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Developing a medication adherence technologies repository: proposed structure and protocol for an online real-time Delphi study

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Developing a medication adherence technologies repository: proposed structure and protocol for an online real-time Delphi study

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Article Summary

Abstract

Introduction: An online interactive repository of available technologies may facilitate their selection and adoption by different stakeholders. Developing a repository is among the main objectives of the ENABLE COST Action (CA19132). However, meeting the needs of diverse stakeholders requires careful consideration of the repository structure.

Methods and analysis: A real-time online Delphi study by stakeholders from 39 countries with research, practice, policy, patient representation and technology development backgrounds will be conducted. Eleven ENABLE members from 9 European countries formed an interdisciplinary steering committee to develop the repository structure, prepare study protocol and perform it. Definitions of medication adherence technologies and their attributes were developed iteratively through literature review, discussions within the steering committee and ENABLE Action members, following ontology development recommendations. Three domains (*product and provider information (D1)*, *medication adherence descriptors (D2)* and *evaluation and implementation (D3)*) branching in 13 attribute groups are proposed: *product and provider information, target use scenarios, target health conditions, medication regimen, medication adherence management components, monitoring/measurement methods and targets, intervention modes of delivery, target behaviour determinants, behaviour change techniques, intervention providers, intervention settings, quality indicators and implementation indicators*. Stakeholders will evaluate the proposed definition and attributes' relevance, clarity and completeness and have multiple opportunities to reconsider their evaluations based on aggregated feedback in real-time. Data collection will stop when the predetermined response rate will be achieved. We will quantify agreement and perform analyses of process indicators on the whole sample and per stakeholder group.

Ethics and dissemination: Ethical approval for the COST ENABLE activities was granted by the Malaga Regional Research Ethics Committee. The Delphi protocol was considered compliant regarding data protection and security by the Data Protection Officer from University of Basel. Findings from the Delphi study will form the basis for the ENABLE repository structure and related activities.

Strengths and limitations of this study

- The diverse expertise and geographical spread of the ENABLE COST Action members (39 European countries) and their wider professional network represents a unique and timely opportunity to develop a repository of medication adherence technologies that meets the needs of a diverse audience.
- The scope and content of the Delphi survey represent the work of extensive literature review combined with multidisciplinary expertise of the steering committee.
- The real-time Delphi approach provides improved efficiency of the process, shortens the time of study completion and is particularly suitable for managing larger groups and including people from different geographic locations.
- The Delphi protocol will use state of the art methodology to measure agreement and predetermine agreement/consensus criteria as well as stability of responses.
- The real-time approach requires specialized software, which limits the range of possible survey configurations and raw data availability for detailed process analyses and requires relatively elaborate instructions for participants, which may increase participation burden.

Introduction

Taking medication as prescribed often proves difficult for people when managing their health, particularly in the long term.¹ Medication adherence is suboptimal in numerous chronic conditions^{2 3} and has a negative impact on chronic disease management, patient's general health status, quality of life, working ability and health care costs.^{2 4 5} Research on medication adherence has expanded and contributed to raised awareness of the prevalence of suboptimal adherence and how it affects health outcomes. Digital technologies have increasingly gained interest as new interventions for supporting medication adherence have been developed. A diversity of technologies has been proposed, from electronic monitoring devices to mobile applications, to support medication adherence measurements and empower patients with their disease management. However, the rapidly expanding offer of medication adherence technologies (MATech) makes it increasingly difficult to access, evaluate, and compare different technologies to make informed decisions and select appropriate tools for specific clinical or research needs. In a 2018 review by Ahmed et al.⁶, 5881 medication adherence apps were identified on Google Play and Apple App Stores. However, most of them lacked evidence of effectiveness and didn't involve healthcare professionals (HCPs) during their development.⁶ Lack of collaboration between stakeholders results in a limited number of developed MATech actually being implemented into the healthcare systems and used daily by HCPs and/or patients.⁷ Furthermore, due to differences in healthcare systems across countries, healthcare organisations and reimbursement processes, harmonization of implementation strategies are lagging behind, which further delays adoption of best practices across countries.^{4 7}

The ENABLE COST Action ('European Network to Advance Best practices & technoLOGY on medication adherence', CA19132)⁸ was initiated by experts in medication adherence and digital technologies to fill these gaps regarding evidence and implementation of MATech within healthcare systems. ENABLE aims to raise awareness of available technologies, expand multidisciplinary knowledge on medication adherence at multiple levels, accelerate knowledge translation to clinical practice, and collaborate towards economically viable implementation of best practices and technologies across European healthcare systems. These objectives are being pursued within a 4-year period (2020-2023), by three distinct and interrelated working groups (WGs) that map best practices available (WG1), identify and showcase adherence technologies (WG2), and identify suitable reimbursement strategies for implementation in healthcare systems (WG3), supported transversally by a WG4 coordinating communication and dissemination. At present, the ENABLE Action includes a large interdisciplinary network of experts in medication adherence from 39 European countries.⁸

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3 Effective implementation of technology-supported healthcare has been facilitated by centralisation of
4 information in public repositories or 'solution showrooms', where users can search for technologies
5 that meet their specific requirements.⁹ Several such repositories already exist in the field of digital
6 health, including medication adherence (e.g. NHS app Library¹⁰, MyHealthApps¹¹, InterventieNet¹²,
7 GGD AppStore¹³, DIGA¹⁴, Weisse Liste¹⁵), but are limited to single countries or types of technology and
8 none represents a comprehensive resource to facilitate adoption of appropriate MATech across health
9 systems. Therefore, ENABLE sets out to develop and maintain a public online repository of MATech
10 where patients, HCPs, researchers, and healthcare managers would be able to access and select
11 technologies for adoption in their adherence management activities.⁸ To meet this goal, the ENABLE
12 repository would need to represent a flexible knowledge management system that would include
13 information relevant to the needs of different stakeholders in a user-friendly format. In medical
14 informatics, knowledge management relies on standardized terminologies, classifications and
15 ontologies to record, share and use data on healthcare research and practice. These standards specify
16 the types of information to encode in the form of distinct 'entities' representing objects or phenomena
17 in the real world and their properties ('attributes'), thus enabling knowledge generation through
18 inference and learning.¹⁶ Adoption of evidence-based health innovations is also facilitated by these
19 common standards, as new technologies need to interact with existing ecosystems in terms of both
20 data interoperability and communicating with potential users in appropriate domain-specific
21 language.¹⁷

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37 The field of medication adherence is highly interdisciplinary, therefore a useful repository would cross
38 multiple knowledge domains and align with several standards, whether medical (e.g., World Health
39 Organisation International Classification of Disease; WHO ICD¹⁸), behavioural (e.g., the Behaviour
40 Change Intervention Ontology; BCIO^{19 20}), or technical (e.g., WHO Classification of Digital Health
41 Interventions; WHO DHIs²¹). Moreover, stakeholder involvement would need to be at the core of this
42 development process, to ensure its content is relevant, clear and complete, and meets community
43 needs.²² The diverse and geographically spread ENABLE membership and their wider professional
44 network represents a unique and timely opportunity to conduct this work. Considering these quality
45 standards and following methodological recommendations,²²⁻²⁴ the initial version of the repository
46 structure was prepared and a stakeholder consultation process is proposed to explore their views and
47 level of agreement on the relevance, clarity and completeness of the initial version.^{22 23} The resulting
48 improved version would represent the structure of the ENABLE repository, which will be tested and
49 populated in subsequent steps with users and developers of available technologies.

Methods and analysis

Steering committee

A steering committee (SC) was established within the COST ENABLE WG2 to coordinate and perform the work. The committee includes 11 ENABLE members from 9 countries in the following areas of expertise: adherence research and education, clinical practice, policy making and technology development. Members are responsible for: (i) determination of the repository scope and framework of attributes defining repository structure, (ii) preparation of the Delphi protocol, (ii) configuration and piloting the Delphi survey, (iv) selection and invitation of stakeholders to participate in the study, (v) moderating study performance via the online tool and (vi) analysis and interpretation of results.

Determining the repository scope and framework of attributes defining its structure

The determination of scope and development of the attributes' labels with definitions aimed to align with ontology development procedures as described by Wright et al.²⁴ and follow a stakeholder engagement methodology as described by Norris et al.²² and Khodyakov et al.²⁵. The principles of ontology development, actions taken when generating the framework of attributes and examples of how these principles are applied in the ENABLE project are presented in Table 1. Stakeholder engagement is primarily achieved through the proposed real-time Delphi study, which is described in more detail in the next sections.

Table 1. Principles of ontology development after Wright et al.²⁴ and actions taken in the ENABLE project.

Principles	How they have been applied in the ENABLE project
<i>Have specified scope and scientifically sound and relevant content</i>	Selection of established definitions for delimiting the scope, consultation of stakeholders, piloting for data input and platform search.
<i>Meet the needs of community of users</i>	Consultation of stakeholders, steering committee and Action members sampled from the user community and including diverse areas of expertise.
<i>Enabling users to understand the meaning of entities</i>	Naming examples of existing ontologies, piloting Delphi survey, technology description form, user form and platform use.
<i>Be logically consistent</i>	Using the methodology recommended for attribute description, checking consistency via Ontology Web Language (OWL).
<i>Be interoperable with existing ontologies</i>	Adopting attributes and labels available in existing ontologies and classifications, expert input on additional attributes and recommendations for interoperability.
<i>Reflect changes in scientific consensus</i>	Repository in open access, sustainability plan developed

and remain accurate over time

with Action members and stakeholders.

Scope and definition of MATech

Four established definitions were used to define the scope of repository and set the framework of attributes: (i) *WHO definition of health technologies*²⁶; (ii) *the ABC definition of medication adherence*¹; (iii) *the WHO definition of adherence to long-term therapies*² to highlight the importance of shared decision-making between the patient and the healthcare team and (iv) *the definition of best practice in healthcare proposed by the European Commission* to guide improvements in European health systems.²⁷ The information in this definition denotes evidence on safety, efficacy, effectiveness, cost-effectiveness, appropriateness, social and ethical values, and quality of the health care interventions.

Therefore, we propose to define ***Medication Adherence Technologies (MATech) as devices, procedures or systems developed based on evidence to support patients to take their medications as agreed with healthcare providers (i.e., to initiate, implement, and persist with the medication regimen).***

- **devices, procedures or systems** emphasize the inclusion of all technologies, irrespective of their mode of delivery (whether based on electronic or printed supports, delivered through human interaction, or a combination of these) with the aim to construct a comprehensive repository in which users can identify diverse technologies to fit their potentially diverse needs.
- **developed based on evidence** encompass the requirement of evidence/research that supports at least a potential contribution to either measurement or intervention on medication adherence (e.g., validation or pilot studies). Thus, technologies that are not (yet) supported by evidence (e.g., development and testing stages), or clinical practice protocols without an evidence base on at least one aspect (safety, efficacy, effectiveness, cost-effectiveness, appropriateness, social and ethical values or quality), will not be (yet) included in the repository until such evidence is produced and reported.
- **support patients to take their medications as agreed with the healthcare providers (i.e. to initiate, implement, and persist with the medication regimen)** encompass the contribution of the technology to medication adherence management – either directly in patients' self-management, or by supporting professionals to offer such services to patients through all phases of medication adherence. Thus, technologies that focus on other medication management goals, but do not target adherence specifically would be out of scope for this repository.

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3 Furthermore, the technologies included would need to be described in terms of their technical
4 characteristics and validation, their behaviour change content, format, and context, as well as the
5 characteristics facilitating appropriate implementation in care processes. Hence, evidence from
6 behaviour,^{19 28} implementation^{29 30} and computer sciences^{18 21 31 32} informed the initial scope and
7 attributes framework to ensure key features, such as user-centeredness, trustworthiness/credibility,
8 accuracy & relevance of the presented information, tailoring to the needs of different users and
9 interoperability with existing evidence and other sources of information on healthcare technologies.
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15 16 **Framework of attributes**

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18 An initial list of attributes was developed based on a literature review and knowledge from the ENABLE
19 members activities such as (i) an ongoing systematic review of e-health interventions on medication
20 adherence for chronic conditions,³³ (ii) a checklist of e-health quality criteria under development,³⁴ (iii)
21 Interventienet.nl - platform showcasing evidence-based medication adherence interventions in the
22 Netherlands¹² and (iv) the ABC taxonomy – consensus-based terminology and definitions of
23 medication adherence¹.
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30 The initial list was presented to the SC and discussed via several videoconferences to generate a more
31 detailed list of attributes grouped on several themes. Each theme was further elaborated by a
32 subgroup of 2 SC members following a standard format including labels and adherence-related
33 definitions. We adopted the approach from BCIO¹⁹, where related attributes were searched in topic
34 relevant ontologies/taxonomies/classifications and original definitions and codes were added. The
35 reasons for the choice of certain attributes and labels were detailed for each attribute group. The
36 proposed framework of attributes is graphically presented in Figure 1, while rationale and sources
37 used to define the labels for the MATech repository are presented in Table 2.
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45 The final proposed framework consists of three domains (i) **product and provider information (D1)**,
46 (ii) **medication adherence descriptors (D2)** and (iii) **evaluation and implementation (D3)** aligning with
47 the three elements of the Donabedian health care model (i) structure, (ii) process and (iii) outcomes.³⁵
48 The domains branch in 13 attributes groups, which then branch further to up to four sublevels of
49 attributes. Each attribute is described with a label and related definition.
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55 *Figure 1. The interactive graph showing framework of attributes for MATech (“the MATech Tree”).*
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3 Table 2. The proposed framework of attributes used in the MATEch repository. Each group is presented with the core question it is addressing, rationale and
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2 sources used to create labels within the group.

Domain and attribute group	Core question	Rationale	Existing ontology/ taxonomy/ classification used and adapted
D1 (D1.1) Product and provider information	What product does the entry refer to, who provides it, who entered its description in the repository and when?	Each entry in the ENABLE repository will refer to a unique product, which will be identified with a unique ID, provided by a unique organisation (manufacturer, developer) with its own unique ID and related metadata (e.g., date of entry, verification process, etc.) to present the identity of the described MATEch and its provider.	<ul style="list-style-type: none"> Ontology for medical technology innovation in healthcare centres by ITEMAS³⁶ – only concepts referring to products and their providers were used and adapted.
D2.1 Target use scenario	What use scenarios and types of users is the technology intended for?	We can distinguish two general categories of users and their characteristics that might influence the choice of technology: (i) <i>self-management use</i> (patients and caregivers) - labels describing patients' characteristics or their condition (age, functional status, (health) literacy, etc.); (ii) <i>adherence support use</i> by healthcare or social care providers and health system managers, who can initiate a search for MATEch to integrate in their practice. The provider and the setting are also the focus of separate attribute groups.	<ul style="list-style-type: none"> Systematized Nomenclature of Medicine, Clinical Terms (SNOMED-CT)³², WHO International Classification of Functioning, Disability and Health (ICF)³⁷ The WHO DHI²¹ ABC Taxonomy¹
D2.2 Target health conditions	Which health conditions could the technology be used for as part of adherence support?	MATEch are usually developed and validated to be used in one or several clinical domains and potential users may search for technologies applicable to the health condition(s) they aim to manage. Since our stakeholders also include lay individuals, special focus was put on using simplified language to avoid misunderstandings and knowledge gaps.	<ul style="list-style-type: none"> The International Classification of Disease (ICD-11)¹⁸ The Health Research Classification System (HRCS) from the UK clinical research association³⁸
D2.3 Medication regimen	What type of medication regimen(s) is the technology intended for?	Medication regimen can take different schematic forms and be of varying complexity, which may influence the complexity and extent of medication adherence. MATEch may be developed for medications with different characteristics, hence the repository users should be able to indicate the type of regimen to find a MATEch that fits its specific characteristics.	<ul style="list-style-type: none"> SNOMED-CT³² National Cancer Institute Thesaurus (NCIT)³⁹ Medical Subject Headings (MeSH)⁴⁰
D2.4 Medication adherence management components	What adherence management types and phases does the technology target?	Management of adherence entails two management type, e.g., monitoring/measurement (D2.4.2.A) and support/intervention (D2.4.2.B) by any stakeholder, including the patient himself. Both elements may require different approaches depending on the targeted phase of adherence (D2.4.1).	<ul style="list-style-type: none"> ABC Taxonomy¹

<p>D2.4.2.A <i>Monitoring/measurement methods and targets</i></p>	<p><i>If measurement is a component, what measurement methods does the technology use and what do they measure?</i></p>	<p>A broad range of measurement methods for adherence are available. In addition to adherence behaviours, measurement can also target adherence determinants, other self-management behaviours and outcome measures (e.g., HRQoL). Therefore, we have selected a range of measurement models as well as a selection of self-management behaviours to offer the possibility to describe technologies from a measurement perspective.</p>	<ul style="list-style-type: none"> • SNOMED-CT³² • extensive existing literature^{2 3 41} and own (SC's) methodological know how • Train4Health (T4H) behaviour change competency framework⁴² • BCIO¹⁹
<p>D2.4.2.B.1 <i>Intervention modes of delivery</i></p>	<p><i>If intervention is a component, how is it delivered to its users?</i></p>	<p>Mode of delivery is <i>'physical or informational medium through which a given behaviour change intervention is provided'</i>¹⁹, can affect the intervention effectiveness. Although digitalization has entered in all aspects of everyday life, the analogue mode is still very relevant. This is especially true within the elderly, who on one hand require more support in medication adherence⁴³ and are on the other hand less digitally-literate.⁴⁴ Hence, the repository should encompass all modes.</p>	<ul style="list-style-type: none"> • BCIO¹⁹; specifically a taxonomy of modes of delivery of BCI⁴⁵
<p>D2.4.2.B.2 <i>Target behaviour determinants</i></p>	<p><i>If intervention is a component, what reasons for non-adherence can the technology help address?</i></p>	<p>The MATech can address different reasons for non-adherence, defined as determinants of behaviour, which can be non-modifiable or modifiable.^{2 19 46} Individual-level and modifiable determinants are encompassed as capability (psychological and physical), opportunity (social and physical), and motivation (reflective and automatic), also known as the COM-B model.⁴⁷</p>	<ul style="list-style-type: none"> • Capability, Opportunity, Motivation and Behaviour (COM-B) model and Behaviour Change Wheel⁴⁷ • Theoretical Domains Framework (TDF)⁴⁸ • BCIO¹⁹, specifically The Mechanisms of Action (MoA) Ontology^{49 50} • International Classification of Health Interventions (ICHI)³¹
<p>D2.4.2.B.3 <i>Behaviour change techniques</i></p>	<p><i>If intervention is a component, what are the 'active ingredients' present in the technology that may trigger change in the reasons for non-adherence targeted?</i></p>	<p>To trigger/support change in a health behaviour interventions act by generating change in determinants of the targeted behaviour. The 'active ingredients' in these interventions are labelled <i>'behaviour change techniques'</i> (BCTs). We included only user-level BCTs (i.e., BCTs that provide support to medication users) and mapped them according to the COM-B model and across domains.⁴⁸ If considered relevant, HCPs level or system-level BCT can be included in the future</p>	<ul style="list-style-type: none"> • Behaviour change technique (BCT) taxonomy^{28 51} • Train4Health (T4H) behaviour change competency framework⁴² • Cards for Change (C4C)^{52 53}
<p>D2.4.2.B.4 <i>Intervention providers</i></p>	<p><i>If intervention is a component, who delivers the intervention to users?</i></p>	<p>The provider of intervention is a role played by a person, population or organization that provides/delivers an intervention. This includes their occupational role and type of relatedness. In medication adherence, the provider is often HCP, hence the quality of the <i>HCP-patient</i> relationships (communication skills, collaborative decision making, trust in the HCP, HCPs' cultural competences) correlate with patients' adherence.⁵⁴</p>	<ul style="list-style-type: none"> • BCIO¹⁹, specifically Intervention Source Ontology⁵⁵ • Gender, Sex, and Sexual Orientation ontology (GSSO)⁵⁶

<p>D2.4.2.B.5 <i>Intervention settings</i></p>	<p><i>If intervention is a component, where is the service for improving adherence delivered?</i></p>	<p>Setting is the social and physical environment in which the technology is used to manage medication adherence. Implementation²⁹ and behavioural¹⁹ science emphasize the importance of understanding and describing the environment in which a certain intervention is delivered as it can significantly influence its outcomes. In addition, not every intervention is applicable or transferable to every setting. We can distinguish between physical and virtual settings as well as the possibility of applying the intervention in any setting.</p>	<ul style="list-style-type: none"> • BCIO¹⁹, specifically Intervention Setting Ontology⁵⁷ • Consolidated framework for advancing implementation science (CFIR)²⁹
<p>D3.1 <i>Quality indicators</i></p>	<p>How does the technology meet key quality indicators from different perspectives?</p>	<p>Quality indicators (QI) are standardized, evidence-based, and measurable items for monitoring and evaluating the quality of healthcare performance.⁵⁸ They describe the structure, process and outcomes of care³⁵ and based on them the standards and review criteria are developed. The target audience of the repository is very diverse and with specific individual needs related to MATech. Thus, we decided to group quality indicators according to their different purposes of use (e.g., general, research, decision making, use).</p>	<ul style="list-style-type: none"> • A checklist of e-health quality criteria (under development)³⁴ • Mobile Application Rating Scale (MARS)⁵⁹ • Consort-EHEALTH guideline⁶⁰ • Health Technology Assessment (HTA) Core Model, version 3.0⁶¹ • O'Rourke et al. The new definition of health technology assessment⁶²
<p>D3.2 <i>Implementation outcomes and strategies</i></p>	<p>What implementation outcomes and strategies are needed and available for adopting this technology in the intended setting?</p>	<p>Implementation sciences provides knowledge on how to facilitate the adoption and use of technologies in real-world settings. The development of MATech often starts without considering the actual use in real-world setting, which prevents successful adoption and scaling up into clinical care.⁶³ Three implementation outcomes were selected for ENABLE repository: acceptability; feasibility and sustainability to target early, mid and late implementation phases. In addition, eight implementation strategies were selected and adapted to present information on training users for working with MATech, availability of education materials, expertise needed to use the MATech previous implementation experiences, financial, accreditation and other legal aspects of the use.</p>	<ul style="list-style-type: none"> • Proctor et al. Outcomes for Implementation Research⁶⁴ • Consolidated framework for advancing implementation science (CFIR)²⁹ • The Expert Recommendations for Implementing Change (ERIC)⁶⁵ • Interventienet.nl¹²

4 Choice and description of the study design

5 We will perform an online real-time Delphi (RT-Delphi) survey to explore the level of agreement on the
6 MATech definition and relevance, clarity and completeness of the proposed framework of attributes
7 defining the repository structure and gain a deeper insight into stakeholders' distinct needs and
8 requirements. The Delphi process is a flexible iterative process to consult and/or reach consensus
9 among a group of people on a particular topic.^{66 67} The key characteristics of a Delphi study are
10 anonymity, iteration, controlled feedback, and statistical description of group response.⁶⁸ The RT-
11 Delphi approach was developed by Gordon and Pease to improve efficiency of the process and shorten
12 the time of performance.⁶⁹ Since then, several online tools have been developed to facilitate the RT-
13 Delphi design⁷⁰ and literature describing the use of RT-Delphi and comparison with the traditional
14 multi-round Delphi approach is growing.^{23 71-74} In contrast to the traditional Delphi, the RT approach is
15 round-less and offers a constant iteration by providing immediate (real-time) individual and
16 aggregated feedback. Based on new information participants can re-think and modify their answers,
17 which could lead to reconciliation of opinions and eventually to consensus. Participants are
18 encouraged to re-visit and engage in the survey several times during the study period.^{69 70 72 74} In
19 comparison with the traditional approach, the RT approach encompasses all key Delphi features⁷³ and
20 is similar from all key perspectives.^{23 71 73 74} Furthermore, the RT approach is particularly suitable for
21 managing larger groups, decreases moderators' workload, simplifies inclusion of people from different
22 geographic locations and can be leaner in costs.^{23 69 74} On the other hand, the approach requires specific
23 software, which can sometimes be rigid in terms of survey configuration and analysis, contributes to
24 increases study costs and requires specific instructions for participants.^{70 74} Acknowledging the
25 potential challenges, the advantages of the approach outweighed them and supported a decision to
26 adopt the RT approach for our Delphi study.

28 Sampling and sample size

29 We aim to include stakeholders from the 39 countries, participating in the COST ENABLE covering 5
30 different backgrounds per country: (i) adherence and eHealth research (measurement, intervention
31 development, implementation science, health economics), (ii) clinical care (specialist and primary care
32 practitioners providing medication adherence support), (iii) patient representation (age > 18 years),
33 (iv) policy making and (v) technology development. Hence the targeted sample size is at least 195
34 panellists to be invited in the study.

36 Purposive sampling will be applied to identify potential panellists. First, requests will be sent through
37 the ENABLE Cost Action membership list to identify suitable candidates from all countries. ENABLE

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3 38 members will provide the name, background, and e-mail for every potential candidate. Participants'
4 39 e-mails will be entered in the online platform (eDelphi.org – Delphi method software⁷⁵), which will
5 40 enable anonymity in further steps, i.e., participant's activities and or/answers given on the platform
6 41 will not be linked to personal data. All communication with the panellists (invitation, reminders, etc.)
7 42 will be performed through the platform. If more candidates from the same background and country
8 43 will be suggested, we will invite all candidates to increase the likelihood of achieving the planned
9 44 sample size. If the expressed interest exceeds the planned sample size, purposeful sampling will be
10 45 performed to ensure variation in expertise, country, and balance other characteristics (e.g., years of
11 46 expertise, gender). To reach simple size and variation in sample characteristics, key international
12 47 organizations from the field (e.g., ESPACOMP, PCNE, ESCP, WONCA, EMA, EPF, EARTO, EuroDURG etc.)
13 48 will be contacted to fill any missing gaps, if needed.
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50 Patient and Public Involvement

51 The goal of this Delphi consultation is to involve stakeholders (patient representatives among them)
52 in decisions regarding the development of ENABLE repository and is part of the broader approach to
53 Patient and Public Involvement followed in the ENABLE Action. Results will be communicated to all
54 stakeholders and they will be listed and acknowledged among ENABLE collaborators.
55

56 Data collection

57 We will use an online platform, eDelphi.org (Metodix Ltd, Helsinki, Finland⁷⁵), for data collection. All
58 survey activities - distribution, reminders, communication with and between the panellists and interim
59 analysis of the process will be performed through the tool. The survey will be conducted in autumn
60 and winter 2021 in three stages:

- 61 1. **Pilot stage** - at least 10 members of the COST ENABLE Action, specifically members of the WG2,
62 will be asked to test the survey (including instructions for participants) and to provide feedback on
63 face validity as well as user experience.
- 64 2. **First stage phase** – invitation of 20 purposefully selected stakeholders (aiming for variation in
65 expertise, geographical location, and gender) to create initial aggregated feedback of the RT-
66 Delphi.
- 67 3. **Full scale RT-Delphi** - all remaining stakeholders will be invited to participate in the study.

68

69 Stakeholders will receive an email invitation via the eDelphi platform with personalized link to the
70 survey. Detailed instructions describing survey aims, rules of engagement and how to use the platform
71 will be available on the platform.

72

73 At the beginning of the survey, participants will be encouraged to think of a hypothetical situation in
74 which they would search for MATech applicable to their own setting/role and to assess the proposed
75 attributes from this perspective throughout the survey. First, panellists will be asked to familiarize with
76 the proposed structure and provide general feedback on the completeness. Further, they will be asked
77 to rate **agreement** with and **clarity** of the MATech definition and **relevance and clarity** of each
78 proposed attribute group on a 9-points Likert scale, where 1 represents extremely irrelevant/unclear
79 and 9 represents extremely relevant/clear. We will use the Live 2D format⁷⁵, where each outcome
80 represents one of the two dimensions, i.e., the x axis stands for relevance and the y axis stands for
81 clarity. Additionally, an open text field will be provided for panellists to comment on completeness of
82 each attribute group, i.e., proposing additional attributes or revising definitions. We will moderate the
83 discussion in the following ways: (i) address technical issues with the platform by responding to the
84 comment when the issues will be solved or provide instructions how to manage the issue and (ii)
85 outline the progress of the study and the most commented questions in bulletins send through the
86 platform once a week. Delphi survey materials, including all attributes' labels and definitions as well
87 as participant instructions, are shown in the *Supplementary Materials*.

88

89 For sample description purposes, participants will be requested to provide information on their
90 expertise (profession, years of experience, relevant professional experiences) and demographic
91 characteristics (age, gender, country of practice). These data will be presented in aggregated form and
92 not linked to the individual's activity or answers. Re-visiting and re-rating will be encouraged by weekly
93 reminders.

94

95 Data collection will be stopped upon reaching adequate sample size and characteristics to achieve
96 sufficient representability and generalizability of the opinions gathered. Therefore, we propose
97 stopping the Delphi, when 3 criteria will be met: (i) the total response rate to the survey is $\geq 30\%$
98 (number of participants completing the survey, of the total number of stakeholders invited)⁷⁶; (ii) a
99 minimum of 10 panellists in each stakeholder group completed the survey; (iii) a minimum of 1
100 stakeholder from at least 2/3 of the COST ENABLE countries has completed the survey. We will
101 operationalize survey completion as providing background data and answering at least 75% of the
102 repository structure questions.

103

104 Data analysis

105 Descriptive statistics will be used to characterize the sample of panellists and each stakeholder
106 subgroup regarding profession, years of experience, age, gender and country.

107 Several measures can be used to determine when consensus is reached, with the percentage of
108 agreement being the most common.⁷⁷ Pre-specification of the consensus measure and criteria for
109 consensus increases trustworthiness of findings.⁷⁸

110 Level of agreement on relevance, clarity and completeness

111 Stakeholder agreement on the proposed definition and attributes will guide decisions on the
112 repository structure. Therefore, we selected set of criteria representing different levels of agreement
113 and consequently carrying different weights in these decisions. The level of agreement on every
114 attribute for both outcomes (e.g., relevance and clarity) will be quantified using the Interpercentile
115 Range Adjusted for Symmetry (IPRAS) analysis technique from the RAND/UCLA Appropriateness
116 Method (RAM).⁷⁹ Firstly, the disagreement index (DI) will be calculated as a ratio between the
117 Interpercentile Range (IPR) and IPRAS. A $DI > 1$ (i.e., $IPR > IPRAS$) indicates disagreement exist. IPR is
118 calculated using the 30th to 70th percentile. IPRAS for the 9-points Likert scale is calculated according
119 to the formula presented in the RAM User Manual.⁷⁹

120 Secondly, the median and DI will define different levels of agreement and steer the decisions about
121 the repository structure. For the relevance:

- 122 i. items with the median of 7-9 and no disagreement will be considered as *relevant and mandatory*.
- 123 ii. items with the median of 4-6 or disagreement will be considered as *optional*.
- 124 iii. items with the median of 1-3 and no disagreement, will be considered *not relevant* and candidates
125 for *exclusion*.

126 For an even number of participants, median ratings of e.g., 6.5 or 3.5 will be assigned to the higher
127 level.⁷⁹ Stakeholders' responses per question will be summarized using descriptive statistics.

128 For clarity ratings, the above criteria will be applied as (i) sufficiently clear to remain unchanged; (ii)
129 optional changes and (iii) candidates for rephrasing.

130 Panellist comments in the open text fields will be analysed qualitatively, using content analysis.
131 Findings will be used to rephrase and improve clarity of certain attributes or to add additional
132 attributes proposed by stakeholders.

133 Subgroup analysis

134 Following the primary analysis on the whole sample, a subgroup analysis per stakeholder group will be
135 conducted to examine variation in opinions and potential differences among subgroups. The same
136 agreement criteria will be applied and descriptive statistics will be stratified by stakeholder group. In

1
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3 137 addition, we will determine the reliability of ratings per question within stakeholder group by
4
5 138 calculating the *intraclass correlation coefficient (ICC)*. The ICC calculation is based on the two-way
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7 139 random model, considering type (average measures) and definition of relationship (consistency) and
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9 140 is presented in Equation 1. ICC > 0.70 will indicate moderate to good reliability.^{80 81}

10
11 141 *Equation 1. Calculation of the intraclass correlation coefficient (ICC), expressed in %. MS_R stands for*
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13 142 *mean square for rows and MS_E stands for mean square for error.*

$$14 143 \quad ICC = \frac{MS_R - MS_E}{MS_R} \times 100 \text{ [\%]}$$

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18 19 20 145 **Analysis of process indicators**

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22 146 By analysing process data from the online tool, we will describe in more detail how stakeholders
23
24 147 responses evolved through iterations and how consensus or certain level of agreement has formed.²⁵
25
26 148 ⁸²

27 149 **Stability of response** presents the consistency of responses within the study period and between
28
29 150 respondent group stability, which is considered a necessary precondition for determining the level of
30
31 151 agreement or if consensus was achieved.⁸³⁻⁸⁵ Different measures of dispersion (e.g., median,
32
33 152 interquartile range) and statistical approaches (e.g. descriptive, inferential) can be used^{74 85} to measure
34
35 153 stability, which can be calculated between rounds (traditional Delphi) or at the end of the study (RT-
36
37 154 Delphi).^{71 74}

38
39 155 We will use the *coefficient of quartile variation (CQV)* as descriptive measure of response stability. CQV
40
41 156 will be calculated over all participants (CQV_{total}) and within the same stakeholder group (CQV_{sub}) to
42
43 157 account for expected higher variation in response between different stakeholder groups. A CQV_{total} <
44
45 158 30% and CQV_{sub} < 15% will be considered as stable response. CQV calculation is shown in *Equation 2*.
46
47 159 ^{84 86}

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49 160 *Equation 2. Calculation of the coefficient of quartile variation (CQV), expressed in %. Q3 stands for value*
50
51 161 *of the 3rd quartile and Q1 for 1st quartile.*

$$52 162 \quad CQV = \frac{Q3 - Q1}{Q3 + Q1} \times 100 \text{ [\%]}$$

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56 164 **Final repository structure**

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58 165 After conducting the analyses described above, results suggesting modifications to the proposed
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60 166 structure will be considered for adoption by the Steering Committee in a subsequent version, which

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3 167 will represent the final structure of the ENABLE repository implemented on the initial ENABLE
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5 168 repository version. Further work will be considered to address results that might suggest ongoing
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7 169 debates in the field about certain attribute groups or the need for more in-depth consultation and
8
9 170 evidence generation. This work will accompany the iterative improvement of the repository during the
10
11 171 ENABLE Action.

12 172 Ethics and dissemination

13 173 Ethical considerations and consent to publish

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16 174 The study is designed to ensure participants' anonymity and to manage personal data in line with EU
17
18 175 regulation. Before starting the survey, every participant will provide an informed consent electronically
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20 176 on the study entry page. Participants will be asked to carefully read through the statement regarding
21
22 177 the study aim and nature as well as the data handling procedures and to mark their understanding and
23
24 178 agreement. The results will only be published in an aggregated form and no personal details will be
25
26 179 revealed.

27 180 An ethical approval for the activities of the COST ENABLE Action, including this Delphi study, was
28
29 181 granted by the Malaga Regional Research Ethics Committee ("Comite de Etica de la Investigacion
30
31 182 Provincial de Malaga") on 29th April 2021. In addition, a data protection assessment was carried out
32
33 183 by the Data Protection Officer at the University of Basel. According to this instance the Delphi study
34
35 184 protocol was determined as compliant regarding data protection and security. Both approvals are
36
37 185 presented in the *Supplementary Materials*.

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39 187 Dissemination

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41 188 The proposed scope and framework of attributes together with findings from this Delphi study will
42
43 189 represent the first steps on the pathway to create an evidence-based, interoperable and user-friendly
44
45 190 MATEch repository. Following the Delphi consultation and integration of the repository module on the
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47 191 ENABLE website⁸⁷, providers of MATEch (public or private) would be invited to upload information on
48
49 192 their products via a MATEch description form based on the final repository structure. The accuracy of
50
51 193 the information would be verified by an independent review panel through a procedure yet to be
52
53 194 established. The repository will be publicly accessible for interested parties. Moreover, the use of the
54
55 195 repository will be promoted and supported by dissemination meetings, workshops, and training
56
57 196 schools. The findings of the study will be presented via publications (reports and manuscripts in open
58
59 197 access peer-reviewed journals) and oral presentations to different stakeholders in conferences and
60
198 meetings. The spirit of COST Actions is networking and dissemination of ideas; hence the action is open
199
200 199 for anybody who would wish to join or would like to be informed about its activities.

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204 Contributorship statement

205 All authors contributed to the work and formation of this manuscript. The first draft was prepared by
206 UNM, CG, JR and ALD. All other members of the steering committee (PBF, FH, MTH, CJ, FR, DS, and IT)
207 reviewed and upgraded the first version. All steering committee members (CG, JR, PBF, FH, MTH, CJ,
208 FR, DS, IT) worked on development of the scope and framework of the attribute groups, UNM and ALD
209 coordinated the work. SPG was consulted as the expert in Delphi methodology, specifically the
210 RAND/UCLA Appropriateness Method. The final version of the protocol was prepared by UNM and
211 reviewed by all other authors (CG, JR, PBF, SPG, FH, MTH, CJ, FR, DS, IT, ALD). All authors have read
212 and approve the final version of the manuscript.

213 Competing interests

214 SPG is a research team member for ExpertLens (an online platform and methodology for conducting
215 modified-Delphi studies). SG's spouse is a salaried employee of, and owns stock in, Eli Lilly and
216 Company.
217 All other authors declare no conflict of interests.

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226 manuscript.

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3 228 **Data sharing statement**
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5 229 Documents detailing the development of the present protocol and the data collection planned are
6
7 230 shared as supplementary materials. The data, analyses and results of this study will be shared in open
8
9 231 access according to the COST open access policy.

