

Multimedia Appendix 5: UTAUT Scores^a by Participant and Domain Between Phase 1 and 3, or Between Phase 2 and 3

Group 1	Participant 1							Participant 2							Participant 3							Participant 4							Participant 5							
Phase #	1			3				1			3				1			3				1			3											
Week #	0	3	Diff ^b	16	20	Diff	Tot diff ^c	0	3	Diff	16	20	Diff	Tot diff	0	3	Diff	16	20	Diff	Tot diff	0	3	Diff	16	20	Diff	Tot diff	0	3	Diff	16	20	Diff	Tot diff	Mean diff ^d
Performance expectancy	15	15	0	14	13	-1	-2	9	13	4	12	12	0	3	14	13	-1	15	15	0	1	11	13	2	13	12	-1	1	14	14	0	14	13	-1	-1	0.4
Effort expectancy	14	15	1	12	12	0	-2	11	12	1	12	15	3	4	14	14	0	15	15	0	1	14	14	0	12	13	1	-1	14	14	0	14	15	1	1	0.6
Social Influence	15	14	-1	13	12	-1	-3	10	11	1	11	13	2	3	14	13	-1	14	15	1	1	13	3	-10	14	13	-1	0	15	15	0	15	13	-2	-2	-0.4
Voluntariness	15	9	-6	12	12	0	-3	9	12	3	7	6	-1	-3	14	9	-5	13	9	-4	-5	15	15	0	12	13	1	-2	15	15	0	15	12	-3	-3	-3.0
Intention to use	15	15	0	15	13	-2	-2	12	12	0	15	15	0	3	15	15	0	15	11	-4	-4	15	15	0	14	11	-3	-4	15	15	0	15	9	-6	-6	-2.6
Facilitating conditions	15	15	0	13	12	-1	-3	12	12	0	13	15	2	3	15	13	-2	13	15	2	0	13	13	0	13	12	-1	-1	14	15	1	14	15	1	1	0
Total score ^e	89	83	-6	79	74	-5	-15	63	72	9	70	76	6	13	86	77	-9	85	80	-5	-6	81	73	-8	78	74	-4	-7	87	88	1	87	77	-10	-10	1
Group 2	Participant 6							Participant 7							Participant 8							Participant 9							Participant 10							
Phase #	2			3				2			3				2			3				2			3				1			3				
Week #	8	12	Diff	16	20	Diff	Tot diff	8	12	Diff	16	20	Diff	Tot diff	8	12	Diff	16	20	Diff	Tot diff	8	12	Diff	16	20	Diff	Tot diff	8	12	Diff	16	20	Diff	Tot diff	Mean diff
Performance expectancy	13	13	0	13	12	-1	-1	12	11	-1	NA	NA	NA	NA	13	14	1	14	14	0	1	12	10	-2	13	13	0	1	13	13	0	14	13	-1	0	0.25
Effort expectancy	13	12	-1	13	12	-1	-1	12	12	0	NA	NA	NA	NA	12	13	1	13	12	-1	0	15	15	0	14	15	1	0	12	14	2	13	13	0	1	0.5
Social Influence	13	13	0	12	12	0	-1	11	13	2	NA	NA	NA	NA	14	14	0	15	13	-2	-1	12	14	2	13	13	0	1	13	14	1	13	12	-1	-1	-0.5
Voluntariness	14	11	-3	15	11	-4	-3	11	12	1	NA	NA	NA	NA	12	11	-1	9	14	5	2	9	12	3	12	12	0	3	13	13	0	12	9	-3	-4	-0.5
Intention to use	13	12	-1	14	13	-1	0	8	12	4	NA	NA	NA	NA	12	14	2	14	14	0	2	9	10	1	14	12	-2	3	13	14	1	14	13	-1	0	1.25
Facilitating conditions	13	12	-1	14	12	-2	-1	12	12	0	NA	NA	NA	NA	12	12	0	14	13	-1	1	14	13	-1	14	14	0	0	13	13	0	12	12	0	-1	-0.25
Total score	79	73	-6	81	72	-9	-7	66	72	6	NA	NA	NA	NA	75	78	3	79	80	1	5	71	74	3	80	79	-1	8	77	81	4	78	72	-6	-5	0.25

^aUTAUT scale: Score for individual questions 1 (strongly disagree) – 5 (strongly agree). Each domain has 3 questions; domain score ranges from 5-15. Total score for all 6 domains range from 30 – 90

^bDiff: difference between beginning and end of phase 1 or phase 2

^cTot diff: difference between beginning of phase 1 or 2 and phase 3

^dMean diff: average of total difference of all participants in each group by domain

^eTotal score: UTAUT score for all 6 domains for individual participants

^fNA: participant 7 expires prior to phase 3