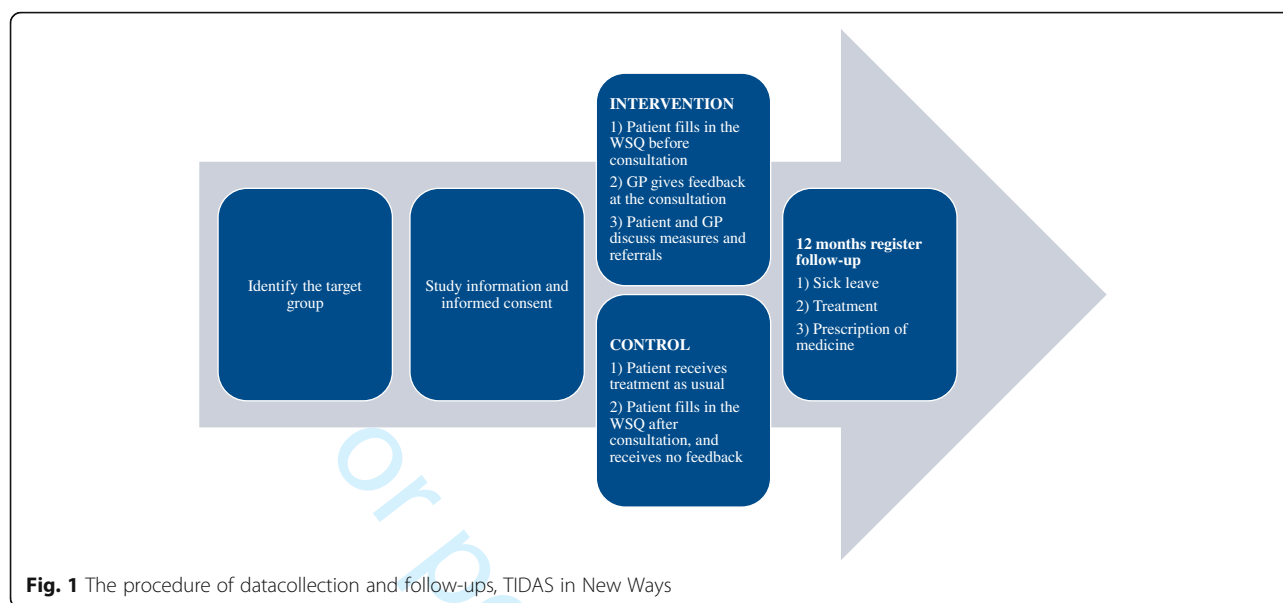
Patients seeking care for diabetes, urinary tract infections, infections, chronic obstructive lung disease, fractures, lump and spots, allergy and psychiatric diagnoses such as schizophrenia, other psychoses or bipolar diagnoses, as well as medical check-ups were excluded. Pregnant women were also excluded because they might be at risk for pregnancy-related sick leave during the follow-up period. Patients currently on sick leave and those who had been off work for a total of 7 days or more during the last month because of sickness, with or without medical record, were excluded, as well as those with a full or part-time disability pension.

Sample size

A power calculation was performed to determine the number of participants needed to detect at least a 15% [35] difference between the intervention group and the control group concerning the primary outcome, i.e. the number of registered sick leave days (i.e. >14 days or more) during 12 months after inclusion. With a two-sided test, statistical significance of $p < 0.05$ and 80% power, at least 135 participants were needed in each group.

Data collection

Data collection took place over a period of 4–8 weeks per center (except for one center, where the data collection took 12 weeks) from May 2015 until January 2016. During data collection, a research assistant was stationed at the PHCC. The research assistant identified and recruited the eligible participants and gave oral and written information on the study. All participants were also asked to provide informed consent for the study, including linking records to registers during follow-up (Fig. 1).



Intervention group

The intervention consisted of the following components: GPs' brief training in the use of the WSQ, participants' completion of the WSQ, GP feedback at consultation and finding suitable preventive measures. The WSQ consists of 21 main questions grouped into four categories [28]. Two of the categories pertain to perceived stress due to *indistinct organization and conflicts* and perceived stress due to *individual demands and commitment*. Each of these two categories contains seven items. Response options are given on a four-point ordinal scale: 'Not at all stressful', 'Less stressful', 'Stressful', and 'Very stressful'. The other two categories pertain to *influence at work* and *work interference with leisure time*, and contain four and three items, respectively, with response options given on a four-point ordinal scale: 'Yes, always', 'Yes, rather often', 'No, seldom' and 'No, never'. The reliability and face validity of the WSQ has been tested and found to be good [28].

Before the GP consultation, each participant filled in the WSQ and questions on background characteristics, which took around 15 min. The research assistant computed the WSQ and handed over the result to the GP before consultation. At the patient–GP consultation, the GPs were instructed to give feedback to the participant by communicating the results of the WSQ, and discussing possible measures, such as referrals to PHCC's specialists or to the participant's occupational healthcare (Fig. 1).

Directly after each patient–GP consultation, the GP filled in a questionnaire concerning their adherence to the instructions.

Control group

Control participants received TAU, i.e. an ordinary patient–GP consultation. The GP had no information on

whether the patient was a study participant. After the GP consultation, the participant completed the WSQ and answered questions on background characteristics (Fig. 1).

Baseline assessments

Self-reported baseline characteristics were collected by questionnaire on gender (female, male), age (years), country of birth (Nordic, other), educational level (compulsory schooling, secondary school education, university or higher education), occupation, employer (private, public, self-employed), employment status (permanent, temporary, self-employed), and the reason for consulting the PHCC (mental and/or physical health complaints).

Follow-up outcome measurements

All registered data will be collected one year after last inclusion, i.e. January 2017.

Primary outcome

The number of registered sick leave days (i.e. 14 days or more) and number of absence periods during the 12 months after inclusion covered by sickness benefit will be obtained from the Swedish social insurance agency's Micro Database for Analyzing Social insurance (MiDAS) as well as data on full- and part-time sick leave and sickness and activity compensation.

Secondary outcome measurements

Short term sick leave (<14 days) and present work status are collected at 3, 6, and 12 months by telephone or email follow-up.

Healthcare measures will be obtained from the Vega database, which covers data on hospital and primary

health care patients in the Västra Götaland region of Sweden. Data concerning diagnoses, number of visits, referrals, and content of consultations and measures during the 12 months following inclusion.

Data on prescribed medications will be obtained from the Swedish Prescribed Drug Register, a national population-based register established in 2005, which contains information on all purchases of prescribed medications in pharmacies [36]. Data concerning the name and amount of purchased medication, date dispensed, and dosage instructions during the 12 months following inclusion.

Statistical analysis

The analyses will follow the intention-to-treat principle [37]. Per protocol analyses will be conducted to examine if deviations from the protocol have caused bias. Both descriptive and analytic statistics will be used to compare the intervention group and the control group. Analysis will be adjusted for gender and other possible confounders. Sub-group analyses will be done with regard to gender, and if possible given the number of participants, age and diagnostic groups. Non-parametric statistics will be used when ordinal data are analyzed. Otherwise, parametric statistics will be used [37].

Time plan of the RCT

The enrollment of PHCCs took place from May 2015 to November 2015. The intervention took place between May 2015 and January 2016. Follow-up of sickness absence, healthcare measures and prescribed medications in the registers will be completed one year after last inclusion, i.e. January 2017. Short-term sick leave is followed-up by telephone or e-mail at 3, 6, and 12 months until January 2017.

Process evaluation, design and procedure

Both qualitative and quantitative methods were used in the process evaluation. The target group of the process evaluation consisted of the intervention GPs. The GPs' considerations on management before, during and after intervention were assessed by questionnaires. Prior to the brief training, the GPs answered questions on readiness to use the WSQ in patient-GP consultation. Directly after each patient-GP consultation, the GP answered questions on adherence to the study protocol. After data collection, the GP answered questions on the feasibility of using the WSQ in patient-GP consultation in daily practice in the future.

