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Online information in Spanish on probiotics, yoghurt, kefir, kombucha, fibre and prebiotics: an analysis of information quality and certainty of evidence of health claims

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Title page

Online information in Spanish on probiotics, yoghurt, kefir, kombucha, fibre and prebiotics: an analysis of information quality and certainty of evidence of health claims

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ABSTRACT

Objective

To analyse certainty of evidence supporting health claims about probiotics, yoghurt, kefir, kombucha, fibre and prebiotics, and to assess the quality of online information in Spanish.

Methods

We analysed the first 20 webpages returned by searching six popular search phrases in Spanish relating to probiotics, yoghurt, kefir, kombucha, fibre and prebiotics on Google.es and coded them for typology and health claims. We analysed certainty of evidence for health claims from systematic reviews. Information quality was assessed according to 10 criteria, where a webpage: mentions scientific publications and reports their conclusions; quantifies relative and absolute effects; acknowledges some limitations; discusses certainty of evidence; reports the potential harms, alternatives and costs of the intervention; and does not argue based on personal experiences.

Results

There were 114 webpages eligible for analysis. Gastrointestinal health (86.0%), vague claims relating to maintaining health (57.9%), cardiovascular health (53.5%) and immune system health (50.9%) were the most widely mentioned topics. Half of health claims (52.6%, 70/133) were supported by evidence from systematic reviews. Probiotics had the highest number of health claims supported by evidence and kombucha the lowest. The highest certainty was found for antibiotic-associated diarrhoea (moderate) in probiotics and yoghurt, infectious diarrhoea and hepatic encephalopathy (moderate) in prebiotics, and cardiovascular health (high to moderate) and colorectal cancer (moderate) in fibre. On a scale of 0 to 10, the median information quality score for all webpages was 3. Only 18.4% of webpages reported study conclusions, 7.9% quantified the effects, 28.9% acknowledged some limitations in the research and 42.1% reported potential harms.

Conclusions

Most online health claims for dietary interventions intended for improving health through the gut microbiome are supported by low or very low certainty of evidence. Online information does not align with the evidence and is incomplete or unbalanced.

Keywords: diet, probiotics, fermented foods, fibre, prebiotics, health claims, online health information, quality of information, certainty of evidence.

STRENGTHS AND LIMITATIONS OF THIS STUDY

- This is the first study that uses certainty of evidence to analyse online information on probiotics, fermented foods, fibre and prebiotics.
- We propose 10 criteria (scored from 0 to 10) for assessing information quality, selected on the basis of the first systematic review of the quality of news reports on the effects of health interventions.
- The content analysis only focuses on some popular searches and the top 20 search results on Google.
- The study is limited in scope, since it only focuses on Spanish-language webpages and does not analyse information available on social media channels.

INTRODUCTION

Research into the microbial ecosystem residing in the gastrointestinal tract, which is collectively known as the gut microbiome, is commanding increasing attention among medical audiences and the general public.[1-4] While the microbiome is now often thought of as a virtual organ of the body due to its influence in many areas of human health, from immunity to energy metabolism and mental health,[5-7] its causal involvement in diseases is mostly unresolved.[8] Recent large-scale studies have shown that diet is among the most important environmental factors to which the gut microbiome is exposed and by which it is modified on a daily basis, even outweighing host genetics.[9-13]

Contemporary audiences are increasingly turning to the internet as a source of information about health and nutrition.[14, 15] Google is the most widely used search engine[16, 17] and one in 20 Google searches seek health-related information.[18] The health and nutrition-related information disseminated by online resources may influence health perception and food practices,[19-22] and the online space in particular has fuelled the promotion of microbiome-related interventions for maintaining health and quality of life.[23] However, information on the microbiome in online resources or websites (e.g., newspapers and Google searches) is often misleading, does not always report limitations and tends to simplify or exaggerate the benefits of microbiome-based interventions.[1, 4, 24-27] That has led to the microbiome being oversold as the main cause of all health and illness, in a phenomenon dubbed 'microbiomania'. [28] Despite the huge amount of health-related information that can be accessed online, there is no universal tool available for evaluating the quality of information on the effects of health interventions. Furthermore, the authors have not found any studies that explore the quality of online information on microbiome-related interventions.

As for health and nutrition in general, the internet is a major source of information among the general population about probiotic and fermented food use for the benefit of gut health.[29-31] During the COVID-19 pandemic, news and commercial websites frequently mentioned the microbiome and gut health in relation to immune boosting strategies, which, nevertheless, were lacking in evidence.[32] Two previous content analyses of webpages on probiotics in English showed poor quality and objective information, with commercial websites providing the lowest score.[33, 34] Whether

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2
3 those findings can extrapolate to online information for other dietary strategies such as
4 fermented foods, fibre and prebiotics, widely promoted as influencing human health
5 through their effect on the gut microbiome, is unknown.
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8 This study addresses both the scientific basis and the quality of the online information
9 on gut microbiome-related interventions to which the public is exposed. Our first
10 objective was to analyse certainty of evidence from systematic reviews (SRs) that
11 support health claims regarding probiotics, yoghurt, kefir, kombucha, fibre and
12 prebiotics in the top 20 indexed webpages in Spanish. We focused on such interventions
13 for two reasons. First, most of the elements under focus (i.e., probiotics, yoghurt, kefir,
14 fibre and prebiotics) have been studied in at least one human interventional study.[6,
15 30, 35, 36] Second, it was observed through an analysis on Google Trends[37] that those
16 topics had been increasingly subject to consumer interest from 2010 onwards, while
17 becoming relatively stable between 2019 and 2021. Our second objective was to
18 develop an overall score based on 10 criteria for evaluating the quality of information,
19 according to intervention and webpage typology.
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24 **METHODS**

25 **Google searches and selection criteria**

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27
28 In line with Neunez *et al.*,[34] we conducted searches on <https://google.es> using the
29 Google Chrome browser and employing phrases based on search-term popularity as
30 provided by AnswerThePublic.[38] The chosen phrases were: 'por que tomar
31 probioticos', 'qué yogur tiene más probióticos', 'por que tomar kefir', 'por que tomar
32 kombucha', 'fibra beneficios' and 'que son prebioticos y para que sirven'. The searches
33 took place in August 2021 in Tarragona, Spain. We decided to choose phrases containing
34 words without accents because, according to Google Trends,[37] that is the most
35 common way in which users search. Consequently, the results returned are what most
36 users would find (see dataset available from the FigShare repository for the relative
37 popularity of search terms used). Before searching, we logged out from any Google
38 accounts and cleared caches and browsing histories to limit any personalization of the
39 search results.
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44 Since consumers' online information searches are typically limited to initial search
45 results,[39, 40] we limited our sample to the first 20 uniform resource locators (URLs)
46 returned on the search engine results page (SERP). All webpages written in Spanish and
47 providing information on the interventions of interest were included. Webpages that
48 were irrelevant (i.e., the main focus was not the searched-for intervention), videos
49 lasting more than five minutes, retail sites intended for direct purchase and
50 advertisements were all excluded.
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53

54 **Webpage typology**

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56 We coded the content of the webpage linked to the URL, but not the content provided
57 in the hyperlinks to other webpages. One author (APB) downloaded the webpage texts
58 as individual PDF files, deleting any reference to source or authors, and coded the
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60

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2
3 webpages according to Neunez *et al.*'s typology: commercial (C), news (N), health portal
4 (HP), professional (P), governmental (G), non-profit organisation (NP), scientific journal
5 (SJ) and other (O) (see dataset available from the FigShare repository for examples of
6 the classification).[34]
7
8

9 **Health claims and certainty of evidence supporting them**

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11 Two authors (MB and GC) coded the health claims relating to each intervention
12 (gastrointestinal health, immune system health, cardiovascular health, cancer, mental
13 disorders, urogenital disorders and other). 'Other' was categorised when the webpage
14 stated the intervention was valuable for general health (i.e., using general phrasing such
15 as "helps maintain health or quality of life", "manages stress", "improves sleep", etc.),
16 skin health (including cosmetic and skin disorders such as eczema and psoriasis) and
17 respiratory disorders. APB coded specific indications within each health claim topic
18 mentioned in the webpages. We also noted when an article on a webpage made a clear
19 recommendation to consume or avoid the food or supplement and included the advice
20 to consult a healthcare professional.
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25 To identify which health claims were supported by evidence from SRs, we conducted a
26 search of SRs in PubMed and the Cochrane Database of Systematic Reviews in December
27 2021. SRs were chosen since they gather and analyse all studies that answer the
28 research question and meet inclusion criteria.[41] We selected SRs that evaluated
29 certainty of evidence using the GRADE approach, which is an established methodology
30 for classifying certainty of evidence for each outcome of interest as high, moderate, low
31 or very low.[42] The claims about the effect (beneficial/harmful/no effect) and certainty
32 of evidence (high/moderate/low/very low)[43] were coded by two authors (APB and
33 MR). When more than one SR was obtained, we prioritized the most recent and for two
34 SRs published the same year, we prioritized the Cochrane SR.[44] If certainty of evidence
35 differed across outcomes stated in webpages for the same intervention, overall
36 certainty of evidence was understood as the lowest GRADE classification registered.[44]
37 When the certainty for an outcome was not reported, the results were contradictory or
38 effects could not be estimated, we coded the effect as uncertain.
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43 **Quality of information**

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45 MB and GC separately analysed the quality of online information based on whether it
46 met the following 10 criteria (selected on the basis of the only available SR of the quality
47 of information on health interventions and two other relevant papers)[45-47]: 1)
48 provides references or links to scientific publications; 2) explains the conclusions of
49 scientific publications; 3) quantifies relative effects; 4) quantifies absolute effects; 5)
50 acknowledges some research limitations (e.g., preliminary results, small studies,
51 conflicts of interests and differing results between studies); 6) generally discusses
52 certainty of evidence (e.g., aligning wording depending on whether the studies are
53 observational or experimental);[48] 7) reports potential harms; 8) reports on available
54 alternatives; 9) discusses intervention costs; and 10) does not make arguments based
55 on personal experiences or anecdotes. For each criterion, the story was given a rating
56 of 'satisfactory' or 'unsatisfactory'.
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4 All discrepancies in coding were resolved through discussion with a third author (APB)
5 so that the final concordance was 100%. As there were only two raters rating the same
6 sample, Cohen's kappa was used to calculate inter-rater agreement. Data are reported
7 as kappa and its 95% CI. We considered a kappa of between 0.41 and 0.60 as a
8 'moderate' agreement, between 0.61 and 0.80 as a 'substantial' agreement and
9 between 0.81 and 1.00 as an 'almost perfect' one.[49]
10
11

12 **Statistical analysis**

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15 Categorical variables were described by their absolute frequencies and percentages and
16 continuous variables were reported as median and interquartile range (IQR) assuming
17 the data did not fit a normal distribution, which was verified using the Shapiro-Wilk test.
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19

20 We used Fisher's exact test to compare webpage typologies and the χ^2 test applying a
21 Bonferroni correction to compare portrayals of health claims. We used a non-parametric
22 Kruskal-Wallis test to compare information quality score in different interventions and
23 webpage typologies. Statistical significance was set at $p < 0.05$ and the actual p value is
24 reported in the results section for each comparison. Version 3.5.2 of the R software
25 (SPSS Inc., Chicago, IL, USA) and version 4.7.0.0 of the Joinpoint Regression Program
26 were used for all analysis work.
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29 **Patient and public involvement**

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31 No patient involved.
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33