10
11 232 **Supplementary materials**
12

13 233 **Delphi survey materials:**
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- 15 234 1. Medication Adherence Technology tree in Excel (outlining the whole proposed structure with
16
17 235 corresponding labels and definitions).
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19 236 2. Delphi information letter to participants
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21 237 3. Instructions for Delphi participants
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23 238 4. Summary of the Delphi survey
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24 239 5. Ethical approval by Malaga Regional Research Ethics Committee
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26 240 6. Data protection assessment by the Data Protection Officer at the University of Basel
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28 241 7. General data protection statement
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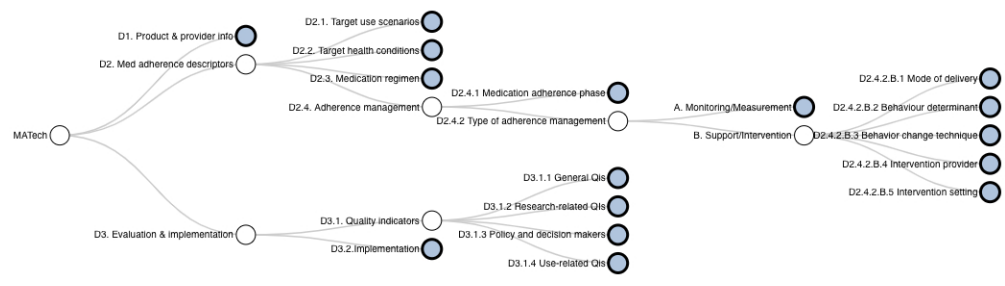


Figure 1. The interactive graph showing framework of attributes for MATEch (“the MATEch Tree”).

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Presentation of the ENABLE repository framework of attributes

This document presents the framework of attributes developed for the ENABLE repository by the WG2 task force. ENABLE is a COST action aiming to enhance collaboration between stakeholders across Europe for adoption of best practice and technologies supporting medication adherence. To this end, ENABLE develops an online repository of medication adherence technologies. This repository will showcase a diverse range of technologies and describe them in detail so that repository users can search and select technologies that are most appropriate to their contexts and needs. Thus, the repository would need to include information relevant for this specific use.

Information about technologies can be coded/represented via a collection of various attributes. This coding is driven by a user perspective where a user (HCP, regulator, client/patient, researcher) will be willing to learn more about (or select) a technology based on their specific interests or needs, and therefore is looking for specific types of information where attributes of technologies correspond to attributes of the solutions envisaged by users. Attributes may apply to adherence-related goals, target user characteristics, health conditions, product characteristics, etc., each represented as distinct attribute groups. Such modular ("LEGO") approach allows describing a very diverse landscape of existing and future technologies.

The repository is supposed to include all potential attributes for all technologies so that they allow the descriptions of any medication adherence technology in detailed way to enable informed decision-making. The goal of the present work therefore is to create a framework of such attributes, each with their own unique labels (short names of attributes) and definitions (longer explanations of what the attributes refer to).

Once the repository is created using this framework of attributes, we will be able to describe and group available adherence technologies. If a new attribute is subsequently identified, it will be added to the list -as part of an existing attribute or by creating a new one- aiming to ensure the evolution of this repository with changes in the field, as well as backward compatibility.

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Product & provider information D1.1

Medication adherence descriptors D2.1 target use scenarios

D2.2 target health conditions

D2.3 medication regimen

D2.4 medication adherence management components

D2.4.2.A Monitoring/measurement methods and tar

D2.4.2.B.1 intervention modes of delivery

D2.4.2.B.2 target behaviour determinants

D2.4.2.B.3 behaviour change techniques

D2.4.2.B.4 intervention providers

D2.4.2.B.5 intervention settings

Evaluation & implementation D3.1 quality indicators

D3.2 implementation indicators

Each entry in the ENABLE repository will refer to a unique product, which will be identified with a unique ID, provided by a unique organisation (manufacturer, developer) with its own unique ID and related metadata (e.g., date of entry, verification process, etc.) to present the identity of the described MATech and its provider.

The type of common adherence management activities that the technology is intended to be used for.

The type of diseases or health problems the technology is intended for.

The prescribed schematic form/therapeutic plan of medication therapy that the technology is intended for.

The type of procedures and time periods the technology facilitates to achieve the best use by patients of appropriately prescribed medicines.

What measurement methods are used and what is being measured (measurement targets).

The modes used to deliver the medication adherence intervention

Causal influences on medication adherence that can be modifiable (amenable to intervention with a medication adherence technology).

Options/activities included in the technology that aim to influence barriers and facilitators of medication adherence

Role played by a person who uses the technology to assist the patients in their self-management of medication adherence

The social and physical environment in which the technology is used to manage adherence to medication

Quality indicators are standardized, evidence-based, and measurable items for monitoring and evaluating the quality of healthcare performance.

Outcomes and strategies that help implement medication adherence measurement / intervention within its target setting

What product does the entry refer to, who provides it, who entered its description in the repository and when?

What use scenarios and types of users is the technology intended for?

Which health conditions could the technology be used for as part of adherence support?

What type of medication regimen(s) (treatment intention, route of administration, number of medications, and recommended dosing) is the technology intended for?

What adherence management types and phases does the technology target?

If measurement is a component, what measurement methods does the technology use and what do they measure?

If intervention is a component, how is it delivered to its users?

If intervention is a component, what reasons for non-adherence can the technology help address?

If intervention is a component, what are the 'active ingredients' present in the technology that may trigger change in the reasons for non-adherence targeted?

If intervention is a component, who delivers the intervention to users?

If intervention is a component, where is the service for improving adherence delivered?

How does the technology meet key quality indicators from different perspectives?

What implementation outcomes and strategies are needed and available for adopting this technology in the intended setting?

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Upper Level	Sub-Level 1	Sub-level 2
Product		
	Product ID	
	Product Name	
	Brief product description	
	Date of release	
	Date of most recent update	
	Product type	
		Hardware
		Software
		Service
		Material
	Product Brand	
	Product integration	
		stand-alone component
	Language(s)	
	Country(ies)	
	Terms & Conditions of use	
	Cost	
Provider Organisation		
	Provider ID	
	Provider Name	
	Provider type	
		Privately-owned / for profit organisation
		Public / state-owned organisation
		Not-for-profit organisation
	Provider domain of activity	

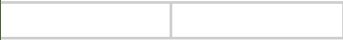
Definition
health technology (device, procedure or system) that could be used to manage adherence to medication
random alphanumeric code given to the product at first entry in the database
name given by the technology provider to designate the product itself
text (max 500 characters including spaces) that provides a short summary of the main functionality and attributes of the technology
date when the technology first became available
date when the technology had the most recent update
type of support on which (components of) the product (are) is implemented
product (component) consisting of physical components of electronic systems
product (component) consisting of programs or other operating information for electronic systems
product (component) consisting of actions to support someone manage adherence to medication
product (component) consisting of physical substances or equipment other than electronic
name used by the technology provider to designate the group to which the product belongs
manner in which the product is intended to be integrated in an adherence support process
product integration in which the technology is intended to function unrelated to other products
product integration in which the technology is intended to link to other products as component of a wider system
languages in which the technology is available for use
name of country/countries where technology is in available
written rules which two or more parties engage to respect and meet to apply the technology in a setting; may include intellectual property, copyright.
amount paid, charged, or engaged to be paid, for purchasing the technology
organisation that produces and/or makes the product available for users
random alphanumeric code given at first entry of a product from a provider in the database
name of the provider organisation
administrative form in which the organisation is registered
organisation that operates to generate financial profit
organisation that is owned by a government
organisation not intended to make a profit but to provide or support a service that people need
general field in which the organisation is active

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DEVELOPMENT AND JUSTIFICATION

A repository entry represents any contribution from an author describing a medication adherence technology using the ENABLE template, which they then upload on the platform. Each entry in the ENABLE repository will be stored individually. It will have a unique entry ID, and metadata such as the date of entry, date of most recent modification, and whether the information was verified by another manner (validation process to be developed). It will refer to a unique product, which will be identified with a unique ID, provided by a unique organisation (manufacturer, developer) with its own unique ID. Multiple entries can refer to the same product ID (the reconciliation of entries for the same product will be part of the validation procedures, i.e. by recency or merging of the entries), and an organisation may provide multiple products.

No ontology, taxonomy or classification could be identified in the BioPortal repository or in the literature that provides a formal description of product characteristics used for medication adherence technologies in particular. However, a related ontology was identified that refers to medical technology innovation in healthcare centers. This ontology, developed by members of the Platform for Innovation in Medical and Health Technologies (ITEMAS; a network of healthcare centers aiming to foster innovation in the Spanish healthcare system), includes relevant concepts on the development and adoption of technologies in healthcare and therefore it is an appropriate source of descriptors for the ENABLE repository. The ITEMAS concepts were consulted and concepts referring to products themselves and their providers were selected, since ENABLE aims to describe the technologies and not cover as well the process of developing and integrating them in healthcare systems. This choice of concepts makes the repository interoperable with organisations that would adopt ITEMAS for their activities. Additional constructs were generated after discussion with SC members.



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upper level	Sub-level 1	Sub-level 2	Sub-level 3
adherence self-management use	Person in the healthcare environment Patient age group Patient functional status Patient literacy Patient polypharmacy Patient multimorbidity	Patient Caregiver Adult Adolescent Child Infant Mental functions Sensory functions Neuromusculoskeletal and movement-related functions Patient health literacy	Older adult Memory functions Perceptual functions Seeing functions Hearing functions Patient medication literacy
adherence support service use			

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Professional health and social
care providers
Health (system) manager

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Definition

Scenario in which the technology is used for adherence self-management activities

Person who interacts with the technology within the process of self-management

Person who uses the technology for self-management of their own adherence

Person who uses the technology to assist the patient in their self-management of adherence

Age group of the person for which the medical technology is appropriate for use

Person aged over 18 years

Adult aged over 66 years

Person aged between 12 and 18 years

Person aged between 1 and 12 years

Person aged less than 1 year

The level of functioning of the person for which the technology is appropriate

Patient status regarding functions of the brain involved in adherence self-management

Functions regarding registering, storing, retrieving information for adherence self-management and/or using technology for this purpose

Functions regarding recognizing and interpreting sensory stimuli necessary for adherence self-management and/or using technology for this purpose

Functions regarding recognizing and interpreting visual stimuli (light, form, shape, size, color)

Functions regarding recognizing and interpreting auditive stimuli (presence, location, pitch, loudness and quality of sounds)

Functions regarding movement and mobility (of joints, bones, reflexes and muscles)

The patient's ability to read and write needed to manage adherence

The patient's capacity to obtain, process and understand basic health information and services needed to self-manage adherence

The patient's ability to understand and act on medication-related information

The use of multiple drugs (5+) administered to the same patient

complex interactions of several (2+) co-existing diseases occurring in the same patient

Scenario in which the technology is used for activities supporting taking medication in an health/social care provision setting

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Members of the health and social care workforce who deliver adherence support services

Persons involved in the administration and oversight of public health systems delivering adherence support services

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DEVELOPMENT AND JUSTIFICATION

Among the various use scenarios for medication adherence management, we can distinguish two general categories in what concerns the potential types of users and their characteristics that might influence the choice of technology: self-management use, and adherence support use. In the first scenario, it is either the patient or the caregiver who might be interested in searching the repository for technologies the patient can use themselves, or the couple patient-caregiver can use in the shared management of medication intake, for example at home. In the second scenario, a healthcare (or social care) provider may be interested in technologies they can use themselves to facilitate adherence support. A technology can apply to both use scenarios, for example when a monitoring technology is used by both patients/caregivers and the professionals who accompany them in their treatment and information can be transmitted from one to another (each having their own interface). Thus, the set of descriptors regarding target users operates this basic distinction.

The use of medication adherence technologies may be influenced by several characteristics of the patients, such as their age group, functional status regarding mental functions (e.g. memory and perception), sensory functions (e.g. vision and hearing), and movement-related functions, as well as characteristics of their health condition or treatment (e.g. multimorbidity and polypharmacy). Literacy and health literacy (and specifically medication literacy) are also central to the appropriateness and effectiveness of self-management support. Thus, descriptors related to these characteristics were identified in available ontologies (e.g. SNOMED-CT, WHO International Classification of Function) and included in the list of descriptors.

According to the WHO client classification (regarding Digital Health Interventions; DHI), there are two categories of potential clients of digital health technologies in addition to patients and caregivers: healthcare providers and health system managers. These were included as sub-categories of the adherence support use scenario, since both types of professionals (including here social care organisations and providers) can initiate a search for technologies to integrate in their practice. No characteristics of these types of users/clients were considered relevant for the choice of the tool in this initial version of the list. The provider of an adherence support intervention and the setting in which this can be performed are the focus of separate descriptor sets, since they can be different from the user who initiates the search (who can perform this for an entire team, including the patient and their caregiver).

Upper level	Definition
Blood	Health condition category that refers to haematological diseases, anaemia, clotting (including thromboses and venous embolisms)
Cancer and neoplasms	Health condition category that refers to all types of neoplasms, including benign, potentially malignant, or malignant (cancer) cancer growths (including leukaemia and mesothelioma).
Cardiovascular	Health condition category that refers to coronary heart disease, diseases of the vasculature and circulation including the lymphatic system
Congenital disorder	Health condition category that refers to physical abnormalities and syndromes that are not associated with a single type of disease or condition, including Down's syndrome and cystic fibrosis
Ear	Health condition category that refers to diseases of the ear, such as deafness
Eye	Health condition category that refers to diseases of the eye
Infection	Health condition category that refers to diseases caused by pathogens, acquired immune deficiency syndrome, sexually transmitted infections
Inflammatory and immune system	Health condition category that refers to rheumatoid arthritis, connective tissue diseases, autoimmune diseases, allergies. (includes transplants)
Injuries and accidents	Fractures, poisoning and burns.
Mental health	Health condition category that refers to depression, schizophrenia, psychosis and personality disorders, addiction, suicide, anxiety, eating disorders, learning disabilities, autistic spectrum disorders
Metabolic and endocrine	Health condition category that refers to metabolic disorders (including diabetes, and diseases of the pineal, thyroid, parathyroid, pituitary and adrenal glands).
Musculoskeletal	Health condition category that refers to osteoporosis, osteoarthritis, muscular and skeletal disorders

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2	Neurological	Health condition category that refers to dementias, transmissible
3		spongiform encephalopathies, Parkinson's disease, neurodegenerative
4		diseases, Alzheimer's disease, epilepsy, multiple sclerosis
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6	Oral and gastrointestinal	Health condition category that refers to inflammatory bowel disease,
7		Crohn's disease, diseases of the mouth, teeth, oesophagus, digestive
8		system including liver and colon
9	Renal and urogenital	Health condition category that refers to kidney disease, pelvic
10		inflammatory disease, renal and genital disorders
11	Reproductive health and childbirth	Health condition category that refers to fertility, contraception, abortion,
12		in vitro fertilisation, pregnancy, mammary gland development,
13		menstruation and menopause, breast feeding, antenatal care, childbirth
14		and complications of newborns
15		
16	Respiratory	Health condition category that refers to asthma, chronic obstructive
17		pulmonary disease, and other respiratory diseases
18	Skin	Health condition category that refers to dermatological conditions
19	Stroke	Health condition category that refers to ischaemic stroke (caused by
20		blood clots) and haemorrhagic stroke (caused by cerebral/intercranial
21		haemorrhage).
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23	Generic health relevance	Health condition category that refers to technologies applicable to all
24		diseases and conditions
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DEVELOPMENT AND JUSTIFICATION

Depending on the health conditions for which medication is prescribed, adherence behaviours may be influenced by different factors and therefore require condition-specific interventions. Adherence technologies are therefore usually developed and validated to be used in one or several clinical domains and potential users may search for technologies applicable to the health condition(s) they aim to manage.

The International Classification of Disease (ICD-11) is a global standard for diagnostic purposes, and groups diseases in over 17000 categories (icd.who.int). In ICD-11, 21 groups of codes (chapters) are proposed to describe health conditions, among other groups of codes for related diagnostic purposes. While ICD-11 is an elaborate classification used for clinical documentation and monitoring globally, a simpler classification has been developed by the UK Clinical Research Collaboration for research purposes: the Health Research Classification System (HRCS) (<https://hrcsonline.net/health-categories>). The HRCS is inspired by ICD and includes 21 separate disease categories, 19 of which are disease specific whereas the other 2 have a broader focus (e.g. general health and epidemiology, conditions of unknown aetiology). Of the 20 HRCS categories, 18 correspond broadly to ICD-11 chapters (merging 3 chapters into one category for reproductive health and childbirth, and omitting sleep-wake disorders), while the 19th refers to stroke as a distinct group of conditions. For the purpose of the present repository, we have therefore selected HRCS as 1) it is likely that research on adherence technologies will increasingly use these codes to record the type of health conditions studies are performed on and thus would map easier on these categories, and 2) the labels and descriptions used are relatively less technical and therefore easier to understand by stakeholders with diverse backgrounds. We considered that the last category ('Disputed aetiology and other') is less relevant for medication adherence and thus we excluded it from our descriptors list. The HRCS classification system, based on the ICD classification, would allow repository users to quickly and efficiently identify the type of health condition of their interest.

Upper level	Sub-level 1	Definition
type of intention	preventive	The purpose for which the medication is prescribed. Medication are prescribed as prevention/prophylaxis against the occurrence of diseases or disease-related adverse events (e.g. exacerbations, organ rejections etc.)
	therapeutic	Medication is prescribed as treatment of a disease and its associated symptoms.
	duration of treatment	The duration of treatment presents the intended interval of treatment and relates to the clinical course and disease conditions.
	short-term	treatment is prescribed over a limited time-period, mostly to treat an acute disease of sudden-onset and predictable end.
	long-term	treatment is prescribed as a prolonged and persistently indicated therapy as it is the case in chronic, latent-progressive disease conditions.
route of administration	oral	path by which medication is brought into contact with the body to unfold pharmacological effects. Medications are administered as oral forms (tablets etc.) for drug reception via the mouth or gastro-intestinal tract.
	inhaled	Medications are administered as inhalation of aerosols, powders or gas via the respiratory tract.
	injections/subcutaneous	Medications are administered as injection in subcutaneous layer for a relative slow drug release.
	infusion/parenteral	Medications are administered as parenteral infusion for direct intra-venous application.
	patches	Medications are administered as a dermal layer (e.g. patch) to achieve systemic drug-concentration and -efficacy.
	topical	Medications are administered as topical forms for local effects on dermal or mucous surfaces/layers.
	number of monitored medications	how many distinct medications are monitored by the technology, if applicable
	single medication	Only treatment of a single medication is monitored.
	multiple medication	A combination therapy of two or more medications is monitored.

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prescribed dosing frequency		dose-taking patterns recommended for medicines administration, in which doses should be taken at defined time intervals over a defined time period
	once-daily dosing	Only one dose is prescribed at a certain time during the day.
	multiple daily dosing at fixed intervals	Multiple doses are prescribed in a certain interval during the day.
	once per week dosing	Only one dose is prescribed at a certain day during the week.
	multiple dosing per week in fixed intervals	Multiple doses are prescribed in a certain interval during the week.
	dose adjustment recommendations	The frequency or amount of a certain dose is adjusted to the newly prescribed treatment regimen.

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DEVELOPMENT AND JUSTIFICATION

Factors related to the medication regimen are among the 5 main groups of determinants influencing medication adherence (WHO, 2003). The medication regimen for which adherence is to be managed can take different schematic forms and be of varying complexity, which may influence the complexity and extent of medication adherence. Medication adherence technologies may be developed for medications with different attributes, therefore ENABLE repository users should be able to indicate what type of medication regimen they are aiming to manage and how a technology fits these specific attributes.

We distinguished five descriptors relevant for medication adherence that refer to properties of medication regimens. The type of intention refers to the purpose of treatment as prevention or therapy, while the duration of treatment is related to the clinical course (e.g., acute/sudden-onset or chronic /latent-progressive course). Both depend on disease conditions and determine the purpose and duration of adherence management. The route of administration, the number of medications and the prescribed dosing frequency are the main components of the variability and complexity of prescribed regimens. Thus, descriptors related to these medication regimen attributes were identified in available ontologies (e.g., NCIT, MeSH and SNOMED-CT) and included in the list of descriptors.

It is important to note that we have selected, from among a broader range of routes of administration and types of dosing frequency, the ones we considered relevant for adherence to medication; for example, we have excluded 'as needed' dosing as it cannot be subject to a comparison between actual and prescribed dosing histories (the definition of adherence), and routes of administration likely to require a healthcare professional and thus be less influenced by adherence as a patient behavior.

Upper Level	Sub-Level 1	Definition
D2.4.1 Medication adherence phase		Time interval between the prescription start and end dates that is behaviorally distinct (i.e. linked with specific determinants)
	Initiation	Phase of adherence that covers the start of a prescribed treatment, i.e. the period from when the prescription is issued to the first dose taken (i.e. the initiation event)
	Implementation	Phase of adherence from the initiation until the last dose taken during which one can estimate the extent to which the patient's dose taking and timing are linked to the prescribed dosing
	Discontinuation (Persistence)	Phase of adherence that refers to the end of treatment execution and covers the period until last dose is taken, e.g. end of therapy or termination by patient. Persistence is the period between initiation and discontinuation.
D2.4.2 Type of adherence management		The goal of adherence management that the technology is designed to address.
	Monitoring/Measurement	Type of adherence management that refers to estimating (repeatedly) medication adherence behaviours, determinants, and/or outcomes
	Support/Intervention	Type of adherence management that refers to generating change in medication adherence determinants and thus behaviours and outcomes.

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DEVELOPMENT AND JUSTIFICATION

Technologies described in the ENABLE repository will be used either for self-management use by patients themselves or for supporting this process by health and social care providers within healthcare institutions or systems. The general term that describes both these use scenarios, according to the ABC taxonomy (Vrijens 2012), is “management of adherence”, i.e., “the process of monitoring and supporting patients' adherence to medications by health care systems, providers, patients, and or their social networks”. Thus, in this definition, a distinction is made between ‘monitoring’ (or measuring, which can target the behaviors themselves, their determinants, and/or their relevant outcomes), and ‘supporting’ adherence (or intervening to achieve best use of appropriately prescribed medicines by patients). As technologies may focus on one or both these goals, we have given the possibility for users to search for each goal/type of management (for example in situations when they would like to combine technologies into a broader adherence management solution). As both metrics and intervention may require different approaches depending on what phase of adherence is of concern, we have also given the possibility for users (and technologies) to specify which adherence phase they target, i.e.:

- 1) initiation, which “occurs when the patient takes the first dose of a prescribed medication”
- 2) implementation, which “is the extent to which a patient's actual dosing corresponds to the prescribed dosing regimen, from initiation until the last dose”

Upper Level	Sub-Level 1	Sub-level 2	Sub-level 3	Definition
measurement method				the way in which information is gathered and summarized by the technology about the patient's medication adherence
	direct observation method			measurement method consisting in observing medication intake directly
	pill count method			measurement method consisting in calculating left over pills in containers/blisters at a specific time point
	self report method			measurement method using data reported by patients or caregivers about themselves
		diary		self-report method in which the respondent records information about their current behaviors, determinants or outcomes at regular intervals
		questionnaire		self-report method in which the respondent answers a set of pre-designed questions about their behaviors, determinants or outcomes
		interview / consultation		self-report method in which the respondent answers questions, either pre-defined or spontaneous, from another individual as part of a structured conversation
	Electronic monitoring method			measurement method using data from devices that record medication taking events electronically
		smart package		electronic monitoring method that uses data from a container/dispenser in which the medication is packaged
			smart box	smart package that includes a method to record the opening and closing of the box in which the medication is stored for use
			smart inhaler	smart package that includes a method to record the use of the inhaler device in which medication is stored for use
			smart tube	smart package that includes a method to record the use of the tube in which medication in ointment or liquid form is stored for use
			smart button	smart package that includes a device attached to private pillbox where medication is stored for use and includes a button on which the person can press to record a dose intake
		smart pill		electronic monitoring method that uses data from a mechanism integrated in the medication itself that records the ingestion of the medication

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		digital event record system		digital technologies recording taking events (App, other devices)
	Electronic Healthcare Database method			measurement method using routinely collected data as part of a longitudinal healthcare process
		Electronic medical records		EHD method using data recorded in patients' medical records
		Claims / dispensing		EHD method using data recorded for insurance claims purposes based on medication dispensed as part of the patients' care process
		Record linkage system		EHD method using data recorded in several linked databases
	Laboratory method			measurement method based on clinical assessment through invasive procedure (e.g. body fluids samples)
		drug concentration		laboratory methods consisting in the detection of sufficient drug levels in blood
			intra patient variability	laboratory method indicating the fluctuation of drug concentration levels over a specific time period
		biomarker		laboratory method representing a surrogate for drug intake
		treatment response		laboratory method assessing clinical status as a proxy for adherence behaviours, e.g. habitus, lab results (blood glucose, Hba1c,) vital signs (blood pressure)
measurement target				the component of the adherence causal (logic) model measured by the technology
	determinant measure			measurement targeting causal influences on the behaviour that can be modifiable (amenable to intervention with a medication adherence technology)
	behaviour measure			measurement targeting a self-management behaviour
		adherence measure		behaviour measure assessing to the patient's medication intake as compared to the prescribed regimen
		alcohol intake measure		behaviour measure assessing the patient's intake of alcohol (frequency, type) on its own or in relation to treatment recommendations
		diet measure		behaviour measure assessing the patient's intake of food (frequency, type) on its own or in relation to treatment recommendations
		physical activity measure		behaviour measure assessing the patient's musculo-skeletal movements requiring energy expenditure (frequency, type) on its own or in relation to treatment recommendations
		tobacco use measure		behaviour measure assessing the patient's use of tobacco products

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DEVELOPMENT AND JUSTIFICATION

Throughout the last decades of medication adherence research, the mode of medication adherence measurement has evolved.

If a technology aims to monitor or measure adherence as part of the adherence management process it aims to facilitate, a broad range of options opens in terms of the measurement methods it can adopt, and which elements it targets, among those included in the causal (logic) model at the 'scientific core' of this process. To measure medication adherence, numerous methods have been developed: observing patients' medication intake directly, counting the remaining medication after a period of treatment, as well as various methods using self-report, electronic monitoring, electronic healthcare databases or laboratory tests. Moreover, measurement can target not only adherence behaviours but also adherence determinants, other self-management behaviours common in chronic care interventions (as described by Train4Health, a recent competency framework for the management of chronic conditions), and outcome measures such as health and quality of life. Users of the ENABLE repository may be interested to search for technologies that implement one type of measurement method, depending on the specificities of the setting in which they work (resources, acceptability, local expertise), or of the medication (e.g., mode of administration, pre-packaging). They may also be interested not only in measuring adherence behaviours, but also in technologies that integrate other elements of the causal model of self-management specific to the health condition they need to manage. Therefore, we have selected a range of measurement models (some of them with corresponding codes in SNOMED-CT, some based on methodological work in relevant domains), and followed the BCIO ontology and the Train4Health selection of self-management behaviours to offer the possibility to describe technologies from a measurement perspective.

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Upper level	Sub-level 1	Sub-level 2	Sub-level 3	Definition
Printed material	Brochure			Mode of delivery that involves use of printed material
				Printed material mode of delivery that involves use of a printed publication within a brochure
	Printed media			Printed material mode of delivery that uses formats of printed media to communicate and share information
		Poster		Printed media mode of delivery that involves display of a poster in a public location.
		Newspaper/leaflet		Printed media mode of delivery that involves use of a printed publication in a newspaper or leaflet.
Human interaction				Mode of delivery that involves a person as intervention source who interacts with an intervention recipient
	Face to face consultations			Human interactional mode of delivery that involves an intervention source and recipient being together in the same location and communicating directly.
	Networks/patient groups			are groups that meet in person to discuss their 'issues' or experiences related to their health condition and or medication
Electronic	Smart phone/tablet			Mode of delivery that involves electronic technology in the presentation of information or the mode of motivation to an intervention recipient
		Call		Electronic mode of delivery that involves communication processes
			interactive messaging or chat	Electronic mode of delivery that involves a communication process in which a signal is sent by a caller to a recipient to alert them of the communication intent, giving the recipient the opportunity to engage with the communication.
			sms -short text message	Call mode of delivery that involves textual information in the communication through interactive messaging or chat
			audio	Call mode of delivery that involves textual information in the communication.
			video	Call mode of delivery that involves only audio information in the communication
			email	Call mode of delivery that involves video and audio information in the communication
			application	Electronic mode of delivery that involves communication by email.
				Electronic mode of delivery that involves the intervention recipient interacting with a mobile application

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		interactivity	Application mode of delivery that is interactive
		diary	Application mode of delivery that uses a diary to delivery a medication adherence intervention
		reminder system	Application mode of delivery that uses a reminder system to delivery a medication adherence intervention
		gaming	Application mode of delivery that uses gaming features to delivery a medication adherence intervention
	Wearable electronic device		Electronic mode of delivery that includes medication related devices to support users to adhere to their treatment
	smart box		smart package that records the opening and closing of the box in which the medication is stored for use
	smart inhaler		smart package that records the use of the inhaler device in which medication is stored for use
	smart tube		smart package that includes a method to record the use of the tube in which medication in ointment or liquid form is stored for use
	smart button		smart package that includes a device attached to private pillbox where medication is stored for use and includes a button on which the person can press to record a dose intake
	digital media		Electronic mode of delivery that includes the use of electronic devices commonly used for mass-media communication
	Internet		Electronic mode of delivery that involves presentation of information through the internet
		patient portals	Internet mode of delivery that allows patients to interact and communicate with other patients having the same health condition, treatment, and so on. these patient portals are not controlled on the quality of information shared and are available on the Internet at all hours.
		website	Electronic mode of delivery that involves the intervention recipient interacting with a website.
	social media		Electronic mode of delivery defined as online communication channels disseminate information to a huge audience world wide
	broadcast media		Electronic mode of delivery that involves presentation of information through different mediums of media through a radio, television or billboard receiver.
		Radio	Electronic mode of delivery that involves presentation of audio information that is broadcast and received by a radio receive

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TV

Electronic mode of delivery that involves presentation of information that is broadcast and displayed by television

Billboard

Electronic mode of delivery that involves presentation of information by an electronic screen positioned in a public location.

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DEVELOPMENT AND JUSTIFICATION

Effective behaviour change interventions depend on a thorough evaluation and thoughtful selection of the mode of delivery of that specific intervention. The mode of delivery is defined as the 'physical or informational medium through which a given behaviour change intervention is provided'. To date, no ontology or other classification systems exist, to our knowledge, that categorize the mode of delivery of a medication adherence interventions. The Human Behaviour Change project, a collaborative research project aiming to create a 'Knowledge System' for using existing behaviour change interventions, is in process of creating ontologies to generate new insights about behaviour change. Within this project, scientists develop the Behaviour Change Intervention Ontology (BCIO), which is 'a set of definitions for entities and relationships used to describe behaviour change interventions, their contexts, effects and evaluations'. The modes of delivery attributes for the present repository were inspired from BCIO.

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Upper Level	Sub-level 1	Sub-level 2	Sub-level 3
individual-level behaviour determinant			
	Capability		
		psychological capability	
			knowledge
			psychological skills
			memory, attention, decision
			behavioral regulation
		physical capability/skills	
	Opportunity		
		social opportunity/influences	
		physical opportunity/ environmental context and resources	
	Motivation		
		reflective motivation	
			role & identity

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beliefs about capabilities

optimism

beliefs about consequences

intentions

goals

automatic motivation

reinforcement

emotion

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Definition

modifiable causal influences on medication adherence that reside within an individual person

behaviour determinant referring to what an individual can do themselves to take medication as agreed

behaviour determinant referring to the mental capabilities that help individuals themselves take medication as agreed

psychological capability referring to what an individual knows about taking medication as agreed for their condition

psychological capability referring to what an individual is good at doing to take medication as agreed

psychological capability referring to the individual's abilities to retain information, to focus on specific things, and to choose between different things that help individuals take medication as agreed

psychological capability referring to what an individual can do themselves to keep track of taking medication and change their habitual ways of doing this

behaviour determinant referring to the physical capabilities that help the individual take medication as agreed

behaviour determinant referring to the conditions in the individual's external environment that can facilitate medication adherence

behaviour determinant referring to the conditions in the social environment

behaviour determinant referring to the conditions in the physical environment

behaviour determinant referring to what extent the individual feels driven/willing/energised to take medication as agreed

behaviour determinant referring to the extent of feeling motivated to take medication as agreed by thinking about it

reflective motivation referring to how the individual perceives what they need to do and how they are in their social personal and/or professional environment

1
2 reflective motivation referring to how the individual thinks about
3 whether they can take their medication as agreed in various
4 situations

5 reflective motivation referring to the confidence that the individual
6 will succeed in their efforts to take medication and manage their
7 condition

8 reflective motivation referring to what the individual thinks about
9 the effects of taking medication on their health and/or other life
10 goals

11 reflective motivation referring to whether the individual has taken a
12 conscious decision to take medication as agreed

13 reflective motivation referring to how the individual represents in
14 their mind the fact of taking medication as agreed, or other life goals
15 related to their treatment

16 behaviour determinant referring to the extent of feeling motivated
17 to take medication as agreed by emotions and impulses occurring
18 automatically

19 automatic motivation referring to how taking medication as agreed
20 is associated repeatedly to external stimuli that make it more likely
21 to happen

22 automatic motivation referring to how taking medication as agreed
23 is associated to individual's reactions to cope with personally
24 significant stimuli

DEVELOPMENT AND JUSTIFICATION

Numerous factors influencing medication adherence have been identified in the research literature. The term commonly employed in research is 'determinants of behaviour', and an important distinction is made between modifiable and non-modifiable determinants, depending on whether these are amenable to change by an intervention within the specific context. Modifiable determinants are also named 'mechanisms of action' when they are part of a behaviour change intervention scenario as a process through which change is affected on a behaviour. Among the determinants studied and targeted by adherence support interventions/technologies, most are patient-related, although several may be related to the therapy/medication, condition, socio-economic context, or the healthcare system. Patient-related adherence determinants include for example the individual's beliefs about the medication, their health condition, their habits and ways of coping with changes in routine.

A substantial body of research has been conducted using a diverse range of concepts, theories and frameworks from health psychology and behavioural medicine. This research resulted in a vast number of constructs, not all relevant for adherence. Therefore, a selection was necessary for the purposes of the ENABLE repository. Recently, these have been systematized via literature review and expert consensus in the Capability, Opportunity, Motivation and Behaviour (COM-B) model, Behaviour Change Wheel and the Theoretical Domains framework, a group of related tools aimed to facilitate the description and development of interventions and the synthesis of scientific evidence on behaviour change. These tools have been increasingly used in health research, including in supporting medication adherence. Three main categories of individual determinants are proposed in the COM-B model, each with two subcategories: Capability (psychological and physical), Opportunity (social and physical), and Motivation (reflective and automatic). For each subcategory, up to six theoretical domains of behaviour determinants have been identified by grouping similar constructs from different sources, resulting in a total of 14 distinct domains.

The terminology of behaviour determinants is currently evolving. Recently, 12 new categories have been added to the 14 TDF domains resulting in 26 mechanisms of action mapped onto the current classification of behaviour change techniques for evidence synthesis purposes. The Mechanisms of Action (MoA) Ontology is currently under development. Some determinant categories are named and structured differently in the MoA ontology version 1 as compared with COM-B and TDF structures, and the terminology is likely to continue to evolve in the following years. Therefore, we have adopted the COM-B/TDF classification, as it has been in use for research for the last years. Some simplifications have been applied from the structure proposed by Cane et al. (2012) to avoid duplication (i.e., the categories of role and identity and optimism were considered only in the reflective motivation category, although they can pertain also to automatic motivation); we kept the distinction between psychological skills and physical skills, as these are likely to be targeted separately in adherence technologies.

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Upper Level	Sub-Level 1	Sub-Level 2	Definition		
Acting on Capability	Feedback and monitoring		Group of behaviour change techniques aiming to influence what an individual can do themselves to take medication as agreed with the healthcare provider		
			The technology includes options to record medication intake and its effects, and feed this information back to the user		
		Biofeedback	The technology includes an option/activity to record physiological/biochemical effects of taking medication as agreed with the healthcare provider.		
		Feedback or self-monitoring on behaviour	The technology includes an option/activity to monitor and feedback on adherence behaviours (by the medication users themselves or other people who can relay the information to them)		
	Repetition & substitution		Feedback or self-monitoring on outcomes	The technology includes an option/activity to monitor and feedback on a positive outcome of adherence behaviours (by the medication users themselves or other people who can relay the information to them)	
				The technology includes options/activities to perform certain actions repeatedly and systematically in order to enforce medication adherence behaviours and replace other behaviours not beneficial for medication adherence	
			habit formation	The technology includes ways to prompt rehearsal and repetition of medication intake in the same context repeatedly at the planned time for intake, so that the context elicits adherence	
		Shaping knowledge		behavioral practice/ rehearsal	The technology includes ways to prompt practice or rehearsal of medication intake in a context or at a time when it may not be necessary, in order to increase adherence habit and skill
				graded tasks	The technology includes options to set easy-to-perform tasks related to medication intake, making them increasingly difficult until adherence becomes achievable in all situations
					The technology includes options for the user to learn about how to take medication as agreed with the healthcare provider, what they can do themselves to stick to the schedule in difficult situations, and test different ways of doing this

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Acting on Opportunity

Demonstration of behaviour

Prompts & cues

Restructuring the physical environment & adding objects

Identity

Acting on Motivation

Goals and planning

Action planning

Discrepancy between current behaviour and goals

Goal setting & reviewing (behaviour)

Goal setting & reviewing (outcome)

Problem solving

pros & cons

Group of behaviour change techniques aiming to influence the conditions in the individual's external environment that can facilitate medication adherence

The technology includes an observable sample of how to take medication as agreed, directly in person or indirectly (video, pictures, drawings)

The technology includes ways to prompt medication intake at the agreed time

The technology includes advice on how to change the environment to make it easier to take medication as agreed with the healthcare provider.

