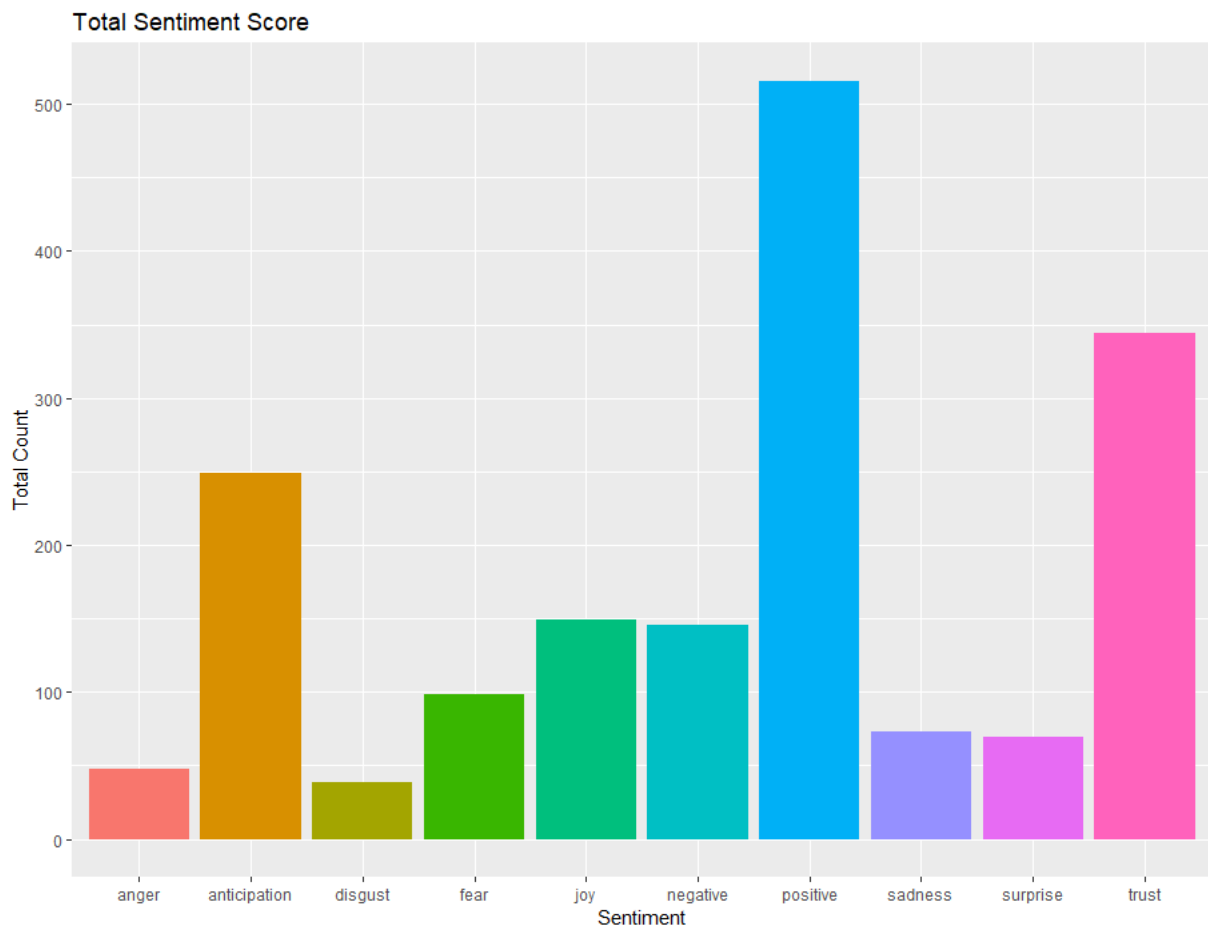


Figure 2. Barplot representation of the total sentiment score in the WhatsApp group.



Text mining graphical representation of sentiment analysis on 10 different sentiments. They are represented on the x-axis and on the y-axis the absolute frequency of each sentiment. The graph shows that the most representative sentiment was positive (n=516), followed by trust (n=344) and the least representative was disgust (n=39).