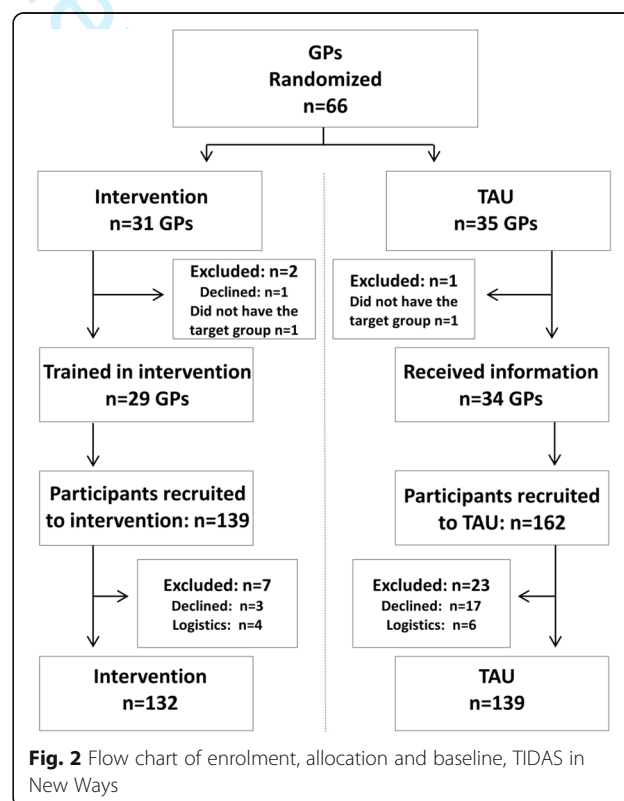
After the baseline data collection was completed at each PHCC, all intervention GPs at that particular PHCC were invited to focus group discussions that explored the GPs' perception of the systematic use of the WSQ. Oral and written information was given and informed consent for

the focus group study was provided. The group sessions were held at the PHCC and were moderated by a researcher experienced in focus group methodology. The discussions focused on the following key questions: views on the content of the intervention, how to improve the process, views on the readiness to use the WSQ combined with feedback in daily practice, and how to facilitate future implementation and permanent use of the WSQ at the PHCCs. The group sessions were audio taped, transcribed verbatim and analyzed according to the method of Krueger [38].

Allocation and baseline characteristics

In total, 66 GPs were randomized to either the intervention group or to the control group. One GP declined participation and two GPs were excluded because of not having the target group at consultation. The intervention group (systematic use of the WSQ and feedback during patient-GP-consulting) consisted of $n = 29$ GPs and the control group (TAU) of $n = 34$ GPs (Fig. 2).

During the inclusion period, 301 non-sick-listed employed women and men aged 18 to 64 years who sought care at the seven participating PHCCs in the Västra Götaland region and fulfilled the inclusion criteria were asked to participate in the study. Of these, 20 eligible patients (7%) declined to participate. A total of 10 patients (3%) were excluded because they left the PHCC before being asked to fill in the questionnaires. No statistically significant differences



in responses by participant age or gender were found. The final study population consisted of 271 participants (Fig. 2), of which 132 belonged to the intervention group and 139 to the control group.

The mean age was 46 years (standard deviation = 12) in the intervention group and 43 years (standard deviation = 11) in the control group, with a larger proportion in the age group 51–64 among intervention participants. Also, a larger proportion in the intervention group was consulting the PHCC for musculoskeletal reasons. Otherwise, there were no statistically significant differences between the groups in terms of baseline characteristics concerning sociodemographic factors and reasons for consulting the PHCC (Table 1).

Discussion

There is a high level of sickness absence in Sweden, and stress-inducing factors at work play a large part in the sickness absence rate. Major efforts have been made to reduce sickness absence by restricting the sickness insurance scheme, by introducing monetary incentives to health care providers, and by specific recommended interventions, such as multimodal intervention and behavioral therapy [39]. However, none of these measures had long-term effects [39, 40]. Preventing and reducing sickness absence is challenging, and new measures are needed. Prolonged exposure to adverse psychosocial work conditions can cause stress, which in turn can lead to poor health. This scenario constitutes an obvious risk for people to be sick-listed [41–43]. People turn to their PHCCs to get help. The GPs, though, report little knowledge of work-related factors [21, 24], and rarely talk to their patients about organizational and psychosocial work-related factors [26, 27]. It is, however, essential to identify the patient at risk of being sick-listed at an early stage. This enables the GPs to take appropriate measures preventing health problems and subsequent sick leave. To date, no method exists that can be used in primary health care to identify people at risk for sick-listing due to work-related stress.

Up to now, many interventions have focused on treatment and rehabilitation of individuals already on sick leave. This is very important, but preventing sick leave is better still. Once a person is sick-listed, the return-to-work process is very costly, and this shows that much is to be gained from early identification. The focus of this project very much corresponds to needs expressed by individuals as well as society as a whole. This study is expected to show if early identification of work-related stress, using the WSQ, combined with feedback at consultation, can serve as a method for health care professionals in PHCCs to prevent or reduce sickness absence over a 12-month follow-up.

Table 1 Characteristics of participants in the intervention and control groups, $n = 271$, TIDAS in New Ways

	Intervention $n = 132$ n^a (%)	Control $n = 139$ n^a (%)
Gender		
Female	88 (67)	97 (70)
Age categories		
19–30 years	21 (16)	26 (19)
31–50 years	58 (44)	76 (54)
51–64 years	53 (40)	37 (27) ^c
Birthplace		
Nordic countries	122 (93)	125 (90)
Other	9 (7)	14 (10)
Educational level		
Compulsory schooling	13 (10)	15 (11)
Secondary school	61 (46)	59 (42)
University or higher	57 (44)	65 (47)
Occupational class		
Skilled/unskilled manual	49 (37)	58 (42)
Medium/low non-manual	60 (46)	56 (41)
High-level non-manual	23 (17)	24 (17)
Employer		
Private	61 (46)	68 (49)
Public	66 (50)	61 (44)
Self-employed	5 (4)	9 (7)
Reason for consultation ^b		
Mental or behavioral	75 (57)	69 (50)
Musculoskeletal	62 (47)	44 (32) ^c
Gastrointestinal	26 (20)	28 (20)
Cardiovascular	16 (12)	16 (16)
Other	29 (22)	27 (19)

^aDispersed numbers of participants are owing to internal missing data

^bMultiple responses were optional

^cStatistically significant differences (tested with the 95% CI for difference in proportion)

Fortunately, we reached our target sample size for participating patients. Also, the fact that few sociodemographic differences were identified between the groups was an advantage. The intervention participants were somewhat older and had a higher rate of musculoskeletal complaints as reasons for consultation. The rates of patients declining and being excluded from participation were low, and no differences concerning gender and age were observed. A limitation is that we did not collect data on non-participation patients' reasons for consultation or reasons to decline participation because of ethical considerations.

The advantages of randomizing at the GP level were considered as twofold: the risk for variations in sociodemographic and socioeconomic factors between participating patients in intervention and controls were reduced, and engaging the whole PHCC to recruit both to intervention and control groups led to more participants attending in earlier studies [44]. The disadvantage of randomizing at the GP level was the risk for contamination, because the GPs might discuss the study procedure with each other. Because the inclusion period was short, and the intervention was brief and imbedded in ordinary daily practice, the contamination risk was considered rather low.

A strength of this project is that both qualitative and quantitative methods were used in the process evaluation. The focus group methodology involves group discussions and is distinguished from other qualitative group interviews by the explicit use of group interaction to collect data on a specific research topic. Communication between the participating focus group members is decisive for the outcome and the group process encourages the participants to clarify not only what they think, but also how and why they think in a certain way [38, 45]. An experienced group leader was chosen to moderate the sessions because the role of the group leader is essential in creating an open and friendly atmosphere that makes participants feel free to express their views [45]. In addition to using the questionnaires on GPs' readiness and feasibility in the process evaluation, they will be analyzed in relation to the outcome variables.

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Availability of data and materials

The datasets generated and analyzed during the current study are not publicly available due ethical grounds but are available from the corresponding author on reasonable request.

Authors' contributions

KH is the principal investigator and in charge of the project. KH, A-CM, ML, UB, GH were all involved in designing the RCT and the process evaluation, and applying for funding. KH, CS and DH were primarily responsible for the data collection. KH prepared the initial draft of the manuscript and the other authors contributed. All the authors have critically reviewed and approved the final version of the manuscript.

Competing interests

A-CM was employed by Sahlgrenska University Hospital when the study was conducted (1 August 2012 to 22 May 2016) and is currently employed by Novo Nordisk A/S (23 May 2016-ongoing). The authors declare that they have no competing interests.

Consent for publication

Not applicable.

Ethics approval and consent to participate

Ethical approval was obtained from the Regional Ethical Review Board at the University of Gothenburg, Sweden, with the reference number 125–15. Informed written consent was obtained from all participants and GPs, and both the oral and written information stresses that participation was voluntary and could be terminated without any further consequences. The data is managed carefully, analyses are done only at the group level, and results are presented so that individuals cannot be recognized. The project complies with the ethical principles of the World Medical Association's Declaration of Helsinki.

Author details

¹Department of Health and Rehabilitation, Institute of Neuroscience and Physiology, The Sahlgrenska Academy at the University of Gothenburg, Gothenburg, Sweden. ²Section for Epidemiology and Social Medicine, Institute of Medicine, the Sahlgrenska Academy at the University of Gothenburg, Gothenburg, Sweden. ³The Sahlgrenska University Hospital, Gothenburg, Sweden. ⁴Novo Nordisk A/S, Box 505875E-202 15 Malmö, Sweden. ⁵Närhälsan Research and Development, Primary Health Care, Region Västra Götaland, Sweden. ⁶Department of Health Sciences, Community and Occupational Medicine University of Groningen, University Medical Center Groningen, Groningen, The Netherlands. ⁷The unit of Primary Health Care, Institute of Medicine, The Sahlgrenska Academy at the University of Gothenburg, Gothenburg, Sweden.

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CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	2
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	4
	2b	Specific objectives or hypotheses	5
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	5
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	No changes
Participants	4a	Eligibility criteria for participants	7
	4b	Settings and locations where the data were collected	5
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	6-7
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	7
	6b	Any changes to trial outcomes after the trial commenced, with reasons	No changes
Sample size	7a	How sample size was determined	7
	7b	When applicable, explanation of any interim analyses and stopping guidelines	-
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	8
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	-
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	8
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to interventions	8
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those	8

1		assessing outcomes) and how		
2	11b	If relevant, description of the similarity of interventions	-	
3	Statistical methods	12a	Statistical methods used to compare groups for primary and secondary outcomes	8
4		12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses	9
5				
6	Results			
7	Participant flow (a	13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and	
8	diagram is strongly		were analysed for the primary outcome	9-10
9	recommended)	13b	For each group, losses and exclusions after randomisation, together with reasons	9-10
10	Recruitment	14a	Dates defining the periods of recruitment and follow-up	6-7
11		14b	Why the trial ended or was stopped	-
12	Baseline data	15	A table showing baseline demographic and clinical characteristics for each group	10
13	Numbers analysed	16	For each group, number of participants (denominator) included in each analysis and whether the analysis was	
14			by original assigned groups	11
15	Outcomes and	17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its	
16	estimation		precision (such as 95% confidence interval)	12-13
17		17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	-
18	Ancillary analyses	18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing	
19			pre-specified from exploratory	13
20	Harms	19	All important harms or unintended effects in each group (for specific guidance see CONSORT for harms)	-
21				
22	Discussion			
23	Limitations	20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	16
24	Generalisability	21	Generalisability (external validity, applicability) of the trial findings	16
25	Interpretation	22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	14
26				
27	Other information			
28	Registration	23	Registration number and name of trial registry	2
29	Protocol	24	Where the full trial protocol can be accessed, if available	5
30	Funding	25	Sources of funding and other support (such as supply of drugs), role of funders	18

36
37 *We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also
38 recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials.
39 Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.
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BMJ Open

Self-reported sick leave following a brief preventive intervention on work-related stress: a randomised controlled trial in primary health care

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3 1 **Self-reported sick leave following a brief preventive intervention on work-related stress: a**
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5 2 **randomised controlled trial in primary health care**
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8 3 Anna-Maria Hultén^{a*}, e-mail: anna-maria.hulten@gu.se
9

10
11 4 Pernilla Bjerkeli^{a,b}, e-mail: pernilla.bjerkeli@his.se
12

13
14 5 Kristina Holmgren^a, e-mail: kristina.holmgren@neuro.gu.se
15

16
17 6 ^aUnit of Occupational Therapy, Department of Health and Rehabilitation, Institute of Neuroscience
18
19 7 and Physiology, Sahlgrenska Academy, University of Gothenburg, Box 455, 405 30 Gothenburg,
20
21 8 Sweden
22

23
24 9 ^bDepartment for Public Health Research, University of Skövde, Box 408, Skövde, 541 28, Sweden
25

26
27 10 *Corresponding author
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3 12 **ABSTRACT**
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5 13 **Objectives:** To evaluate the effectiveness of a brief intervention about early identification of work-
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7 14 related stress combined with feedback at consultation with a general practitioner (GP) on the
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9 15 number of self-reported sick leave days.
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11

12 16 **Design:** Randomised controlled trial. Prospective analyses of self-reported sick leave data collected
13
14 17 between November 2015 and January 2017.
15

16 18 **Setting:** Seven primary health care centres in western Sweden.
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18 19 **Participants:** The study included 271 employed, non-sick-listed patients aged 18–64 years seeking
19
20 20 care for mental and/or physical health complaints. Of these, 132 patients were allocated to
21
22 21 intervention and 139 patients to control.
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24

25 22 **Interventions:** The intervention group received a brief intervention about work-related stress,
26
27 23 including training for GPs, screening of patients' work-related stress, feedback to patients on
28
29 24 screening results and discussion of measures at GP consultation. The control group received
30
31 25 treatment as usual.
32
33

34 26 **Outcome measures:** The number of self-reported gross sick leave days and the number of self-
35
36 27 reported net sick leave days, thereby also considering part-time sick leave.
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38

39 28 **Results:** At 6 months follow-up 220/271 (81 %) participants were assessed, while at 12 months
40
41 29 follow-up 241/271 (89 %) participants were assessed. At 6-month follow-up 59/105 (56%) in the
42
43 30 intervention group and 61/115 (53%) in the control group reported no sick leave. At 12-month
44
45 31 follow-up the corresponding numbers were 61/119 (51%) and 57/122 (47%) respectively. There were
46
47 32 no statistical significant differences between the intervention group and the control group in the
48
49 33 median number of self-reported gross sick leave days and the median number of self-reported net
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51 34 sick leave days.
52
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54 35 **Conclusions:** The brief intervention showed no effect on the numbers of self-reported sick leave days
55
56 36 for patients seeking care at the primary health care centres. Other actions and new types of
57
58 37 interventions need to be explored to address patients' perceiving of ill health due to work-related
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3 38 stress.
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5 39 **Trial registration number:** NCT02480855, ClinicalTrials.gov.
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11 41 **STRENGTHS AND LIMITATIONS OF THIS STUDY**
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- 13
14 42 • Few previous RCTs have focused on patients' sick leave in a primary health care context.
15
16 43 • Using self-reported sick leave data made it possible to include the first two weeks of sick
17
18 44 leave, which are not included in register data.
19
20
21 45 • Due to the inherent complexity in clinical trials in primary health care practice, the statistical
22
23 46 power of the study might have been low.
24
25 47 • Sick leave data are not normally distributed and non-parametric tests therefore had to be
26
27 48 used for the analysis.
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30 49 • The outcome measure (sick leave days) is complex to interpret, as it is used both as an
31
32 50 indicator for ill health and as a tool for treatment of ill health.
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51 INTRODUCTION

52 Work-related stress has been in focus for decades, as it is common and affects the individual and the
53 society in multiple ways. Depression, anxiety and musculoskeletal disorders are all possible
54 consequences of work-related stress.^{1,2} Psychosocial work conditions and work-related stress also
55 constitute risk factors for sick leave.¹ As a consequence, almost 50% of the 3 billion EUR paid for
56 sickness benefits in Sweden in 2018 were due to mental disorders,³ whereof reaction to severe stress
57 and adjustment disorders constituted half,⁴ not to mention the loss of working hours and the costs
58 for treatment and rehabilitation.

59 Sick leave is a common outcome measure in research. However, the relationship between
60 spells, morbidity and health is complex, since sick leave is influenced strongly by factors other than
61 personal health.⁵⁻⁷ Hence, controversy exists about how to conceptualise sick leave in research.⁶ As
62 individual, social and economic forces jointly determine absence behaviour, aspects other than work-
63 related stress must be considered, such as attendance motivation, absence culture and sickness
64 benefit reform.⁶⁻⁸ Even so, sick leave can be a useful measure not only of health status and
65 functioning⁹ but also of future sick leave and use of disability pension.^{10,11} In addition, using self-
66 reported sick leave data makes it possible to consider the first two weeks of absence, which are not
67 included in the Swedish social insurance agency's register data.