34 **RESULTS**

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37 After excluding 6 webpages (3 irrelevant webpages, 1 long video and 2 online shops), a
38 total of 114 webpages were eligible for analysis. The two primary types of webpages
39 were commercial (23.7%, 27/114) and news webpages (23.7%, 27/114), followed by
40 professional webpages (hospitals, universities and healthcare professionals) (14.0%,
41 16/114) and health portals (12.3%, 14/114). All other eligible webpage typologies
42 accounted for <10%. Five webpages corresponded to scientific publications relating to
43 fibre (2.6%, 3/114) and prebiotics (1.8%, 2/114).
44
45

46 **Certainty of evidence of health claims**

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48
49 All the webpages discussed interventions in relation to at least one health claim. In total,
50 there were 133 different health claims for which probiotics, yoghurt, kefir, kombucha,
51 fibre and prebiotics were portrayed as beneficial (see dataset available from the
52 FigShare repository for a complete list). The most frequently reported reason for eating
53 the food or taking the supplement was to reverse an altered gut microbiome (i.e.,
54 'dysbiosis') secondary to an unbalanced diet or stressful lifestyle, treatment with
55 antibiotics or disease. The four primary and most widely portrayed health claim topics
56 for all interventions were gastrointestinal health (86.0%, 98/114), vague claims about
57 maintaining or improving health without any reference to a specific condition ('Other')
58
59
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(57.9%, 66/114), cardiovascular health (53.5%, 61/114) and immune system health (i.e., infections, allergies, boosting the immune system) (50.9%, 58/114). The immune system-related health claims for kefir were overrepresented compared to fibre ($p=0.008$). For fibre, the overrepresentation of health claims related to cardiovascular diseases was higher and statistically significant compared to probiotics ($p=0.004$) and the overrepresentation of health claims related to cancer was higher and statistically significant compared to probiotics ($p=0.009$) and prebiotics ($p=0.044$). The overrepresentation of general health claims ('Other') for kombucha was higher and statistically significant compared to fibre ($p=0.002$) and prebiotics ($p=0.016$) (Figure 1).

[Figure 1]

Of the total of 133 health claims, only half (52.6%, 70/133) were supported by evidence from SRs. Probiotics (54.7%, 29/53), yoghurt (42.6%, 20/47) and fibre (37.1%, 13/35) had the highest number of online health claims supported by evidence from SRs. None of the 55 online health claims for kombucha was supported by evidence from SRs (Figure 2).

[Figure 2]

The health claims that appeared on the greatest number of webpages were not necessarily the ones with the highest certainty of evidence (Table 1). In the context of gastrointestinal health, the highest certainty of evidence was found for the prevention of antibiotic-associated diarrhoea for probiotics and yoghurt (moderate certainty of evidence) and the prevention and treatment of infectious diarrhoea and hepatic encephalopathy for prebiotics (moderate certainty of evidence). The prevention of acute otitis media was the immune system-related health claim supported by moderate evidence for probiotics and yoghurt. Fibre was the intervention with the highest number of online health claims supported by high (reduction of cholesterol and triglyceride levels) to moderate (reduction in obesity, type 2 diabetes, cardiovascular disease mortality, hypertension, coronary heart disease incidence and colorectal cancer incidence) certainty of evidence.

Table 1. Effect and certainty of evidence in systematic reviews supporting online health claims for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics.

Intervention	Health claim	# of webpages	Effect*	Certainty of evidence [#]
Probiotics ^a	Gastrointestinal health			
	Antibiotic-associated diarrhoea	15	Favourable	Moderate
	Irritable bowel syndrome	13	No effect	Low
	Infectious diarrhoea	11	Uncertain	Very low
	Ulcerative colitis	8	Uncertain	Very low
	Constipation ^b	7	Favourable	Low
	Crohn's disease	5	No effect	Very low
	Abdominal distension and bloating	4	No effect	Low
	Necrotising enterocolitis	4	Favourable	Moderate
	Infantile colic	3	Favourable	Low
Pouchitis	3	Uncertain	Very low	

	Non-alcohol-related fatty liver disease	2	Uncertain	Very low
	Tooth decay	2	Favourable	Low
	Periodontal disease	2	Uncertain	Very low
	<i>C. difficile</i> -associated diarrhoea	1	Favourable	Low
	Hepatic encephalopathy	1	Favourable	Low
	Immune system health			
	Allergies	7	No effect	Very low
	Vulvovaginal candidiasis	7	Favourable	Very low
	Urinary tract infections	6	No effect	Low
	Otitis	3	Favourable	Moderate
	Cardiovascular health			
	Obesity	2	No effect	Very low
	Hypertension	2	Favourable	Very low
	Gestational diabetes	1	No effect	Low
	Mental disorders			
	Anxiety	4	Uncertain	Very low
	Depression	3	Uncertain	Very low
	Other			
	Atopic dermatitis	5	Uncertain	Very low
	Upper respiratory tract infections	6	Favourable	Very low
	Stress symptoms	2	No effect	Very low
	Asthma	1	No effect	Very low
	Mastitis	1	Uncertain	Low
Yoghurt ^a	Gastrointestinal health			
	Infectious diarrhoea	6	Uncertain	Very low
	Constipation ^b	5	Favourable	Low
	Antibiotic-associated diarrhoea	4	Favourable	Moderate
	Irritable bowel syndrome	3	No effect	Low
	Abdominal distension and bloating	2	No effect	Low
	Ulcerative colitis	1	Uncertain	Very low
	Crohn's disease	1	No effect	Very low
	Necrotising enterocolitis	1	Favourable	Moderate
	Immune system health			
	Otitis	3	Favourable	Moderate
	Allergies	1	No effect	Very low
	Cardiovascular health			
	Obesity	6	No effect	Very low
	Hypertension	2	Favourable	Very low
	Mental disorders			
	Anxiety	2	Uncertain	Very low
	Depression	2	Uncertain	Very low
	Alzheimer's disease	1	No effect	Very low
	Other			
	Stress symptoms	1	No effect	Very low
	Abdominal pain	1	No effect	Low
	Upper respiratory tract infections	1	Favourable	Very low
	Cystic fibrosis	1	No effect	Low
	Reduction in blood urea levels	1	Favourable	Very low
Kefir	Gastrointestinal health			
	Ulcerative colitis	3	Uncertain	Very low
Fibre	Gastrointestinal health			
	Constipation	17	Favourable	Low
	Ulcerative colitis	1	Uncertain	Very low
	Crohn's disease	1	Uncertain	Very low
	Cardiovascular health			

	Reduction in cholesterol	17	Favourable	High
	Glycaemic control	17	Favourable	Low
	Obesity	15	Favourable	Moderate
	Type 2 diabetes	5	Favourable	Moderate
	Cardiovascular disease mortality	3	Favourable	Moderate
	Reduction in triglycerides	3	Favourable	High
	Hypertension	2	Favourable	Moderate
	Coronary heart disease	1	Favourable	Moderate
	Cancer			
	Colorectal cancer	12	Favourable	Moderate
	Other			
	Anti-inflammatory	2	Favourable	Moderate
Prebiotics	Gastrointestinal health			
	Constipation ^b	11	Favourable	Low
	Infectious diarrhoea	6	Favourable	Moderate
	Hepatic encephalopathy	3	Favourable	Moderate
	Non-alcohol-related fatty liver disease	2	Uncertain	Very low
	Radiotherapy-induced diarrhoea	1	Uncertain	Uncertain
	Immune system health			
	Allergies	1	No effect	Very low
	Other			
	Eczema	1	No effect	Uncertain

***Favourable effect** means the intervention is associated with a beneficial effect on the outcome of interest; **no effect** means the intervention makes little or no difference to the outcome of interest; **uncertain** means the certainty for an outcome was not reported, the results were contradictory, or effects could not be estimated.

#**High certainty** means the authors have a lot of confidence that the true effect is similar to the estimated effect; **moderate certainty** means the authors believe that the true effect is probably close to the estimated effect; **low certainty** means the true effect might be markedly different from the estimated effect; **very low certainty** means the true effect is probably markedly different from the estimated effect; and **uncertain** means certainty could not be estimated.

^a Probiotics in the form of foods (fermented milks containing probiotic bacteria) and supplements were analysed together in the SRs consulted.

^b Outcomes reported by probiotics combined with lactulose.

Quality of information

After assessing the quality of the online information by applying the 10 criteria as described in the Methods section, we obtained a score of between 0 and 10 for all webpages. Figure 3 displays the median information quality score by intervention and webpage typology. The median quality score by intervention was 3, IQR [2, 4] and was not significantly different across all interventions. Scientific journal webpages had the highest quality score of all typologies, with a significantly higher median than commercial ($p=0.009$), health portals ($p=0.030$), news ($p=0.026$) and professional webpages ($p=0.026$).

[Figure 3]

Table 2 shows how quality criteria ranked among all interventions. While 39.5% of all webpages provided references or links to scientific publications, only a minority (18.4%, 21/114) adequately explained the key messages and conclusions of the paper's content.

Table 2. Webpages informing about probiotics, yoghurt, kefir, kombucha, fibre and prebiotics that meet each information quality criterion.

Quality criteria	All webpages (%) n=114	Probiotics (%) n=19	Yoghurt (%) n=17	Kefir (%) n=20	Kombucha (%) n=20	Fibre (%) n=20	Prebiotics (%) n=18
1. Provides references or links to scientific publications	45 (39.5)	11 (57.9)	5 (29.4)	6 (30.0)	5 (25.0)	9 (45.0)	9 (50.0)
2. Explains conclusions of scientific publications	21 (18.4)	5 (26.3)	3 (17.7)	4 (20.0)	2 (10.0)	4 (20.0)	3 (16.7)
3. Quantifies relative effects	9 (7.9)	1 (5.3)	1 (5.9)	2 (10.0)	1 (5.0)	3 (15.0)	2 (11.1)
4. Quantifies absolute effects	2 (1.8)	0	0	0	0	1 (5.0)	1 (5.6)
5. Acknowledges some research limitations	33 (28.9)	8 (42.1)	6 (35.3)	3 (15.0)	3 (15.0)	6 (30.0)	7 (38.9)
6. Generally discusses certainty of evidence	18 (15.8)	5 (5.9)	1 (5.9)	1 (5.0)	4 (20.0)	3 (15.0)	4 (22.2)
7. Reports potential harms	48 (42.1)	5 (26.3)	1 (5.9)	12 (60.0)	13 (65.0)	11 (55.0)	6 (33.3)
8. Reports on available alternatives	49 (43.0)	14 (73.7)	8 (47.1)	7 (35.0)	1 (5.0)	6 (30.0)	13 (72.2)
9. Discusses intervention costs	4 (3.5)	2 (10.5)	1 (5.9)	0	1 (5.0)	0	0
10. Does not argue based on personal experiences or anecdotes	113 (99.1)	18 (94.7)	17 (100.0)	20 (100.0)	18 (90.0)	20 (100.0)	20 (100.0)

Most webpages used verbal descriptions to explain intervention health benefits and did not quantify effects. Only 7.9% (9/114) of webpages quantified relative effects, including the five scientific journal webpages, of which only two included absolute effects.

