

Social Care Practices Survey

This survey is part of a national project examining social care practices in pediatric emergency departments. Your participation is voluntary and you may stop at any time. It is expected to take 5 to 10 minutes to complete. All responses will be anonymous and data will only be shared in aggregate. You will be asked to generate an anonymized identifier to track changes on a follow up survey next year. Participation has minimal risk or benefit to the individual. Thank you for taking part!

Instruction: Please reflect and answer each item shown based on your experience in the pediatric emergency department of your training institution.

In this survey, the term “social needs” refers to social conditions associated with poor health with which patients and their families request assistance. “Social care” includes activities that address health-related social needs.

SOCIAL NEEDS	
Food insecurity	Housing insecurity
Transportation	Public benefits (Medicaid, WIC, SNAP, SSI, TANF)
Paying utilities	Immigration/Legal assistance
Child services/Child care	Parent education/Job training

WIC: Supplemental Nutrition Program for Women, Infants, and Children

SNAP: Supplemental Nutrition Assistance Program

SSI: Supplemental Security Income

TANF: Temporary Assistance for Needy Families

1) Study ID (2-digit number of day of birth + first 2 letters of mother’s maiden name. Ex: 27AB)

2) Clinical Position

- PEM Program Director or Associate Program Director
- PEM Fellow
- Prefer not to say
- Other: ____

KNOWLEDGE

3) In your emergency department (ED), is there a standardized workflow that ensures all or most patients/families are screened for social needs?

Yes No I don't know

4) Who in your ED screens for social needs? (select all that apply):

Physician (Attending, Fellow, Resident) Advanced Practice Provider (NP, PA)
 Nurse Health navigator (including undergrad/grad student) Medical Assistant
 Registrant Social Worker Electronically Self-Screened Other____
I don't know None

5) Who in your ED do you believe is BEST POSITIONED to perform screening? (select all that apply):

Physician (Attending, Fellow, Resident) Advanced Practice Provider (NP, PA)
 Nurse Health navigator (including undergrad/grad student) Medical Assistant
 Registrant Social Worker Electronically Self-Screen Other____
I don't know None

6) Who in your ED makes referrals to community resources for social needs? (select all that apply):

Physician (Attending, Fellow, Resident) Advanced Practice Provider (NP, PA)
 Nurse Health navigator (including undergrad/grad student) Medical Assistant
 Registrant Social Worker Automated Referral from Electronic Self-Screen
 Other____ I don't know None

7) Who in your ED do you believe is BEST POSITIONED to make referrals to community resources for social needs? (select all that apply):

Physician (Attending, Fellow, Resident) Advanced Practice Provider (NP, PA)
 Nurse Health navigator (including undergrad/grad student) Medical Assistant
 Registrant Social Worker Automated Referral from Electronic Self-Screen
 Other____ I don't know None

8a) Consider the last 5 shifts you worked in the ED. What percentage of patients/families did *you personally* screen for social needs?

0%

- 1-25%
- 26-50%
- 51-75%
- 76-100%

[for any answer over 0%]

8b) How often do you use a standardized screening tool for assessing the social needs of patients/families?

- Never
- Sometimes
- Always

[for answer sometimes or always]

8c) Which tool(s) do you use? (select all that apply):

- An institution-specific tool
- AAFP
- AHC HRSN
- Arlington
- BMC-Thrive
- Health Leads
- HealthBegins
- iHELP
- PREPARE
- SEEK
- SWYC
- Two-item Food Insecurity Screen (Hunger Vital Sign™)
- WE CARE
- Other _____
- I don't know

9) In your ED, are you able to have a social worker and/or navigator assist in providing social care at any time (24hrs/day, 7days/week)?

- Yes
- No
- I don't know

10a) For the following areas of need, do you know how to find local available options to refer patients/families on your own, WITHOUT the help of a social worker or navigator?

- Housing insecurity Yes No
- Food insecurity Yes No
- Accessing public benefits Yes No
- Assistance paying utilities Yes No
- Transportation options Yes No
- Immigration assistance Yes No

10b) Does your ED have a resource list to help refer patients/families to community or government social services?

Yes No I don't know

***If yes:**

10c) How often do you use the resource list when personally referring patients/families?

Always Sometimes Never

10d) Which resource list or referral platform does your program use?

- An institution-specific list/platform
- HealthLeads
- 2-1-1
- Aunt Bertha
- CharityTracker
- CrossTx
- Healthify
- NowPow
- One Degree
- Pieces Iris
- TAVConnect
- Unite Us
- United Way
- Other_____

PERSPECTIVE

11) How comfortable do you feel asking patients and their families questions about their social needs?