68 Research has shown that there is a strong correlation between sick leave and work-related
69 stress^{12,13} and that early identification of persons perceiving ill health is important for preventing sick
70 leave.^{11,14} In addition, screening for interacting individual and work factors could make it possible to
71 focus on the patient's specific problems and aid in finding suitable treatments.¹⁵ In Sweden, primary
72 health care is responsible for basic medical treatment, nursing, preventive work and rehabilitation
73 that do not require the medical and technical resources of a hospital or other specialist skills.¹⁶
74 Primary health care is also considered best suited for preventive work.¹⁶ Since general practitioners
75 (GPs) are often the first health care contact for persons having physical or mental health complaints

1
2
3 76 and often handle cases concerning stress and work ability,^{17 18} they could be a possible starting point
4
5 77 for preventive actions concerning ill health due to work-related stress.
6

7 78 Commonly, GPs working at a primary health care centre in Sweden have access to several
8
9 79 other healthcare professionals, such as nurses, occupational therapists, physiotherapists and social
10
11 80 workers, sometimes organised in psychosocial teams.¹⁹ However, the proportion of GPs is lower than
12
13 81 for most other comparable high-income countries, as are investments in other primary care
14
15 82 resources.²⁰ In addition, earlier studies have shown that GPs might not have the prerequisites
16
17 83 needed for early identification and treatment of patients perceiving ill health due to work-related
18
19 84 stress in order to decrease sick leave.²¹⁻²³ Therefore, a brief preventive intervention was designed
20
21 85 using the Work Stress Questionnaire (WSQ)^{24 25} as a screening tool in combination with feedback at
22
23 86 patient–GP consultations.²⁶
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29 87 **METHOD**

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31 88 This two-armed non-blinded randomised controlled trial (RCT) was conducted at primary health care
32
33 89 centres (PHCC) located in both urban and rural areas in the region Västra Götaland in Sweden. The
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35 90 trial has previously been described in detail in a study protocol.²⁶ The primary outcome measures for
36
37 91 the RCT, i.e. the number of registered sick leave days and the number of sick leave periods during 12
38
39 92 months after inclusion, have previously been reported in a research article.²⁷ That study was based
40
41 93 on data from a national Swedish register, whereas the present study uses self-reported data on sick
42
43 94 leave. An important difference between the two data sources is that register data does only include
44
45 95 information about sick leave spells that are 15 days or longer, whereas the self-reported data
46
47 96 includes all sick leave. In addition, the evaluations of secondary outcome measures concerning
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49 97 healthcare treatments and prescription medication have been published in two other articles.^{28 29}
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55 98 **Objectives**

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57 99 The objective of the study was to evaluate the effectiveness of the brief intervention about early
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59 100 identification of work-related stress combined with feedback at GP consultation on the number of
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3 101 self-reported sick leave days. The overall hypothesis was that the intervention group would have
4
5 102 fewer sick leave days during the year after the brief intervention compared to the control group. The
6
7 103 assumptions behind this were that (1) taking part in an initial training session increased the GPs'
8
9 104 knowledge on work-related stress, (2) filling in the WSQ raised the patients' awareness about their
10
11 105 level of work-related stress through self-reflection, (3) receiving feedback on WSQ results increased
12
13 106 the patients' motivation to address their work situation and (4) the combined effect of the training
14
15 107 session, filling in the WSQ and receiving feedback constituted a basis for in-depth discussions on
16
17 108 relevant measures at the GP-patient consultation.
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20
21 109 The intervention concerned sick leave due to work-related stress. Hence, it was assumed that
22
23 110 the effect of the intervention was higher for patients reporting high work-related stress or high
24
25 111 exposure to stressors according to the WSQ. This group was therefore studied explicitly.
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29 112 **The work stress questionnaire**

30
31 113 The work stress questionnaire is a self-assessment questionnaire developed in a primary health care
32
33 114 context²⁴ and specifically designed to early identify people at risk for sick leave due to work-related
34
35 115 stress. It has a broad scope, since it is not directed towards patients with a specific diagnosis. The
36
37 116 questionnaire has a transactional perspective, as it takes the interdependence between personal and
38
39 117 environmental work-related characteristics into account. The 21 questions included concern both
40
41 118 psychosocial factors and the perceived stress thereof. The questions are classified into four
42
43 119 dimensions: influence at work, indistinct organisation and conflicts, individual demands and
44
45 120 commitment as well as work interference with leisure time.²⁴ In previous studies, the WSQ was found
46
47 121 to identify work-related stress and to predict sick leave.^{30 31} In addition, the test-retest reliability and
48
49 122 face validity of the WSQ was found to be satisfying.^{24 25}
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55 123 **Procedure**

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57 124 Seven PHCCs were included in the study, of which four were public and three were privately run.
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59 125 Participating GPs had to be working at least 50% of the time at the PHCC. The recruitment of patients
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3 126 and the performance of the interventions were conducted in parallel for a period of 4–12 weeks at
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5 127 each PHCC from May 2015 until January 2016. Before the intervention period, the research team
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7 128 visited the centre to inform the staff about the study. During the intervention period, a research
8
9 129 assistant was stationed at the PHCC to identify and recruit eligible participants, give information on
10
11 130 the study and administer patients' informed consent. In addition, extra personnel resources were
12
13 131 needed to perform the training session and to administer the WSQ to the patients. Self-reported
14
15 132 characteristics concerning sex, age, occupational class, overall health assessed with SF-36³² and
16
17 133 reason for consultation were collected at baseline.
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23 134 **Intervention**

24
25 135 As an initial step, the GPs randomised to intervention received a two-hour training session including
26
27 136 information about work-related stress, ill health and sick leave. Instructions were also given on how
28
29 137 to use the WSQ and how to give feedback to the participants; in addition, GPs received information
30
31 138 on healthcare professionals available for referral. Before the GP–patient consultation, each patient
32
33 139 filled in the WSQ and questions on background characteristics. During consultation, the intervention
34
35 140 GPs gave feedback to the patients on the WSQ results. In addition, the GP and patient conferred
36
37 141 about and initiated preventive measures, if needed.
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42 142 **Control**

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44 143 The GPs randomised to control were instructed to carry on as usual with their consultations and
45
46 144 were not informed as to whether or not the patients were participating in the study. After the
47
48 145 consultation, the control patients filled in the WSQ and gave information about background
49
50 146 characteristics.
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55 147 **Outcomes**

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57 148 Follow-up data on self-reported sick leave were collected at 6 and 12 months after the intervention
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59 149 by telephone or email. At 6 months' follow-up the prior 3 months were reported, while at 12
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3 150 months' follow-up the prior 6 months were reported. Data for the two follow-ups were treated
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5 151 separately in the analysis. The self-reported sick leave data was operationalized into two outcome
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7 152 measures: 1. Number of self-reported gross sick leave days and 2. Number of self-reported net sick
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10 153 leave days.

11
12 154 In Sweden, it is possible to have part-time sick leave while working the remaining 25, 50 or
13
14 155 75% of full time. In addition, the extent of the part-time sick leave can vary during a spell. For
15
16 156 instance, it is possible to start with full time (100%) sick leave for two weeks and then to continue
17
18 157 with 50% sick leave while working 50%. To be able to account for the effect of part-time sick leave in
19
20 158 the analysis, the self-reported net days of sick leave was used as an outcome measure. Hence,
21
22 159 working 50% part time and being on sick leave 50% for two days equals one net sick leave day and
23
24 160 two gross sick leave days.

25
26
27 161 The number of gross sick leave days for each follow-up was calculated as the sum of the total
28
29 162 number of self-reported sick leave days during the study period. The number of net sick leave days
30
31 163 for each follow-up was calculated by multiplying the self-reported days of sick leave for each spell by
32
33 164 the proportion of sick leave for that spell (25, 50, 75 or 100% of fulltime). The total number of net
34
35 165 days during the study period were then summarized.

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37
38 166 The outcome measures were based on the following request at follow-up: Define your sick
39
40 167 leave during the latest 3 or 6 months, each period of sick leave separately (number of days with sick
41
42 168 leave and proportion of full time with sick leave per period: 0%, 25%, 50%, 75%, 100% or varying
43
44 169 proportion. If a participant reported varying proportions of sick leave during a spell, it was treated as
45
46 170 50% of full time for the entire spell.

51 171 **Target group, sample size and power**

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54 172 Patients eligible to participate had to be employed, non-sick-listed, 18–64 years of age and seeking
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56 173 care for depression, anxiety, musculoskeletal disorders, gastro-intestinal, cardiovascular conditions
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3 174 or other potentially stress related symptoms. Patients with seven days sickness absence or more
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5 175 during the last month were excluded as well as patients with sickness or activity benefits or ongoing
6
7 176 pregnancy. Patients seeking care for other causes such as psychiatric conditions (e.g. schizophrenia,
8
9 177 bipolar disorder), diabetes and urinary tract infection (UTI) were also excluded. The PHCCs were
10
11
12 178 economically compensated for each participant recruited.

13
14 179 An a priori power analysis was performed for the primary outcome measure of the RCT, the
15
16 180 number of registered sick leave days (15 days or more), with a two-sided test, a statistical
17
18 181 significance of $p < 0.05$ and an 80% power. To detect at least a 15% difference between the
19
20 182 intervention group and the control group concerning the primary outcome, during 12 months after
21
22 183 inclusion at least 135 participants were needed in each group.