The technology includes ways of strengthening a positive identity that includes taking medication as agreed with the healthcare provider.

Group of behaviour change techniques aiming to influence to what extent the individual feels driven/willing/energised to take medication as agreed with the healthcare provider.

The technology includes options to encourage setting goals related to adherence and planning to achieve them

The technology includes an option/activity for the user to plan concretely how they will take the medication.

The technology includes an option/activity to compare the user's adherence-related goals with their current adherence behaviour

The technology includes an option/activity to set or agree on a goal in terms of an adherence behaviour, and review this goal in light of achievement

The technology includes an option/activity to set or agree on a goal in terms of an outcome of adherence, and review this goal in light of achievement

The technology includes an option/activity to identify barriers & facilitators of their own adherence and propose solutions to overcome / increase them

The technology includes ways to identify and compare reasons for wanting or not wanting to take medication as agreed with the healthcare provider.

1			
2		Regulation	The technology includes advice and/or options/activities aiming to
3			keep motivation for medication adherence within a range favourable
4			for performing adherence-related behaviours.
5		conserving mental resources	The technology includes advice on how to make taking medication
6			less demanding for the person
7		reducing negative emotions	The technology includes ways of reducing negative emotions in
8			relation to taking medication
9		Self-belief	The technology includes ways of increasing the person's confidence
10			they can take medication as agreed with the healthcare provider.
11			
12		Imaginary reward	The technology includes advice on how to imagine correct
13			performance of medication intake
14	Acting across domains		Group of behaviour change techniques aiming to influence
15			determinants from more than one determinant group (capability,
16			opportunity, motivation)
17			
18		Social support (emotional	The technology includes options to advise, arrange or provide social
19		and practical)	support (practical, emotional, other), or praise/reward taking
20			medication as agreed with the healthcare provider.
21		Social reward	The technology includes verbal/non-verbal rewards when the patient
22			shows effort and/or progress in taking medication as agreed with the
23			healthcare provider.
24			
25		Information about	The technology includes information about consequences (health-
26		consequences	related, emotional, social, environmental) of medication adherence
27			(or non-adherence), and emphasise their relevance for the person
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DEVELOPMENT AND JUSTIFICATION

To trigger/support change in a health behaviour like medication adherence, interventions (whether mediated by technologies or not) act by generating change in determinants of the target behaviour. They do so in the same way that medications act on improving health outcomes by triggering changes in pathophysiological mechanisms of the health condition they aim to treat. The 'active ingredients' for behavioural health interventions have been labelled behaviour change techniques (BCT). For example, a reminder set within a medication adherence app on the user's smartphone to prompt medication intake at the agreed time is an application of a BCT in the category 'Prompts & cues', that acts on the 'Opportunity' group of determinants as it modifies the conditions in the user's environment that can facilitate medication adherence.

Evidence on effects of these BCTs on different behaviours has been accumulating and has been recently systematized based on the BCT taxonomy, a consensus classification of 93 BCTs that organizes theoretical constructs in this field (ref). The BCT taxonomy is currently part of the Human Behaviour Change Project and interoperable with the models and ontologies used in the other descriptor groups. It has been used extensively in the last decade in intervention description, development, validation and implementation, as well as in evidence synthesis and training of healthcare professionals.

However, not all techniques included in this taxonomy are relevant for medication adherence support. The ENABLE repository would need to include only BCTs relevant for adherence support technologies and be compatible with other tools used for behaviour change training and practice in healthcare systems.

Two applications of the BCT taxonomy to healthcare professional training on behaviour change simplify the structure and provide solutions for the ENABLE repository. The first, Cards for Change, is a simplified version of the taxonomy for development of training content for HCP behaviour change that has been used already in several countries as part of the Change Exchange Initiative (ref). It builds on a tool developed for coding training sessions in healthcare professional continuous education (ref) and includes the most used techniques in healthcare settings with examples of possible training activities. The second is the Train4health competency framework, a consensus-based framework for professionals who support self-management of chronic conditions in Europe developed by the Train4Health project, funded via the Erasmus+ programme (ref). The framework identified a set of 12 foundational competencies and 14 behaviour change competencies, including knowledge and abilities to identify relevant behaviours, intervention models, BCTs and apply these collaboratively to develop and implement self-management programmes. A panel of experts selected the most relevant BCTs for the 5 priority behaviours, including medication adherence support, physical activity, diet, smoking cessation and symptom monitoring and management.

We have therefore selected 24 categories of BCTs consistent with the selections operated by the Train4Health consortium and the Cards for Change team, to align the terminology with healthcare professionals training programmes that are currently using or will be developed in the future using these tools. Some BCT categories were merged due to common co-occurrence (e.g., feedback and monitoring; shaping knowledge techniques), and some BCTs are present in C4C but not in T4H since the former is more comprehensive than the latter. The initial ENABLE descriptor list includes only user-level BCTs (i.e., BCTs that can be included in technologies that provide support to medication users); if considered relevant, future versions can include HCP-level interventions (e.g., training programmes) or organisation/system-level BCTs. To align this set of descriptors with the ones referring to adherence determinants, we have grouped the 24 categories into 4 dimensions (i.e., acting on Capability, Opportunity, Motivation, cross domains), using the theoretical mapping described by Cane et al. and previously applied in evidence synthesis in health behaviour change. Mapping work is ongoing and likely to be updated with further iterations of these ontologies. We have therefore chosen the terms most used currently and expect back-compatibility in future versions.

It is important to note that a new classification by WHO is currently under development for health interventions which includes terminology for behavioural interventions: International Classification of Health Interventions (ICHI). Currently, ICHI is designed to be interoperable with the COM-B model via a series of extension codes. However, for describing categories of health interventions, the ICHI classification uses over 20 terms, different from the behaviour change literature, that cover measurement (Assessment, Testing), several broader categories on individual-level intervention

1 from the behaviour change literature, that cover measurement (Assessment, Testing), several broader categories on individual-level intervention
2 (Training, Education, Advising, Counselling, Emotional support, Provision of products to support, Provision of peer support), as well as health system and
3 societal level interventions (Providing opportunities for participation, Advocacy, Building partnerships, Public facilities, Environment modification,
4 Capacity building, Awareness raising, Public health surveillance, Health alerts, Enactment and enforcement of legislation, Economic and non-economic
5 incentives, Policy change, Other). Ensuring interoperability between ICHI and the BCIO ontologies is under discussion.
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Upper level	Sub-level 1	Sub-level 2
health care professional		
	medical doctor	
		generalist medical practitioner
		specialist medical practitioner
	nursing professional	
	midwifery professional	
	pharmacist	
		community pharmacist hospital/clinical pharmacist
	dentist	
	associated health professional	
		community healthcare worker

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health care assistant

psychosocial care professional

psychologist

Personal care worker

Personal provider

family member

parent or guardian

spouse or partner

other

carer

friend

peer

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Definition

An intervention provider that applies scientific knowledge in medicine, nursing, midwifery, pharmacy, dentistry and/or health promotion to support patients in

A health professional that studies, diagnoses, treats and prevents illness, disease, injury and other physical and mental impairments.

A medical doctor that does not limit their practice to certain disease categories or methods of treatment, and may assume responsibility for the provision of continuing and comprehensive medical care to individuals, families and communities

A medical doctor that specializes in certain disease categories, types of patients or methods of treatment and may conduct medical education and research in their chosen areas of specialization.

A health professional that provides treatment, support and care services for people who are in need of nursing care due to the effects of ageing, injury, illness or other physical or mental impairment, or potential risks to health.

A health professional that plans, manages, provides and evaluates midwifery care services before, during and after pregnancy and childbirth.

A health professional that stores, preserves, compounds and dispenses medicinal products and counsel on the proper use and adverse effects of drugs and medicines following prescriptions issued by medical doctors and other health professionals.

A pharmacist that practices in primary care/ community settings.

A pharmacist that practices in secondary care / hospital settings.

A health professional that diagnoses treats and prevents diseases, injuries and abnormalities of the teeth, mouth, jaws and associated tissues.

A health professional that performs technical and practical tasks to support diagnosis and treatment of illness, disease, injuries and impairments, and supports the implementation of health care usually established by medical, nursing and other health professionals

Associated health professional that provides health education, referral and follow-up, case management, basic preventive health care and home visiting services to specific communities.

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2 Associated health professional that provides basic care services for the
3 prevention and treatment of diseases and disorders, according to care plans
4 and procedures established by medical, nursing or other health professionals.
5

6 An intervention provider that applies scientific knowledge in psychology,
7 sociology and other social sciences to support individuals and families in a
8 community in their well-being and life goals
9

10 A social professional that studies the mental processes and behaviour of human
11 beings as individuals or in groups, and applies this knowledge to promote
12 personal, social, educational or occupational adjustment and development
13

14 An intervention provider that delivers care, supervision and assistance for
15 children, patients and elderly, convalescent or disabled persons in institutional
16 and residential settings.
17

18 an intervention provider that is related to the person to whom the intervention
19 is targeted through aspects of their personal lives.

20 A personal provider who is related to another person as they are descended
21 from a common progenitor, related by marriage or other legal tie, or by a
22 feeling of closeness.

23 A family member that is a mother, father or legal carer of the person to whom
24 the intervention is targeted

25 A family member that is an individual who is married or in a committed
26 relationship with the person to whom the intervention is targeted

27 A family member that is a child, sibling or in the extended family (e.g. uncle,
28 aunt, nephew) with the person to whom the intervention is targeted
29

30
31 A personal provider who is an individual who cares, unpaid, for a friend or
32 family member who is the person to whom the intervention is targeted

33 A personal provider who is an individual who is known, liked and trusted by the
34 person to whom the intervention is targeted, typically exclusive of sexual or
35 family relations

36 A personal provider who is described as similar to the person to whom the
37 intervention is targeted on the basis of similarities in age, social status, gender,
38 experience, health status
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DEVELOPMENT AND JUSTIFICATION

The provider or source of intervention is a role played by a person, population or organization that provides/delivers a given intervention. This includes their occupational role, education, sociodemographic, knowledge, skills and any relatedness between them and the target population. In terms of medication adherence, the provider is often HCP. The quality of the HCP-patient relationships, especially communication skills, collaborative decision making, trust in the HCP and HCPs' cultural competences, are in correlation with patients' adherence. Several different professions of intervention providers were recognized as the most influential OR relevant in relation to medication adherence of patients using the Intervention Source Ontology Coding Guidelines and Gender, Sex, and Sexual Orientation (GSSO) ontology.

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Upper level	Sub-level 1	Sub-level 2	Sub-level 3	Definition
Physical setting				Intervention setting that consists in a physical environment where the medication adherence technology is used.
	Residential facility			A physical setting that has at least one housing unit as part in which a person to whom the intervention is targeted lives.
		Household residence		Residential facility where a person to whom the intervention is targeted lives alone or with one or more persons.
			Residential care or assisted living	Household residence where many vulnerable persons live.
			Student residence	Household residence where many students live.
	Healthcare facility			A physical setting that is administered by a health care organisation for the purpose of providing health care to a patient population.
		Hospital facility		healthcare facility that is run by a hospital organisation and is the bearer of a hospital function.
		Doctor-led primary care facility		A healthcare facility led by doctors
		Care home facility		A healthcare facility that is run by a care home organization and is the bearer of a care home function
		Hospice facility		A healthcare facility that bears a function to provide healthcare to the sick or terminally ill
		Pharmacy facility		A healthcare facility whose function is to store, prepare, dispense and monitor the usage of pharmaceutical drugs among patients in a given area or encountered in a given healthcare provider organization
		Psychiatric facility		A healthcare facility designed and staffed to house and treat individuals that need assistance with mental health
		Community healthcare facility		A healthcare facility providing healthcare services to people in a certain area.
	Educational facility	Dentist facility		A healthcare facility where dental healthcare is provided
				A physical setting in which formal education is provided to a student population

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Community facility

A physical setting used by a group of people living in the same area or having a particular characteristic in common

Social centre or Community Hall facility

A community facility used for socialising by those living in a given area.

Virtual setting

Intervention setting that consists in a virtual environment where the medication adherence technology is used.

Telemedicine

Virtual setting through which healthcare services are delivered by medical doctors

Telepharmacy

Virtual setting through which healthcare services are delivered by pharmacists

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DEVELOPMENT AND JUSTIFICATION

Implementation and behavioral science emphasize the importance of understanding and describing the environment in which a certain intervention is delivered as it can significantly influence its outcomes. In addition, not every intervention is applicable or transferable to every setting. Similar to the mode of delivery, we can distinguish between physical and virtual settings. Healthcare services may be provided in different healthcare facilities using different technologies and adherence intervention models. Thus, the efficacy of direct in-person models of adherence intervention may be different than indirect interventions such as electronic strategies. Some interventions may be applicable in both types of settings, or require a combination of physical and virtual settings in order to be performed. The classification was made using the Intervention Setting Ontology, which is a component of the Behaviour Change Interventions Ontology (BCIO).

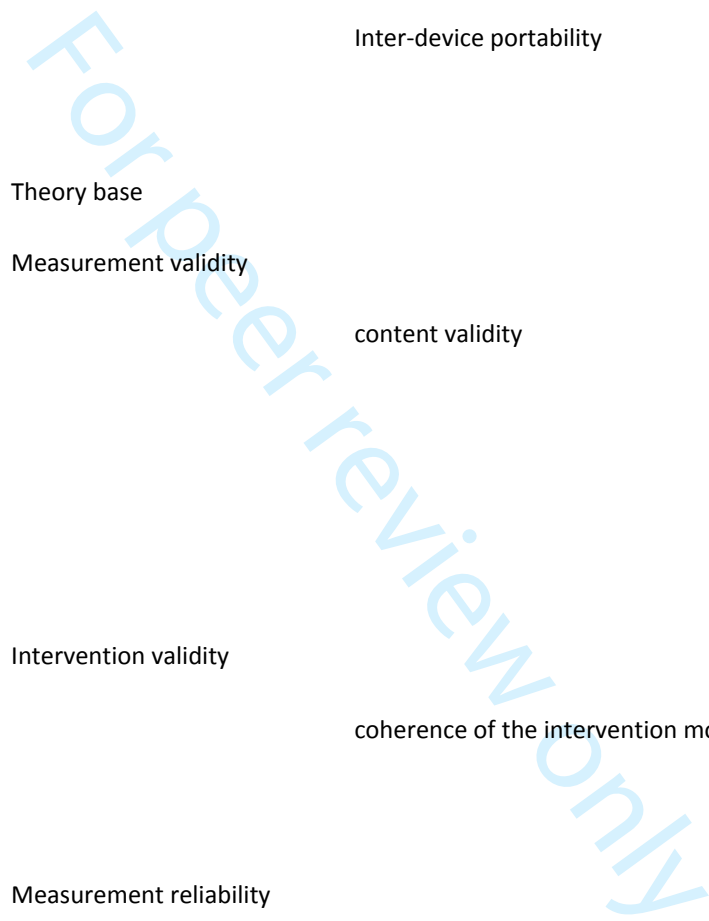
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Upper Level	Sub-Level 1	Sub-Level 2
D3.1.1 General quality indicators	ISO certification	Research base on development
	Evidence from scientific evaluation	Research base on effectiveness
		Ethical and legal aspects
	Development standards	Development process
		User-centered design process
		Conflict of Interest
		Updating of information sources
	Technological standards	Performance
		Data protection

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D3.1.2 Research-related quality indicators



System integration testing

Inter-device portability

Theory base

Measurement validity

content validity

Intervention validity

coherence of the intervention model

Measurement reliability

Internal consistency

Inter-rater reliability

Test-retest reliability

D3.1.3 Policy-related quality indicators

Cost and economic evaluation

Cost-effectiveness

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- Cost-utility
- Cost-consequence
- Cost-benefit
- Cost-minimisation
- Budget impact
- Country(ies) where evaluation performed
- Current use of the technology
- Regulatory status
- Usability
- Simplicity
- Cleanliness
- Intuitiveness
- Reliability

D3.1.4 Use-related quality indicators

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Satisfaction

Satisfaction test

Customisation

Customisation of language

Aesthetics

Readability

For peer review only

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Sub-Level 3 **Sub-Level 4**

Quality of evidence on development

Quality of evidence on effectiveness

Usability tests

Reliability of interactive components
Design scalability of the technology

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2 Data encryption
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5 Antivirus with supported
6 maintenance
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9 Data storage place
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11 Data storage capacity
12 Protection against theft
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39 Approval body(ies)
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41 Indication(s) approved
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43 Reimbursement status
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46 Country(ies) where
47 Indication(s) reimbursed
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Definition

Quality indicators that evaluate MATech characteristics relevant for all stages of the technology development, adoption and use.

General QI referring to whether the MATech has obtained one or more ISO certification labels relevant for its content and purpose.

General QI referring to whether the MATech has been evaluated through the systematic, rigorous, and meticulous application of scientific methods, and the evidence obtained

Evidence from scientific evaluation is available to support the design of the MATech.

Attribute of the research base on development referring to the "grade (or strength) of recommendation", decided based on levels of evidence (sometimes called hierarchy of evidence) assigned to studies based on the methodological quality of their design, validity, and applicability to patient care.

Evidence from scientific evaluation is available to support the effectiveness of the MATech (excluding cost-effectiveness, outlined in section D2.1.3 and implementation outcomes, outlined in section D3.2).

Attribute of the research base on effectiveness referring to the "grade (or strength) of recommendation", decided based on levels of evidence (sometimes called hierarchy of evidence) assigned to studies based on the methodological quality of their design, validity, and applicability to patient care.

Attribute of the scientific evaluation of the MATech referring to whether the research has ethical approval, has considered and addressed any risks for the target population, complies with the current laws on research on humans and data privacy and safety, and has shared information about how it meets these requirements.

General QI referring to whether the MATech has been developed according to standards established in the development of health technologies.

All development activities undertaken with respect to MATech are clearly described, such as activities related to preparation, development and optimization of product components as well as the manufacturing, validation and distribution process.

The MATech was developed in an iterative design process in which designers involved the target users and their needs in each phase of the design process. The users' requirements, objectives, and feedback were taken into account during the development process.

Usability tests were performed and the results are available (e.g., described or available on a link) with a statement, how the findings influenced the MATech.

The provider's conflicts of interest are clearly described, if any, to ensure trust and transparency.

Information sources are periodically verified (proven to still be correct and accurate) and updated (new information added or design changed).

General QI referring to whether a MATech corresponds to criteria commonly used to assess the technical functioning of electronic components, if applicable.

The MATech works fast and accurately without bugs or errors.

The interactive components (e.g. alarm system) are secure and these characteristics are maintained even when the system grows.

The MATech shows efficiency even with a large volume of users / data.

Collected data are properly protected to prevent sensible data leakage.

1
2 Encrypting takes a part of the data and translates it into a new form so that only
3 people with access to the key can read it, in order to protect the confidentiality of
4 digital data.

5 The MATEch has software installed for data protection against online theft and
6 attacks, and regularly revised to fulfil the function of acting against malicious code or
7 programs.

8 Data storage on MATEch devices is not connected to network to further ensure data
9 safety against network attacks.

10 How much storage space is provided by the MATEch to contain data.

11 The MATEch has measures in place for protection against burglary, theft, vandalism
12 and terrorism.

13 The developed MATEch conforms to the requirements in terms of technical, privacy
14 and security requirements of health care systems.

15 The MATEch can be connected with several other devices.

16 Quality indicators that evaluate if the research on the MATEch has been performed
17 according to standards established in measurement and intervention research.

18 The MATEch is developed based on theory, evidence, and/or theoretical frameworks.

19 The MATEch measurement components measure exactly what they propose to
20 measure (the used measure represents the intended variable)

21 Type of validity referring to the extent to which a measure in the MATEch “covers” the
22 construct of interest

23 Type of content validity referring to the extent to which a measurement method in the
24 MATEch appears “on its face” to measure the construct of interest.

25 Type of content validity referring to whether the MATEch and corresponding materials
26 were validated for the available languages.

27 Type of content validity referring to the whether the MATEch was tested and validated
28 for the target population.

29 The MATEch intervention components have the potential to influence the
30 behaviour determinants they target.

31 The use of behaviour change techniques in the intervention components of the
32 MATEch is evidence based, i.e. there is scientific evidence that the chosen techniques
33 are likely to be effective in influencing the chosen behaviour determinants.

34 The MATEch measurement components reproduce a measurement result consistently
35 in time and space.

36 Type of measurement reliability referring to the consistency across items or indicators
37 of the same construct

38 Type of measurement reliability referring to consistency across different researchers

39 Type of measurement reliability referring to the consistency over time

40 Quality indicators related to Health Technology Assessment (HTA) procedures and
41 concepts that inform decision-making regarding implementation and use of health
42 technologies.

43 an economic analysis has been performed to inform value-for-money judgements
44 about the MATEch with information about costs, health-related outcomes and
45 economic efficiency

46 CEE that examines the costs and health outcomes of one or more interventions, to
47 estimate how much it costs to gain a unit of a health outcome, like a life year gained or
48 a death prevented.

1
2 Cost-effectiveness analysis where the control group is represented by a population
3 receiving no intervention (treatment as usual)
4 Cost-effectiveness analysis where the control group is represented by a
5 population receiving other interventions.
6 CEE in which the incremental cost of a technology from a particular point of view is
7 compared to the incremental health improvement expressed in the unit of quality
8 adjusted life years (QALYs)
9
10 CEE in which a wide range of costs and consequences (effects) of the technology is
11 assessed and reported separately. It includes all types of effects, including health, non-
12 health, negative and positive effects, both to patients and other parties (e.g.,
13 caregivers).
14 CEE consisting of a systematic process to sum the potential rewards expected from the
15 technology and then subtract the total costs associated with that technology; some
16 analysts also build models to assign a monetary value on intangible items.
17
18 CEE consisting of applying basic rules to determine what mix of labor and capital
19 produces output at the lowest cost, i.e., what the most cost-effective method of
20 delivering goods and services would be while maintaining a desired level of quality.
21
22
23 CEE that estimates the financial consequences of adopting a new technology which is
24 usually performed in addition to a cost-effectiveness analysis; it evaluates whether the
25 high-value intervention is affordable.
26
27 Healthcare system or country where the economic evaluation has been performed
28
29 Specifies the regulatory status (authorization and reimbursement) of the technology.
30 These information are country or system specific, thus the repository also needs to
31 specify where these indicators apply.
32 The stage in which the MATech is in the process of obtaining necessary authorisations
33 and being considered for reimbursement by authorities in order to be adopted in
34 routine practice in a health system or country.
35 HTA CUR indicator specifying whether the technology is approved for clinical use by an
36 appropriate local regulator via marketing authorisation and/or CE marking.
37 Healthcare system or country where the technology has received authorization.
38
39 Name of the body which has issued the technology approval for clinical use in the
40 respective country (eg., NICE)
41 Diagnoses, clinical conditions or social conditions for which the MATech has been
42 approved for clinical use
43 HTA CUR indicator specifying whether the technology cost is fully or partially covered
44 for the patient by a reimbursement authority (eg., NHS, insurance company)
45 Healthcare system or country where the technology is reimbursed.
46 Diagnoses, clinical conditions or social conditions for which the technology is
47 reimbursed
48
49 Quality indicators that evaluate if the MATech meets users expectations and provides
50 a pleasurable experience of interaction with the technology.
51 The MATech is easy to use, and easy to learn or understand, as assessed in objective
52 ways (as opposed to user-friendliness, which is subjective).
53 The interface is not overly complex, but instead is straightforward, providing quick
54 access to common features or commands.
55 The interface is well-organized, making it easy to locate different tools and options.
56
57
58 The interface makes sense to the average user, requires minimal explanation for use,
59 and provides clear explanations for how to use it.
60 The MATech is reliable and does not malfunction or crash.

1
2 The level of satisfaction of the end user with the MATEch has been explored and found
3 appropriate.

4 The manner in which the level of satisfaction from the patient with the MATEch was
5 assessed, e.g. online or telephone survey about satisfaction made by research staff.
6

7 The MATEch or some parts of it can be customized to the needs of the individual user.
8

9 The MATEch gives the option to customize language to adapt to different users.

10 The MATEch has been evaluated as aesthetic (size, layout, graphic, font size etc.
11 support the use of MATEch) in a research project or external review.
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13 The text included in the MATEch is written in a style easy to understand, i.e. readers
14 are able to recognize (decode) the words as well as comprehend the meaning of the
15 text.
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DEVELOPMENT AND JUSTIFICATION

Quality indicators are standardized, evidence-based, and measurable items for monitoring and evaluating the quality of healthcare performance. With their statement about the structure, process, or outcomes of care, review criteria and standards can be developed to help operationalize quality indicators.

No classification or list of criteria could be identified in the literature that provides a formal description of quality indicators specific to medication adherence technologies. However, several related sets of criteria refer to ehealth applications in general -such as the Mobile Application Rating Scale (MARS)- or guide reporting of research on ehealth applications -such as the Consort-EHEALTH guideline. These checklists and guidelines include relevant concepts of technology quality but are neither comprehensive nor specific to medication adherence technologies. MATech represent an important type of health technology and therefore should adopt HTA procedures and concepts to inform decision-making regarding their implementation and use. Two HTA domains were considered relevant for MATech: (i) Cost and economic evaluation (ECO) informs value-for-money appraisal with information about costs, health-related outcomes and economic efficiency; (ii) Current use of technology (CUR), specifies the authorization and reimbursement status of the technology. The indicators in both domains are often country or system specific, thus the repository also needs to specify where these indicators apply. Other HTA domains include assessment elements that are either captured in other attribute groups or not applicable to MATech. Therefore, we decided to develop a checklist for assessing the quality of ehealth applications, building on the work of an ongoing project involving a systematic review of existing items and criteria in the literature. We synthesized the quality indicators identified in this work into a comprehensive list and adapted the items to be appropriate for medication adherence technologies for the ENABLE repository. This new list of items was discussed, adjusted, concretized, and refined in several rounds with SC members, and additional constructs were generated until consensus was reached.

As MATech follow different stages of development and implementation and need to meet quality standards specific or common to all stages, from research to adoption by decision-makers to routine use in specific settings, we decided to group quality indicators according to their relevance to these stages. We considered some indicators relevant to all stages, while others would be likely to be more research-related, policy-related, or use-related.

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Upper Level	Sub-Level 1	Definition
implementation outcome		characteristic of the technology regarding its implementability in clinical practice, as supported by evidence
	Acceptability	Implementation outcome referring to whether stakeholders reported satisfaction with various features of the technology and the experience of using it to support medication adherence
	Feasibility	Implementation outcome referring to whether stakeholders perceived the technology as practical and fit for use in supporting medication adherence
implementation strategy	Sustainability	Implementation outcome referring to whether stakeholders perceived the technology as appropriate for routine sustained use in supporting medication adherence
		characteristic of the technology that facilitate implementation and maintenance of the technology in a setting
	training	Implementation strategy referring to activities to teach stakeholders about the technology and how to use it and integrate in the medication adherence support processes
	educational materials	Implementation strategy referring to materials stakeholders may consult to learn about the technology and how to use it and integrate in the medication adherence support processes
	funding	Implementation strategy referring to financial strategies and/or additional costs to facilitate adoption of the technology into medication adherence support practice
	expertise sharing	Implementation strategy referring to information from previous implementations on what helped adopt the technology into medication adherence support practice
	technical assistance	Implementation strategy referring to systems to support implementation of the technology into medication support practice
	consultation	Implementation strategy referring to accessing direct support from experts for the implementation of the technology into medication support practice

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accreditation & legal approvals	Implementation strategy referring to credentials and/or licensing to acquire or prove to be able to use the technology in a setting in the conditions necessary for optimal safety and effectiveness
collaborations	Implementation strategy referring to involving multiple institutions in delivering the medication adherence support solution that uses the technology
access to additional resources	Implementation strategy referring to access to data, space, laboratory facilities

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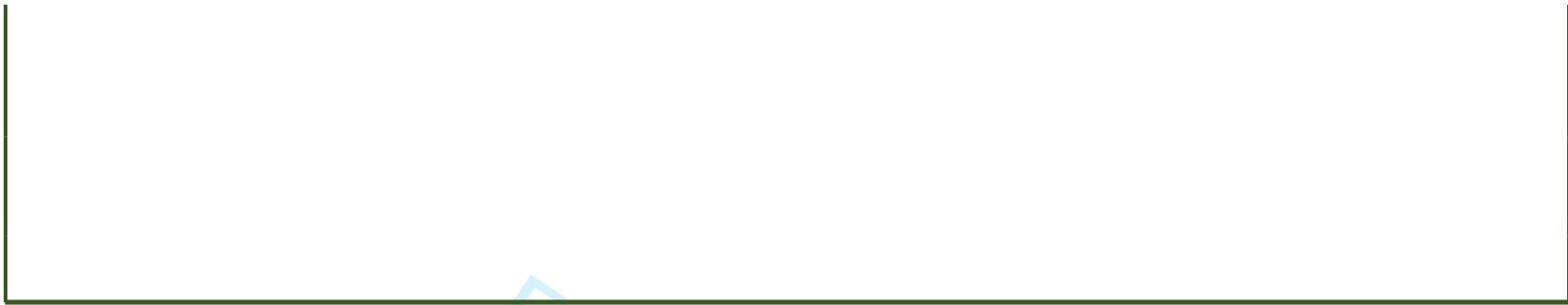
DEVELOPMENT AND JUSTIFICATION

Medication adherence support technologies (as medications themselves) work only if they are adopted by individual users or by a group of healthcare providers and users in a healthcare setting, if their use is maintained for the duration in which they are designed to be used to bring about the expected benefits, and if they are used as intended for this duration. Evidence in implementation sciences is accumulating in recent years on how to facilitate the adoption and use of technologies (or interventions) in real-world settings. This question needs to be addressed separately, as most interventions are developed in contexts not representative for real-world situations and many additional challenges occur, particularly when scaling-up such interventions within care delivery. To move from research/development settings into clinical care, researchers need to consider implementation challenges already from the technology development stage.

The field of implementation sciences is relatively new, and only recently efforts have been made to structure terminology and propose concepts to be used in a standardized way. To ascertain whether the implementation of an intervention has been successful, specific consideration needs to be given to implementation outcomes, i.e., “the effects of deliberate and purposive actions to implement new treatments, practices, and services”, which are intermediary to the service and client outcomes envisaged by an intervention. Among the 8 outcomes proposed in the taxonomy of Proctor et al (2011) following literature review and expert panel discussions, some refer primarily to the process of implementation and use (e.g. adoption, penetration, fidelity) and to the application of the technology in a specific setting (appropriateness, implementation cost), others can be construed as mostly referring to the technology itself across settings and were selected for the ENABLE repository. The Expert Recommendations for Implementing Change (ERIC) project has compiled a list of 73 implementation strategies, i.e., “methods or techniques used to enhance the adoption, implementation, and sustainability of a clinical program or practice”. This taxonomy, the result of a Delphi expert consensus process with input from numerous stakeholders, achieves a similar goal of aligning language and provides a comprehensive range of options from which implementers may choose strategies to boost the scaling-up of their innovation in a clinical setting. As for implementation outcomes, many of these strategies refer to the process of implementation itself and are highly dependent on the setting; thus, an implementation team may decide to start with assessing local needs, to conduct iterative tests of change, to create new clinical teams, to develop and implement tools for quality monitoring, etc. in response to barriers or facilitators identified during project planning. However, some implementation strategies are also dependent on the technology itself and can be addressed at least partly in the development and implementation of the technology across settings; we have therefore examined the ERIC compilation and selected strategies that could be technology-specific and addressed across settings. The conceptual structuring of this field is in constant evolution; however, these two classifications have already gained notoriety and are likely to be used by stakeholders to generate and use evidence on medication adherence technologies.

Following this preliminary work on the ENABLE repository, three implementation outcomes were selected and adapted from the taxonomy of implementation outcomes to target early-, mid-, and late-implementation phases. They refer to whether stakeholders are satisfied with the technology and using it (acceptability), whether they perceive it as practical and fit for use (feasibility) and appropriate for routine use on the long term (sustainability). Eight implementation strategies were selected and adapted from the ERIC compilation of implementation strategies, following the [interventienet.nl](http://www.interventienet.nl) format. Thus, the ENABLE repository will aim to collect information on whether there is any information available, any benefit/need, and any support already provided for the following topics: training stakeholders and users for working with the technology, accessing education materials about the technology, any financial strategies or additional costs applicable, any expertise to share from previous implementations, any consultation to access for support in implementation/use, any accreditation or legal approvals necessary, and whether the involvement of multiple institutions is needed for implementing the technology into clinical care.

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ENABLE Repository Delphi survey - study information letter

What is this study about?

Adherence to medication has been found to be suboptimal in numerous chronic conditions and to have a negative impact on chronic disease management, patient's general health status, quality of life and working abilities as well as health care costs and waste. Numerous technologies exist to support medication adherence, yet few are implemented into practice. An online interactive repository of available technologies may facilitate their selection and adoption by different stakeholders. Developing such repository is among the main tasks of the ENABLE COST Action (CA19132), within the remit of Working Group 2. To meet this challenge the ENABLE Action includes a large interdisciplinary network of experts in medication adherence from 39 European countries and has initiated several activities towards these goals. A definition of medication adherence technologies and a framework of attributes were developed. The framework was structured into three domains (product and provider information, medication adherence descriptors and evaluation and implementation) branching in attribute groups, which branch further into sublevels with related labels and definitions.

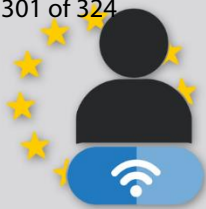
What to expect from study participation?

The proposed definition and framework will be evaluated in a real-time online Delphi study by stakeholders from 39 countries with research, practice, policy, patient representation and technology development backgrounds. It is expected that you and other invited stakeholders evaluate the proposed the relevance, clarity and completeness of the definition and repository attributes. All participants have multiple opportunities to reconsider their evaluations based on aggregated feedback updated in real-time.

Participants are invited to rate the degree of relevance and clarity of the proposed definition of medication adherence technologies, and of each attribute group, by placing a dot on a 2D-grid; the position of the dot on the vertical axis indicates clarity (low to high = bottom to top), and its position on the horizontal axis indicates relevance (low to high = left to right). Participants are encouraged to provide their comments and suggestions (anonymously) on the comments section and engage with other participants' comments.

We will stop the survey when a predefined number of participants will respond, and when stability of responses will be reached. We will summarize the results descriptively and compare evaluations across stakeholder groups and countries. We will quantify agreement among stakeholders on proposed attribute groups using the IPRAS analysis technique from RAND/UCLA Appropriateness Method.





ENABLE
ADHERENCE



How to participate?

Firstly, by this email we extended our invitation to you and are asking for authorization to use your email within the scope of this study. If after considering this information you agree to participate, please access directly the link provided in the email sent from the eDelphi.org. You will be formally asked about your consent to participate when you will access the survey after a brief introduction, and the questions will appear only once you will consent to this study.

How are data collected and stored?

For this study it is necessary to collect some personal data. This includes your name and email address, as well as your age, gender, field of work/expertise, country, education level and the role of your participation with years of experience in it (researcher/academic; healthcare practitioner; policy/decision maker; patient representation; eHealth/IT specialist). Your name and email address are not linked to other data you provide by answering the survey. The personal data will not be visible to other respondents. The personal data used for conducting this study will be stored until the end of the COST Action ENABLE (October 2024) and then erased.

Ethical and data protection approvals

This study obtained ethics approval from Malaga Regional Research Ethics Committee in April 2021. In addition, the Delphi protocol was determined as compliant regarding data protection and security by Data Protection Officer from University of Basel.

For more information about your rights on data processing, and further questions about the project please contact the ENABLE-R Delphi at wg2enablecost@gmail.com.

On behalf of the ENABLE WG2 Steering Committee,

Alex Dima and Urska Nabergoj Makovec



Welcome to the ENABLE-R real time Delphi survey!

ENABLE is a European Cooperation In Science and Technology (COST) project ("[CA19132 - European Network to Advance Best practices & technology on medication adherence](#)") that aims to raise awareness of medication adherence technologies and best practices, and to foster and extend multidisciplinary knowledge on medication adherence at patient, treatment and system levels. COST is supported by the EU Framework Programme Horizon 2020. ENABLE currently has members from 39 European countries.

ENABLE-R will be an online repository of medication adherence technologies (**ENABLE-R**), which will describe a wide range of technologies relevant for different potential users: patients, healthcare professionals, managers of healthcare organisations, policy makers, researchers. The aim is to develop a user-friendly repository, where users will be able to search technologies with specific attributes, that would fit their context and needs.

This Delphi survey aims to explore the level of agreement with the proposed scope and structure of the repository. A steering committee has been working since October 2020 to define medication adherence technologies and propose a repository structure that considers many aspects of such technologies and their use in different settings. To ensure that the scope and structure is in line with stakeholders' needs and expectations, we created this Delphi survey to consult with stakeholders across Europe on several key elements of the proposed scope and structure. The study obtained ethical approval and positive data protection assessment. Please consult the survey information letter or contact us at wg2costenable@gmail.com if you have any questions.