Overall, only one third of webpages (28.9%, 33/114) stated some of the limitations of research findings. Mentions of limitations included, for example, acknowledging that research that supports health benefits is still in its early stages; stating that the food can improve a condition for a few people in limited circumstances but it cannot be extrapolated to other people due to the small sample studied; addressing conflicts of interest; and highlighting discrepancies between studies that mean the intervention may not be recommended for all indications. Only 15.8% of webpages (18/114) provided a general discussion of certainty of evidence supporting an intervention's benefits through consistent words and phrases that depended on whether the studies were observational (i.e., using cautionary phrases such as 'The results suggest' and conditional verb tenses) or experimental (i.e., using verbs that indicate causality such as 'lead to', 'reduce' or 'increase'). Other means of properly communicating certainty of evidence included stating that effects were currently under investigation or more research was needed to consider an intervention in the context of a specific condition. There were webpages, for example, that used a language of uncertainty, mentioning that, "The health benefits of the probiotics and prebiotics that are currently available have not been proven conclusively" or "For now, science does not know which of kefir's

1
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3 components are responsible for its health benefits.” A further phrase mentioned how
4 “There is not enough evidence that kombucha tea is as good for your health as some
5 say.”
6
7

8 Only 42.1% of webpages mentioned or adequately discussed the potential harms of the
9 intervention. Harms were reported in more than a half of webpages on kombucha
10 (65.0%, 13/20), kefir (60.0%, 12/20) and fibre (55.0%, 11/20), but only in a quarter of
11 webpages on probiotics (26.3%, 5/19). Similarly, less than half of webpages (43.0%,
12 49/114) reported available alternatives to the main intervention (i.e., in the form of food
13 or food supplements). The reporting of costs only appeared in 3.5% (4/114) of all
14 webpages.
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18 Some commercial (19.3%, 22/114), health portals (9.6%, 11/114), news (7.0%, 8/114)
19 and professional webpages (6.1%, 7/114) included a direct recommendation to
20 consume the food or supplement. Webpages reporting on the potential harms also
21 recommended not consuming the food or supplement under specific circumstances
22 (e.g., avoiding probiotics and kombucha in immunocompromised adults). The
23 recommendation of consulting a healthcare professional was included in a third of all
24 webpages (28.1%, 32/114).
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27 While for the criterion of acknowledging some research limitations the inter-rater
28 agreement was 56% with Cohen’s kappa of 0.253 (95% CI: 0.095 to 0.411), for the
29 remaining variables, the inter-rater agreement was higher than 70% with Cohen’s kappa
30 of between 0.420 (95% CI: 0.234 to 0.605) and 0.929 (95% CI: 0.849 to 1.008),
31 demonstrating ‘moderate’ to ‘almost perfect’ agreement (see dataset available from the
32 FigShare repository for inter-rater agreement results).[49]
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36 **DISCUSSION**

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38 Our study shows that most online health claims for probiotics, yoghurt, kefir, kombucha,
39 fibre and prebiotics are supported by low to very low certainty of evidence.
40 Furthermore, the overall quality of information on the gut microbiome-related
41 interventions studied was low, with a median quality score of 3 on a scale of 0 to 10 for
42 all interventions when applying our 10 quality criteria.
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46 On webpage typology, results were not surprising. The prominent presence of
47 commercial (23.7%) and news (23.7%) webpages in Spanish is in line with previous
48 results on webpage content on probiotics in English.[33, 34] Our findings reflect
49 companies’ interest in therapeutically exploiting the microbiome[33, 34] and the
50 newsworthiness of the topic.[2-4]
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53 Regarding the first objective, both the plethora of beneficial health claims for dietary
54 interventions intended to improve health through the gut microbiome and the weak
55 evidence base supporting such health claims were also expected. All in all, our data add
56 valuable details for better understanding the online information to which audiences are
57 exposed.
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3 First, our research finds that probiotics, fermented foods, fibre and prebiotics might be
4 beneficial for 133 health indications. Similarly, Marcon *et al.* found that American and
5 Canadian general newspapers mentioned up to 138 different health topics for which
6 microbiome-related interventions were portrayed as beneficial.[4] However, very few
7 of those purported benefits are supported by the evidence and integrated into clinical
8 practice. Thus, while fibre has a long history of use in the clinical setting,[50] the degree
9 to which probiotics are recommended to patients by healthcare professionals is
10 variable.[29, 51] Factors explaining why some specialist doctors do not recommend
11 probiotics include the perceived lack of research evidence and poor knowledge
12 regarding use and cost.[52, 53] While uncertainty remains around the optimal use of
13 probiotics,[36] the perception among patients who seek advice from
14 gastroenterologists is that probiotics improve general health, longevity and
15 gastrointestinal symptoms.[54]
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20 Second, we found gastrointestinal health and immune system health-related indications
21 are among the most widely mentioned benefits, which is in line with Neunez *et al.*'s
22 findings for probiotics.[34] However, the concepts of 'boosting gut health' and 'boosting
23 immunity', the latter of which spiked on the internet during the COVID-19 pandemic,[32]
24 are misleading and scientifically inaccurate.[55, 56]
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28 Third, the evidence-based benefit of probiotics and yoghurt for preventing antibiotic-
29 associated diarrhoea that appeared in most webpages is supported by moderate
30 certainty of evidence,[57] while certainty of evidence is low and very low for irritable
31 bowel syndrome[58] and infectious diarrhoea,[59] respectively, both of which appear in
32 a high number of search results. Conversely, although there is moderate certainty of
33 evidence of probiotics' role in preventing mortality and infections secondary to
34 necrotising enterocolitis in very preterm infants or infants with a very low birth
35 weight,[60] that health benefit only appeared in a few of the webpages that discussed
36 probiotics (21.1%, 4/19). When interpreting SRs that perform a meta-analysis of
37 probiotics, it should be acknowledged that said reviews do not usually report outcomes
38 in appropriate probiotic strain-specific sub-groups. That may cloud any potential
39 signalling of the probiotic for preventing or treating diseases and may contribute to
40 explaining why only 54.7% of probiotic-related health claims are supported by evidence
41 from SRs.[61] The low number of health claims for yoghurt (42.6%, 20/47) and kefir
42 (1.8%, 1/55), supported by evidence from SRs, coincides with our previous findings using
43 the GRADE approach, which showed that consuming probiotics in the form of fermented
44 milks such as yoghurt and kefir may not be associated with any health benefits, with
45 either low or very low certainty of evidence.[62] None of the health claims for kombucha
46 was supported by evidence from SRs, which is expected due to the lack of controlled
47 human studies investigating the potential health effects of this popular fermented
48 drink.[30, 63]
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54 Fourth, not surprisingly given its common use among healthcare professionals in
55 gastrointestinal disorders,[50] fibre was the intervention with the most health claims
56 supported by high (reduction of cardiovascular disease risk factors)[64] to moderate
57 (protection against colorectal cancer)[65] certainty of evidence. The efficacy of
58 prebiotics for preventing constipation supported by low certainty of evidence[66]
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3 appeared in a high proportion of webpages. In contrast, the more widely studied
4 indication of prebiotics for managing hepatic encephalopathy, which showed moderate
5 certainty of evidence,[67] appeared in very few webpages (16.7%, 3/18).
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8 Regarding the second objective, the assessment of information quality carried out using
9 our 10-criteria score shows interesting data on both overall quality and some specific
10 shortcomings.
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13 First, the low quality of online information assessed according to our 10 criteria is not
14 surprising. However, it is even lower than estimated for news reports on health
15 interventions in general, using other indices or scales containing common quality
16 criteria. Thus, in our study, 92.1% of the webpages did not quantify the effects of the
17 intervention, compared to 72% of the news items analysed by Schwitzer;^[46] 84.2% did
18 not discuss the certainty of the evidence, compared to 65%; and 96.5% did not report
19 the costs of the intervention, compared to 77%. On two other common criteria, the
20 results were more similar: 57% of the webpages did not report alternatives to the
21 intervention, compared to 62% of the news items analysed by Schwitzer; and 57.9% did
22 not report potential harms, compared to 67%.
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26 The first systematic review of the quality of information on health interventions in
27 traditional media outlets and online resources also found room for improvement as
28 regards health news.^[45] However, nutrition-related information is especially prone to
29 poor quality and may contribute to public misconceptions about dietary strategies
30 targeting the gut microbiome and health.^[68-72] One way to improve that situation
31 might be to promote critical thinking among the public. In other words, it might be
32 better to treat the effects of the current overabundance of information than to prevent
33 it, since prevention is an almost impossible task, with exaggerated scientific findings and
34 discoveries always attracting those who produce and recirculate information.^[45, 73]
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38 Second, the strategy of including scientific references embedded in the text or as a list
39 at the end of text (criterion 1) without explaining the conclusions of the scientific
40 publications (criterion 2) is an example of how the 'health halo effect' around gut health
41 and the microbiome is used to validate certain unproven alternative therapies.^[4, 32] In
42 addition, webpages also misrepresent the term 'probiotic', which is inadequately used
43 to refer to kombucha and kefir and as an umbrella for all probiotic supplements, when,
44 in actual fact, not all probiotics are backed by science and not all fermented foods can
45 be considered probiotics.^[30, 74] Likewise, many webpages use the term 'dysbiosis' as
46 a reason to promote interventions with the connotation that an 'altered' microbiome in
47 someone with a specific disease is causal or contributory, even though it is not always
48 certain that changing the altered microbiome is beneficial^[75] and the definition of a
49 healthy microbiome is not known.^[76]
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54 Third, it is also worth noting that the majority of webpages only provide a qualitative
55 description of the health claims without quantifying them (criteria 3 and 4). The few
56 webpages that quantified the effects did so only in relative numbers (7.9%, 9/114),
57 which tend to be more eloquent, are often misleading and can lead to a misguided
58 perception of the reported effects.^[75, 77] Only two out of five scientific journal
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3 webpages included absolute effects. Indeed, the microbiome field relies too heavily on
4 relative numbers of microorganisms.[75] For instance, one clear example of numerical
5 misinterpretation is the long-assumed ratio, widely disseminated in the media and the
6 scientific literature, that humans have 10 times more microbial cells than body cells.[78]
7
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9 Fourth, the observation that only a few webpages acknowledged some research
10 limitations (criterion 5) (28.9%, 33/114) and discussed certainty of evidence (criterion 6)
11 (15.8%, 18/114) is common when informing on microbiome-related interventions. For
12 instance, social media content rarely makes critical references to microbiome research
13 findings and the only acknowledgments of limitations found are suggestions around the
14 need for more research.[27] Likewise, previous findings show that only 19% of articles
15 in English-language newspapers[4] and less than 10% of webpages portraying immune
16 boosting strategies, including the use of probiotics and prebiotics,[32] report
17 microbiome-related limitations (e.g., suggesting that the health benefits of and current
18 research on the microbiome might be unproven, ineffective or exaggerated). Probiotics
19 was the intervention with the highest proportion of webpages that provided limitations
20 and comments around certainty of evidence, which might be explained by probiotics'
21 status as the most widely studied subject when compared to fermented foods such as
22 kefir and kombucha.[35, 36]
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28 Fifth, only a minority of webpages on probiotics informed of adverse effects (criterion
29 7) and included advice against consumption by people with severe illnesses or
30 compromised immune systems.[79] Previous analyses of online messages about
31 probiotics also found that descriptions of their benefits outnumbered the descriptions
32 of their risks, and the latter appeared significantly less on commercial webpages.[33, 34]
33 That may be rooted in the lack of safety data in randomized controlled trials for
34 probiotics.[80] Safety issues are also a concern for kombucha, with reports of varying
35 degrees of adverse effects in relation to kombucha tea consumption,[81] while fibre and
36 prebiotics are limited to mild issues such as abdominal discomfort, bloating and gas.[50]
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40 Our study shows two strengths. First, for the evaluation of online health claims, we
41 relied on systematic reviews and assessments of the degree of certainty of evidence
42 using the GRADE approach, which is a systematic, explicit and transparent
43 methodological framework for grading certainty of evidence.[82, 83] Second, the
44 authors have extensive knowledge of and experience in the fields of nutrition, evidence-
45 based medicine, science journalism and microbiome research communication.
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48 There are also several limitations to this study. First, we used single search phrases to
49 perform the searches. That meant we could not explore differences in results for other
50 search terms, which can vary in the current context of the COVID-19 pandemic. Second,
51 the data set only includes Spanish-language webpages and focuses on the initial search
52 results, although it must be acknowledged that the top 20 search results have a higher
53 chance of being read.[39, 40] Third, we only focused on 10 parameters for assessing
54 quality of information. Fourth, we did not analyse information published on social media
55 channels, which provide relevant sources for people seeking nutrition advice online.
56 Last, we analysed the certainty of the evidence behind online health claims based only
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3 on systematic reviews, which are currently the evidence synthesis tool that offers the
4 highest level of evidence.
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6 7 **CONCLUSION**