23 24 25 26 27 184 **Randomisation and blinding**

28
29 185 The GPs at the participating PHCCs were randomised to either the intervention group or the control
30
31 186 group with a 1:1 allocation. Folded slips of paper with their written names were mixed in a non-
32
33 187 transparent bowl and subsequently drawn, one at a time, to the two groups alternately by colleagues
34
35 188 not involved in the RCT. The patients consulting the GPs were therefore automatically allocated to
36
37 189 either group. Due to the setup of the trial, none of the parties involved were blinded after
38
39 190 assignment to interventions. All patients received the study information provided by the research
40
41 191 assistant, the intervention GPs received information and training before the study started and the
42
43 192 control GPs received information about the study but no training.

44 45 46 47 48 49 193 **Statistical analyses**

50
51 194 Descriptive statistics were compiled for the main baseline characteristics of the study population
52
53 195 included in the overall sample. In addition, separate analyses were performed for the intervention
54
55 196 group and the control group to detect any differences between the two. Pearson's chi-2 test was
56
57 197 used to test if there were any differences between the intervention group and the control group
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59 198 concerning these characteristics.

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2
3 199 Outcome data were missing for some patients, due to non-response at follow-up. Therefore, a
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5 200 comparison was made to test whether there were differences in characteristics between patients
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7 201 taking part at 6 and 12 months' follow-up, respectively, and the participants at baseline. Differences
8
9 202 in gender proportion, age and health status were tested using chi-square test. As no statistically
10
11 203 significant differences were observed, the patients taking part at the follow-up were included in the
12
13
14 204 main analysis.

15
16 205 Descriptive statistics were compiled for the length of the gross sick leave periods, to get an
17
18 206 overall understanding of the distribution of sick leave. For the analysis, the variable of self-reported
19
20 207 gross sick leave days was categorised into four levels: 0, 1–7, 8–14 and 15 days and above. These
21
22 208 categories were based on the Swedish sickness insurance scheme³³ stating that the employer pays
23
24 209 sick pay for up to two weeks, with one qualifying day. Thereafter, sickness benefits are handled by
25
26 210 the Swedish Social Insurance Agency. From day 8 of sickness onward, a doctor's certificate is
27
28 211 required.

29
30
31 212 For the main analysis, a comparison between the intervention and control groups was made
32
33 213 for the gross and net numbers of sick leave days at each follow-up (6 months and 12 months,
34
35 214 respectively). As the distribution strongly deviated from a normal distribution, medians and quartiles
36
37 215 were used to describe the centre and the spread of the data. The Mann-Whitney U test was used to
38
39 216 test the difference between median values of gross and net numbers of sick leave days in the control
40
41 217 group and the intervention group.

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43 218 Additional analyses were conducted on five subsamples with patients who reported high
44
45 219 exposure to stressors. In the subgroup analysis, the Mann-Whitney U test was used to test the
46
47 220 difference between median number of gross sick leave days in the control group and in the
48
49 221 intervention group. The subsamples were identified based on the results from the WSQ,²⁴ which
50
51 222 were defined as follows:

52
53 223 1. *Low influence at work* included patients' seldom or never perceiving influence at work.
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- 1
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3 224 2. *High stress due to indistinct organisation and conflicts* included patients perceiving their
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5 225 work organisation and occurring conflicts as stressful or very stressful.
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7 226 3. *High stress due to individual demands and commitment* included patients perceiving their
8
9 227 own work demands and commitment as stressful or very stressful.
10
11
12 228 4. *High work to leisure time interference* included patients always or rather often perceiving
13
14 229 interference between work and leisure.
15
16 230 5. *Effect from one subsample or more* included participants belonging to at least one of the
17
18 231 above-described subsamples 1–4.

20
21 232 All answers were given on a four-point ordinal scale. A missing value in a dimension was replaced by
22
23 233 the participant's median for that dimension, but only if there were answers to at least 50% of the
24
25 234 questions in the dimension. The median values for each dimension were then categorised into high
26
27 235 and low. All statistical analyses were performed in IBM SPSS Statistics 25.

31 236 **Patient and public involvement statement**

32
33
34 237 There was no patient or public involvement in the planning or conduct of this trial.
35
36

37 238 **RESULTS**

39 40 239 **Participant flow**

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42
43 240 The 66 eligible GPs at the seven PHCCs were randomised to the intervention group or the control
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45 241 group, Figure 1. Since three GPs declined to participate or did not have patients fulfilling the criteria,
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47 242 there were 29 intervention GPs and 34 control GPs included. Following recruitment, 139 patients
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49 243 were allocated to the intervention group and 162 patients to the control group. Of these, 7 patients
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51 244 in the intervention group and 23 in the control group were excluded due to patients declining to
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53 245 participate or due to logistic reasons. Altogether, 271 patients received treatment (intervention
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55 246 n=132 and control n=139). Independent of group allocation, 51 of the 271 (19%) participating
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58 247 patients were lost to the 6-month follow-up and 30 of 271 (11%) to the 12-month follow-up. Of
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3 248 these, 13 (5%) did not participate in either of the follow-ups. At 6 months' follow-up, data from 220
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5 249 patients were included in the main analysis, while at 12 months' follow-up data from 241 patients
6
7 250 were included. A flowchart for the enrolment, allocation and follow-ups is presented in Figure 1.
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10 251 *Insert Figure 1*

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13 252 *Figure 1 Flowchart of enrolment, allocation and follow up.*

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17 253 **Baseline data**

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19 254 As shown in Table 1, two thirds of the participants (185/271) were women, 50% (134/271) were
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21 255 between 31-50 years old and 40% (108/271) rated their health as good. The intervention group
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23 256 (n=132) and the control group (n=139) had similar distribution of background characteristics at
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25 257 baseline (n=271). However, the participants in the intervention group sought care for
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27 258 musculoskeletal ill health to a higher extent.
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30 259 Results from the WSQ showed that 108 (40%) of the 271 participants assessed their influence
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32 260 at work as low, independent of group. In addition, 54 (20%) of the 271 participants reported high
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34 261 stress due to indistinct organisation and conflicts, while 124 (46%) reported high stress due to high
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36 262 individual demands and work commitment. The fourth WSQ-dimension, interference of work with
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38 263 leisure time, was high for 109 (40%) of the patients. Finally, 188 (69%) of the patients had stressors
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40 264 or stress from at least one of the four dimensions (effect from one subsample or more).
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266 **Table 1** *Baseline characteristics of the 271 patients included in the randomised controlled trial*
 267 *and allocated to the intervention group or the control group.*

Variable		Total (n=271)		Intervention (n=132)		Control (n=139)		p-value ¹
		n	(%)	n	(%)	n	(%)	
Sex	Male	86	32	44	33	42	30	0.582
	Female	185	68	88	67	97	70	
Age (years)	18-30	47	17	21	16	26	19	0.060
	31-50	134	50	58	44	76	54	
	51-64	90	33	53	40	37	27	
Occupational class	Skilled/unskilled manual	107	40	49	37	58	42	0.675
	Medium/low non-manual	116	43	60	46	56	40	
	High-level non manual	47	17	23	17	24	17	
	Missing	1	0			1	1	
Overall health, self-rated ²	Excellent/very good	77	28	34	26	43	30	0.526
	Good	108	40	53	40	55	40	
	Satisfactory/unsatisfactory	73	27	39	30	34	25	
	Missing	13	5	6	4	7	5	
Reason for consultation ³	Mental or behavioural	144	53	75	57	69	50	0.237
	Musculoskeletal	106	39	62	47	44	32	0.010
	Gastrointestinal	54	20	26	20	28	20	0.927
	Cardiovascular	32	12	16	12	16	13	0.876
	Other	56	21	29	22	27	19	0.605
WSQ results ⁴	Low influence at work	108	40	54	41	54	39	0.729
	High stress organisation/conflicts	54	20	28	21	26	19	0.626
	High stress demands/work commit.	124	46	63	48	61	44	0.561
	High work to leisure time interf.	109	40	54	41	55	40	0.860
	Effect from one subsample or more	188	69	91	69	97	70	0.809

¹Pearson's chi-2 test to test differences between the intervention group and the control group.

²Short Form Health Survey, SF-36³²

³More than one reason for consultation was possible

⁴Work Stress Questionnaire results from the four dimensions dichotomized into high and low levels as well as from the summary variable including effect from at least one dimension

274 **Analysis of participants responding at follow-up**

275 The basic characteristics of the participants in the intervention and the control groups responding at
 276 follow-up are shown in Table 2. No statistically significant differences were found between baseline
 277 and responders at 6 and 12 months' follow-up concerning sex, age or self-rated health.