You were recognized as a stakeholder in the area of medication adherence and are invited to participate in this Delphi survey. Thank you for taking time to complete this survey. We value your contribution.



Instruction for the Delphi survey

The content and structure of the survey

The survey includes **23 questions** related to repository structure, each presented on a separate page. Before starting the survey, we request some **basic information** about you and your experience in medication adherence.

- We present the proposed **definition of the medication adherence technologies (MATech)** for your consideration.
- We invite you to take some time **to explore the full framework of attributes**. It consists of **three domains** (D1. Product & provider information; D2. Medication adherence descriptors; D3. Evaluation & implementation) with underlying attribute groups. Each attribute group branches further in sublevels with related labels and definitions and is labeled with domain number and consecutive number according to the level it represents (e.g. D2.1 or D2.1.1). The complete framework is presented in an interactive graph and in a Excel document detailing proposed structure, labels, definitions and justifications; you may open these documents in separate windows so that you can consult them throughout the survey. After familiarizing yourself with the framework, we ask you to **provide general comments about any missing attributes** relevant for a future MATech repository.
- We describe each domain on one page and present each attribute group and respective sublevels for your consideration on separate pages and ask you to rate **their overall relevance and clarity** and provide **comments or suggestions for improvement** of attribute labels or definitions, and any specific thoughts about any missing attributes in this particular group.

The real time Delphi approach

This survey uses a **real-time approach**, which means that, once you answer a question, you will immediately see other's responses and comments and aggregated feedback on your screen. The strength of the Delphi approach lies in participants having the opportunity to revisit their answers based on other's answers and comments. Hence, it is very important that you **visit the survey two or more times during the study period and reconsider your answers based on the aggregated results and discussions in the comments section**. You are also encouraged to engage in the discussion by explaining the reasons for your responses and making suggestions for improvement. These will also appear in real-time and allow (anonymous) exchanges among stakeholders.

We will regularly check the platform, send updates on the study progress and reminders to (re)visit the survey.

Completing the survey

It should take you **45 to 60 minutes** to complete the survey the first time, and approximately **30 to 60 minutes** for revisiting your answers at a later moment (depending on the level of engagement in discussions you prefer).

You can **navigate across pages** in the survey by clicking on the **blue arrow above the page number**. An index window opens and you can choose which questions you would like to answer. For the first

1
2
3 visit to the survey, we recommend following the order provided. You can **log in and out of the survey**
4 and upon return continue answering where you stopped the last time.
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7 8 **Format of the questions** 9

10 For each attribute, an **interactive 2D grid with two axes** (*see below*) will appear:

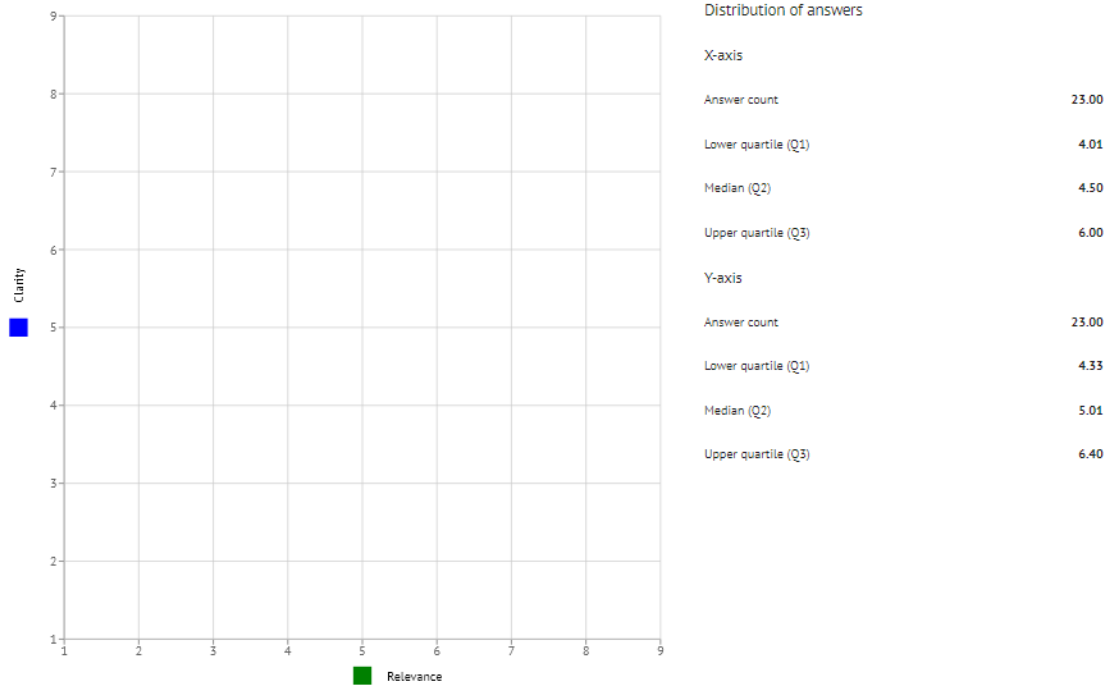
- 11 • the **horizontal (X) axis** represents **RELEVANCE** of the proposed attribute group for the
12 repository structure on a scale from **1-9 (left-right)**, where 1 indicates extremely not relevant
13 (*far left*) and 9 indicates extremely relevant (*far right*). By relevance, we mean **the extent to**
14 **which these attributes are important in order to make informed choices regarding their**
15 **adoption and use.**
- 16 • **the vertical (Y) axis** represents **CLARITY** of the attribute group labels and definitions on a scale
17 from **1-9 (bottom-top)**, where 1 indicates extremely not clear (*bottom*) and 9 indicates
18 extremely clear (*top*). By clarity, we mean **the extent to which the labels and definitions of**
19 **these attributes are easy to understand and apply by repository users.**
- 20 • after deciding on your rating on both axes, you can mark your answer in the grid and a **blinking**
21 **dot** will appear representing both your ratings. **One dot for two ratings: left-right RELEVANCE,**
22 **bottom-up CLARITY.**
- 23 • the scale is continuous, which means you can click anywhere in the grid and thus rate using
24 decimal values (e.g. 4.7)
- 25 • after providing your answer, you will be able **to see other participants' ratings represented**
26 **as dots on the same grid**, and aggregated feedback on the right side of the 2D grid.
- 27 • You can change your ratings any time during the study period, by **moving the blinking dot on**
28 **the grid**. Moreover, you are **encouraged to revisit your answers** on multiple occasions in light
29 of other participants' answers.

30 Each attribute page also contains a **comments section**. Below the 2D grid you can find open text fields
31 to provide comments or suggestions on the attribute and related sublevels. All comments are
32 displayed anonymously. Please provide your comments in the relevant pre-defined category:

- 33 • revisions of attribute labels and definitions
- 34 • missing attributes in this group

35
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37 There you can also see other participants' comments and suggestions and respond to them. Please
38 remember to **save your comments** before leaving a page so that they can be recorded and displayed.
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Revisions of attribute labels and definitions | Missing attributes in this group

REVISIONS OF ATTRIBUTE LABELS AND DEFINITIONS

COMMENTS

Select the amount of shown comments: Newest first Oldest first

ew only

Summary of the Delphi survey

Welcome

Instructions for the Delphi survey (2 pages)

Agreement with the GDPR statement

Demographic information (gender, age, country, education, professional field)

Through which perspective are you answering today?

	Research/education professional	Healthcare practitioner	Policy/decision makers	Patient perspective	eHealth/ IT specialist
Less than 5 years experience					
10 to <15 years experience					
15 to <20 years experience					
20 to <30 years experience					
More than 30 years experience					

What is a "medication adherence technology"?

For the purpose of this repository, we propose the following definition: "Medication Adherence Technologies (MATech) are devices, procedures or systems developed based on evidence to support patients to take their medications as agreed with the healthcare providers (i.e. to initiate, implement, and persist with the medication regimen)."

1) Please rate your level of agreement with the proposed MATech definition (X axis).

2) Please rate the CLARITY of the MATech definition (Y axis).

Detailed explanation of the definition and repository scope:

- **devices, procedures or systems** emphasize the inclusion of all technologies, irrespective of their mode of delivery (whether based on electronic or printed supports, delivered through human interaction, or a combination of these) with the aim to construct a comprehensive repository in which users can identify diverse technologies to fit their potentially diverse needs.
- **developed based on evidence** encompass the requirement of evidence/research that supports at least a potential contribution to either measurement or intervention on medication adherence (e.g., validation study on measurement of medication adherence, or pilot study with medication adherence among outcomes). Thus, technologies that are not (yet) supported by evidence (e.g., are in earlier stages of development and testing), or clinical practice protocols without an evidence base on at least one aspect (safety, efficacy, effectiveness, cost-effectiveness, appropriateness, social and ethical values or quality), will not be (yet) included in the repository until such evidence is produced and reported.
- **support patients to take their medications as agreed with the healthcare providers (i.e., to initiate, implement, and persist with the medication regimen)** encompass the contribution of the technology to medication adherence management – either directly in patients' self-management, or by supporting professionals to offer such services to patients through all phases of medication adherence. Thus, technologies that focus on other medication management goals, but do not target adherence specifically would be out of scope for this repository.

The MATech definition and scope of the repository is based on the WHO definition of health technologies, the WHO publication "Adherence to long-term therapies: evidence for action", the ABC taxonomy and the European Commission definition of best practice.

D1.1 Product and provider information

The product and provider domain entails basic information about the product and provider organization as well as the description of the repository entry and source of information.

1) Please rate the **RELEVANCE** of this attribute group (X axis).

2) Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation:

Domain 1 consists of one attribute group and includes the attributes for the description of basic product and manufacturer/developer information, as follows:

1. **Product** is a device, procedure or system, that could be used to manage adherence to medication described by its name, brand, type, release date, ...
2. **Provider organization** is the organization that produces and/or makes the product available for users described by its name, type, domain activity, contact details...
3. **Repository entry** is a description of a health technology by a repository author account (ID, date of entry, update, verification).
4. **Author of the product description** is a person or group of persons who enters information about at least one MATEch in the ENABLE-R database (ID, name, date, contact details).

The definitions of domain 1 are based on the ITEMAS ontology. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

Table of contents for Domain 2 – medication adherence descriptors

D2.1 Target use scenario

Target use scenario is the type of common adherence management activities that the technology is intended to be used for (i.e., for self-management of adherence or support service use).

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation:

Target use scenario entails:

1. **Adherence self-management** is the scenario in which the technology is used for adherence self-management activities and can be further defined by:
 - Person in the healthcare environment (*patient or caregiver*)
 - Patient age group (*adult, adolescent, child, infant*)
 - Patient functional status (*mental functions, sensory functions, movement-related functions*)
 - Patient literacy (health literacy, including medication literacy)
 - Patient polypharmacy
 - Patient multimorbidity
2. **Adherence support use** is the scenario in which the technology is used for activities supporting taking medication in a health/social care provision setting and can be further specified by the following user types:
 - Professional health and social care provider
 - Health (system) manager

The definitions of target use scenarios are based on several taxonomies -SNOMED-CT, and WHO International Classification of Functioning, Disability and Health (ICF), and Digital Health Interventions (DHI)- and research literature sources. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.2 Target health conditions

Target health conditions are the type of diseases or health problems the technology is intended for.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation:

Target health conditions entail:

1. Blood
2. Cancer and neoplasms
3. Cardiovascular
4. Congenital disorder
5. Ear
6. Eye
7. Infection

8. Inflammatory and immune system
9. Injuries and accidents
10. Mental health
11. Metabolic and endocrine
12. Musculoskeletal
13. Neurological
14. Oral and gastrointestinal
15. Renal and urogenital
16. Reproductive health and childbirth
17. Respiratory
18. Skin
19. Stroke
20. Generic health relevance

The definitions of target health conditions are based on The International Classification of Disease (ICD-11) and The Health Research Classification System (HRCS) from the UK clinical research association. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.3. Medication regimen

Medication regimen attributes are the prescribed schematic form/therapeutic plan of medication therapy that the technology is intended for.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation:

Medication regimen attributes entail:

1. **Type of intention** as the purpose for which the medication is prescribed (*e.g., preventive or therapeutic*).
2. **Duration of treatment** presents the intended interval of treatment and relates to the clinical course and disease conditions (*e.g., short or long-term*).
3. **Route of administration** is the route in which medications/doses are administered to unfold pharmacological effects (*e.g., oral, inhaled, injections/subcutaneous, infusion/parenteral, patches, topical*).
4. **Number of monitored medications** defines how many distinct medications are monitored by the technology, if applicable (*e.g., single medication, multiple medication*).
5. **Prescribed dosing frequency** defines the dose-taking patterns recommended for medicines administration, in which doses should be taken at defined time intervals over a defined time period (*e.g., once-daily, multiple daily dosing at fixed intervals, once per week dosing, multiple dosing per week in fixed intervals, dose adjustment recommendations*).

The definitions of medication regimen attributes are based on several taxonomies: SNOMED-CT; National Cancer Institute Thesaurus (NCIT) and Medical Subject Headings (MeSH). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.1. Phase of medication adherence

A medication adherence phase is a time interval between the prescription start and end dates that is behaviourally (i.e., linked with specific determinants and outcomes) and metrically (i.e., requires specific estimation methods) distinct.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Medication adherence phases include

1. **Initiation** is the phase of adherence that covers the start of a prescribed treatment, i.e., the period from when the prescription is issued to the first dose taken (i.e., the initiation event)
2. **Implementation** is the phase of adherence from the initiation until the last dose taken during which one can estimate the extent to which the patient's dose taking and timing are linked to the prescribed dosing regimen.
3. **Discontinuation (Persistence)** is the phase of adherence that refers to the end of treatment execution and covers the period until last dose is taken, e.g. end of therapy or termination by patient. Persistence is the period between initiation and discontinuation.

The definitions of adherence management are based on the ABC Taxonomy. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.A Monitoring/measurement type of management

Medication adherence monitoring, or measurement, is type of adherence management that refers to estimating (repeatedly) medication adherence behaviours, determinants, and/or outcomes.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Medication adherence monitoring/measurement entails:

1. **Measurement method** is a way in which information is gathered and summarized by the technology about the patient's medication adherence. It is further specified into the following:
 - **Direct observation method** is a measurement method consisting in observing medication intake directly.
 - **Pill count method** is a measurement method consisting in calculating left over pills in containers/blisters at a specific time point.
 - **Self-report method** is a measurement method using data reported by patients or caregivers about themselves (*e.g., diary, questionnaire, interview/consultation*).
 - **Electronic monitoring method** is a measurement method using data from devices that record medication taking events electronically (*e.g., smart packages, smart pill, digital event record system*).
 - **Electronic healthcare database method** is a measurement method using routinely collected data as part of a longitudinal healthcare process (*e.g., electronic medical records, claims/dispensing, record linkage system*).
 - **Laboratory method** is a measurement method based on clinical assessment through invasive procedure (*e.g., measuring drug concentration, biomarker or treatment response in samples from body fluids*).
2. **Measurement target** is a component of the adherence causal (logic) model measured by the technology. It is further defined by:
 - **Determinant measure** is measurement targeting causal influences on the behaviour that can be modifiable (amenable to intervention with a medication adherence technology).

- **Behaviour measure** is measurement targeting a self-management behaviour (e.g., adherence, diet, physical activity, tobacco use, symptom monitoring and management).
- **Outcome measure** is the measurement targeting the effects of the behaviour or change of behaviour on the patient's status (e.g., health outcome, quality of life).

The definition of adherence monitoring/measurement is based on the ABC Taxonomy. The definitions of measurement methods and targets are based on several taxonomies -SNOMED-CT, the Train4Health (T4H) behaviour change competency framework and the behaviour change intervention ontology (BCIO)-, as well as scientific literature and the methodological expertise of the repository Steering Committee. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B Support/intervention type of management

Medication adherence support and/or intervention is a type of adherence management that refers to generating change in medication adherence determinants and thus behaviours and outcomes.

1. Please rate the **RELEVANCE** of this attribute (X axis).
2. Please rate the **CLARITY** of this attribute (Y axis).

Attribute groups further describing medication adherence support/intervention type of management are presented for your review in the next pages.

The definitions of adherence management types are based on the ABC Taxonomy.

D2.4.2.B.1 Intervention modes of delivery

Intervention modes of delivery are the ways used to deliver a medication adherence intervention.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Intervention modes of delivery entails:

1. **Printed material** is the mode of delivery involving use of printed material (e.g., brochure or printed media such as poster, newspaper/leaflet)
2. **Human interaction** is the mode of delivery involving a person as intervention source who interacts with an intervention recipient (e.g., face to face consultations or network/patient groups)
3. **Electronic mode** is the mode involving electronic technology in the presentation of information or the mode of motivation to an intervention recipient (e.g., smartphone/tablet, wearable electronic device like smart box, smart inhaler, smart tube, smart button or digital media like internet, social media, broadcast media, billboard).

The definitions of intervention modes of delivery are based on the Behaviour Change Intervention Ontology (BCIO), specifically a taxonomy of mode of delivery of behaviour change interventions (BCI). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.2 Target behaviour determinants

Target behaviour determinants are causal influences on medication adherence that can be modifiable (amenable to intervention with a medication adherence technology).

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Target behaviour determinants entails:

1. **Capability** is a group of determinants referring to what an individual can do themselves to take medication as agreed with the healthcare provider (e.g., *psychological/cognitive capability or physical capability/skills*)
2. **Opportunity** is a group of determinants referring to the conditions in the individual's external environment that can facilitate medication adherence (e.g., *social opportunity/influences or physical opportunity/environmental context and resources*)
3. **Motivation** is a group of determinants referring to what extent the individual feels driven/willing/energized to take medication as agreed with the healthcare provider (e.g., *reflective motivation or automatic motivation*)

The definitions of target behaviour determinants are based on the Capability, Opportunity, Motivation and Behaviour (COM-B) model, the Theoretical Domains Framework (TDF) and the Behaviour Change Intervention Ontology (BCIO), specifically The Mechanisms of Action (MoA) Ontology currently in development. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.3 Behaviour change techniques

Behaviour change techniques (BCTs) are options/activities included in the technology that aim to influence determinants (barriers and facilitators) of medication adherence behaviours.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

BCTs entails:

1. **BCTs acting on capability:**
 - **feedback and monitoring** means the technology includes options to record medication intake and its effects and feed this info back to the user (e.g., *biofeedback, feedback or self-monitoring on behaviour, feedback or self-monitoring on outcomes*).
 - **repetition and substitution** means the technology includes options/activities to perform certain actions repeatedly and systematically in order to enforce medication adherence behaviours and replace other behaviours not beneficial for medication adherence (e.g., *habit formation, behavioural practice, graded tasks*).
 - **shaping knowledge** means the technology includes options for the user to learn about how to take medication as agreed with the healthcare provider, what they can do themselves to stick to the schedule in difficult situations, and test different ways of doing this.

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2. BCTs acting on opportunity:

- **demonstration of behaviour** means the technology includes an observable sample of how to take medication as agreed with the healthcare provider, directly in person or indirectly (video, pictures, drawings).
- **prompts & cues** means the technology includes ways to prompt medication intake at the agreed time. restructuring the physical environment & adding objects means the technology includes advice on how to change the environment to make it easier to take medication as agreed with the healthcare provider.
- **identity** means the technology includes ways of strengthening a positive identity that includes taking medications agreed with the healthcare provider.

3. BCTs acting on motivation:

- **goals and planning** means the technology includes options to encourage setting goals related to adherence and planning to achieve them (*e.g., action planning, discrepancy between behaviour and goals, goals setting and reviewing, problem solving*).
- **pros & cons** means the technology includes ways to identify and compare reasons for wanting or not wanting to take medication as agreed with the healthcare provider.
- **regulation** means the technology includes advice and/or options/activities aiming to keep motivation for medication adherence within a range favourable for performing adherence-related behaviours (*e.g., conserving mental resources, reducing negative emotions*).
- **self-belief means** the technology includes ways of increasing the person's confidence they can take medication as agreed with the healthcare provider.
- **imaginary reward** means the technology includes advice on how to imagine correct performance of medication intake.

4. BCTs acting across all three determinant groups:

- **social support** means the technology includes options to advise, arrange or provide social support (practical, emotional, other), or praise/reward taking medication as agreed with the healthcare provider. social reward means the technology includes verbal/non-verbal rewards when the patient shows effort and/or progress in taking medication as agreed with the healthcare provider.
- **information about consequences** means the technology includes information about consequences (health-related, emotional, social, environmental) of medication adherence (or non-adherence) and emphasize their relevance for the person.

The definitions of behaviour change techniques are based on the Capability, Opportunity, Motivation and Behaviour (COM-B) model, the Theoretical Domains Framework (TDF), the Behaviour Change Techniques (BCT) taxonomy v1, and the Behaviour Change Intervention Ontology (BCIO). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.4 Intervention provider

Intervention provider is a role played by a person who uses the technology to assist the patient in their self-management of medication adherence.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Intervention provider entails:

1. **Health care professional** is an intervention provider that applies scientific knowledge in medicine, nursing, midwifery, pharmacy, dentistry and/or health promotion to support patients in managing their health (e.g., *medical doctor, nursing professional, pharmacist, dentist, associated health professional*).
2. **Psychosocial care professional** is an intervention provider that applies scientific knowledge in psychology, sociology and other social sciences to support individual and families in a community in their well-being and life goals (e.g., *psychologist*).
3. **Personal care worker** is an intervention provider that delivers care, supervision and assistance for children, patients and elderly, convalescent or disabled persons in institutional and residential settings.
4. **Personal provider** is an intervention provider that is related to the person to whom the intervention is targeted through aspects of their personal lives (e.g., *family member, carer, friend, peer*).

The definitions of the intervention provider attributes are based on several taxonomies: BCIO, in particular the Intervention Source Ontology, and Gender, Sex and Sexual Orientation Ontology (GSSO). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.5 Intervention setting

Intervention setting is the social and physical environment in which the technology is or can be used to manage medication adherence.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Intervention setting entails:

Physical setting is an intervention setting that consists in a physical environment where the medication adherence technology is used (e.g., *residential facility, healthcare facility, educational facility, community facility*).

Virtual setting is an intervention setting that consists in a virtual environment where the medication adherence technology is used (e.g., *telemedicine, telepharmacy*).

An intervention can be applied or applicable to one type of settings, or to both.

The definitions of the intervention setting attributes group are based on the BCIO, in particular the Intervention Setting Ontology. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

Table of contents for Domain 3 – evaluation and implementation

D3.1.1.A ISO certification

ISO certification is a general quality indicator referring to whether the MATEch has obtained one or more ISO certification labels relevant for its content and purpose.

1. Please rate the **RELEVANCE** of this attribute (X axis).
2. Please rate the **CLARITY** of this attribute (Y axis).

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), and the Consort-EHEALTH guideline.

D3.1.1.B Evidence from scientific evaluation

Evidence from scientific evaluation is a group of general quality indicators referring to whether the evaluation of MATEch has been performed through the systematic, rigorous, and meticulous application of scientific methods, and the evidence obtained.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The evidence from scientific evaluation entails:

1. **Research on development** means evidence from scientific evaluation is available to support the design of the MATEch. This also encompasses the classification of quality of the presented evidence.
2. **Research on effectiveness** means evidence from scientific evaluation is available to support the effectiveness of the MATEch (excluding cost-effectiveness, outlined in section D2.1.3 and implementation outcomes, outlined in section D3.2). This also encompasses the classification of quality of the presented evidence.
3. **Ethical and legal aspects** means the MATEch research has ethical approval, has considered and addressed any risks for the target population, complies with the current laws on research on humans and data privacy and safety, and has shared information about how it meets these requirements.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), the Mobile Application Rating Scale (MARS), and the Consort-EHEALTH guidelines. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.1.C Development standards

Development standards are a group of general quality indicators referring to whether the MATEch has been developed according to standards established in the development of health technologies.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The development standards entail:

1. **Development process** means all development activities undertaken with respect to MATEch are clearly described, such as activities related to preparation, development and optimization of product components as well as the manufacturing, validation and distribution process of the MATEch.
2. **User-centred design process** means the MATEch was developed in an iterative design process in which designers involved the target users and their needs in each phase of the design process. The users' requirements, objectives, and feedback were taken into account during the development process.
3. **Conflict of interest** means the provider's conflict of interests are clearly described to assure trust and transparency.
4. **Updates of information sources** means information sources are periodically verified (proven to still be correct and accurate) and updated (new information added or design changed).

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.1.D Technological standards

Technological standards are a group of general quality indicators referring to whether a MATEch corresponds to criteria commonly used to assess the technical functioning of electronic/digital components, if applicable.

1. **Please rate the RELEVANCE of this attribute group (X axis).**
2. **Please rate the CLARITY of this attribute group (Y axis).**

Further explanation

The technological standards entail:

1. **Performance** - the MATEch works fast and accurately without bugs or errors (*e.g., reliability of the interactive components, design scalability*).
2. **Data protection** - collected data is properly protected to prevent sensible data leakage (*e.g., data encryptions, antivirus supported maintenance, data storage place and capacity and protection against theft or physical attacks*).
3. **System integration** - evidence of MATEch meeting the technical, privacy and security requirements of health care systems.
4. **Inter-devices portability** - the MATEch can be connected with several devices.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.2 Research-related quality indicators

Quality indicators that evaluate if the research on the MATEch has been performed according to standards established in measurement and intervention research.

1. **Please rate the RELEVANCE of this attribute group (X axis).**
2. **Please rate the CLARITY of this attribute group (Y axis).**

Further explanation

The research-related quality indicators entail:

1. **Theory base** means the MATech is developed based on theory, evidence, theoretical framework.
2. **Validity of measurement** means the MATech is valid for certain conditions, populations, etc. (content validity)
3. **Validity of intervention** means the use of BCTs in the MATech is evidence based, i.e., there is scientific evidence that the chosen BCTs are likely to be effective in influencing the chosen behaviour determinants.
4. **Reliability of measurement** means the MATech shows a high test-retest reliability, internal consistency, and inter-rater reliability.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.3 Policy-related quality indicators

Quality indicators related to Health Technology Assessment (HTA) procedures and concepts that inform decision-making regarding implementation and use of health technologies.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The policy-related quality indicators entail:

1. **Economic and cost evaluation (ECO)** means an economic analysis has been performed to inform value-for-money judgements about the MATech with information about costs, health-related outcomes and economic efficiency. It entails several types of analysis (e.g., cost-effectiveness, cost-utility, cost-benefit, budget impact), which can be country or system specific, thus the repository also needs to specify where these indicators apply.
2. **Current use of technology (CUR)** specifies the regulatory status (authorization and reimbursement) of the technology. These information are country or system specific, thus the repository also needs to specify where these indicators apply.

The definitions of policy-related quality indicators are based on Health Technology Assessment (HTA) Core Model, version 3.0 and O'Rourke et al. (2020). "The new definition of health technology assessment". For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.4 Use-related quality indicators

Quality indicators that evaluate if the MATech use meets users' expectations and provides a pleasurable experience of interaction with the technology.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The use-related quality indicators entail:

1. **Usability** means MATech qualities such as simplicity, organization, intuitiveness and reliability. High usability is indicated when MATech is simple, well organized, intuitive and reliable.
2. **Satisfaction** means satisfaction with MATech assessments were performed to control the level of satisfaction of the end user.
3. **Customization** means the MATech or some parts of it can be customized to the needs of the individual user.
4. **Aesthetics** is the perception of the product, which can be described as aesthetic (size, layout, graphic, font size etc.) as this was evaluated in a research project or external review.
5. **Readability** means the ease of understanding or comprehension achieved by the style of writing. The reader must be able to recognize (decode) the words in the medical device patient labelling as well as comprehend the meaning of the text.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), the Mobile Application Rating Scale (MARS), and the Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.2.1 Implementation outcomes

Implementation outcomes are characteristics of the technology regarding its implementability in clinical practice, as supported by evidence.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Implementation outcomes entail:

Acceptability means whether stakeholders reported satisfaction with various features of the technology and the experience of using it to support medication adherence

Feasibility means whether stakeholders perceived the technology as practical and fit for use in supporting medication adherence

Sustainability means whether stakeholders perceived the technology as appropriate for routine sustained use in supporting medication adherence

Definitions of implementation outcomes and strategies are based on Proctor et al. (2011) "Outcomes for Implementation Research: Conceptual Distinctions, Measurement Challenges, and Research Agenda", the Consolidated framework for advancing implementation science (CFIR), the Expert Recommendations for Implementing Change (ERIC) and the Interventienet.nl website. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.2.2 Implementation strategies

Implementation strategies are characteristics of the technology that facilitate implementation and maintenance of the technology in a setting.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Implementation strategies entail:

1. **Training** are activities to teach stakeholders about the technology and how to use it and integrate in the medication adherence support processes.
2. **Educational materials** are materials stakeholders may consult to learn about the technology and how to use it and integrate in the medication adherence support processes.
3. **Funding** are financial strategies and/or additional costs to facilitate adoption of the technology into medication adherence support practice.
4. **Expertise sharing** are information from previous implementations on what helped adopt the technology into medication adherence support practice.
5. **Technical assistance** are systems to support implementation of the technology into medication support practice
6. **Consultation** means accessing direct support from experts for the implementation of the technology into medication support practice.
7. **Accreditation & legal approvals** are credentials and/or licensing to acquire or prove to be able to use the technology in a setting in the conditions necessary for optimal safety and effectiveness.
8. **Collaborations** means involving multiple institutions in delivering the medication adherence support solution that uses the technology.
9. **Access to additional resources** means access to data, space, laboratory facilities.

Definitions of implementation outcomes and strategies are based on Proctor et al. (2011) "Outcomes for Implementation Research: Conceptual Distinctions, Measurement Challenges, and Research Agenda", the Consolidated framework for advancing implementation science (CFIR), the Expert Recommendations for Implementing Change (ERIC) and the Interventienet.nl website. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

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3 **Thank you and see you soon!**
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5 Dear panellist,
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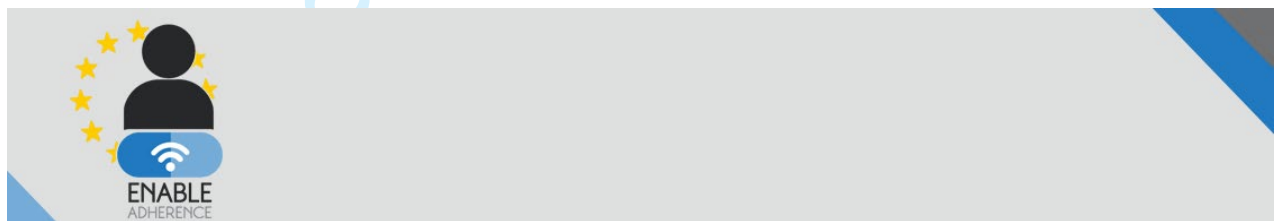
7 you have made it to the end of the survey. We appreciate your effort and valuable contribution to
8 development of the ENABLE repository of medication adherence technologies.
9

10 **Please remember to visit the survey several times during the study period** to reconsider your
11 answers based on the aggregated feedback and discussions with the other anonymous panellists.
12 Reminders will be sent every 2 weeks to remind you to log in and participate again.
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15 Please don't hesitate to contact us on wg2costenable@gmail.com in case of any questions.
16

17 Best wishes,
18

19 The ENABLE WG2 Steering Committee
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3 Dra. Dña. Gloria Luque Fernández, Secretaria del CEI Provincial de Málaga

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5 CERTICA:

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7 Que en la sesión de CEI de fecha: 29/04/2021 ha evaluado la propuesta de D/Dña.: Pilar Barnestein Fonseca, referido a la MS1 del
8 Proyecto de Investigación: "COST Action "European Network to Advance Best practices & technoLogY on medication adherencE"
9 (ENABLE) ".
10

11 Este Comité lo considera ética y metodológicamente correcto.

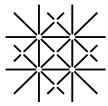
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13 La composición del CEI en esta sesión es la siguiente:

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17 Dra. Ana Alonso Torres (UGC Neurociencias) Dra. Elena Sánchez Yáñez
18 Dra. Encarnación Blanco Reina (Farmacología Clínica) Dr. Antonio López Téllez (Médico de Familia)
19 Dra. Begoña Jiménez Rodríguez (UGC Oncología)
20 Dra. Marta Blasco Alonso (Obst. y Ginecología)
21 Dr. Rafael Carvia Ponsaille (Anatomía Patológica)
22 D^a. Ana Díaz Ruíz (Licenciada en Derecho)
23 Dr. José C. Fernández García (UGC Endocrinología y Nutrición)
24 Dr. Manuel Herrera Gutiérrez (UGC UCI)
25 Dra. M^a. Victoria de la Torre Prados (UMA)
26 Dr. José Leiva Fernández (Médico Familia)
27 Dra. M^a Dolores López Carmona (Medicina Interna)
28 Dr. Jesús López del Peral (Esp. Protec. Datos)
29 Dña. Carmen López Gálvez del Postigo (Miembro Lego)
30 D^a. Inmaculada Doña Díaz (Alergología)
31 Dra. Gloria Luque Fernández (Investigación)
32 Dra. Cristobalina Mayorga Mayorga (Laboratorio)
33 Dra. M^a Angeles Rosado Souvirón (UGC Farmacia)
34 Dra. Leonor Ruíz Sicilia (UGC Salud Menta.)
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50 Lo que firmo en Málaga, a 29 de abril de 2021

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Fdo.: Dra. Gloria Luque Fernández
Secretaria del CEI



Universität
Basel

Verwaltungsdirektion

Universität Basel, Verwaltungsdirektion, Postfach, 4001 Basel

Mrs Janette Ribaut
Bernoullistrasse 28
4056 Basel

Basel, 25. Mai 2021

Data Protection Assessment of your project “Developing a medication adherence technologies repository: an online real-time Delphi survey protocol”

Dear Ms. Ribaut

I would like to confirm, that we have reviewed your project with regard to data protection and data security. Based on the documents provided to us, we can confirm that data protection is complied with in your project. In particular, since you collect the survey responses exclusively anonymously and no conclusions can be drawn about individual persons.

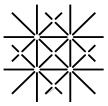
Yours sincerely,

Danielle Kaufmann
Data Protection Officer

Seite 1/2

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Verwaltungsdirektion

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For peer review only



ENABLE
ADHERENCE



General data protection statement (GDPR)

By continuing the survey, you declare that you have read, understood and agreed with the following statements:

- 1. This Delphi survey is performed by the COST Action ENABLE (CA19132) Working group 2 with principal investigators Alexandra Lelia Dima and Urska Nabergoj Makovec.*
- 2. The aim of the study is to explore the level of agreement on the proposed structure for a repository of medication adherence technologies*
- 3. Participation in the survey is voluntary and the study is designed to ensure participants' anonymity as one of the key features of the Delphi approach.*
- 4. The collected personal data will be used exclusively for conducting the study and analysing and reporting results in an aggregated form.*
- 5. In order to illustrate some study findings, we might quote statements provided by individual respondents in open text fields; however, the Delphi platform ensures that no personal data can linked to such statements.*
- 6. A data protection assessment was carried out by the Data Protection Officer at the University of Basel. According to this instance the Delphi study protocol was determined as compliant with data protection and security standards.*
- 7. The personal data used for conducting this study will be stored until the end of the COST Action ENABLE (October 2024). You can address your rights regarding access to, correction of or limitation of use of your personal data through the email wq2enablecost@gmail.com anytime during that time period.*



BMJ Open

Developing a medication adherence technologies repository: proposed structure and protocol for an online real-time Delphi study

Journal:	<i>BMJ Open</i>
Manuscript ID	bmjopen-2021-059674.R1
Article Type:	Protocol
Date Submitted by the Author:	14-Mar-2022
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Primary Subject Heading:	Global health
Secondary Subject Heading:	Health informatics, Patient-centred medicine, Public health
Keywords:	Health informatics < BIOTECHNOLOGY & BIOINFORMATICS, PUBLIC HEALTH, SOCIAL MEDICINE

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Note: The following files were submitted by the author for peer review, but cannot be converted to PDF. You must view these files (e.g. movies) online.
Fig 1.tiff



1 Developing a medication adherence technologies repository: 2 proposed structure and protocol for an online real-time Delphi study

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21 66 **Key words:** health technology, medication adherence, Delphi study, stakeholder engagement, digital
22 67 health, behavioural science, implementation science
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24 69

25 70 **Word count:**

26 71 Number of words: 4242

27 72 Abstract: 297

28 73 Strengths and limitations: 158
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74 Article Summary

75 Abstract

76 **Introduction:** An online interactive repository of available medication adherence technologies may
77 facilitate their selection and adoption by different stakeholders. Developing a repository is among the
78 main objectives of the ENABLE COST Action (CA19132). However, meeting the needs of diverse
79 stakeholders requires careful consideration of the repository structure.

80 **Methods and analysis:** A real-time online Delphi study by stakeholders from 39 countries with
81 research, practice, policy, patient representation and technology development backgrounds will be
82 conducted. Eleven ENABLE members from 9 European countries formed an interdisciplinary steering
83 committee to develop the repository structure, prepare study protocol and perform it. Definitions of
84 medication adherence technologies and their attributes were developed iteratively through literature
85 review, discussions within the steering committee and ENABLE Action members, following ontology
86 development recommendations. Three domains (*product and provider information (D1)*, *medication*
87 *adherence descriptors (D2)* and *evaluation and implementation (D3)*) branching in 13 attribute groups
88 are proposed: *product and provider information, target use scenarios, target health conditions,*
89 *medication regimen, medication adherence management components, monitoring/measurement*
90 *methods and targets, intervention modes of delivery, target behaviour determinants, behaviour*
91 *change techniques, intervention providers, intervention settings, quality indicators and*
92 *implementation indicators*. Stakeholders will evaluate the proposed definition and attributes'
93 relevance, clarity and completeness and have multiple opportunities to reconsider their evaluations
94 based on aggregated feedback in real-time. Data collection will stop when the predetermined
95 response rate will be achieved. We will quantify agreement and perform analyses of process indicators
96 on the whole sample and per stakeholder group.

