

PMJ-22-0169: Role and response of primary healthcare services in community end-of-life care during COVID-19: Qualitative study and recommendations for primary palliative care delivery.

Supplemental Material 1: Interview Topic Guide

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| About you Please tell me about the work that you do / what do you do in your role? |
| What are your roles in palliative and end of life care in the community? <i>Prompts:</i> What is most important to you about this type of care? What works? What doesn't work? |
| How has your experience of palliative and end of life care in the community changed through the COVID-19 pandemic? <i>Prompts:</i> In what ways has your practice changed? Personally / as a team |
| Who else (any other services) do you work closely with? <i>Prompts:</i> How could this be improved? Is there anyone else who should be involved in your opinion? |
| Where there any particular opportunities that arose as a result of the pandemic? <i>Prompts:</i> Are there any innovations that you have seen happen that are particularly good? What would you like to change (or not) in this area of practice in the future? What would you tell service managers / commissioners was needed / needs to stay? |
| Do you have any concerns about the future delivery of palliative and end of life care in the community? |
| Do you think that medical / nursing staff receive enough training in this area? <i>Prompts:</i> Are there any specific issues that have arisen through the COVID-19 pandemic? Have you had to learn new skills? What are they? How have you learnt them? |
| Can you describe a case that went well? |
| Can you describe a case where things didn't go well? |