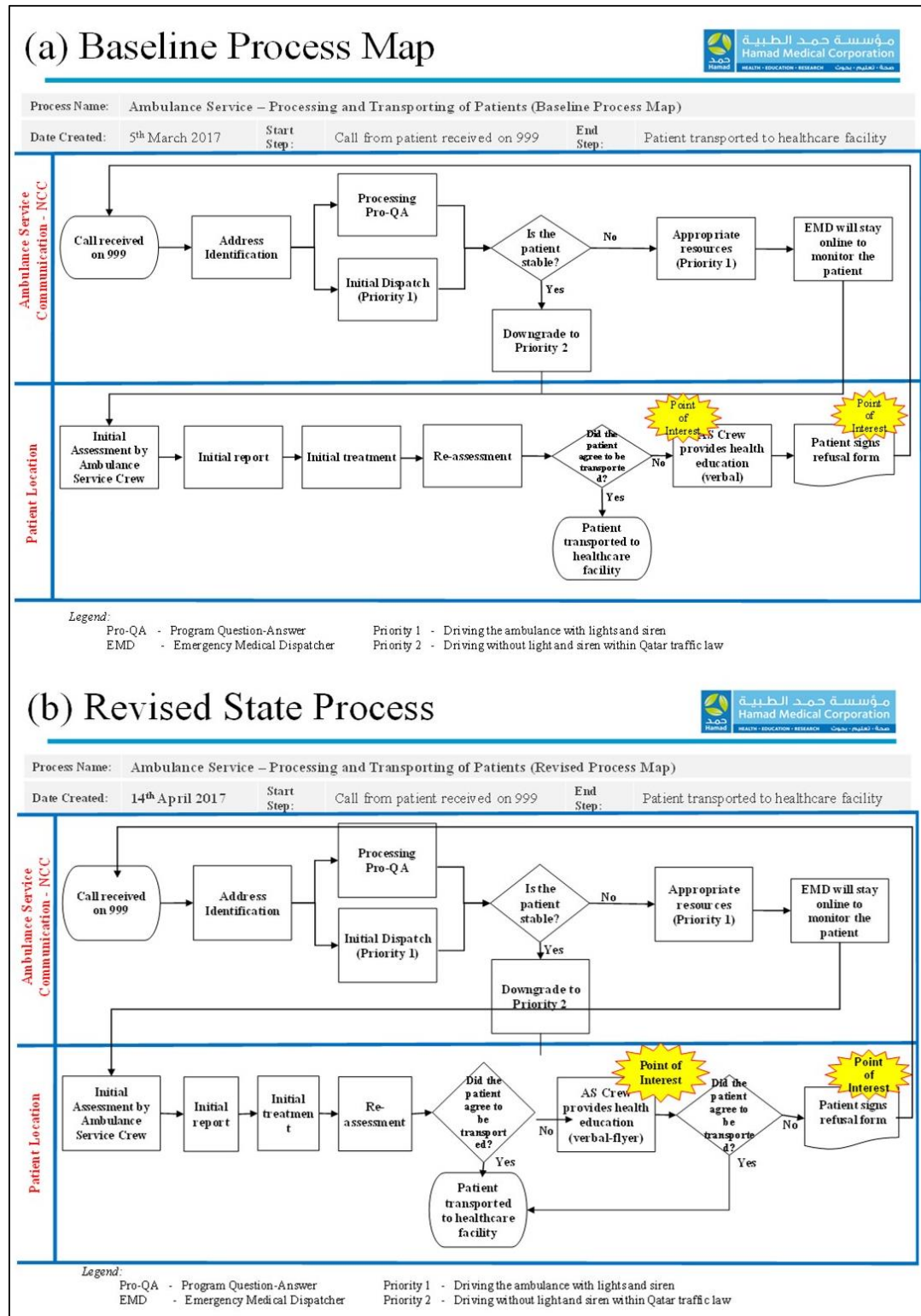
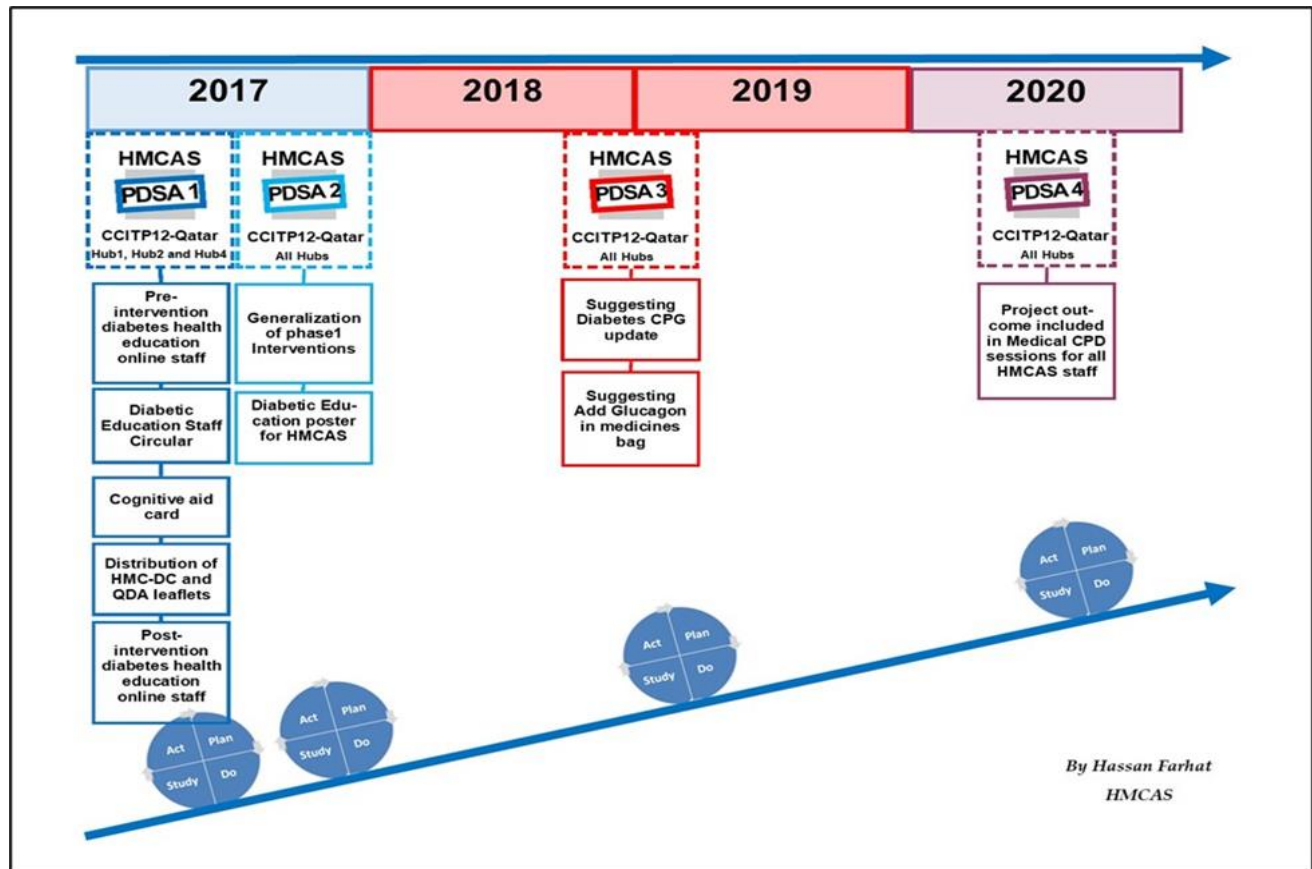


Appendices



(A). Baseline and revised process maps



(B). Improvement Ramp PDSA.