

Supplementary file S2

FRAMEWORK COMPONENT	DESCRIPTION (data items)
Governance/Regulation	<p>Description: a wide range of steering and rulemaking-related functions carried out by governments/decisions makers as they seek to achieve national and/or provincial health policy objectives that are conducive to UHC</p> <p>Data Items: Healthcare policies at national or provincial levels; resource allocation policies; accountability monitoring; coordination and regulations; clinical treatment guidelines.</p>
Resources	<p>Description: All resources specific to the health care facility – including the physical structure and resources enabling or hindering delivery of health services.</p> <p>Data Items:</p> <p>Infrastructure: Accessibility of the health care facilities; maintenance of infrastructure; availability of equipment/testing facilities (e.g. CT Scans)</p> <p>Human resources: Availability; health workforce distribution – health professions/experience or specialisation/gender; role definitions; undergraduate & continuous training; workload; patient vs therapist ratio.</p> <p>Financial resources: Finance allocation and affordability; funding sources; healthcare packages; salaries/fair wages.; sustainability.</p>
Service Delivery	<p>Description: Delivery of different health services as well as user experience.</p> <p>Data Items: Level of care; comprehensiveness; quality and/or perceptions of care; multi-professional health teams; continuity of care, timeliness of care; health services and service providers (private/public; for-profit or not-for-profit, formal or informal, professional or non-professional, allopathic or traditional, remunerated or voluntary).</p>
Context	<p>Description: All contextual factors influencing the patient/community access of the health care system.</p> <p>Data Items: Social determinants of health: socio-economic, education, health literacy, technological, cultural, political and environmental environments.</p>
Re-orientation of care	<p>Description: New and innovate health care solutions to improve coordination of health services and continuous health care; and intersectoral coordination.</p> <p>Data Items: New technologies and strategies (eHealth; shared electronic medical records; telemedicine; m-health)</p>
Community engagement	<p>Description: Engaging and empowering individuals, families, communities and informal caregivers to facilitate common decision-making and self-efficacy. Reaching underserved and marginalised communities.</p>

Application of the key characteristics of the analytical framework

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Service Delivery	<p>Description: Delivery of different health services as well as user experience.</p> <p>Data Items: Level of care; comprehensiveness; quality and/or perceptions of care; multiprofessional health teams; referral systems; service delivery models; health services and service providers (private/public; for-profit or not-for-profit, formal or informal, professional or non-professional, allopathic or traditional, remunerated or voluntary).</p>
Context	<p>Description: All contextual factors influencing the patient/community access of the health care system.</p> <p>Data Items: Social determinants of health: socio-economic, education, health literacy, technological, cultural, political and environmental environments.</p>
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