278 **Table 2** *Characteristics of participants responding in the intervention group and the control*
 279 *group at 6 and 12 months' follow-up compared to baseline.*

Variable, 6 months (n=220)		Intervention			Control		
		Baseline	Follow-up ¹	p-value ²	Baseline	Follow-up ¹	p-value ²
Numbers		132	105		139	115	
Sex	Male	44	33	0.756	42	35	0.970
	Female	88	72		97	80	
Age (years)	18-30	21	17	0.950	26	23	0.908
	31-50	58	44		76	64	
	51-64	53	44		37	28	

Overall health, self-rated ³	Excellent/very good	34	26	0.807	43	36	0.988
	Good	53	39		55	45	
	Satisfactory/unsatisfactory	39	35		34	27	
	Missing	6	5		7	7	
Variable, 12 months (n=241)		Intervention			Control		
		Baseline	Follow-up⁴	p-value²	Baseline	Follow-up¹	p-value²
Numbers		132	119		139	122	
Sex	Male	44	39	0.925	42	40	0.655
	Female	88	80		97	82	
Age (years)	18–30	21	20	0.951	26	24	0.869
	31–50	58	50		76	69	
	51–64	53	49		37	29	
Overall health, self-rated ³	Excellent/very good	34	32	0.968	43	38	0.968
	Good	53	46		55	49	
	Satisfactory/unsatisfactory	39	35		34	28	
	Missing	6	6		7	7	

¹6 months' follow-up

²Testing the distribution between baseline and responders at 6 months' follow-up concerning sex, age and health with Pearson's chi-2 test

³Short Form Health Survey, SF-36³²

⁴12 months' follow-up

284 Descriptive statistics of sick leave

285 As shown in Figure 2, 59 (56%) of the 105 participants in the intervention group and 61 (53%) of the
 286 115 participants in the control group reported no sick leave at all at the 6-months follow-up. At the
 287 12-months follow-up, the corresponding numbers were 61 (51%) out of 119 and 57 (47%) out of 122,
 288 respectively. In addition, at 6-months follow-up 30 (29%) out of 105 in the intervention group and 28
 289 (24%) out of 115 in the control group reported 1-14 days of self-reported gross sick leave (short-term
 290 sick-leave). At 12-month follow-up the corresponding numbers were 40 (34%) out of 119 in the
 291 intervention group and 45 (37%) out of 122 in the control group.

292 *Insert Figure 2*

293 *Figure 2* *Number of patients having 0, 1-7, 8-14 and 15- gross days of sick leave at 6 months'*
 294 *follow-up (n=105 in the intervention group and n=115 in the control group) and at 12*
 295 *months' follow-up (n=119 in the intervention group and n=122 in the control group).*

296 Main analysis of sick leave

297 The main analysis included 220 participants at 6 months' follow-up and 241 participants at 12
 298 months' follow-up (Figure 1). As shown in Table 3, the median numbers of both gross and net sick
 299 leave days at 6 months follow-up were 0 days in the intervention group as well as in the control

group. At 12 months follow-up, the median numbers of both gross and net sick leave days were 0 days in the intervention group and 1 day in the control group. The differences were, however, not statistically significant, since the p-value for gross days was 0,505 and the p-value for net days was 0,490.

Sick leave in subsamples exposed to high levels of work related stress

A comparison of the numbers of gross sick leave days for each of the five subsamples with participants who reported high levels of work related stress, is shown in Table 3. The differences in median number of sick leave days between the intervention group and the control group varied between 0 and 2 days in the different subsamples. In all subsamples, the median number of gross days with sick leave were equal or higher in the intervention group compared to the control group. There were, however, no statistically significant differences between the groups (p-values are shown in Table 3).

Table 3 Comparison of number of sick leave days between the intervention group and the control group at 6 and 12 months' follow-up, including analysis for five subsamples.

Follow-up	Sick leave measure	Group	Number of sick leave days			p-value ¹
			Q1 ²	Median	Q3 ³	
6 months, (n=220)	Gross days	Intervention	0.0	0.0	6.0	0.449
		Control	0.0	0.0	10.0	
	Net days	Intervention	0.0	0.0	5.9	0.398
		Control	0.0	0.0	9.0	
12 months, (n=241)	Gross days	Intervention	0.0	0.0	7.0	0.505
		Control	0.0	1.0	7.2	
	Net days	Intervention	0.0	0.0	6.2	0.490
		Control	0.0	1.0	6.2	
Subsamples	Sick leave measure	Group	Number of sick leave days			p-value ¹
			Q1 ²	Median	Q3 ³	
Low influence	Gross days 6 months, (n= 89)	Intervention	0.0	1.0	10.0	0.810
		Control	0.0	0.5	27.0	
	Gross days 12 months (n= 94)	Intervention	0.0	2.0	7.0	0.916
		Control	0.0	2.0	6.0	
Stress due to organisation and conflicts	Gross days 6 months (n=45)	Intervention	0.0	0.0	7.5	0.931
		Control	0.0	0.0	17.5	
	Gross days 12 months (n=47)	Intervention	0.0	2.5	7.7	0.877
		Control	0.0	2.0	12.0	
Stress due to commitment	Gross days 6 months (n=103)	Intervention	0.0	1.0	14.5	0.793
		Control	0.0	0.0	10.2	
	Gross days 12 months (n=106)	Intervention	0.0	2.0	8.0	0.321
		Control	0.0	0.0	5.0	

Work to leisure time interference	Gross days 6 months (n=89)	Intervention	0.0	0.0	6.5	0.446
		Control	0.0	0.0	30.0	
	Gross days 12 months (n=96)	Intervention	0.0	2.0	10.0	0.296
		Control	0.0	0.0	5.0	
Effect, any dimension	Gross days 6 months (n=154)	Intervention	0.0	0.0	8.0	0.492
		Control	0.0	0.0	19.0	
	Gross days 12 months (n=14)	Intervention	0.0	2.0	8.7	0.310
		Control	0.0	1.0	5.7	

314 ¹Mann-Whitney U test

315 ²First quartile

316 ²Third quartile

317 DISCUSSION

318 Principal findings

319 This study investigated differences in self-reported sick leave between patients receiving a brief
 320 intervention to prevent sick leave due to work-related stress and those receiving treatment as usual.
 321 The results indicate that there was no significant difference in self-reported sick leave between the
 322 intervention group and the control group at 6 and 12 months' follow-up. This is in line with earlier
 323 findings from the same RCT using sick leave data from a national Swedish register including only sick
 324 leave periods 15 days and above.²⁷ Further, there were no significant differences in the subsamples,
 325 that is, among patients who reported high exposure to work related stressors.

326 Interpretation of findings

327 In this study, sick leave is used as an outcome measure, as it is considered a useful integrated
 328 measure of physical, psychological and social functioning in studies of working populations.⁹
 329 However, the relationship between ill health and sick leave is complex,^{7,34} since it includes absence
 330 from work that is attributed to sickness by the employee and accepted as such by the employer⁵ and
 331 other actors. To some extent, sick leave reflects employees' perceptions of their health and their
 332 behaviour in response to ill health.⁹ Ill health can therefore be treated as a prerequisite of sick leave
 333 seen in relation to conditions within and outside of work.³⁵ Thus, previous intervention studies on
 334 sick leave have not demonstrated any effect on sick leave.³⁶⁻³⁸ Further, short-term sick leave is
 335 considered to be more influenced by social, legal and psychological factors than health compared to
 336 long-term sick leave.^{8,9} An essential component of the brief intervention was the discussion of

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3 337 relevant preventive measures during consultation. In general, GPs regard sickness certification as a
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5 338 powerful and important tool.³⁹ In addition, workers use sick leave as a form of self-medication and a
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7 339 preventive measure when perceiving strain at work.⁴⁰ Hence, the brief intervention might have
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10 340 contributed to GPs and patients using short-term sick leave as an early treatment and as a preventive
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12 341 measure to a higher extent than otherwise. Since sick leave is used both as an indicator for ill health
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14 342 and as a tool for treatment of ill health, an initial reduction in sick leave might not be a positive
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16 343 outcome of the brief intervention. This complexity might be a reason why the number of sick leave
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18 344 days was not lower for the intervention group than the control group.

