

Appendix 4: Images demonstrating clinical redesign



Wilma Sebby educating ED nurses and clerks at the new triage desk and window



Donna Piamnok explains the patient allocation and tracking board to local staff



Red tape delineates the resuscitation area



Yellow tape delineates the acute area

STAFF ALLOCATIONS

LOCATION ROLE	EARLY SHIFT		LATE SHIFT		NIGHT SHIFT		ROLE	EARLY SHIFT	LATE SHIFT	NIGHT SHIFT
	NO/CHW	MO/HEO	NO/CHW	MO/HEO	NO/CHW	MO/HEO				
TEAM LEADER	Sr. secretary						Admin			
TRIAGE							Hygiene			
RESUS							Security			
ACUTE							ANNOUNCEMENTS			
ACUTE										
ACUTE OVERFLOW										
FAST TRACK										
MINOR O.T.										
TASK ALLOCATION										

Staffing allocations are linked to streams of care



Clinicians at AMH practise allocating patients and staff to care streams

Photo credit: Jean-Philippe Miller