

### **Response Data Calculations**

All definitions are copied from the Checklist for Reporting Results of Internet E-Surveys (CHERRIES).

<b>Rate</b>	<b>Definition</b>	<b>Variables</b>	<b>Calculation</b>
<b>View rate</b>	Unique survey visitors ÷ Unique site visitors	<b>Unique site visitors</b> <ul style="list-style-type: none"> <li>Myelopathy UK unique site visitors in October 2015 to August 2017 = <b>26,501</b></li> </ul>	<b>6.3%</b> (1663/26501)
		<b>Unique survey visitors</b> <ul style="list-style-type: none"> <li>SurveyMonkey completion rate = 67% (individuals that visited the survey ÷ individuals that submitted a response).</li> <li>1114 people submitted a response from October 2015 to August 2017</li> <li>Therefore <b>1663</b> people visited the survey in that time</li> </ul>	
<b>Participation rate</b>	Unique visitors who agreed to participate ÷ Unique survey visitors	<b>Users who agreed to participate</b> <ul style="list-style-type: none"> <li>Submission of the survey, regardless of quantity of data entered, to presumed to indicate agreement to participate</li> <li><b>1114</b> people submitted a response from October 2015 to August 2017</li> </ul>	<b>67.0%</b> (1114/1663)
		<b>Users who completed the survey</b> <ul style="list-style-type: none"> <li>Extracted data was divided into: <ul style="list-style-type: none"> <li>Completely incomplete (n = 283)</li> <li>No DCM (n = 53)</li> <li>Completely complete (n = 778)</li> </ul> </li> <li>All respondents that did not have DCM did not answer any questions beyond their disease status, therefore were judged to be incomplete answers</li> <li>Therefore <b>778</b> people completed the survey</li> </ul>	
<b>Completion rate</b>	Ratio of users who finished the survey/users who agreed to participate		<b>69.8%</b> (778/1114)