

Semi-structured interview (patient and carer if present)

- Introduction to researcher and project
- Information sheets for both patient and carer-any Qs?
- Consent forms to sign

1 Please tell me about your recent ambulance visit:

- Invite carer's perspective

2 From your recent ambulance visit can you suggest how they could improve the care of breathless people?

- Invite carer's perspective

3 What do you think of the information leaflet the ambulance staff left with you? (For those who received the intervention)

- Which parts have you used?
- Have you decided to seek any help because of what you read in the leaflet?
- Invite carer's perspective

Thank you, now let's think about your health in the future a little

4 What do you think you will do the next time you feel very breathless like when you called the ambulance last week?

- Use the BREATHE card? (For those who received the intervention)
- Remember anything the paramedics did with them/described to them?
- Invite carer's perspective

5 How do you see the next few weeks/months going?

- Plans to seek help/start new management?
- Invite carer's perspective

6 And finally is there anything else about your experience you'd like to share with me?

- Invite carer's perspective

Thank you for taking part!

- Thank you for helping us understand more about your situation and how to improve the services offered
- Remember we have told your GP you have been in a study (if consent given) and if you are upset/need advice/need to talk more, then your GP/specialist nurse will be able to discuss your health further...