

BMJ Open

BMJ Open is committed to open peer review. As part of this commitment we make the peer review history of every article we publish publicly available.

When an article is published we post the peer reviewers' comments and the authors' responses online. We also post the versions of the paper that were used during peer review. These are the versions that the peer review comments apply to.

The versions of the paper that follow are the versions that were submitted during the peer review process. They are not the versions of record or the final published versions. They should not be cited or distributed as the published version of this manuscript.

BMJ Open is an open access journal and the full, final, typeset and author-corrected version of record of the manuscript is available on our site with no access controls, subscription charges or pay-per-view fees (<http://bmjopen.bmj.com>).

If you have any questions on BMJ Open's open peer review process please email info.bmjopen@bmj.com

BMJ Open

A(pp)ceptance - Increasing physicians' acceptance for chronic pain apps: A randomized controlled trial

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2021-060020
Article Type:	Original research
Date Submitted by the Author:	09-Dec-2021
Complete List of Authors:	Hein, Hauke; University of Marburg, Department of Clinical Psychology and Psychotherapy Glombiewski, Julia Anna; University Koblenz - Landau, Department of Psychology, Pain and Psychotherapy Research Lab Rief, Winfried; University of Marburg, Department of Clinical Psychology and Psychotherapy Riecke, Jenny; University of Marburg, Department of Clinical Psychology and Psychotherapy
Keywords:	PAIN MANAGEMENT, MEDICAL EDUCATION & TRAINING, EDUCATION & TRAINING (see Medical Education & Training)

SCHOLARONE™
Manuscripts



I, the Submitting Author has the right to grant and does grant on behalf of all authors of the Work (as defined in the below author licence), an exclusive licence and/or a non-exclusive licence for contributions from authors who are: i) UK Crown employees; ii) where BMJ has agreed a CC-BY licence shall apply, and/or iii) in accordance with the terms applicable for US Federal Government officers or employees acting as part of their official duties; on a worldwide, perpetual, irrevocable, royalty-free basis to BMJ Publishing Group Ltd ("BMJ") its licensees and where the relevant Journal is co-owned by BMJ to the co-owners of the Journal, to publish the Work in this journal and any other BMJ products and to exploit all rights, as set out in our [licence](#).

The Submitting Author accepts and understands that any supply made under these terms is made by BMJ to the Submitting Author unless you are acting as an employee on behalf of your employer or a postgraduate student of an affiliated institution which is paying any applicable article publishing charge ("APC") for Open Access articles. Where the Submitting Author wishes to make the Work available on an Open Access basis (and intends to pay the relevant APC), the terms of reuse of such Open Access shall be governed by a Creative Commons licence – details of these licences and which [Creative Commons](#) licence will apply to this Work are set out in our licence referred to above.

Other than as permitted in any relevant BMJ Author's Self Archiving Policies, I confirm this Work has not been accepted for publication elsewhere, is not being considered for publication elsewhere and does not duplicate material already published. I confirm all authors consent to publication of this Work and authorise the granting of this licence.

Title

A(pp)ceptance - Increasing physicians' acceptance for chronic pain apps: A randomized controlled trial

Corresponding author

Jenny Riecke
Gutenbergstraße 18
Marburg, 35032
jenny.riecke@staff.uni-marburg.de

Authors

Hauke Jeldrik Hein
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Julia Anna Glombiewski
Department of Psychology, Pain and Psychotherapy Research Lab, University of Koblenz-Landau

Winfried Rief
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Jenny Riecke
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Word count

3484

Keywords

mHealth; health apps; acceptance; performance expectancy; credibility; chronic pain; physicians

Abstract**Objectives**

The aim of our study was to determine and enhance physicians' acceptance, performance expectancy and credibility of health apps for chronic pain patients. We further investigated predictors of acceptance.

Design

Randomized experimental trial with a parallel-group repeated measures design.

Setting and participants

248 physicians working in various, mainly outpatient settings in Germany.

Intervention and outcome

Physicians were randomly assigned to either an experimental group (short video about health apps) or a control group (short video about chronic pain). Primary outcome measure was acceptance. Performance expectancy and the credibility of health apps were secondary outcomes. In addition, we assessed 101 medical students to evaluate the effectiveness of the video intervention in young professionals.

Results

In general, physicians' acceptance of health apps for chronic pain patients was moderate ($M=9.51$, $SD=3.53$, scale ranges from 3-15). All primary and secondary outcomes were enhanced by the video intervention: A repeated-measures ANOVA yielded a significant interaction effect for acceptance ($F(1, 246)=15.28$, $p=.01$), performance expectancy ($F(1, 246)=6.10$, $p=.01$) and credibility ($F(1, 246)=25.61$, $p<.001$). The same pattern of results was evident among medical students.

Linear regression analysis revealed credibility ($\beta=.34$, $p<.001$) and performance expectancy ($\beta .30$, $p<.001$) as the two strongest factors influencing acceptance, followed by skepticism ($\beta=-.18$, $p<.001$) and intuitive appeal ($\beta=.11$, $p=.03$).

Conclusions and recommendations

Physicians' acceptance of health apps was moderate, and was strengthened by a three minutes video. Besides performance expectancy, credibility seems to be a promising factor associated with acceptance. Future research should focus on ways to implement acceptability-increasing interventions into routine care.

Trial registration: <https://osf.io/x693r>

Strengths and limitations of this study

- This is the first study to examine physicians' acceptance and expectations about health apps for chronic pain.

- 1 - A strength of the study is the investigation of both practitioners and medical students as
- 2 future physicians.
- 3 - Additional to the pure assessment of physicians' attitudes, their acceptance was
- 4 manipulated by a short video intervention within a pre-post design.
- 5 - A limitation is the online-only data collection, due to which a selection bias may have
- 6 occurred.
- 7
- 8
- 9
- 10
- 11
- 12

13 INTRODUCTION

14 Since the Global Burden of Disease Study was first conducted in the 1990s, chronic pain
15 has been identified as the leading cause of years lived with disability[1]. Chronic pain has
16 various negative health consequences and adverse impacts on quality of life[2–4].
17 Although there are effective treatments for chronic pain[5,6], effect sizes tend to be
18 small[7]. Further, the sustained efficacy of treatments is uncertain[8]. This is problematic,
19 because chronic pain raises costs dramatically for health care systems[9,10] and is a
20 significant contributor to work disability[11]. The likelihood of returning to work
21 correlates with the duration of pain: the longer patients are out of work, the less likely they
22 are to return to full-time employment[12,13]. Therefore, the principle for treating pain is
23 that it should start as early as possible. However, many people, especially in rural areas,
24 have no access to adequate pain treatment[14,15], even though it is considered a human
25 right[16].

26
27
28
29
30
31 Electronic health (eHealth) offerings can help to alleviate these problems and provide
32 patients with evidence-based interventions[17]. Smartphone apps, falling under the mobile
33 health (mHealth) category, especially have great potential for both practitioners and
34 patients[18]: First, they can help patients better manage their pain, for example as a
35 treatment adjunct or in the absence of a pain expert[19,20]. Several studies have
36 demonstrated the high potential of health apps for pain[21–24]. Second, because of the
37 widespread use of smartphones, they can reach patients with chronic pain at a low
38 threshold[25]. Despite these positive aspects, there are various barriers to implementing
39 health apps within clinical practice. It is thus important to identify and overcome these
40 specific barriers[26].

41
42
43
44
45 One barrier on the practitioners' side is that they play a gatekeeping role in electronic
46 treatment forms[27]. Even if physicians consider health apps to be helpful[28], integration
47 of health apps in their daily work is slow[29]. Although many patients are eager to try
48 health apps[30] health professionals recommend them seldom[31,32]. One potential reason
49 is their moderate acceptance of eHealth[33]. There is ample evidence that acceptance is an
50 important prerequisite to implementing new technologies in practice[34,35]. Across
51 studies, an important factor influencing acceptance (respective the intention to apply new
52 technology) is performance expectancy[33,36–39].

To increase acceptance, acceptance-enhancing video interventions have proven to be effective in patients and health practitioners[34,40,41]. However, not all investigations proved able to increase practitioners' acceptance[42,43], suggesting that the educational videos' presentation and content are relevant[34].

Since previous research mainly investigated eHealth in general focusing on internet interventions, little is known about the acceptance of mobile health apps. The main aims of this study was to assess physicians' acceptance of health apps and to increase their acceptance, performance expectancy and credibility thereof via a short video intervention. Our further aim was to identify variables that influence physicians' acceptance of health apps for chronic pain. To the best of our knowledge, this is the first experimental study assessing and modifying physicians' acceptance of health apps in the context of chronic pain.

METHODS

Study Design

The present study is a web-based randomized experimental trial with a parallel-group design. Self-rating questionnaires were used to assess pre- and post-intervention outcomes. The study was preregistered with the Open Science Framework on 12/17/2020 (Trial Registration Number: <https://osf.io/x693r>). All study participants gave their informed consent. The survey was approved by the Ethics Committee of Philipps University of Marburg (reference 2020-72k-2). The survey took an average 14 minutes to complete. Measurements were collected online via the software platform Unipark (Enterprise Feedback Suite survey, version Fall 2020, Questback). Randomization was performed by the software used. All procedures complied with the German Psychological Society's ethical guidelines.

Participants

Data collection was between December 2020 and April 2021. The sample size was determined using an a priori power analysis with G*Power version 3.1.9.3[44]. We based our calculation on expecting a small effect between groups (expected $f = .16$; power = .8; alpha error probability of .05), resulting in a necessary sample size of 230. Because we assumed a 10% dropout rate, we planned to survey 253 subjects. While 354 people expressed interested to participate, 257 participants completed the questionnaires at post-intervention, yielding a completion rate of 73% (Figure 1). Inclusion criteria were being employed as a physician and sufficient knowledge of the German language. Study participants were collected online through their practices, hospitals, and medical communities. We also investigated a sample of 101 medical students.

1
2
3 [Please insert figure 1 about here]
4
5

6 **Measures**

7 **Primary Outcome**

8 Acceptance of the Unified Theory of Acceptance and Use of Technology model
9 (UTAUT)[35] was our primary outcome. Acceptance according to the UTAUT model is
10 conceived as the intention to use (new) technologies. The three acceptance items (table 1)
11 were added together as a cumulative score, giving a range of 3 – 15. To make our data
12 easier to interpret, we considered values as low (3 – 6), moderate (7 – 11) and high (12 –
13 15). This classification is similar to other studies[33,34].
14
15
16

17 **Secondary Outcomes**

18 Performance expectancy of the UTAUT model was our secondary outcome. It was
19 surveyed by means of 3 items (Table 1). Performance expectancy is conceptualized as the
20 expectation that an intervention will be beneficial.
21
22

23 An additional secondary outcome was the credibility of health apps, which we assessed via
24 the credibility/expectancy questionnaire (CEQ)[45]. The credibility scale (e.g., “How
25 logical does the medical use of health apps for chronic pain seem to you?”), includes 3
26 items and asks about treatment credibility on a 9-point response scale (ranging from 1 =
27 not at all useful to 9 = very useful).
28

29 Primary and secondary outcomes were measured both before and after the intervention.
30 With our medical student cohort, only the primary and secondary outcomes were assessed.
31
32

33 **Predictors of acceptance**

34 Predictors of acceptance were examined. For this purpose, we used the baseline variable
35 of acceptance as dependent variable and multiple predictors as independent variables (see
36 Statistical Analysis).
37
38

39 Socio-demographic variables included age, gender and field of specialization. All of the
40 following items had to be slightly adapted for the purposes of this study.

41 We assessed the four main constructs of UTAUT model[35]. The UTAUT model is an
42 established model which states that the four constructs performance expectancy; effort
43 expectancy; facilitating conditions; and social influence have an effect on the acceptance
44 and intention to use (new) technologies. The scales consist of statements (table 1) that can
45 be agreed to using a 5-point response scale (answers ranging from 1 = totally disagree to 5
46 = totally agree). Higher values indicate a higher level of the construct. Items were adapted
47 from different studies[40,46,47].
48

49 From the Attitudes toward Psychological Online Interventions questionnaire (APOI)[48],
50 we used the scepticism and perception of risks scale, which contains 4 statements (e.g., “It
51 is difficult for patients to effectively integrate health apps into their daily lives.”) that can
52 be agreed on a 5-point scale (ranging from 1 = totally agree to 5 = totally disagree). We
53
54
55
56
57
58
59

excluded 1 item because its content did not fit the survey (“By using a POI [Psychological Online Interventions], I do not receive professional support.”).

Openness (e.g., “I would use new treatments to help my patients.”) and intuitive appeal (e.g., “If you learned about a new health app, how likely would you be to use it if it appealed to you intuitively?”) were assessed with the Evidence-based Practice Attitude Scale-36 (EBPAS)[49]. The EBPAS measures difficulties and supportive factors in implementing evidence-based treatment approaches with sound psychometric scores. Both scales consist of 4 statements or questions that can be agreed to on a 5-point scale (ranging from 0 = not at all to 4 = to a very great extent).

Table 1 UTAUT Items.

UTAUT Scale	Items
Acceptance	<ol style="list-style-type: none"> 1. I can basically imagine prescribing a health app. 2. I would prescribe health apps regularly. 3. I would recommend health apps to colleagues.
Performance Expectancy	<ol style="list-style-type: none"> 1. Using health apps would improve the effectiveness of my work. 2. Using health apps would help me in my work and increase my productivity. 3. Overall, health apps would help me treat my patients.
Effort Expectancy	<ol style="list-style-type: none"> 1. Using health apps would be easy. 2. Using health apps would be easy for me. 3. The use of health apps would be clear and understandable to me.
Social Influence	<ol style="list-style-type: none"> 1. Colleagues would advise me to use health apps. 2. My supervisors and/or experienced colleagues would recommend that I use health apps.
Facilitating Conditions	<ol style="list-style-type: none"> 1. I would get support for technical problems with health apps. 2. I have the necessary technical skills to use health apps.

Notes. Items are adapted from[40,46,47].

Intervention

The CG watched a video providing general information about chronic pain (e.g., prevalence and costs for the health care system). The EG watched a video that discussed the content of health apps (e.g., how they can be used, and the results of recent studies). Both videos were matched in terms of length and visuals (Figure 2). Skipping the video

1
2
3 was not possible due to the survey software. We produced the video with the commercial
4 software Powtoon (2012–2021 Powtoon Limited). A professional narrator recorded the
5 audio track. An English translation of the spoken text is in the supplementary material.
6
7

8 *[Please insert figure 2 about here]*
9

10 11 **Statistical Analysis**

12 We used the 26th version of IBM SPSS Statistics software for statistical analyses. There
13 were no missing data due to the software (participants had to answer all questions to get to
14 the next page). For all analyses, we used a type-1 error level of 5%.

15 Both Mahalanobis distance and Cook's distance were used to detect multivariate
16 outliers[50]. According to the suggestion of Pituch and Stevens (2016), univariate outliers
17 were calculated using standardized values[50]. We checked data for plausibility before
18 exclusion. In addition, we checked subjects' comments at the end of the survey for possible
19 bias.
20
21

22 To detect any differences between baseline values, we conducted a multivariate analysis
23 of variance (MANOVA) for age; APOI; EBPAS; CEQ; and the UTAUT variables. Gender
24 differences via Chi square test.
25
26

27 The video's influence on our primary and secondary outcomes was assessed via a 2
28 (condition) x 2 (time) repeated measures analysis of variance (ANOVA). Partial eta
29 squared was used as the effect size measure, as suggested by Richardson (2011). Effect
30 sizes were classified according to Richardson[51] based on Cohen[52]. To reduce inflation
31 of the alpha error, we applied Bonferroni correction to secondary outcomes[53].
32
33

34 The variables influencing health apps' acceptance were calculated using linear regression,
35 in which we added predictor groups blockwise: first, demographic variables (age; gender;
36 daily smartphone time; professional smartphone use in a working context). The APOI,
37 EBPAS, and CEQ scales were then added. Last, the four UTAUT predictors were added to
38 the model. Acceptance from the pre-measurement was the dependent variable[33]. Because
39 of the large number of predictors and resulting overestimation of R^2 , we referred to an
40 adjusted R^2 as the outcome[54].
41
42
43

44 **Patient and public involvement**

45 No patient involved.
46
47

48 **RESULTS**

49 **Sample Characteristics**

50 After inspecting the data, there was one exclusion because the subject said that he had filled
51 in the questionnaires arbitrarily. 8 subjects were excluded because they had stated
52 "psychological psychotherapist" as their specialist direction, which in Germany indicates
53 that they were not physicians but psychologists. This reduced our sample to 248 (38.71%
54
55
56
57
58
59
60

female) ($n_{EG}=124$; $n_{CG}=124$). The average age was 49.56 years ($SD=11.51$). There were no baseline differences between conditions. The most common fields of specialization were general practitioners (89); surgeons (39); anesthesiologists (29); neurologists and psychiatrists (23). Acceptance levels at baseline across both conditions were moderate ($M=9.51$, $SD=3.53$) with 21.4% in the low range, 47.1% in the moderate range, and 31.5% in the high range. See table 2 for a complete list of specialty directions, additional demographic variables as well as pre-values of the baseline measures.

Table 2 Demographic characteristics.

Variables	Experimental Group	Control Group
Age	49.65 ± 11.57	49.47 ± 11.49
Number (% female)	124 (35.50)	124 (41.90)
Professional environment (%)		
Outpatient	89 (71.8)	77 (62.1)
Inpatient	30 (24.2)	33 (26.6)
Other	5 (4.0)	14 (11.3)
Medical Specialty (%) ^a		
General medicine	49 (39.5)	40 (32.3)
Surgery	17 (13.7)	22 (17.7)
Neurology	17 (13.7)	6 (4.8)
Anesthesiology	11 (8.9)	18 (14.5)
Orthopedics	6 (4.8)	8 (6.5)
Pediatrics	5 (4)	8 (6.5)
Other	19 (15.4)	22 (17.7)
CEQ		
Credibility	5.28 ± 1.78	5.14 ± 1.96
APOI		
Scepticism and Perception of Risks	2.66 ± 0.74	2.68 ± 0.81
EBPAS		
Openness	3.65 ± 0.87	3.66 ± 0.93
Intuitive Appeal	3.64 ± 0.88	3.57 ± 0.93
UTAUT		
Acceptance	9.73 ± 3.33	9.30 ± 3.72
Performance Expectancy	8.60 ± 3.00	8.30 ± 3.10
Effort Expectancy	11.03 ± 2.47	10.73 ± 2.42
Social Influence	5.80 ± 2.10	5.40 ± 1.95
Facilitating Conditions	7.60 ± 1.71	7.48 ± 1.95

Notes. Values represent averages (\pm standard deviation), frequency or percentages; CEQ=credibility/expectancy questionnaire (range: 1-9); APOI=Attitudes toward Psychological Online Interventions questionnaire (range:1-5); EBPAS=Evidence-based Practice Attitude Scale-36 (range: 0-4); UTAUT=Unified Theory of Acceptance and Use of Technology (Acceptance, Performance Expectancy, Effort Expectancy range: 3-15, Social Influence and Facilitating Conditions range 2-10); ^aOnly those medical specialties are listed that were represented by more than 5% in one of the two groups.

Primary Outcome

Our subjects' acceptance was increased by means of the video (significant main effect of time ($F(1, 246)=15.28, p<.001, \eta^2_p=.06$)). Further subjects of the EG showed higher increases than those of the CG (significant time x condition interaction ($F(1, 246)=15.28, p=.01, \eta^2_p=.02$)). After the intervention, the EG ($M=10.51, SD=3.28$) had higher post-acceptance scores than the CG ($M=9.48, SD=3.57$) ($t(246)=-2.37, p=.01$). Figure 3 shows a comparison between the medical student sample and the physicians.

[please insert figure 3 about here]

Secondary Outcomes

Performance expectancy could also be increased by the video (main effect of time ($F(1, 246)=66.85, p<.001, \eta^2_p=.21$)). Again, the increase was higher in the EG than in the CG (significant time x condition interaction ($F(1, 246)=6.10, p=.01, \eta^2_p=.02$)). The EG ($M=9.94, SD=3.16$) had higher post-performance expectancy scores than the CG ($M=9.02, SD=3.34$) ($t(246)=-2.23, p=.01$).

We found the same pattern of results for credibility. It was increased by the video (significant effect of time ($F(1, 246)=64.47, p<.001, \eta^2_p=.21$), with a higher increase in the EG (significant time x condition interaction ($F(1, 246)=25.61, p<.001, \eta^2_p=.09$)). Post values of the EG ($M=6.07, SD=1.87$) were higher than those of the CG ($M=5.31, SD=2.14$) ($t(246)=-2.95, p=.002$). Figure 4 shows a comparison between the medical student sample and the physicians in terms of credibility.

[Please insert figure 4 about here]

The medical students' pattern of results was identical to those illustrated above (see supplementary material for a detailed presentation of results and demographic variables). The time x condition interaction effect for acceptance had an effect size of $\eta^2_p=.13$ (Figure 2); for performance expectancy an effect size of $\eta^2_p=.09$; and for credibility an effect size of $\eta^2_p=.21$ (Figure 3).

Predictors of acceptance

1
2
3 Linear regression with the predictors from the first block was significant ($R^2_{adj}=.14$, $F(4,$
4 $242)=11.01$, $p<.001$). Age ($\beta=-.23$, $p=.001$), gender ($\beta=-.04$, $p=.54$), daily smartphone
5 time ($\beta=.14$, $p=.05$), and smartphone use in a professional context ($\beta=.20$, $p=.002$) were
6 related to acceptance.
7

8 The model improved when we added the second block with APOI, EBPAS as well as CEQ
9 scales ($R^2_{adj}=.70$, $F(9, 237)=64.14$, $p<.001$). Credibility ($\beta=.51$, $p<.001$) was the strongest
10 predictor followed by skepticism ($\beta=-.23$, $p<.001$) and intuitive appeal ($\beta=.13$, $p=.01$).
11 None of the predictors from the first block were significant.
12

13 The model improved marginally after adding the UTAUT variables ($R^2_{adj}=.73$, $F(13,$
14 $233)=51.95$, $p<.001$). Again, credibility was the best predictor ($\beta=.34$, $p<.001$), followed
15 by performance expectancy ($\beta=.30$, $p<.001$), skepticism ($\beta=-.18$, $p<.001$) and intuitive
16 appeal ($\beta=.11$, $p=.03$). None of the other predictors were significant.
17
18
19

20 **DISCUSSION**

21 The current study is the first to explicitly investigate physicians' acceptance of health
22 apps focusing on chronic pain. Our results complement preceding studies by adding the
23 physicians' perspective within an outpatient setting. The main aims of this study were to
24 survey physicians' current acceptance of health apps for patients with chronic pain and to
25 increase their acceptance. In general, physicians' and medical students' acceptance for
26 health apps was moderate, which indicates a higher openness than previous studies[33].
27 The experimental intervention successfully increased acceptance, performance
28 expectancy and credibility of health apps among physicians and medical students. Our
29 additional study aim was to identify variables that influence acceptance. Credibility and
30 performance expectancy were the strongest predictors of acceptance, followed by
31 skepticism and intuitive appeal.
32
33
34
35
36

37 We found that our physicians' moderate acceptance of health apps was higher than that
38 reported in previous studies: A survey conducted between 2015 and 2016 among various
39 health care professionals observed rather low acceptance rates for electronic health
40 interventions[33]. According to a recent study, psychotherapists exhibited mixed
41 acceptance of blended care (a combination of internet and mobile base interventions and
42 face-to-face therapy)[34]. However, the aforementioned study was conducted several years
43 ago and perceptions of eHealth may have changed in the meantime. In particular, the
44 COVID-19 pandemic may have influenced opinions about electronic health
45 interventions[55]. Also, unlike the studies mentioned above, we specifically asked about
46 health apps in our survey.
47
48
49
50

51 Our results indicate that brief educational videos may be an effective acceptance-
52 facilitating intervention for physicians. Results from acceptance-enhancing interventions
53 in other studies were inconclusive. Some researchers demonstrated positive effects[34],
54
55
56
57
58
59

1
2
3 while others identified no effects[42,43]. Most researchers employed video interventions
4 to increase acceptance toward eHealth interventions in general (e.g. online interventions)
5 but not by focusing on apps in particular. Another potential explanation of our positive
6 findings is the specific focus on chronic pain, as the perceived usefulness of e- and mHealth
7 interventions could be disorder-specific. In addition to the content, the presentation's
8 format could also be important, as aesthetics contribute to the credibility of
9 information[56]. One advantage of the current study is that we applied professional
10 software to develop an appealing video that might be more convincing.
11
12
13

14
15 However, the higher effect sizes of the student sample lead us to cautiously conclude that
16 the intervention may be more effective with students. Young professionals thus appear to
17 be more receptive to interventions promoting the acceptance of health apps. Since high
18 acceptance does not automatically lead to action[57], long-term studies examining the
19 actual use of health apps among (prospective) physicians would be worthwhile.
20
21
22

23 The strong association we detected between performance expectancy and acceptance is in
24 line with other research findings. Across studies, performance expectancy has consistently
25 proven to be one of the most important predictors of acceptance of new technologies in the
26 healthcare sector[33,38]. This strong association between performance expectancy and
27 acceptance suggests that physicians' acceptance can be increased by highlighting the
28 benefits of health apps for their patients and themselves. This is also supported by a study
29 which found that physicians are more likely to use mobile devices with drug reference
30 software if they believe it will help their patients[58]. In contrast to Hennemann and
31 colleagues[33], we found no impact of social influence on acceptance, nor did we find any
32 influence of facilitating conditions as Liu and colleagues did[38]. Note that the subjects in
33 those two studies were surveyed in inpatient settings. We mainly surveyed physicians in
34 an outpatient setting. Accordingly, our physicians were probably relying less on their
35 employer's facilitation because they are often self-employed. The same might apply to
36 social support: Medical practices employ much less staff than hospitals, a fact that may
37 have contributed to this construct being less significant in this survey. Additionally, it is
38 worth mentioning that the two studies above did not specifically survey acceptance towards
39 health apps and that they were conducted a few years ago. The relevance of certain
40 constructs like facilitating conditions may have lessened since then.
41
42
43
44
45
46
47

48 The association we found between credibility and acceptance also concurs with previous
49 research findings. A study with college students concluded that credibility influences the
50 perceptions of health apps positively[59]. The credibility of new technologies in the
51 healthcare field is important[60] as it increases the likelihood that the technology will be
52 used in the short and long term[61,62]. Accordingly, the low prescription rates (or the
53 paucity of recommendations) of health apps by physicians could be partly attributable to
54
55
56
57
58
59
60

1
2
3 their lack of credibility. One potential reason for this is the low quality of many health apps
4 on the market[63]. Important to the credibility of information about new electronic health
5 measures is the source of the information. Websites controlled by editors are perceived to
6 be more credible, as is information from independent medical experts[64]. Because the
7 source of the material appears to be more important than its design[65], independent
8 research institutes can play an important role in disseminating evidence-based information
9 about electronic health care interventions. By including highly visible videos on their
10 websites, they could increase both the acceptance and awareness of health apps. Our results
11 indicate that such an approach holds particular promise for medical students, highlighting
12 the call for establishing eHealth curricula in education[60,66].
13
14
15
16

17
18 Technological influences will continue to make strong inroads into medicine[67], which
19 requires that health care professionals are able to adapt new technologies flexibly.
20 Especially considering the rapid technological progress in this area, the evidence from
21 earlier studies and from ours provide valuable information about the importance of
22 communicating with physicians, psychotherapists, and other professional groups in the
23 health care sector about eHealth in general and health apps in particular. Video
24 interventions can be an effective and cost-saving means of communicating the potential,
25 opportunities, and limitations of these new technologies. They reach the target group at a
26 low threshold, for example, by being included on informational websites, newsletters or at
27 training courses. This informational material should emphasize both performance
28 expectancy and the credibility of the intervention being addressed.
29
30
31
32

33 **Limitations**

34
35 Our study has some limitations. First, there may have been a selection bias due to the data
36 collection method. Thus, physicians who were already open and interested in mHealth may
37 have participated, which would restrict the generalizability of our results. Furthermore, our
38 results relied solely on self-reporting. Most of our items were adaptations of already tested
39 items or scales on questionnaires. This approach was necessary due to the lack of
40 appropriate health app-specific questionnaires, but it remains a limitation. Because of the
41 survey's brevity, we could not collect many other potentially relevant constructs like the
42 technologization threat[48] or motivation. As acceptance due to self-regulatory deficits[68]
43 does not guarantee that intention becomes an action in the future[57], longitudinal surveys
44 to examine whether video interventions increase the actual recommendations or
45 prescriptions of the respective technologies should be one of the next steps in research.
46
47
48
49
50

51 **Strengths**

52 To our knowledge, this is the first study that investigated and increased the acceptance by
53 physicians of health apps for managing chronic pain. This professional group is of
54 particular interest due to the gatekeeper role they play in the healthcare system.
55
56
57
58
59
60

1
2
3 Furthermore, we based the UTAUT questionnaires on predecessor studies, to increase
4 comparability. In addition, we engaged a strong control group whose intervention was
5 time-wise, visually, and audibly identical to the intervention video. Despite the brevity of
6 the survey and our strong control group, we identified a superior effect of the intervention
7 video. The video intervention was very short and can be integrated at a low-threshold
8 within different platforms.
9
10

11 **Conclusion**

12 Our results show that physicians are open to using health apps for chronic pain patients as
13 they demonstrated moderate to high acceptance rates. Our study also shows that
14 performance expectancy and credibility had the strongest influence on acceptance. As low-
15 threshold entities, brief video interventions are useful tools that can strengthen these
16 constructs and reach a high number of health professionals. They can thus be helpful in
17 overcoming certain barriers to implementing mobile health interventions in clinical
18 practice. Future studies should focus on the long-term behavioral effects of such
19 interventions.
20
21
22
23
24
25

26 **Acknowledgements**

27 We would like to thank Nora Jander for her excellent voice-over on the video, and to Benno
28 Glöckler and Kari Fuhrmann for their support in recruiting the physicians.
29
30

31 **Disclosure of Interest**

32 None declared.
33
34

35 **Funding**

36 This research received no specific grant from any funding agency in the public, commercial
37 or not-for-profit sectors.
38
39

40 **Author Contributions**

41 HJH, JAG, WR, JR: Conception and design of the study; HJH: data collection, analysis,
42 and interpretation, manuscript preparation; JAG, WR, JR: supervision, manuscript editing
43 and reviewing; JR: project administration. All authors approved the final manuscript.
44
45
46

47 **Data sharing statement**

48 Data can be shared upon reasonable request. A request can be made to the corresponding
49 author.
50
51

52 **Legends of the figures**

53 **Figure 1** Flowchart.
54
55
56
57
58
59
60

Figure 2 Screenshots of the video interventions. Left: Experimental video; Right: Control video.

