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APPENDIX II- Patient and Family Engagement Indicators

Indicator Name	Numerator	Denominator
1. Enough information about the role	Number of PFAs who responded agree or strongly agree to having enough information about their role	Total number of PFAs responding to this question
2. Clear understanding of the purpose of the SCN that I am a part of	Number of PFAs who responded agree or strongly agree to having a clear understanding of the purpose of the SCN they are a part of	Total number of PFAs responding to this question
3. Able to express views freely	Number of PFAs who responded agree or strongly agree to being able to express their views freely	Total number of PFAs responding to this question
4. PFAs have supports available for engagement	Number of PFAs who responded agree or strongly agree to having supports (i.e. technology, travel) available for engagement	Total number of PFAs responding to this question
5. AHS Resources for Patient Engagement are useful for partnering with patient and family advisors (for PFAs)	Number of PFAs who responded agree or strongly agree that AHS resources* for partnering with patient and family advisors are useful * AHS Guidebook for engaging patient and family advisors	Total number of PFAs responding to this question
6. Involvement of PFAs make a difference in the work of SCNs (answered by PFAs)	Number of PFAs who responded agree or strongly agree to the statement that involvement of PFAs make a difference in the work of SCNs	Total number of PFAs responding to this question
7. Involvement of PFAs make a difference in the work of SCNs (answered by SCN staff)	Number of SCN staff who responded agree or strongly agree to the statement that involvement of PFAs make a difference in the work of SCNs	Total number of SCN staff responding to this question
8. SCNs take the feedback provided by PFAs into consideration (answered by PFAs)	Number of PFAs who responded agree or strongly agree to the statement that SCNs take the feedback provided by PFAs into consideration	Total number of PFAs responding to this question
9. SCNs take the feedback provided by PFAs into consideration (answered by SCN staff)	Number of SCN staff who responded agree or strongly agree to the statement that SCNs take the feedback provided by PFAs into consideration	Total number of SCN staff responding to this question
10. Individuals engaging in SCN teams represent a	Number of PFAs who responded agree or strongly agree that individuals engaging in the	Total number of PFAs responding to this question

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broad range of perspectives (answered by PFAs)	SCN teams represent a broad range of perspectives	
11. Individuals engaging in SCN teams represent a broad range of perspectives (answered by SCN staff)	Number of SCN staff who responded agree or strongly agree that individuals engaging in the SCN teams represent a broad range of perspectives	Total number of SCN staff responding to this question
12. Individuals engaging in SCN teams perceive the engagement as respectful and sincere to working together (answered by PFAs)	Number of PFAs who responded agree or strongly agree that the engagement was respectful and sincere to working together	Total number of PFAs responding to this question
13. Individuals engaging in SCN teams perceive the engagement as respectful and sincere to working together (answered by SCN Staff)	Number of SCN staff who responded agree or strongly agree that the engagement was respectful and sincere to working together	Total number of SCN staff responding to this question
14. PFAs work together with SCN staff to design SCN projects	Number of PFAs who responded agree or strongly agree that they work together with SCN staff to design SCN projects (e.g. in priority setting & planning, development of proposals)	Total number of PFAs responding to this question
15. SCN staff work together with PFAs to design SCN projects	Number of SCN staff who responded agree or strongly agree that they work together with PFAs to design SCN projects (e.g. in priority setting & planning, development of proposals)	Total number of SCN staff responding to this question
16. PFAs work together with SCN staff to conduct SCN projects	Number of PFAs who responded agree or strongly agree that they work together with SCN staff to conduct SCN projects (e.g. collaborate in data collection, analysis/interpretation, advising on project as it is carried out)	Total number of PFAs responding to this question
17. SCN staff work together with PFAs to conduct SCN projects	Number of SCN staff who responded agree or strongly agree that they work together with PFAs to conduct SCN projects (e.g.	Total number of SCN staff responding to this question

	collaborate in data collection, analysis/interpretation, advising on project as it is carried out)	
18. PFAs work together with SCN staff to disseminate SCN projects	Number of PFAs who responded agree or strongly agree that they work together with SCN staff to disseminate SCN projects (e.g. co-presenting at conferences, sharing work widely)	Total number of PFAs responding to this question

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Discarded Indicators from Round 2

Indicator	Comments from panelists
1. PFAs being meaningfully engaged virtually	Different concepts – meaningful engagement & virtual, difficult to measure & action Group suggestion: incorporate this indicator into others already listed
2. PFAs have a supportive working environment to contribute to the engagement initiative	Repetitive indicator, and confusion regarding how supportive working environment is defined
3. SCNs have mentorship opportunities for PFAs	Confusion regarding who the mentor would be, could be incorporated in another indicator
4. Each SCN has an explicit strategy or framework for patient engagement	Seems more like a policy than an indicator doesn't need to be an indicator that is surveying staff
5. Each SCN is at the stage of established/making some progress in engagement with patient and family advisors	Wording is confusing and hard to understand
6. Each SCN has explicit strategies for recruiting patient and family advisors, depending on the engagement initiative	More policy related, and not informing what needs to be improved
7. There are resources (documents, guidelines) available to SCN Staff for PFA engagement	Redundant
8. Each SCN prepares reports that summarize the contributions from patient and family advisor engagement initiatives	Discarded in round 1 (Median rating on overall importance was 5)
9. The SCN is achieving its stated objectives	Too broad and difficult to measure Would need to clarify what the objectives are