Supplementary Table 1. Additional participant characteristics among individuals living with HIV and receiving care at the San Francisco public HIV clinic during the COVID-19 pandemic, by preference phenotype according to latent class group (N=115).

Characteristic	Total Sample N = 115 n (%)	Flexible Care n = 78 n (%)	One Provider n = 37 n (%)	P-value
Survey Language				N/A
English	115/115 (100%)	78/78 (100%)	37/37 (100%)	
Age Category				0.01
25-39	44 (38%)	36 (46%)	8 (22%)	
40-55	52 (45%)	28 (36%)	24 (64%)	
55+	19 (17%)	14 (18%)	5 (13%)	
Education				0.54
K-8	18 (16%)	10 (13%)	8 (22%)	
High school/GED	45 (40%)	32 (41%)	13 (35%)	
Some college	38 (33%)	27 (35%)	11 (30%)	
Completed college	14 (12%)	9 (12%)	5 (13%)	
Length of Time with Current Phone				0.02
< 1 month	17 (19%)	13 (25%)	4 (11%)	
1 - 6 months	40 (45%)	27 (51%)	13 (37%)	
6 - 12 months	18 (20%)	10 (19%)	8 (23%)	
> 1 year	13 (15%)	3 (6%)	10 (29%)	
Clinic Utilization ††				
Scheduled in-person visit	110 (96%)	74 (95%)	36 (97%)	0.55
Attended in-person visit	107 (93%)	73 (93%)	34 (92%)	0.74
# of in-person visits: Median [IQR]	7 [3-16]	8 [3-21]	6 [3-10]	0.03
Scheduled telehealth visit	55 (48%)	27 (35%)	28 (76%)	<0.01
Attended telehealth visit	20 (17%)	5 (6%)	15 (40%)	<0.01
# of telehealth visits: Median [IQR]	0 [0-0]	0 [0-0]	0 [0-1]	<0.01
Viral Load Category ‡‡				0.34
Undetectable (< 200 copies/mL)	58 (50%)	43 (55%)	15 (41%)	
Detectable (> 200 copies/mL)	44 (38%)	27 (35%)	17 (46%)	
Missing	13 (11%)	8 (10%)	5 (14%)	
CD4 Category §§				0.51
< 200 cells/mm^3	35 (30%)	23 (30%)	12 (32%)	
200 – 349 cells/mm^3	17 (15%)	12 (15%)	5 (14%)	
350 – 499 cells/mm^3	22 (19%)	18 (23%)	4 (11%)	
> 500 cells/mm^3	33 (29%)	21 (27%)	12 (32%)	
Missing	8 (7%)	4 (5%)	4 (11%)	

†† Includes medical and social work visits 4 months prior to survey, all visits scheduled or occurred during local SIP ordinances. ‡‡ Most recent viral load measurement 6 months prior to survey date. §§ Most recent CD4 cell count 12 months prior to survey date.