Figure 3 Level of acceptance. Left: Physicians; Right: Medical students; EG=Experimental Group; CG=Control Group; pre=Measurement before the video; post=Measurement after the video; Error bars indicate standard errors; * $p < .05$; ** $p < .005$.

Figure 4 Level of credibility. Left: Physicians; Right: Medical students; EG=Experimental Group; CG=Control Group; pre=Measurement before the video; post=Measurement after the video; Error bars indicate standard errors; ** $p < .001$.

References

1. Vos T, Allen C, Arora M, *et al.* Global, regional, and national incidence, prevalence, and years lived with disability for 310 diseases and injuries, 1990–2015: a systematic analysis for the Global Burden of Disease Study 2015. *Lancet* 2016;388:1545–602. [https://doi.org/10.1016/S0140-6736\(16\)31678-6](https://doi.org/10.1016/S0140-6736(16)31678-6).
2. Graham JE, Streitel KL. Sleep quality and acute pain severity among young adults with and without chronic pain: the role of biobehavioral factors. *J Behav Med* 2010;33:335–45. <https://doi.org/10.1007/s10865-010-9263-y>.
3. Ratcliffe GE, Enns MW, Belik S-L, *et al.* Chronic Pain Conditions and Suicidal Ideation and Suicide Attempts: An Epidemiologic Perspective. *Clin J Pain* 2008;24:204–10. <https://doi.org/10.1097/AJP.0b013e31815ca2a3>.
4. Ryan S, Hill J, Thwaites C, *et al.* Assessing the effect of fibromyalgia on patients' sexual activity. *Nurs Stand* 2008;23:35–41. <https://doi.org/10.7748/ns2008.09.23.2.35.c6669>.
5. Veehof MM, Trompetter HR, Bohlmeijer ET, *et al.* Acceptance- and mindfulness-based interventions for the treatment of chronic pain: a meta-analytic review. *Cogn Behav Ther* 2016;45:5–31. <https://doi.org/10.1080/16506073.2015.1098724>.
6. Glombiewski JA, Holzappel S, Riecke J, *et al.* Exposure and CBT for chronic back pain: An RCT on differential efficacy and optimal length of treatment. *J Consult Clin Psychol* 2018;86:533–45. <https://doi.org/10.1037/ccp0000298>.
7. Williams AC de C, Fisher E, Hearn L, *et al.* Psychological therapies for the management of chronic pain (excluding headache) in adults. *Cochrane Database Syst Rev* 2020;2021. <https://doi.org/10.1002/14651858.CD007407.pub4>.
8. Morley S. Relapse prevention: Still neglected after all these years. *Pain* 2008;134:239–40. <https://doi.org/10.1016/j.pain.2007.12.004>.
9. Gaskin DJ, Richard P. The Economic Costs of Pain in the United States. *J Pain* 2012;13:715–24. <https://doi.org/10.1016/j.jpain.2012.03.009>.
10. Leadley RM, Armstrong N, Lee YC, *et al.* Chronic Diseases in the European Union: The Prevalence and Health Cost Implications of Chronic Pain. *J Pain Palliat Care Pharmacother* 2012;26:310–25. <https://doi.org/10.3109/15360288.2012.736933>.

11. Landmark T, Romundstad P, Dale O, *et al.* Chronic pain: One year prevalence and associated characteristics (the HUNT pain study). *Scand J Pain* 2013;4:182–7. <https://doi.org/10.1016/j.sjpain.2013.07.022>.
12. Patel S, Greasley K, Watson PJ. Barriers to rehabilitation and return to work for unemployed chronic pain patients: A qualitative study. *Eur J Pain* 2007;11:831–40. <https://doi.org/10.1016/j.ejpain.2006.12.011>.
13. Turner JA. Pain and disability. Clinical, behavioral, and public policy perspectives (Institute of Medicine Committee on pain, disability, and chronic illness behavior). *Pain* 1988;32:385–6. [https://doi.org/10.1016/0304-3959\(88\)90054-1](https://doi.org/10.1016/0304-3959(88)90054-1).
14. Austrian JS, Kerns RD, Carrington Reid M. Perceived Barriers to Trying Self-Management Approaches for Chronic Pain in Older Persons. *J Am Geriatr Soc* 2005;53:856–61. <https://doi.org/10.1111/j.1532-5415.2005.53268.x>.
15. Becker WC, Dorflinger L, Edmond SN, *et al.* Barriers and facilitators to use of non-pharmacological treatments in chronic pain. *BMC Fam Pract* 2017;18:41. <https://doi.org/10.1186/s12875-017-0608-2>.
16. International Pain Summit of the In. Declaration of Montréal: Declaration That Access to Pain Management Is a Fundamental Human Right. *J Pain Palliat Care Pharmacother* 2011;25:29–31. <https://doi.org/10.3109/15360288.2010.547560>.
17. Holmes EA, Ghaderi A, Harmer CJ, *et al.* The Lancet Psychiatry Commission on psychological treatments research in tomorrow's science. *The Lancet Psychiatry* 2018;5:237–86. [https://doi.org/10.1016/S2215-0366\(17\)30513-8](https://doi.org/10.1016/S2215-0366(17)30513-8).
18. Luxton DD, McCann RA, Bush NE, *et al.* mHealth for mental health: Integrating smartphone technology in behavioral healthcare. *Prof Psychol Res Pract* 2011;42:505–12. <https://doi.org/10.1037/a0024485>.
19. Alexander J, Joshi G. Smartphone applications for chronic pain management: a critical appraisal. *J Pain Res* 2016;Volume 9:731–4. <https://doi.org/10.2147/JPR.S119966>.
20. Chhabra HS, Sharma S, Verma S. Smartphone app in self-management of chronic low back pain: a randomized controlled trial. *Eur Spine J* 2018;27:2862–74. <https://doi.org/10.1007/s00586-018-5788-5>.
21. Johnson SS, Levesque DA, Broderick LE, *et al.* Pain Self-Management for Veterans: Development and Pilot Test of a Stage-Based Mobile-Optimized Intervention. *JMIR Med Informatics* 2017;5:e40. <https://doi.org/10.2196/medinform.7117>.
22. Moman RN, Dvorkin J, Pollard EM, *et al.* A Systematic Review and Meta-analysis of Unguided Electronic and Mobile Health Technologies for Chronic Pain—Is It Time to Start Prescribing Electronic Health Applications? *Pain Med* 2019;20:2238–55. <https://doi.org/10.1093/pm/pnz164>.
23. Silva EH, Lawler S, Langbecker D. The effectiveness of mHealth for self-management in improving pain, psychological distress, fatigue, and sleep in cancer survivors: a systematic review. *J Cancer Surviv* 2019;13:97–107. <https://doi.org/10.1007/s11764-018-0730-8>.
24. Toelle TR, Utpadel-Fischler DA, Haas K-K, Priebe JA. App-based multidisciplinary back pain treatment versus combined physiotherapy plus online education: a randomized controlled trial. *Npj Digit Med* 2019;2:34. <https://doi.org/10.1038/s41746-019-0109-x>.

- 1
 - 2
 - 3
 - 4
 - 5
 - 6
 - 7
 - 8
 - 9
 - 10
 - 11
 - 12
 - 13
 - 14
 - 15
 - 16
 - 17
 - 18
 - 19
 - 20
 - 21
 - 22
 - 23
 - 24
 - 25
 - 26
 - 27
 - 28
 - 29
 - 30
 - 31
 - 32
 - 33
 - 34
 - 35
 - 36
 - 37
 - 38
 - 39
 - 40
 - 41
 - 42
 - 43
 - 44
 - 45
 - 46
 - 47
 - 48
 - 49
 - 50
 - 51
 - 52
 - 53
 - 54
 - 55
 - 56
 - 57
 - 58
 - 59
 - 60
25. Demiris G, Afrin LB, Speedie S, *et al.* Patient-centered Applications: Use of Information Technology to Promote Disease Management and Wellness. A White Paper by the AMIA Knowledge in Motion Working Group. *J Am Med Informatics Assoc* 2008;15:8–13. <https://doi.org/10.1197/jamia.M2492>.
26. Kao C-K, Liebovitz DM. Consumer Mobile Health Apps: Current State, Barriers, and Future Directions. *PM&R* 2017;9:S106–15. <https://doi.org/10.1016/j.pmrj.2017.02.018>.
27. Cowan KE, McKean AJ, Gentry MT, *et al.* Barriers to Use of Telepsychiatry: Clinicians as Gatekeepers. *Mayo Clin Proc* 2019;94:2510–23. <https://doi.org/10.1016/j.mayocp.2019.04.018>.
28. Kayyali R, Peletidi A, Ismail M, *et al.* Awareness and Use of mHealth Apps: A Study from England. *Pharmacy* 2017;5:33. <https://doi.org/10.3390/pharmacy5020033>.
29. Anastasiadou D, Folkvord F, Serrano-Troncoso E, *et al.* Mobile Health Adoption in Mental Health: User Experience of a Mobile Health App for Patients With an Eating Disorder. *JMIR MHealth UHealth* 2019;7:e12920. <https://doi.org/10.2196/12920>.
30. Parker SJ, Jessel S, Richardson JE, *et al.* Older adults are mobile too! Identifying the barriers and facilitators to older adults' use of mHealth for pain management. *BMC Geriatr* 2013;13:43. <https://doi.org/10.1186/1471-2318-13-43>.
31. Byambasuren O, Beller E, Glasziou P. Current Knowledge and Adoption of Mobile Health Apps Among Australian General Practitioners: Survey Study. *JMIR MHealth UHealth* 2019;7:e13199. <https://doi.org/10.2196/13199>.
32. Ross EL, Jamison RN, Nicholls L, *et al.* Clinical Integration of a Smartphone App for Patients With Chronic Pain: Retrospective Analysis of Predictors of Benefits and Patient Engagement Between Clinic Visits. *J Med Internet Res* 2020;22:e16939. <https://doi.org/10.2196/16939>.
33. Hennemann S, Beutel ME, Zwerenz R. Ready for eHealth? Health Professionals' Acceptance and Adoption of eHealth Interventions in Inpatient Routine Care. *J Health Commun* 2017;22:274–84. <https://doi.org/10.1080/10810730.2017.1284286>.
34. Baumeister H, Terhorst Y, Grässle C, *et al.* Impact of an acceptance facilitating intervention on psychotherapists' acceptance of blended therapy. *PLoS One* 2020;15:e0236995. <https://doi.org/10.1371/journal.pone.0236995>.
35. Venkatesh V, Morris MG, Davis GB *et al.* User Acceptance of Information Technology: Toward a Unified View. *MIS Q* 2003;27:425. <https://doi.org/10.2307/30036540>.
36. Gagnon M-P, Ngangue P, Payne-Gagnon J, *et al.* m-Health adoption by healthcare professionals: a systematic review. *J Am Med Informatics Assoc* 2016;23:212–20. <https://doi.org/10.1093/jamia/ocv052>.
37. Lazuras L, Dokou A. Mental health professionals' acceptance of online counseling. *Technol Soc* 2016;44:10–4. <https://doi.org/10.1016/j.techsoc.2015.11.002>.
38. Liu L, Miguel Cruz A, Rios Rincon A, *et al.* What factors determine therapists' acceptance of new technologies for rehabilitation – a study using the Unified Theory of Acceptance and Use of Technology (UTAUT). *Disabil Rehabil*

- 2015;37:447–55. <https://doi.org/10.3109/09638288.2014.923529>.
39. Sezgin E, Özkan-Yildirim S, Yildirim S. Investigation of physicians' awareness and use of mHealth apps: A mixed method study. *Heal Policy Technol* 2017;6:251–67. <https://doi.org/10.1016/j.hlpt.2017.07.007>.
40. Baumeister H, Seiffarth H, Lin J, *et al*. Impact of an Acceptance Facilitating Intervention on Patients' Acceptance of Internet-based Pain Interventions. *Clin J Pain* 2015;31:528–35. <https://doi.org/10.1097/AJP.000000000000118>.
41. Lin J, Faust B, Ebert DD, *et al*. A Web-Based Acceptance-Facilitating Intervention for Identifying Patients' Acceptance, Uptake, and Adherence of Internet- and Mobile-Based Pain Interventions: Randomized Controlled Trial. *J Med Internet Res* 2018;20:e244. <https://doi.org/10.2196/jmir.9925>.
42. Donovan CL, Poole C, Boyes N, *et al*. Australian mental health worker attitudes towards cCBT: What is the role of knowledge? Are there differences? Can we change them? *Internet Interv* 2015;2:372–81. <https://doi.org/10.1016/j.invent.2015.09.001>.
43. Schuster R, Pokorny R, Berger T, *et al*. The Advantages and Disadvantages of Online and Blended Therapy: Survey Study Amongst Licensed Psychotherapists in Austria. *J Med Internet Res* 2018;20:e11007. <https://doi.org/10.2196/11007>.
44. Faul F, Erdfelder E, Lang A-G, *et al*. G*Power 3: A flexible statistical power analysis program for the social, behavioral, and biomedical sciences. *Behav Res Methods* 2007;39:175–91. <https://doi.org/10.3758/BF03193146>.
45. Devilly GJ, Borkovec TD. Psychometric properties of the credibility/expectancy questionnaire. *J Behav Ther Exp Psychiatry* 2000;31:73–86. [https://doi.org/10.1016/S0005-7916\(00\)00012-4](https://doi.org/10.1016/S0005-7916(00)00012-4).
46. Baumeister H, Nowoczin L, Lin J, *et al*. Impact of an acceptance facilitating intervention on diabetes patients' acceptance of Internet-based interventions for depression: A randomized controlled trial. *Diabetes Res Clin Pract* 2014;105:30–9. <https://doi.org/10.1016/j.diabres.2014.04.031>.
47. Ebert DD, Berking M, Cuijpers P, *et al*. Increasing the acceptance of internet-based mental health interventions in primary care patients with depressive symptoms. A randomized controlled trial. *J Affect Disord* 2015;176:9–17. <https://doi.org/10.1016/j.jad.2015.01.056>.
48. Schröder J, Sautier L, Kriston L, *et al*. Development of a questionnaire measuring Attitudes towards Psychological Online Interventions-the APOI. *J Affect Disord* 2015;187:136–41. <https://doi.org/10.1016/j.jad.2015.08.044>.
49. Rye M, Torres EM, Friborg O, *et al*. The Evidence-based Practice Attitude Scale-36 (EBPAS-36): A brief and pragmatic measure of attitudes to evidence-based practice validated in US and Norwegian samples. *Implement Sci* 2017;12:1–11. <https://doi.org/10.1186/s13012-017-0573-0>.
50. Pituch KA, Stevens JP. Applied multivariate statistics for the social sciences: Analyses with SAS and IBM's SPSS. 2016.
51. Richardson JTE. Eta squared and partial eta squared as measures of effect size in educational research. *Educ Res Rev* 2011;6:135–47. <https://doi.org/10.1016/j.edurev.2010.12.001>.
52. Cohen J. Statistical power analysis for the behavioural sciences. New York: Academic Press; 1969.

- 1
 - 2
 - 3
 - 4
 - 5
 - 6
 - 7
 - 8
 - 9
 - 10
 - 11
 - 12
 - 13
 - 14
 - 15
 - 16
 - 17
 - 18
 - 19
 - 20
 - 21
 - 22
 - 23
 - 24
 - 25
 - 26
 - 27
 - 28
 - 29
 - 30
 - 31
 - 32
 - 33
 - 34
 - 35
 - 36
 - 37
 - 38
 - 39
 - 40
 - 41
 - 42
 - 43
 - 44
 - 45
 - 46
 - 47
 - 48
 - 49
 - 50
 - 51
 - 52
 - 53
 - 54
 - 55
 - 56
 - 57
 - 58
 - 59
 - 60
53. Armstrong RA. When to use the Bonferroni correction. *Ophthalmic Physiol Opt* 2014;34:502–8. <https://doi.org/10.1111/opo.12131>.
54. Miles J. R -Squared, Adjusted R -Squared. *Encycl. Stat. Behav. Sci.*, vol. 4, Chichester, UK: John Wiley & Sons, Ltd; 2005, p. 1655–7. <https://doi.org/10.1002/0470013192.bsa526>.
55. Wind TR, Rijkeboer M, Andersson G, *et al*. The COVID-19 pandemic: The ‘black swan’ for mental health care and a turning point for e-health. *Internet Interv* 2020;20:100317. <https://doi.org/10.1016/j.invent.2020.100317>.
56. Oyibo K, Vassileva J. What Drives Perceived Usability in Mobile Web Design: Classical or Expressive Aesthetics? *Lect. Notes Comput. Sci. (including Subser. Lect. Notes Artif. Intell. Lect. Notes Bioinformatics)*, vol. 10288 LNCS, 2017, p. 445–62. https://doi.org/10.1007/978-3-319-58634-2_33.
57. Sheeran P, Webb TL. The Intention-Behavior Gap. *Soc Personal Psychol Compass* 2016;10:503–18. <https://doi.org/10.1111/spc3.12265>.
58. Handler SM, Boyce RD, Ligons FM, *et al*. Use and Perceived Benefits of Mobile Devices by Physicians in Preventing Adverse Drug Events in the Nursing Home. *J Am Med Dir Assoc* 2013;14:906–10. <https://doi.org/10.1016/j.jamda.2013.08.014>.
59. Cho J, Lee HE, Quinlan M. Complementary Relationships Between Traditional Media and Health Apps Among American College Students. *J Am Coll Heal* 2015;63:248–57. <https://doi.org/10.1080/07448481.2015.1015025>.
60. van Gemert-Pinjen J, Wynchank S, Covvey H, *et al*. Improving the credibility of electronic health technologies. *Bull World Health Organ* 2012;90:323–323. <https://doi.org/10.2471/BLT.11.099804>.
61. Shin D-H, Lee S, Hwang Y. How do credibility and utility play in the user experience of health informatics services? *Comput Human Behav* 2017;67:292–302. <https://doi.org/10.1016/j.chb.2016.11.007>.
62. Lin J, Wang B, Wang N, *et al*. Understanding the evolution of consumer trust in mobile commerce: a longitudinal study. *Inf Technol Manag* 2014;15:37–49. <https://doi.org/10.1007/s10799-013-0172-y>.
63. Reynoldson C, Stones C, Allsop M, *et al*. Assessing the Quality and Usability of Smartphone Apps for Pain Self-Management. *Pain Med* 2014;15:898–909. <https://doi.org/10.1111/pme.12327>.
64. Hu Y, Shyam Sundar S. Effects of Online Health Sources on Credibility and Behavioral Intentions. *Communic Res* 2010;37:105–32. <https://doi.org/10.1177/0093650209351512>.
65. Chang Y-S, Zhang Y, Gwizdka J. The effects of information source and eHealth literacy on consumer health information credibility evaluation behavior. *Comput Human Behav* 2021;115:106629. <https://doi.org/10.1016/j.chb.2020.106629>.
66. Gordon WJ, Landman A, Zhang H, *et al*. Beyond validation: getting health apps into clinical practice. *Npj Digit Med* 2020;3:14. <https://doi.org/10.1038/s41746-019-0212-z>.
67. Seyhan AA, Carini C. Are innovation and new technologies in precision medicine paving a new era in patients centric care? *J Transl Med* 2019;17:114. <https://doi.org/10.1186/s12967-019-1864-9>.
68. Gollwitzer PM, Sheeran P. Implementation Intentions and Goal Achievement: A Meta-analysis of Effects and Processes. *Adv. Exp. Soc. Psychol.*, vol. 38, 2006, p.

1
2
3 69–119. [https://doi.org/10.1016/S0065-2601\(06\)38002-1](https://doi.org/10.1016/S0065-2601(06)38002-1).
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31

Participants (354)

Exclusion (Survey not completed) (97)

Randomization (257)

Experimental Group (127)

Control Group (130)

Analysis with post data (124)
- Exclusion due to the profession specified (3)

Analysis with post data (124)
- Exclusion due to the profession specified (5)
Other exclusion (1)



Gesundheits-Apps?!

1
2
3
4
5
6
7
8



Was sind Gesundheit-Apps?



Nutzen von Gesundheits-Apps?



Wissenschaftsstand zu ihnen?



Chronische Schmerzen?

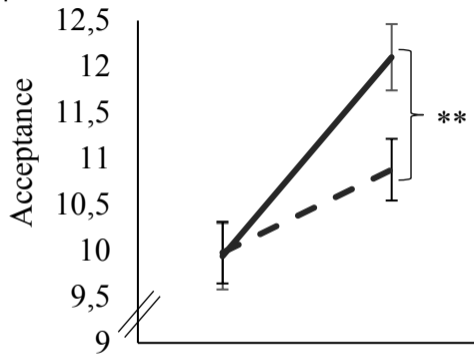
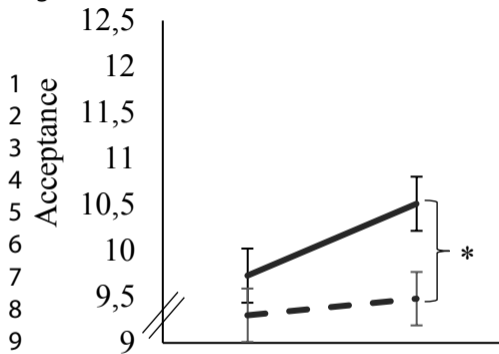


Was sind chronische Schmerzen?

- Ursachen?
- Verbreitung?
- Behandlungsmöglichkeiten?



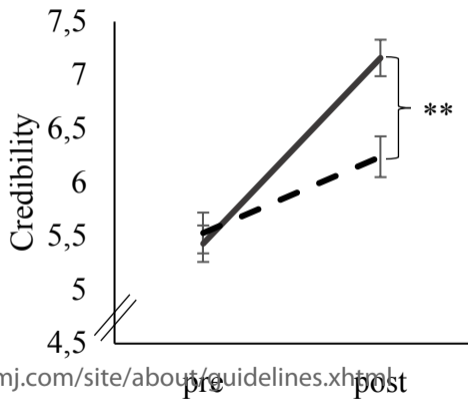
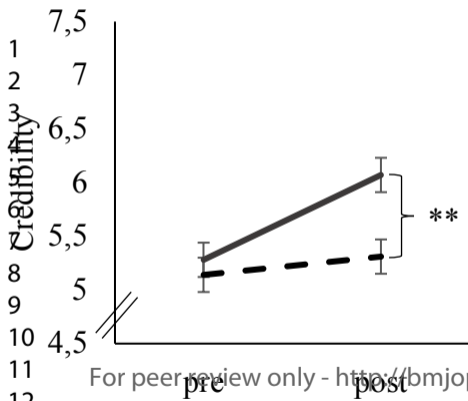
For peer review only - <http://bmjopen.bmj.com/site/about/guidelines.xhtml>



For peer review only - <http://bmjopen.bmj.com/site/about/guidelines.xhtml>

— EG - - CG

— EG - - CG



For peer review only - <http://bmjopen.bmj.com/site/about/guidelines.xhtml>

— EG - - CG

— EG - - CG

SUPPLEMENTARY MATERIAL

Transcripts and English translations of the video interventions

German transcript of the health app-video

Seite 0

Gesundheits-Apps für chronische Schmerzpatient*innen

Seite 1

In diesem Video geht es um Gesundheits-Apps für chronische Schmerzpatient*innen. Darum, was sie sind, welchen Nutzen Patient*innen aus ihnen ziehen können und wie der aktuelle Wissenschaftsstand zu ihrer Wirksamkeit aussieht.

Seite 2

Ende des Jahres 2019 trat das „Digitale Versorgungs-Gesetz“ in Kraft. Es ermöglicht Ärztinnen und Ärzten ihren Patient*innen zertifizierte Gesundheits-Apps auf Rezept zu verschreiben.

Seite 3

Das Einsatzgebiet von Gesundheits-Apps ist vielfältig.

Sie können etwa nach einem klinischen Aufenthalt zur Nachsorge oder in der ambulanten Versorgung als Therapiebegleitung eingesetzt werden.

Gerade bei chronischen Schmerzen erscheinen Gesundheits-Apps sinnvoll. Sie stehen Patient*innen jederzeit bei der Bewältigung ihrer Beschwerden zur Verfügung und können beispielsweise bei einem Schmerzschub direkt zur Hand genommen werden.

Seite 4

Ziele solcher Apps sind vor allem der Aufbau und die Aufrechterhaltung von Bewältigungsstrategien für den Umgang mit Schmerzen.

Sie können Patient*innen dabei unterstützen, hinsichtlich ihrer Gesundheitsziele am Ball zu bleiben und ihre mit ihrer Ärztin oder ihrem Arzt vereinbarten Vorsätze zu erreichen. Das kann mittels einer Erinnerungsfunktion, aufgestellten Bewegungsplänen oder ähnlichen geschehen.

Weiterhin können Schmerztagebücher geführt werden, die Patient*in und Behandler*in einen visuellen Überblick über den Schmerzverlauf geben.

Darüber hinaus helfen Gesundheits-Apps Patient*innen dabei, körperliche Übungen durchzuführen – beispielsweise mit unterstützenden Videos.

Sie können auch einen Überblick über die aktuelle Medikation geben. Ebenfalls hilfreich sind vertiefende Hintergrundinformationen, geleitete Entspannungsverfahren oder eine Schritt für Schritt durchgeführte gedankliche Neubewertung der Schmerzsymptome.

Seite 5

Mittlerweile gibt es eine ganze Reihe von Studien, die sich mit der Wirksamkeit von Gesundheits-Apps befassen haben.

Seite 6

Bereits 2013 zeigten Parker und Kollegen, dass auch ältere, technisch weniger versierte, Patient*innen an der Nutzung von Gesundheits-Apps zur Unterstützung ihrer Krankheitsbewältigung interessiert sind.