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21 345 The layout of the brief intervention is fundamental for the results retrieved. The first and
22
23 346 perhaps foremost aspect of the intervention was to increase the GPs' knowledge and awareness
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25 347 about work-related stress, but the training session received might not have been exhaustive enough
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27 348 to raise GPs' attention to patients with work-related problems or lead them to address such a
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29 349 complex health issue.^{41 42} Secondly, filling in the WSQ was expected to increase the patients'
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31 350 awareness about their symptoms being stress-related. The use of patient-reported outcome
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33 351 measures has indeed been shown to improve the understanding of symptoms and facilitate
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35 352 communication.^{43 44} However, early in the clinical reasoning process patients could be in need of
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37 353 rapport building and exclusion of physical diseases and consequently resist a psychiatric
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39 354 explanation.⁴⁵ Thirdly, receiving feedback on WSQ results was hypothesised to increase patients'
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41 355 motivation to address their work situation. However, the link between antecedents of motivation
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43 356 and enactment is complex. It is therefore necessary to take, for instance, past behaviour, intention,
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45 357 perceived behavioural control and outcome expectancy into account⁴⁶ to be able to understand this
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47 358 link. Thus, receiving feedback might not be sufficient to increase motivation to act. Fourthly, the first
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49 359 three components combined in the brief intervention were assumed to constitute a basis for fruitful
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51 360 GP–patient discussions and initiating relevant measures. In concordance, collaborations with patients
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53 361 and colleagues are seen as important elements in the referral process.⁴⁷ However, according to GPs,
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55 362 other aspects such as reluctance to cooperate with patients and sparse contact with colleagues could
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3 363 affect the referral process⁴⁷ and the measures taken. Taken together, factors related to the study
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5 364 setup might have diluted the effect of the intervention, so that no difference in self-reported sick
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7 365 leave days was detected, even for the subsamples highly exposed to stressors.

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10 366 The last step of the brief intervention, that is, discussing measures, was left for the GPs to
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12 367 organise as they deemed fit, rather than being specified in the study protocol. In general, GPs have a
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14 368 common understanding of their practice arising not only from the field of general practice but also
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16 369 from the mission of the Swedish primary health care system.¹⁹ The overall way of working would
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18 370 therefore be similar. However, the results from a process evaluation of this RCT⁴⁸ indicate that the
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20 371 prerequisites for discussing measures might not have been ideal. The brief intervention was not
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22 372 found to assist the GPs in their work, since it could alter their already well-functioning work
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24 373 procedure. This confirms previous findings, where the use of instruments to obtain a quantitative
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26 374 score of depression was not perceived as useful by GPs.⁴⁹ The process evaluation also showed that
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28 375 the GPs could find it difficult to interpret and act on the results from the WSQ and could even
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30 376 question their responsibility for prevention of patients' ill health due to work-related stress, when
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32 377 resources were sparse. The intervention might therefore not have been efficient enough to add any
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34 378 effect on the days of sick leave at the follow-ups. Further, these aspects might have diminished the
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36 379 differences in measures taken between the intervention group and the control groups.

380 **Strengths and limitations**

381 Few RCTs in primary health care have focused on patients' sick leave.³⁶⁻³⁸ In some respects, this study
382 can be considered as pragmatic, since it is designed to test the impact of the brief intervention on
383 sick leave in clinical practice. Inherent in pragmatic trials is a significant heterogeneity concerning
384 patients, treatments and clinical settings, which leads to dilution of the effect of the intervention.⁵⁰
385 Consequently, pragmatic trials must be large. The initial power calculation stipulated a need for 135
386 individuals per group in order to detect a 15% difference between the groups. In the current study,
387 groups with 105 and 115 participants per group at 6 months follow-up and 119 and 122 participants
388 per group at 12 months follow up were compared. The statistical power of the study is thus

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3 389 uncertain. It is therefore not possible to exclude the risk that there were differences between the
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5 390 groups that could not be detected due to lack of statistical power. However, looking more closely at
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7 391 the data, there are no trends that would suggest undetected differences in the main analysis. The
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9 392 number of days with sick leave are almost equal in the two groups regardless of outcome measure at
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11 393 6 months follow-up. At 12 months follow-up, the median number of days is slightly higher in the
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13 394 control group than the intervention group but the difference is small (0 versus 1) and not strongly
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15 395 reflected in the quartiles for any of the outcome variables. The subgroup analysis of individual who
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17 396 reported high exposure to work related stress was performed as an attempt to focus the analysis
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19 397 towards a group of participants where the effect of the intervention was expected to be more
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21 398 pronounced, thus requiring smaller groups in order to be statistically detected. There were, however,
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23 399 no statically significant differences in the subgroup analysis either. It should be noted that the non-
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25 400 significant differences in the subgroup analysis, all point in the same direction. In all sub-samples the
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27 401 median number of days with sick leave is equal or higher in the intervention group than in the
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29 402 control group. This non-significant trend is opposite to what was detected in the main analysis where
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31 403 there was a slightly higher median number of days in the control group at 12 months follow-up. The
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33 404 fact that none of the differences were statically significant and that the numbers point in different
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35 405 directions could be regarded as support for the finding that the intervention was not effective.
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37 406 However, the fact that all differences in the subgroup analysis pointed in the same direction could
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39 407 also suggest that the intervention did have effect among those who reported high exposure to work
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41 408 related stress but that the statistical power was too low to detect this difference. Another study
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43 409 design, including a larger group of individuals with known high exposure to stress would be needed
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45 410 to investigate this further.
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47 411 The trial also included aspects of explanatory trials, that is, trials that aim to evaluate the efficacy of
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49 412 an intervention in a well-defined and controlled setting,⁵⁰ as extra personnel administered parts of
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51 413 the intervention. Otherwise, the study would not have been feasible. As a result, the generalisability
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53 414 and application in routine practice settings decreased.
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3 415 The choice of outcome measures has to be taken into consideration. There are different
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5 416 methodological aspects and approaches to consider in using sick leave data in research.⁵¹ Spell
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7 417 measures, person measures and time-based measures have to be used wisely⁵¹ to capture any
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9 418 differences between the intervention group and the control group. Therefore, both the self-reported
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11 419 gross sick leave days and net sick leave days were used as outcome measures in this study. However,
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13 420 other outcome measures describing sick leave, such as not only number of days from intervention to
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15 421 sick leave but also health-related measures, might have been needed to capture an effect of the
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17 422 intervention.
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21 423 The use of self-reported sick leave data was considered as a reasonable choice, as it made it
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23 424 possible to account for the first two weeks of sick leave. Thereby, any short periods of sick leave
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25 425 initiated by the workers themselves or by the GPs were included. Even so, self-reported data can be
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27 426 afflicted with recall bias. However, earlier studies indicate that there is good agreement between
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29 427 self-reported data and register information.^{52 53} Even though the response rate was high, data were
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31 428 missing. Non-responders had to be accounted for, as this could affect the validity of trial findings.⁵⁴
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33 429 Multiple imputation of missing data was not possible, since the data were not normally distributed.
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35 430 In addition, simple imputation, such as last value carried forward, was found to be inappropriate, as
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37 431 it assumes a strong correlation between a prior and a later value. Since there were no statistically
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39 432 significant differences in characteristics between responders at baseline and at follow-up, using not
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41 433 imputed data for responders at 6 and 12 months' follow-up for the main analysis was considered the
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43 434 best option. In addition, analysing sick leave data can be challenging, as it is not normal distributed.⁵⁰
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45 435 Non-parametric tests, generally with less power, were therefore used in this study. The relatively
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47 436 small sample size and the statistical methods used both contributed to lowering the power. Thus, it is
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49 437 not possible to know whether the intervention had no effect or if it was not possible to detect an
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51 438 effect.
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58 439 **Conclusions and implications**

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3 440 Based on the results from this RCT, the brief intervention showed no effect on the number of self-
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5 441 reported sick leave days. The study yielded information about the provision of interventions in
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7 442 primary health care. When performing RCTs in primary health care settings, the design is determined
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9 443 by what is regarded as viable. Contextual aspects such as adapted educational efforts on different
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11 444 levels, the patients' needs and GPs' attitudes to the intervention have to be considered thoroughly
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13 445 when developing and implementing interventions on preventing sick leave due to work-related
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15 446 stress. In addition, the results can lead to discussions about how to use sick leave as an outcome
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17 447 measure. Even so, there is a significant need for further research into these issues, given the
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19 448 individual and societal consequences of ill health due to work-related stress and the limited
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21 449 resources to provide treatment in a cost-effective way.
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27 450 **DECLARATIONS**

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29
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35
36
37

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39
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41
42 456 with PB. AMH drafted the manuscript, which was edited by KH and PB. All three authors critically
43
44 457 reviewed and approved the final version of the manuscript.
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47

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53

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55
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3 462 **Competing interests** The authors declare that they have no competing interests.
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7 463 **Patient consent for publication** Not required.
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10 464 **Ethical approval** The project received ethical approval, reference number 125–15, from the Regional
11
12 465 Ethical Review Board in Gothenburg, Sweden.
13
14

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16 466 **Data availability statement** For ethical reasons the datasets generated and analysed during the
17
18 467 current study are not publicly available, but they are available from the corresponding author on
19
20 468 reasonable request.
21
22

