

# Lifting The Burden

In official relations with  
the World Health Organization

**The Global Campaign against Headache**

## Application of Quality Indicators for Headache Care Services

### Non-expert records review

	<b>Indicator</b>	<b>Measure</b>	<b>Application</b>	<b>Evaluator</b>
<b>Domain A. Accurate diagnosis is essential for optimal headache care</b>				
<b>A1</b>	Patients are asked about the temporal profile of their headaches	a) Duration of presenting complaint is recorded in patient's record (yes/no)  b) Frequency or days/month of symptoms is recorded in patient's record (yes/no)	a) Review of relevant fields in records of retrospective (random or consecutive) sample of patients (n=50)  b) Review of relevant fields in records of retrospective (random or consecutive) sample of patients (n=50)	a) % yes exceeds target  b) % yes exceeds target

<b>A2</b>	Diagnosis is according to current ICHD criteria	<p>a) Diagnosis is recorded in patient's record (yes/no)</p> <p>b) Diagnostic record uses ICHD terminology (yes/no)</p>	<p>a) Review of relevant fields in records of retrospective (random or consecutive) sample of patients (n=50)</p> <p>b) Review of relevant fields in records of retrospective (random or consecutive) sample of patients (n=50)</p>	<p>a) % yes exceeds target</p> <p>b) % yes exceeds target</p>
<b>A3</b>	A working diagnosis is made at the first visit	Working diagnosis at first visit is recorded in patient's record (yes/no)	Review of relevant fields in records of retrospective (random or consecutive) sample of patients (n=50)	% yes exceeds target
<b>A4</b>	A definitive diagnosis is made at first or subsequent visit	Definitive diagnosis is recorded in patient's record or, if not, an appointment for review has been given (yes/no)	Review of relevant fields in records of retrospective (random or consecutive) sample of patients (n=50)	% yes exceeds target
<b>Domain B. Individualized management is essential for optimal headache care</b>				
<b>B4</b>	Treatment plans include psychological approaches to therapy when appropriate	c) Utilization of access route to psychological therapies is recorded in service records	c) Review of service records over preceding 6 months	c) Utilization rate is within predictions for setting (benchmarking)