#### Previous steps - The process of structuring content analysis essentially comprised of these preliminary steps

1. Familiarizing with the interview material

2. Derivation of upper categories from the interview guideline (deductive category)

3. All relevant passages, i.e. text passages that contain a statement about the upper categories and the question were marked.

### Appendix 1

## Qualitative content analysis - paraphrasing of the extracted material - doctors/nurses

In order not to lose any possible statements to represent subcategories during the material screening, the occupational groups are analyzed separately in this step.

## **Step - Analysis of subcategories**

The interview-text passages are collected and assigned to the upper categories, in order to differentiate the topic-related upper categories into corresponding subcategories (inductive categories-development).

- Paraphrasing means to rewrite the text in such a way that only a brief, content-limited statement remains.

- At the end of this working phase, paraphrases emerge in the "Generalization" column, which substantively express the same content.

- These redundant paraphrases are shortened, deleted or rearranged in the next step - the Reduction 2

Interview/Line	Categories	Paraphrase	Generalization	Reduction 2
Upper Category Protect	ion (Interview Question)			
(Ä1-57)	SC 1 Existing trainings and	- Interprofessional de-	Trainings and programs offer	SC_D 1.1. Institutional
(Ä4-65)	programs against violence	escalation training, anti-	techniques for safety in	protection through programs
(Ä3-54)		violence programs offer	patient situations and dealing	and trainings
(Ä6-45)		protection and security in	with sexual harassment	
(Ä6-46)		dealing with sexual		
(Ä8-42)		harassment		
(Ä10-89)				
		- Representatives of the anti-	Representatives of	SC_D 1.2. Contact persons
		violence programs are	anti-violence programs are	and multipliers in the gender-
		potential contact persons, as	potential contact persons	violence program
		they are trained in sensitive	and multipliers	
		conversation management		
		- Anti-violence programs and	In addition to the central	SC_D 1.3. Central
		their representatives are	contact persons, all staff	representatives as contact
		multipliers and contact	representatives must also be	persons inside the
		persons for taboo topics	involved in the topic	organization
		- Trustworthy contact		
		persons and discretion		
		through central contact		
		persons, e.g. women's		
		representatives, violence		
		protection officers, employee		
		representatives –		

		these are considered potential contact persons		
(Ä7-63) (Ä10-93/97) (Ä11-59) (Ä14-26/27) (Ä1-66)	SC 2 Protection by superiors	The (female) senior physicians have women's issues and sexual harassment in mind and are named as persons of trust	Senior physicians as persons of trust and as possible contact persons	SC_D 2 Trust and protection by (female) superiors
(Ä2-35) (Ä3-57) (Ä1-57) (Ä8-54)	SC 3 Protective measures in teams are based on agreements between individual doctors and/or nurses	<ul> <li>Mixed gender teams on night-shift</li> <li>Transparency through open doors in treatment rooms</li> <li>Male colleagues as support/ assistance</li> </ul>	Agreements and measures for protection which exist in individual teams, but are not institutionally implemented	SC_D 3 Individual agreements on protective measures in teams
(Ä1-65/73) (Ä13-81) (Ä6-49) (Ä8-49)	SC 4 Relief and protection by individual colleagues and/or the team	Relief by communicating experiences with colleagues	Relief through communication of experiences with colleagues/the team	SC_D 4.1. Relief through communication with colleagues
		- Team Supervision provides relief and open communication on incidents	Existing consulting formats such as Team Supervision are important for discussing sexual harassment or for developing common strategies	SC_D 4.2. Existing consulting formats, e. g. Team Supervision
(Ä1-59/60) (Ä4-83)	SC 5 Techniques and strategies for self-protection in patient settings	Technique of the "representative position" and inner distance. Technique: sexual devaluation or aggression is	Learned techniques and experiences are applied in patient settings	SC_D 5.1. Learned techniques and experiences are applied in patient settings

