Health Communication Designathon

For Global Mental Health

Health Communication

- Communicating promotional health information, such as in public health campaigns, TV, Ads...
- Purpose: to influence their decision-making process and health choices by improving health literacy.

Why do we want to do the Designathon

- A significant amount of public health programs and policies were innovated, but few of the evidence-based research is known by the public.
- An **effective** communication of the health message is critical to improve the effectiveness of implementation.

The Audience-Channel-Message-Evaluation (ACME) Framework



FIGURE 1 The Audience-Channel-Message-Evaluation (ACME) Framework for Health Communication Campaigns

Reference: Noar SM. An audience-channel-message-evaluation (ACME) framework for health communication campaigns. Health Promot Pract 2012 Jul;13(4):481-8. PMID: 21441207

The Audience-Channel-Message-Evaluation (ACME) Framework

Audience: the population you want to reach to get them involved in your intervention and want them to change their behavior with the message they receive from your intervention.

• Who is the specific audience that your marketing plan is targeting? (How to attract their attention)

Channel: The media used to disseminate the message to the audience.

- The goal is to achieve "high reach (proportion of audience got exposed)" and "frequency (number of exposures)"
- Components/support material

Message: is what travels, what comes out of a channel to reach the target audience

- usually contain an action (what to do),
- has a tone (the tone of the message guides how the target audience will feel when they receive the message, e.g. authoritative, family-oriented, modern, collaborative, etc)
- Example in the article: "become more physically active"

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Chinese Step by Step Program

A scalable, guided WHO digital health intervention

• It is **brief**, delivered digitally, designed to be **transdiagnostic** and covers functioning and general well-being as outcomes



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It is scalable



Image from: https://dotnetsharing.wordpress.com/2018/07/13/great-questions-on-scalability/. Accessed on June 30, 2019.

It is guided

The program will be minimally facilitated by e-helpers

- E-helpers are lay or specialist healthcare workers (e.g., social workers)
- E-helpers provide support (e.g., technical, psychological, etc.) on a weekly basis
 - How: text message, 5 min phone call, etc.

It is brief

It consists 5 sessions. Each session takes around 20-30 mins.





Addresses depressed mood, anxiety, PTSD, other stress reactions and clientdefined psychosocial problems



**mild to moderate

Designathon Outline

- **Aim:** design a marketing package for the Step by Step program
- Learning Objectives:
 - Global mental health
 - Communication package
 - Self-efficacy, community engagement, teamwork

• Timeline:

- Day 1 (July 9): lecture, workshop
- Days 2 & 3 (July 10-11): workshop
- Day 4 (July 12): presentation

Guidelines

• Target audience: college students in Macau

• Components:

- Title
- Health message
- o Logo
- o Slogan
- Poster & video

• Presentation:

- PowerPoint (8 minutes)
- Q&A (5 minutes)
- Fill out template (not graded)
- Resources

Prizes

- **First prize:** Grand resort deck day pass
- Second prize: Buffet dinner at Festiva (or Malaysian food festival)
- Third prize: UA Galaxy Cinemas Director's Club tickets (3D)



Image from: https://www.hotelscombined.com/Hotel/Galaxy_Macau.htm. Accessed on June 30, 2019.

Reference

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