

Live video to the medical dispatcher

Survey text:

Please enter a questionnaire after each live video transmission attempt.

If you have any doubts about how a question should be understood, do not hesitate to contact me.

Gitte Linderoth

Email.XXX , Phonenumber XXX

(Questions with * only appear in the electronic survey if relevant from the answer above.)

(Questions regarding cardiac arrest has been removed from the survey.)

Healthcare Professional (enter the number you have been assigned)

Event ID from call (copy it here):

Did the livestreaming succeed?

- Yes
 No

* Reason for NO video livestreaming?

- Bystander did not want live video
 Patient did not want live video
 Ambulance arrival
 Technical challenges

* Technical difficulties

- Caller does not receive SMS
 Caller cannot activate the link
 No video appeared on caller's phone
 No video appeared on your screen, but you could see the GPS marker"
 No video appeared and you could not see the GPS marker

How was the videoconnection?

- Good (No problems with the video connection)
 Medium (e.g. the video sometimes lacked or froze)
 Poor (e.g. the video was lacking or froze to a degree that made it almost useless)

Reporting type ("unconscious" is when the patient is currently unable to talk to you)

- Unconscious with normal breathing
 Cardiac arrest
 All other causes and feedback

* Reason for the call (describe shortly)

* Level of consciousness : BEFORE video (AVPU)

- A (The patient is awake)
 V (The patient responds to verbal stimulation)
 P (The patient responds to painful stimulation)
 U (The patient is completely unresponsive)

* Level of consciousness : AFTER video (AVPU)

- A (The patient is awake)
 V (The patient responds to verbal stimulation)
 P (The patient responds to painful stimulation)
 U (The patient is completely unresponsive)

* Was the patient's breathing patterns different from what you thought before the video?

- Yes, more trouble breathing
 Yes, less trouble breathing
 No
 Do not know

* How was the breathing more troubled?

- Fast respiration frequency
 Obstructed airway
 Prolonged expiration
 Inspiratory stridor
 Blue skin
 Other
 Do not know

Cooperation with caller

- No challenges
 Challenges

* Why was the cooperation with the bystanders challenging?

- Bystander emotionally stressed
 Language barrier
 Caller has difficulty following all instructions
 Caller has barrier to filming
 Other people present have a barrier to being filmed
 Other

* Describe why cooperation with bystanders was difficult

Did your perception of the patient's condition change after the live video transmission?

- No
 Yes - patient is more critical ill than I thought
 Yes - patient is less critical ill than I thought
 Do not know

* How was patient sicker than you thought before the live video?

* How was patient less sick than you thought before the live video?

Did your perception of the environment or human resources change?

- Yes
 No

* How was your perception different? (Multiple selections are possible)

- More people present
 Fewer people present
 They took better care of the patient
 They took less care of the patient
 The surroundings were different
 Other

* How did they take better care of the patient?

* How did they take less care of the patient?

* How was the surrounding different?

* What was different than you thought before the video? (Describe briefly)

Was the live video useful?

- Extremely useful
 Very useful
 Moderate useful
 Slightly useful
 Not at all useful

Did you recognize other or different disease/trauma after the live video?

- Yes
 No
 Do not know

* What disease/trauma did you recognize after the video?

Did the livestreaming of video change the help the patient received? (excluding changed emergency response)

- Yes - the patient received better help
 Yes - the patient received worse help
 No - the patient received the same help
 Do not know

For example, positive- stopped bleeding, better patient position. For example, negative - filming removed focus from patient treatment

* Why did the patient get better help after live video?

* Why did the patient get worse help after live video?

Did you change the ambulance response after video?

- No change
 Upgrade
 Downgrade

General comments and reflections