		not norcon related but as a		
		not person-related, but as a		
		representative for the		
		institution.		
		- Setting boundaries and		
		prohibiting sexual		
		harassment		SC_D 5.2.
		- Using the Status and Power	Highlighting the dominance	Highlighting the dominance
		of Medicine to ban sexual	and status of medicine	and status of medicine and
		harassment		setting boundaries
(Ä6-34)	SC 6 Self-protection	Setting clear boundaries:	Clarifying sexual harassment	SC_D 6.1.
(Ä7-59)	measures in situations with	verbal and non-verbal	by colleagues according to	Individual self-protection
(Ä11-56)	colleagues or superiors	Address the harasser directly	the situation, e.g. by	measures at horizontal or
(Ä13-24/28/70)		or at a later stage on the	addressing directly	vertical level
(Ä2-21)		situation in which an assault		
(Ä6-49)		took place.		
(Ä9-70)				
(Ä3-24/69)		- Individual coaching (gender-	Coaching for self-confidence	SC_D 6.2.
		specific) programs at the	in male-dominated	External gender-specific
		workplace	committees/ commissions	trainings
Interview/Line	Categories	Paraphrase	Generalization	Reduction 2
Upper Category Prevent	tion (interview question)			
(Ä1-74)	SC 1 Measures of Prevention	Instill a culture of correctness	- Clinic management or	SC_D 1.1.
(Ä6-67)	Clinic Management, Board of	by the Executive Board in	Executive Board sends a clear	Clear and visible positioning
(Ä13-92/98)	Directors	order to initiate a change in	signal through a public zero	of clinic management
(Ä14-65/68/70)		values and a non-	tolerance policy.	removes taboos on sexual
(Ä12-48)		discriminatory corporate		harassment
(Ä15-85)		culture.		
(Ä11-79)				
(Ä12-78)		Ensuring non-tolerance of	A non-discriminatory and	SC_D 1.2.
(Ä3-79/80)		sexual harassment by the		1 -

(Ä6-62/63)		clinic management. The statement implies that taboo topics are allowed, that they can be openly discussed and this can promote a change in values in the corporate culture. - Directive or Guideline on	requires regulations; all employees must be informed of them. - Formal regulations for the	Prevention through non- discriminatory culture and a change in values
		the protection of sexual harassment, a structured complaint procedure.	protection and prevention of sexual harassment by the clinic management	SC_D 1.3. Institutionalized formal regulations for protection and prevention must be drawn up.
		- Public notification of contact points and complaint procedures.	<ul> <li>Preventative measures against sexual harassment and discrimination create a change in values</li> </ul>	SC_D 1.4. Public announcement of regulation and procedures
(Ä3-27/61/62/76) (Ä1-88) (Ä11-77) (Ä14-89) (Ä14-72/80/89)	SC 2 Strategic measures on gender parity	<ul> <li>Gender-equitable hiring of all management positions/bodies</li> <li>Diversity in management positions</li> </ul>	- Gender equality as a strategic corporate goal	SC_D 2.1. Management strategies for gender parity and diversity in management positions
		- Measures to protect against sexual harassment during pregnancy and gender- specific discrimination in order to reconcile work and family life	- Put a stop to discrimination during pregnancy in order to reconcile work and family life	SC_D 2.2. Special prevention strategies to reconcile family and career

(Ä1-74/75)	SC 3 Role model function at	- Senior managers and	- Leadership of correctness in	SC_D 3.1.
(Ä3-74)	senior management level	superiors must implement	dealing with employees and	Implementation of the zero
(Ä8-49/62)		the desired zero tolerance	the role model function of	tolerance policy by the clinic
(Ä9-26/27/109/110)		attitude and remove taboos	managers in case of sexual	management
(Ä10-97)		through the role model	harassment or discrimination	
(Ä13-151)		function		
		- Managers must implement	- Clear attitude of managers	SC _D 3.2.
		the corporate strategy of	against sexual harassment	Managers create a change in
		removing taboos-topics in	and knowledge of	values through a culture of
		the clinic departments	institutional regulations and intervention procedures in	correctness
		- A leadership style based on	case of sexual harassment.	
		democracy and participation	- Flat hierarchies can reduce	SC _D 3.3.
		can reduce sexual	sexual harassment and	Managers are familiar with
		harassment/discrimination	discrimination in the	regulations and intervention
		of sexual harassment	department	measures
		- Flat hierarchies and a		
		democratic-participative		SC _D 3.4.
		leadership can limit/prevent		A leadership style based on
		sexual harassment		democracy and participation
				can reduce sexual
				harassment/discrimination
(Ä1-55)	SC 4	- Training on correct handling	- Advanced training in social	SC_D 4.1.
(Ä3-77/78)	Personnel development	and mindfulness, de-	communicative competences	Training courses on sexual
(Ä6-44/59/60)	through advanced training -	escalation, anti-	for all employees	harassment and social
(Ä9-112/114)	(Structural level)	discrimination, mental		communicative competences
(Ä10-108)		health, burn out etc.		for all employees
(Ä13-95)				
(Ä15-85/97)			- Compulsory further training	SC_D 4.2.
			for supervisors	