8
9 Online information on probiotics, fermented foods, fibre and prebiotics does not reflect
10 the available body of scientific evidence and is often incomplete and of a poor quality.
11 The observation that the majority of health claims that appeared on the largest number
12 of webpages were not necessarily the ones with the highest certainty of evidence may
13 contribute to distorting the message about the impact of foods on health linked to their
14 effects on the gut microbiome. Furthermore, the fact that research results and the
15 quantification of the effects, limitations and uncertainty of evidence, along with the
16 adverse effects, cost and alternatives of interventions, are not usually addressed can
17 distort public perception of the topic.
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20 21 **CONTRIBUTORS**

22
23 APB and GC designed the research with input from MR and MB. APB, MR, MB and GC
24 performed the research and analysed the data. APB and GC interpreted the data. APB
25 wrote the manuscript. MR, MB and GC were involved in drafting and revising the
26 manuscript. All authors approved the final version to be published and agreed to be
27 accountable for all aspects of the work.
28
29

30 31 **COMPETING INTERESTS**

32
33 APB works as a health writer for companies commercially involved in the gut microbiota
34 and probiotics. MR, MB and GC have declared no competing interests.
35
36

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39
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41 in the public, commercial or not-for-profit sectors.
42
43

44 45 **DATA AVAILABILITY STATEMENT**

46
47 All data relevant to the study are included in a public, open access repository. The data
48 set is available:

49 [https://figshare.com/projects/Online_information_in_Spanish_on_probiotics_yoghurt_](https://figshare.com/projects/Online_information_in_Spanish_on_probiotics_yoghurt_kefir_kombucha_fibre_and_prebiotics/135935)
50 [kefir kombucha fibre and prebiotics/135935](https://figshare.com/projects/Online_information_in_Spanish_on_probiotics_yoghurt_kefir_kombucha_fibre_and_prebiotics/135935)

51 52 **ETHICS APPROVAL**

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54 Patient consent for publication is not required.
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Legends of the figures cited within the main text:

Figure 1. Online health claim topics portrayed for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics.

Figure 2. Number of online health claims for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics supported or not by evidence from systematic reviews (SRs).

Figure 3. Information quality score by intervention (A) and webpage typology (B). Data are reported as median and interquartile range. C, commercial; HP, health portal; N, news; NP, non-profit organisation; P, professional; SJ, scientific journal; G, governmental; O, other. * $p < 0.05$ vs scientific journals according to a Kruskal-Wallis test.

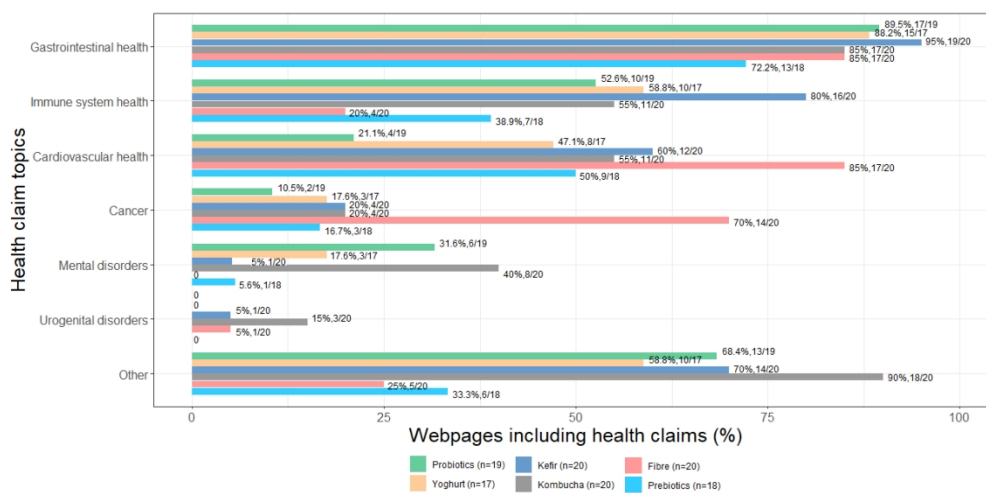


Figure 1. Online health claim topics portrayed for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics.

109x56mm (300 x 300 DPI)

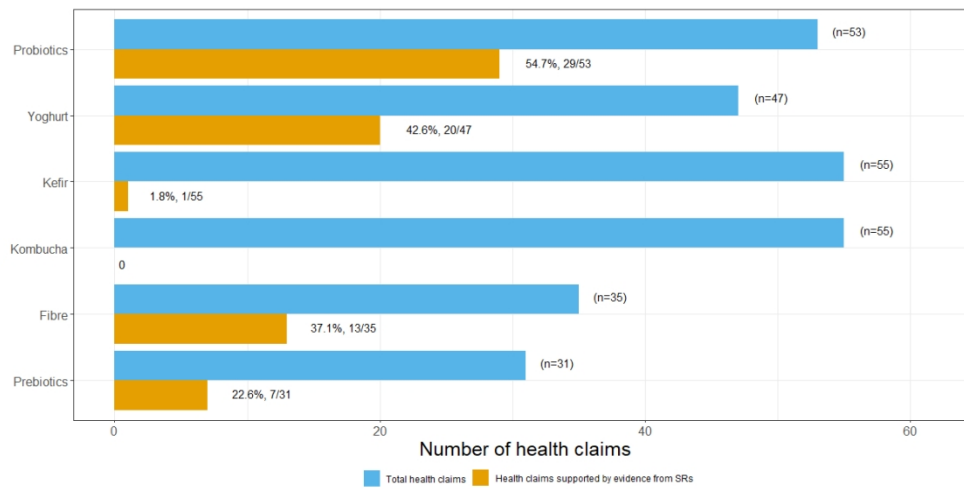


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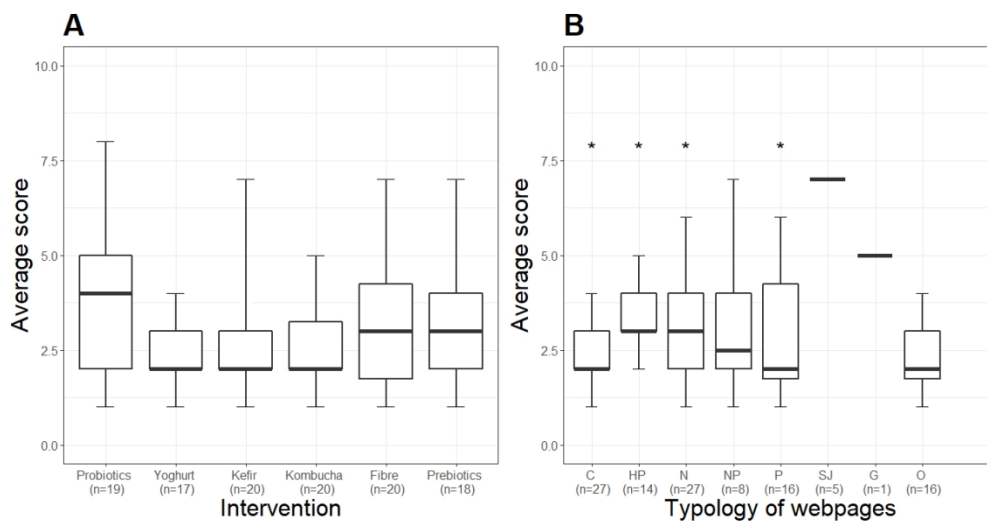


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Title page

Online information in Spanish on probiotics, yoghurt, kefir, kombucha, fibre and prebiotics: an analysis of the quality of information and the certainty of the evidence supporting health claims

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ABSTRACT

Objective

To examine the certainty of the evidence supporting health claims about probiotics, yoghurt, kefir, kombucha, fibre and prebiotics, and to assess the quality of online information in Spanish.

Design

Content analysis.

Methods

We compiled a dataset of 114 webpages returned by searching six popular search phrases in Spanish relating to probiotics, yoghurt, kefir, kombucha, fibre and prebiotics on Google.es and coded them for typology and health claims. We examined the certainty of the evidence for health claims from systematic reviews. Information quality was assessed according to 10 criteria, where a webpage: mentions scientific publications and reports their conclusions; quantifies relative and absolute effects; acknowledges some limitations; discusses certainty of evidence; reports the potential harms, alternatives and costs of the intervention; and does not argue based on personal experiences.

Results

Gastrointestinal health (86.0%), vague claims relating to maintaining health (57.9%), cardiovascular health (53.5%) and immune system health (50.9%) were the most widely mentioned topics. Half of health claims (52.6%, 70/133) were supported by evidence from systematic reviews. Probiotics had the highest number of health claims supported by evidence and kombucha the lowest. The highest certainty was found for antibiotic-associated diarrhoea (moderate) in probiotics and yoghurt, infectious diarrhoea and hepatic encephalopathy (moderate) in prebiotics, and cardiovascular health (high to moderate) and colorectal cancer (moderate) in fibre. On a scale of 0 to 10, the median information quality score for all webpages was 3. Only 18.4% of webpages reported study conclusions, 7.9% quantified the effects, 28.9% acknowledged some limitations in the research and 42.1% reported potential harms.

Conclusions

Most online health claims for dietary interventions intended for improving health through the gut microbiome are supported by low or very low certainty of evidence. Online information does not align with the evidence and is incomplete or unbalanced.

Keywords: diet, probiotics, fermented foods, fibre, prebiotics, health claims, online health information, quality of information, certainty of evidence.

STRENGTHS AND LIMITATIONS OF THIS STUDY

- This study examines the extent to which online health claims for popular dietary interventions related to the gut microbiome are aligned with certainty of evidence evaluated using the GRADE approach.
- We propose 10 criteria (scored from 0 to 10) for assessing information quality, selected on the basis of the first systematic review of the quality of news reports on the effects of health interventions.
- The content analysis only focuses on some popular searches and the top 20 search results on Google.
- The study is limited in scope, since it only focuses on Spanish-language webpages and does not analyse information available on social media channels.

INTRODUCTION

Research into the microbial ecosystem residing in the gastrointestinal tract, which is collectively known as the gut microbiome, is commanding increasing attention among medical audiences and the general public.[1-4] While the microbiome is now often thought of as a virtual organ of the body due to its influence in many areas of human health, from immunity to energy metabolism and mental health,[5-7] its causal involvement in diseases is mostly unresolved.[8] Recent large-scale studies have shown that diet is among the most important environmental factors to which the gut microbiome is exposed and by which it is modified on a daily basis, even outweighing host genetics.[9-13]

Probiotics, fermented foods, fibre and prebiotics are dietary interventions that influence human health in terms of their effect on the gut microbiome. The health benefits of probiotics include their effect on digestive ailments (i.e., treating acute diarrhoea and antibiotic-associated diarrhoea, managing symptoms of lactose intolerance, treating pouchitis, preventing *Clostridioides difficile* infection and preventing necrotising enterocolitis in preterm infants). They also provide benefits in relation to non-alcoholic fatty liver diseases and some immune-related conditions (i.e., preventing or treating infectious diseases and preventing atopic dermatitis).[14, 15] Fermented foods have also undergone a surge in popularity, although not all have a proven impact on clinical health outcomes. The most widely investigated fermented foods are yoghurt, with evidence for managing symptoms of lactose intolerance and reducing the risk of metabolic syndrome, and kefir, with beneficial effects in both lactose malabsorption and *H. pylori* eradication.[16] Fibre can aid with gut disorders (i.e., irritable bowel syndrome, inflammatory bowel diseases, diverticular disease and functional constipation), reducing the risk of cardiovascular diseases and lowering all-cause mortality rate.[17-19] Prebiotics have been studied for reducing constipation and diarrhoea, promoting metabolic health, modulating satiety, helping with symptoms of irritable bowel syndrome, treating hepatic encephalopathy and reducing risk of allergy.[14, 20]

Contemporary audiences are increasingly turning to the internet as a source of information about health and nutrition.[21, 22] Google is the most widely used search engine[23, 24] and one in 20 Google searches seek health-related information.[25] The

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3 health and nutrition-related information disseminated by online resources may
4 influence health perception and food practices,[26-29] and the online space in particular
5 has fuelled the promotion of microbiome-related interventions for maintaining health
6 and quality of life.[30] However, information on the microbiome in online resources or
7 websites (e.g., newspapers and Google searches) is often misleading, does not always
8 report limitations and tends to simplify or exaggerate the benefits of microbiome-based
9 interventions.[1, 4, 31-34] That has led to the microbiome being oversold as the main
10 cause of all health and illness, in a phenomenon dubbed 'microbiomania'.[35] Despite
11 the huge amount of health-related information that can be accessed online, there is no
12 universal tool available for evaluating the quality of information on the effects of health
13 interventions. Furthermore, the authors have not found any studies that explore the
14 quality of online information on microbiome-related interventions.
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19 The gut microbiome-related food and dietary supplement industry is largely
20 unregulated in the United States and Europe and marketing of such products is often
21 geared directly at consumers without consistent evidence of efficacy and safety.[36, 37]
22 On the one hand, regulatory authorities do not allow health claims to be made for
23 probiotics and prebiotics, but on the other, there is little regulation of the manufacturing
24 process and marketing actions,[38] which can contribute to the spread of misleading
25 information on these products.
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29 As for health and nutrition in general, the internet is a major source of information
30 among the general population about probiotic and fermented food use for the benefit
31 of gut health.[16, 39, 40] During the COVID-19 pandemic, news and commercial
32 websites frequently mentioned the microbiome and gut health in relation to immune
33 boosting strategies, which, nevertheless, were lacking in evidence.[41] Two previous
34 content analyses of webpages on probiotics in English showed poor quality and
35 objective information, with commercial websites providing the lowest score.[42, 43]
36 Whether those findings can extrapolate to online information for other dietary
37 strategies such as fermented foods, fibre and prebiotics, widely promoted as influencing
38 human health through their effect on the gut microbiome, is unknown.
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42 This study addresses both the scientific basis and the quality of the online information
43 on gut microbiome-related interventions to which the public is exposed. Our first
44 objective was to examine the certainty of the evidence from systematic reviews (SRs)
45 that support health claims regarding probiotics, yoghurt, kefir, kombucha, fibre and
46 prebiotics in the top 20 indexed webpages in Spanish. We focused on such interventions
47 for two reasons. First, most of the elements under focus (i.e., probiotics, yoghurt, kefir,
48 fibre and prebiotics) have been studied in at least one human interventional study.[6,
49 14-16] Second, it was observed through an analysis on Google Trends[44] that those
50 topics had been increasingly subject to consumer interest from 2010 onwards, while
51 becoming relatively stable between 2019 and 2021. Our second objective was to
52 develop an overall score based on 10 criteria for evaluating the quality of information,
53 according to intervention and webpage typology.
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58 **METHODS**

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Google searches and selection criteria

In line with Neunez *et al.*,^[43] we conducted searches on <https://google.es> using the Google Chrome browser and employing phrases based on search-term popularity as provided by AnswerThePublic.^[45] The chosen phrases were: ‘por que tomar probióticos’, ‘qué yogur tiene más probióticos’, ‘por que tomar kefir’, ‘por que tomar kombucha’, ‘fibra beneficios’ and ‘que son prebióticos y para que sirven’. The searches took place in August 2021 in Tarragona, Spain. We decided to choose phrases containing words without accents because, according to Google Trends,^[44] that is the most common way in which users search. Consequently, the results returned are what most users would find (for the relative popularity of the search terms used, see reference ^[46]). Before searching, we logged out from any Google accounts and cleared caches and browsing histories to limit any personalization of the search results.

Since consumers’ online information searches are typically limited to initial search results,^[47, 48] we limited our sample to the first 20 uniform resource locators (URLs) returned when searching for the aforementioned six search phrases. As there were six interventions in total, the initial dataset consisted of 120 webpages. Based on previous studies on information about health interventions,^[41, 43, 49-51] all webpages written in Spanish, which were freely accessible (i.e., they did not have paywalls and/or login requirements) and which provided information on each intervention of interest were considered eligible. The following webpages were excluded: any irrelevant webpages (i.e., the main focus was not the searched-for intervention), webpages only featuring video content, retail sites intended for direct purchase, and advertisements. After excluding six webpages (three irrelevant webpages, one webpage offering only video information and two online shops), a total of 114 webpages were classed as being eligible for analysis.

Webpage typology

We coded the content of the webpage linked to the URL, but not the content provided in the hyperlinks to other webpages. One author (APB) downloaded the webpage texts as individual PDF files, deleting any reference to source or authors, and coded the webpages according to Neunez *et al.*’s typology: commercial (C), news (N), health portal (HP), professional (P), governmental (G), non-profit organisation (NP), scientific journal (SJ) and other (O).^[43] For examples of the classification, see reference ^[52].

Health claims and the certainty of the evidence that supports them

Two authors (MB and GC) coded the health claims relating to each intervention (gastrointestinal health, immune system health, cardiovascular health, cancer, mental disorders, urogenital disorders and other). ‘Other’ was categorised when the webpage stated the intervention was valuable for general health (i.e., using general phrasing such as “helps maintain health or quality of life”, “manages stress”, “improves sleep”, etc.), skin health (including cosmetic and skin disorders such as eczema and psoriasis) and respiratory disorders. APB coded specific indications within each health claim topic mentioned in the webpages. We also noted when an article on a webpage made a clear

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3 recommendation to consume or avoid the food or supplement and included the advice
4 to consult a healthcare professional.
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7 To identify which health claims were supported by evidence from SRs, we conducted a
8 search of SRs for each intervention in PubMed and the Cochrane Database of Systematic
9 Reviews in December 2021. We did not restrict the search to specific health claims and
10 it was performed after the online health claims were identified. The two authors who
11 identified the SRs (APB and MR) were not involved in coding the health claims made on
12 the webpages. SRs were chosen since they gather and analyse all studies that answer
13 the research question and meet inclusion criteria.[53]
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16 We selected SRs that used systematic methods when searching for and identifying the
17 evidence in two databases and which evaluated certainty of evidence using the Grading
18 of Recommendations, Assessment, Development and Evaluation (GRADE)
19 approach.[54] Briefly, GRADE is a reproducible and transparent methodology widely
20 adopted by organisations such as the World Health Organization and the Cochrane
21 Collaboration for making clinical practice recommendations. It classifies certainty or
22 quality of evidence—that is, the degree of confidence in the results of research on a
23 given outcome of interest (e.g., irritable bowel syndrome, cancer or obesity)—as high,
24 moderate, low or very low, according to factors that include the study methodology,
25 consistency and precision of the results, and directness of the evidence supporting
26 health claims on webpages.[54] Very low means the true effect is probably substantially
27 different from the estimated effect; low means the true effect might be markedly
28 different from the estimated effect; moderate means the true effect is probably close
29 to the estimated effect and high means the true effect is similar to the estimated
30 effect.[54-56] Regarding an intervention effect, favourable effect means the
31 intervention is associated with a beneficial effect on the outcome of interest; no effect
32 means the intervention is associated with little or no difference to the outcome of
33 interest; and uncertain means the certainty for an outcome was not reported, the
34 results were contradictory or effects could not be estimated.[57] The claims about the
35 effect (favourable effect/no effect/uncertain effect) and certainty of evidence
36 (high/moderate/low/very low) were coded by two authors (APB and MR). When more
37 than one SR was obtained, we prioritized the most recent and for two SRs published the
38 same year, we prioritized the Cochrane SR.[56] If certainty of evidence differed across
39 outcomes stated in webpages for the same intervention, overall certainty of evidence
40 was understood as the lowest GRADE classification registered.[56] For search phrases
41 used in the search for SRs in the Cochrane Library and PubMed, see reference [58].
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50 **Quality of information**

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52 MB and GC separately analysed the quality of online information based on whether it
53 met the following 10 criteria. The selection of said criteria was based on the only
54 available SR of the quality of information on health interventions [59] and two other
55 relevant papers [60, 61]. The criteria used were: 1) provides references or links to
56 scientific publications; 2) explains the conclusions of scientific publications; 3) quantifies
57 relative effects; 4) quantifies absolute effects; 5) acknowledges some research
58 limitations (e.g., preliminary results, small studies, conflicts of interests and differing
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3 results between studies); 6) generally discusses certainty of evidence (e.g., aligning
4 wording depending on whether the studies are observational or experimental);[62] 7)
5 reports potential harms; 8) reports on available alternatives; 9) discusses intervention
6 costs; and 10) does not make arguments based on personal experiences or anecdotes.
7 For each criterion, the story was given a rating of 'satisfactory' or 'unsatisfactory'.
8
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10 All discrepancies in coding were resolved through discussion with a third author (APB)
11 so that the final concordance was 100%. As there were only two raters rating the same
12 sample, Cohen's kappa was used to calculate inter-rater agreement. Data are reported
13 as kappa and its 95% CI. We considered a kappa of between 0.41 and 0.60 as a
14 'moderate' agreement, between 0.61 and 0.80 as a 'substantial' agreement and
15 between 0.81 and 1.00 as an 'almost perfect' one.[63]
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19 **Statistical analysis**

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21 Categorical variables were described by their absolute frequencies and percentages and
22 continuous variables were reported as median and interquartile range (IQR) assuming
23 the data did not fit a normal distribution, which was verified using the Shapiro-Wilk test.
24
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26 We used Fisher's exact test to compare webpage typologies and the χ^2 test applying a
27 Bonferroni correction to compare portrayals of health claims. We used a non-parametric
28 Kruskal-Wallis test to compare information quality score in different interventions and
29 webpage typologies. Statistical significance was set at $p < 0.05$ and the actual p value is
30 reported in the results section for each comparison. Version 3.5.2 of the R software
31 (SPSS Inc., Chicago, IL, USA) and version 4.7.0.0 of the Joinpoint Regression Program
32 were used for all analysis work.
33
34
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36 **Patient and public involvement**

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38 This research was carried out without patient or public involvement in the design of the
39 study, the interpretation of the results, or the writing or editing of this document.
40
41

42 **RESULTS**

43
44 The two primary types of webpages were commercial (23.7%, 27/114) and news
45 webpages (23.7%, 27/114), followed by professional webpages (hospitals, universities
46 and healthcare professionals) (14.0%, 16/114) and health portals (12.3%, 14/114). All
47 other eligible webpage typologies accounted for <10%. Five webpages corresponded to
48 scientific publications relating to fibre (2.6%, 3/114) and prebiotics (1.8%, 2/114).
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52 **The certainty of the evidence supporting health claims**

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54 All the webpages discussed interventions in relation to at least one health claim. In total,
55 there were 133 different health claims for which probiotics, yoghurt, kefir, kombucha,
56 fibre and prebiotics were portrayed as beneficial (for a complete list, see reference [64]).
57 The most frequently reported reason for eating the food or taking the supplement was
58 to reverse an altered gut microbiome (i.e., 'dysbiosis') secondary to an unbalanced diet
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3 or stressful lifestyle, treatment with antibiotics or disease. The four primary and most
4 widely portrayed health claim topics for all interventions were gastrointestinal health
5 (86.0%, 98/114), vague claims about maintaining or improving health without any
6 reference to a specific condition ('Other') (57.9%, 66/114), cardiovascular health (53.5%,
7 61/114) and immune system health (i.e., infections, allergies, boosting the immune
8 system) (50.9%, 58/114). The immune system-related health claims for kefir were
9 overrepresented compared to fibre ($p=0.008$). For fibre, the overrepresentation of
10 health claims related to cardiovascular diseases was higher and statistically significant
11 compared to probiotics ($p=0.004$) and the overrepresentation of health claims related
12 to cancer was higher and statistically significant compared to probiotics ($p=0.009$) and
13 prebiotics ($p=0.044$). The overrepresentation of general health claims ('Other') for
14 kombucha was higher and statistically significant compared to fibre ($p=0.002$) and
15 prebiotics ($p=0.016$) (Figure 1).
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20 [Figure 1]
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22 Of the total of 133 health claims, only half (52.6%, 70/133) were supported by evidence
23 from SRs. Probiotics (54.7%, 29/53), yoghurt (42.6%, 20/47) and fibre (37.1%, 13/35)
24 had the highest number of online health claims supported by evidence from SRs. None
25 of the 55 online health claims for kombucha was supported by evidence from SRs (Figure
26 2).
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29

30 [Figure 2]
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32 The health claims that appeared on the greatest number of webpages were not
33 necessarily the ones with the highest certainty of evidence (Figure 3). In the context of
34 gastrointestinal health, the highest certainty of evidence was found for the prevention
35 of antibiotic-associated diarrhoea for probiotics and yoghurt (moderate certainty of
36 evidence) and the prevention and treatment of infectious diarrhoea and hepatic
37 encephalopathy for prebiotics (moderate certainty of evidence). The prevention of
38 acute otitis media was the immune system-related health claim supported by moderate
39 evidence for probiotics and yoghurt. Fibre was the intervention with the highest number
40 of online health claims supported by high (reduction of cholesterol and triglyceride
41 levels) to moderate (reduction in obesity, type 2 diabetes, cardiovascular disease
42 mortality, hypertension, coronary heart disease incidence and colorectal cancer
43 incidence) certainty of evidence (for the complete dataset, see reference [64]).
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48 [Figure 3]
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50 Quality of information 51

52 After assessing the quality of the online information by applying the 10 criteria as
53 described in the Methods section, we obtained a score of between 0 and 10 for all
54 webpages. Figure 4 displays the median information quality score by intervention and
55 webpage typology. The median quality score by intervention was 3, IQR [2, 4] and was
56 not significantly different across all interventions. Scientific journal webpages had the
57 highest quality score of all typologies, with a significantly higher median than
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commercial ($p=0.009$), health portals ($p=0.030$), news ($p=0.026$) and professional webpages ($p=0.026$).

[Figure 4]

Table 1 shows how quality criteria ranked among all interventions. While 39.5% of all webpages provided references or links to scientific publications, only a minority (18.4%, 21/114) adequately explained the key messages and conclusions of the paper's content.

Table 1. Webpages informing about probiotics, yoghurt, kefir, kombucha, fibre and prebiotics that meet each information quality criterion.

Quality criteria	All webpages (%) n=114	Probiotics (%) n=19	Yoghurt (%) n=17	Kefir (%) n=20	Kombucha (%) n=20	Fibre (%) n=20	Prebiotics (%) n=18
1. Provides references or links to scientific publications	45 (39.5)	11 (57.9)	5 (29.4)	6 (30.0)	5 (25.0)	9 (45.0)	9 (50.0)
2. Explains conclusions of scientific publications	21 (18.4)	5 (26.3)	3 (17.7)	4 (20.0)	2 (10.0)	4 (20.0)	3 (16.7)
3. Quantifies relative effects	9 (7.9)	1 (5.3)	1 (5.9)	2 (10.0)	1 (5.0)	3 (15.0)	2 (11.1)
4. Quantifies absolute effects	2 (1.8)	0	0	0	0	1 (5.0)	1 (5.6)
5. Acknowledges some research limitations	33 (28.9)	8 (42.1)	6 (35.3)	3 (15.0)	3 (15.0)	6 (30.0)	7 (38.9)
6. Generally discusses certainty of evidence	18 (15.8)	5 (5.9)	1 (5.9)	1 (5.0)	4 (20.0)	3 (15.0)	4 (22.2)
7. Reports potential harms	48 (42.1)	5 (26.3)	1 (5.9)	12 (60.0)	13 (65.0)	11 (55.0)	6 (33.3)
8. Reports on available alternatives	49 (43.0)	14 (73.7)	8 (47.1)	7 (35.0)	1 (5.0)	6 (30.0)	13 (72.2)
9. Discusses intervention costs	4 (3.5)	2 (10.5)	1 (5.9)	0	1 (5.0)	0	0
10. Does not argue based on personal experiences or anecdotes	113 (99.1)	18 (94.7)	17 (100.0)	20 (100.0)	18 (90.0)	20 (100.0)	20 (100.0)

Most webpages used verbal descriptions to explain intervention health benefits and did not quantify effects. Only 7.9% (9/114) of webpages quantified relative effects, including the five scientific journal webpages, of which only two included absolute effects.

Overall, only one third of webpages (28.9%, 33/114) stated some of the limitations of research findings. Mentions of limitations included, for example, acknowledging that research that supports health benefits is still in its early stages; stating that the food can improve a condition for a few people in limited circumstances but it cannot be extrapolated to other people due to the small sample studied; addressing conflicts of interest; and highlighting discrepancies between studies that mean the intervention may not be recommended for all indications. Only 15.8% of webpages (18/114) provided a general discussion of the certainty of the evidence supporting an intervention's benefits through consistent words and phrases that depended on whether the studies

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3 were observational (i.e., using cautionary phrases such as ‘The results suggest’ and
4 conditional verb tenses) or experimental (i.e., using verbs that indicate causality such as
5 ‘lead to’, ‘reduce’ or ‘increase’). Other means of properly communicating the certainty
6 of the evidence included stating that effects were currently under investigation or more
7 research was needed to consider an intervention in the context of a specific condition.
8 There were webpages, for example, that used a language of uncertainty, mentioning
9 that, “The health benefits of the probiotics and prebiotics that are currently available
10 have not been proven conclusively” or “For now, science does not know which of kefir’s
11 components are responsible for its health benefits.” A further phrase mentioned how
12 “There is not enough evidence that kombucha tea is as good for your health as some
13 say.”
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18 Only 42.1% of webpages mentioned or adequately discussed the potential harms of the
19 intervention. Harms were reported in more than a half of webpages on kombucha
20 (65.0%, 13/20), kefir (60.0%, 12/20) and fibre (55.0%, 11/20), but only in a quarter of
21 webpages on probiotics (26.3%, 5/19). Similarly, less than half of webpages (43.0%,
22 49/114) reported available alternatives to the main intervention (i.e., in the form of food
23 or food supplements). The reporting of costs only appeared in 3.5% (4/114) of all
24 webpages.
25
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28 Some commercial (19.3%, 22/114), health portals (9.6%, 11/114), news (7.0%, 8/114)
29 and professional webpages (6.1%, 7/114) included a direct recommendation to
30 consume the food or supplement. Webpages reporting on the potential harms also
31 recommended not consuming the food or supplement under specific circumstances
32 (e.g., avoiding probiotics and kombucha in immunocompromised adults). The
33 recommendation of consulting a healthcare professional was included in a third of all
34 webpages (28.1%, 32/114).
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38 While for the criterion of acknowledging some research limitations the inter-rater
39 agreement was 56% with Cohen’s kappa of 0.253 (95% CI: 0.095 to 0.411), for the
40 remaining variables, the inter-rater agreement was higher than 70% with Cohen’s kappa
41 of between 0.420 (95% CI: 0.234 to 0.605) and 0.929 (95% CI: 0.849 to 1.008),
42 demonstrating ‘moderate’ to ‘almost perfect’ agreement.[63] See reference [52] for
43 inter-rater agreement results.
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46 **DISCUSSION**

47
48 Our study shows that most online health claims for probiotics, yoghurt, kefir, kombucha,
49 fibre and prebiotics are supported by low to very low certainty of evidence.
50 Furthermore, the overall quality of information on the gut microbiome-related
51 interventions studied was low, with a median quality score of 3 on a scale of 0 to 10 for
52 all interventions when applying our 10 quality criteria.
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56 On webpage typology, results were not surprising. The prominent presence of
57 commercial (23.7%) and news (23.7%) webpages in Spanish is in line with previous
58 results on webpage content on probiotics in English.[42, 43] Our findings reflect
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3 companies' interest in therapeutically exploiting the microbiome[42, 43] and the
4 newsworthiness of the topic.[2-4]
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7 Regarding the first objective, both the plethora of beneficial health claims for dietary
8 interventions intended to improve health through the gut microbiome and the weak
9 evidence base supporting such health claims were also expected. All in all, our data add
10 valuable details for better understanding the online information to which audiences are
11 exposed.
12

13
14 First, our research finds that probiotics, fermented foods, fibre and prebiotics might be
15 beneficial for 133 health indications. Similarly, Marcon *et al.* found that American and
16 Canadian general newspapers mentioned up to 138 different health topics for which
17 microbiome-related interventions were portrayed as beneficial.[4] However, very few
18 of those purported benefits are supported by the evidence and integrated into clinical
19 practice. Thus, while fibre has a long history of use in the clinical setting,[17] the degree
20 to which probiotics are recommended to patients by healthcare professionals is
21 variable.[39, 65] Factors explaining why some specialist doctors do not recommend
22 probiotics include the perceived lack of research evidence and poor knowledge
23 regarding use and cost.[66, 67] While uncertainty remains around the optimal use of
24 probiotics,[15] the perception among patients who seek advice from
25 gastroenterologists is that probiotics improve general health, longevity and
26 gastrointestinal symptoms.[68]
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31 Second, we found gastrointestinal health and immune system health-related indications
32 are among the most widely mentioned benefits, which is in line with Neunez *et al.*'s
33 findings for probiotics.[43] However, the concepts of 'boosting gut health' and 'boosting
34 immunity', the latter of which spiked on the internet during the COVID-19 pandemic,[41]
35 are misleading and scientifically inaccurate.[50, 69]
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40 Third, the evidence-based benefit of probiotics and yoghurt for preventing antibiotic-
41 associated diarrhoea that appeared in most webpages is supported by moderate
42 certainty of evidence,[70] while certainty of evidence is low and very low for irritable
43 bowel syndrome[71] and infectious diarrhoea,[72] respectively, both of which appear in
44 a high number of search results. Conversely, although there is moderate certainty of
45 evidence of probiotics' role in preventing mortality and infections secondary to
46 necrotising enterocolitis in very preterm infants or infants with a very low birth
47 weight,[73] that health benefit only appeared in a few of the webpages that discussed
48 probiotics (21.1%, 4/19). When interpreting SRs that perform a meta-analysis of
49 probiotics, it should be acknowledged that their conclusions can be misleading if
50 different strains or combinations of probiotics at different doses are grouped together
51 inappropriately and studies include different patient populations and measure different
52 outcomes.[37, 74] That may cloud any potential signalling of the probiotic for preventing
53 or treating diseases and may contribute to explaining why only 54.7% of probiotic-
54 related health claims are supported by evidence from SRs.[74] The low number of health
55 claims for yoghurt (42.6%, 20/47) and kefir (1.8%, 1/55), supported by evidence from
56 SRs, coincides with our previous findings using the GRADE approach, which showed that
57 consuming probiotics in the form of fermented milks such as yoghurt and kefir may not
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3 be associated with any health benefits, with either low or very low certainty of
4 evidence.[75] None of the health claims for kombucha was supported by evidence from
5 SRs, which is expected due to the lack of controlled human studies investigating the
6 potential health effects of this popular fermented drink.[16, 76]
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9 Fourth, not surprisingly given its common use among healthcare professionals in
10 gastrointestinal disorders,[17] fibre was the intervention with the most health claims
11 supported by high (reduction of cardiovascular disease risk factors)[18] to moderate
12 (protection against colorectal cancer)[77] certainty of evidence. The efficacy of
13 prebiotics for preventing constipation supported by low certainty of evidence[78]
14 appeared in a high proportion of webpages. In contrast, the more widely studied
15 indication of prebiotics for managing hepatic encephalopathy, which showed moderate
16 certainty of evidence,[79] appeared in very few webpages (16.7%, 3/18).
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20 Regarding the second objective, the assessment of information quality carried out using
21 our 10-criteria score shows interesting data on both overall quality and some specific
22 shortcomings.
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25 First, the low quality of online information assessed according to our 10 criteria is not
26 surprising. However, it is even lower than estimated for news reports on health
27 interventions in general, using other indices or scales containing common quality
28 criteria. Thus, in our study, 92.1% of the webpages did not quantify the effects of the
29 intervention, compared to 72% of the news items analysed by Schwitzer;[60] 84.2% did
30 not discuss the certainty of the evidence, compared to 65%; and 96.5% did not report
31 the costs of the intervention, compared to 77%. On two other common criteria, the
32 results were more similar: 57% of the webpages did not report alternatives to the
33 intervention, compared to 62% of the news items analysed by Schwitzer; and 57.9% did
34 not report potential harms, compared to 67%.
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38 The first systematic review of the quality of information on health interventions in
39 traditional media outlets and online resources also found room for improvement as
40 regards health news.[59] However, nutrition-related information is especially prone to
41 poor quality and may contribute to public misconceptions about dietary strategies
42 targeting the gut microbiome and health.[80-84] In our study, retail sites intended for
43 direct purchase and advertisements were excluded from the analysis; nevertheless, a
44 quarter of the analysed webpages were commercial. The regulatory status of
45 commercial information about gut microbiome-related foods and dietary supplements
46 on webpages is not the same as for a pharmaceutical product. In the case of Spain, in
47 spite of current legislation on commercial information related to foods and food
48 supplements,[85-87] misleading food marketing prevails. Regulating digital marketing is
49 not straightforward because of its cross-border nature,[88] but it is critical for making
50 informed decisions about health. Ongoing voluntary implementation measures
51 involving the food industry, communications agencies and advertisers are insufficient in
52 preventing misinformation about popular gut microbiome-related dietary
53 interventions.[89, 90] To allow consumers to make informed food choices, stricter
54 regulation of any probiotics, fermented foods, fibre and prebiotics promoted on
55 websites is required, especially to ensure that the dietary advice to which the public is
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3 exposed is based on evidence that is either convincing or probable.[81] Steering clear of
4 the practice by scientific societies of endorsing prebiotic or probiotic products that have
5 dubious health benefits may also help with avoiding the spread of inaccurate
6 information.[91]
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9 Another way to improve that situation might be to promote critical thinking among the
10 public. In other words, it might be better to treat the effects of the current
11 overabundance of information than to prevent it, since prevention is an almost
12 impossible task, with exaggerated scientific findings and discoveries always attracting
13 those who produce and recirculate information.[59, 92] In that regard, we present our
14 suggested 10 criteria for quality of information, aimed at three different groups. First,
15 healthcare providers as a tool for recommending reliable webpages on gut microbiome-
16 related interventions to their patients; second, journalists and communicators involved
17 in disseminating microbiome research findings; and third, the lay public to guide them
18 every time they face a piece of online information related to the gut microbiome.
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23 Second, the strategy of including scientific references embedded in the text or as a list
24 at the end of text (criterion 1) without explaining the conclusions of the scientific
25 publications (criterion 2) is an example of how the 'health halo effect' around gut health
26 and the microbiome is used to validate certain unproven alternative therapies.[4, 41] In
27 addition, webpages also misrepresent the term 'probiotic', which is inadequately used
28 to refer to kombucha and kefir and as an umbrella for all probiotic supplements, when,
29 in actual fact, not all probiotics are backed by science and not all fermented foods can
30 be considered probiotics.[16, 93] Likewise, many webpages use the term 'dysbiosis' as
31 a reason to promote interventions with the connotation that an 'altered' microbiome in
32 someone with a specific disease is causal or contributory, even though it is not always
33 certain that changing the altered microbiome is beneficial[94] and the definition of a
34 healthy microbiome is not known.[95]
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39 Third, it is also worth noting that the majority of webpages only provide a qualitative
40 description of the health claims without quantifying them (criteria 3 and 4). The few
41 webpages that quantified the effects did so only in relative numbers (7.9%, 9/114),
42 which tend to be more eloquent, are often misleading and can lead to a misguided
43 perception of the reported effects.[94, 96] Only two out of five scientific journal
44 webpages included absolute effects. Indeed, the microbiome field relies too heavily on
45 relative numbers of microorganisms.[94] For instance, one clear example of numerical
46 misinterpretation is the long-assumed ratio, widely disseminated in the media and the
47 scientific literature, that humans have 10 times more microbial cells than body cells.[97]
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52 Fourth, the observation that only a few webpages acknowledged some research
53 limitations (criterion 5) (28.9%, 33/114) and discussed the certainty of the evidence
54 (criterion 6) (15.8%, 18/114) is common when informing on microbiome-related
55 interventions. For instance, social media content rarely makes critical references to
56 microbiome research findings and the only acknowledgments of limitations found are
57 suggestions around the need for more research.[34] Likewise, previous findings show
58 that only 19% of articles in English-language newspapers[4] and less than 10% of
59 webpages portraying immune boosting strategies, including the use of probiotics and
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3 prebiotics,[41] report microbiome-related limitations (e.g., suggesting that the health
4 benefits of and current research on the microbiome might be unproven, ineffective or
5 exaggerated). Probiotics was the intervention with the highest proportion of webpages
6 that provided limitations and comments around the certainty of the evidence, which
7 might be explained by probiotics' status as the most widely studied subject when
8 compared to fermented foods such as kefir and kombucha.[14, 15]
9
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11 Fifth, only a minority of webpages on probiotics informed of adverse effects (criterion
12 7) and included advice against consumption by people with severe illnesses or
13 compromised immune systems.[98] Previous analyses of online messages about
14 probiotics also found that descriptions of their benefits outnumbered the descriptions
15 of their risks, and the latter appeared significantly less on commercial webpages.[42, 43]
16 That may be rooted in the lack of safety data in randomized controlled trials for
17 probiotics.[99] Safety issues are also a concern for kombucha, with reports of varying
18 degrees of adverse effects in relation to kombucha tea consumption,[100] while fibre
19 and prebiotics are limited to mild issues such as abdominal discomfort, bloating and
20 gas.[17]
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25 As dietary interventions that target the gut microbiome are usually regulated as foods
26 and dietary supplements and not drugs, none of the health claims promoted on the
27 internet need to be backed up by studies in humans. In addition, what it is actually in a
28 probiotic or dairy product does not necessarily coincide with what it is declared on the
29 label.[101] In the best-case scenario, the product may be ineffective and the only likely
30 harm is to the consumer's wallet. In the worst-case scenario, however, a product can
31 have significant side effects. That is the case with the hepatotoxic effects reported from
32 kombucha intake[100], the increased risk of pre-eclampsia with probiotic
33 administration[102] and the increased risk of mortality in adult patients with acute
34 pancreatitis who receive probiotics.[103] Finally, self-consumption of these kind of
35 foods and supplements as a non-prescribed alternative treatment due to the
36 consumer's unfounded expectations, which outpace the scientific evidence, can lead to
37 a delay in the presentation and resolution of a medical diagnosis and the search for
38 effective treatment.
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44 Our study shows two strengths. First, for the evaluation of online health claims, we
45 relied on systematic reviews and assessments of the degree of certainty of evidence
46 using the GRADE approach, which is a systematic, explicit and transparent
47 methodological framework for grading certainty of evidence.[104, 105] Second, the
48 authors have extensive knowledge of and experience in the fields of nutrition, evidence-
49 based medicine, science journalism and microbiome research communication.
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52 There are also several limitations to this study. First, we used single search phrases to
53 perform the searches. That meant we could not explore differences in results for other
54 search terms, which can vary in the current context of the COVID-19 pandemic. Second,
55 the data set only includes Spanish-language webpages and focuses on the initial search
56 results, although it must be acknowledged that the top 20 search results have a higher
57 chance of being read.[47, 48] Third, we only focused on 10 parameters for assessing
58 quality of information. Fourth, we did not analyse information published on social media
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3 channels, which provide relevant sources for people seeking nutrition advice online.
4 Last, we analysed the certainty of the evidence behind online health claims based only
5 on systematic reviews, which are currently the evidence synthesis tool that offers the
6 highest level of evidence.
7

8 9 **CONCLUSION**

10
11 Online information on probiotics, fermented foods, fibre and prebiotics does not reflect
12 the available body of scientific evidence and is often incomplete and of a poor quality.
13 The observation that the majority of health claims that appeared on the largest number
14 of webpages were not necessarily the ones with the highest certainty of evidence may
15 contribute to distorting the message about the impact of foods on health linked to their
16 effects on the gut microbiome. Furthermore, the fact that research results, the
17 quantification of the effects, limitations and uncertainty of the evidence, and the
18 adverse effects, cost and alternatives of interventions are not usually addressed can
19 distort public perception of the topic. Consequently, online information about the six
20 interventions considered in this study may, in some cases, create a potentially harmful
21 distraction rather than a key element for maintaining health and quality of life.
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26 27 **CONTRIBUTORS**

28
29 APB and GC designed the research with input from MR and MB. APB, MR, MB and GC
30 performed the research and analysed the data. APB and GC interpreted the data. APB
31 wrote the manuscript. MR, MB and GC were involved in drafting and revising the
32 manuscript. All authors approved the final version to be published and agreed to be
33 accountable for all aspects of the work.
34
35

36 37 **COMPETING INTERESTS**

38
39 APB works as a health writer for companies commercially involved in the gut microbiota
40 and probiotics. MR, MB and GC have declared no competing interests.
41

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44
45 The authors have not declared a specific grant for this research from any funding agency
46 in the public, commercial or not-for-profit sectors.
47

48 49 **DATA AVAILABILITY STATEMENT**

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51 All data relevant to the study are included in a public, open access repository. The data
52 set is available:

53 https://figshare.com/articles/journal_contribution/Supplemental_material_1/2020341

54 [5](#)

55 https://figshare.com/articles/journal_contribution/Table_S2/19425824

56 https://figshare.com/articles/journal_contribution/Supplemental_material_3/2020402

57 [1](#)
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https://figshare.com/articles/journal_contribution/Supplemental_material_4/20204270

ETHICS APPROVAL

Patient consent for publication is not required.