97 **Ethics and dissemination:** Ethical approval for the COST ENABLE activities was granted by the Malaga
98 Regional Research Ethics Committee. The Delphi protocol was considered compliant regarding data
99 protection and security by the Data Protection Officer from University of Basel. Findings from the
100 Delphi study will form the basis for the ENABLE repository structure and related activities.

101

102 **Strengths and limitations of this study**

- 103 ● The diverse expertise and geographical spread of the ENABLE COST Action members (39 European
104 countries) and their wider professional network represents a unique and timely opportunity to
105 develop a repository of medication adherence technologies that meets the needs of a diverse
106 audience.
- 107 ● The scope and content of the Delphi survey represent the work of extensive literature review
108 combined with multidisciplinary expertise of the steering committee.
- 109 ● The real-time Delphi approach provides improved efficiency of the process, shortens the time of
110 study completion and is particularly suitable for managing larger groups and including people from
111 different geographic locations.
- 112 ● The Delphi protocol will use state of the art methodology to measure agreement and
113 predetermine agreement/consensus criteria as well as stability of responses.
- 114 ● The real-time approach requires specialized software, which limits the range of possible survey
115 configurations and raw data availability for detailed process analyses and requires relatively
116 elaborate instructions for participants, which may increase participation burden.

120 Introduction

121 Taking medication as prescribed often proves difficult for people when managing their health,
122 particularly in the long term.¹ Medication adherence is suboptimal in numerous chronic conditions^{2 3}
123 and has a negative impact on chronic disease management, patient's general health status, quality of
124 life, working ability and health care costs.^{2 4 5} Research on medication adherence has expanded and
125 contributed to raised awareness of the prevalence of suboptimal adherence and how it affects health
126 outcomes. Digital technologies have increasingly gained interest as new interventions for supporting
127 medication adherence have been developed. A diversity of technologies has been proposed, from
128 electronic monitoring devices to mobile applications, to support medication adherence
129 measurements and empower patients with their disease management. However, the rapidly
130 expanding offer of medication adherence technologies (MATech) makes it increasingly difficult to
131 access, evaluate, and compare different technologies to make informed decisions and select
132 appropriate tools for specific clinical or research needs. In a 2018 review by Ahmed et al.⁶, 5881
133 medication adherence apps were identified on Google Play and Apple App Stores. However, most of
134 them lacked evidence of effectiveness and didn't involve healthcare professionals (HCPs) during their
135 development.⁶ Lack of collaboration between stakeholders results in a limited number of developed
136 MATech actually being implemented into the healthcare systems and used daily by HCPs and/or
137 patients.⁷ Furthermore, due to differences in healthcare systems across countries, healthcare
138 organisations and reimbursement processes, harmonization of implementation strategies are lagging
139 behind, which further delays adoption of best practices across countries.^{4 7}

141 The ENABLE COST Action ('European Network to Advance Best practices & technoLogY on medication
142 adherencE', CA19132)⁸ was initiated by experts in medication adherence and digital technologies to
143 fill these gaps regarding evidence and implementation of MATech within healthcare systems. ENABLE
144 aims to raise awareness of available technologies, expand multidisciplinary knowledge on medication
145 adherence at multiple levels, accelerate knowledge translation to clinical practice, and collaborate
146 towards economically viable implementation of best practices and technologies across European
147 healthcare systems. These objectives are being pursued within a 4-year period (2020-2023), by three
148 distinct and interrelated working groups (WGs) that map best practices available (WG1), identify and
149 showcase adherence technologies (WG2), and identify suitable reimbursement strategies for
150 implementation in healthcare systems (WG3), supported transversally by a WG4 coordinating
151 communication and dissemination. At present, the ENABLE Action includes a large interdisciplinary
152 network of experts in medication adherence from 39 European countries.⁸

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3 154 Effective implementation of technology-supported healthcare has been facilitated by centralisation of
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5 155 information in public repositories or 'solution showrooms', where users can search for technologies
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7 156 that meet their specific requirements.⁹ Several such repositories already exist in the field of digital
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9 157 health, including medication adherence (e.g. NHS app Library¹⁰, MyHealthApps¹¹, InterventieNet¹²,
10 158 GGD AppStore¹³, DIGA¹⁴, Weisse Liste¹⁵), but are limited to single countries or types of technology and
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12 159 none represents a comprehensive resource to facilitate adoption of appropriate MATech across health
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14 160 systems. Therefore, ENABLE sets out to develop and maintain a public online repository of MATech
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16 161 where patients, HCPs, researchers, and healthcare managers would be able to access and select
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18 162 technologies for adoption in their adherence management activities.⁸ For example, a patient may be
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20 163 interested more in the practical benefits of using a MATech in their daily lives, while a researcher may
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22 164 be keen to examine in detail the methodology theory and evidence base behind the MATech
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24 165 development. To meet this goal, the ENABLE repository would need to represent a flexible knowledge
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26 166 management system that would include information relevant to the needs of different stakeholders
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28 167 in a user-friendly format. In medical informatics, knowledge management relies on standardized
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30 168 terminologies, classifications and ontologies to record, share and use data on healthcare research and
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32 169 practice. These standards specify the types of information to encode in the form of distinct 'entities'
33
34 170 representing objects or phenomena in the real world and their properties ('attributes'), thus enabling
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36 171 knowledge generation through inference and learning.¹⁶ Adoption of evidence-based health
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38 172 innovations is also facilitated by these common standards, as new technologies need to interact with
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40 173 existing ecosystems in terms of both data interoperability and communicating with potential users in
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42 174 appropriate domain-specific language.¹⁷

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46 176 The field of medication adherence is highly interdisciplinary, therefore a useful repository would cross
47
48 177 multiple knowledge domains and align with several standards, whether medical (e.g., World Health
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50 178 Organisation International Classification of Disease; WHO ICD¹⁸), behavioural (e.g., the Behaviour
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52 179 Change Intervention Ontology; BCI^{19 20}), or technical (e.g., WHO Classification of Digital Health
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54 180 Interventions; WHO DHIs²¹). Stakeholder involvement would need to be at the core of this
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56 181 development process, to ensure its content is relevant, clear and complete, and meets community
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58 182 needs.²² The diverse and geographically spread ENABLE membership and their wider professional
59
60 183 network represents a unique and timely opportunity to conduct this work. Considering these quality
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185 standards and following methodological recommendations,²²⁻²⁴ the initial version of the repository
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187 structure was prepared. A stakeholder consultation process is proposed to explore their views and
188
189 level of agreement on the relevance, clarity and completeness of the initial version.^{22 23} The resulting

187 improved version would represent the structure of the ENABLE repository, which will be tested and
 188 populated in subsequent steps with users and developers of available technologies.

189 The present manuscript describes two elements:

- 190 1) The proposed structure for the repository
- 191 2) The protocol of the real time Delphi study to explore stakeholder views on this structure

192 Methods and analysis

193 Steering committee

194 A steering committee (SC) was established within the COST ENABLE WG2 to coordinate and perform
 195 the work. The committee includes 11 ENABLE members from 9 countries in the following areas of
 196 expertise: adherence research and education, clinical practice, policy making and technology
 197 development. Members are responsible for: (i) determination of the repository scope and framework
 198 of attributes defining repository structure, (ii) preparation of the Delphi protocol, (ii) configuration
 199 and piloting the Delphi survey, (iv) selection and invitation of stakeholders to participate in the study,
 200 (v) moderating study performance via the online tool and (vi) analysis and interpretation of results.

202 Determining the repository scope and framework of attributes defining its structure

203 The determination of scope and development of the attributes' labels with definitions aimed to align
 204 with ontology development procedures as described by Wright et al.²⁴ and follow a stakeholder
 205 engagement methodology as described by Norris et al²² and Khodyakov et al²⁵. The principles of
 206 ontology development, actions taken when generating the framework of attributes and examples of
 207 how these principles are applied in the ENABLE project are presented in Table 1. The stakeholder
 208 engagement is primarily achieved through the proposed real-time Delphi study, which is described in
 209 more detail in the next sections.

211 *Table 1. Principles of ontology development after Wright et al.²⁴ and actions taken in the ENABLE*
 212 *project.*

Principles	How they have been applied in the ENABLE project
<i>Have specified scope and scientifically sound and relevant content</i>	Selection of established definitions for delimiting the scope, consultation of stakeholders, piloting for data input and platform search.
<i>Meet the needs of community of users</i>	Consultation of stakeholders, steering committee and Action members sampled from the user community and including diverse areas of expertise.
<i>Enabling users to understand the meaning of entities</i>	Naming examples of existing ontologies, piloting Delphi survey, technology description form, user form and platform use.

<i>Be logically consistent</i>	Using the methodology recommended for attribute description, checking consistency via Ontology Web Language (OWL).
<i>Be interoperable with existing ontologies</i>	Adopting attributes and labels available in existing ontologies and classifications, expert input on additional attributes and recommendations for interoperability.
<i>Reflect changes in scientific consensus and remain accurate over time</i>	Repository in open access, sustainability plan developed with Action members and stakeholders.

213 Scope and definition of MATech

214 Four established definitions were used to define the scope of repository and set the framework of
 215 attributes: (i) *WHO definition of health technologies*²⁶; (ii) *the ABC definition of medication*
 216 *adherence*¹; (iii) *the WHO definition of adherence to long-term therapies*² to highlight the importance
 217 of shared decision-making between the patient and the healthcare team and (iv) *the definition of best*
 218 *practice in healthcare proposed by the European Commission* to guide improvements in European
 219 health systems.²⁷ The information in this definition denotes evidence on safety, efficacy, effectiveness,
 220 cost-effectiveness, appropriateness, social and ethical values, and quality of the health care
 221 interventions.

222
 223 Therefore, we propose to define ***Medication Adherence Technologies (MATech) as devices,***
 224 ***procedures or systems developed based on evidence to support patients to take their medications***
 225 ***as agreed with healthcare providers (i.e., to initiate, implement, and persist with the medication***
 226 ***regimen).***

- 227 - **devices, procedures or systems** emphasize the inclusion of all technologies, irrespective of their
 228 mode of delivery (whether based on electronic or printed supports, delivered through human
 229 interaction, or a combination of these) with the aim to construct a comprehensive repository in
 230 which users can identify diverse technologies to fit their potentially diverse needs.
- 231 - **developed based on evidence** encompass the requirement of evidence/research that supports
 232 at least a potential contribution to either measurement or intervention on medication adherence
 233 (e.g., validation or pilot studies). Thus, technologies that are not (yet) supported by evidence (e.g.,
 234 development and testing stages), or clinical practice protocols without an evidence base on at
 235 least one aspect (safety, efficacy, effectiveness, cost-effectiveness, appropriateness, social and
 236 ethical values or quality), will not be (yet) included in the repository until such evidence is
 237 produced and reported.
- 238 - **support patients to take their medications as agreed with the healthcare providers (i.e. to**
 239 **initiate, implement, and persist with the medication regimen)** encompass the contribution of

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3 240 the technology to medication adherence management – either directly in patients’ self-
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5 241 management, or by supporting professionals to offer such services to patients through all phases
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7 242 of medication adherence. Thus, technologies that focus on other medication management goals,
8
9 243 but do not target adherence specifically would be out of scope for this repository.

10 244

11 245 Furthermore, the technologies included would need to be described in terms of their technical
12 246 characteristics and validation, their behaviour change content, format, and context, as well as the
13 247 characteristics facilitating appropriate implementation in care processes. Hence, evidence from
14 248 behaviour,^{19 28} implementation^{29 30} and computer sciences^{18 21 31 32} informed the initial scope and
15 249 attributes framework to ensure key features, such as user-centeredness, trustworthiness/credibility,
16 250 accuracy & relevance of the presented information, tailoring to the needs of different users and
17 251 interoperability with existing evidence and other sources of information on healthcare technologies.

24 252 **Framework of attributes**

25 253 An initial list of attributes was developed based on a literature review and knowledge from the ENABLE
26 254 members activities such as (i) an ongoing systematic review of e-health interventions on medication
27 255 adherence for chronic conditions,³³ (ii) a checklist of e-health quality criteria under development,³⁴ (iii)
28 256 Interventienet.nl - platform showcasing evidence-based medication adherence interventions in the
29 257 Netherlands¹² and (iv) the ABC taxonomy – consensus-based terminology and definitions of
30 258 medication adherence¹.

31 259

32 260 The initial list was presented to the SC and discussed via several videoconferences to generate a more
33 261 detailed list of attributes grouped on several themes. Each theme was further elaborated by a
34 262 subgroup of 2 SC members following a standard format including labels and adherence-related
35 263 definitions. We adopted the approach from BCIO¹⁹, where related attributes were searched in topic
36 264 relevant ontologies/taxonomies/classifications and original definitions and codes were added. The
37 265 reasons for the choice of certain attributes and labels were detailed for each attribute group. The
38 266 proposed framework of attributes is graphically presented in Figure 1 and Supplementary file 1, while
39 267 rationale and sources used to define the labels for the MATech repository are presented in Table 2
40 268 and Supplementary file 2.

41 269

42 270 The final proposed framework consists of three domains (i) **product and provider information (D1)**,
43 271 **(ii) medication adherence descriptors (D2)** and **(iii) evaluation and implementation (D3)** aligning with
44 272 the three elements of the Donabedian health care model (i) structure, (ii) process and (iii) outcomes.³⁵

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273 The domains branch in 13 attributes groups, which then branch further to up to four sublevels of
274 attributes. Each attribute is described with a label and related definition.

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276 *Figure 1. The interactive graph showing the framework of attributes for MATech (“the MATech Tree”).*
277 *The MATech tree is available as interactive feature in the Supplementary file 1.*

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280 Table 2. The proposed framework of attributes used in the MATech repository. Each group is presented with the core question it is addressing, rationale and
 281 sources used to create labels within the group. A detailed description of all attribute groups with labels and definitions is also available in the Supplementary
 282 file 2.

Domain and attribute group	Core question	Rationale	Existing ontology/ taxonomy/ classification used and adapted
D1 (D1.1) Product and provider information	What product does the entry refer to, who provides it, who entered its description in the repository and when?	Each entry in the ENABLE repository will refer to a unique product, which will be identified with a unique ID, provided by a unique organisation (manufacturer, developer) with its own unique ID and related metadata (e.g., date of entry, verification process, etc.) to present the identity of the described MATech and its provider.	<ul style="list-style-type: none"> Ontology for medical technology innovation in healthcare centres by ITEMAS³⁶ – only concepts referring to products and their providers were used and adapted.
D2.1 Target use scenario	What use scenarios and types of users is the technology intended for?	We can distinguish two general categories of users and their characteristics that might influence the choice of technology: (i) <i>self-management use</i> (patients and caregivers) - labels describing patients' characteristics or their condition (age, functional status, (health) literacy, etc.); (ii) <i>adherence support use</i> by healthcare or social care providers and health system managers, who can initiate a search for MATech to integrate in their practice. The provider and the setting are also the focus of separate attribute groups.	<ul style="list-style-type: none"> Systematized Nomenclature of Medicine, Clinical Terms (SNOMED-CT)³², WHO International Classification of Functioning, Disability and Health (ICF)³⁷ The WHO DHI²¹ ABC Taxonomy¹
D2.2 Target health conditions	Which health conditions could the technology be used for as part of adherence support?	MATech are usually developed and validated to be used in one or several clinical domains and potential users may search for technologies applicable to the health condition(s) they aim to manage. Since our stakeholders also include lay individuals, special focus was put on using simplified language to avoid misunderstandings and knowledge gaps.	<ul style="list-style-type: none"> The International Classification of Disease (ICD-11)¹⁸ The Health Research Classification System (HRCS) from the UK clinical research association³⁸
D2.3 Medication regimen	What type of medication regimen(s) is the technology intended for?	Medication regimen can take different schematic forms and be of varying complexity, which may influence the complexity and extent of medication adherence. MATech may be developed for medications with different characteristics, hence the repository users should be able to indicate the type of regimen to find a MATech that fits its specific characteristics.	<ul style="list-style-type: none"> SNOMED-CT³² National Cancer Institute Thesaurus (NCIT)³⁹ Medical Subject Headings (MeSH)⁴⁰

<p>D2.4 Medication adherence management components</p>	<p>What adherence management types and phases does the technology target?</p>	<p>Management of adherence entails two management type, e.g., monitoring/measurement (D2.4.2.A) and support/intervention (D2.4.2.B) by any stakeholder, including the patient himself. Both elements may require different approaches depending on the targeted phase of adherence (D2.4.1).</p>	<ul style="list-style-type: none"> • ABC Taxonomy¹
<p>D2.4.2.A Monitoring/measurement methods and targets</p>	<p>If measurement is a component, what measurement methods does the technology use and what do they measure?</p>	<p>A broad range of measurement methods for adherence are available. In addition to adherence behaviours, measurement can also target adherence determinants, other self-management behaviours and outcome measures (e.g., HRQoL). Therefore, we have selected a range of measurement models as well as a selection of self-management behaviours to offer the possibility to describe technologies from a measurement perspective.</p>	<ul style="list-style-type: none"> • SNOMED-CT³² • extensive existing literature^{2 3 41} and own (SC's) methodological know how • Train4Health (T4H) behaviour change competency framework⁴² • BCIO¹⁹
<p>D2.4.2.B.1 Intervention modes of delivery</p>	<p>If intervention is a component, how is it delivered to its users?</p>	<p>Mode of delivery is 'physical or informational medium through which a given behaviour change intervention is provided'¹⁹, can affect the intervention effectiveness. Although digitalization has entered in all aspects of everyday life, the analogue mode is still very relevant. This is especially true within the elderly, who on one hand require more support in medication adherence⁴³ and are on the other hand less digitally-literate.⁴⁴ Hence, the repository should encompass all modes.</p>	<ul style="list-style-type: none"> • BCIO¹⁹; specifically a taxonomy of modes of delivery of BCI⁴⁵
<p>D2.4.2.B.2 Target behaviour determinants</p>	<p>If intervention is a component, what reasons for non-adherence can the technology help address?</p>	<p>The MATech can address different reasons for non-adherence, defined as determinants of behaviour, which can be non-modifiable or modifiable.^{2 19 46} Individual-level and modifiable determinants are encompassed as capability (psychological and physical), opportunity (social and physical), and motivation (reflective and automatic), also known as the COM-B model.⁴⁷</p>	<ul style="list-style-type: none"> • Capability, Opportunity, Motivation and Behaviour (COM-B) model and Behaviour Change Wheel⁴⁷ • Theoretical Domains Framework (TDF)⁴⁸ • BCIO¹⁹, specifically The Mechanisms of Action (MoA) Ontology^{49 50} • International Classification of Health Interventions (ICHI)³¹
<p>D2.4.2.B.3 Behaviour change techniques</p>	<p>If intervention is a component, what are the 'active ingredients' present in the technology that may trigger change in the reasons for non-adherence targeted?</p>	<p>To trigger/support change in a health behaviour, interventions act by generating change in determinants of the targeted behaviour. The 'active ingredients' in these interventions are labelled 'behaviour change techniques' (BCTs). We included only user-level BCTs (i.e., BCTs that provide support to medication users) and mapped them according to the COM-B model and across domains.⁴⁸ If considered relevant, HCPs level or system-level BCT can be included in the future</p>	<ul style="list-style-type: none"> • Behaviour change technique (BCT) taxonomy^{28 51} • Train4Health (T4H) behaviour change competency framework⁴² • Cards for Change (C4C)^{52 53}

<p>D2.4.2.B.4 <i>Intervention providers</i></p>	<p><i>If intervention is a component, who delivers the intervention to users?</i></p>	<p>The provider of intervention is a role played by a person, population or organization that provides/delivers an intervention. This includes their occupational role and type of relatedness. In medication adherence, the provider is often HCP, hence the quality of the <i>HCP-patient</i> relationships (communication skills, collaborative decision making, trust in the HCP, HCPs' cultural competences) correlate with patients' adherence.⁵⁴</p>	<ul style="list-style-type: none"> ● BCIO¹⁹, specifically Intervention Source Ontology⁵⁵ ● Gender, Sex, and Sexual Orientation ontology (GSSO)⁵⁶
<p>D2.4.2.B.5 <i>Intervention settings</i></p>	<p><i>If intervention is a component, where is the service for improving adherence delivered?</i></p>	<p>Setting is the social and physical environment in which the technology is used to manage medication adherence. Implementation²⁹ and behavioural¹⁹ science emphasize the importance of understanding and describing the environment in which a certain intervention is delivered as it can significantly influence its outcomes. In addition, not every intervention is applicable or transferable to every setting. We can distinguish between physical and virtual settings as well as the possibility of applying the intervention in any setting.</p>	<ul style="list-style-type: none"> ● BCIO¹⁹, specifically Intervention Setting Ontology⁵⁷ ● Consolidated framework for advancing implementation science (CFIR)²⁹
<p>D3.1 <i>Quality indicators</i></p>	<p>How does the technology meet key quality indicators from different perspectives?</p>	<p>Quality indicators (QI) are standardized, evidence-based, and measurable items for monitoring and evaluating the quality of healthcare performance.⁵⁸ They describe the structure, process and outcomes of care³⁵ and based on them the standards and review criteria are developed. The target audience of the repository is very diverse and with specific individual needs related to MATech. Thus, we decided to group quality indicators according to their different purposes of use (e.g., general, research, decision making, use).</p>	<ul style="list-style-type: none"> ● A checklist of e-health quality criteria (under development)³⁴ ● Mobile Application Rating Scale (MARS)⁵⁹ ● Consort-EHEALTH guideline⁶⁰ ● Health Technology Assessment (HTA) Core Model, version 3.0⁶¹ ● O'Rourke et al. The new definition of health technology assessment⁶²
<p>D3.2 <i>Implementation outcomes and strategies</i></p>	<p>What implementation outcomes and strategies are needed and available for adopting this technology in the intended setting?</p>	<p>Implementation sciences provides knowledge on how to facilitate the adoption and use of technologies in real-world settings. The development of MATech often starts without considering the actual use in real-world setting, which prevents successful adoption and scaling up into clinical care.⁶³ Three implementation outcomes were selected for ENABLE repository: acceptability; feasibility and sustainability to target early, mid and late implementation phases. In addition, eight implementation strategies were selected and adapted to present information on training users for working with MATech, availability of education materials, expertise needed to use the MATech previous implementation experiences, financial, accreditation and other legal aspects of the use.</p>	<ul style="list-style-type: none"> ● Proctor et al. Outcomes for Implementation Research⁶⁴ ● Consolidated framework for advancing implementation science (CFIR)²⁹ ● The Expert Recommendations for Implementing Change (ERIC)⁶⁵ ● Interventienet.nl¹²

284 Choice and description of the study design

285 We will perform an online real-time Delphi (RT-Delphi) survey to explore the level of agreement on the
286 MATech definition and relevance, clarity and completeness of the proposed framework of attributes
287 defining the repository structure and gain a deeper insight into stakeholders' distinct needs and
288 requirements. The Delphi process is a flexible iterative process to consult and/or reach consensus
289 among a group of people on a particular topic.^{66 67} The key characteristics of a Delphi study are
290 anonymity, iteration, controlled feedback, and statistical description of group response.⁶⁸ The RT-
291 Delphi approach was developed by Gordon and Pease to improve efficiency of the process and shorten
292 the time of performance.⁶⁹ Since then, several online tools have been developed to facilitate the RT-
293 Delphi design⁷⁰ and literature describing the use of RT-Delphi and comparison with the traditional
294 multi-round Delphi approach is growing.^{23 71-74} In contrast to the traditional Delphi, the real time
295 approach is round-less and offers a constant iteration by providing immediate (real-time) individual
296 and aggregated feedback. Based on new information participants can re-think and modify their
297 answers, which could lead to reconciliation of opinions and eventually to consensus. Participants are
298 encouraged to re-visit and engage in the survey several times during the study period.^{69 70 72 74} In
299 comparison with the traditional approach, the real time approach encompasses all key Delphi
300 features⁷³ and is similar from all key perspectives.^{23 71 73 74} Furthermore, the real time approach is
301 particularly suitable for managing larger groups, decreases moderators' workload, simplifies inclusion
302 of people from different geographic locations and can be leaner in costs.^{23 69 74} On the other hand, the
303 approach requires specific software, which can sometimes be rigid in terms of survey configuration
304 and analysis, contributes to increases study costs and requires specific instructions for participants.⁷⁰
305 ⁷⁴ Acknowledging the potential challenges, the advantages of the approach outweighed them and
306 supported a decision to adopt the real time approach for our Delphi study.

308 Sampling and sample size

309 We aim to include stakeholders from all 39 countries, participating in the COST ENABLE, covering 5
310 different backgrounds per country: (i) adherence and eHealth research (measurement, intervention
311 development, implementation science, health economics), (ii) clinical care (specialist and primary care
312 practitioners providing medication adherence support), (iii) patient representation (age > 18 years,
313 active representative in patient associations or health care facilities), (iv) policy making and (v)
314 technology development. Hence, the targeted sample size is at least 195 panellists to be invited in the
315 study (39 countries * 5 stakeholders).

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3 317 Purposive sampling will be applied to identify potential panellists. First, requests will be sent through
4 318 the ENABLE Cost Action membership list to representatives of all 39 countries, requesting them to
5 319 identify suitable panellists from all five backgrounds. ENABLE members will provide the steering
6 320 committee the name, background, and e-mail for every potential panellist. Participants' e-mails will be
7 321 entered in the online platform (eDelphi.org – Delphi method software⁷⁵), which will enable anonymity
8 322 in further steps, i.e., individual's activity and or/answers will not be linked to personal data. All
9 323 communication with the panellists (invitation, reminders, etc.) will be performed through the
10 324 platform. If more candidates from the same background and country will be suggested, we will invite
11 325 all candidates to increase the likelihood of achieving the planned sample size. If the expressed interest
12 326 exceeds the planned sample size, purposeful sampling will be performed to ensure variation in
13 327 expertise, country, and balance other characteristics (e.g., years of expertise, gender). To reach simple
14 328 size and variation in sample characteristics, key international organizations from the field (e.g.,
15 329 ESPACOMP, PCNE, ESCP, WONCA, EMA, EPF, EARTO, EuroDURG etc.) will be contacted to fill any
16 330 missing gaps, if needed.
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332 Patient and Public Involvement

333 The goal of this Delphi consultation is to involve stakeholders (patient representatives among them)
334 in decisions regarding the development of ENABLE repository and is part of the broader approach to
335 Patient and Public Involvement followed in the ENABLE Action. Results will be communicated to all
336 stakeholders, and they will be listed and acknowledged among ENABLE collaborators.
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338 Data collection

339 We will use an online platform, eDelphi.org (Metodix Ltd, Helsinki, Finland⁷⁵), for data collection. All
340 survey activities - distribution, reminders, communication with and between the panellists and interim
341 analysis of the process will be performed through the tool. The survey will be conducted from 1st
342 October 2021 to 15th January 2022 in three stages:

- 343 1. **Pilot stage** - at least 10 members of the COST ENABLE Action, specifically members of the WG2,
344 will be asked to test the survey (including instructions for participants) and to provide feedback on
345 face validity as well as user experience.
- 346 2. **First stage phase** – invitation of 20 purposefully selected stakeholders (aiming for variation in
347 expertise, geographical location, and gender) to create initial aggregated feedback of the RT-
348 Delphi.
- 349 3. **Full scale RT-Delphi** - all remaining stakeholders will be invited to participate in the study.

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3 351 Stakeholders will receive an email invitation via the eDelphi platform with a personalized link to the
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5 352 survey. Detailed instructions describing survey aims, rules of engagement and how to use the platform
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7 353 will be available on the platform.

8 354 At the beginning of the survey, participants will be encouraged to think of a hypothetical situation in
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10 355 which they would search for MATech applicable to their own setting/role and to assess the proposed
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12 356 attributes from this perspective throughout the survey. First, panellists will be asked to familiarize with
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14 357 the proposed structure and provide general feedback on the completeness. Further, they will be asked
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16 358 to rate **agreement** with and **clarity** of the MATech definition and **relevance and clarity** of each
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18 359 proposed attribute group on a 9-points Likert scale, where 1 represents extremely irrelevant/unclear
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20 360 and 9 represents extremely relevant/clear. We will use the Live 2D format⁷⁵, where each outcome
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22 361 represents one of the two dimensions; i.e., the x axis stands for relevance and the y axis stands for
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24 362 clarity. Additionally, an open text field will be provided for panellists to comment on completeness of
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26 363 each attribute group, i.e., proposing additional attributes or revising definitions. We will moderate the
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28 364 discussion in the following ways: (i) address technical issues with the platform by responding to the
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30 365 comment when the issues will be solved or provide instructions how to manage the issue and (ii)
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32 366 outline the progress of the study and the most commented questions in bulletins send through the
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34 367 platform once a week. We considered these strategies to encourage panellists to participate, taking
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36 368 into account the length of the survey and the complexity of the concepts they are rating. Delphi survey
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38 369 materials (Supplementary file 3. - Information letter, Supplementary file 4. - Summary of the Delphi
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40 370 survey and Supplementary file 5. – GDPR statement), including all attributes' labels and definitions
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42 371 (Supplementary file 1. and Supplementary file 2.) as well as participant instructions (Supplementary
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44 372 file 6.), are shown in the Supplementary Materials.

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48 374 For sample description purposes, participants will be requested to provide information on their
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50 375 expertise (profession, years of experience, relevant professional experiences) and demographic
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52 376 characteristics (age, gender, country of practice). This information will also be used to examine
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54 377 differences in participants' ratings and comments depending on their background and location. These
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56 378 data will be presented in aggregated form and not linked to the individual's activity or answers. Re-
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58 379 visiting and re-rating will be encouraged by weekly reminders.

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62 381 Data collection will be stopped upon reaching adequate sample size and characteristics to achieve
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64 382 sufficient representability and generalizability of the opinions gathered. Therefore, we propose
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66 383 stopping the Delphi, when 3 criteria will be met: (i) the total response rate to the survey is $\geq 30\%$
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68 384 (number of participants completing the survey, of the total number of stakeholders invited)⁷⁶; (ii) a
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70 385 minimum of 10 panellists in each stakeholder group completed the survey; (iii) a minimum of 1

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3 386 stakeholder from at least 2/3 of the COST ENABLE countries has completed the survey. We will
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5 387 operationalize survey completion as providing background data and answering at least 75% of the
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7 388 repository structure questions.

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10 390 Data analysis

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12 391 Descriptive statistics will be used to characterize the sample of panellists and each stakeholder
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14 392 subgroup regarding profession, years of experience, age, gender and country.

15 393 Several measures can be used to determine when consensus is reached, with the percentage of
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17 394 agreement being the most common.⁷⁷ Pre-specification of the consensus measure and criteria for
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19 395 consensus increases trustworthiness of findings.⁷⁸

21 396 Level of agreement on relevance, clarity and completeness

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23 397 Stakeholder agreement on the proposed definition and attributes will guide decisions on the
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25 398 repository structure. Therefore, we selected a set of criteria representing different levels of agreement
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27 399 and consequently carrying different weights in these decisions. The level of agreement on every
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29 400 attribute for both outcomes (e.g., relevance and clarity) will be quantified using the Interpercentile
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31 401 Range Adjusted for Symmetry (IPRAS) analysis technique from the RAND/UCLA Appropriateness
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33 402 Method (RAM).⁷⁹ Firstly, the disagreement index (DI) will be calculated as a ratio between the
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35 403 Interpercentile Range (IPR) and IPRAS. A DI > 1 (i.e., IPR > IPRAS) indicates disagreement exists. IPR is
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37 404 calculated using the 30th to 70th percentile. IPRAS for the 9-points Likert scale is calculated according
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39 405 to the formula presented in the RAM User Manual.⁷⁹

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41 406 Secondly, the median and DI will define different levels of agreement and steer the decisions about
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43 407 the repository structure. For the relevance:

- 44 408 i. items with the median of 7-9 and no disagreement will be considered as *relevant and mandatory*.
- 45 409 ii. items with the median of 4-6 or disagreement will be considered as *optional*.
- 46 410 iii. items with the median of 1-3 and no disagreement, will be considered *not relevant* and candidates
47 411 for *exclusion*.

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49 412 For an even number of participants, median ratings of e.g., 6.5 or 3.5 will be assigned to the higher
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51 413 level.⁷⁹ Stakeholders' responses per question will be summarized using descriptive statistics.

52 414 For clarity ratings, the above criteria will be applied as (i) sufficiently clear to remain unchanged; (ii)
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54 415 optional changes and (iii) candidates for rephrasing.

55 416 Panellist comments in the open text fields will be analysed qualitatively, using content analysis.

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57 417 Findings will be used to rephrase and improve clarity of certain attributes or to add additional
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59 418 attributes proposed by stakeholders.

419 Subgroup analysis

420 Following the primary analysis on the whole sample, a subgroup analysis per stakeholder group will be
 421 conducted to examine variation in opinions and potential differences among subgroups. The same
 422 agreement criteria will be applied and descriptive statistics will be stratified by stakeholder group. In
 423 addition, we will determine the reliability of ratings per question within stakeholder group by
 424 calculating the *intraclass correlation coefficient (ICC)*. The ICC calculation is based on the two-way
 425 random model, considering type (average measures) and definition of relationship (consistency) and
 426 is presented in Equation 1. ICC > 0.70 will indicate moderate to good reliability.^{80 81}

427 *Equation 1. Calculation of the intraclass correlation coefficient (ICC), expressed in %. MS_R stands for*
 428 *mean square for rows and MS_E stands for mean square for error.*

$$429 \quad ICC = \frac{MS_R - MS_E}{MS_R} \times 100 \text{ [%]}$$

431 Analysis of process indicators

432 By analysing process data from the online tool, we will describe in more detail how stakeholders'
 433 responses evolved through iterations and how consensus or certain level of agreement has formed.²⁵
 434 ⁸²

435 **Stability of response** presents the consistency of responses within the study period and between
 436 respondent group stability, which is considered a necessary precondition for determining the level of
 437 agreement or if consensus was achieved.⁸³⁻⁸⁵ Different measures of dispersion (e.g., median,
 438 interquartile range) and statistical approaches (e.g. descriptive, inferential) can be used ^{74 85} to
 439 measure stability, which can be calculated between rounds (traditional Delphi) or at the end of the
 440 study (RT-Delphi).^{71 74}

441 We will use the *coefficient of quartile variation (CQV)* as a descriptive measure of response stability.
 442 CQV will be calculated over all participants (CQV_{total}) and within the same stakeholder group (CQV_{sub})
 443 to account for expected higher variation in response between different stakeholder groups. A CQV_{total} <
 444 30% and CQV_{sub} < 15% will be considered as stable response. CQV calculation is shown in *Equation 2*.
 445 ^{84 86}

446 *Equation 2. Calculation of the coefficient of quartile variation (CQV), expressed in %. Q3 stands for value*
 447 *of the 3rd quartile and Q1 for 1st quartile.*

$$448 \quad CQV = \frac{Q3 - Q1}{Q3 + Q1} \times 100 \text{ [%]}$$

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450 **Final repository structure**

451 After conducting the analyses described above (planned to be finalized at the end of April 2022),
452 results suggesting modifications to the proposed structure will be considered for adoption by the
453 Steering Committee in a subsequent version, which will represent the final structure of the ENABLE
454 repository implemented on the initial ENABLE repository version. Further work will be considered to
455 address results that might suggest ongoing debates in the field about certain attribute groups or the
456 need for more in-depth consultation and evidence generation. This work will accompany the iterative
457 improvement of the repository during the ENABLE Action.

458 **Ethics and dissemination**

459 **Ethical considerations and consent to publish**

460 The study is designed to ensure participants' anonymity and to manage personal data in line with EU
461 regulation. Before starting the survey, every participant will provide an informed consent electronically
462 on the study entry page. Participants will be asked to carefully read through the statement regarding
463 the study aim and nature as well as the data handling procedures and to mark their understanding and
464 agreement. The results will only be published in an aggregated form and no personal details will be
465 revealed.

466 An ethical approval for the activities of the COST ENABLE Action, including this Delphi study, was
467 granted by the Malaga Regional Research Ethics Committee ("Comite de Etica de la Investigacion
468 Provincial de Malaga") on 29th April 2021 (Supplementary file 7.). In addition, a data protection
469 assessment was carried out by the Data Protection Officer at the University of Basel. According to this
470 instance the Delphi study protocol was determined as compliant regarding data protection and
471 security (Supplementary file 8.).