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24 469 **Word count** 4152 (Introduction, Method, Results, Discussion and Conclusions and implications)
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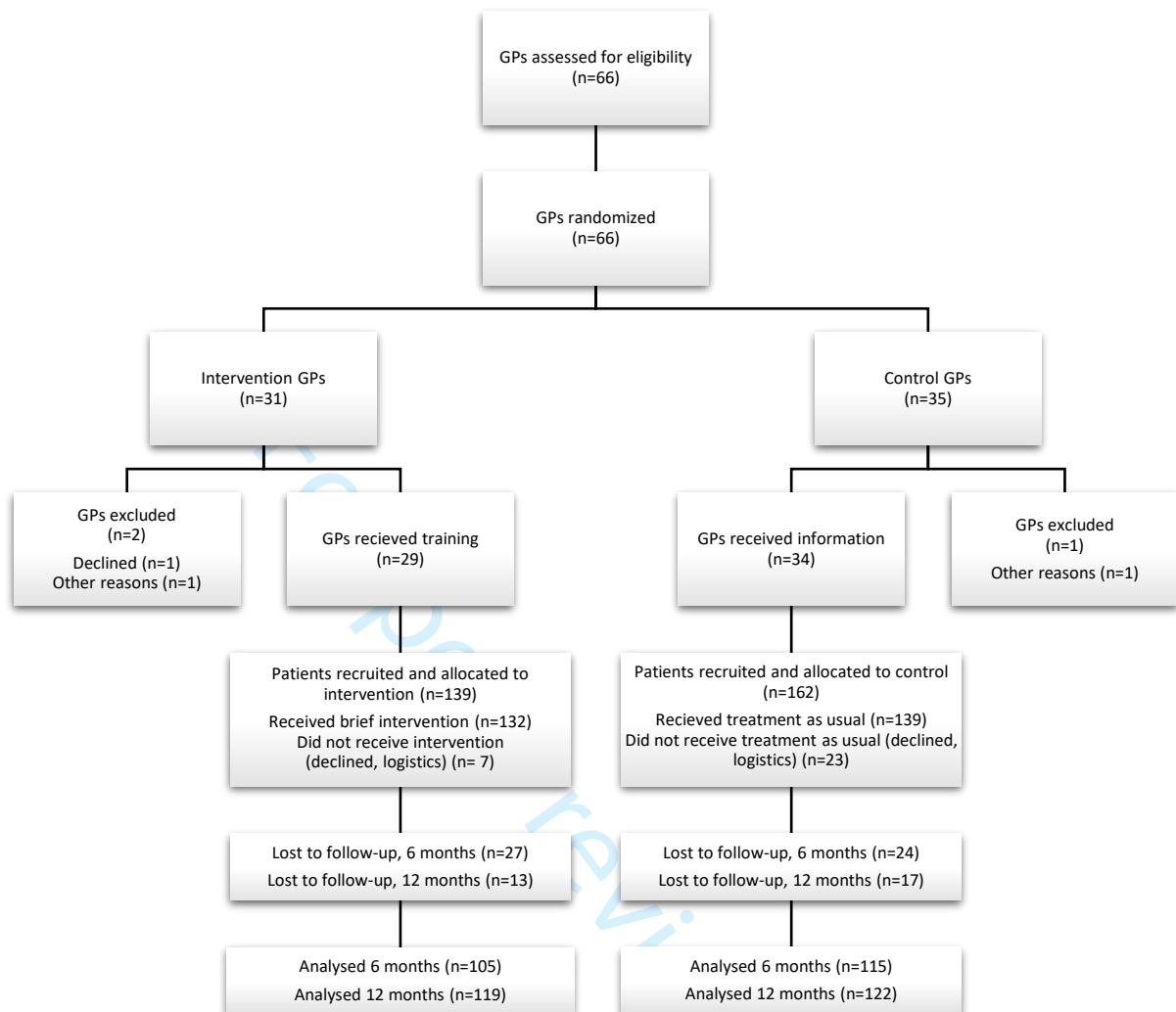
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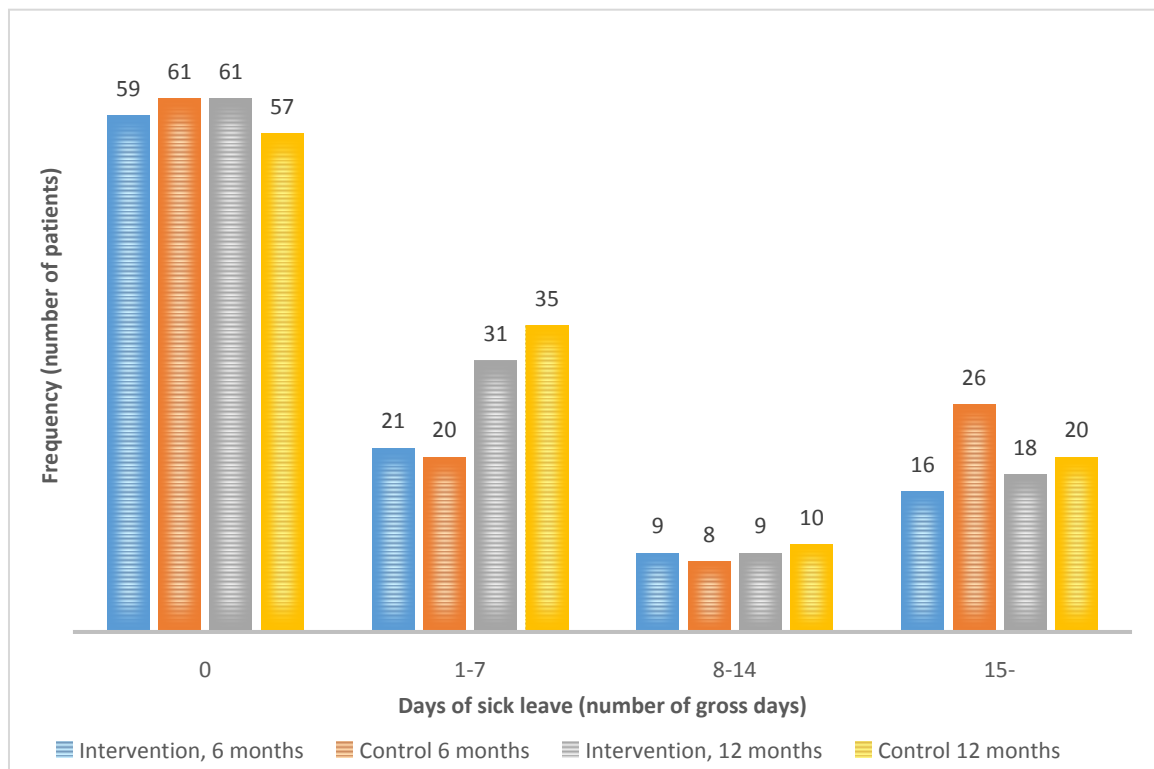


Figure 2 Number of patients having 0, 1-7, 8-14 and 15- gross days of sick leave at 6 months' follow-up ($n=105$ in the intervention group and $n=115$ in the control group) and at 12 months' follow-up ($n=119$ in the intervention group and $n=122$ in the control group).



CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	2
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	4
	2b	Specific objectives or hypotheses	5-6
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	5
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	No changes
Participants	4a	Eligibility criteria for participants	8-9
	4b	Settings and locations where the data were collected	5
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	7
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	7-8
	6b	Any changes to trial outcomes after the trial commenced, with reasons	No changes
Sample size	7a	How sample size was determined	9
	7b	When applicable, explanation of any interim analyses and stopping guidelines	-
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	9
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	-
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	9
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to interventions	9
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those	9

		assessing outcomes) and how	
	11b	If relevant, description of the similarity of interventions	-
Statistical methods	12a	Statistical methods used to compare groups for primary and secondary outcomes	9-10
	12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses	10
Results			
Participant flow (a diagram is strongly recommended)	13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and were analysed for the primary outcome	11-12
	13b	For each group, losses and exclusions after randomisation, together with reasons	11-12
Recruitment	14a	Dates defining the periods of recruitment and follow-up	6-7
	14b	Why the trial ended or was stopped	-
Baseline data	15	A table showing baseline demographic and clinical characteristics for each group	13, Table 1
Numbers analysed	16	For each group, number of participants (denominator) included in each analysis and whether the analysis was by original assigned groups	11-12, Figure 1
Outcomes and estimation	17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its precision (such as 95% confidence interval)	14-15
	17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	-
Ancillary analyses	18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing pre-specified from exploratory	13-14
Harms	19	All important harms or unintended effects in each group (for specific guidance see CONSORT for harms)	-
Discussion			
Limitations	20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	18-20
Generalisability	21	Generalisability (external validity, applicability) of the trial findings	18-20
Interpretation	22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	16-18
Other information			
Registration	23	Registration number and name of trial registry	3
Protocol	24	Where the full trial protocol can be accessed, if available	5
Funding	25	Sources of funding and other support (such as supply of drugs), role of funders	21-22

*We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials. Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.