Seite 7

Eine Studie aus Norwegen zeigt, dass Patient*innen, die zusätzlich zur ärztlichen Behandlung eine Smartphone-Intervention nutzten, ihre chronischen Schmerzen eher akzeptieren können und weniger negative Gedanken ihnen gegenüber haben.

Seite 8

Toelle und Kollegen zeigten 2019, dass die Behandlung mit einer Gesundheits-App zu einer geringeren Schmerzintensität führt.

Seite 9

Weitere Studien zeigen, dass Patient*innen, die zusätzlich zu ihrer Behandlung Gesundheits-Apps nutzen, zufriedener mit ihrer Behandlung sind... ihren Alltag aktiver gestalten... und ein effektiveres Selbstmanagement haben.

Seite 10

Neben diesen Ergebnissen gibt es viele weitere Studien, die sich mit Gesundheits-Apps auseinandersetzen und unser Wissen zu diesem Thema erweitern.

Seite 11

Auch wenn es weiterer Forschung bedarf, um das Wirksamkeitspotential von Gesundheits-Apps abschließend einschätzen zu können, sind die bisherigen Studienergebnisse sehr vielversprechend.

Wichtig dabei ist, dass Apps in eine Behandlung eingebunden werden und diese nicht ersetzen sollen.

Ist das gegeben können Apps eine wertvolle Therapiebereicherung sein.

English translation

Page 0

Health apps for chronic pain patients

Page 1

This video is about health apps for chronic pain patients: what they are, how patients can benefit from them, and what the current state of science is regarding their effectiveness.

Page 2

At the end of 2019, the "Digital Care Act" came into force. It enables doctors to prescribe certified health apps to their patients.

Page 3

Health apps can be used in a variety of ways.

1
2
3 For example, they can be used after a clinical stay for follow-up care or in outpatient care as
4 therapy support.
5

6 In the case of chronic pain in particular, health apps seem to be useful. They are available to
7 patients at any time to help them cope with their symptoms and can, for example, help
8 immediately in the event of a pain attack.
9

10 **Page 4**

11 The main aim of such apps is to establish and maintain coping strategies for dealing with pain.
12

13 They can help patients stay on track with their health goals and achieve the resolutions they
14 have agreed on with their doctor. This can be done via a reminder function, established
15 exercise plans, or similar.
16

17 Furthermore, pain diaries can be used to give patients and doctors a visual overview of their
18 patient's pain course.
19

20 In addition, health apps help patients do physical exercises - for example, through supporting
21 videos.
22

23 They can also provide an overview of current medication. Other helpful features include in-
24 depth background information, guided relaxation procedures, or a step-by-step mental re-
25 evaluation of pain symptoms.
26

27 **Page 5**

28 Quite a few studies have investigated the effectiveness of health apps.
29

30 **Page 6**

31 As early as 2013, Parker and colleagues showed that older, less tech-savvy patients are
32 interested in using health apps to assist with their disease management.
33

34 **Page 7**

35 A study from Norway showed that patients who used a smartphone intervention in addition to
36 medical treatment were more likely to accept their chronic pain and have fewer negative
37 thoughts about it.
38

39 **Page 8**

40 Toelle and colleagues showed in 2019 that treatment with a health app led to lower pain
41 intensity.
42

43 **Page 9**

44 Other studies show that patients who use health apps in addition to their treatment are more
45 satisfied with their treatment... are more active in their daily lives... and have more effective
46 self-management.
47

48 **Page 10**

49 In addition to these findings, many other studies have addressed health apps and deepened our
50 knowledge on this topic.
51

52 **Page 11**

1
2
3 Although more research is needed to conclusively assess the potential effectiveness of health
4 apps, the study results to date are very promising.

5
6 It is important to note that apps should be integrated within treatment and not replace it.

7
8 If that is the case, apps can be a valuable supplement to therapy.
9

10
11
12
13
14 German transcript of the control-video

15 **Seite 0**

16 Chronische Schmerzen

17 **Seite 1**

18
19 In diesem Video geht es um chronische Schmerzen: Was sie sind und welche Ursachen sie
20 haben; wie stark ihre Verbreitung in der Bevölkerung ist und welche
21 Behandlungsmöglichkeiten es gibt.
22

23 **Seite 2**

24
25 Von chronischen Schmerzen wird gesprochen, sobald man länger als 6 Monate anhaltende
26 Schmerzen hat.
27

28
29 Chronische Schmerzen können in allen Körperregionen entstehen. Mit Abstand am häufigsten
30 treten sie jedoch im Rücken auf. Aber auch chronische Kopf- oder Gelenkschmerzen sind keine
31 Seltenheit.
32

33 **Seite 3**

34
35 In der Bevölkerung sind chronische Schmerzen weit verbreitet:

36
37 Von 900 Patient*innen in ambulanten Arztpraxen haben 327 chronische Schmerzen – das
38 entspricht über 36% der Patient*innen. Insgesamt leiden 12 bis 15 Millionen Menschen in
39 Deutschland an anhaltenden oder wiederkehrenden Schmerzen. Häufig führen Schmerzen zu
40 anhaltenden Einschränkungen ihres Arbeits- oder Privatlebens.
41

42
43 Gerade Rückenschmerzen stellen ein zentrales Problem dar.
44

45 **Seite 4**

46
47 Rückenschmerzen im Allgemeinen und chronische Rückenschmerzen im Speziellen sind der
48 häufigste Grund für Arbeitsausfälle. Über 12% der deutschen Bevölkerung sieht sich
49 aufgrund ihrer Rückenschmerzen in ihrer Lebensführung eingeschränkt.
50

51
52 Diese Zahlen machen chronische Rückenschmerzen zur teuersten Krankheit der westlichen
53 Industrieländer.
54

55
56 Rückenschmerzen sind also im wortwörtlichen Sinne das Volksleiden Nummer 1 – und das
57 obwohl die körperliche Belastung der Arbeitnehmer*innen immer geringer wird.
58

59 **Seite 5**

1
2
3 Zur Diagnostik chronischer Schmerzen verwendet man unter anderem spezifische
4 Schmerzfragebögen, die die Schmerzintensität, -qualität und -lokalisierung erfassen. Weiterhin
5 wird erhoben, wie stark die Beeinträchtigung in der alltäglichen Lebensführung durch die
6 Schmerzen ist.
7

8 Eine gute Diagnostik ist wichtig, da chronische Schmerzen viele Ursachen haben können, wie
9 zum Beispiel:

10 Nervenschädigungen; Veränderungen in der knöchernen Struktur; psychische Belastungen;
11 Entzündungen; muskuläre Prozesse und weitere.
12
13
14

15 Seite 6

16 Abgesehen davon, dass chronische Schmerzen ein hohes Maß an körperlichen Unbehagen
17 verursachen, können sie entsprechend ihrer vielseitigen Ursachen, sehr unterschiedliche
18 psycho-soziale Folgen haben.
19

20 Diese reichen von einem andauernden Gefühl der körperlichen Unsicherheit;
21 Einschränkungen der Bewegungsfreiheit und des Autonomiegefühls bis hin zu einem
22 verringerten Selbstwert- oder Kontrollgefühl. Auch Schlafstörungen sind eine häufige Folge
23 chronischer Schmerzen.
24
25

26 Aufgrund des hohen Leidensdruck betroffener Patient*innen, ist eine gut eingebundene
27 Behandlung der Schmerzen von hoher Wichtigkeit.
28
29

30 Seite 7

31 Ganz allgemein wird eine multimodale Behandlung empfohlen, also eine Behandlung die von
32 verschiedenen Gruppen von Behandler*innen durchgeführt wird.
33
34

35 Ärzt*innen untersuchen dabei, welche körperlichen Ursachen die Schmerzen erklären können
36 und stehen Patient*innen für die medizinische Behandlung zur Seite.
37

38 Physiotherapeut*innen können Bewegungsübungen mit den Patient*innen einüben, die sie im
39 Alltag z. B. mobiler machen können.
40

41 Und Psychotherapeut*innen erarbeiten Möglichkeiten, die Lebensqualität der Schmerz-
42 Patient*innen zu verbessern.
43

44 Die Therapiekonzepte für die Behandlung chronischer Schmerzen haben sich in den letzten
45 Jahren stetig weiterentwickelt. Die multimodale Einbindung der Patient*innen in die
46 unterschiedlichen Behandlungsgruppen bleibt aber ein zentrales Konzept.
47
48
49
50

51 English translation

52 Page 0

53 Chronic pain

54 Page 1

55 This video is about chronic pain: what it is and what causes it; how prevalent it is in the
56 population; and what treatment options are available.
57
58
59
60

Page 2

Chronic pain is defined as pain that lasts longer than 6 months.

Chronic pain can occur in all regions of the body. However, it occurs by far most frequently in the back. But chronic headaches and joint pain are not uncommon either.

Page 3

Chronic pain is widespread in the population:

Out of 900 patients* in outpatient medical practices, 327 have chronic pain - this corresponds to over 36% of patients. In total, 12 to 15 million people in Germany suffer from persistent or recurring pain. Pain often leads to persistent restrictions in their work or private life.

Back pain in particular is a major problem.

Page 4

Back pain in general and chronic back pain in particular are the most common reason for lost work days. More than 12% of the German population feels that their lifestyle is restricted because of their back pain.

These figures make chronic back pain the most expensive disease in Western industrialized countries.

Back pain is therefore literally the number one health problem among the population - despite the fact that the amount of physical strain on employees keeps dropping.

Page 5

To diagnose chronic pain, specific pain questionnaires are used that record pain intensity, quality and location. The extent to which the pain interferes with everyday life is also assessed.

A good diagnosis is important, because chronic pain can have many causes, such as: nerve damage, anomalies in the bony structure, psychological stress, inflammation, muscular processes, etc.

Page 6

Apart from the fact that chronic pain causes such physical discomfort, it can have very different psycho-social consequences according to its multifaceted causes.

These range from a persistent feeling of physical insecurity; restrictions in freedom of movement and sense of autonomy; to a diminished sense of self-worth or control. Sleep disturbances are also a frequent consequence of chronic pain.

Due to the high level of suffering of affected patients, well-integrated pain therapy is essential.

Page 7

In general, a multimodal treatment is recommended, i.e. a treatment carried out by different groups of practitioners.

1
2
3 Physicians investigate the physical causes of the pain and assist patients with medical
4 treatment.
5

6 Physiotherapists can practice movement exercises with patients that can enhance their
7 mobility in everyday life, for example.
8

9 And psychotherapists work out ways to improve the quality of life of pain patients.
10

11 Therapy concepts for treating chronic pain continue to develop. However, the multimodal
12 integration of patients within various treatment groups remains a central concept.
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

For peer review only

SUPPLEMENTARY MATERIAL

Student results

Student demographic characteristics

Demographic data of the students can be found in table 3.

Table 3. Demographic characteristics of the student sample

Variables	Experimental Group	Control Group
Age	23.53 (3.10)	23.37 (2.91)
Number (% female)	49 (73,47)	52 (76,92)
Study time in years	3.00 (1.69)	2.99 (1.49)

Results of the repeated-measures ANOVA among students

Acceptance

Student's acceptance could be increased as a result of the video. The 2 x 2 ANOVA revealed a significant main effect of time ($F(1, 99)=88.95, P<.001, \eta^2_p=.48$) as well as a significant time x condition interaction ($F(1, 99)=15.17, P<.001, \eta^2_p=.13$). There was no significant main effect of condition ($F(1, 99)=1.61, P=.21, \eta^2_p=.02$). Table 4 shows the descriptive values of the sample.

Table 4. Descriptive representation of the acceptance values.

Measurement time	Condition	M^a	SD
Pre values	EG	9.94	2.54
	CG	9.98	2.42
Post values	EG	12.10	2.24
	CG	10.88	2.62

Notes. ^aValues range between 3 and 15; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

Performance Expectancy

We found a similar pattern of results for performance expectancy. There was a significant effect of time ($F(1, 99)=81.96, P<.001, \eta^2_p=.45$) and a significant time x condition interaction ($F(1, 99)=10.14, P=.002, \eta^2_p=.09$). The main effect of condition got not significant ($F(1, 99)=1.17, P=.28, \eta^2_p=0.1$). Table 5 shows the descriptive values of the sample.

Table 5. Descriptive representation of the performance expectancy values.

Measurement time	Condition	M^{ab}	SD^c
Pre values	EG ^d	9.86	2.57
	CG ^e	9.98	2.26
Post values	EG	12.14	2.02
	CG	11.08	2.61

Notes. ^aValues range between 3 and 15; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

Credibility

The pattern of results for credibility reflects the above as well. We found a significant main effect of time ($F(1, 99)=149.72, P<.001, \eta^2_p=.60$) and a significant time x condition effect ($F(1, 99)=25.99, P<.001, \eta^2_p=.21$). We found no significant main effect of condition ($F(1, 99)=2.45, P=.12, \eta^2_p=.02$). Table 6 shows the descriptive values of the sample.

Table 6. Descriptive representation of the credibility values.

Measurement time	Condition	M^{ab}	SD^c
Pre values	EG ^d	5,43	1,48
	CG ^e	5,53	1,37
Post values	EG	7,16	1,26
	CG	6,24	1,44

Notes. ^aValues range between 1 and 10; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.



CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	1
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	3
	2b	Specific objectives or hypotheses	3
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	3
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	-
Participants	4a	Eligibility criteria for participants	3
	4b	Settings and locations where the data were collected	3
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	5
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	3
	6b	Any changes to trial outcomes after the trial commenced, with reasons	-
Sample size	7a	How sample size was determined	3
	7b	When applicable, explanation of any interim analyses and stopping guidelines	-
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	2
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	-
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to interventions	2
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those	-

1		assessing outcomes) and how		
2	11b	If relevant, description of the similarity of interventions	4	
3	Statistical methods	12a	Statistical methods used to compare groups for primary and secondary outcomes	6
4		12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses	6
5				
6	Results			
7	Participant flow (a	13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and	
8	diagram is strongly		were analysed for the primary outcome	6
9	recommended)	13b	For each group, losses and exclusions after randomisation, together with reasons	6
10	Recruitment	14a	Dates defining the periods of recruitment and follow-up	2
11		14b	Why the trial ended or was stopped	-
12	Baseline data	15	A table showing baseline demographic and clinical characteristics for each group	6
13	Numbers analysed	16	For each group, number of participants (denominator) included in each analysis and whether the analysis was	
14			by original assigned groups	2
15	Outcomes and	17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its	
16	estimation		precision (such as 95% confidence interval)	7
17		17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended	-
18	Ancillary analyses	18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing	
19			pre-specified from exploratory	-
20	Harms	19	All important harms or unintended effects in each group (for specific guidance see CONSORT for harms)	-
21				
22	Discussion			
23	Limitations	20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	10
24	Generalisability	21	Generalisability (external validity, applicability) of the trial findings	10
25	Interpretation	22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	8
26				
27	Other information			
28	Registration	23	Registration number and name of trial registry	2
29	Protocol	24	Where the full trial protocol can be accessed, if available	-
30	Funding	25	Sources of funding and other support (such as supply of drugs), role of funders	11

36
37 *We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also
38 recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials.
39 Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.
40
41
42

BMJ Open

Effects of a video intervention on physicians' acceptance of pain apps: a randomized controlled trial

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2021-060020.R1
Article Type:	Original research
Date Submitted by the Author:	25-Feb-2022
Complete List of Authors:	Hein, Hauke; University of Marburg, Department of Clinical Psychology and Psychotherapy Glombiewski, Julia Anna; University Koblenz - Landau, Department of Psychology, Pain and Psychotherapy Research Lab Rief, Winfried; University of Marburg, Department of Clinical Psychology and Psychotherapy Riecke, Jenny; University of Marburg, Department of Clinical Psychology and Psychotherapy
Primary Subject Heading:	Medical education and training
Secondary Subject Heading:	Communication
Keywords:	PAIN MANAGEMENT, MEDICAL EDUCATION & TRAINING, EDUCATION & TRAINING (see Medical Education & Training)

SCHOLARONE™
Manuscripts



I, the Submitting Author has the right to grant and does grant on behalf of all authors of the Work (as defined in the below author licence), an exclusive licence and/or a non-exclusive licence for contributions from authors who are: i) UK Crown employees; ii) where BMJ has agreed a CC-BY licence shall apply, and/or iii) in accordance with the terms applicable for US Federal Government officers or employees acting as part of their official duties; on a worldwide, perpetual, irrevocable, royalty-free basis to BMJ Publishing Group Ltd ("BMJ") its licensees and where the relevant Journal is co-owned by BMJ to the co-owners of the Journal, to publish the Work in this journal and any other BMJ products and to exploit all rights, as set out in our [licence](#).

The Submitting Author accepts and understands that any supply made under these terms is made by BMJ to the Submitting Author unless you are acting as an employee on behalf of your employer or a postgraduate student of an affiliated institution which is paying any applicable article publishing charge ("APC") for Open Access articles. Where the Submitting Author wishes to make the Work available on an Open Access basis (and intends to pay the relevant APC), the terms of reuse of such Open Access shall be governed by a Creative Commons licence – details of these licences and which [Creative Commons](#) licence will apply to this Work are set out in our licence referred to above.

Other than as permitted in any relevant BMJ Author's Self Archiving Policies, I confirm this Work has not been accepted for publication elsewhere, is not being considered for publication elsewhere and does not duplicate material already published. I confirm all authors consent to publication of this Work and authorise the granting of this licence.

Title

Effects of a video intervention on physicians' acceptance of pain apps: a randomized controlled trial

Corresponding author

Jenny Riecke
Gutenbergstraße 18
Marburg, 35032
jenny.riecke@staff.uni-marburg.de

Authors

Hauke Jeldrik Hein
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Julia Anna Glombiewski
Department of Psychology, Pain and Psychotherapy Research Lab, University of Koblenz-Landau

Winfried Rief
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Jenny Riecke
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Word count

3876

Keywords

mHealth; health apps; acceptance; performance expectancy; credibility; chronic pain; physicians

Abstract**Objectives**

The aim of our study was to determine and enhance physicians' acceptance, performance expectancy and credibility of health apps for chronic pain patients. We further investigated predictors of acceptance.

Design

Randomized experimental trial with a parallel-group repeated measures design.

Setting and participants

248 physicians working in various, mainly outpatient settings in Germany.

Intervention and outcome

Physicians were randomly assigned to either an experimental group (short video about health apps) or a control group (short video about chronic pain). Primary outcome measure was acceptance. Performance expectancy and credibility of health apps were secondary outcomes. In addition, we assessed 101 medical students to evaluate the effectiveness of the video intervention in young professionals.

Results

In general, physicians' acceptance of health apps for chronic pain patients was moderate ($M=9.51$, $SD=3.53$, scale ranges from 3-15). All primary and secondary outcomes were enhanced by the video intervention: A repeated-measures ANOVA yielded a significant interaction effect for acceptance ($F(1, 246)=15.28$, $p=.01$), performance expectancy ($F(1, 246)=6.10$, $p=.01$) and credibility ($F(1, 246)=25.61$, $p<.001$). The same pattern of results was evident among medical students.

Linear regression analysis revealed credibility ($\beta=.34$, $p<.001$) and performance expectancy ($\beta .30$, $p<.001$) as the two strongest factors influencing acceptance, followed by skepticism ($\beta=-.18$, $p<.001$) and intuitive appeal ($\beta=.11$, $p=.03$).

Conclusions and recommendations

Physicians' acceptance of health apps was moderate, and was strengthened by a three minute video. Besides performance expectancy, credibility seems to be a promising factor associated with acceptance. Future research should focus on ways to implement acceptability-increasing interventions into routine care.

Trial registration: <https://osf.io/x693r>

Strengths and limitations of this study

- This is the first study to examine physicians' acceptance and expectations about health apps for chronic pain.

- 1
- 2
- 3 - A strength of the study is the investigation of both practitioners and medical students as
- 4 future physicians.
- 5
- 6 - The study has a strong active control group.
- 7
- 8 - A limitation is the online-only data collection, due to which a selection bias may have
- 9 occurred.
- 10

11 INTRODUCTION

12 Since the Global Burden of Disease Study was first conducted in the 1990s, chronic pain
13 has been identified as the leading cause of years lived with disability[1]. Chronic pain has
14 various negative health consequences and adverse impacts on quality of life[2–4].
15 Although there are effective treatments for chronic pain[5,6], effect sizes tend to be
16 small[7]. Further, the sustained efficacy of treatments is uncertain[8]. This is problematic,
17 because chronic pain raises costs dramatically for health care systems[9,10] and is a
18 significant contributor to work disability[11]. The likelihood of returning to work
19 correlates with the duration of pain: the longer patients are out of work, the less likely they
20 are to return to full-time employment[12,13]. Therefore, the principle for treating pain is
21 that it should start as early as possible. However, many people, especially in rural areas,
22 have no access to adequate pain treatment[14,15], even though it is considered a human
23 right[16].

24
25
26
27
28
29
30 Electronic health (eHealth) offerings can help to alleviate these problems and provide
31 patients with evidence-based interventions[17]. Smartphone apps, falling under the mobile
32 health (mHealth) category, especially have great potential for both practitioners and
33 patients[18]: First, because of the widespread use of smartphones, they can reach patients
34 with chronic pain at a low threshold[19]. Second, they can help patients better manage their
35 pain, for example as a treatment adjunct or in the absence of a pain expert[20–22]. Pain
36 apps offer a wide range of application possibilities ranging from diary functions for
37 monitoring pain to specific interventions. Two recent meta-analyses conclude that pain
38 apps can reduce patients' pain in the long term[23] and have positive effects on depression
39 and pain catastrophizing[24]. However, despite their positive potential, it should be
40 mentioned that most pain apps have not been scientifically evaluated yet and privacy
41 protection is often not sufficiently guaranteed[25]. Besides these problems, there are
42 various other barriers to the implementation of health apps into clinical practice.

43
44
45
46
47
48 One barrier on the practitioners' side is that they play a gatekeeping role in electronic
49 treatment forms[26]. Even if physicians consider health apps to be helpful[27], integrating
50 health apps into their daily work is slow[28]. Although many patients are eager to try health
51 apps[29] health professionals recommend them seldom[30,31]. One potential reason for
52 this is their moderate acceptance of eHealth[32]. There is ample evidence that acceptance
53 is an important prerequisite for implementing new technologies into practice[33,34].
54
55
56
57
58
59
60

1
2
3 Across studies, an important factor influencing acceptance (respective the intention to
4 apply new technology) is performance expectancy[32,35–38].
5
6

7 To increase acceptance, acceptance-enhancing video interventions have proven to be
8 effective in patients and health practitioners[33,39,40]. However, not all studies were able
9 to increase practitioners' acceptance [41,42], suggesting that the presentation and content
10 of educational videos are relevant[33].
11
12

13 Since previous research mainly investigated eHealth in general focusing on internet
14 interventions, little is known about the acceptance of mobile health apps. The main aims
15 of this study were to assess physicians' acceptance of health apps and to increase their
16 acceptance, performance expectancy and credibility via a short video intervention. Our
17 further aim was to identify variables that influence physicians' acceptance of health apps
18 for chronic pain. To the best of our knowledge, this is the first experimental study assessing
19 and modifying physicians' acceptance of health apps in the context of chronic pain.
20
21
22
23

24 **METHODS**

25 **Study Design**

26 The present study is a web-based experimental trial with a parallel-group design using
27 simple randomization procedure. Self-rating questionnaires were used to assess pre- and
28 post-intervention outcomes.
29
30

31 The study was preregistered with the Open Science Framework on 12/17/2020 (Trial
32 Registration Number: <https://osf.io/x693r>). All study participants gave their informed
33 consent. The survey was approved by the Ethics Committee of Philipps University of
34 Marburg (reference 2020-72k-2). Completing the survey took an average of 14 minutes.
35 Measurements were collected online via the software platform Unipark (Enterprise
36 Feedback Suite survey, version Fall 2020, Questback). Randomization was performed
37 within the Unipark software. All procedures complied with the German Psychological
38 Society's ethical guidelines.
39
40
41
42

43 **Participants**

44 Data collection was performed between December 2020 and April 2021. The sample size
45 was determined using an a priori power analysis with G*Power version 3.1.9.3[43].
46 Following a similar preceding study[33], we based our calculations on a small effect
47 between groups (expected $f=.16$; power=.8; alpha error probability of .05), resulting in a
48 necessary sample size of 230. Because we assumed a 10% dropout rate, we planned to
49 survey 253 subjects. We recruited physicians via email distribution lists, physician
50 networks, and emails to practices. Due to the different recruitment methods, we can only
51 estimate the number of physicians contacted. We assume that we reached approximately
52 10000 physicians, of whom 354 started the survey. The response rate is comparable to a
53
54
55
56
57
58
59

1
2
3 similar study[33]. 257 participants completed the questionnaires at post-intervention,
4 yielding a completion rate of 73% (Figure 1). Inclusion criteria were being employed as a
5 physician and sufficient knowledge of the German language. Study participants were
6 collected online through practices, hospitals and medical communities. We additionally
7 recruited a sample of 101 medical students via Facebook groups for medical students as
8 well as email distribution lists of medical schools.
9
10

11
12 *[Please insert figure 1 about here]*
13
14

15 **Measures**

16 **Primary Outcome**

17 Acceptance of the Unified Theory of Acceptance and Use of Technology model
18 (UTAUT)[34] was our primary outcome. Acceptance according to the UTAUT model is
19 conceived as the intention to use (new) technologies. The three acceptance items (table 1)
20 were added together as a cumulative score, giving a range of 3 – 15. To make our data
21 easier to interpret, we considered values as low (3 – 6), moderate (7 – 11) and high (12 –
22 15). This classification is similar to other studies[32,33]. Cronbach's alpha was .93.
23
24
25
26

27 **Secondary Outcomes**

28 Performance expectancy of the UTAUT model was our secondary outcome. It was
29 surveyed by means of 3 items (Table 1). Performance expectancy is conceptualized as the
30 expectation that an intervention will be beneficial.
31

32 An additional secondary outcome was the credibility of health apps, which we assessed via
33 the credibility/expectancy questionnaire (CEQ)[44]. The credibility scale (e.g., "*How*
34 *logical does the medical use of health apps for chronic pain seem to you?*"), includes 3
35 items and asks about treatment credibility on a 9-point response scale (ranging from 1=not
36 at all useful to 9=very useful). Cronbach's alpha for the credibility scale was .91.
37
38

39 Primary and secondary outcomes were measured both before and after the intervention.
40 With our medical student cohort, only the primary and secondary outcomes were assessed,
41 but not the predictors of acceptance.
42
43

44 **Predictors of acceptance**

45 Predictors of acceptance were examined. For this purpose, we used the baseline variable
46 of acceptance as dependent variable and multiple predictors as independent variables (see
47 Statistical Analysis).
48

49 Socio-demographic variables included age, gender, daily smartphone time and smartphone
50 use in a professional context. All of the following items had to be slightly adapted for the
51 purpose of this study.
52

53 We assessed the four main constructs of UTAUT model[34]. The UTAUT model is an
54 established model which states that the four constructs performance expectancy
55
56
57
58
59
60

(Cronbach's alpha of .94); effort expectancy (Cronbach's alpha of .84); facilitating conditions (Spearman's correlation of .17); and social influence (Spearman's correlation of .79) have an effect on the acceptance and intention to use (new) technologies. The scales consist of statements (table 1) that can be agreed to on a 5-point response scale (answers ranging from 1=totally disagree to 5=totally agree). Higher values indicate a higher level of the construct. Items were adapted from different studies[39,45,46].

From the Attitudes toward Psychological Online Interventions questionnaire (APOI)[47], we used the skepticism and perception of risks scale, which contains 4 statements (e.g., *"It is difficult for patients to effectively integrate health apps into their daily lives."*) that can be agreed on a 5-point scale (ranging from 1=totally agree to 5=totally disagree). We excluded 1 item because its content did not fit the survey (*"By using a POI [Psychological Online Interventions], I do not receive professional support."*). Cronbach's alpha for this scale was .57.

Openness (e.g., *"I would use new treatments to help my patients."*) and intuitive appeal (e.g., *"If you learned about a new health app, how likely would you be to use it if it appealed to you intuitively?"*) were assessed with the Evidence-based Practice Attitude Scale-36 (EBPAS)[48]. The EBPAS measures difficulties and supportive factors in implementing evidence-based treatment approaches. Both scales consist of 4 statements or questions that can be agreed to on a 5-point response scale (ranging from 0=not at all to 4=to a very great extent). Cronbach's alpha of .84 (openness) and .87 (intuitive appeal). Before starting the survey, we gave participants a brief definition of health apps and instructed them that all questions are related to health apps for chronic pain patients.

Table 1 UTAUT Items.

UTAUT Scale	Items
Acceptance	<ol style="list-style-type: none"> 1. I can basically imagine prescribing a health app. 2. I would prescribe health apps regularly. 3. I would recommend health apps to colleagues.
Performance Expectancy	<ol style="list-style-type: none"> 1. Using health apps would improve the effectiveness of my work. 2. Using health apps would help me in my work and increase my productivity. 3. Overall, health apps would help me treat my patients.
Effort Expectancy	<ol style="list-style-type: none"> 1. Using health apps would be easy. 2. Using health apps would be easy for me. 3. The use of health apps would be clear and understandable to me.
Social Influence	<ol style="list-style-type: none"> 1. Colleagues would advise me to use health apps.

	2. My supervisors and/or experienced colleagues would recommend that I use health apps.
Facilitating Conditions	1. I would get support for technical problems with health apps. 2. I have the necessary technical skills to use health apps.

Notes. Items are adapted from[39,45,46].

Intervention

The control group (CG) watched a video (3:10 minutes) providing general information about chronic pain (e.g., prevalence and costs for the health care system and psychosocial consequences for people suffering from chronic pain). The experimental group (EG) watched a video (3:23 minutes) that discussed the content of health apps (e.g., how they can be used and the results of recent studies). We kept the information of both videos in simple language. In terms of content, the videos only gave a general overview of the topic without going into too much detail. Both videos were matched in terms of visuals (Figure 2). Skipping the video was not possible due to the survey software. We produced the video with the commercial software Powtoon (2012–2021 Powtoon Limited). A professional narrator recorded the audio track. An English translation of the spoken text is in the supplementary material.

[Please insert figure 2 about here]

Statistical Analysis

We used the 26th version of IBM SPSS Statistics software for statistical analyses. There were no missing data due to the software (participants had to answer all questions to get to the next page). For all analyses, we used a type-1 error level of 5%.

Both Mahalanobis distance and Cook's distance were used to detect multivariate outliers[49]. According to the suggestion of Pituch and Stevens (2016), univariate outliers were calculated using standardized values[49]. We checked data for plausibility before exclusion. In addition, we checked subjects' comments at the end of the survey for possible bias.

To detect any differences between baseline values, we conducted a multivariate analysis of variance (MANOVA) for age; APOI; EBPAS; CEQ; and the UTAUT variables. We assessed gender differences using a chi-square test.

The video's influence on our primary and secondary outcomes was assessed via a 2 (condition) x 2 (time) repeated measures analysis of variance (ANOVA). Partial eta squared was used as the effect size measure, as suggested by Richardson (2011). Effect sizes were classified according to Richardson[50] based on Cohen[51]. To reduce inflation of the alpha error, we applied Bonferroni correction to secondary outcomes[52].

The variables influencing health apps' acceptance were calculated using linear regression, in which we added predictor groups blockwise: first, demographic variables (age; gender; daily smartphone time; smartphone use in a working context). The APOI, EBPAS, and CEQ scales were then added. Last, the four UTAUT predictors were added to the model. Acceptance from the pre-measurement was the dependent variable[32]. Because of the large number of predictors and resulting overestimation of R^2 , we referred to an adjusted R^2 as the outcome[53].

Patient and public involvement

No patient involved.

RESULTS

Sample Characteristics

After inspecting the data, there was one exclusion because the subject stated that he had filled in the questionnaires arbitrarily. 8 subjects were excluded because they had stated "psychological psychotherapist" as their specialist direction, which in Germany indicates that they were not physicians but psychologists. This reduced our sample to 248 (38.71% female) ($n_{EG}=124$; $n_{CG}=124$). The average age was 49.56 years ($SD=11.51$). There were no baseline differences between conditions. The most common fields of specialization were general practitioners (89); surgeons (39); anesthesiologists (29); neurologists and psychiatrists (23). Acceptance levels at baseline across both conditions were moderate ($M=9.51$, $SD=3.53$) with 21.4% in the low range, 47.1% in the moderate range, and 31.5% in the high range. See table 2 for a complete list of specialty directions, additional demographic variables as well as pre-values of the baseline measures.

Table 2 Demographic characteristics.

Variables	Experimental Group	Control Group
Age	49.65 ± 11.57	49.47 ± 11.49
Number (% female)	124 (35.50)	124 (41.90)
Professional environment (%)		
Outpatient	89 (71.8)	77 (62.1)
Inpatient	30 (24.2)	33 (26.6)
Other	5 (4.0)	14 (11.3)
Medical Specialty (%) ^a		
General medicine	49 (39.5)	40 (32.3)
Surgery	17 (13.7)	22 (17.7)
Neurology	17 (13.7)	6 (4.8)
Anesthesiology	11 (8.9)	18 (14.5)
Orthopedics	6 (4.8)	8 (6.5)

Pediatrics	5 (4)	8 (6.5)
Other	19 (15.4)	22 (17.7)
<hr/>		
CEQ		
Credibility	5.28 ± 1.78	5.14 ± 1.96
<hr/>		
APOI		
Scepticism and Perception of Risks	2.66 ± 0.74	2.68 ± 0.81
<hr/>		
EBPAS		
Openness	3.65 ± 0.87	3.66 ± 0.93
Intuitive Appeal	3.64 ± 0.88	3.57 ± 0.93
<hr/>		
UTAUT		
Acceptance	9.73 ± 3.33	9.30 ± 3.72
Performance Expectancy	8.60 ± 3.00	8.30 ± 3.10
Effort Expectancy	11.03 ± 2.47	10.73 ± 2.42
Social Influence	5.80 ± 2.10	5.40 ± 1.95
Facilitating Conditions	7.60 ± 1.71	7.48 ± 1.95

Notes. Values represent averages (\pm standard deviation), frequency or percentages; CEQ=credibility/expectancy questionnaire (range: 1-9); APOI=Attitudes toward Psychological Online Interventions questionnaire (range:1-5); EBPAS=Evidence-based Practice Attitude Scale-36 (range: 0-4); UTAUT=Unified Theory of Acceptance and Use of Technology (Acceptance, Performance Expectancy, Effort Expectancy range: 3-15, Social Influence and Facilitating Conditions range 2-10); ^aOnly those medical specialties are listed that were represented by more than 5% in one of the two groups.

Primary Outcome

Our subjects' acceptance was increased by means of the video (significant main effect of time ($F(1, 246)=15.28, p<.001, \eta^2_p=.06$)). Further subjects of the EG showed higher increases than those of the CG (significant time x condition interaction ($F(1, 246)=15.28, p=.01, \eta^2_p=.02$)). After the intervention, the EG ($M=10.51, SD=3.28$) had higher post-acceptance scores than the CG ($M=9.48, SD=3.57$) ($t(246)=-2.37, p=.01$). Group comparison of post-assessment data reveals a small effect (Cohen's $d=.30$). Figure 3 shows a comparison between the medical student sample and the physicians.

[please insert figure 3 about here]

Secondary Outcomes

Performance expectancy could also be increased by the video (main effect of time ($F(1, 246)=66.85, p<.001, \eta^2_p=.21$)). Again, the increase was higher in the EG than in the CG (significant time x condition interaction ($F(1, 246)=6.10, p=.01, \eta^2_p=.02$)). The EG ($M=9.94, SD=3.16$) had higher post-performance expectancy scores than the CG ($M=9.02,$

1
2
3 $SD=3.34$) ($t(246)=-2.23, p=.01$). Again, group comparison of the post-assessment data
4 reveals a small effect (Cohen's $d=.28$).

5
6 We found the same pattern of results for credibility. It was increased by the video
7 (significant effect of time ($F(1, 246)=64.47, p<.001, \eta^2_p=.21$), with a higher increase in the
8 EG (significant time x condition interaction ($F(1, 246)=25.61, p<.001, \eta^2_p=.09$)). Post
9 values of the EG ($M=6.07, SD=1.87$) were higher than those of the CG ($M=5.31, SD=2.14$)
10 ($t(246)=-2.95, p=.002$). Post-assessment group comparison reveals a small to moderate
11 effect for credibility (Cohen's $d=.38$). Figure 4 shows a comparison between the medical
12 student sample and the physicians in terms of credibility.
13
14

15
16 *[Please insert figure 4 about here]*
17
18

19 The medical students' pattern of results was identical to those illustrated above (see
20 supplementary material for a detailed presentation of results and demographic variables).
21 The time x condition interaction effect for acceptance had an effect size of $\eta^2_p=.13$ (Figure
22 2); for performance expectancy an effect size of $\eta^2_p=.09$; and for credibility an effect size
23 of $\eta^2_p=.21$ (Figure 3).
24
25

26 27 **Predictors of acceptance**

28 Linear regression with the predictors from the first block was significant ($R^2_{adj}=.14, F(4,$
29 $242)=11.01, p<.001$). Age ($\beta=-.23, p=.001$) and smartphone use in a professional context
30 ($\beta=.20, p=.002$) were related to acceptance.
31

32 The model improved when we added the second block with APOI, EBPAS as well as CEQ
33 scales ($R^2_{adj}=.70, F(8, 238)=72.35, p<.001$). Credibility ($\beta=.51, p<.001$) was the strongest
34 predictor followed by skepticism ($\beta=-.24, p<.001$) and intuitive appeal ($\beta=.13, p=.01$).
35 None of the predictors from the first block were significant.
36

37 The model improved marginally after adding the UTAUT variables ($R^2_{adj}=.73, F(12,$
38 $234)=56.24, p<.001$). Again, credibility was the best predictor ($\beta=.34, p<.001$), followed
39 by performance expectancy ($\beta=.30, p<.001$), skepticism ($\beta=-.18, p<.001$) and intuitive
40 appeal ($\beta=.11, p=.03$). None of the other predictors were significant. A table with all
41 predictors is provided in the supplementary material.
42
43
44

45 46 **DISCUSSION**

47 The current study is the first to explicitly investigate physicians' acceptance of health apps
48 focusing on chronic pain. Our results complement preceding studies by adding the
49 physicians' perspective within an outpatient setting. The main aims of this study were to
50 survey physicians' current acceptance of health apps for patients with chronic pain and to
51 increase their acceptance. In general, physicians' and medical students' acceptance for
52 health apps was moderate, which indicates a higher openness than previous studies[32].
53 The experimental intervention successfully increased acceptance, performance expectancy
54
55
56
57
58
59
60

1
2
3 and credibility of health apps among physicians and medical students. Our additional study
4 aim was to identify variables that influence acceptance. Credibility and performance
5 expectancy were the strongest predictors of acceptance, followed by skepticism and
6 intuitive appeal.
7
8

9
10 We found that our physicians' moderate acceptance of health apps was higher than that
11 reported in previous studies: A survey conducted between 2015 and 2016 among various
12 health care professionals observed rather low acceptance rates for electronic health
13 interventions[32]. According to a recent study, psychotherapists exhibited mixed
14 acceptance of blended care (a combination of internet and mobile based interventions and
15 face-to-face therapy)[33]. However, the aforementioned study was conducted several years
16 ago and perceptions of eHealth may have changed in the meantime. In particular, the
17 COVID-19 pandemic may have influenced opinions about electronic health
18 interventions[54]. Also, unlike the studies mentioned above, we specifically asked about
19 health apps in our survey.
20
21
22
23

24 Our results indicate that brief, visually appealing educational videos may be an effective
25 acceptance-facilitating intervention for physicians. Results from acceptance-enhancing
26 interventions in other studies were inconclusive. Some researchers demonstrated positive
27 effects[33], while others identified no effects[41,42]. Most researchers employed video
28 interventions to increase acceptance toward eHealth interventions in general (e.g. online
29 interventions) but not by focusing on apps in particular. Another potential explanation of
30 our positive findings is the specific focus on chronic pain, as the perceived usefulness of
31 e- and mHealth interventions could be disorder-specific.
32
33
34
35

36 However, the higher effect sizes of the student sample lead us to cautiously conclude that
37 the intervention may be more effective with students. Young professionals thus appear to
38 be more receptive to interventions promoting the acceptance of health apps. This could be
39 due to a generally higher level of skill and familiarity among the younger sample in using
40 mobile technologies. Since high acceptance does not automatically lead to action[55], long-
41 term studies examining the actual use of health apps among (prospective) physicians would
42 be worthwhile.
43
44
45
46

47 The strong association we detected between performance expectancy and acceptance is in
48 line with other research findings. Across studies, performance expectancy has consistently
49 shown to be one of the most important predictors of acceptance of new technologies in the
50 healthcare sector[32,37]. This strong association between performance expectancy and
51 acceptance suggests that physicians' acceptance can be increased by highlighting the
52 benefits of health apps for their patients and themselves. This is also supported by a study
53 which found that physicians are more likely to use mobile devices with drug reference
54
55
56
57
58
59
60

1
2
3 software if they believe it will help their patients[56]. In contrast to Hennemann and
4 colleagues[32], we found no impact of social influence on acceptance, nor did we find any
5 influence of facilitating conditions as Liu and colleagues did[37]. Note that the subjects in
6 those two studies were surveyed in inpatient settings. We mainly surveyed physicians in
7 an outpatient setting. Accordingly, our physicians were probably relying less on their
8 employer's facilitation because they are often self-employed. The same might apply to
9 social support: Medical practices employ much less staff than hospitals, a fact that may
10 have contributed to this construct being less significant in this survey. Additionally, it is
11 worth mentioning that the two studies above did not specifically survey acceptance towards
12 health apps and that they were conducted a few years ago. The relevance of certain
13 constructs like facilitating conditions may have lessened since then.
14
15
16
17
18

19 The association we found between credibility and acceptance also concurs with previous
20 research findings. A study with college students concluded that credibility influences the
21 perceptions of health apps positively[57]. The credibility of new technologies in the
22 healthcare field is important[58] as it increases the likelihood that the technology will be
23 used in the short and long term[59,60]. Accordingly, the low prescription rates (or the
24 paucity of recommendations) of health apps by physicians could be partly attributable to
25 their lack of credibility. One potential reason for this is the low quality of many health apps
26 on the market[61]. Important to the credibility of information about new electronic health
27 measures is the source of the information. Websites controlled by editors are perceived to
28 be more credible, as is information from independent medical experts[62]. Because the
29 source of the material appears to be more important than its design[63], independent
30 research institutes can play an important role in disseminating evidence-based information
31 about electronic health care interventions. By including highly visible videos on their
32 websites, they could increase both the acceptance and awareness of health apps. Our results
33 indicate that such an approach holds particular promise for medical students, highlighting
34 the call for establishing eHealth curricula in education[58,64].
35
36
37
38
39
40
41

42 Technological influences will continue to make strong inroads into medicine[65], which
43 requires that health care professionals are able to adapt new technologies flexibly.
44 Especially considering the rapid technological progress in this area, the evidence from
45 earlier studies and from ours provide valuable information about the importance of
46 communicating with physicians, psychotherapists, and other professional groups in the
47 health care sector about eHealth in general and health apps in particular. Video
48 interventions can be an effective and cost-saving method of communicating the potential,
49 opportunities, and limitations of these new technologies. They reach the target group at a
50 low threshold, for example, by being included on informational websites, newsletters or at
51 training courses. This informational material should emphasize both performance
52 expectancy and the credibility of the intervention being addressed.
53
54
55
56
57
58
59
60

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

In addition to raising acceptance towards health apps, it is also important to provide physicians with specific recommendations on which apps are best to use with which patients. Due to the volume of the still growing market, it is hardly possible for an individual to get a profound overview of the range of health apps available. It therefore seems sensible to establish guidelines for physicians about which apps can be helpful for which problems - just as there are guidelines for medications for diseases. To achieve this, a recent study suggests specific recommendations from medical associations or scientific societies, as well as specialized training in this field[66]. In this way, physicians could be helped to integrate health apps into their workflows[67].

Limitations

Our study has some limitations. First, there may have been a selection bias due to the data collection method. Thus, physicians who were already open and interested in mHealth may have participated, which would restrict the generalizability of our results. Furthermore, our results relied solely on self-reporting. Most of our items were adaptations of already tested items or scales on questionnaires. This approach was necessary due to the lack of appropriate health app-specific questionnaires, but it remains a limitation. In addition, the scale facilitating conditions had low correlation measures, accordingly results of this scale should be interpreted with caution. Because of the survey's brevity, we could not collect many other potentially relevant constructs like technologization threat[47] or previous experience with health apps. As acceptance due to self-regulatory deficits[68] does not guarantee that intention becomes an action in the future[55], longitudinal surveys to examine whether video interventions increase the actual recommendations or prescriptions of the respective technologies should be one of the next steps in research.

Strengths

To our knowledge, this is the first study that investigated and increased physicians' acceptance of health apps for managing chronic pain. This professional group is of particular interest due to the gatekeeper role they play in the healthcare system. Furthermore, we based the UTAUT questionnaires on predecessor studies, to increase comparability. In addition, we engaged a strong control group whose intervention was timed, visually, and audibly matched to the intervention video. Despite the brevity of the survey and our strong control group, we identified a superior effect of the intervention video. The video intervention was very short and can be integrated at a low-threshold within different platforms.

Conclusion

Our results show that physicians are open to using health apps for chronic pain patients as they demonstrated moderate to high acceptance rates. Our study also shows that

1
2
3 performance expectancy and credibility had the strongest influence on acceptance. As low-
4 threshold entities, brief video interventions are useful tools that can strengthen these
5 constructs and reach a high number of health professionals. They can thus be helpful in
6 overcoming certain barriers to implementing mobile health interventions in clinical
7 practice. Future studies should examine the long-term effect of acceptance facilitating
8 interventions and their impact on behavioral measures.
9
10

11 12 **Acknowledgements**

13 We would like to thank Nora Jander for her excellent voice-over on the video and Benno
14 Glöckler and Kari Fuhrmann for their support in recruiting the physicians.
15
16

17 18 **Disclosure of Interest**

19 None declared.
20
21

22 23 **Funding**

24 This research received no specific grant from any funding agency in the public, commercial
25 or not-for-profit sectors.
26
27

28 29 **Author Contributions**

30 HJH, JAG, WR, JR: Conception and design of the study; HJH: data collection, analysis,
31 and interpretation, manuscript preparation; JAG, WR, JR: supervision, manuscript editing
32 and reviewing; JR: project administration. All authors approved the final manuscript.
33
34

35 36 **Data sharing statement**

37 Data can be shared upon reasonable request. A request can be made to the corresponding
38 author.
39
40

41 42 **Legends of the figures**

43 **Figure 1** Flowchart.
44
45

46 **Figure 2** Screenshots of the video interventions. Left: Video of the EG describing
47 possible applications of pain apps; Right: Video of the CG describing psychosocial
48 consequences of chronic pain.
49
50

51 **Figure 3** Level of acceptance. Left: Physicians; Right: Medical students;
52 EG=Experimental Group; CG=Control Group; pre=Measurement before the video;
53 post=Measurement after the video; Error bars indicate standard errors; * $p<.05$; ** $p<.005$.
54
55
56
57
58
59
60

Figure 4 Level of credibility. Left: Physicians; Right: Medical students; EG=Experimental Group; CG=Control Group; pre=Measurement before the video; post=Measurement after the video; Error bars indicate standard errors; ** $p<.001$.

References

1. Vos T, Allen C, Arora M, Barber RM, Bhutta ZA, Brown A, et al. Global, regional, and national incidence, prevalence, and years lived with disability for 310 diseases and injuries, 1990–2015: a systematic analysis for the Global Burden of Disease Study 2015. *Lancet* 2016;388:1545–602. [https://doi.org/10.1016/S0140-6736\(16\)31678-6](https://doi.org/10.1016/S0140-6736(16)31678-6).
2. Graham JE, Streitel KL. Sleep quality and acute pain severity among young adults with and without chronic pain: the role of biobehavioral factors. *J Behav Med* 2010;33:335–45. <https://doi.org/10.1007/s10865-010-9263-y>.
3. Ratcliffe GE, Enns MW, Belik S-L, Sareen J. Chronic Pain Conditions and Suicidal Ideation and Suicide Attempts: An Epidemiologic Perspective. *Clin J Pain* 2008;24:204–10. <https://doi.org/10.1097/AJP.0b013e31815ca2a3>.
4. Ryan S, Hill J, Thwaites C, Dawes P. Assessing the effect of fibromyalgia on patients' sexual activity. *Nurs Stand* 2008;23:35–41. <https://doi.org/10.7748/ns2008.09.23.2.35.c6669>.
5. Veehof MM, Trompetter HR, Bohlmeijer ET, Schreurs KMG. Acceptance- and mindfulness-based interventions for the treatment of chronic pain: a meta-analytic review. *Cogn Behav Ther* 2016;45:5–31. <https://doi.org/10.1080/16506073.2015.1098724>.
6. Glombiewski JA, Holzappel S, Riecke J, Vlaeyen JWS, de Jong J, Lemmer G, et al. Exposure and CBT for chronic back pain: An RCT on differential efficacy and optimal length of treatment. *J Consult Clin Psychol* 2018;86:533–45. <https://doi.org/10.1037/ccp0000298>.
7. Williams AC de C, Fisher E, Hearn L, Eccleston C. Psychological therapies for the management of chronic pain (excluding headache) in adults. *Cochrane Database Syst Rev* 2020;2021. <https://doi.org/10.1002/14651858.CD007407.pub4>.
8. Morley S. Relapse prevention: Still neglected after all these years. *Pain* 2008;134:239–40. <https://doi.org/10.1016/j.pain.2007.12.004>.
9. Gaskin DJ, Richard P. The Economic Costs of Pain in the United States. *J Pain* 2012;13:715–24. <https://doi.org/10.1016/j.jpain.2012.03.009>.
10. Leadley RM, Armstrong N, Lee YC, Allen A, Kleijnen J. Chronic Diseases in the European Union: The Prevalence and Health Cost Implications of Chronic Pain. *J Pain Palliat Care Pharmacother* 2012;26:310–25. <https://doi.org/10.3109/15360288.2012.736933>.
11. Landmark T, Romundstad P, Dale O, Borchgrevink PC, Vatten L, Kaasa S. Chronic pain: One year prevalence and associated characteristics (the HUNT pain study). *Scand J Pain* 2013;4:182–7. <https://doi.org/10.1016/j.sjpain.2013.07.022>.
12. Patel S, Greasley K, Watson PJ. Barriers to rehabilitation and return to work for unemployed chronic pain patients: A qualitative study. *Eur J Pain* 2007;11:831–40. <https://doi.org/10.1016/j.ejpain.2006.12.011>.

13. Turner JA. Pain and disability. Clinical, behavioral, and public policy perspectives (Institute of Medicine Committee on pain, disability, and chronic illness behavior). *Pain* 1988;32:385–6. [https://doi.org/10.1016/0304-3959\(88\)90054-1](https://doi.org/10.1016/0304-3959(88)90054-1).
14. Austrian JS, Kerns RD, Carrington Reid M. Perceived Barriers to Trying Self-Management Approaches for Chronic Pain in Older Persons. *J Am Geriatr Soc* 2005;53:856–61. <https://doi.org/10.1111/j.1532-5415.2005.53268.x>.
15. Becker WC, Dorflinger L, Edmond SN, Islam L, Heapy AA, Fraenkel L. Barriers and facilitators to use of non-pharmacological treatments in chronic pain. *BMC Fam Pract* 2017;18:41. <https://doi.org/10.1186/s12875-017-0608-2>.
16. International Pain Summit of the In. Declaration of Montréal: Declaration That Access to Pain Management Is a Fundamental Human Right. *J Pain Palliat Care Pharmacother* 2011;25:29–31. <https://doi.org/10.3109/15360288.2010.547560>.
17. Holmes EA, Ghaderi A, Harmer CJ, Ramchandani PG, Cuijpers P, Morrison AP, et al. The Lancet Psychiatry Commission on psychological treatments research in tomorrow's science. *The Lancet Psychiatry* 2018;5:237–86. [https://doi.org/10.1016/S2215-0366\(17\)30513-8](https://doi.org/10.1016/S2215-0366(17)30513-8).
18. Luxton DD, McCann RA, Bush NE, Mishkind MC, Reger GM. mHealth for mental health: Integrating smartphone technology in behavioral healthcare. *Prof Psychol Res Pract* 2011;42:505–12. <https://doi.org/10.1037/a0024485>.
19. Demiris G, Afrin LB, Speedie S, Courtney KL, Sondhi M, Vimarlund V, et al. Patient-centered Applications: Use of Information Technology to Promote Disease Management and Wellness. A White Paper by the AMIA Knowledge in Motion Working Group. *J Am Med Informatics Assoc* 2008;15:8–13. <https://doi.org/10.1197/jamia.M2492>.
20. Alexander J, Joshi G. Smartphone applications for chronic pain management: a critical appraisal. *J Pain Res* 2016;Volume 9:731–4. <https://doi.org/10.2147/JPR.S119966>.
21. Chhabra HS, Sharma S, Verma S. Smartphone app in self-management of chronic low back pain: a randomized controlled trial. *Eur Spine J* 2018;27:2862–74. <https://doi.org/10.1007/s00586-018-5788-5>.
22. Toelle TR, Utpadel-Fischler DA, Haas K-K, Priebe JA. App-based multidisciplinary back pain treatment versus combined physiotherapy plus online education: a randomized controlled trial. *Npj Digit Med* 2019;2:34. <https://doi.org/10.1038/s41746-019-0109-x>.
23. Pfeifer A-C, Uddin R, Schröder-Pfeifer P, Holl F, Swoboda W, Schiltenswolf M. Mobile Application-Based Interventions for Chronic Pain Patients: A Systematic Review and Meta-Analysis of Effectiveness. *J Clin Med* 2020;9:3557. <https://doi.org/10.3390/jcm9113557>.
24. Moman RN, Dvorkin J, Pollard EM, Wanderman R, Murad MH, Warner DO, et al. A Systematic Review and Meta-analysis of Unguided Electronic and Mobile Health Technologies for Chronic Pain—Is It Time to Start Prescribing Electronic Health Applications? *Pain Med* 2019;20:2238–55. <https://doi.org/10.1093/pm/pnz164>.
25. Terhorst Y, Messner E-M, Schultchen D, Paganini S, Portenhausner A, Eder A-S, et al. Systematic evaluation of content and quality of English and German pain apps in European app stores. *Internet Interv* 2021;24:100376.

- 1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
- <https://doi.org/10.1016/j.invent.2021.100376>.
26. Cowan KE, McKean AJ, Gentry MT, Hilty DM. Barriers to Use of Telepsychiatry: Clinicians as Gatekeepers. *Mayo Clin Proc* 2019;94:2510–23. <https://doi.org/10.1016/j.mayocp.2019.04.018>.
27. Kayyali R, Peletidi A, Ismail M, Hashim Z, Bandeira P, Bonnah J. Awareness and Use of mHealth Apps: A Study from England. *Pharmacy* 2017;5:33. <https://doi.org/10.3390/pharmacy5020033>.
28. Anastasiadou D, Folkvord F, Serrano-Troncoso E, Lupiañez-Villanueva F. Mobile Health Adoption in Mental Health: User Experience of a Mobile Health App for Patients With an Eating Disorder. *JMIR MHealth UHealth* 2019;7:e12920. <https://doi.org/10.2196/12920>.
29. Parker SJ, Jessel S, Richardson JE, Reid MC. Older adults are mobile too! Identifying the barriers and facilitators to older adults' use of mHealth for pain management. *BMC Geriatr* 2013;13:43. <https://doi.org/10.1186/1471-2318-13-43>.
30. Byambasuren O, Beller E, Glasziou P. Current Knowledge and Adoption of Mobile Health Apps Among Australian General Practitioners: Survey Study. *JMIR MHealth UHealth* 2019;7:e13199. <https://doi.org/10.2196/13199>.
31. Ross EL, Jamison RN, Nicholls L, Perry BaM, Nolen KD. Clinical Integration of a Smartphone App for Patients With Chronic Pain: Retrospective Analysis of Predictors of Benefits and Patient Engagement Between Clinic Visits. *J Med Internet Res* 2020;22:e16939. <https://doi.org/10.2196/16939>.
32. Hennemann S, Beutel ME, Zwerenz R. Ready for eHealth? Health Professionals' Acceptance and Adoption of eHealth Interventions in Inpatient Routine Care. *J Health Commun* 2017;22:274–84. <https://doi.org/10.1080/10810730.2017.1284286>.
33. Baumeister H, Terhorst Y, Grässle C, Freudenstein M, Nübling R, Ebert DD. Impact of an acceptance facilitating intervention on psychotherapists' acceptance of blended therapy. *PLoS One* 2020;15:e0236995. <https://doi.org/10.1371/journal.pone.0236995>.
34. Venkatesh, Morris, Davis, Davis. User Acceptance of Information Technology: Toward a Unified View. *MIS Q* 2003;27:425. <https://doi.org/10.2307/30036540>.
35. Gagnon M-P, Ngangue P, Payne-Gagnon J, Desmartis M. m-Health adoption by healthcare professionals: a systematic review. *J Am Med Informatics Assoc* 2016;23:212–20. <https://doi.org/10.1093/jamia/ocv052>.
36. Lazuras L, Dokou A. Mental health professionals' acceptance of online counseling. *Technol Soc* 2016;44:10–4. <https://doi.org/10.1016/j.techsoc.2015.11.002>.
37. Liu L, Miguel Cruz A, Rios Rincon A, Buttar V, Ranson Q, Goertzen D. What factors determine therapists' acceptance of new technologies for rehabilitation – a study using the Unified Theory of Acceptance and Use of Technology (UTAUT). *Disabil Rehabil* 2015;37:447–55. <https://doi.org/10.3109/09638288.2014.923529>.
38. Sezgin E, Özkan-Yildirim S, Yildirim S. Investigation of physicians' awareness and use of mHealth apps: A mixed method study. *Heal Policy Technol* 2017;6:251–67. <https://doi.org/10.1016/j.hlpt.2017.07.007>.
39. Baumeister H, Seiffert H, Lin J, Nowoczin L, Lüking M, Ebert D. Impact of an Acceptance Facilitating Intervention on Patients' Acceptance of Internet-based

- 1
2
3 Pain Interventions. *Clin J Pain* 2015;31:528–35.
4 <https://doi.org/10.1097/AJP.000000000000118>.
- 5 40. Lin J, Faust B, Ebert DD, Krämer L, Baumeister H. A Web-Based Acceptance-
6 Facilitating Intervention for Identifying Patients' Acceptance, Uptake, and
7 Adherence of Internet- and Mobile-Based Pain Interventions: Randomized
8 Controlled Trial. *J Med Internet Res* 2018;20:e244.
9 <https://doi.org/10.2196/jmir.9925>.
- 10 41. Donovan CL, Poole C, Boyes N, Redgate J, March S. Australian mental health
11 worker attitudes towards cCBT: What is the role of knowledge? Are there
12 differences? Can we change them? *Internet Interv* 2015;2:372–81.
13 <https://doi.org/10.1016/j.invent.2015.09.001>.
- 14 42. Schuster R, Pokorny R, Berger T, Topooco N, Laireiter A-R. The Advantages and
15 Disadvantages of Online and Blended Therapy: Survey Study Amongst Licensed
16 Psychotherapists in Austria. *J Med Internet Res* 2018;20:e11007.
17 <https://doi.org/10.2196/11007>.
- 18 43. Faul F, Erdfelder E, Lang A-G, Buchner A. G*Power 3: A flexible statistical
19 power analysis program for the social, behavioral, and biomedical sciences. *Behav*
20 *Res Methods* 2007;39:175–91. <https://doi.org/10.3758/BF03193146>.
- 21 44. Devilly GJ, Borkovec TD. Psychometric properties of the credibility/expectancy
22 questionnaire. *J Behav Ther Exp Psychiatry* 2000;31:73–86.
23 [https://doi.org/10.1016/S0005-7916\(00\)00012-4](https://doi.org/10.1016/S0005-7916(00)00012-4).
- 24 45. Baumeister H, Nowoczin L, Lin J, Seifferth H, Seufert J, Laubner K, et al. Impact
25 of an acceptance facilitating intervention on diabetes patients' acceptance of
26 Internet-based interventions for depression: A randomized controlled trial.
27 *Diabetes Res Clin Pract* 2014;105:30–9.
28 <https://doi.org/10.1016/j.diabres.2014.04.031>.
- 29 46. Ebert DD, Berking M, Cuijpers P, Lehr D, Pörtner M, Baumeister H. Increasing
30 the acceptance of internet-based mental health interventions in primary care
31 patients with depressive symptoms. A randomized controlled trial. *J Affect Disord*
32 2015;176:9–17. <https://doi.org/10.1016/j.jad.2015.01.056>.
- 33 47. Schröder J, Sautier L, Kriston L, Berger T, Meyer B, Späth C, et al. Development
34 of a questionnaire measuring Attitudes towards Psychological Online
35 Interventions-the APOI. *J Affect Disord* 2015;187:136–41.
36 <https://doi.org/10.1016/j.jad.2015.08.044>.
- 37 48. Rye M, Torres EM, Friborg O, Skre I, Aarons GA. The Evidence-based Practice
38 Attitude Scale-36 (EBPAS-36): A brief and pragmatic measure of attitudes to
39 evidence-based practice validated in US and Norwegian samples. *Implement Sci*
40 2017;12:1–11. <https://doi.org/10.1186/s13012-017-0573-0>.
- 41 49. Pituch KA, Stevens JP. Applied multivariate statistics for the social sciences:
42 Analyses with SAS and IBM's SPSS. 2016.
- 43 50. Richardson JTE. Eta squared and partial eta squared as measures of effect size in
44 educational research. *Educ Res Rev* 2011;6:135–47.
45 <https://doi.org/10.1016/j.edurev.2010.12.001>.
- 46 51. Cohen J. *Statistical power analysis for the behavioural sciences*. New York:
47 Academic Press; 1969.
- 48 52. Armstrong RA. When to use the Bonferroni correction. *Ophthalmic Physiol Opt*
49
50
51
52
53
54
55
56
57
58
59
60

- 2014;34:502–8. <https://doi.org/10.1111/opo.12131>.
53. Miles J. R. -Squared, Adjusted R -Squared. *Encycl. Stat. Behav. Sci.*, vol. 4, Chichester, UK: John Wiley & Sons, Ltd; 2005, p. 1655–7. <https://doi.org/10.1002/0470013192.bsa526>.
54. Wind TR, Rijkeboer M, Andersson G, Riper H. The COVID-19 pandemic: The ‘black swan’ for mental health care and a turning point for e-health. *Internet Interv* 2020;20:100317. <https://doi.org/10.1016/j.invent.2020.100317>.
55. Sheeran P, Webb TL. The Intention-Behavior Gap. *Soc Personal Psychol Compass* 2016;10:503–18. <https://doi.org/10.1111/spc3.12265>.
56. Handler SM, Boyce RD, Ligons FM, Perera S, Nace DA, Hochheiser H. Use and Perceived Benefits of Mobile Devices by Physicians in Preventing Adverse Drug Events in the Nursing Home. *J Am Med Dir Assoc* 2013;14:906–10. <https://doi.org/10.1016/j.jamda.2013.08.014>.
57. Cho J, Lee HE, Quinlan M. Complementary Relationships Between Traditional Media and Health Apps Among American College Students. *J Am Coll Heal* 2015;63:248–57. <https://doi.org/10.1080/07448481.2015.1015025>.
58. van Gemert-Pinjen J, Wynchank S, Covvey H, Ossebaard H. Improving the credibility of electronic health technologies. *Bull World Health Organ* 2012;90:323–323. <https://doi.org/10.2471/BLT.11.099804>.
59. Shin D-H, Lee S, Hwang Y. How do credibility and utility play in the user experience of health informatics services? *Comput Human Behav* 2017;67:292–302. <https://doi.org/10.1016/j.chb.2016.11.007>.
60. Lin J, Wang B, Wang N, Lu Y. Understanding the evolution of consumer trust in mobile commerce: a longitudinal study. *Inf Technol Manag* 2014;15:37–49. <https://doi.org/10.1007/s10799-013-0172-y>.
61. Reynoldson C, Stones C, Allsop M, Gardner P, Bennett MI, Closs SJ, et al. Assessing the Quality and Usability of Smartphone Apps for Pain Self-Management. *Pain Med* 2014;15:898–909. <https://doi.org/10.1111/pme.12327>.
62. Hu Y, Shyam Sundar S. Effects of Online Health Sources on Credibility and Behavioral Intentions. *Communic Res* 2010;37:105–32. <https://doi.org/10.1177/0093650209351512>.
63. Chang Y-S, Zhang Y, Gwizdka J. The effects of information source and eHealth literacy on consumer health information credibility evaluation behavior. *Comput Human Behav* 2021;115:106629. <https://doi.org/10.1016/j.chb.2020.106629>.
64. Gordon WJ, Landman A, Zhang H, Bates DW. Beyond validation: getting health apps into clinical practice. *Npj Digit Med* 2020;3:14. <https://doi.org/10.1038/s41746-019-0212-z>.
65. Seyhan AA, Carini C. Are innovation and new technologies in precision medicine paving a new era in patients centric care? *J Transl Med* 2019;17:114. <https://doi.org/10.1186/s12967-019-1864-9>.
66. Jacob C, Sanchez-Vazquez A, Ivory C. Social, Organizational, and Technological Factors Impacting Clinicians’ Adoption of Mobile Health Tools: Systematic Literature Review. *JMIR MHealth UHealth* 2020;8:e15935. <https://doi.org/10.2196/15935>.
67. Dahlhausen F, Zinner M, Bieske L, Ehlers JP, Boehme P, Fehring L. Physicians’ Attitudes Toward Prescribable mHealth Apps and Implications for Adoption in

- 1
2
3 Germany: Mixed Methods Study. JMIR MHealth UHealth 2021;9:e33012.
4 <https://doi.org/10.2196/33012>.
5 68. Gollwitzer PM, Sheeran P. Implementation Intentions and Goal Achievement: A
6 Meta-analysis of Effects and Processes. Adv. Exp. Soc. Psychol., vol. 38, 2006, p.
7 69–119. [https://doi.org/10.1016/S0065-2601\(06\)38002-1](https://doi.org/10.1016/S0065-2601(06)38002-1).
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

For peer review only

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31

Participants (354)

Exclusion (Survey not completed) (97)

Randomization (257)

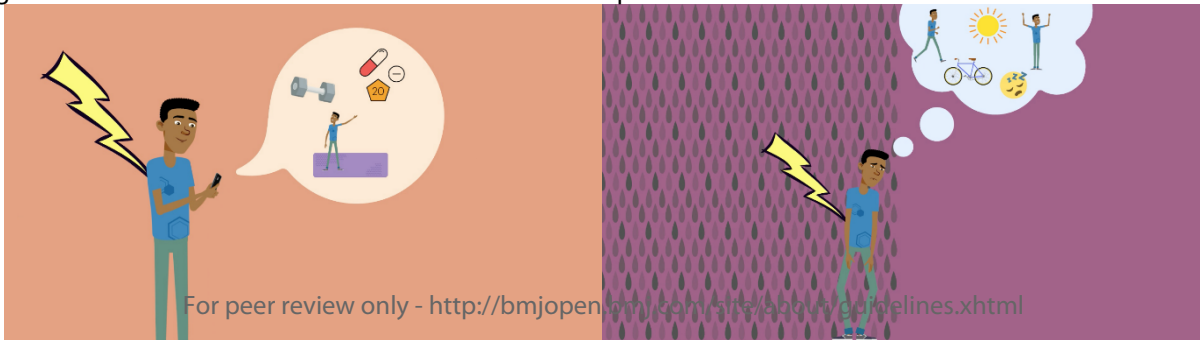
Experimental Group (127)

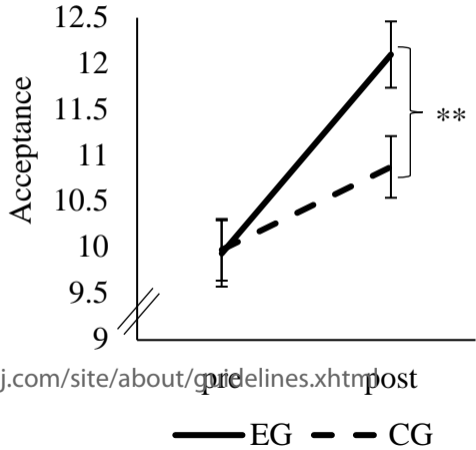
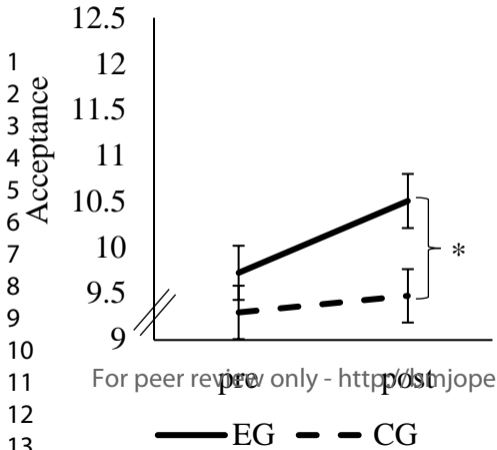
Control Group (130)

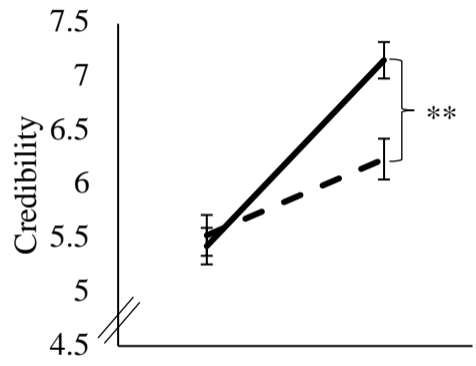
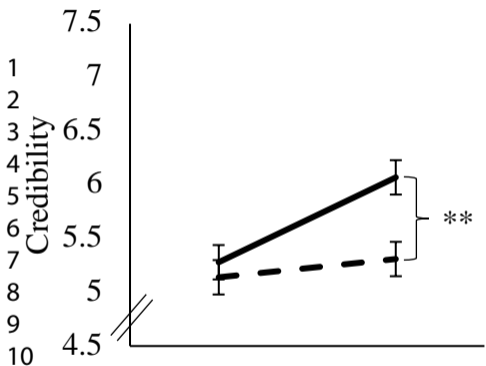
Analysis with post data (124)
- Exclusion due to the profession specified (3)

Analysis with post data (124)
- Exclusion due to the profession specified (5)
Other exclusion (1)

1
2
3
4
5
6
7
8
9
10







For peer review only - <http://mjoopen.bmj.com/site/about/guidelines.xhtml>

— EG - - CG

— EG - - CG

SUPPLEMENTARY MATERIAL

Transcripts and English translations of the video interventions

German transcript of the health app-video

Seite 0

Gesundheits-Apps für chronische Schmerzpatient*innen

Seite 1

In diesem Video geht es um Gesundheits-Apps für chronische Schmerzpatient*innen. Darum, was sie sind, welchen Nutzen Patient*innen aus ihnen ziehen können und wie der aktuelle Wissenschaftsstand zu ihrer Wirksamkeit aussieht.

Seite 2

Ende des Jahres 2019 trat das „Digitale Versorgungs-Gesetz“ in Kraft. Es ermöglicht Ärztinnen und Ärzten ihren Patient*innen zertifizierte Gesundheits-Apps auf Rezept zu verschreiben.

Seite 3

Das Einsatzgebiet von Gesundheits-Apps ist vielfältig.

Sie können etwa nach einem klinischen Aufenthalt zur Nachsorge oder in der ambulanten Versorgung als Therapiebegleitung eingesetzt werden.

Gerade bei chronischen Schmerzen erscheinen Gesundheits-Apps sinnvoll. Sie stehen Patient*innen jederzeit bei der Bewältigung ihrer Beschwerden zur Verfügung und können beispielsweise bei einem Schmerzschub direkt zur Hand genommen werden.

Seite 4

Ziele solcher Apps sind vor allem der Aufbau und die Aufrechterhaltung von Bewältigungsstrategien für den Umgang mit Schmerzen.

Sie können Patient*innen dabei unterstützen, hinsichtlich ihrer Gesundheitsziele am Ball zu bleiben und ihre mit ihrer Ärztin oder ihrem Arzt vereinbarten Vorsätze zu erreichen. Das kann mittels einer Erinnerungsfunktion, aufgestellten Bewegungsplänen oder ähnlichen geschehen.

Weiterhin können Schmerztagebücher geführt werden, die Patient*in und Behandler*in einen visuellen Überblick über den Schmerzverlauf geben.

Darüber hinaus helfen Gesundheits-Apps Patient*innen dabei, körperliche Übungen durchzuführen – beispielsweise mit unterstützenden Videos.

Sie können auch einen Überblick über die aktuelle Medikation geben. Ebenfalls hilfreich sind vertiefende Hintergrundinformationen, geleitete Entspannungsverfahren oder eine Schritt für Schritt durchgeführte gedankliche Neubewertung der Schmerzsymptome.

Seite 5

Mittlerweile gibt es eine ganze Reihe von Studien, die sich mit der Wirksamkeit von Gesundheits-Apps befassen haben.

Seite 6

Bereits 2013 zeigten Parker und Kollegen, dass auch ältere, technisch weniger versierte, Patient*innen an der Nutzung von Gesundheits-Apps zur Unterstützung ihrer Krankheitsbewältigung interessiert sind.

Seite 7

Eine Studie aus Norwegen zeigt, dass Patient*innen, die zusätzlich zur ärztlichen Behandlung eine Smartphone-Intervention nutzten, ihre chronischen Schmerzen eher akzeptieren können und weniger negative Gedanken ihnen gegenüber haben.

Seite 8

Toelle und Kollegen zeigten 2019, dass die Behandlung mit einer Gesundheits-App zu einer geringeren Schmerzintensität führt.

Seite 9

Weitere Studien zeigen, dass Patient*innen, die zusätzlich zu ihrer Behandlung Gesundheits-Apps nutzen, zufriedener mit ihrer Behandlung sind... ihren Alltag aktiver gestalten... und ein effektiveres Selbstmanagement haben.

Seite 10

Neben diesen Ergebnissen gibt es viele weitere Studien, die sich mit Gesundheits-Apps auseinandersetzen und unser Wissen zu diesem Thema erweitern.

Seite 11

Auch wenn es weiterer Forschung bedarf, um das Wirksamkeitspotential von Gesundheits-Apps abschließend einschätzen zu können, sind die bisherigen Studienergebnisse sehr vielversprechend.

Wichtig dabei ist, dass Apps in eine Behandlung eingebunden werden und diese nicht ersetzen sollen.

Ist das gegeben können Apps eine wertvolle Therapiebereicherung sein.

English translation

Page 0

Health apps for chronic pain patients

Page 1

This video is about health apps for chronic pain patients: what they are, how patients can benefit from them, and what the current state of science is regarding their effectiveness.

Page 2

At the end of 2019, the "Digital Care Act" came into force. It enables doctors to prescribe certified health apps to their patients.

Page 3

Health apps can be used in a variety of ways.

1
2
3 For example, they can be used after a clinical stay for follow-up care or in outpatient care as
4 therapy support.
5

6 In the case of chronic pain in particular, health apps seem to be useful. They are available to
7 patients at any time to help them cope with their symptoms and can, for example, help
8 immediately in the event of a pain attack.
9

10 **Page 4**

11 The main aim of such apps is to establish and maintain coping strategies for dealing with pain.
12

13 They can help patients stay on track with their health goals and achieve the resolutions they
14 have agreed on with their doctor. This can be done via a reminder function, established
15 exercise plans, or similar.
16

17 Furthermore, pain diaries can be used to give patients and doctors a visual overview of their
18 patient's pain course.
19

20 In addition, health apps help patients do physical exercises - for example, through supporting
21 videos.
22

23 They can also provide an overview of current medication. Other helpful features include in-
24 depth background information, guided relaxation procedures, or a step-by-step mental re-
25 evaluation of pain symptoms.
26

27 **Page 5**

28 Quite a few studies have investigated the effectiveness of health apps.
29

30 **Page 6**

31 As early as 2013, Parker and colleagues showed that older, less tech-savvy patients are
32 interested in using health apps to assist with their disease management.
33

34 **Page 7**

35 A study from Norway showed that patients who used a smartphone intervention in addition to
36 medical treatment were more likely to accept their chronic pain and have fewer negative
37 thoughts about it.
38

39 **Page 8**

40 Toelle and colleagues showed in 2019 that treatment with a health app led to lower pain
41 intensity.
42

43 **Page 9**

44 Other studies show that patients who use health apps in addition to their treatment are more
45 satisfied with their treatment... are more active in their daily lives... and have more effective
46 self-management.
47

48 **Page 10**

49 In addition to these findings, many other studies have addressed health apps and deepened our
50 knowledge on this topic.
51

52 **Page 11**

1
2
3 Although more research is needed to conclusively assess the potential effectiveness of health
4 apps, the study results to date are very promising.
5

6 It is important to note that apps should be integrated within treatment and not replace it.
7

8 If that is the case, apps can be a valuable supplement to therapy.
9
10
11
12
13

14 German transcript of the control-video
15

16 Seite 0

17 Chronische Schmerzen
18

19 Seite 1

20 In diesem Video geht es um chronische Schmerzen: Was sie sind und welche Ursachen sie
21 haben; wie stark ihre Verbreitung in der Bevölkerung ist und welche
22 Behandlungsmöglichkeiten es gibt.
23
24

25 Seite 2

26 Von chronischen Schmerzen wird gesprochen, sobald man länger als 6 Monate anhaltende
27 Schmerzen hat.
28
29

30 Chronische Schmerzen können in allen Körperregionen entstehen. Mit Abstand am häufigsten
31 treten sie jedoch im Rücken auf. Aber auch chronische Kopf- oder Gelenkschmerzen sind keine
32 Seltenheit.
33
34

35 Seite 3

36 In der Bevölkerung sind chronische Schmerzen weit verbreitet:
37

38 Von 900 Patient*innen in ambulanten Arztpraxen haben 327 chronische Schmerzen – das
39 entspricht über 36% der Patient*innen. Insgesamt leiden 12 bis 15 Millionen Menschen in
40 Deutschland an anhaltenden oder wiederkehrenden Schmerzen. Häufig führen Schmerzen zu
41 anhaltenden Einschränkungen ihres Arbeits- oder Privatlebens.
42
43

44 Gerade Rückenschmerzen stellen ein zentrales Problem dar.
45

46 Seite 4

47 Rückenschmerzen im Allgemeinen und chronische Rückenschmerzen im Speziellen sind der
48 häufigste Grund für Arbeitsausfälle. Über 12% der deutschen Bevölkerung sieht sich
49 aufgrund ihrer Rückenschmerzen in ihrer Lebensführung eingeschränkt.
50
51

52 Diese Zahlen machen chronische Rückenschmerzen zur teuersten Krankheit der westlichen
53 Industrieländer.
54

55 Rückenschmerzen sind also im wortwörtlichen Sinne das Volksleiden Nummer 1 – und das
56 obwohl die körperliche Belastung der Arbeitnehmer*innen immer geringer wird.
57
58

59 Seite 5

Zur Diagnostik chronischer Schmerzen verwendet man unter anderem spezifische Schmerzfragebögen, die die Schmerzintensität, -qualität und -lokalisierung erfassen. Weiterhin wird erhoben, wie stark die Beeinträchtigung in der alltäglichen Lebensführung durch die Schmerzen ist.

Eine gute Diagnostik ist wichtig, da chronische Schmerzen viele Ursachen haben können, wie zum Beispiel:

Nervenschädigungen; Veränderungen in der knöchernen Struktur; psychische Belastungen; Entzündungen; muskuläre Prozesse und weitere.

Seite 6

Abgesehen davon, dass chronische Schmerzen ein hohes Maß an körperlichen Unbehagen verursachen, können sie entsprechend ihrer vielseitigen Ursachen, sehr unterschiedliche psycho-soziale Folgen haben.

Diese reichen von einem andauernden Gefühl der körperlichen Unsicherheit; Einschränkungen der Bewegungsfreiheit und des Autonomiegefühls bis hin zu einem verringerten Selbstwert- oder Kontrollgefühl. Auch Schlafstörungen sind eine häufige Folge chronischer Schmerzen.

Aufgrund des hohen Leidensdruck betroffener Patient*innen, ist eine gut eingebundene Behandlung der Schmerzen von hoher Wichtigkeit.

Seite 7

Ganz allgemein wird eine multimodale Behandlung empfohlen, also eine Behandlung die von verschiedenen Gruppen von Behandler*innen durchgeführt wird.

Ärzt*innen untersuchen dabei, welche körperlichen Ursachen die Schmerzen erklären können und stehen Patient*innen für die medizinische Behandlung zur Seite.

Physiotherapeut*innen können Bewegungsübungen mit den Patient*innen einüben, die sie im Alltag z. B. mobiler machen können.

Und Psychotherapeut*innen erarbeiten Möglichkeiten, die Lebensqualität der Schmerz-Patient*innen zu verbessern.

Die Therapiekonzepte für die Behandlung chronischer Schmerzen haben sich in den letzten Jahren stetig weiterentwickelt. Die multimodale Einbindung der Patient*innen in die unterschiedlichen Behandlungsgruppen bleibt aber ein zentrales Konzept.

English translation

Page 0

Chronic pain

Page 1

This video is about chronic pain: what it is and what causes it; how prevalent it is in the population; and what treatment options are available.

Page 2

Chronic pain is defined as pain that lasts longer than 6 months.

Chronic pain can occur in all regions of the body. However, it occurs by far most frequently in the back. But chronic headaches and joint pain are not uncommon either.

Page 3

Chronic pain is widespread in the population:

Out of 900 patients* in outpatient medical practices, 327 have chronic pain - this corresponds to over 36% of patients. In total, 12 to 15 million people in Germany suffer from persistent or recurring pain. Pain often leads to persistent restrictions in their work or private life.

Back pain in particular is a major problem.

Page 4

Back pain in general and chronic back pain in particular are the most common reason for lost work days. More than 12% of the German population feels that their lifestyle is restricted because of their back pain.

These figures make chronic back pain the most expensive disease in Western industrialized countries.

Back pain is therefore literally the number one health problem among the population - despite the fact that the amount of physical strain on employees keeps dropping.

Page 5

To diagnose chronic pain, specific pain questionnaires are used that record pain intensity, quality and location. The extent to which the pain interferes with everyday life is also assessed.

A good diagnosis is important, because chronic pain can have many causes, such as: nerve damage, anomalies in the bony structure, psychological stress, inflammation, muscular processes, etc.

Page 6

Apart from the fact that chronic pain causes such physical discomfort, it can have very different psycho-social consequences according to its multifaceted causes.

These range from a persistent feeling of physical insecurity; restrictions in freedom of movement and sense of autonomy; to a diminished sense of self-worth or control. Sleep disturbances are also a frequent consequence of chronic pain.

Due to the high level of suffering of affected patients, well-integrated pain therapy is essential.

Page 7

In general, a multimodal treatment is recommended, i.e. a treatment carried out by different groups of practitioners.

1
2
3 Physicians investigate the physical causes of the pain and assist patients with medical
4 treatment.
5

6 Physiotherapists can practice movement exercises with patients that can enhance their
7 mobility in everyday life, for example.
8

9 And psychotherapists work out ways to improve the quality of life of pain patients.
10

11 Therapy concepts for treating chronic pain continue to develop. However, the multimodal
12 integration of patients within various treatment groups remains a central concept.
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

SUPPLEMENTARY MATERIAL

Student results

Student demographic characteristics

Demographic data of the students can be found in table 3.

Table 3. Demographic characteristics of the student sample

Variables	Experimental Group	Control Group
Age	23.53 (3.10)	23.37 (2.91)
Number (% female)	49 (73.47)	52 (76.92)
Study time in years	3.00 (1.69)	2.99 (1.49)

Results of the repeated-measures ANOVA among students

Acceptance

Student's acceptance could be increased as a result of the video. The 2 x 2 ANOVA revealed a significant main effect of time ($F(1, 99)=88.95, p<.001, \eta_p^2=.48$) as well as a significant time x condition interaction ($F(1, 99)=15.17, p<.001, \eta_p^2=.13$). There was no significant main effect of condition ($F(1, 99)=1.61, p=.21, \eta_p^2=.02$). Table 4 shows the descriptive values of the sample.

Table 4. Descriptive representation of the acceptance values.

Measurement time	Condition	M^a	SD
Pre values	EG	9.94	2.54
	CG	9.98	2.42
Post values	EG	12.10	2.24
	CG	10.88	2.62

Notes. ^aValues range between 3 and 15; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

Performance Expectancy

We found a similar pattern of results for performance expectancy. There was a significant effect of time ($F(1, 99)=81.96, p<.001, \eta_p^2=.45$) and a significant time x condition interaction ($F(1, 99)=10.14, p=.002, \eta_p^2=.09$). The main effect of condition got not significant ($F(1, 99)=1.17, p=.28, \eta_p^2=0.1$). Table 5 shows the descriptive values of the sample.

Table 5. Descriptive representation of the performance expectancy values.

Measurement time	Condition	M^{ab}	SD^c
Pre values	EG ^d	9.86	2.57
	CG ^e	9.98	2.26
Post values	EG	12.14	2.02
	CG	11.08	2.61

Notes. ^aValues range between 3 and 15; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

Credibility

The pattern of results for credibility reflects the above as well. We found a significant main effect of time ($F(1, 99)=149.72, p<.001, \eta_p^2=.60$) and a significant time x condition effect ($F(1, 99)=25.99, p<.001, \eta_p^2=.21$). We found no significant main effect of condition ($F(1, 99)=2.45, p=.12, \eta_p^2=.02$). Table 6 shows the descriptive values of the sample.

Table 6. Descriptive representation of the credibility values.

Measurement time	Condition	M^{ab}	SD^c
Pre values	EG ^d	5.43	1.48
	CG ^e	5.53	1.37
Post values	EG	7.16	1.26
	CG	6.24	1.44

Notes. ^aValues range between 1 and 10; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

1
2
3 **SUPPLEMENTARY MATERIAL**
4

5 **Summary of linear regression**
6
7

8 **Table 7.** Summary of linear regression predicting acceptance towards pain apps.
9

10

11 Predictor	12 <i>B</i>	13 <i>SE</i>^a	14 β	15 <i>t</i>	16 <i>p</i>
17 Block 1					
18 Age	-.01	.01	-.03	-.73	.47
19 Sex	.09	.26	.01	.36	.72
20 Daily Smartphone time	-.01	.20	-.002	-.04	.96
21 Professional smartphone use	.18	.11	.06	1.63	.10
22 Block 2					
23 Scepticism and Perception of Risks ^b	-.82	.20	-.18	-4.13	>.001
24 Openness ^c	.19	.16	.05	1.17	.25
25 Intuitive Appeal ^c	.432	.20	.11	2.15	.03
26 Credibility ^d	.64	.11	.34	5.71	>.001
27 Block 3					
28 Performance Expectancy	.34	.07	.30	5.32	>.001
29 Effort Expectancy	.07	.07	.05	1.00	.32
30 Social Influence	-.06	.07	-.03	-.77	.44
31 Facilitating Conditions	-.001	.08	.00	-.01	.99

32

33 *Notes.* ^aStandard error; ^bAttitudes toward Psychological Online Interventions questionnaire;
34 ^cEvidence-based Practice Attitude Scale-36; ^dCredibility/Expectancy Questionnaire.
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60



CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	2
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	3
	2b	Specific objectives or hypotheses	4
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	4
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	-
Participants	4a	Eligibility criteria for participants	4
	4b	Settings and locations where the data were collected	4
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	5
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	5
	6b	Any changes to trial outcomes after the trial commenced, with reasons	-
Sample size	7a	How sample size was determined	4
	7b	When applicable, explanation of any interim analyses and stopping guidelines	-
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	4
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	-
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to interventions	4
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those	-

1		assessing outcomes) and how	
2	11b	If relevant, description of the similarity of interventions	7
3	Statistical methods	12a	Statistical methods used to compare groups for primary and secondary outcomes
4		12b	Methods for additional analyses, such as subgroup analyses and adjusted analyses
5			
6	Results		
7	Participant flow (a	13a	For each group, the numbers of participants who were randomly assigned, received intended treatment, and
8	diagram is strongly		were analysed for the primary outcome
9	recommended)	13b	For each group, losses and exclusions after randomisation, together with reasons
10	Recruitment	14a	Dates defining the periods of recruitment and follow-up
11		14b	Why the trial ended or was stopped
12	Baseline data	15	A table showing baseline demographic and clinical characteristics for each group
13	Numbers analysed	16	For each group, number of participants (denominator) included in each analysis and whether the analysis was
14			by original assigned groups
15	Outcomes and	17a	For each primary and secondary outcome, results for each group, and the estimated effect size and its
16	estimation		precision (such as 95% confidence interval)
17		17b	For binary outcomes, presentation of both absolute and relative effect sizes is recommended
18	Ancillary analyses	18	Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing
19			pre-specified from exploratory
20	Harms	19	All important harms or unintended effects in each group (for specific guidance see CONSORT for harms)
21			
22	Discussion		
23	Limitations	20	Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses
24	Generalisability	21	Generalisability (external validity, applicability) of the trial findings
25	Interpretation	22	Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence
26			
27	Other information		
28	Registration	23	Registration number and name of trial registry
29	Protocol	24	Where the full trial protocol can be accessed, if available
30	Funding	25	Sources of funding and other support (such as supply of drugs), role of funders
31			
32			
33			
34			
35			
36			
37			
38			
39			
40			
41			
42			
43			
44			
45			
46			

*We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials. Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.

BMJ Open

Effects of a video intervention on physicians' acceptance of pain apps: a randomized controlled trial

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2021-060020.R2
Article Type:	Original research
Date Submitted by the Author:	21-Mar-2022
Complete List of Authors:	Hein, Hauke; University of Marburg, Department of Clinical Psychology and Psychotherapy Glombiewski, Julia Anna; University Koblenz - Landau, Department of Psychology, Pain and Psychotherapy Research Lab Rief, Winfried; University of Marburg, Department of Clinical Psychology and Psychotherapy Riecke, Jenny; University of Marburg, Department of Clinical Psychology and Psychotherapy
Primary Subject Heading:	Medical education and training
Secondary Subject Heading:	Communication
Keywords:	PAIN MANAGEMENT, MEDICAL EDUCATION & TRAINING, EDUCATION & TRAINING (see Medical Education & Training)

SCHOLARONE™
Manuscripts



I, the Submitting Author has the right to grant and does grant on behalf of all authors of the Work (as defined in the below author licence), an exclusive licence and/or a non-exclusive licence for contributions from authors who are: i) UK Crown employees; ii) where BMJ has agreed a CC-BY licence shall apply, and/or iii) in accordance with the terms applicable for US Federal Government officers or employees acting as part of their official duties; on a worldwide, perpetual, irrevocable, royalty-free basis to BMJ Publishing Group Ltd ("BMJ") its licensees and where the relevant Journal is co-owned by BMJ to the co-owners of the Journal, to publish the Work in this journal and any other BMJ products and to exploit all rights, as set out in our [licence](#).

The Submitting Author accepts and understands that any supply made under these terms is made by BMJ to the Submitting Author unless you are acting as an employee on behalf of your employer or a postgraduate student of an affiliated institution which is paying any applicable article publishing charge ("APC") for Open Access articles. Where the Submitting Author wishes to make the Work available on an Open Access basis (and intends to pay the relevant APC), the terms of reuse of such Open Access shall be governed by a Creative Commons licence – details of these licences and which [Creative Commons](#) licence will apply to this Work are set out in our licence referred to above.

Other than as permitted in any relevant BMJ Author's Self Archiving Policies, I confirm this Work has not been accepted for publication elsewhere, is not being considered for publication elsewhere and does not duplicate material already published. I confirm all authors consent to publication of this Work and authorise the granting of this licence.

Title

Effects of a video intervention on physicians' acceptance of pain apps: a randomized controlled trial

Corresponding author

Jenny Riecke
Gutenbergstraße 18
Marburg, 35032
jenny.riecke@staff.uni-marburg.de

Authors

Hauke Jeldrik Hein
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Julia Anna Glombiewski
Department of Psychology, Pain and Psychotherapy Research Lab, University of Koblenz-Landau

Winfried Rief
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Jenny Riecke
Department of Clinical Psychology and Psychotherapy, Philipps-University Marburg

Word count

3932

Keywords

mHealth; health apps; acceptance; performance expectancy; credibility; chronic pain; physicians

Abstract**Objectives**

The aim of our study was to determine and enhance physicians' acceptance, performance expectancy and credibility of health apps for chronic pain patients. We further investigated predictors of acceptance.

Design

Randomized experimental trial with a parallel-group repeated measures design.

Setting and participants

248 physicians working in various, mainly outpatient settings in Germany.

Intervention and outcome

Physicians were randomly assigned to either an experimental group (short video about health apps) or a control group (short video about chronic pain). Primary outcome measure was acceptance. Performance expectancy and credibility of health apps were secondary outcomes. In addition, we assessed 101 medical students to evaluate the effectiveness of the video intervention in young professionals.

Results

In general, physicians' acceptance of health apps for chronic pain patients was moderate ($M=9.51$, $SD=3.53$, scale ranges from 3-15). All primary and secondary outcomes were enhanced by the video intervention: A repeated-measures ANOVA yielded a significant interaction effect for acceptance ($F(1, 246)=15.28$, $p=.01$), performance expectancy ($F(1, 246)=6.10$, $p=.01$) and credibility ($F(1, 246)=25.61$, $p<.001$). The same pattern of results was evident among medical students.

Linear regression analysis revealed credibility ($\beta=.34$, $p<.001$) and performance expectancy ($\beta .30$, $p<.001$) as the two strongest factors influencing acceptance, followed by skepticism ($\beta=-.18$, $p<.001$) and intuitive appeal ($\beta=.11$, $p=.03$).

Conclusions and recommendations

Physicians' acceptance of health apps was moderate, and was strengthened by a three minute video. Besides performance expectancy, credibility seems to be a promising factor associated with acceptance. Future research should focus on ways to implement acceptability-increasing interventions into routine care.

Trial registration: <https://osf.io/x693r>

Strengths and limitations of this study

- This is the first study to examine physicians' acceptance and expectations about health apps for chronic pain.

- 1 - A strength of the study is the investigation of both practitioners and medical students as
- 2 future physicians.
- 3 - The study has a strong active control group.
- 4 - A limitation is the online-only data collection, due to which a selection bias may have
- 5 occurred.
- 6
- 7
- 8
- 9

10 INTRODUCTION

11 Since the Global Burden of Disease Study was first conducted in the 1990s, chronic pain
12 has been identified as the leading cause of years lived with disability[1]. Chronic pain has
13 various negative health consequences and adverse impacts on quality of life[2–4].
14 Although there are effective treatments for chronic pain[5,6], effect sizes tend to be
15 small[7]. Further, the sustained efficacy of treatments is uncertain[8]. This is problematic,
16 because chronic pain raises costs dramatically for health care systems[9,10] and is a
17 significant contributor to work disability[11]. The likelihood of returning to work
18 correlates with the duration of pain: the longer patients are out of work, the less likely they
19 are to return to full-time employment[12,13]. Therefore, the principle for treating pain is
20 that it should start as early as possible. However, many people, especially in rural areas,
21 have no access to adequate pain treatment[14,15], even though it is considered a human
22 right[16].

23
24
25
26
27
28
29
30
31 Electronic health (eHealth) offerings can help to alleviate these problems and provide
32 patients with evidence-based interventions[17]. Smartphone apps, falling under the mobile
33 health (mHealth) category, especially have great potential for both practitioners and
34 patients[18]: First, because of the widespread use of smartphones, they can reach patients
35 with chronic pain at a low threshold[19]. Second, they can help patients better manage their
36 pain, for example as a treatment adjunct or in the absence of a pain expert[20–22]. Pain
37 apps offer a wide range of application possibilities ranging from diary functions for
38 monitoring pain to specific interventions. Two recent meta-analyses concluded that pain
39 apps can reduce patients' pain by a small effect[23] and have a small positive effect on
40 depression and short-term pain catastrophizing[24]. However, despite their positive
41 potential, it should be mentioned that most pain apps have not been scientifically evaluated
42 yet and privacy protection is often not sufficiently guaranteed[25]. Besides these problems,
43 there are various other barriers to the implementation of health apps into clinical practice.

44
45
46
47
48 One barrier on the practitioners' side is that they play a gatekeeping role in electronic
49 treatment forms[26]. Even if physicians consider health apps to be helpful[27], integrating
50 health apps into their daily work is slow[28]. Although many patients are eager to try health
51 apps[29] health professionals recommend them seldom[30,31]. One potential reason for
52 this is their moderate acceptance of eHealth[32]. There is ample evidence that acceptance
53 is an important prerequisite for implementing new technologies into practice[33,34].
54
55
56
57
58
59
60

1
2
3 Across studies, an important factor influencing acceptance (respective the intention to
4 apply new technology) is performance expectancy[32,35–38].
5
6

7 To increase acceptance, acceptance-enhancing video interventions have proven to be
8 effective in patients and health practitioners[33,39,40]. However, not all studies were able
9 to increase practitioners' acceptance [41,42], suggesting that the presentation and content
10 of educational videos are relevant[33].
11
12

13 Since previous research mainly investigated eHealth in general focusing on internet
14 interventions, little is known about the acceptance of mobile health apps. The main aims
15 of this study were to assess physicians' acceptance of health apps and to increase their
16 acceptance, performance expectancy and credibility via a short video intervention. Our
17 further aim was to identify variables that influence physicians' acceptance of health apps
18 for chronic pain. To the best of our knowledge, this is the first experimental study assessing
19 and modifying physicians' acceptance of health apps in the context of chronic pain.
20
21
22
23

24 **METHODS**

25 **Study Design**

26 The present study is a web-based experimental trial with a parallel-group design using
27 simple randomization procedure (1:1 allocation ratio). Self-rating questionnaires were used
28 to assess pre- and post-intervention outcomes.
29
30

31 The study was preregistered with the Open Science Framework on 12/17/2020 (Trial
32 Registration Number: <https://osf.io/x693r>). All study participants gave their informed
33 consent. The survey was approved by the Ethics Committee of Philipps University of
34 Marburg (reference 2020-72k-2). Completing the survey took an average of 14 minutes.
35 Measurements were collected online via the software platform Unipark (Enterprise
36 Feedback Suite survey, version Fall 2020, Questback). Randomization was performed
37 within the Unipark software. All procedures complied with the German Psychological
38 Society's ethical guidelines.
39
40
41
42

43 **Participants**

44 Data collection was performed between December 2020 and April 2021. The sample size
45 was determined using an a priori power analysis with G*Power version 3.1.9.3[43].
46 Following a similar preceding study[33], we based our calculations on a small effect
47 between groups (expected $f=.16$; power=.8; alpha error probability of .05), resulting in a
48 necessary sample size of 230. Because we assumed a 10% dropout rate, we planned to
49 survey 253 subjects. We recruited physicians via email distribution lists, physician
50 networks, and emails to practices. Due to the different recruitment methods, we can only
51 estimate the number of physicians contacted. We assume that we reached approximately
52 10000 physicians, of whom 354 started the survey. The response rate is comparable to a
53
54
55
56
57
58
59

1
2
3 similar study[33]. 257 participants completed the questionnaires at post-intervention,
4 yielding a completion rate of 73% (Figure 1). Inclusion criteria were being employed as a
5 physician and sufficient knowledge of the German language. Study participants were
6 collected online through practices, hospitals and medical communities. In addition, we
7 recruited a sample of 101 medical students via Facebook groups for medical students as
8 well as email distribution lists of medical schools.
9

10
11
12 *[Please insert figure 1 about here]*
13

14 **Measures**

15 **Primary Outcome**

16
17 Acceptance of the Unified Theory of Acceptance and Use of Technology model
18 (UTAUT)[34] was our primary outcome. Acceptance according to the UTAUT model is
19 conceived as the intention to use (new) technologies. The three acceptance items (table 1)
20 were added together as a cumulative score, giving a range of 3 – 15. To make our data
21 easier to interpret, we considered values as low (3 – 6), moderate (7 – 11) and high (12 –
22 15). This classification is similar to other studies[32,33]. Cronbach's alpha was .93.
23
24
25

26 **Secondary Outcomes**

27
28 Performance expectancy of the UTAUT model was our secondary outcome. It was
29 surveyed by means of 3 items (Table 1). Performance expectancy is conceptualized as the
30 expectation that an intervention will be beneficial.
31

32 An additional secondary outcome was the credibility of health apps, which we assessed via
33 the credibility/expectancy questionnaire (CEQ)[44]. The credibility scale (e.g., “*How*
34 *logical does the medical use of health apps for chronic pain seem to you?*”), includes 3
35 items and asks about treatment credibility on a 9-point response scale (ranging from 1=not
36 at all useful to 9=very useful). Cronbach's alpha for the credibility scale was .91.
37

38 Primary and secondary outcomes were measured both before and after the intervention.
39 With our cohort of medical students, only the primary and secondary outcomes were
40 assessed, but not the predictors of acceptance.
41
42
43

44 **Predictors of acceptance**

45 Predictors of acceptance were examined. For this purpose, we used the baseline variable
46 of acceptance as dependent variable and multiple predictors as independent variables (see
47 Statistical Analysis).
48

49 Socio-demographic variables included age, gender, daily smartphone time and smartphone
50 use in a professional context. All of the following items had to be slightly adapted for the
51 purpose of this study.
52

53 We assessed the four main constructs of UTAUT model[34]. The UTAUT model is an
54 established model which states that the four constructs performance expectancy
55
56
57
58
59

(Cronbach's alpha of .94); effort expectancy (Cronbach's alpha of .84); facilitating conditions (Spearman's correlation of .17); and social influence (Spearman's correlation of .79) have an effect on the acceptance and intention to use (new) technologies. The scales consist of statements (table 1) that can be agreed to on a 5-point response scale (answers ranging from 1=totally disagree to 5=totally agree). Higher values indicate a higher level of the construct. Items were adapted from different studies[39,45,46].

From the Attitudes toward Psychological Online Interventions questionnaire (APOI)[47], we used the skepticism and perception of risks scale, which contains 4 statements (e.g., *"It is difficult for patients to effectively integrate health apps into their daily lives."*) that can be agreed on a 5-point scale (ranging from 1=totally agree to 5=totally disagree). We excluded 1 item because its content did not fit the survey (*"By using a POI [Psychological Online Interventions], I do not receive professional support."*). Cronbach's alpha for this scale was .57.

Openness (e.g., *"I would use new treatments to help my patients."*) and intuitive appeal (e.g., *"If you learned about a new health app, how likely would you be to use it if it appealed to you intuitively?"*) were assessed with the Evidence-based Practice Attitude Scale-36 (EBPAS)[48]. The EBPAS measures difficulties and supportive factors in implementing evidence-based treatment approaches. Both scales consist of 4 statements or questions that can be agreed to on a 5-point response scale (ranging from 0=not at all to 4=to a very great extent). Cronbach's alpha of .84 (openness) and .87 (intuitive appeal). Before starting the survey, we gave participants a brief definition of health apps and instructed them that all questions are related to health apps for chronic pain patients.

Table 1 UTAUT Items.

UTAUT Scale	Items
Acceptance	<ol style="list-style-type: none"> 1. I can basically imagine prescribing a health app. 2. I would prescribe health apps regularly. 3. I would recommend health apps to colleagues.
Performance Expectancy	<ol style="list-style-type: none"> 1. Using health apps would improve the effectiveness of my work. 2. Using health apps would help me in my work and increase my productivity. 3. Overall, health apps would help me treat my patients.
Effort Expectancy	<ol style="list-style-type: none"> 1. Using health apps would be easy. 2. Using health apps would be easy for me. 3. The use of health apps would be clear and understandable to me.
Social Influence	<ol style="list-style-type: none"> 1. Colleagues would advise me to use health apps.

	2. My supervisors and/or experienced colleagues would recommend that I use health apps.
Facilitating Conditions	1. I would get support for technical problems with health apps. 2. I have the necessary technical skills to use health apps.

Notes. Items are adapted from[39,45,46].

Intervention

The control group (CG) watched a video (3:10 minutes) providing general information about chronic pain (e.g., prevalence and costs for the health care system and psychosocial consequences for people suffering from chronic pain). The experimental group (EG) watched a video (3:23 minutes) that discussed the content of health apps (e.g., how they can be used and the results of recent studies). We kept the information of both videos in simple language. In terms of content, the videos only gave a general overview of the topic without going into too much detail. Both videos were matched in terms of visuals (Figure 2). Skipping the video was not possible due to the survey software. We produced the video with the commercial software Powtoon (2012–2021 Powtoon Limited). A professional narrator recorded the audio track. An English translation of the spoken text is in the supplementary material.

[Please insert figure 2 about here]

Statistical Analysis

We used the 26th version of IBM SPSS Statistics software for statistical analyses. There were no missing data due to the software (participants had to answer all questions to get to the next page). For all analyses, we used a type-1 error level of 5%.

Both Mahalanobis distance and Cook's distance were used to detect multivariate outliers[49]. According to the suggestion of Pituch and Stevens (2016), univariate outliers were calculated using standardized values[49]. We checked data for plausibility before exclusion. In addition, we checked subjects' comments at the end of the survey for possible bias.

To detect any differences between baseline values, we conducted a multivariate analysis of variance (MANOVA) for age; APOI; EBPAS; CEQ; and the UTAUT variables. We assessed gender differences using a chi-square test.

The video's influence on our primary and secondary outcomes was assessed via a 2 (condition) x 2 (time) repeated measures analysis of variance (ANOVA). Partial eta squared was used as the effect size measure, as suggested by Richardson (2011). Effect sizes were classified according to Richardson[50] based on Cohen[51]. To reduce inflation of the alpha error, we applied Bonferroni correction to secondary outcomes[52].

The variables influencing health apps' acceptance were calculated using linear regression, in which we added predictor groups blockwise: first, demographic variables (age; gender; daily smartphone time; smartphone use in a working context). The APOI, EBPAS, and CEQ scales were then added. Last, the four UTAUT predictors were added to the model. Acceptance from the pre-measurement was the dependent variable[32]. Because of the large number of predictors and resulting overestimation of R^2 , we referred to an adjusted R^2 as the outcome[53].

Patient and public involvement

No patient involved.

RESULTS

Sample Characteristics

After inspecting the data, there was one exclusion because the subject stated that he had filled in the questionnaires arbitrarily. 8 subjects were excluded because they had stated "psychological psychotherapist" as their specialist direction, which in Germany indicates that they were not physicians but psychologists. This reduced our sample to 248 (38.71% female) ($n_{EG}=124$; $n_{CG}=124$). The average age was 49.56 years ($SD=11.51$). There were no baseline differences between conditions. The most common fields of specialization were general practitioners (89); surgeons (39); anesthesiologists (29); neurologists and psychiatrists (23). Acceptance levels at baseline across both conditions were moderate ($M=9.51$, $SD=3.53$) with 21.4% in the low range, 47.1% in the moderate range, and 31.5% in the high range. See table 2 for a complete list of specialty directions, additional demographic variables as well as pre-values of the baseline measures.

Table 2 Demographic characteristics.

Variables	Experimental Group	Control Group
Age	49.65 ± 11.57	49.47 ± 11.49
Number (% female)	124 (35.50)	124 (41.90)
Professional environment (%)		
Outpatient	89 (71.8)	77 (62.1)
Inpatient	30 (24.2)	33 (26.6)
Other	5 (4.0)	14 (11.3)
Medical Specialty (%) ^a		
General medicine	49 (39.5)	40 (32.3)
Surgery	17 (13.7)	22 (17.7)
Neurology	17 (13.7)	6 (4.8)
Anesthesiology	11 (8.9)	18 (14.5)
Orthopedics	6 (4.8)	8 (6.5)

Pediatrics	5 (4)	8 (6.5)
Other	19 (15.4)	22 (17.7)
<hr/>		
CEQ		
Credibility	5.28 ± 1.78	5.14 ± 1.96
<hr/>		
APOI		
Scepticism and Perception of Risks	2.66 ± 0.74	2.68 ± 0.81
<hr/>		
EBPAS		
Openness	3.65 ± 0.87	3.66 ± 0.93
Intuitive Appeal	3.64 ± 0.88	3.57 ± 0.93
<hr/>		
UTAUT		
Acceptance	9.73 ± 3.33	9.30 ± 3.72
Performance Expectancy	8.60 ± 3.00	8.30 ± 3.10
Effort Expectancy	11.03 ± 2.47	10.73 ± 2.42
Social Influence	5.80 ± 2.10	5.40 ± 1.95
Facilitating Conditions	7.60 ± 1.71	7.48 ± 1.95

Notes. Values represent averages (\pm standard deviation), frequency or percentages; CEQ=credibility/expectancy questionnaire (range: 1-9); APOI=Attitudes toward Psychological Online Interventions questionnaire (range:1-5); EBPAS=Evidence-based Practice Attitude Scale-36 (range: 0-4); UTAUT=Unified Theory of Acceptance and Use of Technology (Acceptance, Performance Expectancy, Effort Expectancy range: 3-15, Social Influence and Facilitating Conditions range 2-10); ^aOnly those medical specialties are listed that were represented by more than 5% in one of the two groups.

Primary Outcome

Our subjects' acceptance was increased by means of the video (significant main effect of time ($F(1, 246)=15.28, p<.001, \eta^2_p=.06$)). Further subjects of the EG showed higher increases than those of the CG (significant time x condition interaction ($F(1, 246)=15.28, p=.01, \eta^2_p=.02$)). After the intervention, the EG ($M=10.51, SD=3.28$) had higher post-acceptance scores than the CG ($M=9.48, SD=3.57$) ($t(246)=-2.37, p=.01$). Group comparison of post-assessment data revealed a small effect (Cohen's $d=.30$). Figure 3 shows a comparison between the medical student sample and the physicians.