472

473 **Future implications and challenges**

474 The proposed scope and framework of attributes together with findings from this Delphi study will
475 represent the first steps on the pathway to create an evidence-based, interoperable and user-friendly
476 MATEch repository. Following the Delphi consultation and integration of the repository module on the
477 ENABLE website⁸⁷, providers of MATEch (public or private) would be invited to upload information on
478 their products via a MATEch description form based on the final repository structure. The accuracy of
479 the information would be verified by an independent review panel through a procedure yet to be
480 established. Important challenges lay ahead, such as how to select MATEch for inclusion in the

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3 481 repository given the broad scope of the definitions proposed, how to ensure accurate information
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5 482 about the technologies included, how to provide the information in other languages than English and
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7 483 in non-technical language accessible for all, and how to maintain a representative and varied offer of
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9 484 technologies in the long term. Nevertheless, the ENABLE repository promises to bring together
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11 485 stakeholders from different backgrounds to build a common language which can have an important
12
13 486 positive impact on medication adherence research and practice.
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488 Dissemination

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17 489 The repository will be publicly accessible for interested parties. The use of the repository will be
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19 490 promoted and supported by dissemination meetings, workshops, and training schools. The findings of
20
21 491 the study will be presented via publications (reports and manuscripts in open access peer-reviewed
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23 492 journals) and oral presentations to different stakeholders in conferences and meetings. The spirit of
24
25 493 COST Actions is networking and dissemination of ideas; hence the action is open for anybody who
26
27 494 would wish to join or would like to be informed about its activities.
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37

500 Authors contribution statement

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40 501 All authors contributed to the work and formation of this manuscript. The first draft was prepared by
41
42 502 UNM, CG, JR and ALD. All other members of the steering committee (PBF, FH, MTH, CJ, FR, DS, and IT)
43
44 503 reviewed and upgraded the first version. All steering committee members (CG, JR, PBF, FH, MTH, CJ,
45
46 504 FR, DS, IT) worked on development of the scope and framework of the attribute groups, UNM and ALD
47
48 505 coordinated the work. SPG was consulted as the expert in Delphi methodology, specifically the
49
50 506 RAND/UCLA Appropriateness Method. The final version of the protocol was prepared by UNM and
51
52 507 reviewed by all other authors (CG, JR, PBF, SPG, FH, MTH, CJ, FR, DS, IT, ALD). All authors have read
53
54 508 and approve the final version of the manuscript.
55

509 Competing interests

56
57 510 SPG is a research team member for ExpertLens (an online platform and methodology for conducting
58
59 511 modified-Delphi studies). SG's spouse is a salaried employee of, and owns stock in, Eli Lilly and
60
512 Company.

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3 513 All other authors declare no conflict of interests.
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20 522 manuscript.

21 22 523 Data sharing statement

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24 524 Documents detailing the development of the present protocol and the data collection planned are
25
26 525 shared as supplementary materials. The data, analyses and results of this study will be shared in open
27
28 526 access according to the COST open access policy.

29 30 527 Supplementary materials

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32 528 **Supplementary file 1.** Medication Adherence Technology tree as an interactive feature (graphical
33
34 529 representation of the proposed structure).

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36 530 **Supplementary file 2.** Medication Adherence Technology tree in Excel (outlining the whole proposed
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38 531 structure with corresponding labels and definitions).

39 532 **Supplementary file 3.** Delphi information letter to participants

40 533 **Supplementary file 4.** Summary of the Delphi survey

41 534 **Supplementary file 5.** General data protection statement used in the Delphi survey

42 535 **Supplementary file 6.** Instructions for Delphi participants

43 536 **Supplementary file 7.** Ethical approval by Malaga Regional Research Ethics Committee

44 537 **Supplementary file 8.** Data protection assessment by the Data Protection Officer at the University of
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Presentation of the ENABLE repository framework of attributes

This document presents the framework of attributes developed for the ENABLE repository by the WG2 task force. ENABLE is a COST action aiming to enhance collaboration between stakeholders across Europe for adoption of best practice and technologies supporting medication adherence. To this end, ENABLE develops an online repository of medication adherence technologies. This repository will showcase a diverse range of technologies and describe them in detail so that repository users can search and select technologies that are most appropriate to their contexts and needs. Thus, the repository would need to include information relevant for this specific use.

Information about technologies can be coded/represented via a collection of various attributes. This coding is driven by a user perspective where a user (HCP, regulator, client/patient, researcher) will be willing to learn more about (or select) a technology based on their specific interests or needs, and therefore is looking for specific types of information where attributes of technologies correspond to attributes of the solutions envisaged by users. Attributes may apply to adherence-related goals, target user characteristics, health conditions, product characteristics, etc., each represented as distinct attribute groups. Such modular ("LEGO") approach allows describing a very diverse landscape of existing and future technologies.

The repository is supposed to include all potential attributes for all technologies so that they allow the descriptions of any medication adherence technology in detailed way to enable informed decision-making. The goal of the present work therefore is to create a framework of such attributes, each with their own unique labels (short names of attributes) and definitions (longer explanations of what the attributes refer to).

Once the repository is created using this framework of attributes, we will be able to describe and group available adherence technologies. If a new attribute is subsequently identified, it will be added to the list -as part of an existing attribute or by creating a new one- aiming to ensure the evolution of this repository with changes in the field, as well as backward compatibility.

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Product & provider information D1.1

Medication adherence descriptors D2.1

D2.2

D2.3

D2.4

D2.4.2.A

D2.4.2.B.1

D2.4.2.B.2

D2.4.2.B.3

D2.4.2.B.4

D2.4.2.B.5

Evaluation & implementation D3.1

D3.2

target use scenarios

target health conditions

medication regimen

medication adherence management components

Monitoring/measurement methods and tar

intervention modes of delivery

target behaviour determinants

behaviour change techniques

intervention providers

intervention settings

quality indicators

implementation indicators

Each entry in the ENABLE repository will refer to a unique product, which will be identified with a unique ID, provided by a unique organisation (manufacturer, developer) with its own unique ID and related metadata (e.g., date of entry, verification process, etc.) to present the identity of the described MATech and its provider.

The type of common adherence management activities that the technology is intended to be used for.

The type of diseases or health problems the technology is intended for.

The prescribed schematic form/therapeutic plan of medication therapy that the technology is intended for.

The type of procedures and time periods the technology facilitates to achieve the best use by patients of appropriately prescribed medicines.

What measurement methods are used and what is being measured (measurement targets).

The modes used to deliver the medication adherence intervention

Causal influences on medication adherence that can be modifiable (amenable to intervention with a medication adherence technology).

Options/activities included in the technology that aim to influence barriers and facilitators of medication adherence

Role played by a person who uses the technology to assist the patients in their self-management of medication adherence

The social and physical environment in which the technology is used to manage adherence to medication

Quality indicators are standardized, evidence-based, and measurable items for monitoring and evaluating the quality of healthcare performance.

Outcomes and strategies that help implement medication adherence measurement / intervention within its target setting

What product does the entry refer to, who provides it, who entered its description in the repository and when?

What use scenarios and types of users is the technology intended for?

Which health conditions could the technology be used for as part of adherence support?

What type of medication regimen(s) (treatment intention, route of administration, number of medications, and recommended dosing) is the technology intended for?

What adherence management types and phases does the technology target?

If measurement is a component, what measurement methods does the technology use and what do they measure?

If intervention is a component, how is it delivered to its users?

If intervention is a component, what reasons for non-adherence can the technology help address?

If intervention is a component, what are the 'active ingredients' present in the technology that may trigger change in the reasons for non-adherence targeted?

If intervention is a component, who delivers the intervention to users?

If intervention is a component, where is the service for improving adherence delivered?

How does the technology meet key quality indicators from different perspectives?

What implementation outcomes and strategies are needed and available for adopting this technology in the intended setting?

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Upper Level	Sub-Level 1	Sub-level 2
Product		
	Product ID	
	Product Name	
	Brief product description	
	Date of release	
	Date of most recent update	
	Product type	
		Hardware
		Software
		Service
		Material
	Product Brand	
	Product integration	
		stand-alone component
	Language(s)	
	Country(ies)	
	Terms & Conditions of use	
	Cost	
Provider Organisation		
	Provider ID	
	Provider Name	
	Provider type	
		Privately-owned / for profit organisation
		Public / state-owned organisation
		Not-for-profit organisation
	Provider domain of activity	

Definition
health technology (device, procedure or system) that could be used to manage adherence to medication
random alphanumeric code given to the product at first entry in the database
name given by the technology provider to designate the product itself
text (max 500 characters including spaces) that provides a short summary of the main functionality and attributes of the technology
date when the technology first became available
date when the technology had the most recent update
type of support on which (components of) the product (are) is implemented
product (component) consisting of physical components of electronic systems
product (component) consisting of programs or other operating information for electronic systems
product (component) consisting of actions to support someone manage adherence to medication
product (component) consisting of physical substances or equipment other than electronic
name used by the technology provider to designate the group to which the product belongs
manner in which the product is intended to be integrated in an adherence support process
product integration in which the technology is intended to function unrelated to other products
product integration in which the technology is intended to link to other products as component of a wider system
languages in which the technology is available for use
name of country/countries where technology is in available
written rules which two or more parties engage to respect and meet to apply the technology in a setting; may include intellectual property, copyright.
amount paid, charged, or engaged to be paid, for purchasing the technology
organisation that produces and/or makes the product available for users
random alphanumeric code given at first entry of a product from a provider in the database
name of the provider organisation
administrative form in which the organisation is registered
organisation that operates to generate financial profit
organisation that is owned by a government
organisation not intended to make a profit but to provide or support a service that people need
general field in which the organisation is active

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DEVELOPMENT AND JUSTIFICATION

A repository entry represents any contribution from an author describing a medication adherence technology using the ENABLE template, which they then upload on the platform. Each entry in the ENABLE repository will be stored individually. It will have a unique entry ID, and metadata such as the date of entry, date of most recent modification, and whether the information was verified by another manner (validation process to be developed). It will refer to a unique product, which will be identified with a unique ID, provided by a unique organisation (manufacturer, developer) with its own unique ID. Multiple entries can refer to the same product ID (the reconciliation of entries for the same product will be part of the validation procedures, i.e. by recency or merging of the entries), and an organisation may provide multiple products.

No ontology, taxonomy or classification could be identified in the BioPortal repository or in the literature that provides a formal description of product characteristics used for medication adherence technologies in particular. However, a related ontology was identified that refers to medical technology innovation in healthcare centers. This ontology, developed by members of the Platform for Innovation in Medical and Health Technologies (ITEMAS; a network of healthcare centers aiming to foster innovation in the Spanish healthcare system), includes relevant concepts on the development and adoption of technologies in healthcare and therefore it is an appropriate source of descriptors for the ENABLE repository. The ITEMAS concepts were consulted and concepts referring to products themselves and their providers were selected, since ENABLE aims to describe the technologies and not cover as well the process of developing and integrating them in healthcare systems. This choice of concepts makes the repository interoperable with organisations that would adopt ITEMAS for their activities. Additional constructs were generated after discussion with SC members.



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upper level	Sub-level 1	Sub-level 2	Sub-level 3		
adherence self-management use	Person in the healthcare environment	Patient			
		Caregiver			
	Patient age group	Adult		Older adult	
		Adolescent			
		Child			
		Infant			
	Patient functional status	Mental functions		Memory functions	
				Perceptual functions	
		Sensory functions		Seeing functions	
				Hearing functions	
		Patient literacy	Neuromusculoskeletal and movement-related functions		
				Patient health literacy	
				Patient medication literacy	
adherence support service use	Patient polypharmacy				
	Patient multimorbidity				

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Professional health and social
care providers
Health (system) manager

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Definition

Scenario in which the technology is used for adherence self-management activities

Person who interacts with the technology within the process of self-management

Person who uses the technology for self-management of their own adherence

Person who uses the technology to assist the patient in their self-management of adherence

Age group of the person for which the medical technology is appropriate for use

Person aged over 18 years

Adult aged over 66 years

Person aged between 12 and 18 years

Person aged between 1 and 12 years

Person aged less than 1 year

The level of functioning of the person for which the technology is appropriate

Patient status regarding functions of the brain involved in adherence self-management

Functions regarding registering, storing, retrieving information for adherence self-management and/or using technology for this purpose

Functions regarding recognizing and interpreting sensory stimuli necessary for adherence self-management and/or using technology for this purpose

Functions regarding recognizing and interpreting visual stimuli (light, form, shape, size, color)

Functions regarding recognizing and interpreting auditive stimuli (presence, location, pitch, loudness and quality of sounds)

Functions regarding movement and mobility (of joints, bones, reflexes and muscles)

The patient's ability to read and write needed to manage adherence

The patient's capacity to obtain, process and understand basic health information and services needed to self-manage adherence

The patient's ability to understand and act on medication-related information

The use of multiple drugs (5+) administered to the same patient

complex interactions of several (2+) co-existing diseases occurring in the same patient

Scenario in which the technology is used for activities supporting taking medication in an health/social care provision setting

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Members of the health and social care workforce who deliver adherence support services

Persons involved in the administration and oversight of public health systems delivering adherence support services

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DEVELOPMENT AND JUSTIFICATION

Among the various use scenarios for medication adherence management, we can distinguish two general categories in what concerns the potential types of users and their characteristics that might influence the choice of technology: self-management use, and adherence support use. In the first scenario, it is either the patient or the caregiver who might be interested in searching the repository for technologies the patient can use themselves, or the couple patient-caregiver can use in the shared management of medication intake, for example at home. In the second scenario, a healthcare (or social care) provider may be interested in technologies they can use themselves to facilitate adherence support. A technology can apply to both use scenarios, for example when a monitoring technology is used by both patients/caregivers and the professionals who accompany them in their treatment and information can be transmitted from one to another (each having their own interface). Thus, the set of descriptors regarding target users operates this basic distinction.

The use of medication adherence technologies may be influenced by several characteristics of the patients, such as their age group, functional status regarding mental functions (e.g. memory and perception), sensory functions (e.g. vision and hearing), and movement-related functions, as well as characteristics of their health condition or treatment (e.g. multimorbidity and polypharmacy). Literacy and health literacy (and specifically medication literacy) are also central to the appropriateness and effectiveness of self-management support. Thus, descriptors related to these characteristics were identified in available ontologies (e.g. SNOMED-CT, WHO International Classification of Function) and included in the list of descriptors.

According to the WHO client classification (regarding Digital Health Interventions; DHI), there are two categories of potential clients of digital health technologies in addition to patients and caregivers: healthcare providers and health system managers. These were included as sub-categories of the adherence support use scenario, since both types of professionals (including here social care organisations and providers) can initiate a search for technologies to integrate in their practice. No characteristics of these types of users/clients were considered relevant for the choice of the tool in this initial version of the list. The provider of an adherence support intervention and the setting in which this can be performed are the focus of separate descriptor sets, since they can be different from the user who initiates the search (who can perform this for an entire team, including the patient and their caregiver).

Upper level	Definition
Blood	Health condition category that refers to haematological diseases, anaemia, clotting (including thromboses and venous embolisms)
Cancer and neoplasms	Health condition category that refers to all types of neoplasms, including benign, potentially malignant, or malignant (cancer) cancer growths (including leukaemia and mesothelioma).
Cardiovascular	Health condition category that refers to coronary heart disease, diseases of the vasculature and circulation including the lymphatic system
Congenital disorder	Health condition category that refers to physical abnormalities and syndromes that are not associated with a single type of disease or condition, including Down's syndrome and cystic fibrosis
Ear	Health condition category that refers to diseases of the ear, such as deafness
Eye	Health condition category that refers to diseases of the eye
Infection	Health condition category that refers to diseases caused by pathogens, acquired immune deficiency syndrome, sexually transmitted infections
Inflammatory and immune system	Health condition category that refers to rheumatoid arthritis, connective tissue diseases, autoimmune diseases, allergies. (includes transplants)
Injuries and accidents	Fractures, poisoning and burns.
Mental health	Health condition category that refers to depression, schizophrenia, psychosis and personality disorders, addiction, suicide, anxiety, eating disorders, learning disabilities, autistic spectrum disorders
Metabolic and endocrine	Health condition category that refers to metabolic disorders (including diabetes, and diseases of the pineal, thyroid, parathyroid, pituitary and adrenal glands).
Musculoskeletal	Health condition category that refers to osteoporosis, osteoarthritis, muscular and skeletal disorders

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2	Neurological	Health condition category that refers to dementias, transmissible
3		spongiform encephalopathies, Parkinson's disease, neurodegenerative
4		diseases, Alzheimer's disease, epilepsy, multiple sclerosis
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6	Oral and gastrointestinal	Health condition category that refers to inflammatory bowel disease,
7		Crohn's disease, diseases of the mouth, teeth, oesophagus, digestive
8		system including liver and colon
9	Renal and urogenital	Health condition category that refers to kidney disease, pelvic
10		inflammatory disease, renal and genital disorders
11	Reproductive health and childbirth	Health condition category that refers to fertility, contraception, abortion,
12		in vitro fertilisation, pregnancy, mammary gland development,
13		menstruation and menopause, breast feeding, antenatal care, childbirth
14		and complications of newborns
15		
16	Respiratory	Health condition category that refers to asthma, chronic obstructive
17		pulmonary disease, and other respiratory diseases
18	Skin	Health condition category that refers to dermatological conditions
19	Stroke	Health condition category that refers to ischaemic stroke (caused by
20		blood clots) and haemorrhagic stroke (caused by cerebral/intercranial
21		haemorrhage).
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23	Generic health relevance	Health condition category that refers to technologies applicable to all
24		diseases and conditions
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DEVELOPMENT AND JUSTIFICATION

Depending on the health conditions for which medication is prescribed, adherence behaviours may be influenced by different factors and therefore require condition-specific interventions. Adherence technologies are therefore usually developed and validated to be used in one or several clinical domains and potential users may search for technologies applicable to the health condition(s) they aim to manage.

The International Classification of Disease (ICD-11) is a global standard for diagnostic purposes, and groups diseases in over 17000 categories (icd.who.int). In ICD-11, 21 groups of codes (chapters) are proposed to describe health conditions, among other groups of codes for related diagnostic purposes. While ICD-11 is an elaborate classification used for clinical documentation and monitoring globally, a simpler classification has been developed by the UK Clinical Research Collaboration for research purposes: the Health Research Classification System (HRCS) (<https://hrcsonline.net/health-categories>). The HRCS is inspired by ICD and includes 21 separate disease categories, 19 of which are disease specific whereas the other 2 have a broader focus (e.g. general health and epidemiology, conditions of unknown aetiology). Of the 20 HRCS categories, 18 correspond broadly to ICD-11 chapters (merging 3 chapters into one category for reproductive health and childbirth, and omitting sleep-wake disorders), while the 19th refers to stroke as a distinct group of conditions. For the purpose of the present repository, we have therefore selected HRCS as 1) it is likely that research on adherence technologies will increasingly use these codes to record the type of health conditions studies are performed on and thus would map easier on these categories, and 2) the labels and descriptions used are relatively less technical and therefore easier to understand by stakeholders with diverse backgrounds. We considered that the last category ('Disputed aetiology and other') is less relevant for medication adherence and thus we excluded it from our descriptors list. The HRCS classification system, based on the ICD classification, would allow repository users to quickly and efficiently identify the type of health condition of their interest.

Upper level	Sub-level 1	Definition
type of intention	preventive	The purpose for which the medication is prescribed.
		Medication are prescribed as prevention/prophylaxis against the occurrence of diseases or disease-related adverse events (e.g. exacerbations, organ rejections etc.)
duration of treatment	therapeutic	Medication is prescribed as treatment of a disease and its associated symptoms.
	short-term	The duration of treatment presents the intended interval of treatment and relates to the clinical course and disease conditions.
route of administration	long-term	treatment is prescribed over a limited time-period, mostly to treat an acute disease of sudden-onset and predictable end.
	injections/subcutaneous	treatment is prescribed as a prolonged and persistently indicated therapy as it is the case in chronic, latent-progressive disease conditions.
number of monitored medications	oral	path by which medication is brought into contact with the body to unfold pharmacological effects.
	inhaled	Medications are administered as oral forms (tablets etc.) for drug reception via the mouth or gastro-intestinal tract.
single medication	injections/subcutaneous	Medications are administered as inhalation of aerosols, powders or gas via the respiratory tract.
	infusion/parenteral	Medications are administered as injection in subcutaneous layer for a relative slow drug release.
multiple medication	patches	Medications are administered as parenteral infusion for direct intra-venous application.
	topical	Medications are administered as a dermal layer (e.g. patch) to achieve systemic drug-concentration and -efficacy.
		Medications are administered as topical forms for local effects on dermal or mucous surfaces/layers.
		how many distinct medications are monitored by the technology, if applicable
	single medication	Only treatment of a single medication is monitored.
	multiple medication	A combination therapy of two or more medications is monitored.

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prescribed dosing frequency		dose-taking patterns recommended for medicines administration, in which doses should be taken at defined time intervals over a defined time period
	once-daily dosing	Only one dose is prescribed at a certain time during the day.
	multiple daily dosing at fixed intervals	Multiple doses are prescribed in a certain interval during the day.
	once per week dosing	Only one dose is prescribed at a certain day during the week.
	multiple dosing per week in fixed intervals	Multiple doses are prescribed in a certain interval during the week.
	dose adjustment recommendations	The frequency or amount of a certain dose is adjusted to the newly prescribed treatment regimen.

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DEVELOPMENT AND JUSTIFICATION

Factors related to the medication regimen are among the 5 main groups of determinants influencing medication adherence (WHO, 2003). The medication regimen for which adherence is to be managed can take different schematic forms and be of varying complexity, which may influence the complexity and extent of medication adherence. Medication adherence technologies may be developed for medications with different attributes, therefore ENABLE repository users should be able to indicate what type of medication regimen they are aiming to manage and how a technology fits these specific attributes.

We distinguished five descriptors relevant for medication adherence that refer to properties of medication regimens. The type of intention refers to the purpose of treatment as prevention or therapy, while the duration of treatment is related to the clinical course (e.g., acute/sudden-onset or chronic /latent-progressive course). Both depend on disease conditions and determine the purpose and duration of adherence management. The route of administration, the number of medications and the prescribed dosing frequency are the main components of the variability and complexity of prescribed regimens. Thus, descriptors related to these medication regimen attributes were identified in available ontologies (e.g., NCIT, MeSH and SNOMED-CT) and included in the list of descriptors.

It is important to note that we have selected, from among a broader range of routes of administration and types of dosing frequency, the ones we considered relevant for adherence to medication; for example, we have excluded 'as needed' dosing as it cannot be subject to a comparison between actual and prescribed dosing histories (the definition of adherence), and routes of administration likely to require a healthcare professional and thus be less influenced by adherence as a patient behavior.

Upper Level	Sub-Level 1	Definition
D2.4.1 Medication adherence phase		Time interval between the prescription start and end dates that is behaviorally distinct (i.e. linked with specific determinants)
	Initiation	Phase of adherence that covers the start of a prescribed treatment, i.e. the period from when the prescription is issued to the first dose taken (i.e. the initiation event)
	Implementation	Phase of adherence from the initiation until the last dose taken during which one can estimate the extent to which the patient's dose taking and timing are linked to the prescribed dosing
	Discontinuation (Persistence)	Phase of adherence that refers to the end of treatment execution and covers the period until last dose is taken, e.g. end of therapy or termination by patient. Persistence is the period between initiation and discontinuation.
D2.4.2 Type of adherence management		The goal of adherence management that the technology is designed to address.
	Monitoring/Measurement	Type of adherence management that refers to estimating (repeatedly) medication adherence behaviours, determinants, and/or outcomes
	Support/Intervention	Type of adherence management that refers to generating change in medication adherence determinants and thus behaviours and outcomes.

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DEVELOPMENT AND JUSTIFICATION

Technologies described in the ENABLE repository will be used either for self-management use by patients themselves or for supporting this process by health and social care providers within healthcare institutions or systems. The general term that describes both these use scenarios, according to the ABC taxonomy (Vrijens 2012), is “management of adherence”, i.e., “the process of monitoring and supporting patients' adherence to medications by health care systems, providers, patients, and or their social networks”. Thus, in this definition, a distinction is made between ‘monitoring’ (or measuring, which can target the behaviors themselves, their determinants, and/or their relevant outcomes), and ‘supporting’ adherence (or intervening to achieve best use of appropriately prescribed medicines by patients). As technologies may focus on one or both these goals, we have given the possibility for users to search for each goal/type of management (for example in situations when they would like to combine technologies into a broader adherence management solution). As both metrics and intervention may require different approaches depending on what phase of adherence is of concern, we have also given the possibility for users (and technologies) to specify which adherence phase they target, i.e.:

- 1) initiation, which “occurs when the patient takes the first dose of a prescribed medication”
- 2) implementation, which “is the extent to which a patient's actual dosing corresponds to the prescribed dosing regimen, from initiation until the last dose”

Upper Level	Sub-Level 1	Sub-level 2	Sub-level 3	Definition
measurement method				the way in which information is gathered and summarized by the technology about the patient's medication adherence
	direct observation method			measurement method consisting in observing medication intake directly
	pill count method			measurement method consisting in calculating left over pills in containers/blisters at a specific time point
	self report method			measurement method using data reported by patients or caregivers about themselves
		diary		self-report method in which the respondent records information about their current behaviors, determinants or outcomes at regular intervals
		questionnaire		self-report method in which the respondent answers a set of pre-designed questions about their behaviors, determinants or outcomes
		interview / consultation		self-report method in which the respondent answers questions, either pre-defined or spontaneous, from another individual as part of a structured conversation
	Electronic monitoring method			measurement method using data from devices that record medication taking events electronically
		smart package		electronic monitoring method that uses data from a container/dispenser in which the medication is packaged
			smart box	smart package that includes a method to record the opening and closing of the box in which the medication is stored for use
			smart inhaler	smart package that includes a method to record the use of the inhaler device in which medication is stored for use
			smart tube	smart package that includes a method to record the use of the tube in which medication in ointment or liquid form is stored for use
			smart button	smart package that includes a device attached to private pillbox where medication is stored for use and includes a button on which the person can press to record a dose intake
		smart pill		electronic monitoring method that uses data from a mechanism integrated in the medication itself that records the ingestion of the medication

		digital event record system		digital technologies recording taking events (App, other devices)
	Electronic Healthcare Database method			measurement method using routinely collected data as part of a longitudinal healthcare process
		Electronic medical records		EHD method using data recorded in patients' medical records
		Claims / dispensing		EHD method using data recorded for insurance claims purposes based on medication dispensed as part of the patients' care process
		Record linkage system		EHD method using data recorded in several linked databases
	Laboratory method			measurement method based on clinical assessment through invasive procedure (e.g. body fluids samples)
		drug concentration		laboratory methods consisting in the detection of sufficient drug levels in blood
			intra patient variability	laboratory method indicating the fluctuation of drug concentration levels over a specific time period
		biomarker		laboratory method representing a surrogate for drug intake
		treatment response		laboratory method assessing clinical status as a proxy for adherence behaviours, e.g. habitus, lab results (blood glucose, Hba1c,) vital signs (blood pressure)
measurement target				the component of the adherence causal (logic) model measured by the technology
	determinant measure			measurement targeting causal influences on the behaviour that can be modifiable (amenable to intervention with a medication adherence technology)
	behaviour measure			measurement targeting a self-management behaviour
		adherence measure		behaviour measure assessing to the patient's medication intake as compared to the prescribed regimen
		alcohol intake measure		behaviour measure assessing the patient's intake of alcohol (frequency, type) on its own or in relation to treatment recommendations
		diet measure		behaviour measure assessing the patient's intake of food (frequency, type) on its own or in relation to treatment recommendations
		physical activity measure		behaviour measure assessing the patient's musculo-skeletal movements requiring energy expenditure (frequency, type) on its own or in relation to treatment recommendations
		tobacco use measure		behaviour measure assessing the patient's use of tobacco products

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DEVELOPMENT AND JUSTIFICATION

Throughout the last decades of medication adherence research, the mode of medication adherence measurement has evolved.

If a technology aims to monitor or measure adherence as part of the adherence management process it aims to facilitate, a broad range of options opens in terms of the measurement methods it can adopt, and which elements it targets, among those included in the causal (logic) model at the 'scientific core' of this process. To measure medication adherence, numerous methods have been developed: observing patients' medication intake directly, counting the remaining medication after a period of treatment, as well as various methods using self-report, electronic monitoring, electronic healthcare databases or laboratory tests. Moreover, measurement can target not only adherence behaviours but also adherence determinants, other self-management behaviours common in chronic care interventions (as described by Train4Health, a recent competency framework for the management of chronic conditions), and outcome measures such as health and quality of life. Users of the ENABLE repository may be interested to search for technologies that implement one type of measurement method, depending on the specificities of the setting in which they work (resources, acceptability, local expertise), or of the medication (e.g., mode of administration, pre-packaging). They may also be interested not only in measuring adherence behaviours, but also in technologies that integrate other elements of the causal model of self-management specific to the health condition they need to manage. Therefore, we have selected a range of measurement models (some of them with corresponding codes in SNOMED-CT, some based on methodological work in relevant domains), and followed the BCIO ontology and the Train4Health selection of self-management behaviours to offer the possibility to describe technologies from a measurement perspective.

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Upper level	Sub-level 1	Sub-level 2	Sub-level 3	Definition
Printed material	Brochure			Mode of delivery that involves use of printed material
				Printed material mode of delivery that involves use of a printed publication within a brochure
	Printed media			Printed material mode of delivery that uses formats of printed media to communicate and share information
		Poster		Printed media mode of delivery that involves display of a poster in a public location.
		Newspaper/leaflet		Printed media mode of delivery that involves use of a printed publication in a newspaper or leaflet.
Human interaction				Mode of delivery that involves a person as intervention source who interacts with an intervention recipient
	Face to face consultations			Human interactional mode of delivery that involves an intervention source and recipient being together in the same location and communicating directly.
	Networks/patient groups			are groups that meet in person to discuss their 'issues' or experiences related to their health condition and or medication
Electronic				Mode of delivery that involves electronic technology in the presentation of information or the mode of motivation to an intervention recipient
	Smart phone/tablet			Electronic mode of delivery that involves communication processes
			Call	Electronic mode of delivery that involves a communication process in which a signal is sent by a caller to a recipient to alert them of the communication intent, giving the recipient the opportunity to engage with the communication.
			interactive messaging or chat	Call mode of delivery that involves textual information in the communication through interactive messaging or chat
			sms -short text message	Call mode of delivery that involves textual information in the communication.
			audio	Call mode of delivery that involves only audio information in the communication
			video	Call mode of delivery that involves video and audio information in the communication
			email	Electronic mode of delivery that involves communication by email.
			application	Electronic mode of delivery that involves the intervention recipient interacting with a mobile application

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		interactivity	Application mode of delivery that is interactive
		diary	Application mode of delivery that uses a diary to delivery a medication adherence intervention
		reminder system	Application mode of delivery that uses a reminder system to delivery a medication adherence intervention
		gaming	Application mode of delivery that uses gaming features to delivery a medication adherence intervention
	Wearable electronic device		Electronic mode of delivery that includes medication related devices to support users to adhere to their treatment
	smart box		smart package that records the opening and closing of the box in which the medication is stored for use
	smart inhaler		smart package that records the use of the inhaler device in which medication is stored for use
	smart tube		smart package that includes a method to record the use of the tube in which medication in ointment or liquid form is stored for use
	smart button		smart package that includes a device attached to private pillbox where medication is stored for use and includes a button on which the person can press to record a dose intake
	digital media		Electronic mode of delivery that includes the use of electronic devices commonly used for mass-media communication
	Internet		Electronic mode of delivery that involves presentation of information through the internet
		patient portals	Internet mode of delivery that allows patients to interact and communicate with other patients having the same health condition, treatment, and so on. these patient portals are not controlled on the quality of information shared and are available on the Internet at all hours.
		website	Electronic mode of delivery that involves the intervention recipient interacting with a website.
	social media		Electronic mode of delivery defined as online communication channels disseminate information to a huge audience world wide
	broadcast media		Electronic mode of delivery that involves presentation of information through different mediums of media through a radio, television or billboard receiver.
		Radio	Electronic mode of delivery that involves presentation of audio information that is broadcast and received by a radio receive

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TV

Electronic mode of delivery that involves presentation of information that is broadcast and displayed by television

Billboard

Electronic mode of delivery that involves presentation of information by an electronic screen positioned in a public location.

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DEVELOPMENT AND JUSTIFICATION

Effective behaviour change interventions depend on a thorough evaluation and thoughtful selection of the mode of delivery of that specific intervention. The mode of delivery is defined as the 'physical or informational medium through which a given behaviour change intervention is provided'. To date, no ontology or other classification systems exist, to our knowledge, that categorize the mode of delivery of a medication adherence interventions. The Human Behaviour Change project, a collaborative research project aiming to create a 'Knowledge System' for using existing behaviour change interventions, is in process of creating ontologies to generate new insights about behaviour change. Within this project, scientists develop the Behaviour Change Intervention Ontology (BCIO), which is 'a set of definitions for entities and relationships used to describe behaviour change interventions, their contexts, effects and evaluations'. The modes of delivery attributes for the present repository were inspired from BCIO.

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Upper Level	Sub-level 1	Sub-level 2	Sub-level 3
individual-level behaviour determinant			
	Capability		
		psychological capability	
			knowledge
			psychological skills
			memory, attention, decision
			behavioral regulation
		physical capability/skills	
	Opportunity		
		social opportunity/influences	
		physical opportunity/ environmental context and resources	
	Motivation		
		reflective motivation	
			role & identity

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beliefs about capabilities

optimism

beliefs about consequences

intentions

goals

automatic motivation

reinforcement

emotion

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Definition

modifiable causal influences on medication adherence that reside within an individual person

behaviour determinant referring to what an individual can do themselves to take medication as agreed

behaviour determinant referring to the mental capabilities that help individuals themselves take medication as agreed

psychological capability referring to what an individual knows about taking medication as agreed for their condition

psychological capability referring to what an individual is good at doing to take medication as agreed

psychological capability referring to the individual's abilities to retain information, to focus on specific things, and to choose between different things that help individuals take medication as agreed

psychological capability referring to what an individual can do themselves to keep track of taking medication and change their habitual ways of doing this

behaviour determinant referring to the physical capabilities that help the individual take medication as agreed

behaviour determinant referring to the conditions in the individual's external environment that can facilitate medication adherence

behaviour determinant referring to the conditions in the social environment

behaviour determinant referring to the conditions in the physical environment

behaviour determinant referring to what extent the individual feels driven/willing/energised to take medication as agreed

behaviour determinant referring to the extent of feeling motivated to take medication as agreed by thinking about it

reflective motivation referring to how the individual perceives what they need to do and how they are in their social personal and/or professional environment

1
2 reflective motivation referring to how the individual thinks about
3 whether they can take their medication as agreed in various
4 situations

5 reflective motivation referring to the confidence that the individual
6 will succeed in their efforts to take medication and manage their
7 condition

8 reflective motivation referring to what the individual thinks about
9 the effects of taking medication on their health and/or other life
10 goals

11 reflective motivation referring to whether the individual has taken a
12 conscious decision to take medication as agreed

13 reflective motivation referring to how the individual represents in
14 their mind the fact of taking medication as agreed, or other life goals
15 related to their treatment

16 behaviour determinant referring to the extent of feeling motivated
17 to take medication as agreed by emotions and impulses occurring
18 automatically

19 automatic motivation referring to how taking medication as agreed
20 is associated repeatedly to external stimuli that make it more likely
21 to happen

22 automatic motivation referring to how taking medication as agreed
23 is associated to individual's reactions to cope with personally
24 significant stimuli

DEVELOPMENT AND JUSTIFICATION

Numerous factors influencing medication adherence have been identified in the research literature. The term commonly employed in research is 'determinants of behaviour', and an important distinction is made between modifiable and non-modifiable determinants, depending on whether these are amenable to change by an intervention within the specific context. Modifiable determinants are also named 'mechanisms of action' when they are part of a behaviour change intervention scenario as a process through which change is affected on a behaviour. Among the determinants studied and targeted by adherence support interventions/technologies, most are patient-related, although several may be related to the therapy/medication, condition, socio-economic context, or the healthcare system. Patient-related adherence determinants include for example the individual's beliefs about the medication, their health condition, their habits and ways of coping with changes in routine.

A substantial body of research has been conducted using a diverse range of concepts, theories and frameworks from health psychology and behavioural medicine. This research resulted in a vast number of constructs, not all relevant for adherence. Therefore, a selection was necessary for the purposes of the ENABLE repository. Recently, these have been systematized via literature review and expert consensus in the Capability, Opportunity, Motivation and Behaviour (COM-B) model, Behaviour Change Wheel and the Theoretical Domains framework, a group of related tools aimed to facilitate the description and development of interventions and the synthesis of scientific evidence on behaviour change. These tools have been increasingly used in health research, including in supporting medication adherence. Three main categories of individual determinants are proposed in the COM-B model, each with two subcategories: Capability (psychological and physical), Opportunity (social and physical), and Motivation (reflective and automatic). For each subcategory, up to six theoretical domains of behaviour determinants have been identified by grouping similar constructs from different sources, resulting in a total of 14 distinct domains.

The terminology of behaviour determinants is currently evolving. Recently, 12 new categories have been added to the 14 TDF domains resulting in 26 mechanisms of action mapped onto the current classification of behaviour change techniques for evidence synthesis purposes. The Mechanisms of Action (MoA) Ontology is currently under development. Some determinant categories are named and structured differently in the MoA ontology version 1 as compared with COM-B and TDF structures, and the terminology is likely to continue to evolve in the following years. Therefore, we have adopted the COM-B/TDF classification, as it has been in use for research for the last years. Some simplifications have been applied from the structure proposed by Cane et al. (2012) to avoid duplication (i.e., the categories of role and identity and optimism were considered only in the reflective motivation category, although they can pertain also to automatic motivation); we kept the distinction between psychological skills and physical skills, as these are likely to be targeted separately in adherence technologies.

