

Supplementary Table 1: List of documents reviewed for data collection

| Document Theme   | Document name, name of the organization that created it   |
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| <b>Infrastructure</b>  | About the BC PRA-BCT Partnership Infographic 2019, BC Transplant  |
|  | About Us- PROMIS, BC Renal webpage  |
|  | BC Transplant Partnership, BC Renal webpage   |
|  | KCC Algorithm – Tasks – Timelines, BC Renal 2017  |
| <b>Healthcare professional resources</b>   | Clinical Guidelines for Living Donor Kidney Transplantation, BC Transplant 2019   |
|  | Conversations with Patients about Donor Outreach Staff information guide, BC Renal/BC Transplant                                      |
|  | PROMIS: Professional Resources, BC Renal webpage  |
|  | Solicited Living Donor Process, BC Transplant staff information sheet   |
| <b>Donor resources</b>   | Phases of the Living Kidney Donor Assessment, BC Transplant Centre  |
|  | KPD Protocol: Potential Donor 30-day Medical and Social History Questionnaire, BC Transplant Centre                                   |
|  | Follow-up post-surgery Donor Letter, BC Transplant Centre   |
|  | GP post-surgery expectations letter, BC Transplant Centre   |
|  | Dialogue on Donating 2009, BC Transplant Centre   |
|  | Transplant Statistics, BC Transplant Centre   |
|  | Letter to Patient for Baseline Work-up, BC Transplant Centre  |
|  | Letter to GP for Baseline Work-up, BC Transplant Centre   |
|  | LODERP letter for reimbursement, (The Kidney Foundation of Canada, BC and Yukon branch), BC Transplant Centre                         |
|  | Steps to Prepare Your Body for Surgery (Providence Health Care), BC Transplant Centre   |
|  | Urology Surgery: Your Guide to Recovery (Providence Health Care), BC Transplant Centre  |
|  | KPD Protocol: Potential Donor Disclosure & Medical & Social History Questionnaire, BC Transplant Centre                               |
|  | Living Donor Mentor Program Poster, the Kidney Foundation of Canada, BC and Yukon branch  |
|  | LODERP: Frequently Asked Questions, the Kidney Foundation of Canada, BC and Yukon branch  |
| <b>Recipient resources</b>   | Donor Outreach Letter template 2019, Kidney Care Clinic   |
|  | Patient Information: Before and After a Kidney Transplant, Supplied by Kidney Care Clinic (published by Providence Health Care)       |
|  | Donor Outreach Card, Kidney Care Clinic   |
|  | Kidney Transplant & Finding a Living Donor, Power Point presentation, BC Renal/BC Transplant  |
|  | Finding a Donor, Getting the Word Out: A step by step guide for reaching out to potential donors, BC Transplant                       |
|  | Patient Teaching Tool: Finding a Donor and Talking about Kidney Donation, BC Renal/BC Transplant [English, Punjabi, Chinese versions] |
|  | Kidney Paired Exchange Brochure, Supplied by Kidney Care Clinic (published by Canadian Blood Services)                                |
|  | The Kidney Transplant Process: A step by step guide for kidney transplant recipients, BC Transplant                                   |
|  | Living with Kidney Transplantation booklet, BC Transplant   |
| Patient Brochure Legal Loes, Supplied by Kidney Care Clinic (published by Declaration of Istanbul Custodian Group) |   |

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|  | Travel Assistance Program (TAP BC), Province of British Columbia<br>Government webpage |
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