[please insert figure 3 about here]

Secondary Outcomes

Performance expectancy could also be increased by the video (main effect of time ($F(1, 246)=66.85, p<.001, \eta^2_p=.21$)). Again, the increase was higher in the EG than in the CG (significant time x condition interaction ($F(1, 246)=6.10, p=.01, \eta^2_p=.02$)). The EG ($M=9.94, SD=3.16$) had higher post-performance expectancy scores than the CG ($M=9.02,$

1
2
3 $SD=3.34$) ($t(246)=-2.23, p=.01$). Again, group comparison of the post-assessment data
4 revealed a small effect (Cohen's $d=.28$).
5

6 We found the same pattern of results for credibility. It was increased by the video
7 (significant effect of time ($F(1, 246)=64.47, p<.001, \eta^2_p=.21$), with a higher increase in the
8 EG (significant time x condition interaction ($F(1, 246)=25.61, p<.001, \eta^2_p=.09$)). Post
9 values of the EG ($M=6.07, SD=1.87$) were higher than those of the CG ($M=5.31, SD=2.14$)
10 ($t(246)=-2.95, p=.002$). Post-assessment group comparison revealed a small to moderate
11 effect for credibility (Cohen's $d=.38$). Figure 4 shows a comparison between the medical
12 student sample and the physicians in terms of credibility.
13
14

15
16 *[Please insert figure 4 about here]*
17
18

19 The medical students' pattern of results was identical to those illustrated above (see
20 supplementary material for a detailed presentation of results and demographic variables).
21 The time x condition interaction effect for acceptance had an effect size of $\eta^2_p=.13$ (Figure
22 2); for performance expectancy an effect size of $\eta^2_p=.09$; and for credibility an effect size
23 of $\eta^2_p=.21$ (Figure 3).
24
25

26 27 **Predictors of acceptance**

28 Linear regression with the predictors from the first block was significant ($R^2_{adj}=.14, F(4,$
29 $242)=11.01, p<.001$). Age ($\beta=-.23, p=.001$) and smartphone use in a professional context
30 ($\beta=.20, p=.002$) were related to acceptance.
31

32 The model improved when we added the second block with APOI, EBPAS as well as CEQ
33 scales ($R^2_{adj}=.70, F(8, 238)=72.35, p<.001$). Credibility ($\beta=.51, p<.001$) was the strongest
34 predictor followed by skepticism ($\beta=-.24, p<.001$) and intuitive appeal ($\beta=.13, p=.01$).
35 None of the predictors from the first block were significant.
36

37 The model improved marginally after adding the UTAUT variables ($R^2_{adj}=.73, F(12,$
38 $234)=56.24, p<.001$). Again, credibility was the best predictor ($\beta=.34, p<.001$), followed
39 by performance expectancy ($\beta=.30, p<.001$), skepticism ($\beta=-.18, p<.001$) and intuitive
40 appeal ($\beta=.11, p=.03$). None of the other predictors were significant. A table with all
41 predictors is provided in the supplementary material.
42
43
44

45 46 **DISCUSSION**

47 The current study is the first to explicitly investigate physicians' acceptance of health apps
48 focusing on chronic pain. Our results complement preceding studies by adding the
49 physicians' perspective within an outpatient setting. The main aims of this study were to
50 survey physicians' current acceptance of health apps for patients with chronic pain and to
51 increase their acceptance. In general, physicians' and medical students' acceptance for
52 health apps was moderate, which indicates a higher openness than previous studies[32].
53 The experimental intervention successfully increased acceptance, performance expectancy
54
55
56
57
58
59
60

1
2
3 and credibility of health apps among physicians and medical students. Our additional study
4 aim was to identify variables that influence acceptance. Credibility and performance
5 expectancy were the strongest predictors of acceptance, followed by skepticism and
6 intuitive appeal.
7
8

9
10 We found that our physicians' moderate acceptance of health apps was higher than that
11 reported in previous studies: A survey conducted between 2015 and 2016 among various
12 health care professionals observed rather low acceptance rates for electronic health
13 interventions[32]. According to a recent study, psychotherapists exhibited mixed
14 acceptance of blended care (a combination of internet and mobile based interventions and
15 face-to-face therapy)[33]. However, the aforementioned study was conducted several years
16 ago and perceptions of eHealth may have changed in the meantime. In particular, the
17 COVID-19 pandemic may have influenced opinions about electronic health
18 interventions[54]. Also, unlike the studies mentioned above, we specifically asked about
19 health apps in our survey.
20
21
22
23

24 Our results indicate that brief, visually appealing educational videos may be an effective
25 acceptance-facilitating intervention for physicians. Results from acceptance-enhancing
26 interventions in other studies were inconclusive. Some researchers demonstrated positive
27 effects[33], while others identified no effects[41,42]. Most researchers employed video
28 interventions to increase acceptance toward eHealth interventions in general (e.g. online
29 interventions) but not by focusing on apps in particular. Another potential explanation of
30 our positive findings is the specific focus on chronic pain, as the perceived usefulness of
31 e- and mHealth interventions could be disorder-specific.
32
33
34
35

36 However, the higher effect sizes of the student sample lead us to cautiously conclude that
37 the intervention may be more effective with students. Although young age does not
38 automatically lead to higher digital health competencies[55], young professionals appear
39 to be more receptive to interventions that promote the acceptance of health apps. This could
40 be due to a generally higher familiarity of younger people in using smartphones and their
41 preference for this medium for obtaining health information[56]. Since high acceptance
42 does not automatically lead to action[57], long-term studies examining the actual use of
43 health apps among (prospective) physicians would be worthwhile.
44
45
46
47

48 The strong association we detected between performance expectancy and acceptance is in
49 line with other research findings. Across studies, performance expectancy has consistently
50 shown to be one of the most important predictors of acceptance of new technologies in the
51 healthcare sector[32,37]. This strong association between performance expectancy and
52 acceptance suggests that physicians' acceptance can be increased by highlighting the
53 benefits of health apps for their patients and themselves. This is also supported by a study
54
55
56
57
58
59

1
2
3 which found that physicians are more likely to use mobile devices with drug reference
4 software if they believe it will help their patients[58]. In contrast to Hennemann and
5 colleagues[32], we found no impact of social influence on acceptance, nor did we find any
6 influence of facilitating conditions as Liu and colleagues did[37]. Note that the subjects in
7 those two studies were surveyed in inpatient settings. We mainly surveyed physicians in
8 an outpatient setting. Accordingly, our physicians were probably relying less on their
9 employer's facilitation because they are often self-employed. The same might apply to
10 social support: Medical practices employ much less staff than hospitals, a fact that may
11 have contributed to this construct being less significant in this survey. Additionally, it is
12 worth mentioning that the two studies above did not specifically survey acceptance towards
13 health apps and that they were conducted a few years ago. The relevance of certain
14 constructs like facilitating conditions may have lessened since then.
15
16
17
18
19

20 The association we found between credibility and acceptance also concurs with previous
21 research findings. A study with college students concluded that credibility influences the
22 perceptions of health apps positively[59]. The credibility of new technologies in the
23 healthcare field is important[60] as it increases the likelihood that the technology will be
24 used in the short and long term[61,62]. Accordingly, the low prescription rates (or the
25 paucity of recommendations) of health apps by physicians could be partly attributable to
26 their lack of credibility. One potential reason for this is the low quality of many health apps
27 on the market[63]. Important to the credibility of information about new electronic health
28 measures is the source of the information. Websites controlled by editors are perceived to
29 be more credible, as is information from independent medical experts[64]. Because the
30 source of the material appears to be more important than its design[65], independent
31 research institutes can play an important role in disseminating evidence-based information
32 about electronic health care interventions. By including highly visible videos on their
33 websites, they could increase both the acceptance and awareness of health apps. Our results
34 indicate that such an approach holds particular promise for medical students, highlighting
35 the call for establishing eHealth curricula in education[60,66].
36
37
38
39
40
41
42

43 Technological influences will continue to make strong inroads into medicine[67], which
44 requires that health care professionals are able to adapt new technologies flexibly.
45 Especially considering the rapid technological progress in this area, the evidence from
46 earlier studies and from ours provide valuable information about the importance of
47 communicating with physicians, psychotherapists, and other professional groups in the
48 health care sector about eHealth in general and health apps in particular. Video
49 interventions can be an effective and cost-saving method of communicating the potential,
50 opportunities, and limitations of these new technologies. They reach the target group at a
51 low threshold, for example, by being included on informational websites, newsletters or at
52
53
54
55
56
57
58
59
60

1
2
3 training courses. This informational material should emphasize both performance
4 expectancy and the credibility of the intervention being addressed.
5
6

7 In addition to increasing acceptance of health apps, it is also important to provide
8 physicians with specific recommendations on which apps are best to use for which patients.
9 Due to the volume of the still growing market, it is hardly possible for individuals to get a
10 comprehensive overview of the range of health apps available. It therefore seems sensible
11 to establish guidelines for physicians on which apps can be helpful for which problems -
12 just as there are guidelines for medications for diseases. To achieve this, a recent study
13 suggests specific recommendations from medical associations or scientific societies, as
14 well as special training in this area[68]. This could help physicians integrate health apps
15 into their workflows[69].
16
17
18

19 20 **Limitations**

21 Our study has some limitations. First, due to our broad definition of pain apps, participants
22 may have assumed different usage scenarios for health apps. This could have influenced
23 their acceptance. Accordingly, future studies could investigate attitudes toward specific
24 apps, e.g. psychological intervention apps. There may have been a selection bias due to the
25 data collection method. Thus, physicians who were already open and interested in mHealth
26 may have participated, which would restrict the generalizability of our results.
27 Furthermore, our results relied solely on self-reporting. Most of our items were adaptations
28 of already tested items or scales on questionnaires. This approach was necessary due to the
29 lack of appropriate health app-specific questionnaires, but it remains a limitation. In
30 addition, the scale facilitating conditions had low correlation measures, accordingly results
31 of this scale should be interpreted with caution. Because of the survey's brevity, we could
32 not collect many other potentially relevant constructs like technologization threat[47] or
33 previous experience with health apps. As acceptance due to self-regulatory deficits[70]
34 does not guarantee that intention becomes an action in the future[57], longitudinal surveys
35 to examine whether video interventions increase the actual recommendations or
36 prescriptions of the respective technologies should be one of the next steps in research.
37
38
39
40
41
42
43

44 **Strengths**

45 To our knowledge, this is the first study that investigated and increased physicians'
46 acceptance of health apps for managing chronic pain. This professional group is of
47 particular interest due to the gatekeeper role they play in the healthcare system.
48 Furthermore, we based the UTAUT questionnaires on predecessor studies, to increase
49 comparability. In addition, we engaged a strong control group whose intervention was
50 timed, visually, and audibly matched to the intervention video. Despite the brevity of the
51 survey and our strong control group, we identified a superior effect of the intervention
52
53
54
55
56
57
58
59
60

1
2
3 video. The video intervention was very short and can be integrated at a low-threshold
4 within different platforms.
5

6 7 **Conclusion**

8 Our results show that physicians are open to using health apps for chronic pain patients as
9 they demonstrated moderate to high acceptance rates. Our study also shows that
10 performance expectancy and credibility had the strongest influence on acceptance. As low-
11 threshold entities, brief video interventions are useful tools that can strengthen these
12 constructs and reach a high number of health professionals. They can thus be helpful in
13 overcoming certain barriers to implementing mobile health interventions in clinical
14 practice. Future studies should examine the long-term effect of acceptance facilitating
15 interventions and their impact on behavioral measures.
16
17
18

19 20 **Acknowledgements**

21 We would like to thank Nora Jander for her excellent voice-over on the video and Benno
22 Glöckler and Kari Fuhrmann for their support in recruiting the physicians.
23
24

25 26 **Disclosure of Interest**

27 None declared.
28

29 30 **Funding**

31 This research received no specific grant from any funding agency in the public, commercial
32 or not-for-profit sectors.
33
34

35 36 **Author Contributions**

37 HJH, JAG, WR, JR: Conception and design of the study; HJH: data collection, analysis,
38 and interpretation, manuscript preparation; JAG, WR, JR: supervision, manuscript editing
39 and reviewing; JR: project administration. All authors approved the final manuscript.
40

41 42 **Data sharing statement**

43 Data can be shared upon reasonable request. A request can be made to the corresponding
44 author.
45

46 47 **Legends of the figures**

48 **Figure 1** Flowchart.
49

50
51 **Figure 2** Screenshots of the video interventions. Left: Video of the EG describing
52 possible applications of pain apps; Right: Video of the CG describing psychosocial
53 consequences of chronic pain.
54
55
56
57
58
59

Figure 3 Change in acceptance. EG=Experimental Group; CG=Control Group; pre=measurement before the video; post=measurement after the video; Error bars indicate standard errors; * $p < .05$; ** $p < .005$.

Figure 4 Change in credibility. EG=Experimental Group; CG=Control Group; pre=measurement before the video; post=measurement after the video; Error bars indicate standard errors; ** $p < .001$.

References

1. Vos T, Allen C, Arora M, Barber RM, Bhutta ZA, Brown A, et al. Global, regional, and national incidence, prevalence, and years lived with disability for 310 diseases and injuries, 1990–2015: a systematic analysis for the Global Burden of Disease Study 2015. *Lancet* 2016;388:1545–602. [https://doi.org/10.1016/S0140-6736\(16\)31678-6](https://doi.org/10.1016/S0140-6736(16)31678-6).
2. Graham JE, Streitel KL. Sleep quality and acute pain severity among young adults with and without chronic pain: the role of biobehavioral factors. *J Behav Med* 2010;33:335–45. <https://doi.org/10.1007/s10865-010-9263-y>.
3. Ratcliffe GE, Enns MW, Belik S-L, Sareen J. Chronic Pain Conditions and Suicidal Ideation and Suicide Attempts: An Epidemiologic Perspective. *Clin J Pain* 2008;24:204–10. <https://doi.org/10.1097/AJP.0b013e31815ca2a3>.
4. Ryan S, Hill J, Thwaites C, Dawes P. Assessing the effect of fibromyalgia on patients' sexual activity. *Nurs Stand* 2008;23:35–41. <https://doi.org/10.7748/ns2008.09.23.2.35.c6669>.
5. Veehof MM, Trompetter HR, Bohlmeijer ET, Schreurs KMG. Acceptance- and mindfulness-based interventions for the treatment of chronic pain: a meta-analytic review. *Cogn Behav Ther* 2016;45:5–31. <https://doi.org/10.1080/16506073.2015.1098724>.
6. Glombiewski JA, Holzappel S, Riecke J, Vlaeyen JWS, de Jong J, Lemmer G, et al. Exposure and CBT for chronic back pain: An RCT on differential efficacy and optimal length of treatment. *J Consult Clin Psychol* 2018;86:533–45. <https://doi.org/10.1037/ccp0000298>.
7. Williams AC de C, Fisher E, Hearn L, Eccleston C. Psychological therapies for the management of chronic pain (excluding headache) in adults. *Cochrane Database Syst Rev* 2020;2021. <https://doi.org/10.1002/14651858.CD007407.pub4>.
8. Morley S. Relapse prevention: Still neglected after all these years. *Pain* 2008;134:239–40. <https://doi.org/10.1016/j.pain.2007.12.004>.
9. Gaskin DJ, Richard P. The Economic Costs of Pain in the United States. *J Pain* 2012;13:715–24. <https://doi.org/10.1016/j.jpain.2012.03.009>.
10. Leadley RM, Armstrong N, Lee YC, Allen A, Kleijnen J. Chronic Diseases in the European Union: The Prevalence and Health Cost Implications of Chronic Pain. *J Pain Palliat Care Pharmacother* 2012;26:310–25. <https://doi.org/10.3109/15360288.2012.736933>.
11. Landmark T, Romundstad P, Dale O, Borchgrevink PC, Vatten L, Kaasa S.

- 1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
- Chronic pain: One year prevalence and associated characteristics (the HUNT pain study). *Scand J Pain* 2013;4:182–7. <https://doi.org/10.1016/j.sjpain.2013.07.022>.
12. Patel S, Greasley K, Watson PJ. Barriers to rehabilitation and return to work for unemployed chronic pain patients: A qualitative study. *Eur J Pain* 2007;11:831–40. <https://doi.org/10.1016/j.ejpain.2006.12.011>.
13. Turner JA. Pain and disability. Clinical, behavioral, and public policy perspectives (Institute of Medicine Committee on pain, disability, and chronic illness behavior). *Pain* 1988;32:385–6. [https://doi.org/10.1016/0304-3959\(88\)90054-1](https://doi.org/10.1016/0304-3959(88)90054-1).
14. Austrian JS, Kerns RD, Carrington Reid M. Perceived Barriers to Trying Self-Management Approaches for Chronic Pain in Older Persons. *J Am Geriatr Soc* 2005;53:856–61. <https://doi.org/10.1111/j.1532-5415.2005.53268.x>.
15. Becker WC, Dorflinger L, Edmond SN, Islam L, Heapy AA, Fraenkel L. Barriers and facilitators to use of non-pharmacological treatments in chronic pain. *BMC Fam Pract* 2017;18:41. <https://doi.org/10.1186/s12875-017-0608-2>.
16. International Pain Summit of the In. Declaration of Montréal: Declaration That Access to Pain Management Is a Fundamental Human Right. *J Pain Palliat Care Pharmacother* 2011;25:29–31. <https://doi.org/10.3109/15360288.2010.547560>.
17. Holmes EA, Ghaderi A, Harmer CJ, Ramchandani PG, Cuijpers P, Morrison AP, et al. The Lancet Psychiatry Commission on psychological treatments research in tomorrow's science. *The Lancet Psychiatry* 2018;5:237–86. [https://doi.org/10.1016/S2215-0366\(17\)30513-8](https://doi.org/10.1016/S2215-0366(17)30513-8).
18. Luxton DD, McCann RA, Bush NE, Mishkind MC, Reger GM. mHealth for mental health: Integrating smartphone technology in behavioral healthcare. *Prof Psychol Res Pract* 2011;42:505–12. <https://doi.org/10.1037/a0024485>.
19. Demiris G, Afrin LB, Speedie S, Courtney KL, Sondhi M, Vimarlund V, et al. Patient-centered Applications: Use of Information Technology to Promote Disease Management and Wellness. A White Paper by the AMIA Knowledge in Motion Working Group. *J Am Med Informatics Assoc* 2008;15:8–13. <https://doi.org/10.1197/jamia.M2492>.
20. Alexander J, Joshi G. Smartphone applications for chronic pain management: a critical appraisal. *J Pain Res* 2016;Volume 9:731–4. <https://doi.org/10.2147/JPR.S119966>.
21. Chhabra HS, Sharma S, Verma S. Smartphone app in self-management of chronic low back pain: a randomized controlled trial. *Eur Spine J* 2018;27:2862–74. <https://doi.org/10.1007/s00586-018-5788-5>.
22. Toelle TR, Utpadel-Fischler DA, Haas K-K, Priebe JA. App-based multidisciplinary back pain treatment versus combined physiotherapy plus online education: a randomized controlled trial. *Npj Digit Med* 2019;2:34. <https://doi.org/10.1038/s41746-019-0109-x>.
23. Pfeifer A-C, Uddin R, Schröder-Pfeifer P, Holl F, Swoboda W, Schiltenwolf M. Mobile Application-Based Interventions for Chronic Pain Patients: A Systematic Review and Meta-Analysis of Effectiveness. *J Clin Med* 2020;9:3557. <https://doi.org/10.3390/jcm9113557>.
24. Moman RN, Dvorkin J, Pollard EM, Wanderman R, Murad MH, Warner DO, et al. A Systematic Review and Meta-analysis of Unguided Electronic and Mobile Health Technologies for Chronic Pain—Is It Time to Start Prescribing Electronic

- 1
2
3 Health Applications? *Pain Med* 2019;20:2238–55.
4 <https://doi.org/10.1093/pm/pnz164>.
- 5 25. Terhorst Y, Messner E-M, Schultchen D, Paganini S, Portenhauser A, Eder A-S, et
6 al. Systematic evaluation of content and quality of English and German pain apps
7 in European app stores. *Internet Interv* 2021;24:100376.
8 <https://doi.org/10.1016/j.invent.2021.100376>.
- 9 26. Cowan KE, McKean AJ, Gentry MT, Hilty DM. Barriers to Use of Telepsychiatry:
10 Clinicians as Gatekeepers. *Mayo Clin Proc* 2019;94:2510–23.
11 <https://doi.org/10.1016/j.mayocp.2019.04.018>.
- 12 27. Kayyali R, Peletidi A, Ismail M, Hashim Z, Bandeira P, Bonnah J. Awareness and
13 Use of mHealth Apps: A Study from England. *Pharmacy* 2017;5:33.
14 <https://doi.org/10.3390/pharmacy5020033>.
- 15 28. Anastasiadou D, Folkvord F, Serrano-Troncoso E, Lupiañez-Villanueva F. Mobile
16 Health Adoption in Mental Health: User Experience of a Mobile Health App for
17 Patients With an Eating Disorder. *JMIR MHealth UHealth* 2019;7:e12920.
18 <https://doi.org/10.2196/12920>.
- 19 29. Parker SJ, Jessel S, Richardson JE, Reid MC. Older adults are mobile
20 too! Identifying the barriers and facilitators to older adults' use of mHealth for pain
21 management. *BMC Geriatr* 2013;13:43. <https://doi.org/10.1186/1471-2318-13-43>.
- 22 30. Byambasuren O, Beller E, Glasziou P. Current Knowledge and Adoption of
23 Mobile Health Apps Among Australian General Practitioners: Survey Study. *JMIR*
24 *MHealth UHealth* 2019;7:e13199. <https://doi.org/10.2196/13199>.
- 25 31. Ross EL, Jamison RN, Nicholls L, Perry BaM, Nolen KD. Clinical Integration of a
26 Smartphone App for Patients With Chronic Pain: Retrospective Analysis of
27 Predictors of Benefits and Patient Engagement Between Clinic Visits. *J Med*
28 *Internet Res* 2020;22:e16939. <https://doi.org/10.2196/16939>.
- 29 32. Hennemann S, Beutel ME, Zwerenz R. Ready for eHealth? Health Professionals'
30 Acceptance and Adoption of eHealth Interventions in Inpatient Routine Care. *J*
31 *Health Commun* 2017;22:274–84.
32 <https://doi.org/10.1080/10810730.2017.1284286>.
- 33 33. Baumeister H, Terhorst Y, Grässle C, Freudenstein M, Nübling R, Ebert DD.
34 Impact of an acceptance facilitating intervention on psychotherapists' acceptance
35 of blended therapy. *PLoS One* 2020;15:e0236995.
36 <https://doi.org/10.1371/journal.pone.0236995>.
- 37 34. Venkatesh, Morris, Davis, Davis. User Acceptance of Information Technology:
38 Toward a Unified View. *MIS Q* 2003;27:425. <https://doi.org/10.2307/30036540>.
- 39 35. Gagnon M-P, Ngangue P, Payne-Gagnon J, Desmartis M. m-Health adoption by
40 healthcare professionals: a systematic review. *J Am Med Informatics Assoc*
41 2016;23:212–20. <https://doi.org/10.1093/jamia/ocv052>.
- 42 36. Lazuras L, Dokou A. Mental health professionals' acceptance of online
43 counseling. *Technol Soc* 2016;44:10–4.
44 <https://doi.org/10.1016/j.techsoc.2015.11.002>.
- 45 37. Liu L, Miguel Cruz A, Rios Rincon A, Buttar V, Ranson Q, Goertzen D. What
46 factors determine therapists' acceptance of new technologies for rehabilitation – a
47 study using the Unified Theory of Acceptance and Use of Technology (UTAUT).
48 *Disabil Rehabil* 2015;37:447–55. <https://doi.org/10.3109/09638288.2014.923529>.
- 49
50
51
52
53
54
55
56
57
58
59
60

- 1
 - 2
 - 3
 - 4
 - 5
 - 6
 - 7
 - 8
 - 9
 - 10
 - 11
 - 12
 - 13
 - 14
 - 15
 - 16
 - 17
 - 18
 - 19
 - 20
 - 21
 - 22
 - 23
 - 24
 - 25
 - 26
 - 27
 - 28
 - 29
 - 30
 - 31
 - 32
 - 33
 - 34
 - 35
 - 36
 - 37
 - 38
 - 39
 - 40
 - 41
 - 42
 - 43
 - 44
 - 45
 - 46
 - 47
 - 48
 - 49
 - 50
 - 51
 - 52
 - 53
 - 54
 - 55
 - 56
 - 57
 - 58
 - 59
 - 60
38. Sezgin E, Özkan-Yildirim S, Yildirim S. Investigation of physicians' awareness and use of mHealth apps: A mixed method study. *Heal Policy Technol* 2017;6:251–67. <https://doi.org/10.1016/j.hlpt.2017.07.007>.
39. Baumeister H, Seiffert H, Lin J, Nowoczin L, Lüking M, Ebert D. Impact of an Acceptance Facilitating Intervention on Patients' Acceptance of Internet-based Pain Interventions. *Clin J Pain* 2015;31:528–35. <https://doi.org/10.1097/AJP.000000000000118>.
40. Lin J, Faust B, Ebert DD, Krämer L, Baumeister H. A Web-Based Acceptance-Facilitating Intervention for Identifying Patients' Acceptance, Uptake, and Adherence of Internet- and Mobile-Based Pain Interventions: Randomized Controlled Trial. *J Med Internet Res* 2018;20:e244. <https://doi.org/10.2196/jmir.9925>.
41. Donovan CL, Poole C, Boyes N, Redgate J, March S. Australian mental health worker attitudes towards cCBT: What is the role of knowledge? Are there differences? Can we change them? *Internet Interv* 2015;2:372–81. <https://doi.org/10.1016/j.invent.2015.09.001>.
42. Schuster R, Pokorny R, Berger T, Topooco N, Laireiter A-R. The Advantages and Disadvantages of Online and Blended Therapy: Survey Study Amongst Licensed Psychotherapists in Austria. *J Med Internet Res* 2018;20:e11007. <https://doi.org/10.2196/11007>.
43. Faul F, Erdfelder E, Lang A-G, Buchner A. G*Power 3: A flexible statistical power analysis program for the social, behavioral, and biomedical sciences. *Behav Res Methods* 2007;39:175–91. <https://doi.org/10.3758/BF03193146>.
44. Devilly GJ, Borkovec TD. Psychometric properties of the credibility/expectancy questionnaire. *J Behav Ther Exp Psychiatry* 2000;31:73–86. [https://doi.org/10.1016/S0005-7916\(00\)00012-4](https://doi.org/10.1016/S0005-7916(00)00012-4).
45. Baumeister H, Nowoczin L, Lin J, Seiffert H, Seufert J, Laubner K, et al. Impact of an acceptance facilitating intervention on diabetes patients' acceptance of Internet-based interventions for depression: A randomized controlled trial. *Diabetes Res Clin Pract* 2014;105:30–9. <https://doi.org/10.1016/j.diabres.2014.04.031>.
46. Ebert DD, Berking M, Cuijpers P, Lehr D, Pörtner M, Baumeister H. Increasing the acceptance of internet-based mental health interventions in primary care patients with depressive symptoms. A randomized controlled trial. *J Affect Disord* 2015;176:9–17. <https://doi.org/10.1016/j.jad.2015.01.056>.
47. Schröder J, Sautier L, Kriston L, Berger T, Meyer B, Späth C, et al. Development of a questionnaire measuring Attitudes towards Psychological Online Interventions-the APOI. *J Affect Disord* 2015;187:136–41. <https://doi.org/10.1016/j.jad.2015.08.044>.
48. Rye M, Torres EM, Friberg O, Skre I, Aarons GA. The Evidence-based Practice Attitude Scale-36 (EBPAS-36): A brief and pragmatic measure of attitudes to evidence-based practice validated in US and Norwegian samples. *Implement Sci* 2017;12:1–11. <https://doi.org/10.1186/s13012-017-0573-0>.
49. Pituch KA, Stevens JP. *Applied multivariate statistics for the social sciences: Analyses with SAS and IBM's SPSS*. 2016.
50. Richardson JTE. Eta squared and partial eta squared as measures of effect size in

- educational research. *Educ Res Rev* 2011;6:135–47.
<https://doi.org/10.1016/j.edurev.2010.12.001>.
51. Cohen J. *Statistical power analysis for the behavioural sciences*. New York: Academic Press; 1969.
52. Armstrong RA. When to use the Bonferroni correction. *Ophthalmic Physiol Opt* 2014;34:502–8. <https://doi.org/10.1111/opo.12131>.
53. Miles J. R -Squared, Adjusted R -Squared. *Encycl. Stat. Behav. Sci.*, vol. 4, Chichester, UK: John Wiley & Sons, Ltd; 2005, p. 1655–7.
<https://doi.org/10.1002/0470013192.bsa526>.
54. Wind TR, Rijkeboer M, Andersson G, Riper H. The COVID-19 pandemic: The ‘black swan’ for mental health care and a turning point for e-health. *Internet Interv* 2020;20:100317. <https://doi.org/10.1016/j.invent.2020.100317>.
55. Machleid F, Kaczmarczyk R, Johann D, Balčiūnas J, Atienza-Carbonell B, von Maltzahn F, et al. Perceptions of Digital Health Education Among European Medical Students: Mixed Methods Survey. *J Med Internet Res* 2020;22:e19827. <https://doi.org/10.2196/19827>.
56. Granger D, Vandelanotte C, Duncan MJ, Alley S, Schoeppe S, Short C, et al. Is preference for mHealth intervention delivery platform associated with delivery platform familiarity? *BMC Public Health* 2016;16:619. <https://doi.org/10.1186/s12889-016-3316-2>.
57. Sheeran P, Webb TL. The Intention-Behavior Gap. *Soc Personal Psychol Compass* 2016;10:503–18. <https://doi.org/10.1111/spc3.12265>.
58. Handler SM, Boyce RD, Ligons FM, Perera S, Nace DA, Hochheiser H. Use and Perceived Benefits of Mobile Devices by Physicians in Preventing Adverse Drug Events in the Nursing Home. *J Am Med Dir Assoc* 2013;14:906–10. <https://doi.org/10.1016/j.jamda.2013.08.014>.
59. Cho J, Lee HE, Quinlan M. Complementary Relationships Between Traditional Media and Health Apps Among American College Students. *J Am Coll Heal* 2015;63:248–57. <https://doi.org/10.1080/07448481.2015.1015025>.
60. van Gemert-Pinjen J, Wynchank S, Covvey H, Ossebaard H. Improving the credibility of electronic health technologies. *Bull World Health Organ* 2012;90:323–323. <https://doi.org/10.2471/BLT.11.099804>.
61. Shin D-H, Lee S, Hwang Y. How do credibility and utility play in the user experience of health informatics services? *Comput Human Behav* 2017;67:292–302. <https://doi.org/10.1016/j.chb.2016.11.007>.
62. Lin J, Wang B, Wang N, Lu Y. Understanding the evolution of consumer trust in mobile commerce: a longitudinal study. *Inf Technol Manag* 2014;15:37–49. <https://doi.org/10.1007/s10799-013-0172-y>.
63. Reynoldson C, Stones C, Allsop M, Gardner P, Bennett MI, Closs SJ, et al. Assessing the Quality and Usability of Smartphone Apps for Pain Self-Management. *Pain Med* 2014;15:898–909. <https://doi.org/10.1111/pme.12327>.
64. Hu Y, Shyam Sundar S. Effects of Online Health Sources on Credibility and Behavioral Intentions. *Communic Res* 2010;37:105–32. <https://doi.org/10.1177/0093650209351512>.
65. Chang Y-S, Zhang Y, Gwizdka J. The effects of information source and eHealth literacy on consumer health information credibility evaluation behavior. *Comput*