Very uncomfortable Somewhat uncomfortable Neutral Comfortable Very comfortable

12) How important do you believe it is to provide social care to patients/families in the emergency setting?

Not at all important Somewhat important Neutral Important Very important

13) Why might you forgo asking patients/families questions about their social needs in the ED? (select all that apply):

- Somebody else does this screening already
- My patients may not be interested
- I worry about patients/families feeling uncomfortable or stigmatized
- There is not enough time to conduct screening
- I do not feel well-trained to conduct screening
- It is not relevant to their ED visit
- I worry about jeopardizing the provider-patient relationship
- There are no community social services or resources available to address patients' needs
- Other

14) What is the MOST IMPORTANT reason why you might forgo asking patients/families questions about their social needs in the ED? (select only ONE answer):

- Somebody else does this screening already
- My patients may not be interested
- I worry about patients/families feeling uncomfortable or stigmatized
- There is not enough time to conduct screening
- I do not feel well-trained to conduct screening
- It is not relevant to their ED visit
- I worry about jeopardizing the provider-patient relationship
- There are no community social services or resources available to address patients' needs
- Other (your response to 'Other' in the preceding question)

SKILLS/TRAINING

15) How prepared do you feel to personally assist (i.e. without the help of a social worker/navigator) families whose social needs arise during their ED visit?

- Very unprepared
- Unprepared
- Neither prepared nor unprepared
- Prepared
- Very prepared

16a) Have you previously received training in social determinants of health?

- Yes
- No
- I don't remember

16b) If so, when? [select all that apply]

- Medical School
- Residency
- Fellowship
- Faculty training
- Self-directed
- Other_____

17a) Have you previously received training in screening and referral for social needs?

- Yes No I don't remember

17b) If so, when? [select all that apply]

- Medical School
- Residency
- Fellowship
- Faculty training
- Self-directed
- Other_____

EDUCATION IN SOCIAL CARE

18) In your opinion, how beneficial would education in social care be for fellowship training?

- Not at all beneficial Slightly beneficial Moderately beneficial Very beneficial Extremely beneficial

19) Which of the following social care training topics do you believe would be useful for PEM fellowship training? [select all that apply]

- Evidence-based social care screening tools
- Local social care resources
- National social care resources
- Local social care challenges (common social needs specific to your area)
- Review of broad social care needs/challenges

Other

20) Please indicate any social care training topics that would be of interest to you (select all that apply):

- Access to a social care evidence and resource library
- Guide on how to document local existing resources (“asset mapping”)
- Communication skills primer on asking sensitive social needs questions
- Access to standardized pediatric social needs screeners
- Recommendations for alliance-building with community resources
- Model for integrating social care into clinical logistic flow
- Technical guide for building digital social needs screening/referral into electronic medical record
- Training guide for social care navigators (e.g. volunteers, community health workers, students)
- Funding options for startup and maintenance of social care services
- Translatable research network for implementation of social care practices in health care
- Other ___
- None of the above

DEMOGRAPHICS

21) Institution Region

- West/Northwest
- Midwest/Central
- South/Southeast
- East/Northeast

[FACULTY only]:

22) What education do your fellows currently receive during PEM fellowship training? [select all that apply]

- Evidence-based social care screening tools
- Local social care resources
- National social care resources
- Local social care challenges (common social needs specific to your area)

- Review of broad social care needs/challenges
- Other
- None

[FELLOW only]:

23a) What is your training background?: Pediatrics Emergency medicine

23b) Current year in fellowship training: 1st year 2nd year 3rd year and beyond Prefer not to say

[FACULTY only]:

24) What is your clinical experience post-training?

- Less than 5 years
- 5 to 10 years
- 11 to 15 years
- 16 to 20 years
- More than 20 years

[FACULTY only]:

25) How long have you been employed in your current position at your institution?

- Less than 1 year
- 1 to 2 years
- 3 to 5 years
- 5 to 10 years
- Greater than 10 years

26) What is your age group?

- 21 to 25 years
- 26 to 35 years
- 36 to 45 years
- 46 to 55 years
- 56 to 65 years
- 66 years and greater

27) What is your gender?

- Male (cis-gender male)
- Female (cis-gender female)
- Transgender Female/Trans Woman/MTF
- Transgender Male/Trans Man/FTM
- Non-binary
- Prefer to self-describe: _____
- Prefer not to say

28) Which category best describes you? (select all that apply):

- American Indian or Alaska Native
- Asian or Asian American
- Black or African American
- Hispanic or Latinx
- Middle Eastern or North African
- Native Hawaiian or Other Pacific Islander
- White
- Two or More Races
- Prefer not to say