

Audit of patient access to information during COVID-19 - Survey

Patient Name: _____ Survey date: _____ Completed by: _____ PID: _____ Age: _____ Gender: _____ Ethnicity: _____ UC/CD/IBDU: _____ IBD team assessed Covid-19 risk: _____ Comorbidities: _____ IBD Medications at start of Feb 2020: _____ Current IBD medication: _____
Approximately when were you first concerned about Covid-19 and its impact on your health? <input type="checkbox"/> Before first case in UK <input type="checkbox"/> First case in UK <input type="checkbox"/> WHO declared a pandemic <input type="checkbox"/> 1-2 weeks before lockdown <input type="checkbox"/> UK going into lockdown <input type="checkbox"/> Not been concerned <input type="checkbox"/> Other _____
Did you contact your IBD team for COVID-19 advice? <input type="checkbox"/> Yes - how satisfactory was this advice? _____ 1 - 10 (1 being extremely unsatisfied and 10 being very satisfied) <input type="checkbox"/> No - why _____
What has been your main source of help and advice during this pandemic? <input type="checkbox"/> Online (how? - search engines - if so what websites did you get your information from or CCUK site (direct search (ie CCUK) or via search engine with looking for coronavirus information) _____ <input type="checkbox"/> Patient forums <input type="checkbox"/> Facebook <input type="checkbox"/> Twitter <input type="checkbox"/> Other media _____ <input type="checkbox"/> Government media / news <input type="checkbox"/> IBD Helpline <input type="checkbox"/> Via clinic consultations <input type="checkbox"/> GP <input type="checkbox"/> Did not seek advice <input type="checkbox"/> Other _____
Did the advice you got these sources alleviate your anxiety and concerns? <input type="checkbox"/> Yes <input type="checkbox"/> No - why _____ (immunosuppression, IBD activity, risk of infection / outcome, work related and social distancing etc).

Where there any barriers to seeking or receiving information?

(Both information they searched for online and received directly via the hospital)

- Could not understand it Could not understand its relevance to me
- Inadequate or unsatisfactory information, did not feel reassured
- Conflicting information based on multiple sources of assessment
- Had questions and concerns that weren't answered
- Language barrier - if so which languages do they speak / read _____
- How did they get around this if they did? _____

Are you aware of your risk status? Yes No

- If no then what is your perceived risk (high, moderate, low)? _____

How did you get your risk assessment done (if patient aware and done)

- Letter from hospital GP Text message – from whom _____
- IBD UK Tool Via IBD team directly via clinical encounter
- Dep of Health letter Did not get one done Not aware there is such a thing

If risk assessment done did you agree with your risk assessment?

- Yes No - what is your perceived risk? _____

Did you have concerns regarding your immunosuppression? Yes No

- If Yes - were these concerns adequately addressed? Yes No

Did you discontinue medication due to Coronavirus? Yes No

- If Yes then why? _____
 - Was this following medical advice or of your own accord? Yes No
 - Medication stopped _____
- Did stopping medication lead to an IBD flare up? Yes No

Do you think you have had Covid-19? Yes No

- If yes – were you tested (if yes pos/neg) _____ self-diagnosed?

Other relevant info: