S1 Appendix

S1.A Algorithm. Parsing the sequence with the ddHCRP as both a generative and recognition model. We use the ddHCRP back-off procedure to obtain the probability of a customer corresponding to the key press, and to update the ddHCRP seating arrangements probabilistically with a new customer corresponding to the actual event (i.e. the instruction that differs from the key press in the case of errors).

```
e: vector of all events
 k: vector of all key presses
 c: vector of customer seating arrangement
 α: vector of HCRP strength values
 \lambda: vector of HCRP decay rate values
 N: maximum context depth
procedure PARSE(e, k, c, \alpha, \lambda)
    P \leftarrow \langle \rangle
    t \leftarrow 0
    while t < |\mathbf{e}| do
         if t=0 then
              u \leftarrow \langle \rangle
         else
              left \leftarrow max(0, t - N)
              right \leftarrow t - 1
              \mathbf{u} \leftarrow \mathbf{e}_{left:right}
         end if
         P\land CUSTOMERPROB(u, k_t, t, c, \alpha, \lambda) \triangleright append key press prob. computed by S1.B Algorithm.
         \mathbf{c} \leftarrow \text{AddCustomer}(\mathbf{u}, e_t, t, \mathbf{c}, \boldsymbol{\alpha}, \boldsymbol{\lambda})
                                                                       ▶ update seating arrangement by S1.C Algorithm.
         t \leftarrow t + 1
     end while
    return P
end procedure
```

S1.B Algorithm. Generative process of the ddHCRP: computing the probability of an observation via the back-off procedure.

```
u: vector of previous events (context)
 l: label of the observation
 L: number of all labels
 t: trial
 c: vector of customer seating arrangement
 α: vector of HCRP strength values
 \lambda: vector of HCRP decay rate values
 n: HCRP level
function CUSTOMERPROB(\mathbf{u}, l, t, \mathbf{c}, \boldsymbol{\alpha}, \boldsymbol{\lambda}, n=None)
     if n=None then
                                                                                                          \triangleright start back-off procedure from level n
           n \leftarrow |\mathbf{u}| + 1
     end if
     if n=0 then
           return 1/L
                                                                                                                      ▷ uninformed base distribution
     else
           C_{\mathbf{u}l} \leftarrow |\mathbf{c}_{\mathbf{u}l}|
old \leftarrow \sum_{i=0}^{C_{\mathbf{u}l}} e^{\frac{-\delta \mathbf{c}_{\mathbf{u}li}}{\lambda_{|\mathbf{u}|}}}
                                                                                      \triangleright number of customers with dish l in restaurant u
                                                        ▶ weighted sum of recency of customers with dish l in restaurant u
           \textit{new} \leftarrow \alpha_{|u|}
                                                                                                                                   ▷ prior strength of level
           \textit{norm} \leftarrow \alpha_{|\mathbf{u}|} + \textstyle \sum_{i=0}^{C_{\mathbf{u}l}} e^{\frac{-\delta \mathbf{c}_{\mathbf{u}i}}{\lambda_{|\mathbf{u}|}}}
           return \frac{old}{norm} + \frac{new}{norm} \times \text{CustomerProb}(\pi(\mathbf{u}), l, t, \mathbf{c}, \mathbf{\alpha}, \boldsymbol{\lambda}, n-1)
                                                                                                                                 back off to level below
     end if
end function
```

S1.C Algorithm. Recognition process of the ddHCRP: update the HCRP seating arrangements with new observation.

```
u: vector of previous events (context)
 l: label of the observation
 c: vector of customer seating arrangement
 α: vector of HCRP strength values
 λ: vector of HCRP decay rate values
 n: HCRP level
procedure ADDCUSTOMER(\mathbf{u}, l, t, \mathbf{c}, \boldsymbol{\alpha}, \boldsymbol{\lambda}, n=None)
     if n=None then
                                                                                               \triangleright start back-off procedure from level n
          n \leftarrow |\mathbf{u}| + 1
     end if
    if n=0 then
                                                                                                                         ⊳ backed off to level 0
          return c
     else
                                                               \triangleright number of previous customers with dish l in restaurant {\bf u}
          C_{\mathbf{u}l} \leftarrow |\mathbf{c}_{\mathbf{u}l}|
          \mathbf{c_{ul}} \frown \langle t \rangle
                               \triangleright append customer timestamp to vector of customers with dish l in restaurant u
          With probabilities proportional to:
          \sum_{i=0}^{C_{\mathbf{u}l}} e^{\frac{-\delta \mathbf{c}_{\mathbf{u}li}}{\lambda |\mathbf{u}|}}: return c
                                      \triangleright weighted sum of recency of previous customers with dish l in restaurant {\bf u}

    b terminate back-off

          \alpha_{|\mathbf{u}|} \times \text{CUSTOMERPROB}(\pi(\mathbf{u}), l, t, \mathbf{c}, \boldsymbol{\alpha}, \boldsymbol{\lambda}, n-1):
                                                                                       ▷ weighted label probability on level below
          return ADDCUSTOMER(\pi(\mathbf{u}), l, t, \mathbf{c}, \boldsymbol{\alpha}, \boldsymbol{\lambda}, n-1)
                                                                                                                     ▷ back off to level below
     end if
end procedure
```