		- Compulsory further training		Compulsory training for
		for managers on the subject		managers in sexual
		of sexual harassment		harassment
(Ä3-74)	SC 5 Organizational	- Creating flat hierarchies.	- Flat hierarchies and a	SC_D 5.1.
(Ä9-107-109)	development	Participation of all employees	leadership style based on	Flat hierarchies and a
(Ä12-79)	(departments)	in the team	democratic and participatory	leadership style geared to
(Ä14-49)			components	democratic and participatory
(Ä2-43)		- Sexual harassment & soft		components
		skill topics to be covered in		
		team meetings		SC_D 5.2.
				Space and time for social
		- All employees can		communicative topics in
		participate in departmental		meetings
		activities such as processes,		
		process optimization, change		SC_D 5.3.
		process, changes in		Participation in unit change
		organizational units.		processes – process
				optimization
(Ä3-87)	SC 6	Anonymous reporting		SC_D 6.1.
(Ä11-63)	Low-threshold, anonymous	systems e.g. Hotlines		- Low-threshold and
(Ä12-108)	hotlines			anonymous reporting
	(Structural level)	Contact points at the		systems e.g. Whistleblower-
		institute		software
(Ä12-89)	SC 7	The offers and working	- Contact points for sexual	SC_D 7.1.
(Ä2-68)	Official complaints offices,	methods of the complaints	harassment can provide	Contact points/ complaint
(Ä-96)	contact points on the subject	office must be publicly	public relations and	offices can use public
	(Structural level)	visible.	prevention work	relations work to protect and
				prevent sexual harassment

	In addition, extensive preventive measures can be provided by counselling centers.		
	A transparent complaints procedure is particularly important in this context: Presentation of the process from counseling to labor law sanctions.	- A transparent complaints procedure is particularly important in this context	

# Qualitative content analysis - Paraphrasing of the extracted material – Nurses

Interview/ Line	Categories	Paraphrase	Generalization	Reduction 2		
Jpper category - Protection (Interview Question)						
(PK5-54/63/68)	SC 1.	- Women's representatives;	- The Women's and Equal	SC_N 1.1.		
(PK8-26)	Institutionalized Protection (Structural level)	Anti-violence programs and the representatives are named as possible contact persons	Opportunities Commissioner as a contact point.	Institutionalized contact points and offers for protection within the company		
		- Existing training courses on how to deal with sexual	- Training in dealing with sexual harassment and other	SC_N 1.2. Institutionalized training and anti-violence programs		

		harassment (de-escalation,	forms of boundary violations	
		Anti-violence program)	and anti-violence program	
(PK4-44/92)	SC 2 Protection by superiors	- Confidential superiors and	- Superiors as confidants,	SC _N 2.1.
(PK7-64)		contact persons for the	intervention and follow-up	Supervisors as trusted third
		clarification of incidents	measures	parties must recognize sexual
				harassment, intervene and
				take measures.
(PK3-32)		- Aftercare for incidents	- Aftercare for incidents	SC _N 2.2.
(PK4-47)				Supervisors should be aware
(PK5/51)				of the measures for aftercare
(PK9-76/96/97)	SC 3	- Conversation with trustful	- Relief by colleagues/team	SC _N 3.1.
(PK10-62)	Protective measures –	colleagues; Communication	and increased sense of	Communication in the team
	Perpetrator	about sexual harassment in	protection	offers relief and protection
	colleagues/superiors	the team.		
(PK3-21)	SC 4	- Measures for switching	- Regulations and	SC_N 4.1.
(PK2-38/70)	Relief and protection by	patient rooms, strong male	agreements in the team.	Protection against sexual
(PK7-59)	individual colleagues and/or	colleagues on duty; same-sex	Protection in organizational	harassment by team
(PK11-66)	team	care; protection of trainees	units	agreements
		- Clear agreements between		SC _N 4.2.
		nurses and doctors		Protection in treatment of
				patients
				SC _N 4.3.
				Interprofessional clear
				agreements to reduce sexual
				harassment
(PK4-21-26/68)	SC 5	- Representative position, I	Individual measures and	SC_N 5.1.
(PK3-39/40)	Techniques and strategies for	am not the direct target	techniques for protection	Techniques for Individual
(PK5-41-46)	self-protection - in treatment	- Verbalize Stop, stop -	against sexual harassment	Protection
(PK4-20)	of patients	distance - Show limits - Clear		
(PK3-32)		signals - Direct response.		

