

Supplemental Table 1: Characteristics and Responses from 51 Patients Completing Survey:**Survey:**

Age, years (median, IQR)	65.0 (59.2-69.0)
Female	29 (56.7%)
White	50 (98.0%)
Cirrhosis	35 (68.6%)
Highest Level of Education:	
Completed high school	6 (11.8%)
Completed some college or 2-year degree	19 (37.3%)
Completed 4-year college degree or higher	26 (51.0%)
Annual Household Income*:	
< \$20,000	7 (14.3%)
> \$20,000 but < \$40,000	11 (22.4%)
> \$40,000 but < \$60,000	6 (12.2%)
> \$60,000	25 (51.0%)
Employment Status:	
Retired	26 (51.0%)
Full-time employment	10 (19.6%)
Part-time employment	4 (7.8%)
Unemployed but looking for work	3 (5.9%)
Homemaker	3 (5.9%)
Other	5 (9.8%)
Caregiver (yes)	34 (66.7%)
Vision makes reading smartphone, tablet, or desktop computer difficult	6 (11.8%)
Hearing makes participating in telephone/video calls difficult	2 (3.9%)
Access, Tools, and Use:	
Internet Access (Yes)	49 (96.1%)
Always/Mostly reliable	45 (91.8%)
Smartphone Ownership	47 (92.2%)
Tablet Computer Ownership with Camera	31 (60.8%)
Desktop/Laptop Computer Ownership with Camera	34 (66.7%)
Can download applications onto smartphone*	35 (71.4%)
Use of smartphone, tablet, or computer to communicate by video	
Daily	7 (13.7%)
Multiple times per week	7 (13.7%)
Once a week or every other week	8 (15.7%)
Once a month	7 (13.7%)
Rarely/Never	22 (43.1%)
Portal Account Active	51 (100%)
Televisit Questions:	
Do you recall being offered a video visit with your liver specialist?	
Yes, but I declined	6 (11.8%)

Yes, I accepted and completed the video visit	26 (51.0%)
Yes, I accepted but did not complete the video visit	6 (11.8%)
No, but I would have declined	4 (7.8%)
No, but I would have accepted	9 (17.6%)
<i>Reasons for why video visit was (or would have been) declined (N=8*):</i>	
Do not have the necessary devices	4 (50.0%)
Privacy concerns	3 (37.5%)
Insurance coverage concerns	1 (12.5%)
Process was too complicated	2 (25.0%)
Difficulty accessing internet	1 (12.5%)
Would be too impersonal	1 (12.5%)
<i>Offered a video visit but declined (N=6):</i>	
Would have accepted a video visit if could have used alternative method	0
<i>Accepted but did not complete the video visit (N=6):</i>	
<i>Reason for why accepted video visit but did not complete:</i>	
Technical issues	4 (66.7%)
Would be too impersonal	1 (16.7%)
Devices, Privacy, Insurance, Process, Scheduling, Internet	0
Would have completed the video visit if could have used alternative method	4 (66.7%)
<i>Accepted and completed the video visit (N=26):</i>	
Would agree to a video visit again in the future	24 (92.3%)

*Two patients did not answer this question
 IQR, Interquartile Range