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Upper Level	Sub-Level 1	Sub-Level 2	Definition	
Acting on Capability	Feedback and monitoring		Group of behaviour change techniques aiming to influence what an individual can do themselves to take medication as agreed with the healthcare provider	
			The technology includes options to record medication intake and its effects, and feed this information back to the user	
		Biofeedback	The technology includes an option/activity to record physiological/biochemical effects of taking medication as agreed with the healthcare provider.	
		Feedback or self-monitoring on behaviour	The technology includes an option/activity to monitor and feedback on adherence behaviours (by the medication users themselves or other people who can relay the information to them)	
	Repetition & substitution		Feedback or self-monitoring on outcomes	The technology includes an option/activity to monitor and feedback on a positive outcome of adherence behaviours (by the medication users themselves or other people who can relay the information to them)
				The technology includes options/activities to perform certain actions repeatedly and systematically in order to enforce medication adherence behaviours and replace other behaviours not beneficial for medication adherence
			habit formation	The technology includes ways to prompt rehearsal and repetition of medication intake in the same context repeatedly at the planned time for intake, so that the context elicits adherence
			behavioral practice/ rehearsal	The technology includes ways to prompt practice or rehearsal of medication intake in a context or at a time when it may not be necessary, in order to increase adherence habit and skill
			graded tasks	The technology includes options to set easy-to-perform tasks related to medication intake, making them increasingly difficult until adherence becomes achievable in all situations
			Shaping knowledge	The technology includes options for the user to learn about how to take medication as agreed with the healthcare provider, what they can do themselves to stick to the schedule in difficult situations, and test different ways of doing this

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Acting on Opportunity

Demonstration of behaviour

Group of behaviour change techniques aiming to influence the conditions in the individual's external environment that can facilitate medication adherence

The technology includes an observable sample of how to take medication as agreed, directly in person or indirectly (video, pictures, drawings)

Prompts & cues

The technology includes ways to prompt medication intake at the agreed time

Restructuring the physical environment & adding objects

The technology includes advice on how to change the environment to make it easier to take medication as agreed with the healthcare provider.

Identity

The technology includes ways of strengthening a positive identity that includes taking medication as agreed with the healthcare provider.

Acting on Motivation

Goals and planning

Group of behaviour change techniques aiming to influence to what extent the individual feels driven/willing/energised to take medication as agreed with the healthcare provider.

The technology includes options to encourage setting goals related to adherence and planning to achieve them

Action planning

The technology includes an option/activity for the user to plan concretely how they will take the medication.

Discrepancy between current behaviour and goals

The technology includes an option/activity to compare the user's adherence-related goals with their current adherence behaviour

Goal setting & reviewing (behaviour)

The technology includes an option/activity to set or agree on a goal in terms of an adherence behaviour, and review this goal in light of achievement

Goal setting & reviewing (outcome)

The technology includes an option/activity to set or agree on a goal in terms of an outcome of adherence, and review this goal in light of achievement

Problem solving

The technology includes an option/activity to identify barriers & facilitators of their own adherence and propose solutions to overcome / increase them

pros & cons

The technology includes ways to identify and compare reasons for wanting or not wanting to take medication as agreed with the healthcare provider.

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2		Regulation	The technology includes advice and/or options/activities aiming to
3			keep motivation for medication adherence within a range favourable
4			for performing adherence-related behaviours.
5		conserving mental resources	The technology includes advice on how to make taking medication
6			less demanding for the person
7		reducing negative emotions	The technology includes ways of reducing negative emotions in
8			relation to taking medication
9		Self-belief	The technology includes ways of increasing the person's confidence
10			they can take medication as agreed with the healthcare provider.
11			
12		Imaginary reward	The technology includes advice on how to imagine correct
13			performance of medication intake
14			Group of behaviour change techniques aiming to influence
15	Acting across domains		determinants from more than one determinant group (capability,
16			opportunity, motivation)
17			
18		Social support (emotional	The technology includes options to advise, arrange or provide social
19		and practical)	support (practical, emotional, other), or praise/reward taking
20			medication as agreed with the healthcare provider.
21		Social reward	The technology includes verbal/non-verbal rewards when the patient
22			shows effort and/or progress in taking medication as agreed with the
23			healthcare provider.
24			
25		Information about	The technology includes information about consequences (health-
26		consequences	related, emotional, social, environmental) of medication adherence
27			(or non-adherence), and emphasise their relevance for the person
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DEVELOPMENT AND JUSTIFICATION

To trigger/support change in a health behaviour like medication adherence, interventions (whether mediated by technologies or not) act by generating change in determinants of the target behaviour. They do so in the same way that medications act on improving health outcomes by triggering changes in pathophysiological mechanisms of the health condition they aim to treat. The 'active ingredients' for behavioural health interventions have been labelled behaviour change techniques (BCT). For example, a reminder set within a medication adherence app on the user's smartphone to prompt medication intake at the agreed time is an application of a BCT in the category 'Prompts & cues', that acts on the 'Opportunity' group of determinants as it modifies the conditions in the user's environment that can facilitate medication adherence.

Evidence on effects of these BCTs on different behaviours has been accumulating and has been recently systematized based on the BCT taxonomy, a consensus classification of 93 BCTs that organizes theoretical constructs in this field (ref). The BCT taxonomy is currently part of the Human Behaviour Change Project and interoperable with the models and ontologies used in the other descriptor groups. It has been used extensively in the last decade in intervention description, development, validation and implementation, as well as in evidence synthesis and training of healthcare professionals.

However, not all techniques included in this taxonomy are relevant for medication adherence support. The ENABLE repository would need to include only BCTs relevant for adherence support technologies and be compatible with other tools used for behaviour change training and practice in healthcare systems.

Two applications of the BCT taxonomy to healthcare professional training on behaviour change simplify the structure and provide solutions for the ENABLE repository. The first, Cards for Change, is a simplified version of the taxonomy for development of training content for HCP behaviour change that has been used already in several countries as part of the Change Exchange Initiative (ref). It builds on a tool developed for coding training sessions in healthcare professional continuous education (ref) and includes the most used techniques in healthcare settings with examples of possible training activities. The second is the Train4health competency framework, a consensus-based framework for professionals who support self-management of chronic conditions in Europe developed by the Train4Health project, funded via the Erasmus+ programme (ref). The framework identified a set of 12 foundational competencies and 14 behaviour change competencies, including knowledge and abilities to identify relevant behaviours, intervention models, BCTs and apply these collaboratively to develop and implement self-management programmes. A panel of experts selected the most relevant BCTs for the 5 priority behaviours, including medication adherence support, physical activity, diet, smoking cessation and symptom monitoring and management.

We have therefore selected 24 categories of BCTs consistent with the selections operated by the Train4Health consortium and the Cards for Change team, to align the terminology with healthcare professionals training programmes that are currently using or will be developed in the future using these tools. Some BCT categories were merged due to common co-occurrence (e.g., feedback and monitoring; shaping knowledge techniques), and some BCTs are present in C4C but not in T4H since the former is more comprehensive than the latter. The initial ENABLE descriptor list includes only user-level BCTs (i.e., BCTs that can be included in technologies that provide support to medication users); if considered relevant, future versions can include HCP-level interventions (e.g., training programmes) or organisation/system-level BCTs. To align this set of descriptors with the ones referring to adherence determinants, we have grouped the 24 categories into 4 dimensions (i.e., acting on Capability, Opportunity, Motivation, cross domains), using the theoretical mapping described by Cane et al. and previously applied in evidence synthesis in health behaviour change. Mapping work is ongoing and likely to be updated with further iterations of these ontologies. We have therefore chosen the terms most used currently and expect back-compatibility in future versions.

It is important to note that a new classification by WHO is currently under development for health interventions which includes terminology for behavioural interventions: International Classification of Health Interventions (ICHI). Currently, ICHI is designed to be interoperable with the COM-B model via a series of extension codes. However, for describing categories of health interventions, the ICHI classification uses over 20 terms, different from the behaviour change literature, that cover measurement (Assessment, Testing), several broader categories on individual-level intervention

1 from the behaviour change literature, that cover measurement (Assessment, Testing), several broader categories on individual-level intervention
2 (Training, Education, Advising, Counselling, Emotional support, Provision of products to support, Provision of peer support), as well as health system and
3 societal level interventions (Providing opportunities for participation, Advocacy, Building partnerships, Public facilities, Environment modification,
4 Capacity building, Awareness raising, Public health surveillance, Health alerts, Enactment and enforcement of legislation, Economic and non-economic
5 incentives, Policy change, Other). Ensuring interoperability between ICHI and the BCIO ontologies is under discussion.
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Upper level	Sub-level 1	Sub-level 2
health care professional		
	medical doctor	
		generalist medical practitioner
		specialist medical practitioner
	nursing professional	
	midwifery professional	
	pharmacist	
		community pharmacist hospital/clinical pharmacist
	dentist	
	associated health professional	
		community healthcare worker

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health care assistant

psychosocial care professional

psychologist

Personal care worker

Personal provider

family member

parent or guardian

spouse or partner

other

carer

friend

peer

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Definition

An intervention provider that applies scientific knowledge in medicine, nursing, midwifery, pharmacy, dentistry and/or health promotion to support patients in

A health professional that studies, diagnoses, treats and prevents illness, disease, injury and other physical and mental impairments.

A medical doctor that does not limit their practice to certain disease categories or methods of treatment, and may assume responsibility for the provision of continuing and comprehensive medical care to individuals, families and communities

A medical doctor that specializes in certain disease categories, types of patients or methods of treatment and may conduct medical education and research in their chosen areas of specialization.

A health professional that provides treatment, support and care services for people who are in need of nursing care due to the effects of ageing, injury, illness or other physical or mental impairment, or potential risks to health.

A health professional that plans, manages, provides and evaluates midwifery care services before, during and after pregnancy and childbirth.

A health professional that stores, preserves, compounds and dispenses medicinal products and counsel on the proper use and adverse effects of drugs and medicines following prescriptions issued by medical doctors and other health professionals.

A pharmacist that practices in primary care/ community settings.

A pharmacist that practices in secondary care / hospital settings.

A health professional that diagnoses treats and prevents diseases, injuries and abnormalities of the teeth, mouth, jaws and associated tissues.

A health professional that performs technical and practical tasks to support diagnosis and treatment of illness, disease, injuries and impairments, and supports the implementation of health care usually established by medical, nursing and other health professionals

Associated health professional that provides health education, referral and follow-up, case management, basic preventive health care and home visiting services to specific communities.

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2 Associated health professional that provides basic care services for the
3 prevention and treatment of diseases and disorders, according to care plans
4 and procedures established by medical, nursing or other health professionals.
5

6 An intervention provider that applies scientific knowledge in psychology,
7 sociology and other social sciences to support individuals and families in a
8 community in their well-being and life goals
9

10 A social professional that studies the mental processes and behaviour of human
11 beings as individuals or in groups, and applies this knowledge to promote
12 personal, social, educational or occupational adjustment and development
13

14 An intervention provider that delivers care, supervision and assistance for
15 children, patients and elderly, convalescent or disabled persons in institutional
16 and residential settings.
17

18 an intervention provider that is related to the person to whom the intervention
19 is targeted through aspects of their personal lives.

20 A personal provider who is related to another person as they are descended
21 from a common progenitor, related by marriage or other legal tie, or by a
22 feeling of closeness.

23 A family member that is a mother, father or legal carer of the person to whom
24 the intervention is targeted

25 A family member that is an individual who is married or in a committed
26 relationship with the person to whom the intervention is targeted

27 A family member that is a child, sibling or in the extended family (e.g. uncle,
28 aunt, nephew) with the person to whom the intervention is targeted
29

30
31 A personal provider who is an individual who cares, unpaid, for a friend or
32 family member who is the person to whom the intervention is targeted

33 A personal provider who is an individual who is known, liked and trusted by the
34 person to whom the intervention is targeted, typically exclusive of sexual or
35 family relations

36 A personal provider who is described as similar to the person to whom the
37 intervention is targeted on the basis of similarities in age, social status, gender,
38 experience, health status
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DEVELOPMENT AND JUSTIFICATION

The provider or source of intervention is a role played by a person, population or organization that provides/delivers a given intervention. This includes their occupational role, education, sociodemographic, knowledge, skills and any relatedness between them and the target population. In terms of medication adherence, the provider is often HCP. The quality of the HCP-patient relationships, especially communication skills, collaborative decision making, trust in the HCP and HCPs’ cultural competences, are in correlation with patients’ adherence. Several different professions of intervention providers were recognized as the most influential OR relevant in relation to medication adherence of patients using the Intervention Source Ontology Coding Guidelines and Gender, Sex, and Sexual Orientation (GSSO) ontology.

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Upper level	Sub-level 1	Sub-level 2	Sub-level 3	Definition
Physical setting				Intervention setting that consists in a physical environment where the medication adherence technology is used.
	Residential facility			A physical setting that has at least one housing unit as part in which a person to whom the intervention is targeted lives.
		Household residence		Residential facility where a person to whom the intervention is targeted lives alone or with one or more persons.
			Residential care or assisted living	Household residence where many vulnerable persons live.
			Student residence	Household residence where many students live.
	Healthcare facility			A physical setting that is administered by a health care organisation for the purpose of providing health care to a patient population.
		Hospital facility		healthcare facility that is run by a hospital organisation and is the bearer of a hospital function.
		Doctor-led primary care facility		A healthcare facility led by doctors
		Care home facility		A healthcare facility that is run by a care home organization and is the bearer of a care home function
		Hospice facility		A healthcare facility that bears a function to provide healthcare to the sick or terminally ill
		Pharmacy facility		A healthcare facility whose function is to store, prepare, dispense and monitor the usage of pharmaceutical drugs among patients in a given area or encountered in a given healthcare provider organization
		Psychiatric facility		A healthcare facility designed and staffed to house and treat individuals that need assistance with mental health
		Community healthcare facility		A healthcare facility providing healthcare services to people in a certain area.
	Educational facility	Dentist facility		A healthcare facility where dental healthcare is provided
				A physical setting in which formal education is provided to a student population

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Community facility

A physical setting used by a group of people living in the same area or having a particular characteristic in common

Social centre or Community Hall facility

A community facility used for socialising by those living in a given area.

Virtual setting

Intervention setting that consists in a virtual environment where the medication adherence technology is used.

Telemedicine

Virtual setting through which healthcare services are delivered by medical doctors

Telepharmacy

Virtual setting through which healthcare services are delivered by pharmacists

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DEVELOPMENT AND JUSTIFICATION

Implementation and behavioral science emphasize the importance of understanding and describing the environment in which a certain intervention is delivered as it can significantly influence its outcomes. In addition, not every intervention is applicable or transferable to every setting. Similar to the mode of delivery, we can distinguish between physical and virtual settings. Healthcare services may be provided in different healthcare facilities using different technologies and adherence intervention models. Thus, the efficacy of direct in-person models of adherence intervention may be different than indirect interventions such as electronic strategies. Some interventions may be applicable in both types of settings, or require a combination of physical and virtual settings in order to be performed. The classification was made using the Intervention Setting Ontology, which is a component of the Behaviour Change Interventions Ontology (BCIO).

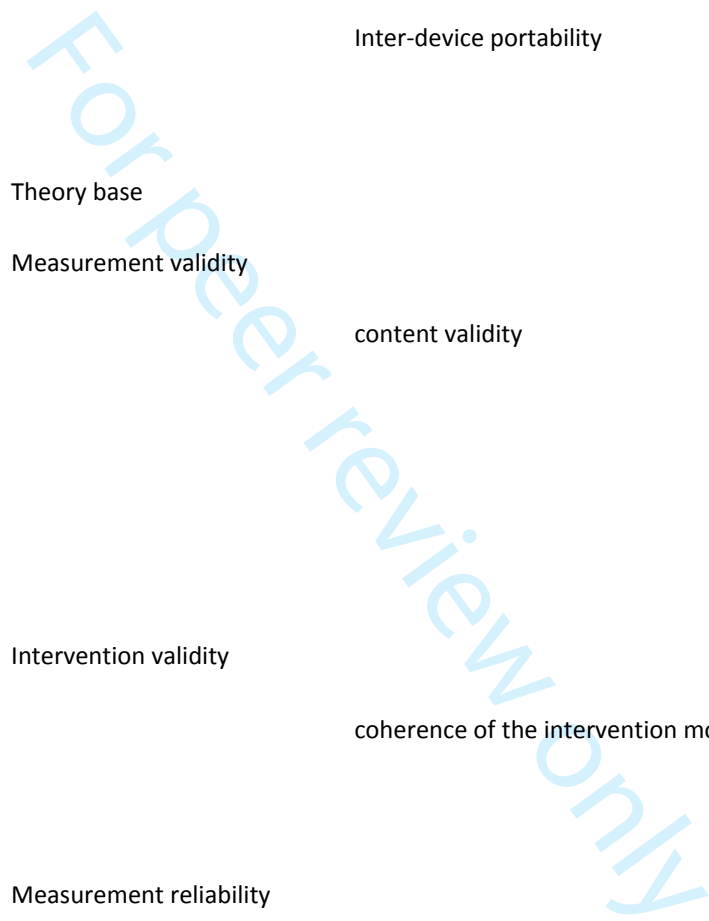
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Upper Level	Sub-Level 1	Sub-Level 2
D3.1.1 General quality indicators	ISO certification	Research base on development
	Evidence from scientific evaluation	Research base on effectiveness
		Ethical and legal aspects
	Development standards	Development process
		User-centered design process
		Conflict of Interest
		Updating of information sources
	Technological standards	Performance
		Data protection

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D3.1.2 Research-related quality indicators



System integration testing

Inter-device portability

Theory base

Measurement validity

content validity

Intervention validity

coherence of the intervention model

Measurement reliability

Internal consistency

Inter-rater reliability

Test-retest reliability

D3.1.3 Policy-related quality indicators

Cost and economic evaluation

Cost-effectiveness

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- Cost-utility
- Cost-consequence
- Cost-benefit
- Cost-minimisation
- Budget impact
- Country(ies) where evaluation performed
- Current use of the technology
- Regulatory status
- Usability
 - Simplicity
 - Cleanliness
 - Intuitiveness
 - Reliability

D3.1.4 Use-related quality indicators

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Satisfaction

Satisfaction test

Customisation

Customisation of language

Aesthetics

Readability

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Sub-Level 3 **Sub-Level 4**

Quality of evidence on development

Quality of evidence on effectiveness

Usability tests

Reliability of interactive components
Design scalability of the technology

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2 Data encryption
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5 Antivirus with supported
6 maintenance
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9 Data storage place
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11 Data storage capacity
12 Protection against theft
13 or physical attacks
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29 face validity
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32 language validation
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34 target population
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41 Indication(s) approved
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46 Indication(s) reimbursed
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Definition

Quality indicators that evaluate MATech characteristics relevant for all stages of the technology development, adoption and use.

General QI referring to whether the MATech has obtained one or more ISO certification labels relevant for its content and purpose.

General QI referring to whether the MATech has been evaluated through the systematic, rigorous, and meticulous application of scientific methods, and the evidence obtained

Evidence from scientific evaluation is available to support the design of the MATech.

Attribute of the research base on development referring to the "grade (or strength) of recommendation", decided based on levels of evidence (sometimes called hierarchy of evidence) assigned to studies based on the methodological quality of their design, validity, and applicability to patient care.

Evidence from scientific evaluation is available to support the effectiveness of the MATech (excluding cost-effectiveness, outlined in section D2.1.3 and implementation outcomes, outlined in section D3.2).

Attribute of the research base on effectiveness referring to the "grade (or strength) of recommendation", decided based on levels of evidence (sometimes called hierarchy of evidence) assigned to studies based on the methodological quality of their design, validity, and applicability to patient care.

Attribute of the scientific evaluation of the MATech referring to whether the research has ethical approval, has considered and addressed any risks for the target population, complies with the current laws on research on humans and data privacy and safety, and has shared information about how it meets these requirements.

General QI referring to whether the MATech has been developed according to standards established in the development of health technologies.

All development activities undertaken with respect to MATech are clearly described, such as activities related to preparation, development and optimization of product components as well as the manufacturing, validation and distribution process.

The MATech was developed in an iterative design process in which designers involved the target users and their needs in each phase of the design process. The users' requirements, objectives, and feedback were taken into account during the development process.

Usability tests were performed and the results are available (e.g., described or available on a link) with a statement, how the findings influenced the MATech.

The provider's conflicts of interest are clearly described, if any, to ensure trust and transparency.

Information sources are periodically verified (proven to still be correct and accurate) and updated (new information added or design changed).

General QI referring to whether a MATech corresponds to criteria commonly used to assess the technical functioning of electronic components, if applicable.

The MATech works fast and accurately without bugs or errors.

The interactive components (e.g. alarm system) are secure and these characteristics are maintained even when the system grows.

The MATech shows efficiency even with a large volume of users / data.

Collected data are properly protected to prevent sensible data leakage.

1
2 Encrypting takes a part of the data and translates it into a new form so that only
3 people with access to the key can read it, in order to protect the confidentiality of
4 digital data.

5 The MATEch has software installed for data protection against online theft and
6 attacks, and regularly revised to fulfil the function of acting against malicious code or
7 programs.

8 Data storage on MATEch devices is not connected to network to further ensure data
9 safety against network attacks.

10 How much storage space is provided by the MATEch to contain data.

11 The MATEch has measures in place for protection against burglary, theft, vandalism
12 and terrorism.

13 The developed MATEch conforms to the requirements in terms of technical, privacy
14 and security requirements of health care systems.

15 The MATEch can be connected with several other devices.

16 Quality indicators that evaluate if the research on the MATEch has been performed
17 according to standards established in measurement and intervention research.

18 The MATEch is developed based on theory, evidence, and/or theoretical frameworks.

19 The MATEch measurement components measure exactly what they propose to
20 measure (the used measure represents the intended variable)

21 Type of validity referring to the extent to which a measure in the MATEch “covers” the
22 construct of interest

23 Type of content validity referring to the extent to which a measurement method in the
24 MATEch appears “on its face” to measure the construct of interest.

25 Type of content validity referring to whether the MATEch and corresponding materials
26 were validated for the available languages.

27 Type of content validity referring to the whether the MATEch was tested and validated
28 for the target population.

29 The MATEch intervention components have the potential to influence the
30 behaviour determinants they target.

31 The use of behaviour change techniques in the intervention components of the
32 MATEch is evidence based, i.e. there is scientific evidence that the chosen techniques
33 are likely to be effective in influencing the chosen behaviour determinants.

34 The MATEch measurement components reproduce a measurement result consistently
35 in time and space.

36 Type of measurement reliability referring to the consistency across items or indicators
37 of the same construct

38 Type of measurement reliability referring to consistency across different researchers

39 Type of measurement reliability referring to the consistency over time

40 Quality indicators related to Health Technology Assessment (HTA) procedures and
41 concepts that inform decision-making regarding implementation and use of health
42 technologies.

43 an economic analysis has been performed to inform value-for-money judgements
44 about the MATEch with information about costs, health-related outcomes and
45 economic efficiency

46 CEE that examines the costs and health outcomes of one or more interventions, to
47 estimate how much it costs to gain a unit of a health outcome, like a life year gained or
48 a death prevented.

1
2 Cost-effectiveness analysis where the control group is represented by a population
3 receiving no intervention (treatment as usual)
4 Cost-effectiveness analysis where the control group is represented by a
5 population receiving other interventions.
6 CEE in which the incremental cost of a technology from a particular point of view is
7 compared to the incremental health improvement expressed in the unit of quality
8 adjusted life years (QALYs)
9
10 CEE in which a wide range of costs and consequences (effects) of the technology is
11 assessed and reported separately. It includes all types of effects, including health, non-
12 health, negative and positive effects, both to patients and other parties (e.g.,
13 caregivers).
14 CEE consisting of a systematic process to sum the potential rewards expected from the
15 technology and then subtract the total costs associated with that technology; some
16 analysts also build models to assign a monetary value on intangible items.
17
18 CEE consisting of applying basic rules to determine what mix of labor and capital
19 produces output at the lowest cost, i.e., what the most cost-effective method of
20 delivering goods and services would be while maintaining a desired level of quality.
21
22
23 CEE that estimates the financial consequences of adopting a new technology which is
24 usually performed in addition to a cost-effectiveness analysis; it evaluates whether the
25 high-value intervention is affordable.
26
27 Healthcare system or country where the economic evaluation has been performed
28
29 Specifies the regulatory status (authorization and reimbursement) of the technology.
30 These information are country or system specific, thus the repository also needs to
31 specify where these indicators apply.
32 The stage in which the MATech is in the process of obtaining necessary authorisations
33 and being considered for reimbursement by authorities in order to be adopted in
34 routine practice in a health system or country.
35 HTA CUR indicator specifying whether the technology is approved for clinical use by an
36 appropriate local regulator via marketing authorisation and/or CE marking.
37 Healthcare system or country where the technology has received authorization.
38
39 Name of the body which has issued the technology approval for clinical use in the
40 respective country (eg., NICE)
41 Diagnoses, clinical conditions or social conditions for which the MATech has been
42 approved for clinical use
43 HTA CUR indicator specifying whether the technology cost is fully or partially covered
44 for the patient by a reimbursement authority (eg., NHS, insurance company)
45 Healthcare system or country where the technology is reimbursed.
46 Diagnoses, clinical conditions or social conditions for which the technology is
47 reimbursed
48
49 Quality indicators that evaluate if the MATech meets users expectations and provides
50 a pleasurable experience of interaction with the technology.
51 The MATech is easy to use, and easy to learn or understand, as assessed in objective
52 ways (as opposed to user-friendliness, which is subjective).
53 The interface is not overly complex, but instead is straightforward, providing quick
54 access to common features or commands.
55 The interface is well-organized, making it easy to locate different tools and options.
56
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58 The interface makes sense to the average user, requires minimal explanation for use,
59 and provides clear explanations for how to use it.
60 The MATech is reliable and does not malfunction or crash.

1
2 The level of satisfaction of the end user with the MATEch has been explored and found
3 appropriate.

4 The manner in which the level of satisfaction from the patient with the MATEch was
5 assessed, e.g. online or telephone survey about satisfaction made by research staff.
6

7 The MATEch or some parts of it can be customized to the needs of the individual user.
8

9 The MATEch gives the option to customize language to adapt to different users.

10 The MATEch has been evaluated as aesthetic (size, layout, graphic, font size etc.
11 support the use of MATEch) in a research project or external review.
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13 The text included in the MATEch is written in a style easy to understand, i.e. readers
14 are able to recognize (decode) the words as well as comprehend the meaning of the
15 text.
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DEVELOPMENT AND JUSTIFICATION

Quality indicators are standardized, evidence-based, and measurable items for monitoring and evaluating the quality of healthcare performance. With their statement about the structure, process, or outcomes of care, review criteria and standards can be developed to help operationalize quality indicators.

No classification or list of criteria could be identified in the literature that provides a formal description of quality indicators specific to medication adherence technologies. However, several related sets of criteria refer to ehealth applications in general -such as the Mobile Application Rating Scale (MARS)- or guide reporting of research on ehealth applications -such as the Consort-EHEALTH guideline. These checklists and guidelines include relevant concepts of technology quality but are neither comprehensive nor specific to medication adherence technologies. MATech represent an important type of health technology and therefore should adopt HTA procedures and concepts to inform decision-making regarding their implementation and use. Two HTA domains were considered relevant for MATech: (i) Cost and economic evaluation (ECO) informs value-for-money appraisal with information about costs, health-related outcomes and economic efficiency; (ii) Current use of technology (CUR), specifies the authorization and reimbursement status of the technology. The indicators in both domains are often country or system specific, thus the repository also needs to specify where these indicators apply. Other HTA domains include assessment elements that are either captured in other attribute groups or not applicable to MATech. Therefore, we decided to develop a checklist for assessing the quality of ehealth applications, building on the work of an ongoing project involving a systematic review of existing items and criteria in the literature. We synthesized the quality indicators identified in this work into a comprehensive list and adapted the items to be appropriate for medication adherence technologies for the ENABLE repository. This new list of items was discussed, adjusted, concretized, and refined in several rounds with SC members, and additional constructs were generated until consensus was reached.

As MATech follow different stages of development and implementation and need to meet quality standards specific or common to all stages, from research to adoption by decision-makers to routine use in specific settings, we decided to group quality indicators according to their relevance to these stages. We considered some indicators relevant to all stages, while others would be likely to be more research-related, policy-related, or use-related.

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Upper Level	Sub-Level 1	Definition
implementation outcome		characteristic of the technology regarding its implementability in clinical practice, as supported by evidence
	Acceptability	Implementation outcome referring to whether stakeholders reported satisfaction with various features of the technology and the experience of using it to support medication adherence
	Feasibility	Implementation outcome referring to whether stakeholders perceived the technology as practical and fit for use in supporting medication adherence
implementation strategy	Sustainability	Implementation outcome referring to whether stakeholders perceived the technology as appropriate for routine sustained use in supporting medication adherence
		characteristic of the technology that facilitate implementation and maintenance of the technology in a setting
	training	Implementation strategy referring to activities to teach stakeholders about the technology and how to use it and integrate in the medication adherence support processes
	educational materials	Implementation strategy referring to materials stakeholders may consult to learn about the technology and how to use it and integrate in the medication adherence support processes
	funding	Implementation strategy referring to financial strategies and/or additional costs to facilitate adoption of the technology into medication adherence support practice
	expertise sharing	Implementation strategy referring to information from previous implementations on what helped adopt the technology into medication adherence support practice
	technical assistance	Implementation strategy referring to systems to support implementation of the technology into medication support practice
	consultation	Implementation strategy referring to accessing direct support from experts for the implementation of the technology into medication support practice

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accreditation & legal approvals	Implementation strategy referring to credentials and/or licensing to acquire or prove to be able to use the technology in a setting in the conditions necessary for optimal safety and effectiveness
collaborations	Implementation strategy referring to involving multiple institutions in delivering the medication adherence support solution that uses the technology
access to additional resources	Implementation strategy referring to access to data, space, laboratory facilities

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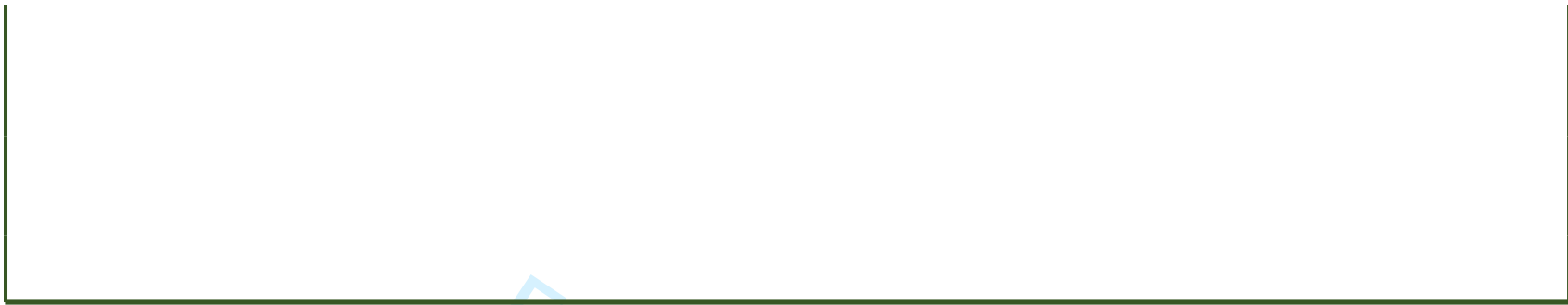
DEVELOPMENT AND JUSTIFICATION

Medication adherence support technologies (as medications themselves) work only if they are adopted by individual users or by a group of healthcare providers and users in a healthcare setting, if their use is maintained for the duration in which they are designed to be used to bring about the expected benefits, and if they are used as intended for this duration. Evidence in implementation sciences is accumulating in recent years on how to facilitate the adoption and use of technologies (or interventions) in real-world settings. This question needs to be addressed separately, as most interventions are developed in contexts not representative for real-world situations and many additional challenges occur, particularly when scaling-up such interventions within care delivery. To move from research/development settings into clinical care, researchers need to consider implementation challenges already from the technology development stage.

The field of implementation sciences is relatively new, and only recently efforts have been made to structure terminology and propose concepts to be used in a standardized way. To ascertain whether the implementation of an intervention has been successful, specific consideration needs to be given to implementation outcomes, i.e., “the effects of deliberate and purposive actions to implement new treatments, practices, and services”, which are intermediary to the service and client outcomes envisaged by an intervention. Among the 8 outcomes proposed in the taxonomy of Proctor et al (2011) following literature review and expert panel discussions, some refer primarily to the process of implementation and use (e.g. adoption, penetration, fidelity) and to the application of the technology in a specific setting (appropriateness, implementation cost), others can be construed as mostly referring to the technology itself across settings and were selected for the ENABLE repository. The Expert Recommendations for Implementing Change (ERIC) project has compiled a list of 73 implementation strategies, i.e., “methods or techniques used to enhance the adoption, implementation, and sustainability of a clinical program or practice”. This taxonomy, the result of a Delphi expert consensus process with input from numerous stakeholders, achieves a similar goal of aligning language and provides a comprehensive range of options from which implementers may choose strategies to boost the scaling-up of their innovation in a clinical setting. As for implementation outcomes, many of these strategies refer to the process of implementation itself and are highly dependent on the setting; thus, an implementation team may decide to start with assessing local needs, to conduct iterative tests of change, to create new clinical teams, to develop and implement tools for quality monitoring, etc. in response to barriers or facilitators identified during project planning. However, some implementation strategies are also dependent on the technology itself and can be addressed at least partly in the development and implementation of the technology across settings; we have therefore examined the ERIC compilation and selected strategies that could be technology-specific and addressed across settings. The conceptual structuring of this field is in constant evolution; however, these two classifications have already gained notoriety and are likely to be used by stakeholders to generate and use evidence on medication adherence technologies.

Following this preliminary work on the ENABLE repository, three implementation outcomes were selected and adapted from the taxonomy of implementation outcomes to target early-, mid-, and late-implementation phases. They refer to whether stakeholders are satisfied with the technology and using it (acceptability), whether they perceive it as practical and fit for use (feasibility) and appropriate for routine use on the long term (sustainability). Eight implementation strategies were selected and adapted from the ERIC compilation of implementation strategies, following the [interventienet.nl](http://www.interventienet.nl) format. Thus, the ENABLE repository will aim to collect information on whether there is any information available, any benefit/need, and any support already provided for the following topics: training stakeholders and users for working with the technology, accessing education materials about the technology, any financial strategies or additional costs applicable, any expertise to share from previous implementations, any consultation to access for support in implementation/use, any accreditation or legal approvals necessary, and whether the involvement of multiple institutions is needed for implementing the technology into clinical care.

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ENABLE Repository Delphi survey - study information letter

What is this study about?

Adherence to medication has been found to be suboptimal in numerous chronic conditions and to have a negative impact on chronic disease management, patient's general health status, quality of life and working abilities as well as health care costs and waste. Numerous technologies exist to support medication adherence, yet few are implemented into practice. An online interactive repository of available technologies may facilitate their selection and adoption by different stakeholders. Developing such repository is among the main tasks of the ENABLE COST Action (CA19132), within the remit of Working Group 2. To meet this challenge the ENABLE Action includes a large interdisciplinary network of experts in medication adherence from 39 European countries and has initiated several activities towards these goals. A definition of medication adherence technologies and a framework of attributes were developed. The framework was structured into three domains (product and provider information, medication adherence descriptors and evaluation and implementation) branching in attribute groups, which branch further into sublevels with related labels and definitions.

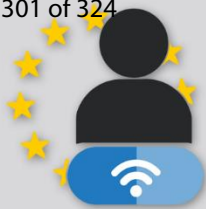
What to expect from study participation?

The proposed definition and framework will be evaluated in a real-time online Delphi study by stakeholders from 39 countries with research, practice, policy, patient representation and technology development backgrounds. It is expected that you and other invited stakeholders evaluate the proposed the relevance, clarity and completeness of the definition and repository attributes. All participants have multiple opportunities to reconsider their evaluations based on aggregated feedback updated in real-time.

Participants are invited to rate the degree of relevance and clarity of the proposed definition of medication adherence technologies, and of each attribute group, by placing a dot on a 2D-grid; the position of the dot on the vertical axis indicates clarity (low to high = bottom to top), and its position on the horizontal axis indicates relevance (low to high = left to right). Participants are encouraged to provide their comments and suggestions (anonymously) on the comments section and engage with other participants' comments.

We will stop the survey when a predefined number of participants will respond, and when stability of responses will be reached. We will summarize the results descriptively and compare evaluations across stakeholder groups and countries. We will quantify agreement among stakeholders on proposed attribute groups using the IPRAS analysis technique from RAND/UCLA Appropriateness Method.





ENABLE
ADHERENCE



How to participate?

Firstly, by this email we extended our invitation to you and are asking for authorization to use your email within the scope of this study. If after considering this information you agree to participate, please access directly the link provided in the email sent from the eDelphi.org. You will be formally asked about your consent to participate when you will access the survey after a brief introduction, and the questions will appear only once you will consent to this study.

How are data collected and stored?

For this study it is necessary to collect some personal data. This includes your name and email address, as well as your age, gender, field of work/expertise, country, education level and the role of your participation with years of experience in it (researcher/academic; healthcare practitioner; policy/decision maker; patient representation; eHealth/IT specialist). Your name and email address are not linked to other data you provide by answering the survey. The personal data will not be visible to other respondents. The personal data used for conducting this study will be stored until the end of the COST Action ENABLE (October 2024) and then erased.

Ethical and data protection approvals

This study obtained ethics approval from Malaga Regional Research Ethics Committee in April 2021. In addition, the Delphi protocol was determined as compliant regarding data protection and security by Data Protection Officer from University of Basel.

For more information about your rights on data processing, and further questions about the project please contact the ENABLE-R Delphi at wg2enablecost@gmail.com.

On behalf of the ENABLE WG2 Steering Committee,

Alex Dima and Urska Nabergoj Makovec



Summary of the Delphi survey

Welcome

Instructions for the Delphi survey (2 pages)

Agreement with the GDPR statement

Demographic information (gender, age, country, education, professional field)

Through which perspective are you answering today?