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Legends of the figures cited within the main text:

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50 Figure 1. Online health claim topics portrayed for probiotics, yoghurt, kefir, kombucha,
51 fibre and prebiotics.

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54 Figure 2. Number of online health claims for probiotics, yoghurt, kefir, kombucha, fibre
55 and prebiotics supported or not by evidence from systematic reviews (SRs).

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58 Figure 3. Effect and certainty of evidence in systematic reviews supporting online health
59 claims for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics.
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3 Figure 4. Information quality score by intervention (A) and webpage typology (B). Data
4 are reported as median and interquartile range. C, commercial; HP, health portal; N,
5 news; NP, non-profit organisation; P, professional; SJ, scientific journal; G,
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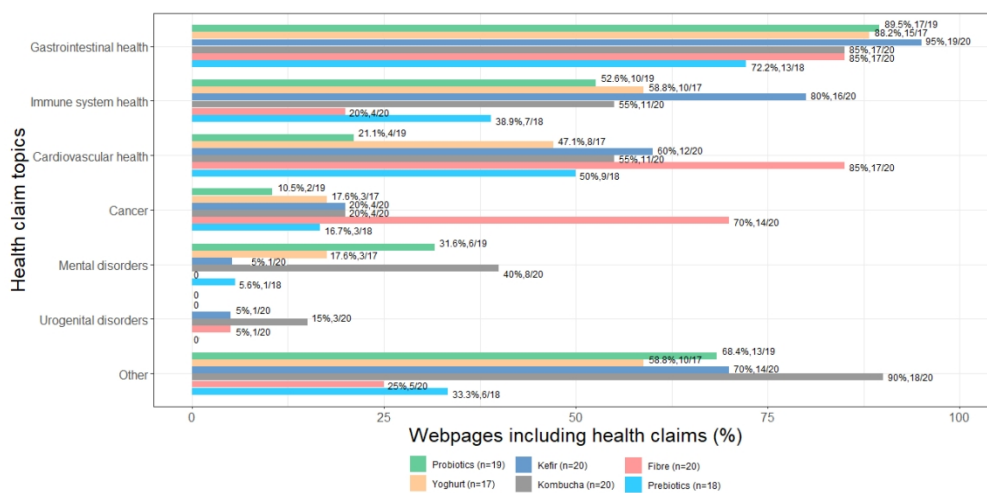


Figure 1. Online health claim topics portrayed for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics.

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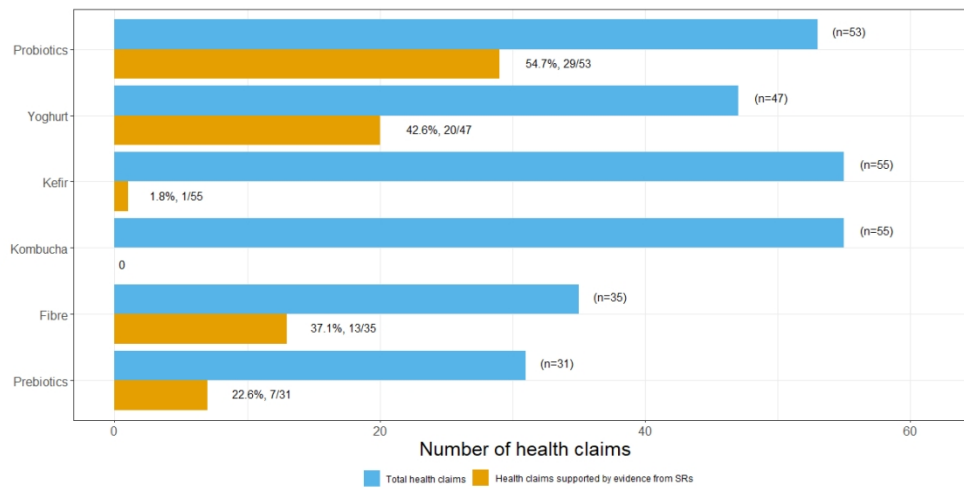


Figure 2. Number of online health claims for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics supported or not by evidence from systematic reviews (SRs).

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Topic	Health claim	# webs	Effect*	Certainty*	Topic	Health claim	# webs	Effect*	Certainty*
Probiotics^a					Yoghurt^a				
Gastro	Antibiotic-assoc. diarrhoea	15	+	Moderate	Gastro	Infectious diarrhoea	6	?	Very low
Gastro	Irritable bowel syndrome	13	0	Low	Gastro	Constipation ^b	5	+	Low
Gastro	Infectious diarrhoea	11	?	Very low	Gastro	Antibiotic-assoc. diarrhoea	4	+	Moderate
Gastro	Ulcerative colitis	8	?	Very low	Gastro	Irritable bowel syndrome	3	0	Low
Gastro	Constipation ^b	7	+	Low	Gastro	Abdominal distension	2	0	Low
Gastro	Crohn's disease	5	0	Very low	Gastro	Ulcerative colitis	1	?	Very low
Gastro	Abdominal distension	4	0	Low	Gastro	Crohn's disease	1	0	Very low
Gastro	Necrotising enterocolitis	4	+	Moderate	Gastro	Necrotising enterocolitis	1	+	Moderate
Gastro	Infantile colic	3	+	Low	Immune	Otitis	3	+	Moderate
Gastro	Pouchitis	3	?	Very low	Immune	Allergies	1	0	Very low
Gastro	Non-alcoholic fatty liver	2	?	Very low	Cardio	Obesity	6	0	Very low
Gastro	Tooth decay	2	+	Low	Cardio	Hypertension	2	+	Very low
Gastro	Periodontal disease	2	?	Very low	Mental	Anxiety	2	?	Very low
Gastro	<i>C. difficile</i> diarrhoea	1	+	Low	Mental	Depression	2	?	Very low
Gastro	Hepatic encephalopathy	1	+	Low	Mental	Alzheimer's disease	1	0	Very low
Immune	Allergies	7	0	Very low	Other	Stress	1	0	Very low
Immune	Vulvovaginal candidiasis	7	+	Very low	Other	Abdominal pain	1	0	Low
Immune	Urinary tract infections	6	0	Low	Other	Upper respir. infections	1	+	Very low
Immune	Otitis	3	+	Moderate	Other	Cystic fibrosis	1	0	Low
Cardio	Obesity	2	0	Very low	Other	Reduction blood urea	1	+	Very low
Cardio	Hypertension	2	+	Very low	Kefir				
Cardio	Gestational diabetes	1	0	Low	Gastro	Ulcerative colitis	3	?	Very low
Mental	Anxiety	4	?	Very low	Fibre				
Mental	Depression	3	?	Very low	Gastro	Constipation	17	+	Low
Other	Eczema	5	?	Very low	Gastro	Ulcerative colitis	1	?	Very low
Other	Upper respir. infections	6	+	Very low	Gastro	Crohn's disease	1	?	Very low
Other	Stress	2	0	Very low	Cardio	Cholesterol reduction	17	+	High
Other	Asthma	1	0	Very low	Cardio	Glycaemic control	17	+	Low
Other	Mastitis	1	?	Low	Cardio	Obesity	15	+	Moderate
Prebiotics					Cardio	Type 2 diabetes	5	+	Moderate
Gastro	Constipation ^b	11	+	Low	Cardio	Cardiovascular mortality	3	+	Moderate
Gastro	Infectious diarrhoea	6	+	Moderate	Cardio	Triglyceride reduction	3	+	High
Gastro	Hepatic encephalopathy	3	+	Moderate	Cardio	Hypertension	2	+	Moderate
Gastro	Non-alcoholic fatty liver	2	?	Very low	Cardio	Coronary heart disease	1	+	Moderate
Gastro	Radiotherapy diarrhoea	1	?	Uncertain	Cancer	Colorectal cancer	12	+	Moderate
Immune	Allergies	1	0	Very low	Other	Anti-inflammatory	2	+	Moderate
Other	Eczema	1	0	Uncertain					

*Derived from conclusions of systematic reviews. +, favourable effect; 0, no effect; ?, uncertain effect.
^aProbiotics in the form of foods (fermented milks containing probiotic bacteria) and supplements were analysed together in the SRs consulted.
^bOutcomes reported by probiotics combined with lactulose.

Figure 3. Effect and certainty of evidence in systematic reviews supporting online health claims for probiotics, yoghurt, kefir, kombucha, fibre and prebiotics.

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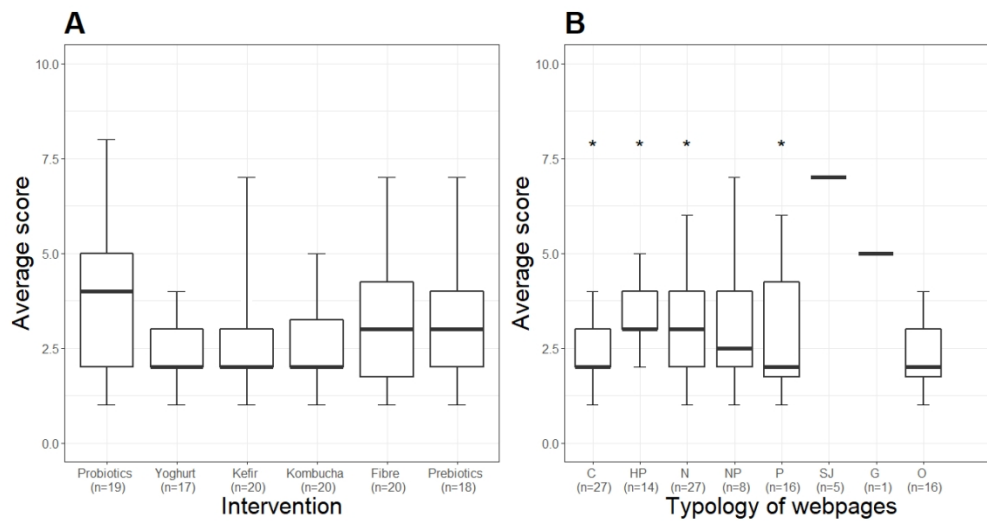


Figure 4. Information quality score by intervention (A) and webpage typology (B). Data are reported as median and interquartile range. C, commercial; HP, health portal; N, news; NP, non-profit organisation; P, professional; SJ, scientific journal; G, governmental; O, other. * $p < 0.05$ vs scientific journals according to a Kruskal-Wallis test.

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