(PK10-63)	Nonverbal: Dominance in		
	facial expressions and		
	gestures, certain occurrence;		
	Ignoring it; Having thick skin;		
	- Calm and friendliness as de-		
	escalation: Focus on tasks;		
	- Talk to friends, family about	Individual relief measures	SC _N 5.2.
	border violating events.		 Relief and maintenance of
	- "Shaking events off"		mental health
	through sports activities.		
	- Countering stress with part-		
	time working hours.		

Interview/ Line	Categories	Paraphrase	Generalization	Reduction 2
Upper-category – Prevention (I	nterview question)			
(PK4-94)	SC 1	- A culture of appreciation	- A change in values from top	SC_N 1.1.
(PK13-74)	Clinic Management	and openness to taboo	down: setting an example.	Strategies of
(PK11-64)		topics.	Implement procedures and	Prevention through removal
(PK4-23/24)		Visible through Directive,	guidelines	of taboos and change of
(PK59)		complaint procedure,		values
(PK10-67)		handling guideline		
(PK2-68/69)				
(PK4-55)		- Medicine and care on an	- Equal recognition of the	SC_N 1.2.
(PK9-104/113)		equal footing-	professions and inter-	

		Strengthening the nursing profession - reducing hierarchies. - Equal distribution of resources for all occupational groups in the clinic	professional reduction of hierarchies.	Equal treatment and appreciation of all professions in the clinic
		<ul> <li>Increase the number of staff, thus increasing the quality of care and the safety 4-eye-principle</li> </ul>	- Aligning human resources to safety, quality and protection	SC_N 1.3. Jobs that rely on safety, quality and protection
		<ul> <li>Procedure for house ban should be known to all occupational groups</li> </ul>	- Regulations for house bans	SC_N 1.4. Duty of care and protection through house bans
(PK9-102/105/111) (PK11-63)	SC 2 Strategies on the Management level /senior managers/Organizational level)	- Culture of appreciation, recognition, respect among all employees	- Implementation of the given value change and removal of taboos by superiors	SC_N 2.1. Implementation of the given value change through senior managers
		- Ongoing information sessions - obligatory info days - Commissioner for taboo	- Supervisors' duty to provide information on taboo topics	SC_N 2.2. Ongoing information on sexual harassment and taboo issues contact person in the department
		topics	- Contact persons for taboo topics in the team	
		-Flat hierarchies in teams		SC _N 2.3.

				Flat hierarchies preventive sexual harassment and discrimination
(PK2-107-109)	SC 3	- Overcoming Language	- Offer continuous training in	SC_N 3.1.
(PK3-73)	Personnel development	Barriers - Language Courses.	social and communicative	Personnel development
(PK14-100)	through advanced training -	Dealing with cultures	competence in teams and for	through advanced training in
(PK6-53)	(Structural level)	- Offer continuous soft skills	all employees	social communicative
(PK10-84)		training		competence
(PK2-71)		- Professional understanding	- Training on cultural	SC_N 3.2.
(PK10-69)		of gender and gender care	diversity to counteract	Awareness training against all
(PK15-42)		<ul> <li>Handling difficult patients</li> <li>Supervision in special risk units</li> </ul>	escalations due to barriers	forms of discrimination
		- Case counselling as a	- Case counseling as an offer	SC_N 3.3.
		method for all	for all employees	Offers for special consultation methods
		- Trainings for new		SC_N 4.4.
		employees on the company		Training and information new
		strategy against sexual		employees against sexual
		harassment		harassment
(PK2-77-84)	SC 4 Process-optimization	- Participation in optimization	- Process optimization in the	SC_N 4.1.
(PK-55)	(Organizational	of processes and new	inter-professional team in	Process-optimization in the
(РК6-24)	Development)	procedures	order to reduce tensions	organizational units
(PK12-111)			between the professions	
		- Evaluation and case		
		discussions for difficult		
		situations in the units		

		- Inter-professional process optimization for acute problems		
(РК4-95/97) (РК8-28/31) (РК9-118)	SC 5 Central Contact Persons Anonymous reporting systems (Structural level)	- Moderation, clarification and discussion by external contacts e.g. Women's and Equal Opportunity Officers, Staff Representatives	- Central representatives for counselling and as experts on the topic	SC_N 5.1. Central Representatives for consulting and support
		- Anonymous, low-threshold notification, hotline and statistics on cases	- Anonymous technical reporting system (e.g. Whistleblower)	SC_N 5.2. Anonymous, low-threshold consultation and reporting systems (technical)
(PK1-48/69) (PK2-27/37)	SC 6 Safety systems, structural measures	Emergency button, Room layout and visibility in treatment rooms, Lighting		SC _N 6 Safety systems and structural measures