- 1
2
3 Human Behav 2021;115:106629. <https://doi.org/10.1016/j.chb.2020.106629>.
- 4 66. Gordon WJ, Landman A, Zhang H, Bates DW. Beyond validation: getting health
5 apps into clinical practice. *Npj Digit Med* 2020;3:14.
6 <https://doi.org/10.1038/s41746-019-0212-z>.
- 7 67. Seyhan AA, Carini C. Are innovation and new technologies in precision medicine
8 paving a new era in patients centric care? *J Transl Med* 2019;17:114.
9 <https://doi.org/10.1186/s12967-019-1864-9>.
- 10 68. Jacob C, Sanchez-Vazquez A, Ivory C. Social, Organizational, and Technological
11 Factors Impacting Clinicians' Adoption of Mobile Health Tools: Systematic
12 Literature Review. *JMIR MHealth UHealth* 2020;8:e15935.
13 <https://doi.org/10.2196/15935>.
- 14 69. Dahlhausen F, Zinner M, Bieske L, Ehlers JP, Boehme P, Fehring L. Physicians'
15 Attitudes Toward Prescribable mHealth Apps and Implications for Adoption in
16 Germany: Mixed Methods Study. *JMIR MHealth UHealth* 2021;9:e33012.
17 <https://doi.org/10.2196/33012>.
- 18 70. Gollwitzer PM, Sheeran P. Implementation Intentions and Goal Achievement: A
19 Meta-analysis of Effects and Processes. *Adv. Exp. Soc. Psychol.*, vol. 38, 2006, p.
20 69–119. [https://doi.org/10.1016/S0065-2601\(06\)38002-1](https://doi.org/10.1016/S0065-2601(06)38002-1).
- 21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31

Participants (354)

Exclusion (Survey not completed) (97)

Randomization (257)

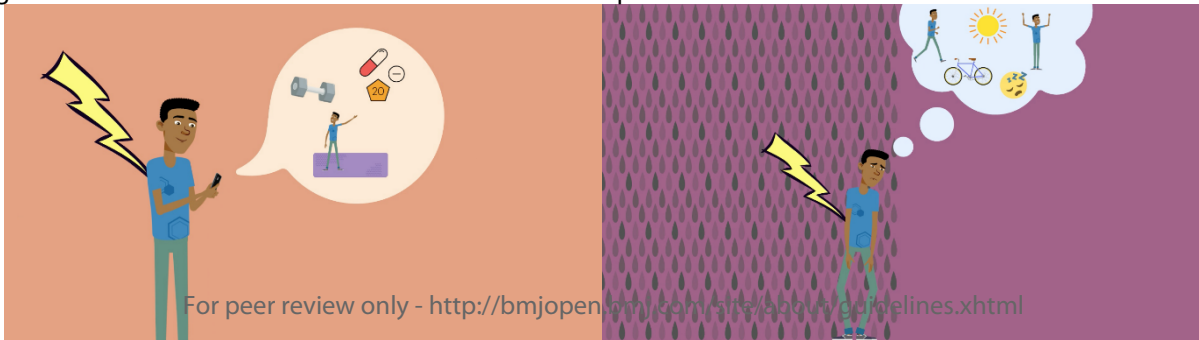
Experimental Group (127)

Control Group (130)

Analysis with post data (124)
- Exclusion due to the profession specified (3)

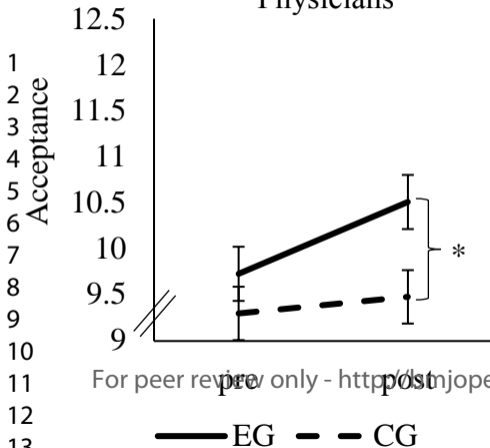
Analysis with post data (124)
- Exclusion due to the profession specified (5)
Other exclusion (1)

1
2
3
4
5
6
7
8
9
10

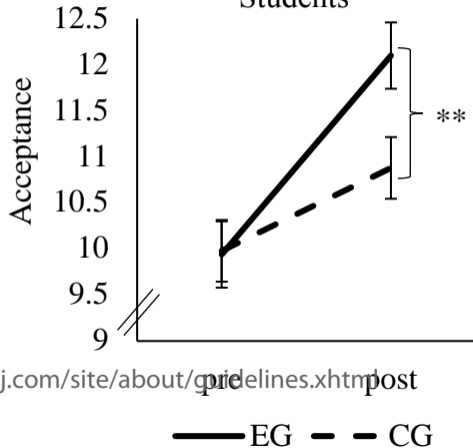


For peer review only - <http://bmjopen.bmj.com/site/about/guidelines.xhtml>

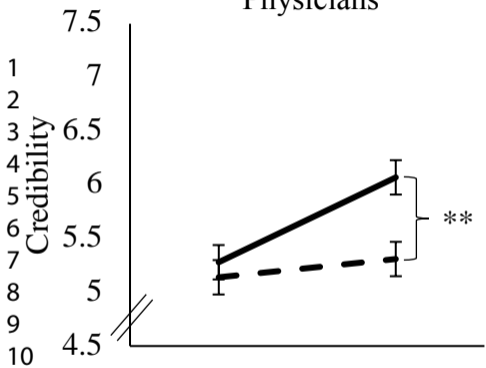
Physicians



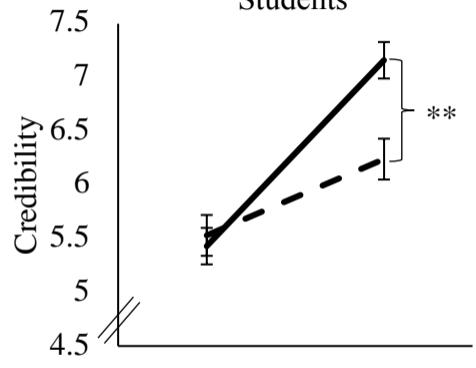
Students



Physicians



Students



For peer review only - <http://bmjopen.bmj.com/site/about/guidelines.xhtml>

— EG - - CG

— EG - - CG

SUPPLEMENTARY MATERIAL

Transcripts and English translations of the video interventions

German transcript of the health app-video

Seite 0

Gesundheits-Apps für chronische Schmerzpatient*innen

Seite 1

In diesem Video geht es um Gesundheits-Apps für chronische Schmerzpatient*innen. Darum, was sie sind, welchen Nutzen Patient*innen aus ihnen ziehen können und wie der aktuelle Wissenschaftsstand zu ihrer Wirksamkeit aussieht.

Seite 2

Ende des Jahres 2019 trat das „Digitale Versorgungs-Gesetz“ in Kraft. Es ermöglicht Ärztinnen und Ärzten ihren Patient*innen zertifizierte Gesundheits-Apps auf Rezept zu verschreiben.

Seite 3

Das Einsatzgebiet von Gesundheits-Apps ist vielfältig.

Sie können etwa nach einem klinischen Aufenthalt zur Nachsorge oder in der ambulanten Versorgung als Therapiebegleitung eingesetzt werden.

Gerade bei chronischen Schmerzen erscheinen Gesundheits-Apps sinnvoll. Sie stehen Patient*innen jederzeit bei der Bewältigung ihrer Beschwerden zur Verfügung und können beispielsweise bei einem Schmerzschub direkt zur Hand genommen werden.

Seite 4

Ziele solcher Apps sind vor allem der Aufbau und die Aufrechterhaltung von Bewältigungsstrategien für den Umgang mit Schmerzen.

Sie können Patient*innen dabei unterstützen, hinsichtlich ihrer Gesundheitsziele am Ball zu bleiben und ihre mit ihrer Ärztin oder ihrem Arzt vereinbarten Vorsätze zu erreichen. Das kann mittels einer Erinnerungsfunktion, aufgestellten Bewegungsplänen oder ähnlichen geschehen.

Weiterhin können Schmerztagebücher geführt werden, die Patient*in und Behandler*in einen visuellen Überblick über den Schmerzverlauf geben.

Darüber hinaus helfen Gesundheits-Apps Patient*innen dabei, körperliche Übungen durchzuführen – beispielsweise mit unterstützenden Videos.

Sie können auch einen Überblick über die aktuelle Medikation geben. Ebenfalls hilfreich sind vertiefende Hintergrundinformationen, geleitete Entspannungsverfahren oder eine Schritt für Schritt durchgeführte gedankliche Neubewertung der Schmerzsymptome.

Seite 5

Mittlerweile gibt es eine ganze Reihe von Studien, die sich mit der Wirksamkeit von Gesundheits-Apps befassen haben.

Seite 6

Bereits 2013 zeigten Parker und Kollegen, dass auch ältere, technisch weniger versierte, Patient*innen an der Nutzung von Gesundheits-Apps zur Unterstützung ihrer Krankheitsbewältigung interessiert sind.

Seite 7

Eine Studie aus Norwegen zeigt, dass Patient*innen, die zusätzlich zur ärztlichen Behandlung eine Smartphone-Intervention nutzten, ihre chronischen Schmerzen eher akzeptieren können und weniger negative Gedanken ihnen gegenüber haben.

Seite 8

Toelle und Kollegen zeigten 2019, dass die Behandlung mit einer Gesundheits-App zu einer geringeren Schmerzintensität führt.

Seite 9

Weitere Studien zeigen, dass Patient*innen, die zusätzlich zu ihrer Behandlung Gesundheits-Apps nutzen, zufriedener mit ihrer Behandlung sind... ihren Alltag aktiver gestalten... und ein effektiveres Selbstmanagement haben.

Seite 10

Neben diesen Ergebnissen gibt es viele weitere Studien, die sich mit Gesundheits-Apps auseinandersetzen und unser Wissen zu diesem Thema erweitern.

Seite 11

Auch wenn es weiterer Forschung bedarf, um das Wirksamkeitspotential von Gesundheits-Apps abschließend einschätzen zu können, sind die bisherigen Studienergebnisse sehr vielversprechend.

Wichtig dabei ist, dass Apps in eine Behandlung eingebunden werden und diese nicht ersetzen sollen.

Ist das gegeben können Apps eine wertvolle Therapiebereicherung sein.

English translation

Page 0

Health apps for chronic pain patients

Page 1

This video is about health apps for chronic pain patients: what they are, how patients can benefit from them, and what the current state of science is regarding their effectiveness.

Page 2

At the end of 2019, the "Digital Care Act" came into force. It enables doctors to prescribe certified health apps to their patients.

Page 3

Health apps can be used in a variety of ways.

1
2
3 For example, they can be used after a clinical stay for follow-up care or in outpatient care as
4 therapy support.
5

6 In the case of chronic pain in particular, health apps seem to be useful. They are available to
7 patients at any time to help them cope with their symptoms and can, for example, help
8 immediately in the event of a pain attack.
9

10 **Page 4**

11 The main aim of such apps is to establish and maintain coping strategies for dealing with pain.
12

13 They can help patients stay on track with their health goals and achieve the resolutions they
14 have agreed on with their doctor. This can be done via a reminder function, established
15 exercise plans, or similar.
16

17 Furthermore, pain diaries can be used to give patients and doctors a visual overview of their
18 patient's pain course.
19

20 In addition, health apps help patients do physical exercises - for example, through supporting
21 videos.
22

23 They can also provide an overview of current medication. Other helpful features include in-
24 depth background information, guided relaxation procedures, or a step-by-step mental re-
25 evaluation of pain symptoms.
26

27 **Page 5**

28 Quite a few studies have investigated the effectiveness of health apps.
29

30 **Page 6**

31 As early as 2013, Parker and colleagues showed that older, less tech-savvy patients are
32 interested in using health apps to assist with their disease management.
33

34 **Page 7**

35 A study from Norway showed that patients who used a smartphone intervention in addition to
36 medical treatment were more likely to accept their chronic pain and have fewer negative
37 thoughts about it.
38

39 **Page 8**

40 Toelle and colleagues showed in 2019 that treatment with a health app led to lower pain
41 intensity.
42

43 **Page 9**

44 Other studies show that patients who use health apps in addition to their treatment are more
45 satisfied with their treatment... are more active in their daily lives... and have more effective
46 self-management.
47

48 **Page 10**

49 In addition to these findings, many other studies have addressed health apps and deepened our
50 knowledge on this topic.
51

52 **Page 11**

1
2
3 Although more research is needed to conclusively assess the potential effectiveness of health
4 apps, the study results to date are very promising.
5

6 It is important to note that apps should be integrated within treatment and not replace it.
7

8 If that is the case, apps can be a valuable supplement to therapy.
9
10
11
12
13

14 German transcript of the control-video
15

16 Seite 0

17 Chronische Schmerzen
18

19 Seite 1

20 In diesem Video geht es um chronische Schmerzen: Was sie sind und welche Ursachen sie
21 haben; wie stark ihre Verbreitung in der Bevölkerung ist und welche
22 Behandlungsmöglichkeiten es gibt.
23
24

25 Seite 2

26 Von chronischen Schmerzen wird gesprochen, sobald man länger als 6 Monate anhaltende
27 Schmerzen hat.
28
29

30 Chronische Schmerzen können in allen Körperregionen entstehen. Mit Abstand am häufigsten
31 treten sie jedoch im Rücken auf. Aber auch chronische Kopf- oder Gelenkschmerzen sind keine
32 Seltenheit.
33
34

35 Seite 3

36 In der Bevölkerung sind chronische Schmerzen weit verbreitet:
37

38 Von 900 Patient*innen in ambulanten Arztpraxen haben 327 chronische Schmerzen – das
39 entspricht über 36% der Patient*innen. Insgesamt leiden 12 bis 15 Millionen Menschen in
40 Deutschland an anhaltenden oder wiederkehrenden Schmerzen. Häufig führen Schmerzen zu
41 anhaltenden Einschränkungen ihres Arbeits- oder Privatlebens.
42
43

44 Gerade Rückenschmerzen stellen ein zentrales Problem dar.
45

46 Seite 4

47 Rückenschmerzen im Allgemeinen und chronische Rückenschmerzen im Speziellen sind der
48 häufigste Grund für Arbeitsausfälle. Über 12% der deutschen Bevölkerung sieht sich
49 aufgrund ihrer Rückenschmerzen in ihrer Lebensführung eingeschränkt.
50
51

52 Diese Zahlen machen chronische Rückenschmerzen zur teuersten Krankheit der westlichen
53 Industrieländer.
54

55 Rückenschmerzen sind also im wortwörtlichen Sinne das Volksleiden Nummer 1 – und das
56 obwohl die körperliche Belastung der Arbeitnehmer*innen immer geringer wird.
57
58

59 Seite 5

1
2
3 Zur Diagnostik chronischer Schmerzen verwendet man unter anderem spezifische
4 Schmerzfragebögen, die die Schmerzintensität, -qualität und -lokalisation erfassen. Weiterhin
5 wird erhoben, wie stark die Beeinträchtigung in der alltäglichen Lebensführung durch die
6 Schmerzen ist.
7

8 Eine gute Diagnostik ist wichtig, da chronische Schmerzen viele Ursachen haben können, wie
9 zum Beispiel:

10 Nervenschädigungen; Veränderungen in der knöchernen Struktur; psychische Belastungen;
11 Entzündungen; muskuläre Prozesse und weitere.
12
13
14

15 Seite 6

16 Abgesehen davon, dass chronische Schmerzen ein hohes Maß an körperlichen Unbehagen
17 verursachen, können sie entsprechend ihrer vielseitigen Ursachen, sehr unterschiedliche
18 psycho-soziale Folgen haben.
19

20 Diese reichen von einem andauernden Gefühl der körperlichen Unsicherheit;
21 Einschränkungen der Bewegungsfreiheit und des Autonomiegefühls bis hin zu einem
22 verringerten Selbstwert- oder Kontrollgefühl. Auch Schlafstörungen sind eine häufige Folge
23 chronischer Schmerzen.
24
25

26 Aufgrund des hohen Leidensdruck betroffener Patient*innen, ist eine gut eingebundene
27 Behandlung der Schmerzen von hoher Wichtigkeit.
28
29

30 Seite 7

31 Ganz allgemein wird eine multimodale Behandlung empfohlen, also eine Behandlung die von
32 verschiedenen Gruppen von Behandler*innen durchgeführt wird.
33
34

35 Ärzt*innen untersuchen dabei, welche körperlichen Ursachen die Schmerzen erklären können
36 und stehen Patient*innen für die medizinische Behandlung zur Seite.
37

38 Physiotherapeut*innen können Bewegungsübungen mit den Patient*innen einüben, die sie im
39 Alltag z. B. mobiler machen können.
40

41 Und Psychotherapeut*innen erarbeiten Möglichkeiten, die Lebensqualität der Schmerz-
42 Patient*innen zu verbessern.
43

44 Die Therapiekonzepte für die Behandlung chronischer Schmerzen haben sich in den letzten
45 Jahren stetig weiterentwickelt. Die multimodale Einbindung der Patient*innen in die
46 unterschiedlichen Behandlungsgruppen bleibt aber ein zentrales Konzept.
47
48
49
50

51 English translation

52 Page 0

53 Chronic pain

54 Page 1

55 This video is about chronic pain: what it is and what causes it; how prevalent it is in the
56 population; and what treatment options are available.
57
58
59
60

Page 2

Chronic pain is defined as pain that lasts longer than 6 months.

Chronic pain can occur in all regions of the body. However, it occurs by far most frequently in the back. But chronic headaches and joint pain are not uncommon either.

Page 3

Chronic pain is widespread in the population:

Out of 900 patients* in outpatient medical practices, 327 have chronic pain - this corresponds to over 36% of patients. In total, 12 to 15 million people in Germany suffer from persistent or recurring pain. Pain often leads to persistent restrictions in their work or private life.

Back pain in particular is a major problem.

Page 4

Back pain in general and chronic back pain in particular are the most common reason for lost work days. More than 12% of the German population feels that their lifestyle is restricted because of their back pain.

These figures make chronic back pain the most expensive disease in Western industrialized countries.

Back pain is therefore literally the number one health problem among the population - despite the fact that the amount of physical strain on employees keeps dropping.

Page 5

To diagnose chronic pain, specific pain questionnaires are used that record pain intensity, quality and location. The extent to which the pain interferes with everyday life is also assessed.

A good diagnosis is important, because chronic pain can have many causes, such as: nerve damage, anomalies in the bony structure, psychological stress, inflammation, muscular processes, etc.

Page 6

Apart from the fact that chronic pain causes such physical discomfort, it can have very different psycho-social consequences according to its multifaceted causes.

These range from a persistent feeling of physical insecurity; restrictions in freedom of movement and sense of autonomy; to a diminished sense of self-worth or control. Sleep disturbances are also a frequent consequence of chronic pain.

Due to the high level of suffering of affected patients, well-integrated pain therapy is essential.

Page 7

In general, a multimodal treatment is recommended, i.e. a treatment carried out by different groups of practitioners.

1
2
3 Physicians investigate the physical causes of the pain and assist patients with medical
4 treatment.
5

6 Physiotherapists can practice movement exercises with patients that can enhance their
7 mobility in everyday life, for example.
8

9 And psychotherapists work out ways to improve the quality of life of pain patients.
10

11 Therapy concepts for treating chronic pain continue to develop. However, the multimodal
12 integration of patients within various treatment groups remains a central concept.
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60

SUPPLEMENTARY MATERIAL

Student results

Student demographic characteristics

Demographic data of the students can be found in table 3.

Table 3. Demographic characteristics of the student sample

Variables	Experimental Group	Control Group
Age	23.53 (3.10)	23.37 (2.91)
Number (% female)	49 (73.47)	52 (76.92)
Study time in years	3.00 (1.69)	2.99 (1.49)

Results of the repeated-measures ANOVA among students

Acceptance

Student's acceptance could be increased as a result of the video. The 2 x 2 ANOVA revealed a significant main effect of time ($F(1, 99)=88.95, p<.001, \eta_p^2=.48$) as well as a significant time x condition interaction ($F(1, 99)=15.17, p<.001, \eta_p^2=.13$). There was no significant main effect of condition ($F(1, 99)=1.61, p=.21, \eta_p^2=.02$). Table 4 shows the descriptive values of the sample.

Table 4. Descriptive representation of the acceptance values.

Measurement time	Condition	M^a	SD
Pre values	EG	9.94	2.54
	CG	9.98	2.42
Post values	EG	12.10	2.24
	CG	10.88	2.62

Notes. ^aValues range between 3 and 15; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

Performance Expectancy

We found a similar pattern of results for performance expectancy. There was a significant effect of time ($F(1, 99)=81.96, p<.001, \eta_p^2=.45$) and a significant time x condition interaction ($F(1, 99)=10.14, p=.002, \eta_p^2=.09$). The main effect of condition got not significant ($F(1, 99)=1.17, p=.28, \eta_p^2=0.1$). Table 5 shows the descriptive values of the sample.

Table 5. Descriptive representation of the performance expectancy values.

Measurement time	Condition	M^{ab}	SD^c
Pre values	EG ^d	9.86	2.57
	CG ^e	9.98	2.26
Post values	EG	12.14	2.02
	CG	11.08	2.61

Notes. ^aValues range between 3 and 15; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

Credibility

The pattern of results for credibility reflects the above as well. We found a significant main effect of time ($F(1, 99)=149.72, p<.001, \eta_p^2=.60$) and a significant time x condition effect ($F(1, 99)=25.99, p<.001, \eta_p^2=.21$). We found no significant main effect of condition ($F(1, 99)=2.45, p=.12, \eta_p^2=.02$). Table 6 shows the descriptive values of the sample.

Table 6. Descriptive representation of the credibility values.

Measurement time	Condition	M^{ab}	SD^c
Pre values	EG ^d	5.43	1.48
	CG ^e	5.53	1.37
Post values	EG	7.16	1.26
	CG	6.24	1.44

Notes. ^aValues range between 1 and 10; M = Mean; SD = Standard deviation; EG = Experimental Group; CG = Control Group.

SUPPLEMENTARY MATERIAL

Summary of linear regression

Table 7. Summary of linear regression predicting acceptance towards pain apps.

Predictor	<i>B</i>	<i>SE</i> ^a	β	<i>t</i>	<i>p</i>
Block 1					
Age	-.01	.01	-.03	-.73	.47
Sex	.09	.26	.01	.36	.72
Daily Smartphone time	-.01	.20	-.002	-.04	.96
Professional smartphone use	.18	.11	.06	1.63	.10
Block 2					
Scepticism and Perception of Risks ^b	-.82	.20	-.18	-4.13	>.001
Openness ^c	.19	.16	.05	1.17	.25
Intuitive Appeal ^c	.432	.20	.11	2.15	.03
Credibility ^d	.64	.11	.34	5.71	>.001
Block 3					
Performance Expectancy	.34	.07	.30	5.32	>.001
Effort Expectancy	.07	.07	.05	1.00	.32
Social Influence	-.06	.07	-.03	-.77	.44
Facilitating Conditions	-.001	.08	.00	-.01	.99

Notes. ^aStandard error; ^bAttitudes toward Psychological Online Interventions questionnaire; ^cEvidence-based Practice Attitude Scale-36; ^dCredibility/Expectancy Questionnaire.



CONSORT 2010 checklist of information to include when reporting a randomised trial*

Section/Topic	Item No	Checklist item	Reported on page No
Title and abstract			
	1a	Identification as a randomised trial in the title	1
	1b	Structured summary of trial design, methods, results, and conclusions (for specific guidance see CONSORT for abstracts)	2
Introduction			
Background and objectives	2a	Scientific background and explanation of rationale	3
	2b	Specific objectives or hypotheses	4
Methods			
Trial design	3a	Description of trial design (such as parallel, factorial) including allocation ratio	4
	3b	Important changes to methods after trial commencement (such as eligibility criteria), with reasons	-
Participants	4a	Eligibility criteria for participants	4
	4b	Settings and locations where the data were collected	4
Interventions	5	The interventions for each group with sufficient details to allow replication, including how and when they were actually administered	5
Outcomes	6a	Completely defined pre-specified primary and secondary outcome measures, including how and when they were assessed	5
	6b	Any changes to trial outcomes after the trial commenced, with reasons	-
Sample size	7a	How sample size was determined	4
	7b	When applicable, explanation of any interim analyses and stopping guidelines	-
Randomisation:			
Sequence generation	8a	Method used to generate the random allocation sequence	4
	8b	Type of randomisation; details of any restriction (such as blocking and block size)	-
Allocation concealment mechanism	9	Mechanism used to implement the random allocation sequence (such as sequentially numbered containers), describing any steps taken to conceal the sequence until interventions were assigned	
Implementation	10	Who generated the random allocation sequence, who enrolled participants, and who assigned participants to interventions	4
Blinding	11a	If done, who was blinded after assignment to interventions (for example, participants, care providers, those	-

1		assessing outcomes) and how	
2		11b If relevant, description of the similarity of interventions	7
3	Statistical methods	12a Statistical methods used to compare groups for primary and secondary outcomes	7
4		12b Methods for additional analyses, such as subgroup analyses and adjusted analyses	7
5			
6	Results		
7	Participant flow (a	13a For each group, the numbers of participants who were randomly assigned, received intended treatment, and	
8	diagram is strongly	were analysed for the primary outcome	8
9	recommended)	13b For each group, losses and exclusions after randomisation, together with reasons	8
10	Recruitment	14a Dates defining the periods of recruitment and follow-up	4
11		14b Why the trial ended or was stopped	-
12	Baseline data	15 A table showing baseline demographic and clinical characteristics for each group	8
13	Numbers analysed	16 For each group, number of participants (denominator) included in each analysis and whether the analysis was	
14		by original assigned groups	7
15	Outcomes and	17a For each primary and secondary outcome, results for each group, and the estimated effect size and its	
16	estimation	precision (such as 95% confidence interval)	7
17		17b For binary outcomes, presentation of both absolute and relative effect sizes is recommended	-
18	Ancillary analyses	18 Results of any other analyses performed, including subgroup analyses and adjusted analyses, distinguishing	
19		pre-specified from exploratory	-
20	Harms	19 All important harms or unintended effects in each group (for specific guidance see CONSORT for harms)	-
21			
22	Discussion		
23	Limitations	20 Trial limitations, addressing sources of potential bias, imprecision, and, if relevant, multiplicity of analyses	13
24	Generalisability	21 Generalisability (external validity, applicability) of the trial findings	13
25	Interpretation	22 Interpretation consistent with results, balancing benefits and harms, and considering other relevant evidence	11
26			
27	Other information		
28	Registration	23 Registration number and name of trial registry	3
29	Protocol	24 Where the full trial protocol can be accessed, if available	-
30	Funding	25 Sources of funding and other support (such as supply of drugs), role of funders	14

36
37 *We strongly recommend reading this statement in conjunction with the CONSORT 2010 Explanation and Elaboration for important clarifications on all the items. If relevant, we also
38 recommend reading CONSORT extensions for cluster randomised trials, non-inferiority and equivalence trials, non-pharmacological treatments, herbal interventions, and pragmatic trials.
39 Additional extensions are forthcoming: for those and for up to date references relevant to this checklist, see www.consort-statement.org.
40
41
42