	Research/education professional	Healthcare practitioner	Policy/decision makers	Patient perspective	eHealth/ IT specialist
Less than 5 years experience					
10 to <15 years experience					
15 to <20 years experience					
20 to <30 years experience					
More than 30 years experience					

What is a "medication adherence technology"?

For the purpose of this repository, we propose the following definition: "Medication Adherence Technologies (MATech) are devices, procedures or systems developed based on evidence to support patients to take their medications as agreed with the healthcare providers (i.e. to initiate, implement, and persist with the medication regimen)."

1) Please rate your level of agreement with the proposed MATech definition (X axis).

2) Please rate the CLARITY of the MATech definition (Y axis).

Detailed explanation of the definition and repository scope:

- **devices, procedures or systems** emphasize the inclusion of all technologies, irrespective of their mode of delivery (whether based on electronic or printed supports, delivered through human interaction, or a combination of these) with the aim to construct a comprehensive repository in which users can identify diverse technologies to fit their potentially diverse needs.
- **developed based on evidence** encompass the requirement of evidence/research that supports at least a potential contribution to either measurement or intervention on medication adherence (e.g., validation study on measurement of medication adherence, or pilot study with medication adherence among outcomes). Thus, technologies that are not (yet) supported by evidence (e.g., are in earlier stages of development and testing), or clinical practice protocols without an evidence base on at least one aspect (safety, efficacy, effectiveness, cost-effectiveness, appropriateness, social and ethical values or quality), will not be (yet) included in the repository until such evidence is produced and reported.
- **support patients to take their medications as agreed with the healthcare providers (i.e., to initiate, implement, and persist with the medication regimen)** encompass the contribution of the technology to medication adherence management – either directly in patients' self-management, or by supporting professionals to offer such services to patients through all phases of medication adherence. Thus, technologies that focus on other medication management goals, but do not target adherence specifically would be out of scope for this repository.

The MATech definition and scope of the repository is based on the WHO definition of health technologies, the WHO publication "Adherence to long-term therapies: evidence for action", the ABC taxonomy and the European Commission definition of best practice.

D1.1 Product and provider information

The product and provider domain entails basic information about the product and provider organization as well as the description of the repository entry and source of information.

1) Please rate the **RELEVANCE** of this attribute group (X axis).

2) Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation:

Domain 1 consists of one attribute group and includes the attributes for the description of basic product and manufacturer/developer information, as follows:

1. **Product** is a device, procedure or system, that could be used to manage adherence to medication described by its name, brand, type, release date, ...
2. **Provider organization** is the organization that produces and/or makes the product available for users described by its name, type, domain activity, contact details...
3. **Repository entry** is a description of a health technology by a repository author account (ID, date of entry, update, verification).
4. **Author of the product description** is a person or group of persons who enters information about at least one MATEch in the ENABLE-R database (ID, name, date, contact details).

The definitions of domain 1 are based on the ITEMAS ontology. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

Table of contents for Domain 2 – medication adherence descriptors

D2.1 Target use scenario

Target use scenario is the type of common adherence management activities that the technology is intended to be used for (i.e., for self-management of adherence or support service use).

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation:

Target use scenario entails:

1. **Adherence self-management** is the scenario in which the technology is used for adherence self-management activities and can be further defined by:
 - Person in the healthcare environment (*patient or caregiver*)
 - Patient age group (*adult, adolescent, child, infant*)
 - Patient functional status (*mental functions, sensory functions, movement-related functions*)
 - Patient literacy (health literacy, including medication literacy)
 - Patient polypharmacy
 - Patient multimorbidity
2. **Adherence support use** is the scenario in which the technology is used for activities supporting taking medication in a health/social care provision setting and can be further specified by the following user types:
 - Professional health and social care provider
 - Health (system) manager

The definitions of target use scenarios are based on several taxonomies -SNOMED-CT, and WHO International Classification of Functioning, Disability and Health (ICF), and Digital Health Interventions (DHI)- and research literature sources. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.2 Target health conditions

Target health conditions are the type of diseases or health problems the technology is intended for.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation:

Target health conditions entail:

1. Blood
2. Cancer and neoplasms
3. Cardiovascular
4. Congenital disorder
5. Ear
6. Eye
7. Infection

8. Inflammatory and immune system
9. Injuries and accidents
10. Mental health
11. Metabolic and endocrine
12. Musculoskeletal
13. Neurological
14. Oral and gastrointestinal
15. Renal and urogenital
16. Reproductive health and childbirth
17. Respiratory
18. Skin
19. Stroke
20. Generic health relevance

The definitions of target health conditions are based on The International Classification of Disease (ICD-11) and The Health Research Classification System (HRCS) from the UK clinical research association. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.3. Medication regimen

Medication regimen attributes are the prescribed schematic form/therapeutic plan of medication therapy that the technology is intended for.

- 1. Please rate the RELEVANCE of this attribute group (X axis).**
- 2. Please rate the CLARITY of this attribute group (Y axis).**

Further explanation:

Medication regimen attributes entail:

1. **Type of intention** as the purpose for which the medication is prescribed (*e.g., preventive or therapeutic*).
2. **Duration of treatment** presents the intended interval of treatment and relates to the clinical course and disease conditions (*e.g., short or long-term*).
3. **Route of administration** is the route in which medications/doses are administered to unfold pharmacological effects (*e.g., oral, inhaled, injections/subcutaneous, infusion/parenteral, patches, topical*).
4. **Number of monitored medications** defines how many distinct medications are monitored by the technology, if applicable (*e.g., single medication, multiple medication*).
5. **Prescribed dosing frequency** defines the dose-taking patterns recommended for medicines administration, in which doses should be taken at defined time intervals over a defined time period (*e.g., once-daily, multiple daily dosing at fixed intervals, once per week dosing, multiple dosing per week in fixed intervals, dose adjustment recommendations*).

The definitions of medication regimen attributes are based on several taxonomies: SNOMED-CT; National Cancer Institute Thesaurus (NCIT) and Medical Subject Headings (MeSH). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.1. Phase of medication adherence

A medication adherence phase is a time interval between the prescription start and end dates that is behaviourally (i.e., linked with specific determinants and outcomes) and metrically (i.e., requires specific estimation methods) distinct.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Medication adherence phases include

1. **Initiation** is the phase of adherence that covers the start of a prescribed treatment, i.e., the period from when the prescription is issued to the first dose taken (i.e., the initiation event)
2. **Implementation** is the phase of adherence from the initiation until the last dose taken during which one can estimate the extent to which the patient's dose taking and timing are linked to the prescribed dosing regimen.
3. **Discontinuation (Persistence)** is the phase of adherence that refers to the end of treatment execution and covers the period until last dose is taken, e.g. end of therapy or termination by patient. Persistence is the period between initiation and discontinuation.

The definitions of adherence management are based on the ABC Taxonomy. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.A Monitoring/measurement type of management

Medication adherence monitoring, or measurement, is type of adherence management that refers to estimating (repeatedly) medication adherence behaviours, determinants, and/or outcomes.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Medication adherence monitoring/measurement entails:

1. **Measurement method** is a way in which information is gathered and summarized by the technology about the patient's medication adherence. It is further specified into the following:
 - **Direct observation method** is a measurement method consisting in observing medication intake directly.
 - **Pill count method** is a measurement method consisting in calculating left over pills in containers/blisters at a specific time point.
 - **Self-report method** is a measurement method using data reported by patients or caregivers about themselves (e.g., diary, questionnaire, interview/consultation).
 - **Electronic monitoring method** is a measurement method using data from devices that record medication taking events electronically (e.g., smart packages, smart pill, digital event record system).
 - **Electronic healthcare database method** is a measurement method using routinely collected data as part of a longitudinal healthcare process (e.g., electronic medical records, claims/dispensing, record linkage system).
 - **Laboratory method** is a measurement method based on clinical assessment through invasive procedure (e.g., measuring drug concentration, biomarker or treatment response in samples from body fluids).
2. **Measurement target** is a component of the adherence causal (logic) model measured by the technology. It is further defined by:
 - **Determinant measure** is measurement targeting causal influences on the behaviour that can be modifiable (amenable to intervention with a medication adherence technology).

- **Behaviour measure** is measurement targeting a self-management behaviour (e.g., adherence, diet, physical activity, tobacco use, symptom monitoring and management).
- **Outcome measure** is the measurement targeting the effects of the behaviour or change of behaviour on the patient's status (e.g., health outcome, quality of life).

The definition of adherence monitoring/measurement is based on the ABC Taxonomy. The definitions of measurement methods and targets are based on several taxonomies -SNOMED-CT, the Train4Health (T4H) behaviour change competency framework and the behaviour change intervention ontology (BCIO)-, as well as scientific literature and the methodological expertise of the repository Steering Committee. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B Support/intervention type of management

Medication adherence support and/or intervention is a type of adherence management that refers to generating change in medication adherence determinants and thus behaviours and outcomes.

1. Please rate the **RELEVANCE** of this attribute (X axis).
2. Please rate the **CLARITY** of this attribute (Y axis).

Attribute groups further describing medication adherence support/intervention type of management are presented for your review in the next pages.

The definitions of adherence management types are based on the ABC Taxonomy.

D2.4.2.B.1 Intervention modes of delivery

Intervention modes of delivery are the ways used to deliver a medication adherence intervention.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Intervention modes of delivery entails:

1. **Printed material** is the mode of delivery involving use of printed material (e.g., brochure or printed media such as poster, newspaper/leaflet)
2. **Human interaction** is the mode of delivery involving a person as intervention source who interacts with an intervention recipient (e.g., face to face consultations or network/patient groups)
3. **Electronic mode** is the mode involving electronic technology in the presentation of information or the mode of motivation to an intervention recipient (e.g., smartphone/tablet, wearable electronic device like smart box, smart inhaler, smart tube, smart button or digital media like internet, social media, broadcast media, billboard).

The definitions of intervention modes of delivery are based on the Behaviour Change Intervention Ontology (BCIO), specifically a taxonomy of mode of delivery of behaviour change interventions (BCI). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.2 Target behaviour determinants

Target behaviour determinants are causal influences on medication adherence that can be modifiable (amenable to intervention with a medication adherence technology).

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Target behaviour determinants entails:

1. **Capability** is a group of determinants referring to what an individual can do themselves to take medication as agreed with the healthcare provider (e.g., *psychological/cognitive capability or physical capability/skills*)
2. **Opportunity** is a group of determinants referring to the conditions in the individual's external environment that can facilitate medication adherence (e.g., *social opportunity/influences or physical opportunity/environmental context and resources*)
3. **Motivation** is a group of determinants referring to what extent the individual feels driven/willing/energized to take medication as agreed with the healthcare provider (e.g., *reflective motivation or automatic motivation*)

The definitions of target behaviour determinants are based on the Capability, Opportunity, Motivation and Behaviour (COM-B) model, the Theoretical Domains Framework (TDF) and the Behaviour Change Intervention Ontology (BCIO), specifically The Mechanisms of Action (MoA) Ontology currently in development. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.3 Behaviour change techniques

Behaviour change techniques (BCTs) are options/activities included in the technology that aim to influence determinants (barriers and facilitators) of medication adherence behaviours.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

BCTs entails:

1. **BCTs acting on capability:**
 - **feedback and monitoring** means the technology includes options to record medication intake and its effects and feed this info back to the user (e.g., *biofeedback, feedback or self-monitoring on behaviour, feedback or self-monitoring on outcomes*).
 - **repetition and substitution** means the technology includes options/activities to perform certain actions repeatedly and systematically in order to enforce medication adherence behaviours and replace other behaviours not beneficial for medication adherence (e.g., *habit formation, behavioural practice, graded tasks*).
 - **shaping knowledge** means the technology includes options for the user to learn about how to take medication as agreed with the healthcare provider, what they can do themselves to stick to the schedule in difficult situations, and test different ways of doing this.

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2. BCTs acting on opportunity:

- **demonstration of behaviour** means the technology includes an observable sample of how to take medication as agreed with the healthcare provider, directly in person or indirectly (video, pictures, drawings).
- **prompts & cues** means the technology includes ways to prompt medication intake at the agreed time. restructuring the physical environment & adding objects means the technology includes advice on how to change the environment to make it easier to take medication as agreed with the healthcare provider.
- **identity** means the technology includes ways of strengthening a positive identity that includes taking medications agreed with the healthcare provider.

3. BCTs acting on motivation:

- **goals and planning** means the technology includes options to encourage setting goals related to adherence and planning to achieve them (*e.g., action planning, discrepancy between behaviour and goals, goals setting and reviewing, problem solving*).
- **pros & cons** means the technology includes ways to identify and compare reasons for wanting or not wanting to take medication as agreed with the healthcare provider.
- **regulation** means the technology includes advice and/or options/activities aiming to keep motivation for medication adherence within a range favourable for performing adherence-related behaviours (*e.g., conserving mental resources, reducing negative emotions*).
- **self-belief means** the technology includes ways of increasing the person's confidence they can take medication as agreed with the healthcare provider.
- **imaginary reward** means the technology includes advice on how to imagine correct performance of medication intake.

4. BCTs acting across all three determinant groups:

- **social support** means the technology includes options to advise, arrange or provide social support (practical, emotional, other), or praise/reward taking medication as agreed with the healthcare provider. social reward means the technology includes verbal/non-verbal rewards when the patient shows effort and/or progress in taking medication as agreed with the healthcare provider.
- **information about consequences** means the technology includes information about consequences (health-related, emotional, social, environmental) of medication adherence (or non-adherence) and emphasize their relevance for the person.

The definitions of behaviour change techniques are based on the Capability, Opportunity, Motivation and Behaviour (COM-B) model, the Theoretical Domains Framework (TDF), the Behaviour Change Techniques (BCT) taxonomy v1, and the Behaviour Change Intervention Ontology (BCIO). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.4 Intervention provider

Intervention provider is a role played by a person who uses the technology to assist the patient in their self-management of medication adherence.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Intervention provider entails:

1. **Health care professional** is an intervention provider that applies scientific knowledge in medicine, nursing, midwifery, pharmacy, dentistry and/or health promotion to support patients in managing their health (e.g., medical doctor, nursing professional, pharmacist, dentist, associated health professional).
2. **Psychosocial care professional** is an intervention provider that applies scientific knowledge in psychology, sociology and other social sciences to support individual and families in a community in their well-being and life goals (e.g., psychologist).
3. **Personal care worker** is an intervention provider that delivers care, supervision and assistance for children, patients and elderly, convalescent or disabled persons in institutional and residential settings.
4. **Personal provider** is an intervention provider that is related to the person to whom the intervention is targeted through aspects of their personal lives (e.g., family member, carer, friend, peer).

The definitions of the intervention provider attributes are based on several taxonomies: BCIO, in particular the Intervention Source Ontology, and Gender, Sex and Sexual Orientation Ontology (GSSO). For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D2.4.2.B.5 Intervention setting

Intervention setting is the social and physical environment in which the technology is or can be used to manage medication adherence.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

Intervention setting entails:

Physical setting is an intervention setting that consists in a physical environment where the medication adherence technology is used (e.g., residential facility, healthcare facility, educational facility, community facility).

Virtual setting is an intervention setting that consists in a virtual environment where the medication adherence technology is used (e.g., telemedicine, telepharmacy).

An intervention can be applied or applicable to one type of settings, or to both.

The definitions of the intervention setting attributes group are based on the BCIO, in particular the Intervention Setting Ontology. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

Table of contents for Domain 3 – evaluation and implementation

D3.1.1.A ISO certification

ISO certification is a general quality indicator referring to whether the MATEch has obtained one or more ISO certification labels relevant for its content and purpose.

1. Please rate the **RELEVANCE** of this attribute (X axis).
2. Please rate the **CLARITY** of this attribute (Y axis).

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), and the Consort-EHEALTH guideline.

D3.1.1.B Evidence from scientific evaluation

Evidence from scientific evaluation is a group of general quality indicators referring to whether the evaluation of MATEch has been performed through the systematic, rigorous, and meticulous application of scientific methods, and the evidence obtained.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The evidence from scientific evaluation entails:

1. **Research on development** means evidence from scientific evaluation is available to support the design of the MATEch. This also encompasses the classification of quality of the presented evidence.
2. **Research on effectiveness** means evidence from scientific evaluation is available to support the effectiveness of the MATEch (excluding cost-effectiveness, outlined in section D2.1.3 and implementation outcomes, outlined in section D3.2). This also encompasses the classification of quality of the presented evidence.
3. **Ethical and legal aspects** means the MATEch research has ethical approval, has considered and addressed any risks for the target population, complies with the current laws on research on humans and data privacy and safety, and has shared information about how it meets these requirements.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), the Mobile Application Rating Scale (MARS), and the Consort-EHEALTH guidelines. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.1.C Development standards

Development standards are a group of general quality indicators referring to whether the MATEch has been developed according to standards established in the development of health technologies.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The development standards entail:

1. **Development process** means all development activities undertaken with respect to MATEch are clearly described, such as activities related to preparation, development and optimization of product components as well as the manufacturing, validation and distribution process of the MATEch.
2. **User-centred design process** means the MATEch was developed in an iterative design process in which designers involved the target users and their needs in each phase of the design process. The users' requirements, objectives, and feedback were taken into account during the development process.
3. **Conflict of interest** means the provider's conflict of interests are clearly described to assure trust and transparency.
4. **Updates of information sources** means information sources are periodically verified (proven to still be correct and accurate) and updated (new information added or design changed).

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.1.D Technological standards

Technological standards are a group of general quality indicators referring to whether a MATEch corresponds to criteria commonly used to assess the technical functioning of electronic/digital components, if applicable.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The technological standards entail:

1. **Performance** - the MATEch works fast and accurately without bugs or errors (*e.g., reliability of the interactive components, design scalability*).
2. **Data protection** - collected data is properly protected to prevent sensible data leakage (*e.g., data encryptions, antivirus supported maintenance, data storage place and capacity and protection against theft or physical attacks*).
3. **System integration** - evidence of MATEch meeting the technical, privacy and security requirements of health care systems.
4. **Inter-devices portability** - the MATEch can be connected with several devices.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.2 Research-related quality indicators

Quality indicators that evaluate if the research on the MATEch has been performed according to standards established in measurement and intervention research.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The research-related quality indicators entail:

1. **Theory base** means the MATech is developed based on theory, evidence, theoretical framework.
2. **Validity of measurement** means the MATech is valid for certain conditions, populations, etc. (content validity)
3. **Validity of intervention** means the use of BCTs in the MATech is evidence based, i.e., there is scientific evidence that the chosen BCTs are likely to be effective in influencing the chosen behaviour determinants.
4. **Reliability of measurement** means the MATech shows a high test-retest reliability, internal consistency, and inter-rater reliability.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), Mobile Application Rating Scale (MARS), Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.3 Policy-related quality indicators

Quality indicators related to Health Technology Assessment (HTA) procedures and concepts that inform decision-making regarding implementation and use of health technologies.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The policy-related quality indicators entail:

1. **Economic and cost evaluation (ECO)** means an economic analysis has been performed to inform value-for-money judgements about the MATech with information about costs, health-related outcomes and economic efficiency. It entails several types of analysis (e.g., cost-effectiveness, cost-utility, cost-benefit, budget impact), which can be country or system specific, thus the repository also needs to specify where these indicators apply.
2. **Current use of technology (CUR)** specifies the regulatory status (authorization and reimbursement) of the technology. These information are country or system specific, thus the repository also needs to specify where these indicators apply.

The definitions of policy-related quality indicators are based on Health Technology Assessment (HTA) Core Model, version 3.0 and O'Rourke et al. (2020). "The new definition of health technology assessment". For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.1.4 Use-related quality indicators

Quality indicators that evaluate if the MATech use meets users' expectations and provides a pleasurable experience of interaction with the technology.

1. Please rate the **RELEVANCE** of this attribute group (X axis).
2. Please rate the **CLARITY** of this attribute group (Y axis).

Further explanation

The use-related quality indicators entail:

1. **Usability** means MATech qualities such as simplicity, organization, intuitiveness and reliability. High usability is indicated when MATech is simple, well organized, intuitive and reliable.
2. **Satisfaction** means satisfaction with MATech assessments were performed to control the level of satisfaction of the end user.
3. **Customization** means the MATech or some parts of it can be customized to the needs of the individual user.
4. **Aesthetics** is the perception of the product, which can be described as aesthetic (size, layout, graphic, font size etc.) as this was evaluated in a research project or external review.
5. **Readability** means the ease of understanding or comprehension achieved by the style of writing. The reader must be able to recognize (decode) the words in the medical device patient labelling as well as comprehend the meaning of the text.

The definitions of quality indicators are based on a checklist of e-health quality criteria (under development), the Mobile Application Rating Scale (MARS), and the Consort-EHEALTH guideline. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.2.1 Implementation outcomes

Implementation outcomes are characteristics of the technology regarding its implementability in clinical practice, as supported by evidence.

1. **Please rate the RELEVANCE of this attribute group (X axis).**
2. **Please rate the CLARITY of this attribute group (Y axis).**

Further explanation

Implementation outcomes entail:

Acceptability means whether stakeholders reported satisfaction with various features of the technology and the experience of using it to support medication adherence

Feasibility means whether stakeholders perceived the technology as practical and fit for use in supporting medication adherence

Sustainability means whether stakeholders perceived the technology as appropriate for routine sustained use in supporting medication adherence

Definitions of implementation outcomes and strategies are based on Proctor et al. (2011) "Outcomes for Implementation Research: Conceptual Distinctions, Measurement Challenges, and Research Agenda", the Consolidated framework for advancing implementation science (CFIR), the Expert Recommendations for Implementing Change (ERIC) and the Interventienet.nl website. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

D3.2.2 Implementation strategies

Implementation strategies are characteristics of the technology that facilitate implementation and maintenance of the technology in a setting.

1. **Please rate the RELEVANCE of this attribute group (X axis).**
2. **Please rate the CLARITY of this attribute group (Y axis).**

Further explanation

Implementation strategies entail:

1. **Training** are activities to teach stakeholders about the technology and how to use it and integrate in the medication adherence support processes.
2. **Educational materials** are materials stakeholders may consult to learn about the technology and how to use it and integrate in the medication adherence support processes.
3. **Funding** are financial strategies and/or additional costs to facilitate adoption of the technology into medication adherence support practice.
4. **Expertise sharing** are information from previous implementations on what helped adopt the technology into medication adherence support practice.
5. **Technical assistance** are systems to support implementation of the technology into medication support practice
6. **Consultation** means accessing direct support from experts for the implementation of the technology into medication support practice.
7. **Accreditation & legal approvals** are credentials and/or licensing to acquire or prove to be able to use the technology in a setting in the conditions necessary for optimal safety and effectiveness.
8. **Collaborations** means involving multiple institutions in delivering the medication adherence support solution that uses the technology.
9. **Access to additional resources** means access to data, space, laboratory facilities.

Definitions of implementation outcomes and strategies are based on Proctor et al. (2011) "Outcomes for Implementation Research: Conceptual Distinctions, Measurement Challenges, and Research Agenda", the Consolidated framework for advancing implementation science (CFIR), the Expert Recommendations for Implementing Change (ERIC) and the Interventienet.nl website. For a more detailed view of the respective sub-levels with labels and definitions please check the interactive graph or the Excel file under supporting information.

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3 **Thank you and see you soon!**
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5 Dear panellist,
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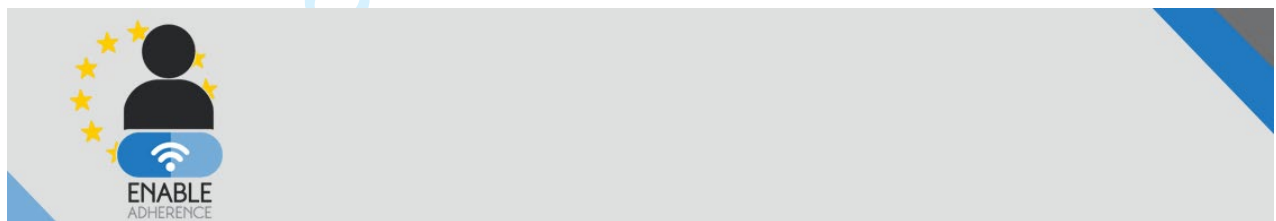
7 you have made it to the end of the survey. We appreciate your effort and valuable contribution to
8 development of the ENABLE repository of medication adherence technologies.
9

10 **Please remember to visit the survey several times during the study period** to reconsider your
11 answers based on the aggregated feedback and discussions with the other anonymous panellists.
12 Reminders will be sent every 2 weeks to remind you to log in and participate again.
13

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15 Please don't hesitate to contact us on wg2costenable@gmail.com in case of any questions.
16

17 Best wishes,
18

19 The ENABLE WG2 Steering Committee
20





General data protection statement (GDPR)

By continuing the survey, you declare that you have read, understood and agreed with the following statements:

- 1. This Delphi survey is performed by the COST Action ENABLE (CA19132) Working group 2 with principal investigators Alexandra Lelia Dima and Urska Nabergoj Makovec.*
- 2. The aim of the study is to explore the level of agreement on the proposed structure for a repository of medication adherence technologies*
- 3. Participation in the survey is voluntary and the study is designed to ensure participants' anonymity as one of the key features of the Delphi approach.*
- 4. The collected personal data will be used exclusively for conducting the study and analysing and reporting results in an aggregated form.*
- 5. In order to illustrate some study findings, we might quote statements provided by individual respondents in open text fields; however, the Delphi platform ensures that no personal data can linked to such statements.*
- 6. A data protection assessment was carried out by the Data Protection Officer at the University of Basel. According to this instance the Delphi study protocol was determined as compliant with data protection and security standards.*
- 7. The personal data used for conducting this study will be stored until the end of the COST Action ENABLE (October 2024). You can address your rights regarding access to, correction of or limitation of use of your personal data through the email wq2enablecost@gmail.com anytime during that time period.*



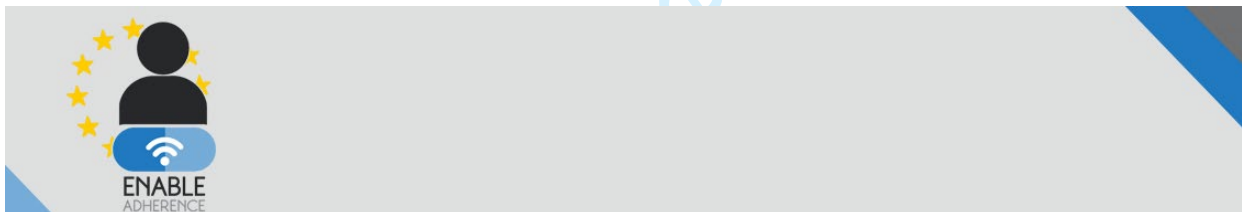
Welcome to the ENABLE-R real time Delphi survey!

ENABLE is a European Cooperation In Science and Technology (COST) project ("[CA19132 - European Network to Advance Best practices & technology on medication adherence](#)") that aims to raise awareness of medication adherence technologies and best practices, and to foster and extend multidisciplinary knowledge on medication adherence at patient, treatment and system levels. COST is supported by the EU Framework Programme Horizon 2020. ENABLE currently has members from 39 European countries.

ENABLE-R will be an online repository of medication adherence technologies (**ENABLE-R**), which will describe a wide range of technologies relevant for different potential users: patients, healthcare professionals, managers of healthcare organisations, policy makers, researchers. The aim is to develop a user-friendly repository, where users will be able to search technologies with specific attributes, that would fit their context and needs.

This Delphi survey aims to explore the level of agreement with the proposed scope and structure of the repository. A steering committee has been working since October 2020 to define medication adherence technologies and propose a repository structure that considers many aspects of such technologies and their use in different settings. To ensure that the scope and structure is in line with stakeholders' needs and expectations, we created this Delphi survey to consult with stakeholders across Europe on several key elements of the proposed scope and structure. The study obtained ethical approval and positive data protection assessment. Please consult the survey information letter or contact us at wg2costenable@gmail.com if you have any questions.

You were recognized as a stakeholder in the area of medication adherence and are invited to participate in this Delphi survey. Thank you for taking time to complete this survey. We value your contribution.



Instruction for the Delphi survey

The content and structure of the survey

The survey includes **23 questions** related to repository structure, each presented on a separate page. Before starting the survey, we request some **basic information** about you and your experience in medication adherence.

- We present the proposed **definition of the medication adherence technologies (MATech)** for your consideration.
- We invite you to take some time **to explore the full framework of attributes**. It consists of **three domains** (D1. Product & provider information; D2. Medication adherence descriptors; D3. Evaluation & implementation) with underlying attribute groups. Each attribute group branches further in sublevels with related labels and definitions and is labeled with domain number and consecutive number according to the level it represents (e.g. D2.1 or D2.1.1). The complete framework is presented in an interactive graph and in a Excel document detailing proposed structure, labels, definitions and justifications; you may open these documents in separate windows so that you can consult them throughout the survey. After familiarizing yourself with the framework, we ask you to **provide general comments about any missing attributes** relevant for a future MATech repository.
- We describe each domain on one page and present each attribute group and respective sublevels for your consideration on separate pages and ask you to rate **their overall relevance and clarity** and provide **comments or suggestions for improvement** of attribute labels or definitions, and any specific thoughts about any missing attributes in this particular group.

The real time Delphi approach

This survey uses a **real-time approach**, which means that, once you answer a question, you will immediately see other's responses and comments and aggregated feedback on your screen. The strength of the Delphi approach lies in participants having the opportunity to revisit their answers based on other's answers and comments. Hence, it is very important that you **visit the survey two or more times during the study period and reconsider your answers based on the aggregated results and discussions in the comments section**. You are also encouraged to engage in the discussion by explaining the reasons for your responses and making suggestions for improvement. These will also appear in real-time and allow (anonymous) exchanges among stakeholders.

We will regularly check the platform, send updates on the study progress and reminders to (re)visit the survey.

Completing the survey

It should take you **45 to 60 minutes** to complete the survey the first time, and approximately **30 to 60 minutes** for revisiting your answers at a later moment (depending on the level of engagement in discussions you prefer).

You can **navigate across pages** in the survey by clicking on the **blue arrow above the page number**. An index window opens and you can choose which questions you would like to answer. For the first

visit to the survey, we recommend following the order provided. You can **log in and out of the survey** and upon return continue answering where you stopped the last time.

Format of the questions

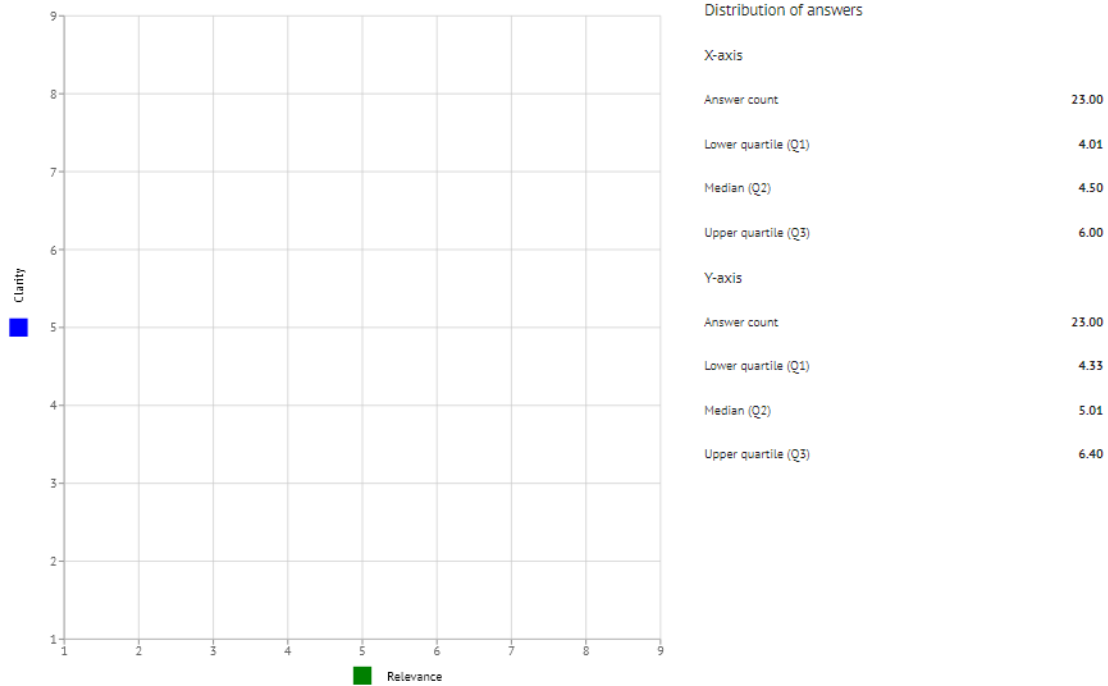
For each attribute, an **interactive 2D grid with two axes** (*see below*) will appear:

- the **horizontal (X) axis** represents **RELEVANCE** of the proposed attribute group for the repository structure on a scale from **1-9 (left-right)**, where 1 indicates extremely not relevant (*far left*) and 9 indicates extremely relevant (*far right*). By relevance, we mean **the extent to which these attributes are important in order to make informed choices regarding their adoption and use.**
- the **vertical (Y) axis** represents **CLARITY** of the attribute group labels and definitions on a scale from **1-9 (bottom-top)**, where 1 indicates extremely not clear (*bottom*) and 9 indicates extremely clear (*top*). By clarity, we mean **the extent to which the labels and definitions of these attributes are easy to understand and apply by repository users.**
- after deciding on your rating on both axes, you can mark your answer in the grid and a **blinking dot** will appear representing both your ratings. **One dot for two ratings: left-right RELEVANCE, bottom-up CLARITY.**
- the scale is continuous, which means you can click anywhere in the grid and thus rate using decimal values (e.g. 4.7)
- after providing your answer, you will be able **to see other participants' ratings represented as dots on the same grid**, and aggregated feedback on the right side of the 2D grid.
- You can change your ratings any time during the study period, by **moving the blinking dot on the grid**. Moreover, you are **encouraged to revisit your answers** on multiple occasions in light of other participants' answers.

Each attribute page also contains a **comments section**. Below the 2D grid you can find open text fields to provide comments or suggestions on the attribute and related sublevels. All comments are displayed anonymously. Please provide your comments in the relevant pre-defined category:

- revisions of attribute labels and definitions
- missing attributes in this group

There you can also see other participants' comments and suggestions and respond to them. Please remember to **save your comments** before leaving a page so that they can be recorded and displayed.



Revisions of attribute labels and definitions | Missing attributes in this group

REVISIONS OF ATTRIBUTE LABELS AND DEFINITIONS

COMMENTS

Select the amount of shown comments: Newest first Oldest first

Peer review only



Servicio Andaluz de Salud
CONSEJERÍA DE SALUD

Dra. Dña. Gloria Luque Fernández, Secretaria del CEI Provincial de Málaga

CERTIFICA:

Que en la sesión de CEI de fecha: 29/04/2021 ha evaluado la propuesta de D/Dña.: Pilar Barnestein Fonseca, referido a la MS1 del Proyecto de Investigación: "COST Action "European Network to Advance Best practices & technoLogY on medication adherence" (ENABLE) ".

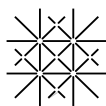
Este Comité lo considera ética y metodológicamente correcto.

La composición del CEI en esta sesión es la siguiente:

Dra. Ana Alonso Torres (UGC Neurociencias)	Dra. Elena Sánchez Yáñez
Dra. Encarnación Blanco Reina (Farmacología Clínica)	Dr. Antonio López Téllez (Médico de Familia)
Dra. Begoña Jiménez Rodríguez (UGC Oncología)	
Dra. Marta Blasco Alonso (Obst. y Ginecología)	
Dr. Rafael Carvia Ponsaille (Anatomía Patológica)	
D ^a . Ana Díaz Ruíz (Licenciada en Derecho)	
Dr. José C. Fernández García (UGC Endocrinología y Nutrición)	
Dr. Manuel Herrera Gutiérrez (UGC UCI)	
Dra. M ^a . Victoria de la Torre Prados (UMA)	
Dr. José Leiva Fernández (Médico Familia)	
Dra. M ^a Dolores López Carmona (Medicina Interna)	
Dr. Jesús López del Peral (Esp. Protec. Datos)	
Dña. Carmen López Gálvez del Postigo (Miembro Lego)	
D ^a . Inmaculada Doña Díaz (Alergología)	
Dra. Gloria Luque Fernández (Investigación)	
Dra. Cristobalina Mayorga Mayorga (Laboratorio)	
Dra. M ^a Angeles Rosado Souvirón (UGC Farmacia)	
Dra. Leonor Ruíz Sicilia (UGC Salud Menta.)	

Lo que firmo en Málaga, a 29 de abril de 2021

Fdo.: Dra. Gloria Luque Fernández
Secretaria del CEI



Universität
Basel

Verwaltungsdirektion

Universität Basel, Verwaltungsdirektion, Postfach, 4001 Basel

Mrs Janette Ribaut
Bernoullistrasse 28
4056 Basel

Basel, 25. Mai 2021

Data Protection Assessment of your project “Developing a medication adherence technologies repository: an online real-time Delphi survey protocol”

Dear Ms. Ribaut

I would like to confirm, that we have reviewed your project with regard to data protection and data security. Based on the documents provided to us, we can confirm that data protection is complied with in your project. In particular, since you collect the survey responses exclusively anonymously and no conclusions can be drawn about individual persons.

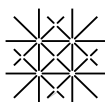
Yours sincerely,

Danielle Kaufmann
Data Protection Officer

Seite 1/2

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Verwaltungsdirektion
Petersgraben 35, Postfach 2148
4001 Basel, Switzerland

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Verwaltungsdirektion

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